



# **CX833, CX961, CX962, CX963, XC8355, XC9635, XC9645, XC9655 MFPs**

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User's Guide

March 2026

[www.lexmark.com](http://www.lexmark.com)

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# Safety information

## Conventions

**Note:** A *note* identifies information that could help you.

**Warning:** A *warning* identifies something that could damage the product hardware or software.

**WARNING (in full capitals):** A *WARNING* indicates a risk of death or serious injury if not avoided.

**CAUTION:** A *caution* indicates a potentially hazardous situation that could injure you.

Different types of caution statements include:



### **CAUTION—POTENTIAL INJURY**

Indicates a risk of injury.



### **CAUTION—SHOCK HAZARD**

Indicates a risk of electrical shock.



### **CAUTION—HOT SURFACE**

Indicates a risk of burn if touched.



### **CAUTION—TIPPING HAZARD**

Indicates a crush hazard.



### **CAUTION—PINCH HAZARD**

Indicates a risk of being caught between moving parts.

## Product statements



### **CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.



### **CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, use only the power cord provided with this product or the manufacturer's authorized replacement.



### **CAUTION—POTENTIAL INJURY**

Do not use this product with extension cords, multioutlet power strips, multioutlet extenders, or UPS devices. The power capacity of these types of accessories can be easily overloaded by a laser printer and may result in a risk of fire, property damage, or poor printer performance.



### **CAUTION—POTENTIAL INJURY**

Only a Lexmark Inline Surge Protector that is properly connected between the printer and the power cord provided with the printer may be used with this product. The use of non-Lexmark surge protection devices may result in a risk of fire, property damage, or poor printer performance.



### **CAUTION—POTENTIAL INJURY**

To reduce the risk of fire, use only a 26 AWG or larger telecommunications (RJ-11) cord when connecting this product to the public switched telephone network. For users in Australia, the cord must be approved by the Australian Communications and Media Authority.



### **CAUTION—SHOCK HAZARD**

To avoid the risk of electrical shock, do not place or use this product near water or wet locations.



### **CAUTION—SHOCK HAZARD**

To avoid the risk of electrical shock, do not set up this product or make any electrical or cabling connections, such as the power cord, fax feature, or telephone, during a lightning storm.



### **CAUTION—POTENTIAL INJURY**

Do not cut, twist, bind, crush, or place heavy objects on the power cord. Do not subject the power cord to abrasion or stress. Do not pinch the power cord between objects such as furniture and walls. If any of these things happen, a risk of fire or electrical shock results. Inspect the power cord regularly for signs of such problems. Remove the power cord from the electrical outlet before inspecting it.



### **CAUTION—SHOCK HAZARD**

To avoid the risk of electrical shock, make sure that all external connections (such as Ethernet and telephone system connections) are properly installed in their marked plug-in ports.



### **CAUTION—SHOCK HAZARD**

To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.



### **CAUTION—SHOCK HAZARD**

To avoid the risk of electrical shock, do not use the fax feature during a lightning storm.



### **CAUTION—SHOCK HAZARD**

To avoid the risk of electrical shock when cleaning the exterior of the printer, unplug the power cord from the electrical outlet and disconnect all cables from the printer before proceeding.



### **CAUTION—POTENTIAL INJURY**

If the printer weight is greater than 20 kg (44 lb), then it may require two or more people to lift it safely.



### **CAUTION—POTENTIAL INJURY**

When moving the printer, follow these guidelines to avoid personal injury or printer damage:

- Make sure that all doors and trays are closed.
- Turn off the printer, and then unplug the power cord from the electrical outlet.
- Disconnect all cords and cables from the printer.
- If the printer has separate floor-standing optional trays or output options attached to it, then disconnect them before moving the printer.
- If the printer has a caster base, then carefully roll it to the new location. Use caution when passing over thresholds and breaks in flooring.
- If the printer does not have a caster base but is configured with optional trays or output options, then remove the output options and lift the printer off the trays. Do not try to lift the printer and any options at the same time.

- Always use the handholds on the printer to lift it.
- Any cart used to move the printer must have a surface able to support the full footprint of the printer.
- Any cart used to move the hardware options must have a surface able to support the dimensions of the options.
- Keep the printer in an upright position.
- Avoid severe jarring movements.
- Make sure that your fingers are not under the printer when you set it down.
- Make sure that there is adequate clearance around the printer.



### CAUTION—TIPPING HAZARD

Installing one or more options on your printer or MFP may require a caster base, furniture, or other feature to prevent instability causing possible injury. For more information on supported configurations, go to [www.lexmark.com/multifunctionprinters](http://www.lexmark.com/multifunctionprinters).



### CAUTION—TIPPING HAZARD

To reduce the risk of equipment instability, load each tray separately. Keep all other trays closed until needed.



### CAUTION—HOT SURFACE

The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.



### CAUTION—PINCH HAZARD

To avoid the risk of a pinch injury, use caution in areas marked with this label. Pinch injuries may occur around moving parts, such as gears, doors, trays, and covers.



### CAUTION—POTENTIAL INJURY

This product uses a laser. Use of controls or adjustments or performance of procedures other than those specified in the *User's Guide* may result in hazardous radiation exposure.



### CAUTION—POTENTIAL INJURY

Do not use aerosol cleaners. Aerosol cleaners can cause explosions or fires when used on electromechanical equipment.



### CAUTION—POTENTIAL INJURY

When handling cartridges, for example toner cartridges, avoid skin and eye contact. Eye contact with toner can cause irritation and inflammation. Do not attempt to disassemble the cartridge, which can increase the risk of skin or eye contact.



### CAUTION—POTENTIAL INJURY

The lithium battery in this product is not intended to be replaced. There is a danger of explosion if a lithium battery is incorrectly replaced. Do not recharge, disassemble, or incinerate a lithium battery. Discard used lithium batteries according to the manufacturer's instructions and local regulations.

# **WARNING**

- **INGESTION HAZARD:** This product contains a button cell or coin battery.
- **DEATH** or serious injury can occur if ingested.
- A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**.
- **KEEP** new and used batteries **OUT OF REACH** of **CHILDREN**.
- **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.



Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do not dispose of batteries in household trash or incinerate. Even used batteries may cause severe injury or death. Call a local poison control center for treatment information.

Battery type: MS621

Nominal battery voltage: 3V

Do not force discharge, recharge, disassemble, heat above 60°C (140°F), or incinerate. Doing so may result in injury due to venting, leakage, or explosion resulting in chemical burns.



This product is designed, tested, and approved to meet strict global safety standards with the use of specific manufacturer's components. The safety features of some parts may not always be obvious. The manufacturer is not responsible for the use of other replacement parts.

Refer service or repairs, other than those described in the user documentation, to a service representative.

**SAVE THESE INSTRUCTIONS.**

# Learn about the printer

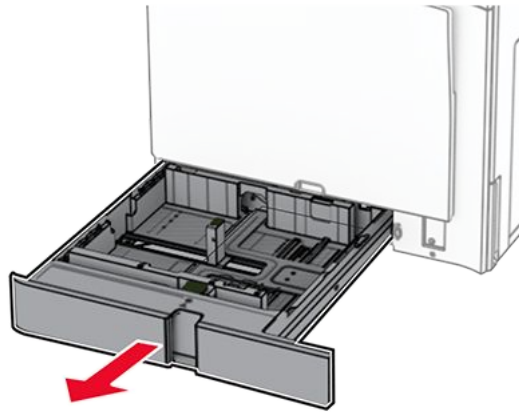
## Finding information about the printer

What are you looking for?	Find it here
Initial setup instructions	See the setup documentation that came with the printer.
<ul style="list-style-type: none"> <li>• Printer software</li> <li>• Print or fax driver</li> <li>• Printer firmware</li> <li>• Utility</li> </ul>	Go to <a href="http://www.lexmark.com/downloads">www.lexmark.com/downloads</a> .
<ul style="list-style-type: none"> <li>• Interactive <i>User's Guide</i></li> <li>• How-to videos</li> </ul>	Go to <a href="https://support.lexmark.com">https://support.lexmark.com</a> .
Help information for using the printer software.	<p>Help for Microsoft Windows or Macintosh operating systems—Open a printer software program or application, and then click <b>Help</b>.</p> <p> Click  to view context-sensitive information.</p> <div style="background-color: #f0f0f0; padding: 10px; border: 1px solid #ccc;"> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• Help is automatically installed with the printer software.</li> <li>• Depending on the operating system, the printer software is either in the printer program folder or on the desktop.</li> </ul> </div>

What are you looking for?	Find it here
<ul style="list-style-type: none"><li>• Documentation</li><li>• Live chat support</li><li>• Email support</li><li>• Voice support</li></ul>	<p>Go to <a href="https://support.lexmark.com">https://support.lexmark.com</a>.</p> <p><b>Note:</b> Select your country or region, and then select your product to view the appropriate support site.</p> <p>Support contact information for your country or region can be found on the website or on the printed warranty that came with the printer.</p> <p>Have the following information ready when you contact customer support:</p> <ul style="list-style-type: none"><li>• Place and date of purchase</li><li>• Machine type and serial number</li></ul> <p>For more information, see <a href="#">Finding the printer serial number on page 11</a>.</p>
<ul style="list-style-type: none"><li>• Safety information</li><li>• Regulatory information</li><li>• Warranty information</li><li>• Environmental information</li></ul>	<p>Warranty information varies by country or region:</p> <ul style="list-style-type: none"><li>• <b>In the U.S.</b>—See the Statement of Limited Warranty included with the printer, or go to <a href="https://support.lexmark.com">https://support.lexmark.com</a>.</li><li>• <b>In other countries and regions</b>—See the printed warranty that came with the printer.</li></ul> <p><i>Product Information Guide</i>—See the documentation that came with the printer or go to <a href="https://support.lexmark.com">https://support.lexmark.com</a>.</p>
Information on Lexmark digital passport	Go to <a href="https://csr.lexmark.com/digital-passport.php">https://csr.lexmark.com/digital-passport.php</a> .

## Finding the printer serial number

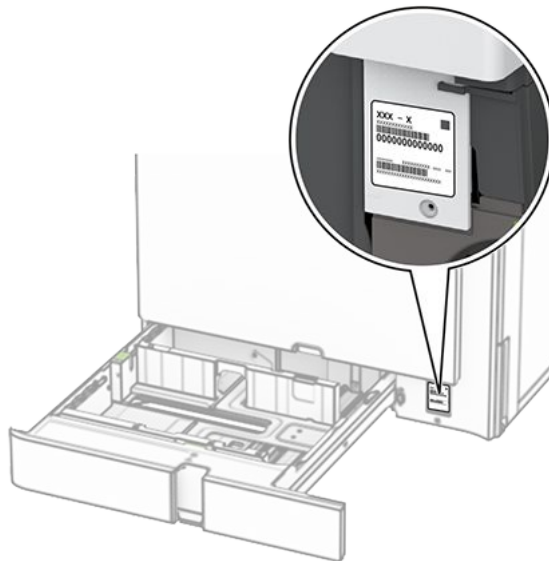
1. Pull out the tray.



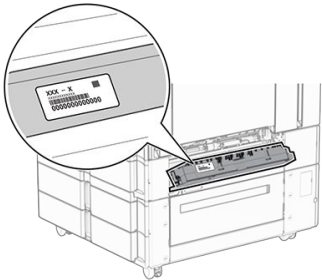
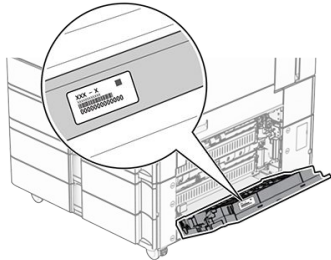
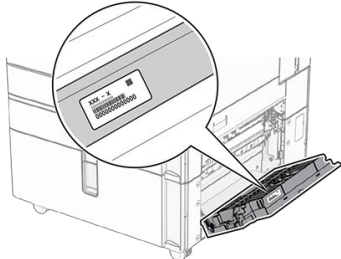
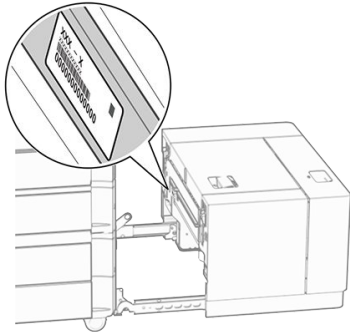
2. Locate the serial number at the right side of the printer.

**Note:**

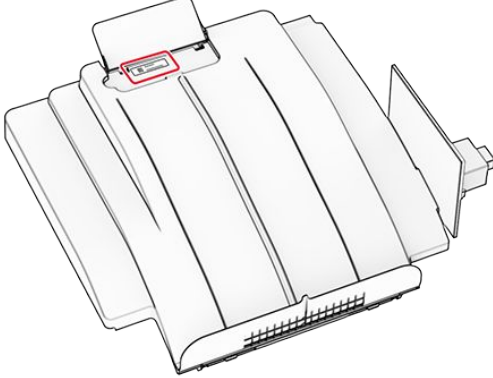
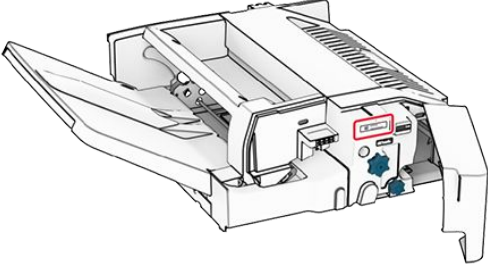
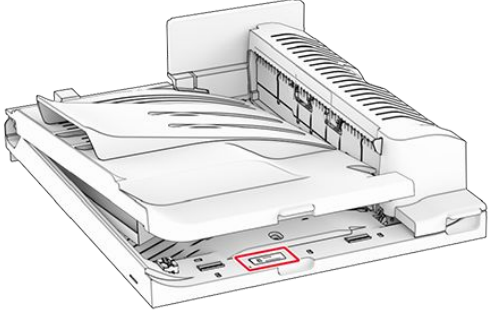
The serial number is 9, 10, or 13 digits long. Look for **SN** or **XSN** on the label.

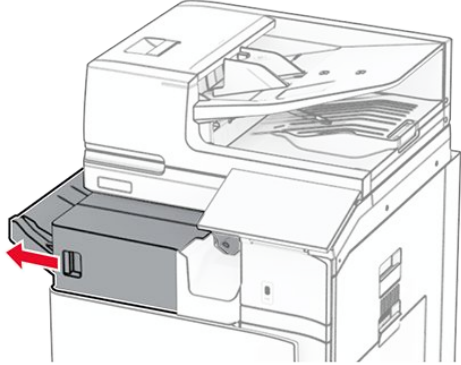
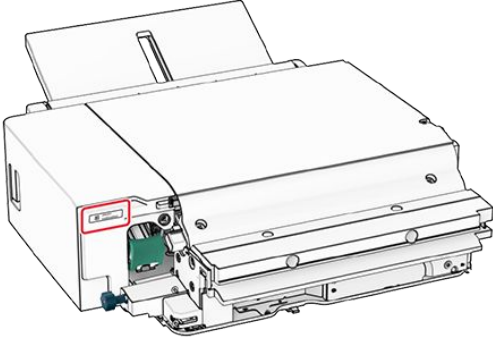


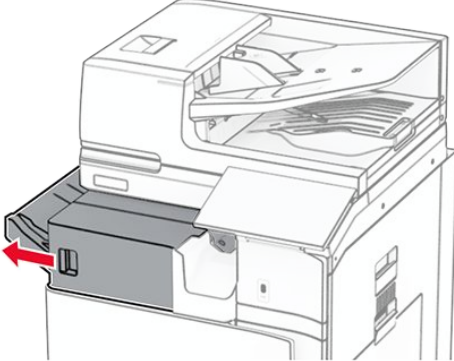
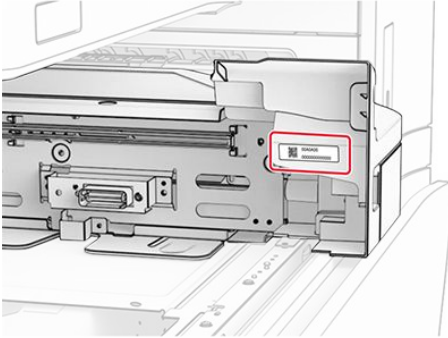
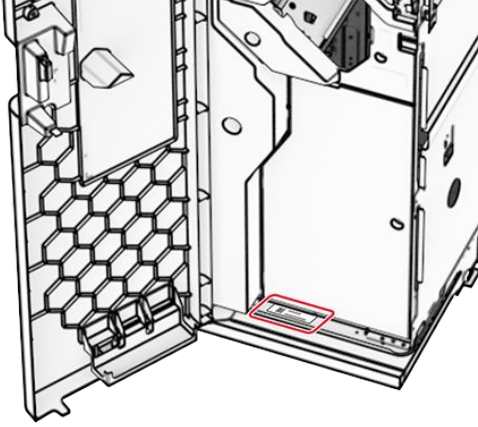
# Finding the serial number of the optional trays

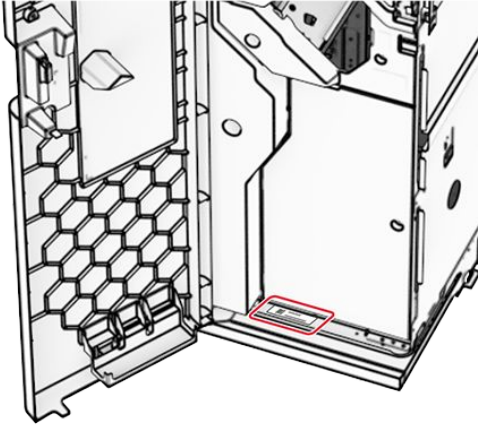
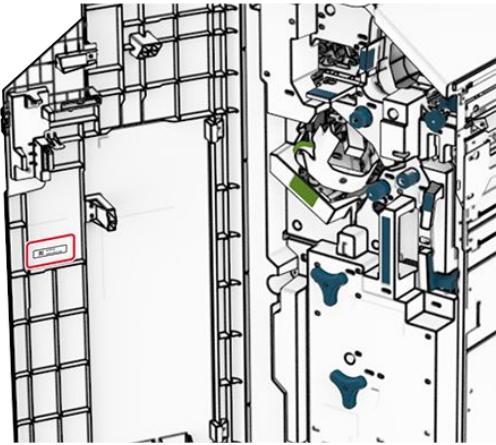
Tray name	Location of the serial number	
Optional 550-sheet tray	Door D	
2 x 550-sheet tray	Door E	
2000-sheet tandem tray	Door E	
1500-sheet tray	Left side of the tray	

# Finding the serial number of the output options

Output option	Procedure
Offset stacker	<ol style="list-style-type: none"><li data-bbox="863 360 1145 389">1. Open the paper stop.</li><li data-bbox="863 405 1337 465">2. Locate the serial number on the offset stacker.</li></ol> 
Folding paper transport	<ol style="list-style-type: none"><li data-bbox="863 981 1050 1010">1. Open door F.</li><li data-bbox="863 1025 1406 1086">2. Locate the serial number on the front side of the folding paper transport.</li></ol> 
Paper transport unit	<ol style="list-style-type: none"><li data-bbox="863 1480 1050 1509">1. Open door F.</li><li data-bbox="863 1525 1337 1585">2. Locate the serial number on the paper transport unit.</li></ol> 

Output option	Procedure
Staple finisher	<ol style="list-style-type: none"><li data-bbox="863 248 1406 309">1. Grab handle F, and then slide out the staple finisher to remove it.</li></ol>  <ol style="list-style-type: none"><li data-bbox="863 719 1390 779">2. Locate the serial number beside the staple cartridge holder.</li></ol> 

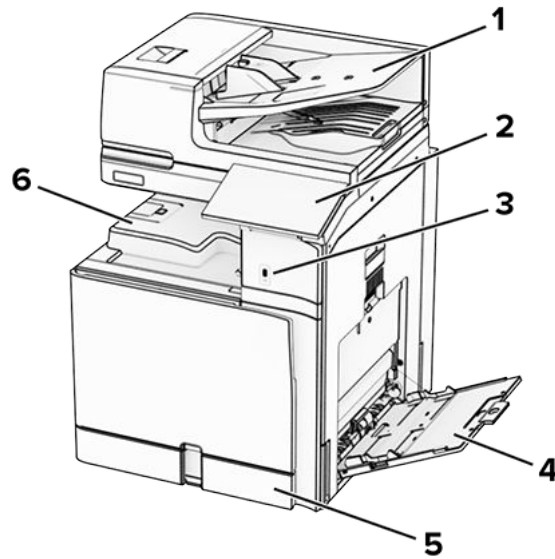
Output option	Procedure
Staple finisher hole punch kit	<ol style="list-style-type: none"><li data-bbox="863 248 1070 277">1. Grab handle F.</li><li data-bbox="863 297 1406 360">2. Slide out the staple finisher until the left side of the hole punch kit is visible.</li></ol>  <ol style="list-style-type: none"><li data-bbox="863 768 1390 831">3. Locate the serial number on the left side of the hole punch kit.</li></ol> 
High-capacity staple finisher	<ol style="list-style-type: none"><li data-bbox="863 1301 1166 1330">1. Open the finisher door.</li><li data-bbox="863 1350 1406 1413">2. Locate the serial number on the base of the high-capacity staple finisher.</li></ol> 

Output option	Procedure
Staple, hole punch finisher	<ol style="list-style-type: none"><li data-bbox="863 248 1166 277">1. Open the finisher door.</li><li data-bbox="863 297 1401 358">2. Locate the serial number on the base of the staple, hole punch finisher.</li></ol> 
Booklet finisher	<ol style="list-style-type: none"><li data-bbox="863 898 1166 927">1. Open the finisher door.</li><li data-bbox="863 947 1393 1008">2. Locate the serial number at the back of the door.</li></ol> 

## Printer configurations

**Note:** Make sure to configure the printer on a flat, sturdy, and stable surface.

## Basic model



1	Automatic document feeder (ADF)
2	Control panel
3	USB port
4	Multipurpose feeder
5	Standard 550-sheet tray
6	Standard bin

## Configured model



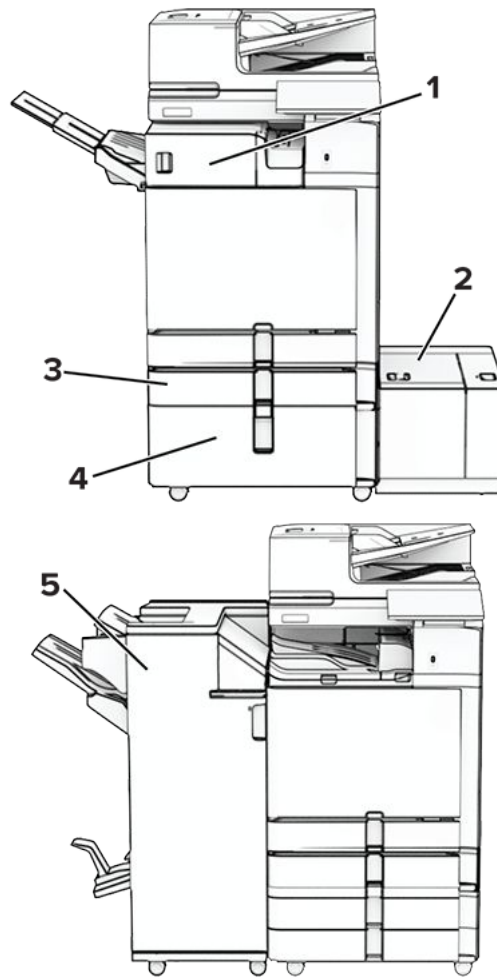
### CAUTION—TIPPING HAZARD

Installing one or more options on your printer or MFP may require a caster base, furniture, or other feature to prevent instability causing possible injury. For more information on supported configurations, see [www.lexmark.com/multifunctionprinters](http://www.lexmark.com/multifunctionprinters).



### CAUTION—TIPPING HAZARD

To reduce the risk of equipment instability, load each tray separately. Keep all other trays closed until needed.



#	Hardware option	Alternative hardware option
1	Staple finisher <sup>1</sup>	<ul style="list-style-type: none"> <li>• Offset stacker<sup>1</sup></li> <li>• Staple finisher with hole punch<sup>1</sup></li> <li>• Paper transport</li> <li>• Folding paper transport</li> </ul>
2	1500-sheet tray <sup>2</sup>	None
3	Optional 550-sheet tray <sup>3</sup>	None
4	2000-sheet tandem tray <sup>4</sup>	<ul style="list-style-type: none"> <li>• 2 x 550-sheet tray<sup>4</sup></li> <li>• Cabinet<sup>4</sup></li> </ul>
5	Booklet finisher <sup>5</sup>	<ul style="list-style-type: none"> <li>• Staple, hole punch finisher<sup>5</sup></li> <li>• High-capacity staple finisher<sup>5</sup></li> </ul>

<sup>1</sup> Cannot be installed together with a booklet finisher, staple, hole punch finisher, or high-capacity staple finisher.

- <sup>2</sup> Must be always installed together with an optional 550-sheet tray and either the 2 x 550-sheet tray or 2000-sheet tandem tray.
- <sup>3</sup> Must be always installed directly under the printer and must not be installed together with another optional 550-sheet tray.
- <sup>4</sup> Must be always installed under the optional 550-sheet tray.
- <sup>5</sup> Must be always installed together with an optional 550-sheet tray and one of the following: 2 x 550-sheet tray, 2000-sheet tandem tray, or cabinet.

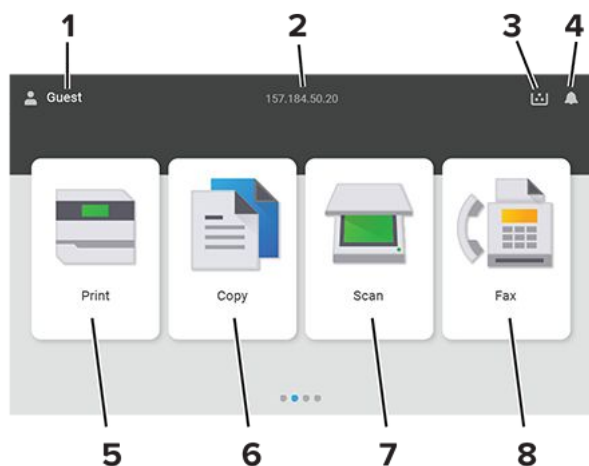
## Using the control panel



	Control panel part	Function
1	Power button	<ul style="list-style-type: none"><li>• Turn on or turn off the printer.</li></ul> <p><b>Note:</b> To turn off the printer, press and hold the power button for five seconds.</p> <ul style="list-style-type: none"><li>• Set the printer to sleep mode.</li><li>• Wake the printer from sleep or hibernate mode.</li></ul>
2	Display	<ul style="list-style-type: none"><li>• View printer messages and supply status.</li><li>• Set up and operate the printer.</li><li>• Wake the printer from sleep mode.</li></ul>
3	Indicator light	Check the status of the printer. For more information, see <a href="#">Colors of the indicator light on page 21</a> .

## Home screen icons

**Note:** Your home screen layout may vary based on customization settings, administrative configuration, and active embedded solutions.



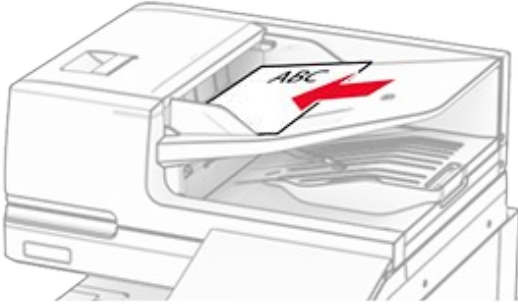
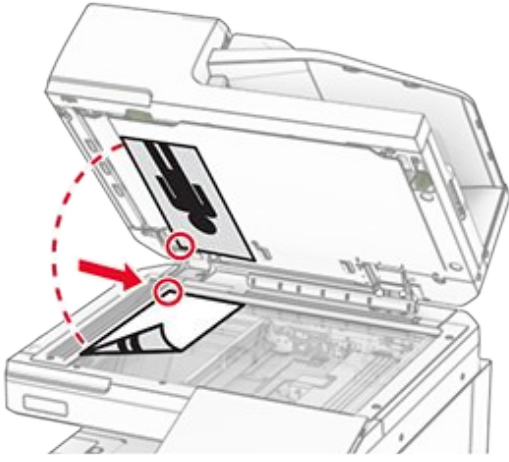
#	Icon name	Function
1	User	Show if a user is logged in to the printer.
2	Displayed information	Show customized printer information such as the printer IP address or the date and time.
3	Supply	Show the status of supplies.
4	Notification	<ul style="list-style-type: none"> <li>Show a printer warning or error message whenever the printer requires intervention to continue processing.</li> <li>View more information on the printer warning or message and how to clear it.</li> </ul>
5	Print	Print photos and documents.
6	Copy	Copy photos and documents.
7	Scan	Scan photos and documents.
8	Fax	Send fax messages.

## Colors of the indicator light

Color of the indicator light	Printer status
Off	The printer is off.
Solid blue	The printer is ready.
Blinking blue	The printer is printing or processing data.
Blinking red	The printer requires user intervention.
Solid amber	The printer is in sleep mode.

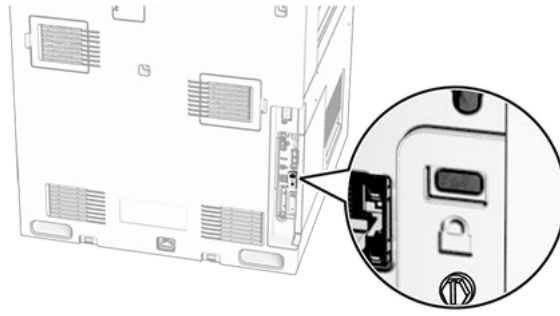
Color of the indicator light	Printer status
Blinking amber	The printer is in deep sleep or hibernate mode.
Alternating between blue and blinking red	The printer is not responding or showing anything on the display.  For more information, see <a href="#">Indicator light is alternating between blue and blinking red on page 624</a> .

## Using the automatic document feeder and scanner glass

Automatic document feeder (ADF)	Scanner glass
 <ul style="list-style-type: none"><li>• Use the ADF for multiple-page or two-sided documents.</li><li>• Load an original document face up. For multiple-page documents, make sure to align the leading edge before loading.</li><li>• Make sure to adjust the ADF guides to match the width of the paper that you are loading.</li></ul>	 <ul style="list-style-type: none"><li>• Use the scanner glass for single-page documents, book pages, small items (such as postcards or photos), transparencies, photo paper, or thin media (such as magazine clippings).</li><li>• Place the document face down in the corner with the arrow.</li></ul>

## Locating the security slot

The printer is equipped with a security lock feature. Attach a security lock compatible with most laptop computers in the location shown to secure the printer in place.



## Selecting paper

### Paper guidelines

Use the appropriate paper to prevent jams and help ensure trouble-free printing.

- Always use new, undamaged paper.
- Before loading paper, know the recommended printable side of the paper. This information is usually indicated on the paper package.
- Do not use paper that has been cut or trimmed by hand.
- Do not mix paper sizes, types, or weights in the same tray.
- Do not use coated papers unless they are specifically designed for electrophotographic printing.

For more information, see *Paper and Specialty Media Guide* at <https://support.lexmark.com>.

### Paper characteristics

The following paper characteristics affect print quality and reliability. Consider these factors before printing on them.

#### Weight

Trays can feed paper of varying weights. Paper lighter than 60 g/m<sup>2</sup> (16 lb-bond) may not be stiff enough to feed properly, and may cause jams. For more information, see the **Supported paper weights** topic.

#### Curl

Curl is the tendency for paper to curl at its edges. Excessive curl can cause paper feeding problems. Curl can occur after the paper passes through the printer, where it is exposed to high temperatures. Storing paper unwrapped in hot, humid, cold, or dry conditions can contribute to paper curling before printing and can cause feeding problems.

### Smoothness

Paper smoothness directly affects print quality. If paper is too rough, toner cannot fuse to it properly. If paper is too smooth, it can cause paper feeding or print quality issues. We recommend the use of paper with 50 Sheffield points.

### Moisture content

The amount of moisture in paper affects both print quality and the printer ability to feed the paper correctly. Leave the paper in its original wrapper until you use it. Exposure of paper to moisture changes can degrade its performance.

Before printing, store paper in its original wrapper for 24 to 48 hours. The environment in which the paper is stored must be the same as the printer. Extend the time several days if the storage or transportation environment is very different from the printer environment. Thick paper may also require a longer conditioning period.

### Grain direction

Grain refers to the alignment of the paper fibers in a sheet of paper. Grain is either *grain long*, which runs the length of the paper or *grain short*, which runs the width of the paper. For recommended grain direction, see the **Supported paper weights** topic.

### Fiber content

Most high-quality xerographic paper is made from 100 percent chemically treated pulped wood. This content provides the paper with a high degree of stability, resulting in fewer paper feeding problems and better print quality. Paper containing fibers such as cotton can negatively affect paper handling.

### Unacceptable paper

The following paper types are not recommended for use with the printer:

- Chemically treated papers that are used to make copies without carbon paper. They are also known as carbonless papers, carbonless copy paper (CCP), or no carbon required (NCR) paper.
- Preprinted papers with chemicals that may contaminate the printer.
- Preprinted papers that can be affected by the temperature in the printer fuser.
- Preprinted papers that require a registration (the precise print location on the page) greater than  $\pm 2.3$  mm ( $\pm 0.09$  in.). For example, optical character recognition (OCR) forms.

Sometimes, registration can be adjusted with a software app to print successfully on these forms.

- Coated papers (erasable bond), synthetic papers, or thermal papers.
- Rough-edged, rough or heavily textured surface papers, or curled papers.
- Papers that fail EN12281:2002 (European).
- Paper weighing less than 60 g/m<sup>2</sup> (16 lb-bond).
- Multiple-part forms or documents.

# Using recycled paper

Lexmark works to reduce the environmental impact of paper by providing customers choices when it comes to printing. One way we achieve this is by testing products to ensure recycled paper may be used—specifically, papers made with 30%, 50%, and 100% post-consumer recycled content. Our expectation is that recycled papers perform as well as virgin paper in our printers. While no official standard exists for office equipment use of paper, Lexmark uses European Standard EN 12281 as a minimum properties standard. To ensure breadth of testing, test paper includes 100% recycled papers from North America, Europe, and Asia, and tests are conducted at 8–80% relative humidity. Testing includes duplex printing. Office paper using renewable, recycled, or chlorine-free content may all be used.

# Storing paper

Use these paper storage guidelines to help avoid jams and uneven print quality:

- Store paper in its original wrapper in the same environment as the printer for 24 to 48 hours before printing.
- Extend the time several days if the storage or transportation environment is very different from the printer environment. Thick paper may also require a longer conditioning period.
- For best results, store paper where the temperature is 21°C (70°F) and the relative humidity is 40 percent.
- Most label manufacturers recommend printing in a temperature range of 18 to 24°C (65 to 75°F) with relative humidity between 40 and 60 percent.
- Store paper in cartons, on a pallet or shelf, rather than on the floor.
- Store individual packages on a flat surface.
- Do not store anything on top of individual paper packages.
- Take paper out of the carton or wrapper only when you are ready to load it in the printer. The carton and wrapper help keep the paper clean, dry, and flat.

# Selecting preprinted forms and letterhead

- Use grain long paper.
- Use only forms and letterhead printed using an offset lithographic or engraved printing process.
- Avoid paper with rough or heavily textured surfaces.
- Use inks that are not affected by the resin in the toner. Inks that are oxidation-set or oil-based generally meet these requirements; latex inks might not.
- Print samples on preprinted forms and letterheads considered for use before buying large quantities. This action determines whether the ink in the preprinted form or letterhead affects print quality.
- When in doubt, contact your paper supplier.
- When printing on letterhead, load the paper in the proper orientation for your printer. For more information, see the *Paper and Specialty Media Guide*.

## Supported paper sizes

### Paper sizes supported by the basic configuration

#### Paper sizes supported by Lexmark CX833 and XC8355

Paper size	Orientation	Standard 550-sheet tray	Multipurpose feeder	Two-sided printing	Automatic document feeder
<b>4x6 Card</b>	Short-edge feed	X	✓	X	X
	Long-edge feed	X	X	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	✓	✓	✓	✓
	Long-edge feed	X	X	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	✓	X	✓	✓
	Long-edge feed	✓	✓	✓	✓
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	X	✓	✓
	Long-edge feed	✓	✓	✓	✓
<b>A3</b> 297 x 420 mm (11.69 x 16.54 in.)	Short-edge feed	X	X	X	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	X	✓	✓
	Long-edge feed	✓	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Standard 550-sheet tray	Multipurpose feeder	Two-sided printing	Automatic document feeder
<b>JIS B4</b> 257 x 364 mm (10.12 x 14.33 in.)	Short-edge feed	X	X	X	✓
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	✓	X	✓	✓
	Long-edge feed	✓	✓	✓	✓
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	X	✓	✓
	Long-edge feed	✓	✓	✓	✓
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	X	✓	✓
	Long-edge feed	✓	✓	✓	✓
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	✓	✓	✓
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓	✓	✓
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓	✓	✓
<b>Ledger</b> 279.4 x 431.8 mm (11 x 17 in.)	Short-edge feed	X	X	X	✓

## Learn about the printer

Paper size	Orientation	Standard 550-sheet tray	Multipurpose feeder	Two-sided printing	Automatic document feeder
<b>12x18</b> 304.8 x 457.2 mm (12.0 x 18.0 in.)	Short-edge feed	X	X	X	X
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	X	X	X	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	✓	✓	X	X
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	✓	✓	X	X
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	✓	✓	X	X
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	✓	✓	X	X

## Learn about the printer

Paper size	Orientation	Standard 550-sheet tray	Multipurpose feeder	Two-sided printing	Automatic document feeder
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	✓	✓	X	X
<b>Envelope (Monarch 7-3/4)</b> 98.4 x 190.5 mm (3.875 x 7.5 in.)	Short-edge feed	✓	✓	X	X
<b>Envelope (DL)</b> 110 x 220 mm (4.33 x 8.66 in.)	Short-edge feed	✓	✓	X	X
<b>Envelope (ISO C4)</b> 229 x 324 mm (9 x 12.8 in.)	Short-edge feed	X	X	X	X
<b>Envelope (ISO C5)</b> 162 x 229 mm (6.38 x 9 in.)	Short-edge feed	✓	✓	X	X
	Long-edge feed	✓	X	X	X
<b>Universal</b>	N/A	✓ <sup>1</sup>	✓ <sup>2, 3</sup>	✓ <sup>4</sup>	✓ <sup>5</sup>

<sup>1</sup> Supports paper sizes ranging from 95 x 139.7 mm (3.74 x 5.5 in.) to 215.9 x 355.6 mm (8.5 x 14 in.).

<sup>2</sup> The maximum length of the universal paper size in the case of banner paper is 1320.8 mm (52 in.). Load only one sheet of banner paper at a time.

<sup>3</sup> Supports paper sizes ranging from 95 x 139.7 mm (3.74 x 5.5 in.) to 215.9 x 355.6 mm (8.5 x 14 in.).

<sup>4</sup> Supports paper sizes ranging from 105 x 139.7 mm (4.13 x 5.5 in.) to 215.9 x 355.6 mm (8.5 x 14 in.).

<sup>5</sup> Supports paper sizes ranging from 76.2 x 128 mm (3 x 5.04 in.) to 297 x 432 mm (11.69 x 17.01 in.).

**Paper sizes supported by Lexmark CX961, CX962, CX963, XC9635, XC9645, and XC9655**

Paper size	Orientation	Standard 550-sheet tray	Multipurpose feeder	Two-sided printing	Automatic document feeder
<b>4x6 Card</b>	Short-edge feed	X	✓	X	X
	Long-edge feed	X	X	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	✓	✓	✓	✓
	Long-edge feed	X	X	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	✓	X	✓	✓
	Long-edge feed	✓	✓	✓	✓
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	X	✓	✓
	Long-edge feed	✓	✓	✓	✓
<b>A3</b> 297 x 420 mm (11.69 x 16.54 in.)	Short-edge feed	X	✓	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	X	✓	✓
	Long-edge feed	✓	✓	✓	✓
<b>JIS B4</b> 257 x 364 mm (10.12 x 14.33 in.)	Short-edge feed	X	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Standard 550-sheet tray	Multipurpose feeder	Two-sided printing	Automatic document feeder
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	✓	X	✓	✓
	Long-edge feed	✓	✓	✓	✓
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	X	✓	✓
	Long-edge feed	✓	✓	✓	✓
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	X	✓	✓
	Long-edge feed	✓	✓	✓	✓
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	✓	✓	✓
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓	✓	✓
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓	✓	✓
<b>Ledger</b> 279.4 x 431.8 mm (11 x 17 in.)	Short-edge feed	X	✓	✓	✓
<b>12x18</b> 304.8 x 457.2 mm (12.0 x 18.0 in.)	Short-edge feed	X	✓	✓	X

## Learn about the printer

Paper size	Orientation	Standard 550-sheet tray	Multipurpose feeder	Two-sided printing	Automatic document feeder
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	X	✓	✓	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	✓	✓	X	X
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	✓	✓	X	X
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	✓	✓	X	X
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	✓	✓	X	X
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	✓	✓	X	X

## Learn about the printer

Paper size	Orientation	Standard 550-sheet tray	Multipurpose feeder	Two-sided printing	Automatic document feeder
<b>Envelope (Monarch 7-3/4)</b> 98.4 x 190.5 mm (3.875 x 7.5 in.)	Short-edge feed	✓	✓	X	X
<b>Envelope (DL)</b> 110 x 220 mm (4.33 x 8.66 in.)	Short-edge feed	✓	✓	X	X
<b>Envelope (ISO C4)</b> 229 x 324 mm (9 x 12.8 in.)	Short-edge feed	X	✓ <sup>1</sup>	X	X
<b>Envelope (ISO C5)</b> 162 x 229 mm (6.38 x 9 in.)	Short-edge feed	✓	✓	X	X
	Long-edge feed	✓	X	X	X
<b>Universal</b>	N/A	✓ <sup>2</sup>	✓ <sup>3, 4</sup>	✓ <sup>5</sup>	✓ <sup>6</sup>

<sup>1</sup> Supported only when configured from the Universal Setup menu.

<sup>2</sup> Supports paper sizes ranging from 95 x 139.7 mm (3.74 x 5.5 in.) to 297 x 355.6 mm (11.69 x 14 in.).

<sup>3</sup> The maximum length of the universal paper size in the case of banner paper is 1320.8 mm (52 in.). Load only one sheet of banner paper at a time.

<sup>4</sup> Supports paper sizes ranging from 95 x 139.7 mm (3.74 x 5.5 in.) to 320 x 457.2 mm (12.6 x 18 in.).

<sup>5</sup> Supports paper sizes ranging from 105 x 139.7 mm (4.13 x 5.5 in.) to 320 x 457.2 mm (12.6 x 18 in.).

<sup>6</sup> Supports paper sizes ranging from 76.2 x 128 mm (3 x 5.04 in.) to 297 x 432 mm (11.69 x 17.01 in.).

## Paper sizes supported by the optional trays

### Paper sizes supported by Lexmark CX833 and XC8355

Paper size	Orientation	Optional 550-sheet tray	2 x 550-sheet tray	2000-sheet tandem tray	1500-sheet tray
<b>4x6 Card</b>	Short-edge feed	X	X	X	X
	Long-edge feed	X	X	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	✓	✓	X	X
	Long-edge feed	X	X	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	✓	✓	X	X
	Long-edge feed	✓	✓	X	X
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	✓	X	X
	Long-edge feed	✓	✓	✓	✓
<b>A3</b> 297 x 420 mm (11.69 x 16.54 in.)	Short-edge feed	X	X	X	X
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	✓	X	X
	Long-edge feed	✓	✓	X	✓
<b>JIS B4</b> 257 x 364 mm (10.12 x 14.33 in.)	Short-edge feed	X	X	X	X

## Learn about the printer

Paper size	Orientation	Optional 550-sheet tray	2 x 550-sheet tray	2000-sheet tandem tray	1500-sheet tray
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	✓	✓	X	X
	Long-edge feed	X	X	X	X
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	✓	X	X
	Long-edge feed	✓	✓	X	X
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	✓	X	X
	Long-edge feed	✓	✓	✓	✓
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	✓	X	X
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓	X	X
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓	X	X
<b>Ledger</b> 279.4 x 431.8 mm (11 x 17 in.)	Short-edge feed	X	X	X	X
<b>12x18</b> 304.8 x 457.2 mm (12 x 18 in.)	Short-edge feed	X	X	X	X

## Learn about the printer

Paper size	Orientation	Optional 550-sheet tray	2 x 550-sheet tray	2000-sheet tandem tray	1500-sheet tray
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	X	X	X	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X	X	X
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	✓	✓	X	X
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X	X	X
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X	X	X
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	X	X	X	X

## Learn about the printer

Paper size	Orientation	Optional 550-sheet tray	2 x 550-sheet tray	2000-sheet tandem tray	1500-sheet tray
<b>Envelope (Monarch 7-3/4)</b>  98.4 x 190.5 mm  (3.875 x 7.5 in.)	Short-edge feed	✓	✓	X	X
<b>Envelope (DL)</b>  110 x 220 mm  (4.33 x 8.66 in.)	Short-edge feed	✓	✓	X	X
<b>Envelope (ISO C4)</b>  229 x 324 mm  (9 x 12.8 in.)	Short-edge feed	X	X	X	X
<b>Envelope (ISO C5)</b>  162 x 229 mm  (6.38 x 9 in.)	Short-edge feed	X	X	X	X
	Long-edge feed	✓	✓	X	X
<b>Universal</b>	N/A	✓*	✓*	X	X

\* Supports paper sizes ranging from 95 x 148 mm (3.74 x 5.83 in.) to 215.9 x 355.6 mm (8.5 x 14 in.).

## Paper sizes supported by Lexmark CX961, CX962, CX963, XC9635, XC9645, and XC9655

Paper size	Orientation	Optional 550-sheet tray	2 x 550-sheet tray	2000-sheet tandem tray	1500-sheet tray
<b>4x6 Card</b>	Short-edge feed	X	X	X	X
	Long-edge feed	X	X	X	X
<b>A6</b>  105 x 148 mm  (4.13 x 5.83 in.)	Short-edge feed	✓	✓	X	X
	Long-edge feed	X	X	X	X

## Learn about the printer

Paper size	Orientation	Optional 550-sheet tray	2 x 550-sheet tray	2000-sheet tandem tray	1500-sheet tray
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	✓	✓	X	X
	Long-edge feed	✓	✓	X	X
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	✓	X	X
	Long-edge feed	✓	✓	✓	✓
<b>A3</b> 297 x 420 mm (11.69 x 16.54 in.)	Short-edge feed	✓	✓	X	X
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	✓	X	X
	Long-edge feed	✓	✓	X	✓
<b>JIS B4</b> 257 x 364 mm (10.12 x 14.33 in.)	Short-edge feed	✓	✓	X	X
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	✓	✓	X	X
	Long-edge feed	X	X	X	X
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	✓	X	X
	Long-edge feed	✓	✓	X	X
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	✓	X	X
	Long-edge feed	✓	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Optional 550-sheet tray	2 x 550-sheet tray	2000-sheet tandem tray	1500-sheet tray
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	✓	X	X
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓	X	X
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓	X	X
<b>Ledger</b> 279.4 x 431.8 mm (11 x 17 in.)	Short-edge feed	✓	✓	X	X
<b>12x18</b> 304.8 x 457.2 mm (12 x 18 in.)	Short-edge feed	✓	✓	X	X
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	✓	✓	X	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X	X	X
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	✓	✓	X	X

## Learn about the printer

Paper size	Orientation	Optional 550-sheet tray	2 x 550-sheet tray	2000-sheet tandem tray	1500-sheet tray
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X	X	X
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X	X	X
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	X	X	X	X
<b>Envelope (Monarch 7-3/4)</b> 98.4 x 190.5 mm (3.875 x 7.5 in.)	Short-edge feed	✓	✓	X	X
<b>Envelope (DL)</b> 110 x 220 mm (4.33 x 8.66 in.)	Short-edge feed	✓	✓	X	X
<b>Envelope (ISO C4)</b> 229 x 324 mm (9 x 12.8 in.)	Short-edge feed	X	X	X	X

## Learn about the printer

Paper size	Orientation	Optional 550-sheet tray	2 x 550-sheet tray	2000-sheet tandem tray	1500-sheet tray
<b>Envelope (ISO C5)</b> 162 x 229 mm (6.38 x 9 in.)	Short-edge feed	X	X	X	X
	Long-edge feed	✓	✓	X	X
<b>Universal</b>	N/A	✓*	✓*	X	X

\* Supports paper sizes ranging from 95 x 148 mm (3.74 x 5.83 in.) to 320 x 457.2 mm (12.6 x 18 in.).

## Paper sizes supported by the output bins

### Notes

- Make sure the paper transport and one of the finishing accessories (high-capacity staple finisher, staple, hole punch finisher, or booklet finisher) are installed on the printer.
- The Lexmark CX833 and XC8355 printer models support paper width only up to 215.9 mm (8.5 in.).

Paper size	Orientation	Paper transport + High-capacity staple finisher or Staple, hole punch finisher		
		Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Paper transport bin)
<b>4x6 Card</b>	Short-edge feed	✓	✓	✓
	Long-edge feed	X	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	X	X	X
<b>1/3 A4</b>	Short-edge feed	✓	✓	✓
	Long-edge feed	X	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Paper transport + High-capacity staple finisher or Staple, hole punch finisher		
		Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Paper transport bin)
<b>A3</b> 297 x 420 mm (11.75 x 16.5 in.)	Short-edge feed	✓	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>JIS B4</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	✓	✓	✓
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	✓	✓
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Paper transport + High-capacity staple finisher or Staple, hole punch finisher		
		Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Paper transport bin)
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓	✓
<b>Ledger</b> 279 x 432 mm (11 x 17 in.)	Short-edge feed	✓	✓	✓
<b>12x18</b> 304.8 x 483 mm (12.0 x 18.0 in.)	Short-edge feed	✓	✓	X
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	✓	✓	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X	✓
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	X	X	✓
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X	✓
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X	✓

## Learn about the printer

Paper size	Orientation	Paper transport + High-capacity staple finisher or Staple, hole punch finisher		
		Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Paper transport bin)
<b>Envelope (Commercial #10)</b>  104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	X	X	✓
<b>Envelope (Monarch 7-3/4)</b>  98.4 x 190.5 mm (3.875 x 7.5 in.)	Short-edge feed	X	X	✓
<b>Envelope (DL)</b>  110 x 220 mm (4.33 x 8.66 in.)	Short-edge feed	X	X	✓
<b>Envelope (ISO C4)</b>  229 x 324 mm (9 x 12.8 in.)	Short-edge feed	X	X	✓
<b>Envelope (ISO C5)</b>  162 x 229 mm (6.38 x 9 in.)	Short-edge feed	X	X	✓
<b>Universal</b>	N/A	✓ <sup>1</sup>	✓ <sup>1</sup>	✓ <sup>2</sup>

Paper size	Orientation	Paper transport + Booklet finisher			
		Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Finisher booklet bin)	Bin 3 (Paper transport bin)
<b>4x6 Card</b>	Short-edge feed	✓	✓	X	✓
	Long-edge feed	X	X	X	✓

## Learn about the printer

Paper size	Orientation	Paper transport + Booklet finisher			
		Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Finisher booklet bin)	Bin 3 (Paper transport bin)
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	✓	✓	X	✓
	Long-edge feed	X	X	X	X
<b>1/3 A4</b>	Short-edge feed	✓	✓	X	✓
	Long-edge feed	X	X	X	✓
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	✓	✓	X	✓
	Long-edge feed	✓	✓	X	✓
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	✓	✓	✓
	Long-edge feed	✓	✓	✓	✓
<b>A3</b> 297 x 420 mm (11.75 x 16.5 in.)	Short-edge feed	✓	✓	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	✓	✓	✓
	Long-edge feed	✓	✓	X	✓
<b>JIS B4</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	✓	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Paper transport + Booklet finisher			
		Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Finisher booklet bin)	Bin 3 (Paper transport bin)
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	✓	✓	X	✓
	Long-edge feed	✓	✓	X	✓
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	✓	X	✓
	Long-edge feed	✓	✓	X	✓
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	✓	✓	✓
	Long-edge feed	✓	✓	X	✓
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	✓	✓	✓
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓	✓	✓
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓	✓	✓
<b>Ledger</b> 279 x 432 mm (11 x 17 in.)	Short-edge feed	✓	✓	✓	✓
<b>12x18</b> 304.8 x 483 mm (12 x 18 in.)	Short-edge feed	✓	✓	✓	X

## Learn about the printer

Paper size	Orientation	Paper transport + Booklet finisher			
		Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Finisher booklet bin)	Bin 3 (Paper transport bin)
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	✓	✓	X	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X	X	✓
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	X	X	X	✓
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X	X	✓
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X	X	✓
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	X	X	X	✓

## Learn about the printer

Paper size	Orientation	Paper transport + Booklet finisher			
		Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Finisher booklet bin)	Bin 3 (Paper transport bin)
<b>Envelope (Monarch 7-3/4)</b>  98.4 x 190.5 mm  (3.875 x 7.5 in.)	Short-edge feed	X	X	X	✓
<b>Envelope (DL)</b>  110 x 220 mm  (4.33 x 8.66 in.)	Short-edge feed	X	X	X	✓
<b>Envelope (ISO C4)</b>  229 x 324 mm  (9 x 12.8 in.)	Short-edge feed	X	X	X	✓
<b>Envelope (ISO C5)</b>  162 x 229 mm  (6.38 x 9 in.)	Short-edge feed	X	X	X	✓
<b>Universal</b>	N/A	✓ <sup>1</sup>	✓ <sup>1</sup>	✓ <sup>3</sup>	✓ <sup>2</sup>

<sup>1</sup> Supports paper sizes ranging from 95 x 148 mm (3.74 x 5.83 in.) to 320 x 600 mm (12.59 x 23.62 in.).

<sup>2</sup> Supports paper sizes ranging from 95 x 148 mm (3.74 x 5.83 in.) to 299.7 x 1321 mm (11.8 x 52 in.).

<sup>3</sup> Supports paper sizes ranging from 182 x 257 mm (7.17 x 10.12 in.) to 304.8 x 457.2 mm (12 x 18 in.).

### Notes

- Make sure the folding paper transport and one of the finishing accessories (high-capacity staple finisher, staple, hole punch finisher, or booklet finisher) are installed on the printer.
- The Lexmark CX833 and XC8355 printer models support paper width only up to 215.9 mm (8.5 in.).

## Learn about the printer

Paper size	Orientation	Folding paper transport + High-capacity staple finisher or Staple, hole punch finisher		
		Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Paper transport bin)
<b>4x6 Card</b>	Short-edge feed	✓	✓	✓
	Long-edge feed	X	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	X	X	X
<b>1/3 A4</b>	Short-edge feed	✓	✓	✓
	Long-edge feed	X	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>A3</b> 297 x 420 mm (11.75 x 16.5 in.)	Short-edge feed	✓	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>JIS B4</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	✓	✓	✓
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Folding paper transport + High-capacity staple finisher or Staple, hole punch finisher		
		Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Paper transport bin)
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	✓	✓
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓	✓
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓	✓
<b>Ledger</b> 279 x 432 mm (11 x 17 in.)	Short-edge feed	✓	✓	✓
<b>12x18</b> 304.8 x 483 mm (12 x 18 in.)	Short-edge feed	✓	✓	X
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	✓	✓	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X	✓

## Learn about the printer

Paper size	Orientation	Folding paper transport + High-capacity staple finisher or Staple, hole punch finisher		
		Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Paper transport bin)
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	X	X	✓
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X	✓
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X	✓
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	X	X	✓
<b>Envelope (Monarch 7-3/4)</b> 98.4 x 190.5 mm (3.875 x 7.5 in.)	Short-edge feed	X	X	✓
<b>Envelope (DL)</b> 110 x 220 mm (4.33 x 8.66 in.)	Short-edge feed	X	X	✓
<b>Envelope (ISO C4)</b> 229 x 324 mm (9 x 12.8 in.)	Short-edge feed	X	X	✓
<b>Envelope (ISO C5)</b> 162 x 229 mm (6.38 x 9 in.)	Short-edge feed	X	X	✓
<b>Universal</b>	N/A	✓ <sup>1</sup>	✓ <sup>1</sup>	✓ <sup>2</sup>

## Learn about the printer

Paper size	Orientation	Folding paper transport + Booklet finisher			
		Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Finisher booklet bin)	Bin 3 (Paper transport bin)
<b>4x6 Card</b>	Short-edge feed	✓	✓	X	✓
	Long-edge feed	X	X	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	✓	✓	X	✓
	Long-edge feed	X	X	X	X
<b>1/3 A4</b>	Short-edge feed	✓	✓	X	✓
	Long-edge feed	X	X	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	✓	✓	X	✓
	Long-edge feed	✓	✓	X	✓
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	✓	✓	✓
	Long-edge feed	✓	✓	X	✓
<b>A3</b> 297 x 420 mm (11.75 x 16.5 in.)	Short-edge feed	✓	✓	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	✓	✓	✓
	Long-edge feed	✓	✓	X	✓

## Learn about the printer

Paper size	Orientation	Folding paper transport + Booklet finisher			
		Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Finisher booklet bin)	Bin 3 (Paper transport bin)
<b>JIS B4</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	✓	✓	✓	✓
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	✓	✓	X	✓
	Long-edge feed	✓	✓	X	✓
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	✓	✓	✓
	Long-edge feed	✓	✓	X	✓
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	✓	✓	✓
	Long-edge feed	✓	✓	X	✓
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	✓	✓	✓
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓	✓	✓
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Folding paper transport + Booklet finisher			
		Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Finisher booklet bin)	Bin 3 (Paper transport bin)
<b>Ledger</b> 279.4 x 432 mm (11 x 17 in.)	Short-edge feed	✓	✓	✓	✓
<b>12x18</b> 304.8 x 483 mm (12 x 18 in.)	Short-edge feed	✓	✓	✓	X
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	✓	✓	X	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X	X	✓
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	X	X	X	✓
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X	X	✓
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X	X	✓

## Learn about the printer

Paper size	Orientation	Folding paper transport + Booklet finisher			
		Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Finisher booklet bin)	Bin 3 (Paper transport bin)
<b>Envelope (Commercial #10)</b>  104.8 x 241.3 mm  (4.12 x 9.5 in.)	Short-edge feed	X	X	X	✓
<b>Envelope (Monarch 7-3/4)</b>  98.4 x 190.5 mm  (3.875 x 7.5 in.)	Short-edge feed	X	X	X	✓
<b>Envelope (DL)</b>  110 x 220 mm  (4.33 x 8.66 in.)	Short-edge feed	X	X	X	✓
<b>Envelope (ISO C4)</b>  229 x 324 mm  (9 x 12.8 in.)	Short-edge feed	X	X	X	✓
<b>Envelope (ISO C5)</b>  162 x 229 mm  (6.38 x 9 in.)	Short-edge feed	X	X	X	✓
<b>Universal</b>	N/A	✓ <sup>1</sup>	✓ <sup>1</sup>	✓ <sup>3</sup>	✓ <sup>2</sup>

<sup>1</sup> Supports paper sizes ranging from 95 x 148 mm (3.74 x 5.83 in.) to 320 x 600 mm (12.6 x 23.62 in.).

<sup>2</sup> Supports paper sizes ranging from 95 x 148 mm (3.74 x 5.83 in.) to 297 x 1260 mm (11.69 x 49.6 in.).

<sup>3</sup> Supports paper sizes ranging from 182 x 257 mm (7.17 x 10.12 in.) to 304.8 x 457.2 mm (12 x 18 in.).

## Paper sizes supported for staple jobs

### Paper sizes supported by the staple finisher and staple finisher with hole punch

Paper size	Orientation	Single	Dual	Dual Left
<b>4x6 Card</b>	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>1/3 A4</b>	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>A3</b> 297 x 420 mm (11.75 x 16.5 in.)	Short-edge feed	✓	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>JIS B4</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	✓	✓	✓
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	X	X	X
	Long-edge feed	X	X	X

## Learn about the printer

Paper size	Orientation	Single	Dual	Dual Left
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	✓	✓
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	✓	X
	Long-edge feed	✓	✓	X
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	✓	X
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓	X
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓	✓
<b>Ledger</b> 279 x 432 mm (11 x 17 in.)	Short-edge feed	✓	✓	✓
<b>12x18</b> 304.8 x 483 mm (12 x 18 in.)	Short-edge feed	X	X	X
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	X	X	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X	X

## Learn about the printer

Paper size	Orientation	Single	Dual	Dual Left
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	X	X	X
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X	X
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X	X
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	X	X	X
<b>Envelope (Monarch 7-3/4)</b> 98.4 x 190.5 mm (3.875 x 7.5 in.)	Short-edge feed	X	X	X
<b>Envelope (DL)</b> 110 x 220 mm (4.33 x 8.66 in.)	Short-edge feed	X	X	X
<b>Envelope (ISO C4)</b> 229 x 324 mm (9 x 12.8 in.)	Short-edge feed	X	X	X
<b>Envelope (ISO C5)</b> 162 x 229 mm (6.38 x 9 in.)	Short-edge feed	X	X	X

## Paper sizes supported by the high-capacity staple finisher or staple, hole punch finisher

Paper size	Orientation	Single	Dual	Dual Left
<b>4x6 Card</b>	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>1/3 A4</b>	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>A3</b> 297 x 420 mm (11.75 x 16.5 in.)	Short-edge feed	✓	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>JIS B4</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	✓	✓	X
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Single	Dual	Dual Left
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	✓	✓
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓	✓
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓	✓
<b>Ledger</b> 279 x 432 mm (11 x 17 in.)	Short-edge feed	✓	✓	✓
<b>12x18</b> 304.8 x 483 mm (12 x 18 in.)	Short-edge feed	X	X	X
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	X	X	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X	X
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	X	X	X
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X	X

## Learn about the printer

Paper size	Orientation	Single	Dual	Dual Left
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X	X
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	X	X	X
<b>Envelope (Monarch 7-3/4)</b> 98.4 x 190.5 mm (3.875 x 7.5 in.)	Short-edge feed	X	X	X
<b>Envelope (DL)</b> 110 x 220 mm (4.33 x 8.66 in.)	Short-edge feed	X	X	X
<b>Envelope (ISO C4)</b> 229 x 324 mm (9 x 12.8 in.)	Short-edge feed	X	X	X
<b>Envelope (ISO C5)</b> 162 x 229 mm (6.38 x 9 in.)	Short-edge feed	X	X	X

## Paper sizes supported by the booklet finisher

Paper size	Orientation	Single	Dual	Dual Left
<b>4x6 Card</b>	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>1/3 A4</b>	Short-edge feed	X	X	X
	Long-edge feed	X	X	X

## Learn about the printer

Paper size	Orientation	Single	Dual	Dual Left
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>A3</b> 297 x 420 mm (11.75 x 16.5 in.)	Short-edge feed	✓	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>JIS B4</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	✓	✓	X
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	✓	✓
	Long-edge feed	✓	✓	✓
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	✓	✓
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Single	Dual	Dual Left
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓	✓
<b>Ledger</b> 279.4 x 432 mm (11 x 17 in.)	Short-edge feed	✓	✓	✓
<b>12x18</b> 304.8 x 483 mm (12 x 18 in.)	Short-edge feed	X	X	X
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	X	X	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X	X
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	X	X	X
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X	X
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X	X
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	X	X	X
<b>Envelope (Monarch 7-3/4)</b> 98.4 x 190.5 mm (3.875 x 7.5 in.)	Short-edge feed	X	X	X

## Learn about the printer

Paper size	Orientation	Single	Dual	Dual Left
<b>Envelope (DL)</b> 110 x 220 mm (4.33 x 8.66 in.)	Short-edge feed	X	X	X
<b>Envelope (ISO C4)</b> 229 x 324 mm (9 x 12.8 in.)	Short-edge feed	X	X	X
<b>Envelope (ISO C5)</b> 162 x 229 mm (6.38 x 9 in.)	Short-edge feed	X	X	X

## Paper sizes supported for punch jobs

### Paper sizes supported by the staple finisher with hole punch

Paper size	Orientation	Two-hole	Three-hole	Four-hole
<b>4x6 Card</b>	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	X	X
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	✓	✓
<b>A3</b> 297 x 420 mm (11.69 x 16.54 in.)	Short-edge feed	✓	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Two-hole	Three-hole	Four-hole
<b>JIS B4</b> 257 x 364 mm (10.12 x 14.33 in.)	Short-edge feed	✓	✓	✓
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	X	X
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	✓	✓
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	✓	✓
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	X	X
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	X	X
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	X	X
<b>Ledger</b> 279.4 x 431.8 mm (11 x 17 in.)	Short-edge feed	✓	✓	✓
<b>12x18</b> 304.8 x 457.2 mm (12 x 18 in.)	Short-edge feed	X	X	X
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	X	X	X

## Learn about the printer

Paper size	Orientation	Two-hole	Three-hole	Four-hole
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X	X
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	X	X	X
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X	X
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X	X
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	X	X	X
<b>Envelope (Monarch 7-3/4)</b> 98.4 x 190.5 mm (3.875 x 7.5 in.)	Short-edge feed	X	X	X
<b>Envelope (DL)</b> 110 x 220 mm (4.33 x 8.66 in.)	Short-edge feed	X	X	X
<b>Envelope (ISO C4)</b> 229 x 324 mm (9 x 12.8 in.)	Short-edge feed	X	X	X
<b>Envelope (ISO C5)</b> 162 x 229 mm (6.38 x 9 in.)	Short-edge feed	X	X	X

## Paper sizes supported by the staple, hole punch finisher

Paper size	Orientation	Two-hole	Three-hole	Four-hole
<b>4x6 Card</b>	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	X	X
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	✓	✓
<b>A3</b> 297 x 420 mm (11.69 x 16.54 in.)	Short-edge feed	✓	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	✓	✓
<b>JIS B4</b> 257 x 364 mm (10.12 x 14.33 in.)	Short-edge feed	✓	✓	✓
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	X	X
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	✓	✓
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Two-hole	Three-hole	Four-hole
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	X	X
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	X	X
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	X	X
<b>Ledger</b> 279.4 x 431.8 mm (11 x 17 in.)	Short-edge feed	✓	✓	✓
<b>12x18</b> 304.8 x 457.2 mm (12 x 18 in.)	Short-edge feed	X	X	X
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	X	X	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X	X
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	X	X	X
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X	X
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X	X

## Learn about the printer

Paper size	Orientation	Two-hole	Three-hole	Four-hole
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	X	X	X
<b>Envelope (Monarch 7-3/4)</b> 98.4 x 190.5 mm (3.875 x 7.5 in.)	Short-edge feed	X	X	X
<b>Envelope (DL)</b> 110 x 220 mm (4.33 x 8.66 in.)	Short-edge feed	X	X	X
<b>Envelope (ISO C4)</b> 229 x 324 mm (9 x 12.8 in.)	Short-edge feed	X	X	X
<b>Envelope (ISO C5)</b> 162 x 229 mm (6.38 x 9 in.)	Short-edge feed	X	X	X

## Paper sizes supported by the booklet finisher

Paper size	Orientation	Two-hole	Three-hole	Four-hole
<b>4x6 Card</b>	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	X	X	X
	Long-edge feed	X	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	X	X
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Two-hole	Three-hole	Four-hole
<b>A3</b> 297 x 420 mm (11.69 x 16.54 in.)	Short-edge feed	✓	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	X	X
<b>JIS B4</b> 257 x 364 mm (10.12 x 14.33 in.)	Short-edge feed	✓	✓	✓
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	X	X
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	✓	✓
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	X	X
	Long-edge feed	✓	✓	✓
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	X	X
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	X	X
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	X	X
<b>Ledger</b> 279.4 x 431.8 mm (11 x 17 in.)	Short-edge feed	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Two-hole	Three-hole	Four-hole
<b>12x18</b> 304.8 x 457.2 mm (12 x 18 in.)	Short-edge feed	X	X	X
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	X	X	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X	X
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	X	X	X
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X	X
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X	X
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	X	X	X
<b>Envelope (Monarch 7-3/4)</b> 98.4 x 190.5 mm (3.875 x 7.5 in.)	Short-edge feed	X	X	X
<b>Envelope (DL)</b> 110 x 220 mm (4.33 x 8.66 in.)	Short-edge feed	X	X	X
<b>Envelope (ISO C4)</b> 229 x 324 mm (9 x 12.8 in.)	Short-edge feed	X	X	X

## Learn about the printer

Paper size	Orientation	Two-hole	Three-hole	Four-hole
<b>Envelope (ISO C5)</b> 162 x 229 mm (6.38 x 9 in.)	Short-edge feed	X	X	X

## Paper sizes supported for fold jobs

### Paper sizes supported by the folding paper transport

Paper size	Orientation	Folding paper transport only			
		C-fold	Z-fold	Z-fold half sheet	V-fold
		Standard bin			
<b>4x6 Card</b>	Short-edge feed	X	X	X	X
	Long-edge feed	X	X	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	X	X	X	X
	Long-edge feed	X	X	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	X	X	X	X
	Long-edge feed	X	X	X	X
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	✓	✓	✓
	Long-edge feed	X	X	X	X
<b>A3</b> 297 x 420 mm (11.69 x 16.54 in.)	Short-edge feed	✓	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Folding paper transport only			
		C-fold	Z-fold	Z-fold half sheet	V-fold
		Standard bin			
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	X	X	X	X
	Long-edge feed	X	X	X	X
<b>JIS B4</b> 257 x 364 mm (10.12 x 14.33 in.)	Short-edge feed	X	X	✓	✓
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	X	X	X	X
	Long-edge feed	X	X	X	X
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	X	X	X	X
	Long-edge feed	X	X	X	X
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	✓	✓	✓
	Long-edge feed	X	X	X	X
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	X	X	X	X
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Folding paper transport only			
		C-fold	Z-fold	Z-fold half sheet	V-fold
		Standard bin			
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓	✓	✓
<b>Ledger</b> 279.4 x 431.8 mm (11 x 17 in.)	Short-edge feed	✓	✓	✓	✓
<b>12x18</b> 304.8 x 457.2 mm (12 x 18 in.)	Short-edge feed	X	X	X	X
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	X	X	X	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X	X	X
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	X	X	X	X
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X	X	X

## Learn about the printer

Paper size	Orientation	Folding paper transport only			
		C-fold	Z-fold	Z-fold half sheet	V-fold
		Standard bin			
<b>Envelope (Commercial #9)</b>  98.4 x 225.4 mm  (3.875 x 8.9 in.)	Short-edge feed	X	X	X	X
<b>Envelope (Commercial #10)</b>  104.8 x 241.3 mm  (4.12 x 9.5 in.)	Short-edge feed	X	X	X	X
<b>Envelope (Monarch 7-3/4)</b>  98.4 x 190.5 mm  (3.875 x 7.5 in.)	Short-edge feed	X	X	X	X
<b>Envelope (DL)</b>  110 x 220 mm  (4.33 x 8.66 in.)	Short-edge feed	X	X	X	X
<b>Envelope (ISO C4)</b>  229 x 324 mm  (9 x 12.8 in.)	Short-edge feed	X	X	X	X
<b>Envelope (ISO C5)</b>  162 x 229 mm  (6.38 x 9 in.)	Short-edge feed	X	X	X	X

## Paper sizes supported by the paper transport and booklet finisher

Paper size	Orientation	Paper transport + Booklet finisher	
		V-fold multiple	V-fold
		Bin 2	Standard bin, bin 1, bin 2
<b>4x6 Card</b>	Short-edge feed	X	X
	Long-edge feed	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	X	X
	Long-edge feed	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	X	X
	Long-edge feed	X	X
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	✓
	Long-edge feed	X	X
<b>A3</b> 297 x 420 mm (11.69 x 16.54 in.)	Short-edge feed	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	✓
	Long-edge feed	X	X
<b>JIS B4</b> 257 x 364 mm (10.12 x 14.33 in.)	Short-edge feed	✓	✓
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	X	X
	Long-edge feed	X	X
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	X	X
	Long-edge feed	X	X

## Learn about the printer

Paper size	Orientation	Paper transport + Booklet finisher	
		V-fold multiple	V-fold
		Bin 2	Standard bin, bin 1, bin 2
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	✓
	Long-edge feed	X	X
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	✓
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓
<b>Ledger</b> 279.4 x 431.8 mm (11 x 17 in.)	Short-edge feed	✓	✓
<b>12x18</b> 304.8 x 457.2 mm (12 x 18 in.)	Short-edge feed	✓	✓
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	✓	✓
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	X	X

## Learn about the printer

Paper size	Orientation	Paper transport + Booklet finisher	
		V-fold multiple	V-fold
		Bin 2	Standard bin, bin 1, bin 2
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	X	X
<b>Envelope (Monarch 7-3/4)</b> 98.4 x 190.5 mm (3.875 x 7.5 in.)	Short-edge feed	X	X
<b>Envelope (DL)</b> 110 x 220 mm (4.33 x 8.66 in.)	Short-edge feed	X	X
<b>Envelope (ISO C4)</b> 229 x 324 mm (9 x 12.8 in.)	Short-edge feed	X	X
<b>Envelope (ISO C5)</b> 162 x 229 mm (6.38 x 9 in.)	Short-edge feed	X	X

## Paper sizes supported by the folding paper transport and high-capacity staple finisher or staple, hole punch finisher

Paper size	Orientation	Folding paper transport + High-capacity staple finisher or Staple, hole punch finisher			
		C-fold	Z-fold	Z-fold half sheet	V-fold
		Bin 2		Standard bin, bin 2	
<b>4x6 Card</b>	Short-edge feed	X	X	X	X
	Long-edge feed	X	X	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	X	X	X	X
	Long-edge feed	X	X	X	X
<b>1/3 A4</b>	Short-edge feed	X	X	X	X
	Long-edge feed	X	X	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	X	X	X	X
	Long-edge feed	X	X	X	X
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	✓	✓	✓
	Long-edge feed	X	X	X	X
<b>A3</b> 297 x 420 mm (11.75 x 16.5 in.)	Short-edge feed	✓	✓	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	X	X	X	X
	Long-edge feed	X	X	X	X

## Learn about the printer

Paper size	Orientation	Folding paper transport + High-capacity staple finisher or Staple, hole punch finisher			
		C-fold	Z-fold	Z-fold half sheet	V-fold
		Bin 2		Standard bin, bin 2	
<b>JIS B4</b> 105 x 148 mm  (4.13 x 5.83 in.)	Short-edge feed	X	X	✓	✓
<b>Statement</b> 139.7 x 215.9 mm  (5.5 x 8.5 in.)	Short-edge feed	X	X	X	X
	Long-edge feed	X	X	X	X
<b>Executive</b> 184.2 x 266.7 mm  (7.25 x 10.5 in.)	Short-edge feed	X	X	X	X
	Long-edge feed	X	X	X	X
<b>Letter</b> 215.9 x 279.4 mm  (8.5 x 11 in.)	Short-edge feed	✓	✓	✓	✓
	Long-edge feed	X	X	X	X
<b>Folio</b> 215.9 x 330.2 mm  (8.5 x 13 in.)	Short-edge feed	X	X	X	X
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm  (8.5 x 13.4 in.)	Short-edge feed	✓	✓	✓	✓
<b>Legal</b> 215.9 x 355.6 mm  (8.5 x 14 in.)	Short-edge feed	✓	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Folding paper transport + High-capacity staple finisher or Staple, hole punch finisher			
		C-fold	Z-fold	Z-fold half sheet	V-fold
		Bin 2		Standard bin, bin 2	
<b>Ledger</b> 279 x 432 mm (11 x 17 in.)	Short-edge feed	✓	✓	✓	✓
<b>12x18</b> 304.8 x 483 mm (12 x 18 in.)	Short-edge feed	X	X	X	✓
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	X	X	X	✓
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X	X	X
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	X	X	X	X
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X	X	X
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X	X	X

## Learn about the printer

Paper size	Orientation	Folding paper transport + High-capacity staple finisher or Staple, hole punch finisher			
		C-fold	Z-fold	Z-fold half sheet	V-fold
		Bin 2		Standard bin, bin 2	
<b>Envelope (Commercial #10)</b>  104.8 x 241.3 mm  (4.12 x 9.5 in.)	Short-edge feed	X	X	X	X
<b>Envelope (Monarch 7-3/4)</b>  98.4 x 190.5 mm  (3.875 x 7.5 in.)	Short-edge feed	X	X	X	X
<b>Envelope (DL)</b>  110 x 220 mm  (4.33 x 8.66 in.)	Short-edge feed	X	X	X	X
<b>Envelope (ISO C4)</b>  229 x 324 mm  (9 x 12.8 in.)	Short-edge feed	X	X	X	X
<b>Envelope (ISO C5)</b>  162 x 229 mm  (6.38 x 9 in.)	Short-edge feed	X	X	X	X

## Paper sizes supported by the folding paper transport and booklet finisher

Paper size	Orientation	Folding paper transport + Booklet finisher				
		C-fold	Z-fold	Z-fold half sheet	V-fold multiple	V-fold
		Bin 3	Bin 3	Standard bin, bin 1, bin 3	Bin 2	Standard bin, bin 1, bin 2, bin 3
<b>4x6 Card</b>	Short-edge feed	X	X	X	X	X
	Long-edge feed	X	X	X	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	X	X	X	X	X
	Long-edge feed	X	X	X	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	X	X	X	X	X
	Long-edge feed	X	X	X	X	X
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	✓	✓	✓	✓
	Long-edge feed	X	X	X	X	X
<b>A3</b> 297 x 420 mm (11.69 x 16.54 in.)	Short-edge feed	✓	✓	✓	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	X	X	X	✓	✓
	Long-edge feed	X	X	X	X	X
<b>JIS B4</b> 257 x 364 mm (10.12 x 14.33 in.)	Short-edge feed	X	X	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Folding paper transport + Booklet finisher				
		C-fold	Z-fold	Z-fold half sheet	V-fold multiple	V-fold
		Bin 3	Bin 3	Standard bin, bin 1, bin 3	Bin 2	Standard bin, bin 1, bin 2, bin 3
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	X	X	X	X	X
	Long-edge feed	X	X	X	X	X
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	X	X	X	X	X
	Long-edge feed	X	X	X	X	X
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	✓	✓	✓	✓
	Long-edge feed	X	X	X	X	X
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	X	X	X	✓	✓
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓	✓	✓	✓
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓	✓	✓	✓
<b>Ledger</b> 279.4 x 431.8 mm (11 x 17 in.)	Short-edge feed	✓	✓	✓	✓	✓

## Learn about the printer

Paper size	Orientation	Folding paper transport + Booklet finisher				
		C-fold	Z-fold	Z-fold half sheet	V-fold multiple	V-fold
		Bin 3	Bin 3	Standard bin, bin 1, bin 3	Bin 2	Standard bin, bin 1, bin 2, bin 3
<b>12x18</b> 304.8 x 457.2 mm (12 x 18 in.)	Short-edge feed	X	X	X	X	✓
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	X	X	X	X	✓
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X	X	X	X
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	X	X	X	X	X
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X	X	X	X
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X	X	X	X
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	X	X	X	X	X

## Learn about the printer

Paper size	Orientation	Folding paper transport + Booklet finisher				
		C-fold	Z-fold	Z-fold half sheet	V-fold multiple	V-fold
		Bin 3	Bin 3	Standard bin, bin 1, bin 3	Bin 2	Standard bin, bin 1, bin 2, bin 3
<b>Envelope (Monarch 7-3/4)</b>  98.4 x 190.5 mm  (3.875 x 7.5 in.)	Short-edge feed	X	X	X	X	X
<b>Envelope (DL)</b>  110 x 220 mm  (4.33 x 8.66 in.)	Short-edge feed	X	X	X	X	X
<b>Envelope (ISO C4)</b>  229 x 324 mm  (9 x 12.8 in.)	Short-edge feed	X	X	X	X	X
<b>Envelope (ISO C5)</b>  162 x 229 mm  (6.38 x 9 in.)	Short-edge feed	X	X	X	X	X

## Paper sizes supported for offset stacking jobs

### Paper sizes supported by the offset stacker or staple finisher

Paper size	Orientation	Offset stacker	Staple finisher
<b>4x6 Card</b>	Short-edge feed	X	X
	Long-edge feed	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	X	X
	Long-edge feed	X	X

## Learn about the printer

Paper size	Orientation	Offset stacker	Staple finisher
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	✓	✓
	Long-edge feed	✓	✓
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	✓
	Long-edge feed	✓	✓
<b>A3</b> 297 x 420 mm (11.69 x 16.54 in.)	Short-edge feed	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	✓
	Long-edge feed	✓	✓
<b>JIS B4</b> 257 x 364 mm (10.12 x 14.33 in.)	Short-edge feed	✓	✓
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	✓	X
	Long-edge feed	✓	X
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	✓
	Long-edge feed	✓	✓
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	✓
	Long-edge feed	✓	✓
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	✓
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓

## Learn about the printer

Paper size	Orientation	Offset stacker	Staple finisher
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓
<b>Ledger</b> 279.4 x 431.8 mm (11 x 17 in.)	Short-edge feed	✓	✓
<b>12x18</b> 304.8 x 457.2 mm (12 x 18 in.)	Short-edge feed	X	X
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	X	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	✓	X
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	✓	X
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	✓	X
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	✓	X
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	✓	X
<b>Envelope (Monarch 7-3/4)</b> 98.4 x 190.5 mm (3.875 x 7.5 in.)	Short-edge feed	✓	X

## Learn about the printer

Paper size	Orientation	Offset stacker	Staple finisher
<b>Envelope (DL)</b> 110 x 220 mm (4.33 x 8.66 in.)	Short-edge feed	✓	X
<b>Envelope (ISO C4)</b> 229 x 324 mm (9 x 12.8 in.)	Short-edge feed	✓	X
<b>Envelope (ISO C5)</b> 162 x 229 mm (6.38 x 9 in.)	Short-edge feed	✓	X
<b>Universal</b>	N/A	✓ <sup>1</sup>	✓ <sup>2</sup>

<sup>1</sup> Supports paper sizes ranging from 90 x 148 mm (3.55 x 5.83 in.) to 320 x 600 mm (12.59 x 23.62 in.).

<sup>2</sup> Supports paper sizes ranging from 148 x 148 mm (5.83 x 5.83 in.) to 297 x 431.8 mm (11.69 x 17 in.).

## Paper sizes supported by finishers with a paper transport unit

Paper size	Orientation	Paper transport + High-capacity staple finisher or Staple, hole punch finisher	Paper transport + Booklet finisher
		Bin 1	
<b>4x6 Card</b>	Short-edge feed	X	X
	Long-edge feed	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	X	X
	Long-edge feed	X	X
<b>1/3 A4</b>	Short-edge feed	X	X
	Long-edge feed	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	✓	✓
	Long-edge feed	✓	✓
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	✓
	Long-edge feed	✓	✓

## Learn about the printer

Paper size	Orientation	Paper transport + High-capacity staple finisher or Staple, hole punch finisher	Paper transport + Booklet finisher
		Bin 1	
<b>A3</b> 297 x 420 mm (11.75 x 16.5 in.)	Short-edge feed	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	✓
	Long-edge feed	✓	✓
<b>JIS B4</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	✓	✓
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	✓	✓
	Long-edge feed	✓	✓
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	✓
	Long-edge feed	✓	✓
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	✓
	Long-edge feed	✓	✓
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	✓
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓

## Learn about the printer

Paper size	Orientation	Paper transport + High-capacity staple finisher or Staple, hole punch finisher	Paper transport + Booklet finisher
		Bin 1	
<b>Ledger</b> 279.4 x 432 mm (11 x 17 in.)	Short-edge feed	✓	✓
<b>12x18</b> 304.8 x 483 mm (12 x 18 in.)	Short-edge feed	✓	✓
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	X	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	X	X
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	X	X
<b>Envelope (Monarch 7-3/4)</b> 98.4 x 190.5 mm (3.875 x 7.5 in.)	Short-edge feed	X	X

## Learn about the printer

Paper size	Orientation	Paper transport + High-capacity staple finisher or Staple, hole punch finisher	Paper transport + Booklet finisher
		Bin 1	
<b>Envelope (DL)</b> 110 x 220 mm (4.33 x 8.66 in.)	Short-edge feed	X	X
<b>Envelope (ISO C4)</b> 229 x 324 mm (9 x 12.8 in.)	Short-edge feed	X	X
<b>Envelope (ISO C5)</b> 162 x 229 mm (6.38 x 9 in.)	Short-edge feed	X	X
<b>Universal</b>	N/A	√ <sup>1</sup>	√ <sup>2</sup>

<sup>1</sup> Supports paper sizes ranging from 139.7 x 148 mm (5.5 x 5.83 in.) to 304.8 x 600 mm (12 x 23.62 in.).

<sup>2</sup> Supports paper sizes ranging from 125 x 148 mm (4.93 x 5.83 in.) to 304.8 x 457.2 mm (12 x 18 in.).

## Paper sizes supported by finishers with a folding paper transport

Paper size	Orientation	Folding paper transport + High-capacity staple finisher or Staple, hole punch finisher	Folding paper transport + Booklet finisher
		Bin 1	
<b>4x6 Card</b>	Short-edge feed	X	X
	Long-edge feed	X	X
<b>A6</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	X	X
	Long-edge feed	X	X
<b>1/3 A4</b>	Short-edge feed	X	X
	Long-edge feed	X	X
<b>A5</b> 148 x 210 mm (5.83 x 8.27 in.)	Short-edge feed	√	√
	Long-edge feed	√	√

## Learn about the printer

Paper size	Orientation	Folding paper transport + High-capacity staple finisher or Staple, hole punch finisher	Folding paper transport + Booklet finisher
		Bin 1	
<b>A4</b> 210 x 297 mm (8.27 x 11.7 in.)	Short-edge feed	✓	✓
	Long-edge feed	✓	✓
<b>A3</b> 297 x 420 mm (11.75 x 16.5 in.)	Short-edge feed	✓	✓
<b>JIS B5</b> 182 x 257 mm (7.17 x 10.1 in.)	Short-edge feed	✓	✓
	Long-edge feed	✓	✓
<b>JIS B4</b> 105 x 148 mm (4.13 x 5.83 in.)	Short-edge feed	✓	✓
<b>Statement</b> 139.7 x 215.9 mm (5.5 x 8.5 in.)	Short-edge feed	✓	✓
	Long-edge feed	✓	✓
<b>Executive</b> 184.2 x 266.7 mm (7.25 x 10.5 in.)	Short-edge feed	✓	✓
	Long-edge feed	✓	✓
<b>Letter</b> 215.9 x 279.4 mm (8.5 x 11 in.)	Short-edge feed	✓	✓
	Long-edge feed	✓	✓
<b>Folio</b> 215.9 x 330.2 mm (8.5 x 13 in.)	Short-edge feed	✓	✓
<b>Oficio (Mexico)</b> 215.9 x 340.4 mm (8.5 x 13.4 in.)	Short-edge feed	✓	✓

## Learn about the printer

Paper size	Orientation	Folding paper transport + High-capacity staple finisher or Staple, hole punch finisher	Folding paper transport + Booklet finisher
		Bin 1	
<b>Legal</b> 215.9 x 355.6 mm (8.5 x 14 in.)	Short-edge feed	✓	✓
<b>Ledger</b> 279.4 x 432 mm (11 x 17 in.)	Short-edge feed	✓	✓
<b>12x18</b> 304.8 x 483 mm (12 x 18 in.)	Short-edge feed	✓	✓
<b>SRA3</b> 320.04 x 449.58 mm (12.6 x 17.7 in.)	Short-edge feed	X	X
<b>Envelope (Choukei #3)</b> 120 x 235 mm (4.75 x 9.25 in.)	Short-edge feed	X	X
<b>Hagaki</b> 100 x 148 mm (3.94 x 5.83 in.)	Short-edge feed	X	X
<b>B5 Envelope</b> 176 x 250 mm (6.93 x 9.84 in.)	Short-edge feed	X	X
<b>Envelope (Commercial #9)</b> 98.4 x 225.4 mm (3.875 x 8.9 in.)	Short-edge feed	X	X
<b>Envelope (Commercial #10)</b> 104.8 x 241.3 mm (4.12 x 9.5 in.)	Short-edge feed	X	X

## Learn about the printer

Paper size	Orientation	Folding paper transport + High-capacity staple finisher or Staple, hole punch finisher	Folding paper transport + Booklet finisher
		Bin 1	
<b>Envelope (Monarch 7-3/4)</b>  98.4 x 190.5 mm (3.875 x 7.5 in.)	Short-edge feed	X	X
<b>Envelope (DL)</b>  110 x 220 mm (4.33 x 8.66 in.)	Short-edge feed	X	X
<b>Envelope (ISO C4)</b>  229 x 324 mm (9 x 12.8 in.)	Short-edge feed	X	X
<b>Envelope (ISO C5)</b>  162 x 229 mm (6.38 x 9 in.)	Short-edge feed	X	X
<b>Universal</b>	N/A	√ <sup>1</sup>	√ <sup>2</sup>

<sup>1</sup> Supports paper sizes ranging from 139.7 x 148 mm (5.5 x 5.83 in.) to 304.8 x 600 mm (12 x 23.62 in.).

<sup>2</sup> Supports paper sizes ranging from 125 x 148 mm (4.93 x 5.83 in.) to 304.8 x 457.2 mm (12 x 18 in.).

## Supported paper weights

### Paper weights supported by the printer

550-sheet tray, 2 x 550- sheet tray, 1500-sheet tray, and 2000-sheet tandem tray	Multipurpose feeder	Two-sided printing	Automatic document feeder
60–300 g/m <sup>2</sup> (16–80-lb bond)	60–300 g/m <sup>2</sup> (16–80-lb bond)	60–220 g/m <sup>2</sup> (16–59-lb bond)	50–150 g/m <sup>2</sup> (14–40-lb bond)

## Paper weights supported by the high-capacity staple finisher or staple, hole punch finisher

Standard bin	Bin 1	Stapling	Punch
60–300 g/m <sup>2</sup> (16–80-lb bond)	60–300 g/m <sup>2</sup> (16–80-lb bond)	60–105 g/m <sup>2</sup> (16–28-lb bond)	60–256 g/m <sup>2</sup> (16–68-lb bond)

## Paper weights supported by the booklet finisher

Standard bin	Bin 1	Bin 2	Stapling	Punch	addle Stitch
60–300 g/m <sup>2</sup> (16–80-lb bond)	60–300 g/m <sup>2</sup> (16–80-lb bond)	60–216 g/m <sup>2</sup> (16–57-lb bond)	60–105 g/m <sup>2</sup> (16–28-lb bond)	60–256 g/m <sup>2</sup> (16–68-lb bond)	60–105 g/m <sup>2</sup> (16–28-lb bond)

## Paper weights supported by the folding paper transport, staple finisher, offset tracker, paper transport

Folding paper transport		
Not folded	Folded	Multi-sheet folded
60–300 g/m <sup>2</sup> (16–80-lb bond)	60–105 g/m <sup>2</sup> (16–28-lb bond)	60–80 g/m <sup>2</sup> (16–21-lb bond)

Staple finisher	
Not stapled	Stapled
60–300 g/m <sup>2</sup> (16–80-lb bond)	60–105 g/m <sup>2</sup> (16–28-lb bond)

Offset tracker	Paper transport
Standard bin	Passthrough
60–300 g/m <sup>2</sup> (16–80-lb bond)	60–300 g/m <sup>2</sup> (16–80-lb bond)

## Supported paper types

### Paper types supported by the basic configuration

Paper type	Standard 550-sheet tray	Multipurpose feeder	Two-sided printing	Automatic document feeder
Plain paper	✓	✓	✓	✓
Card stock	✓	✓	✓	X
Recycled	✓	✓	✓	✓
Glossy	✓	✓	✓	X
Heavy glossy	✓	✓	✓	X
Labels	✓	✓	X	X
Vinyl labels	✓	✓	X	X
Bond	✓	✓	✓	✓
Envelope	✓	✓	X	X
Rough envelope	✓	✓	X	X
Letterhead	✓	✓	✓	✓
Preprinted	✓	✓	✓	✓
Colored paper	✓	✓	✓	✓
Light paper	✓	✓	✓	✓
Heavy paper	✓	✓	✓	✓
Rough cotton	✓	✓	✓	X
Custom type	✓	✓	✓	✓

### Paper types supported by the optional trays

Paper type	Optional 550-sheet tray	2 x 550-sheet tray	2000-sheet tandem tray	1500-sheet tray
Plain paper	✓	✓	✓	✓
Card stock	✓	✓	✓	✓
Transparencies	X	X	X	X
Recycled	✓	✓	✓	✓
Glossy	✓	✓	✓	✓
Heavy glossy	✓	✓	✓	✓

## Learn about the printer

Paper type	Optional 550-sheet tray	2 x 550-sheet tray	2000-sheet tandem tray	1500-sheet tray
Labels	✓	✓	X	X
Vinyl labels	✓	✓	X	X
Bond	✓	✓	✓	✓
Envelope	✓	✓	X	X
Rough envelope	✓	✓	X	X
Letterhead	✓	✓	✓	✓
Preprinted	✓	✓	✓	✓
Colored paper	✓	✓	✓	✓
Light paper	✓	✓	✓	✓
Heavy paper	✓	✓	✓	✓
Rough cotton	✓	✓	✓	✓
Custom type	✓	✓	✓	✓

## Paper types supported by the output bin

Paper size	Paper transport + High-capacity staple finisher or Staple, hole punch finisher		
	Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Paper transport bin)
Plain paper	✓	✓	✓
Card stock	✓	✓	✓
Recycled	✓	✓	✓
Glossy	✓	✓	✓
Heavy glossy	✓	✓	✓
Labels	✓	✓	✓
Vinyl labels	✓	✓	✓
Bond	✓	✓	✓
Envelope	X	X	✓
Rough envelope	X	X	✓
Letterhead	✓	✓	✓
Preprinted	✓	✓	✓
Colored paper	✓	✓	✓

## Learn about the printer

Paper size	Paper transport + High-capacity staple finisher or Staple, hole punch finisher		
	Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Paper transport bin)
Light paper	✓	✓	✓
Heavy paper	✓	✓	✓
Rough cotton	✓	✓	✓
Custom type	✓	✓	✓

Paper size	Paper transport + Booklet finisher			
	Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Finisher booklet bin)	Bin 3 (Paper transport bin)
Plain paper	✓	✓	✓	✓
Card stock	✓	✓	X	✓
Recycled	✓	✓	✓	✓
Glossy	✓	✓	✓	✓
Heavy glossy	✓	✓	X	✓
Labels	✓	✓	X	X
Vinyl labels	✓	✓	X	X
Bond	✓	✓	✓	✓
Envelope	X	X	X	✓
Rough envelope	X	X	X	✓
Letterhead	✓	✓	✓	✓
Preprinted	✓	✓	✓	✓
Colored paper	✓	✓	✓	✓
Light paper	✓	✓	✓	✓
Heavy paper	✓	✓	X	✓
Rough cotton	✓	✓	X	✓
Custom type	✓	✓	✓	✓

## Paper types supported by the output bin (with folding paper transport)

Paper type	Folding paper transport + High-capacity stapler finisher or Stapler, hole punch finisher		
	Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Paper transport bin)
Plain paper	✓	✓	✓
Card stock	✓	✓	✓
Recycled	✓	✓	✓
Glossy	✓	✓	✓
Heavy glossy	✓	✓	✓
Labels	✓	✓	✓
Vinyl labels	✓	✓	✓
Bond	✓	✓	✓
Envelope	X	X	✓
Rough envelope	X	X	✓
Letterhead	✓	✓	✓
Preprinted	✓	✓	✓
Colored paper	✓	✓	✓
Light paper	✓	✓	✓
Heavy paper	✓	✓	✓
Rough cotton	✓	✓	✓
Custom type	✓	✓	✓

Paper type	Folding paper transport + Booklet finisher			
	Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Finisher booklet bin)	Bin 3 (Paper transport bin)
Plain paper	✓	✓	✓	✓
Card stock	✓	✓	X	✓
Recycled	✓	✓	✓	✓
Glossy	✓	✓	✓	✓
Heavy glossy	✓	✓	X	✓
Labels	✓	✓	X	✓

## Learn about the printer

Paper type	Folding paper transport + Booklet finisher			
	Standard bin (Finisher top bin)	Bin 1 (Finisher stapler/punch, offset bin)	Bin 2 (Finisher booklet bin)	Bin 3 (Paper transport bin)
Vinyl labels	✓	✓	X	✓
Bond	✓	✓	✓	✓
Envelope	X	X	X	✓
Rough envelope	X	X	X	✓
Letterhead	✓	✓	X	✓
Preprinted	✓	✓	✓	✓
Colored paper	✓	✓	✓	✓
Light paper	✓	✓	✓	✓
Heavy paper	✓	✓	X	✓
Rough cotton	✓	✓	X	✓
Custom type	✓	✓	✓	✓

## Paper types supported by the folding paper transport, offset stacker, staple finisher

Paper type	Folding paper transport only	Offset stacker	Staple finisher
Plain paper	✓	✓	✓
Card stock	✓	✓	✓
Recycled	✓	✓	✓
Glossy	✓	✓	✓
Heavy glossy	✓	✓	✓
Labels	✓	✓	✓
Vinyl labels	✓	✓	✓
Bond	✓	✓	✓
Envelope	✓	✓	✓
Rough envelope	✓	✓	✓
Letterhead	✓	✓	✓
Preprinted	✓	✓	✓
Colored paper	✓	✓	✓

Paper type	Folding paper transport only	Offset stacker	Staple finisher
Light paper	✓	✓	✓
Heavy paper	✓	✓	✓
Rough cotton	✓	✓	✓
Custom type	✓	✓	✓

## Paper types supported by the high-capacity staple finisher or staple, hole punch finisher or booklet finisher

Paper type	Finisher top bin (Standard bin)			
	Offset	Hole punch	Staple	Fold*
Plain paper	X	✓	X	✓
Card stock	X	X	X	X
Transparencies	X	X	X	X
Recycled	X	✓	X	✓
Glossy	X	✓	X	✓
Heavy glossy	X	X	X	X
Labels	X	X	X	X
Vinyl labels	X	X	X	X
Bond	X	✓	X	✓
Letterhead	X	✓	X	✓
Preprinted	X	✓	X	✓
Colored paper	X	✓	X	✓
Light paper	X	✓	X	✓
Heavy paper	X	X	X	X
Rough cotton	X	✓	X	X
Custom type	X	✓	X	✓

\*If used with folding paper transport

Paper type	Finisher staple bin (Bin 1)			
	Offset	Hole punch	Staple	Fold*
Plain paper	✓	✓	✓	✓
Card stock	✓	X	X	X

## Learn about the printer

Paper type	Finisher staple bin (Bin 1)			
	Offset	Hole punch	Staple	Fold*
Transparencies	X	X	X	X
Recycled	✓	✓	✓	✓
Glossy	✓	✓	✓	✓
Heavy glossy	✓	X	X	X
Labels	✓	X	X	X
Vinyl labels	✓	X	X	X
Bond	✓	✓	✓	✓
Letterhead	✓	✓	✓	✓
Preprinted	✓	✓	✓	✓
Colored paper	✓	✓	✓	✓
Light paper	✓	✓	✓	✓
Heavy paper	✓	X	X	X
Rough cotton	✓	✓	X	X
Custom type	✓	✓	✓	✓

\*If used with folding paper transport

## Paper types supported by the booklet finisher

Paper type	V-fold (or Booklet) Bin			
	Offset	Hole punch	Staple	V-Fold
Plain paper	X	X	✓	✓
Recycled	X	X	✓	✓
Glossy	X	X	✓	✓
Bond	X	X	✓	✓
Letterhead	X	X	✓	✓
Preprinted	X	X	✓	✓
Colored paper	X	X	✓	✓
Light paper	X	X	✓	✓
Custom type	X	X	✓	✓

## Paper types supported by the staple finisher

Paper type	Offset	Hole punch	Staple
Plain paper	✓	X	✓
Card stock	✓	X	X
Transparencies	X	X	X
Recycled	✓	X	✓
Glossy	✓	X	✓
Heavy glossy	✓	X	X
Labels	✓	X	X
Vinyl labels	✓	X	X
Bond	✓	X	✓
	X	X	X
	X	X	X
Letterhead	✓	X	✓
Preprinted	✓	X	✓
Colored paper	✓	X	✓
Light paper	✓	X	✓
Heavy paper	✓	X	X
Rough cotton	✓	X	X
Custom type	✓	X	✓

## Additional printer features and support

### Supported applications

Application	Printer models
Scan Center	CX833, CX961, CX962, CX963, XC8355, XC9635, XC9645, XC9655
Display Customization	CX833, CX961, CX962, CX963, XC8355, XC9635, XC9645, XC9655
Customer Support	XC8355, XC9635, XC9645, XC9655
Device Quotas	XC8355, XC9635, XC9645, XC9655

## Supported flash drives and file types

### Flash drives

- Flash drives that support USB 2.0 or lower.
- Flash drives that support a New Technology File System (NTFS) or the File Allocation Table (FAT32) file system.

### File types

Documents	Images
<ul style="list-style-type: none"><li>• PDF (version 2.0 or earlier)</li><li>• Microsoft file formats (DOC, DOCX, XLS, XLSX, PPT, PPTX)</li><li>• PRN</li></ul>	<ul style="list-style-type: none"><li>• JPEG or JPG</li><li>• TIFF or TIF</li><li>• GIF</li><li>• BMP</li><li>• PNG</li><li>• PCX</li><li>• DCX</li></ul>

### Available internal options

- Hard disk
- Licensed features
  - IPDS
  - Bar Code
- Lexmark™ internal solutions port (ISP)
  - RS-232C Serial Card
  - MarkNet™ N8230 Fiber Ethernet 100BASE-FX(LC), 1000BASE-SX(LC)

# Set up, install, and configure

## Selecting a location for the printer

- Leave enough room to open trays, covers, and doors and to install hardware options.
- Set up the printer near an electrical outlet.



### CAUTION—POTENTIAL INJURY

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.



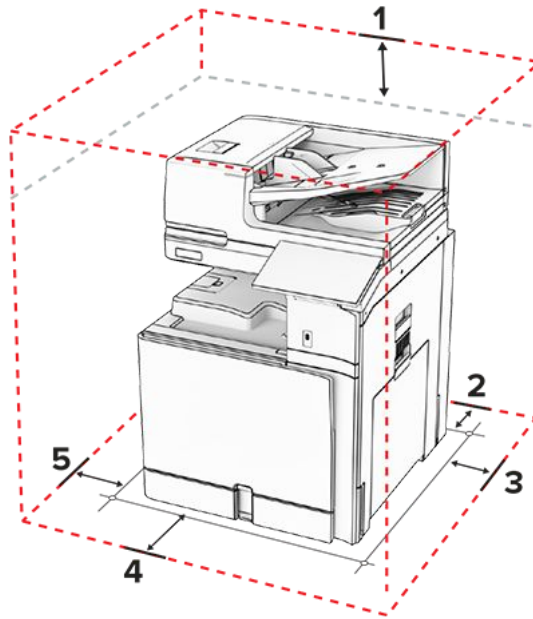
### CAUTION—SHOCK HAZARD

To avoid the risk of electrical shock, do not place or use this product near water or wet locations.

- Make sure that airflow in the room meets the latest revision of the ASHRAE 62 standard or the CEN Technical Committee 156 standard.
- Provide a flat, sturdy, and stable surface.
- Keep the printer:
  - Clean, dry, and free of dust.
  - Away from stray staples and paper clips.
  - Away from the direct airflow of air conditioners, heaters, or ventilators.
  - Free from direct sunlight and humidity extremes.
- Observe the recommended temperatures and avoid fluctuations:

Ambient temperature	10 to 32.2°C (50 to 90°F)
Storage temperature	15.6 to 32.2°C (60 to 90°F)

- Allow the following recommended amount of space around the printer for proper ventilation:



1	Top	330 mm (13 in.)
2	Rear	203 mm (8 in.)
3	Right side	574 mm (22.6 in)
4	Front	338 mm (13.3 in)
5	Left side	152 mm (6 in)

## Printer ports



### CAUTION—SHOCK HAZARD

To avoid the risk of electrical shock, do not set up this product or make any electrical or cabling connections, such as the power cord, fax feature, or telephone, during a lightning storm.



### CAUTION—POTENTIAL INJURY

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.



### CAUTION—POTENTIAL INJURY

To avoid the risk of fire or electrical shock, use only the power cord provided with this product or the manufacturer's authorized replacement.

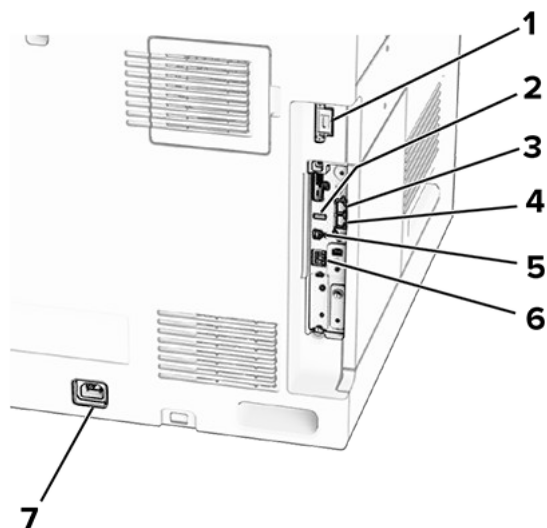


### CAUTION—POTENTIAL INJURY

To reduce the risk of fire, use only a 26 AWG or larger telecommunications (RJ-11) cord when connecting this product to the public switched telephone network. For users in Australia, the cord must be approved by the Australian Communications and Media Authority.

### Warning—Potential Damage

To avoid loss of data or printer malfunction, do not touch the USB cable, any wireless network adapter, or the printer in the areas shown while actively printing.



	Printer port	Function
1	Finisher or option port	Connect the printer to a finisher or an option.
2	USB port	Attach a keyboard or any compatible option.
3	LINE port <b>Note:</b> Available only when a fax card is installed.	Connect the printer to an active telephone line through a standard wall jack (RJ-11), DSL filter, or VoIP adapter, or any other adapter that allows you to access the telephone line to send and receive faxes.
4	EXT port <b>Note:</b> Available only when a fax card is installed.	Connect more devices (telephone or answering machine) to the printer and the telephone line. Use this port if you do not have a dedicated fax line for the printer and if this connection method is supported in your country or region.
5	USB printer port	Connect the printer to a computer.
6	Ethernet port	Connect the printer to a network.
7	Power cord socket	Connect the printer to a properly grounded electrical outlet.

# Configuring apps and solutions

## Setting up Scan Center

1. From the control panel, select **Scan Center**.
2. Select and create a destination, and then configure the settings.

**Note:** Only destinations created from the Embedded Web Server are saved. For more information, see the documentation for the solution.

3. Scan the document.

## Using Display Customization

**Note:** Make sure that the **Screen Saver**, **Slideshow**, and **Wallpaper** settings are enabled from the Embedded Web Server. Navigate to **Apps > Display Customization > Configure**.

### Managing screen saver and slide show images

1. In the **Screen Saver and Slideshow Images** section, add, edit, or delete an image.

#### Notes

- You can add up to 10 images.
- When enabled, the status icons appear on the screen saver only when there are errors, warnings, or cloud-based notifications.

2. Apply the changes.

### Changing the wallpaper image

1. From the control panel, select **Change Wallpaper**.
2. Select an image to use.
3. Apply the changes.

### Running a slide show from a flash drive

1. Insert a flash drive into the front USB port.
2. From the control panel, select **Slideshow**.

#### Note

You can remove the flash drive after the slide show starts, but the images are not stored in the printer. If the slide show stops, then insert the flash drive again to view the images.

# Configuring Bookmarks

### Creating bookmarks

1. Open a web browser, and then type the printer IP address in the address field.

#### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Bookmarks** > **Add Bookmark**, and then type a bookmark name.
3. Select an **Address** protocol type, and then do one of the following:
  - For HTTP and HTTPS, type the URL that you want to bookmark.
  - For HTTPS, make sure to use the host name instead of the IP address. For example, type myWebsite.com/sample.pdf instead of typing 123.123.123.123/sample.pdf. Make sure that the host name also matches the Common Name (CN) value in the server certificate. For more information on obtaining the CN value in the server certificate, see the help information for your web browser.
  - For FTP, type the FTP address. For example, myServer/myDirectory. Enter the FTP port number. Port 21 is the default port for sending commands.
  - For SMB, type the network folder address. For example, myServer/myShare/myFile.pdf. Type the network domain name.
  - If necessary, select the **Authentication** type for FTP and SMB.

#### Notes

- The application supports the following file types: PDF, JPEG, and TIFF. Other file types such as DOCX and XLSX are supported in certain printer models.
- To limit access to the bookmark, enter a PIN.

4. Click **Save**.

### Creating folders

1. Open a web browser, and then type the printer IP address in the address field.

#### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Navigate to **Bookmarks** > **Add Folder**, and then type a folder name.

**Note:** To limit access to the folder, enter a PIN.

3. Click **Save**.

# Configuring Address Book

### Adding contacts

## Set up, install, and configure

---

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Address Book**, and then click **Add Contact**.
3. If necessary, specify a login method to allow application access.
4. Click **Save**.

### Adding groups

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Address Book**, and then click **Add Group**.
3. Type a group name, and then type the contacts you want to add to the group.

**Note:** You can assign one or more contacts to the group.

4. Click **Save**.

# Setting up and using the accessibility features

## Activating Voice Guidance

### From the home screen

1. In one motion and using one finger, slowly swipe left then up on the display until you hear a voice message.
2. Using two fingers, select **OK**.

**Note:** If the gesture does not work, then apply more pressure.

### From the keyboard

1. Press and hold the **5** key until you hear a voice message.
2. Press **Tab** to navigate the focus cursor to the OK button, and then press **Enter**.

### Notes

- When Voice Guidance is activated, always use two fingers to select any item on the display.
- Voice Guidance has limited language support.

## Deactivating Voice Guidance

1. In one motion and using one finger, slowly swipe left then up on the display until you hear a voice message.
2. Using two fingers, do either of the following:
  - Select **Voice Guidance**, and then select **OK**.
  - Select **Cancel**.

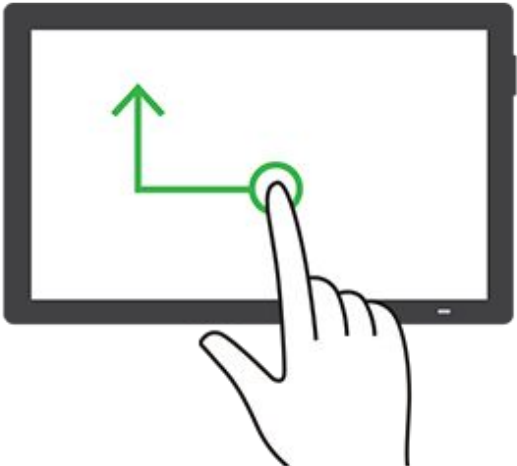
**Note:** If the gesture does not work, then apply more pressure.

Pressing the power button or putting the printer in Sleep or Hibernate mode also deactivates Voice Guidance.




## Navigating the screen using gestures

### Notes

- Most of the gestures are applicable only when Voice Guidance is activated.
- Use a physical keyboard to type characters and adjust certain settings.

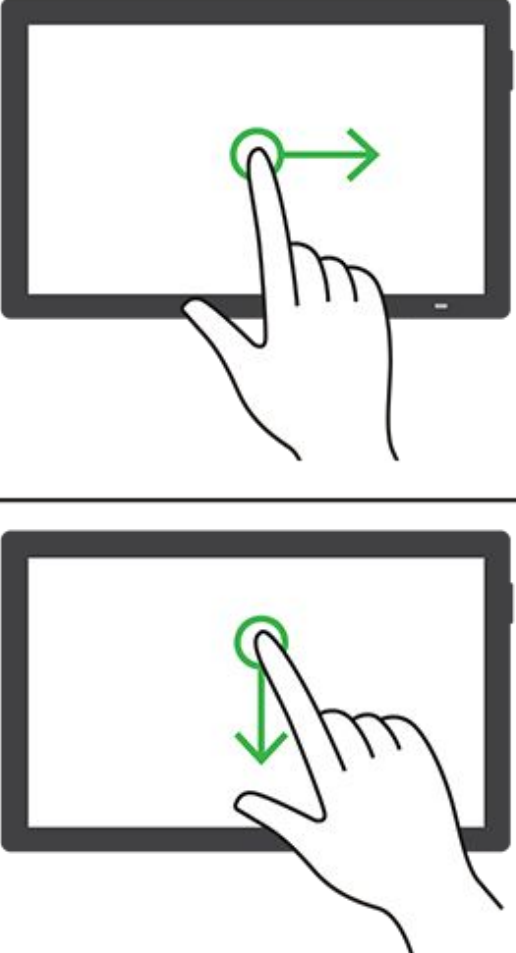
Gesture	Function
<p data-bbox="177 1106 576 1135">Swipe left then up using one finger</p> 	<p data-bbox="820 1106 1233 1135">Launch or exit <b>Accessibility mode</b>.</p> <p data-bbox="839 1173 1374 1234"><b>Note:</b> This gesture is also applicable when the printer is in normal mode.</p>

## Set up, install, and configure

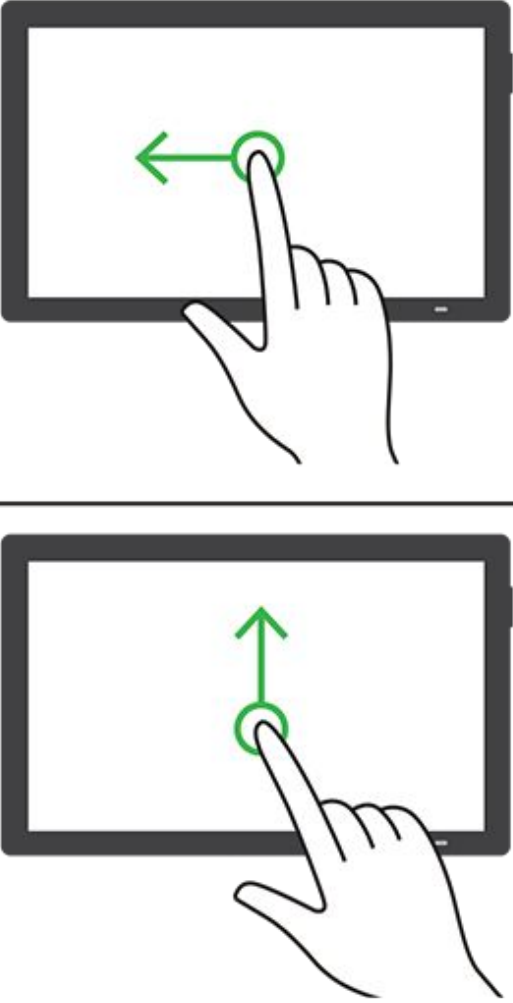
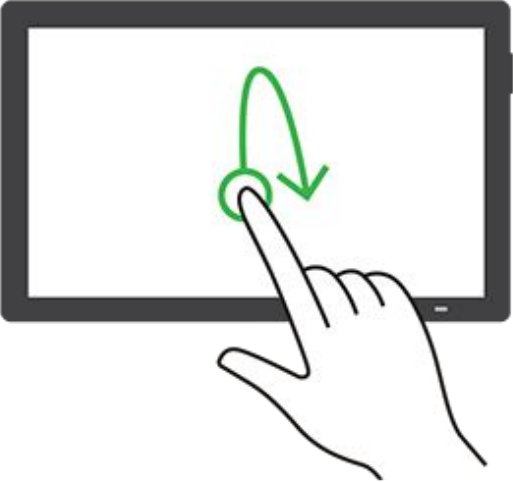
Gesture	Function
<p data-bbox="177 226 496 253">Double-tap using one finger</p> 	<p data-bbox="825 226 1262 253">Select an option or item on the screen.</p>
<p data-bbox="177 840 675 866">Double-tap the home icon using two fingers</p> 	<p data-bbox="825 840 1235 866">Deactivate the <b>Accessibility mode</b>.</p>
<p data-bbox="177 1417 480 1444">Triple-tap using one finger</p> 	<p data-bbox="825 1417 1254 1444">Zoom in or zoom out text and images.</p> <div data-bbox="825 1469 1415 1556"><p data-bbox="841 1482 1367 1543"><b>Note:</b> Enable <b>Magnification mode</b> to use the zoom feature.</p></div>

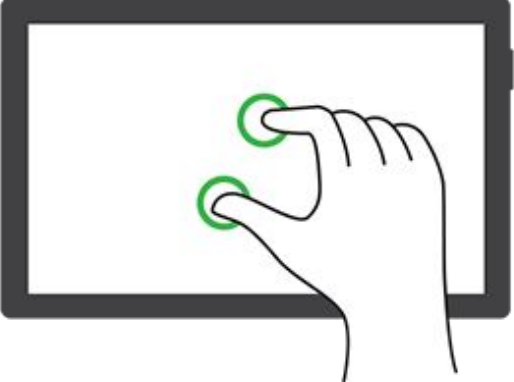
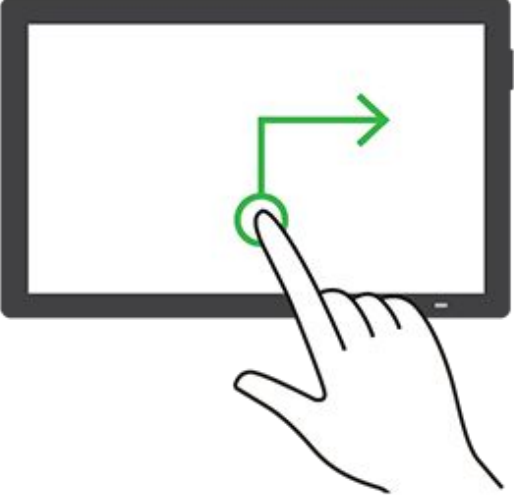
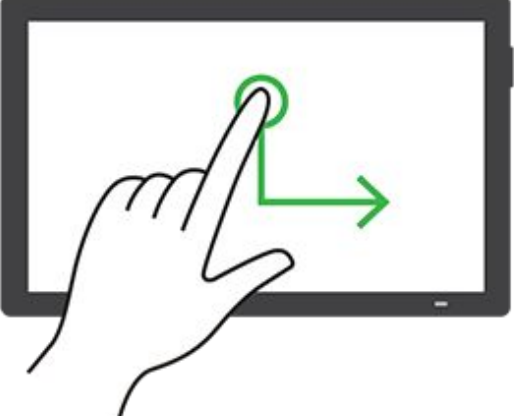
## Set up, install, and configure

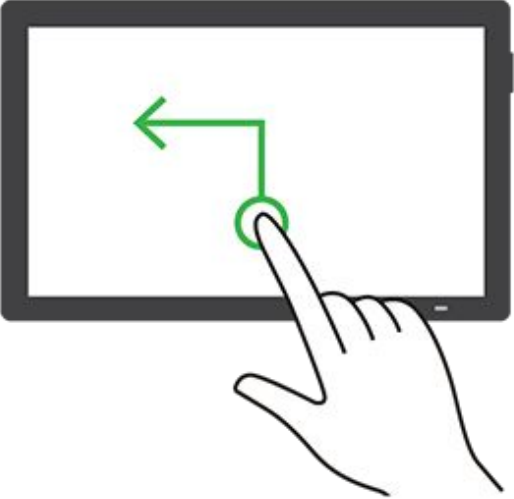
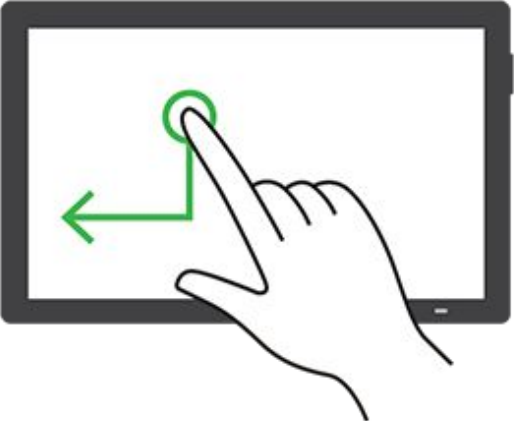
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Gesture	Function
<p data-bbox="178 224 670 255">Swipe right or swipe down using one finger</p>  <p>The top illustration shows a hand with the index finger touching the center of a tablet screen. A green circle is drawn around the point of contact, and a green arrow points horizontally to the right. The bottom illustration shows a hand with the index finger touching the center of a tablet screen. A green circle is drawn around the point of contact, and a green arrow points vertically downwards.</p>	<p data-bbox="826 224 1241 255">Move to the next item on the screen.</p>

## Set up, install, and configure

Gesture	Function
<p data-bbox="178 224 622 255">Swipe left or swipe up using one finger</p>  <p>The top illustration shows a hand with the index finger touching the screen. A green arrow points left from the contact point. The bottom illustration shows a hand with the index finger touching the screen. A green arrow points up from the contact point.</p>	<p data-bbox="826 224 1289 255">Move to the previous item on the screen.</p>
<p data-bbox="178 1352 603 1384">Swipe up then down using one finger</p>  <p>The illustration shows a hand with the index finger touching the screen. A green arrow forms a loop that goes up and then down from the contact point.</p>	<p data-bbox="826 1352 1235 1384">Move to the first item on the screen.</p>

Gesture	Function
<p data-bbox="177 226 225 248">Pan</p> 	<p data-bbox="821 226 1409 286">Access parts of the zoomed image that are beyond the limit of the screen.</p> <div data-bbox="821 309 1409 555"><p data-bbox="842 331 938 353"><b>Notes</b></p><ul data-bbox="898 394 1393 499" style="list-style-type: none"><li data-bbox="898 394 1393 421">• Use two fingers to drag a zoomed image.</li><li data-bbox="898 439 1393 499">• Enable <b>Magnification mode</b> to use the pan gesture.</li></ul></div>
<p data-bbox="177 745 592 768">Swipe up then right using one finger</p> 	<p data-bbox="821 745 1062 768">Increase the volume.</p> <div data-bbox="821 801 1409 891"><p data-bbox="842 813 1377 873"><b>Note:</b> This gesture is also applicable when the printer is in normal mode.</p></div>
<p data-bbox="177 1368 624 1391">Swipe down then right using one finger</p> 	<p data-bbox="821 1368 1074 1391">Decrease the volume.</p> <div data-bbox="821 1424 1409 1514"><p data-bbox="842 1435 1377 1496"><b>Note:</b> This gesture is also applicable when the printer is in normal mode.</p></div>

Gesture	Function
<p data-bbox="177 226 576 253">Swipe up then left using one finger</p>  A diagram of a hand with the index finger touching a tablet screen. A green arrow starts at the point of contact, moves vertically upwards, then turns 90 degrees to the left, ending in a horizontal arrow pointing left.	<p data-bbox="821 226 1393 253">Exit an application and return to the home screen.</p>
<p data-bbox="177 846 608 873">Swipe down then left using one finger</p>  A diagram of a hand with the index finger touching a tablet screen. A green arrow starts at the point of contact, moves vertically downwards, then turns 90 degrees to the left, ending in a horizontal arrow pointing left.	<p data-bbox="821 846 1185 873">Go back to the previous setting.</p>

## Using the on-screen keyboard

When the on-screen keyboard appears, do one or more of the following:

- Touch a key to announce and type the character in the field.
- Drag a finger across different characters to announce and type the character in the field.
- Touch a text box using two fingers to announce the characters in the field.
- Touch **Backspace** to delete characters.

## Enabling Magnification mode

1. In one motion and using one finger, slowly swipe left then up on the display until you hear a voice message.

**Note:** For printer models without built-in speakers, use headphones to hear the message.

- Using two fingers, do the following:

**Note:** If the gesture does not work, then apply more pressure.

- Touch **Magnification mode**.
- Touch **OK**.

**Note:** If the gesture does not work, then apply more pressure.

For more information on navigating a magnified screen, see [Navigating the screen using gestures on page 112](#).

## Adjusting the Voice Guidance speech rate

- From the control panel, navigate to **Settings** › **Device** › **Accessibility** › **Speech Rate**.
- Select the speech rate.

## Adjusting the default headphone volume

- From the control panel, navigate to **Settings** › **Device** › **Accessibility**.
- Adjust the headphone volume.

**Note:** The volume resets to the default value after the user exits Accessibility mode or when the printer wakes from sleep or hibernate mode.

## Adjusting the default internal speaker volume

- From the control panel, swipe right to the control center.
- Adjust the volume.

### Notes

- If **Quiet Mode** is enabled, then the audible alerts are turned off. This setting also slows the printer performance.
- The volume resets to the default value after the user exits the Accessibility mode or when the printer wakes from sleep or hibernate mode.

## Enabling spoken passwords or personal identification numbers

1. From the control panel, navigate to **Settings** > **Device** > **Accessibility** > **Speak Passwords/PINs**.
2. Enable the setting.

## Setting up the printer to fax

### Setting up the fax function using analog fax

#### Notes

- A fax card must be installed for the printer to use analog fax.
- Some connection methods are applicable only in some countries or regions.
- If the fax function is enabled and not fully set up, then the indicator light may blink red.
- If you do not have a TCP/IP environment, then use the control panel to set up analog fax.

#### Warning—Potential Damage

To avoid loss of data or printer malfunction, do not touch cables or the printer in the area shown while actively sending or receiving a fax.



### Using the control panel

1. From the control panel, navigate to **Settings** > **Fax** > **Fax Setup** > **General Fax Settings**.
2. Configure the settings.

# Using the Embedded Web Server

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Settings** › **Fax** › **Fax Setup** › **General Fax Settings**.
3. Configure the settings.
4. Apply the changes.

# Setting up the fax function using etherFAX

### Notes

- The printer firmware must be updated to the latest version. For more information, see the **Printer firmware instructions** section.
- An appropriate license bundle must be installed in your printer. For more information, contact etherFAX.
- Make sure that you have registered your printer to the etherFAX portal. For more information, go to <https://www.etherfax.net/lexmark>.
- The printer serial number is required on registration. For more information, see [Finding the printer serial number on page 11](#).

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Settings** › **Fax** › **Fax Setup** › **General Fax Settings**.

**Note:** **Fax Setup** appears only if **Fax Mode** is set to **Fax**.

3. In the **Fax Name** field, type a unique name.
4. In the **Fax Number** field, enter the fax number that etherFAX provided.
5. From the **Fax Transport** menu, select **etherFAX**.

### Notes

- This menu shows up only when more than one fax transport is available.
- If the printer only has etherFAX installed, then it is automatically configured.

6. Apply the changes.

## Setting up the fax function using fax server

### Notes

- This feature lets you send fax messages to a fax service provider that supports email receiving.
- This feature supports outgoing fax messages only. To support fax receive, make sure that you have a device-based fax, such as analog fax, etherFAX, or Fax over IP (FoIP), configured in your printer.

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Settings** > **Fax**.
3. From the **Fax Mode** menu, select **Fax Server**, and then click **Save**.
4. Click **Fax Server Setup**.
5. In the **To Format** field, type [#]@myfax.com, where [#] is the fax number and **myfax.com** is the fax provider domain.

### Notes

- If necessary, configure the **Reply Address**, **Subject**, or **Message** fields.
- To let the printer receive fax messages, enable the device-based fax receive setting. Make sure that you have a device-based fax configured.

6. Click **Save**.
7. Click **Fax Server Email Settings**, and then enable **Use Email SMTP Server**.

**Note:** If the settings are not configured, then see [Configuring the email SMTP settings on page 388](#).

8. Apply the changes.

## Setting up fax using a standard telephone line

**Note:** These instructions apply only to printers that have a fax card installed.



### CAUTION—SHOCK HAZARD

To avoid the risk of electrical shock, do not set up this product or make any electrical or cabling connections, such as the power cord, fax feature, or telephone, during a lightning storm.



### CAUTION—SHOCK HAZARD

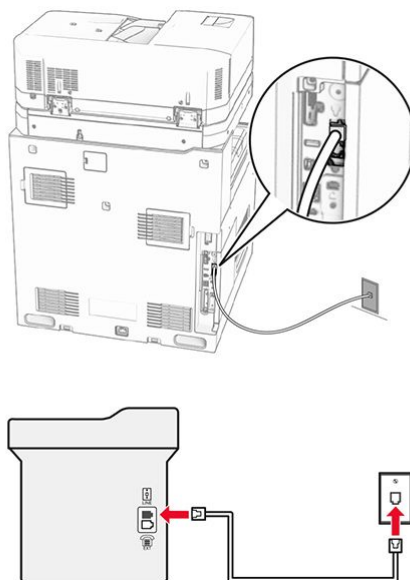
To avoid the risk of electrical shock, do not use the fax feature during a lightning storm.



### CAUTION—POTENTIAL INJURY

To reduce the risk of fire, use only a 26 AWG or larger telecommunications (RJ-11) cord when connecting this product to the public switched telephone network. For users in Australia, the cord must be approved by the Australian Communications and Media Authority.

## Setup 1: Printer is connected to a dedicated fax line



1. Connect one end of the telephone cable to the line port of the printer.
2. Connect the other end of the cable to an active analog telephone wall jack.

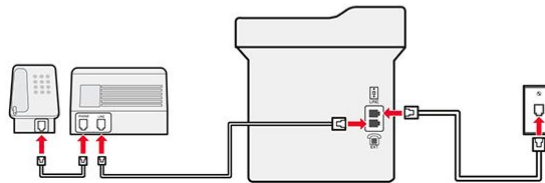
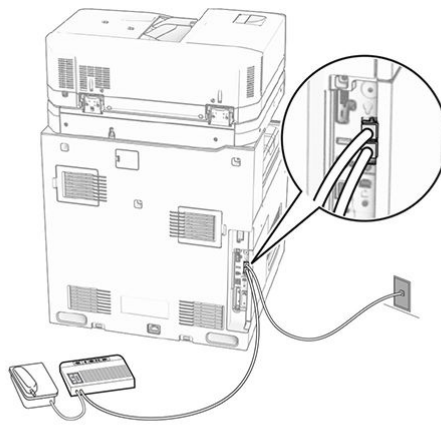
### Notes

- You can set the printer to receive faxes automatically (set **Auto Answer** to **On**) or manually (set **Auto Answer** to **Off**).
- If you want to receive faxes automatically, then set the printer to pick up on a specified number of rings.

## Setup 2: Printer is sharing the line with an answering machine

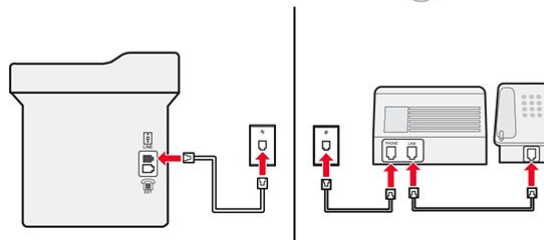
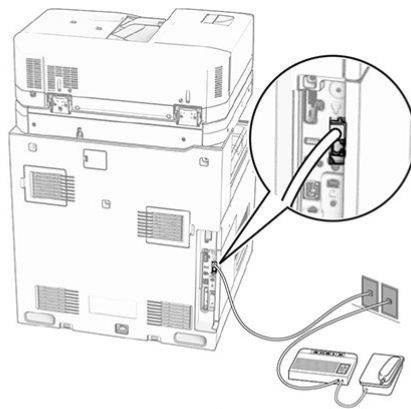
**Note:** If you subscribe to a distinctive ring service, then make sure that you set the correct ring pattern for the printer. Otherwise, the printer does not receive faxes even if you have set it to receive faxes automatically.

Connected to the same telephone wall jack



1. Connect one end of the telephone cable to the line port of the printer.
2. Connect the other end of the cable to an active analog wall jack.
3. Connect the answering machine to the telephone port of the printer.

### Connected to different wall jacks



1. Connect one end of the telephone cable to the line port of the printer.
2. Connect the other end of the cable to an active analog wall jack.

### Notes

- If you have only one telephone number on your line, then set the printer to receive faxes automatically.
- Set the printer to pick up calls two rings after the answering machine. For example, if the answering machine picks up calls after four rings, then set the printer **Rings to Answer** setting to **6**.

## Setting up fax in countries or regions with different telephone wall jacks and plugs

**Note:** These instructions apply only to printers that have a fax card installed.



### CAUTION—SHOCK HAZARD

To avoid the risk of electrical shock, do not set up this product or make any electrical or cabling connections, such as the power cord, fax feature, or telephone, during a lightning storm.



### CAUTION—SHOCK HAZARD

To avoid the risk of electrical shock, do not use the fax feature during a lightning storm.

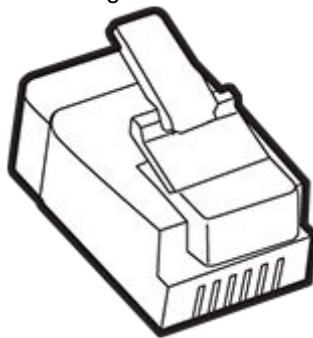


### CAUTION—POTENTIAL INJURY

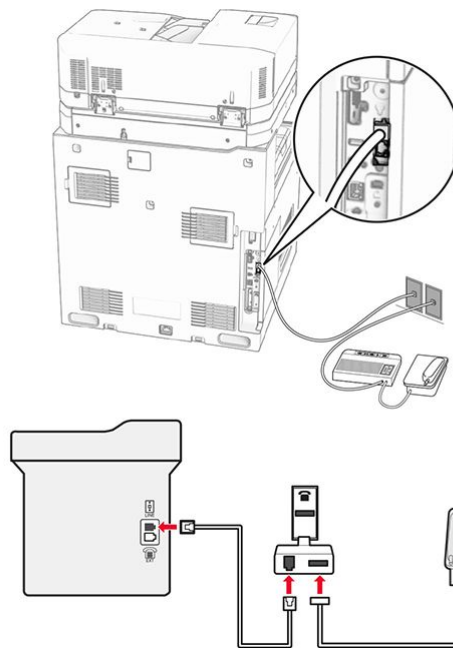
To reduce the risk of fire, use only a 26 AWG or larger telecommunications (RJ-11) cord when connecting this product to the public switched telephone network. For users in Australia, the cord must be approved by the Australian Communications and Media Authority.

The standard wall jack adopted by most countries or regions is RJ-11. If the wall jack or equipment in your facility is not compatible with this type of connection, then use a telephone adapter. An adapter for your country or region may not come with your printer, and you may need to purchase it separately.

There may be an adapter plug installed in the telephone port of the printer. Do not remove the adapter plug from the telephone port of the printer if you are connecting to a serial or cascaded telephone system.



## Connecting the printer to a non-RJ-11 wall jack



1. Connect one end of the telephone cable to the line port of the printer.
2. Connect the other end of the cable to the RJ-11 adapter, and then connect the adapter to the wall jack.

**Note:** If you want to connect another device with a non-RJ-11 connector to the same wall jack, then connect it directly to the telephone adapter.

## Connecting to a distinctive ring service

A distinctive ring service lets you have multiple telephone numbers on one telephone line. Each telephone number is assigned a different ring pattern.

1. From the control panel, navigate to **Settings** › **Fax** › **Fax Setup** › **Fax Receive Settings** › **Admin Controls** › **Answer On**.
2. Select a ring pattern.

## Setting the fax date and time

1. From the control panel, navigate to **Settings** › **Device** › **Preferences** › **Date and Time** › **Configure**.
2. Configure the settings.

## Configuring daylight saving time

1. From the control panel, navigate to **Settings** › **Device** › **Preferences** › **Date and Time** › **Configure**.
2. In the **Time Zone** menu, select **(UTC+user) Custom**.

3. In the **Configure** menu, select **UTC (GMT) Offset**.
4. Configure the settings.

## Configuring the fax speaker settings

1. From the control panel, navigate to **Settings** › **Fax** › **Fax Setup** › **Speaker Settings**.
2. Do the following:
  - Set **Speaker Mode** to **Always On**.
  - Set **Speaker Volume** to **High**.
  - Activate **Ringer Volume**.

## Loading paper and specialty media

### Setting the paper size and type

1. From the control panel, navigate to **Settings** › **Paper** › **Tray Configuration** › **Paper Size/Type**.
2. Select a paper source.
3. Set the paper size and type.

### Setting the paper weight and texture

Selecting the correct paper weight and texture settings in your printer to match the loaded paper type helps prevent print quality issues.

1. From the control panel, navigate to **Settings** › **Paper** › **Media Configuration** › **Media Type Setup**.
2. Select the paper type, and then adjust the **Weight** and **Texture** settings.

Use the following table for reference.

#### Notes

- Check the ream packaging to confirm the weight of the paper loaded.
- Paper type and weight support varies by printer model. For more information, see [Supported paper types on page 97](#) and [Supported paper weights on page 95](#).

	Printer settings				
Paper weight specs	Paper type	Paper weight	Paper texture	Fuser temperature	Toner transfer setting
60–74 g/m <sup>2</sup> (16–20-lb bond)	Plain paper	Light	Smooth	Light paper low	Light weight, Copy/Office

## Set up, install, and configure

Paper weight specs	Printer settings			Fuser temperature	Toner transfer setting
	Paper type	Paper weight	Paper texture		
60–74 g/m <sup>2</sup> (16–20-lb bond)	Plain paper	Light	Normal	Light paper normal	Light weight, Copy/Office
60–74 g/m <sup>2</sup> (16–20-lb bond)	Plain paper	Light	Rough	Light paper high	Light weight, Copy/Office
74–90 g/m <sup>2</sup> (20–24-lb bond)	Plain paper	Normal	Smooth	Plain paper low	Normal weight, Copy/Office
74–90 g/m <sup>2</sup> (20–24-lb bond)	Plain paper	Normal	Normal	Plain paper normal	Normal weight, Copy/Office
74–90 g/m <sup>2</sup> (20–24-lb bond)	Plain paper	Normal	Rough	Plain paper high	Normal weight, Copy/Office
90–120 g/m <sup>2</sup> (24–32-lb bond)	Plain paper	Heavy	Smooth	Heavy paper low	Heavyweight, Premium
90–120 g/m <sup>2</sup> (24–32-lb bond)	Plain paper	Heavy	Normal	Heavy paper normal	Heavyweight, Premium
90–120 g/m <sup>2</sup> (24–32-lb bond)	Plain Paper	Heavy	Rough	Heavy paper high	Heavyweight, Premium
60–74 g/m <sup>2</sup> Cotton (16–20-lb bond)	Rough cotton	Light	Rough	Heavy paper normal	Up to 25% cotton
74–90 g/m <sup>2</sup> Cotton (20–24-lb bond)	Rough cotton	Normal	Rough	Heavy paper normal	Up to 25% cotton
90–120 g/m <sup>2</sup> Cotton (24–32-lb bond)	Rough cotton	Heavy	Rough	Heavy paper normal	100% cotton
105–165 g/m <sup>2</sup> Coated (39–60-lb cover)	Glossy	Light	Smooth	Light paper normal	High gloss/Glossy
105–165 g/m <sup>2</sup> Coated (39–60-lb cover)	Glossy	Light	Normal	Light paper normal	High gloss/Glossy

## Set up, install, and configure

	Printer settings				
Paper weight specs	Paper type	Paper weight	Paper texture	Fuser temperature	Toner transfer setting
105–165 g/ m <sup>2</sup> Coated (39–60-lb cover)	Glossy	Light	Rough	Light paper normal	High gloss/ Glossy
165–220 g/ m <sup>2</sup> Coated (60–80-lb cover)	Glossy	Normal	Smooth	Light paper high	High gloss/ Glossy
165–220 g/ m <sup>2</sup> Coated (60–80-lb cover)	Glossy	Normal	Normal	Light paper high	High gloss/ Glossy
165–220 g/ m <sup>2</sup> Coated (60–80-lb cover)	Glossy	Normal	Rough	Light paper high	High gloss/ Glossy
220–300 g/ m <sup>2</sup> Coated (80–110-lb cover)	Glossy	Heavy	Smooth	Heavy paper high	High gloss/ Glossy
220–300 g/ m <sup>2</sup> Coated (80–110-lb cover)	Glossy	Heavy	Normal	Heavy paper high	High gloss/ Glossy
220–300 g/ m <sup>2</sup> Coated (80–110-lb cover)	Glossy	Heavy	Rough	Heavy paper high	High gloss/ Glossy
120–160 g/ m <sup>2</sup> (66–90- lb index)	Card stock	Light	Smooth	Heavy paper low	Card Stock
120–160 g/ m <sup>2</sup> (66–90- lb index)	Card stock	Light	Normal	Heavy paper low	Card Stock
120–160 g/ m <sup>2</sup> (66–90- lb index)	Card stock	Light	Rough	Heavy paper low	Card Stock
160–220 g/ m <sup>2</sup> (90–120- lb index)	Card stock	Normal	Smooth	Heavy paper normal	Card Stock
160–220 g/ m <sup>2</sup> (90–120- lb index)	Card stock	Normal	Normal	Heavy paper normal	Card Stock

## Set up, install, and configure

	Printer settings				
Paper weight specs	Paper type	Paper weight	Paper texture	Fuser temperature	Toner transfer setting
160–220 g/m <sup>2</sup> (90–120-lb index)	Card stock	Normal	Rough	Heavy paper normal	Card Stock
220–300 g/m <sup>2</sup> (120–166-lb index)	Card stock	Heavy	Smooth	Heavy paper high	Card Stock
220–300 g/m <sup>2</sup> (120–166-lb index)	Card stock	Heavy	Normal	Heavy paper high	Card Stock
220–300 g/m <sup>2</sup> (120–166-lb index)	Card stock	Heavy	Rough	Heavy paper high	Card stock
80–130 g/m <sup>2</sup>	Label	Light	Smooth	Heavy paper low	Paper label
80–130 g/m <sup>2</sup>	Label	Light	Normal	Heavy paper low	Paper label
80–130 g/m <sup>2</sup>	Label	Light	Rough	Heavy paper low	Paper label
130–180 g/m <sup>2</sup>	Label	Normal	Smooth	Heavy paper normal	Paper label
130–180 g/m <sup>2</sup>	Label	Normal	Normal	Heavy paper normal	Paper label
130–180 g/m <sup>2</sup>	Label	Normal	Rough	Heavy paper normal	Paper label
180–230 g/m <sup>2</sup>	Label	Heavy	Smooth	Heavy paper high	Paper label
180–230 g/m <sup>2</sup>	Label	Heavy	Normal	Heavy paper high	Paper label
180–230 g/m <sup>2</sup>	Label	Heavy	Rough	Heavy paper high	Paper label
160–180 g/m <sup>2</sup>	Vinyl Label	Light	Smooth	Heavy paper low	Vinyl label
160–180 g/m <sup>2</sup>	Vinyl Label	Light	Normal	Heavy paper low	Vinyl label
160–180 g/m <sup>2</sup>	Vinyl Label	Light	Rough	Heavy paper low	Vinyl label

## Set up, install, and configure

	Printer settings				
Paper weight specs	Paper type	Paper weight	Paper texture	Fuser temperature	Toner transfer setting
180–220 g/m <sup>2</sup>	Vinyl Label	Normal	Smooth	Heavy paper normal	Vinyl label
180–220 g/m <sup>2</sup>	Vinyl Label	Normal	Normal	Heavy paper normal	Vinyl label
180–220 g/m <sup>2</sup>	Vinyl Label	Normal	Rough	Heavy paper normal	Vinyl label
220–300 g/m <sup>2</sup>	Vinyl Label	Heavy	Smooth	Heavy paper high	Vinyl label
220–300 g/m <sup>2</sup>	Vinyl Label	Heavy	Normal	Heavy paper high	Vinyl label
220–300 g/m <sup>2</sup>	Vinyl Label	Heavy	Rough	Heavy paper high	Vinyl label
52–75 g/m <sup>2</sup> (14-lb bond)	Envelope	Light	Smooth	Plain paper low	Envelope
52–75 g/m <sup>2</sup> (14-lb bond)	Envelope	Light	Normal	Plain paper low	Envelope
52–75 g/m <sup>2</sup> (14-lb bond)	Envelope	Light	Rough	Plain paper low	Envelope
75–90 g/m <sup>2</sup> (20-lb bond)	Envelope	Normal	Smooth	Heavy paper low	Envelope
75–90 g/m <sup>2</sup> (20-lb bond)	Envelope	Normal	Normal	Heavy paper low	Envelope
75–90 g/m <sup>2</sup> (20-lb bond)	Envelope	Normal	Rough	Heavy paper low	Envelope
> 90 g/m <sup>2</sup> (24-lb bond)	Envelope	Heavy	Smooth	Heavy paper normal	Envelope
> 90 g/m <sup>2</sup> (24-lb bond)	Envelope	Heavy	Normal	Heavy paper normal	Envelope
> 90 g/m <sup>2</sup> (24-lb bond)	Envelope	Heavy	Rough	Heavy paper normal	Envelope

### Notes

- Light Paper uses the same transfer and fuser settings as Plain Paper–Light, based on the selected texture.
- Letterhead, Preprinted, Colored Paper, Bond, and Recycled use the same transfer and fuser settings as Plain Paper–Normal, based on the selected texture.
- Heavy Paper has the same transfer and fuser settings as Plain Paper–Heavy, based on the selected texture.
- Toner transfer is the process of placing the toner on the paper.
- Fusing is the process of melting and fixing the toner to the paper.

## Configuring Universal paper settings

The **Universal Setup** menu lets you set the width and height of a paper size that is not preset in the printer.

1. From the control panel, navigate to **Settings** › **Paper** › **Media Configuration** › **Universal Setup**.
2. Select **All Input Trays**, and then configure the settings for the paper size that you want to customize.

## Loading the 550-sheet tray

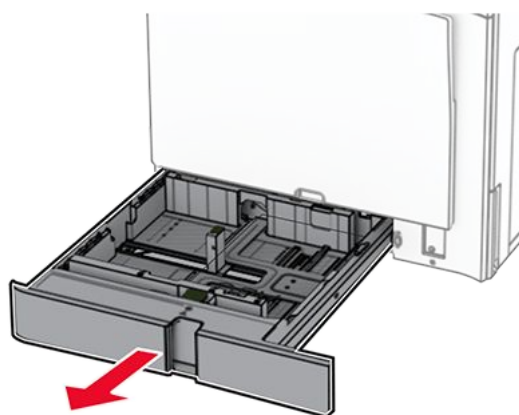


### CAUTION—TIPPING HAZARD

To reduce the risk of equipment instability, load each tray separately. Keep all other trays closed until needed.

1. Open the tray.

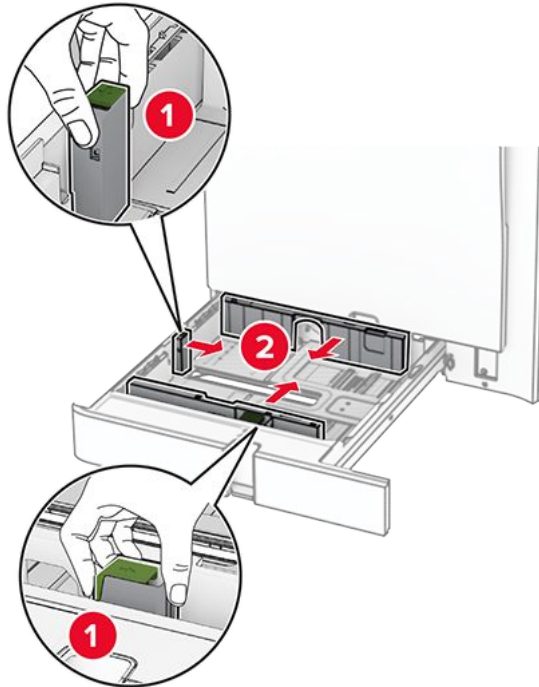
**Note:** To avoid jams, do not open trays while the printer is busy.



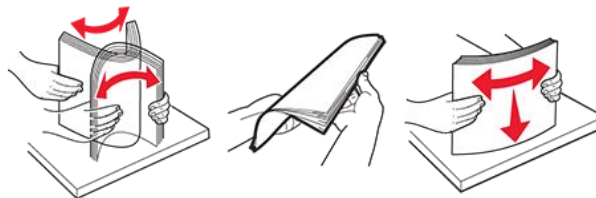
2. Adjust the guides to match the size of the paper that you are loading.

### Notes

- Use the indicators on the bottom of the tray to position the guides.
- Prepunched paper is supported only in the standard 550-sheet tray.
- A3-size paper is supported only in the optional 550-sheet tray.



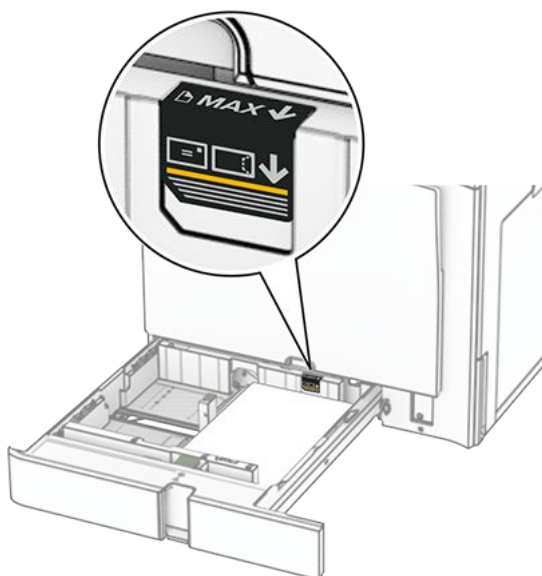
3. Flex, fan, and align the paper edges before loading.



4. Load the paper stack with the printable side faceup.

### Notes

- Do not slide paper into the tray.
- Make sure that the stack height is below the maximum fill line. Overfilling may cause paper jams.

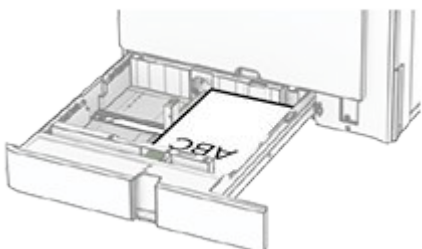
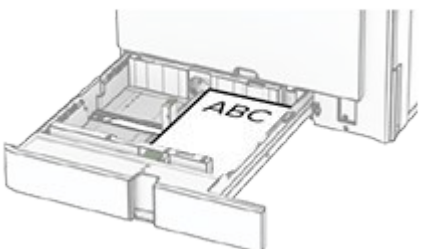
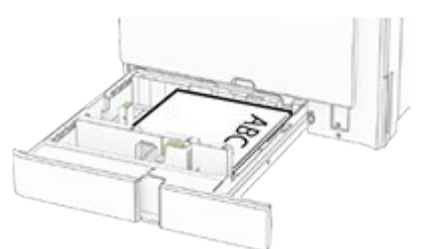
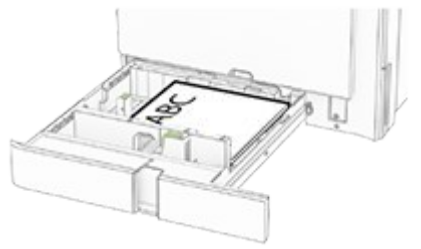


5. Insert the tray.

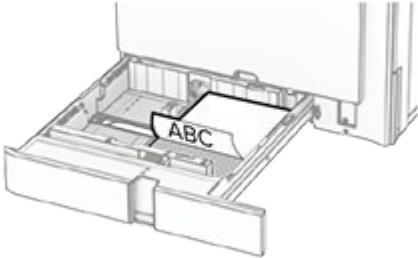
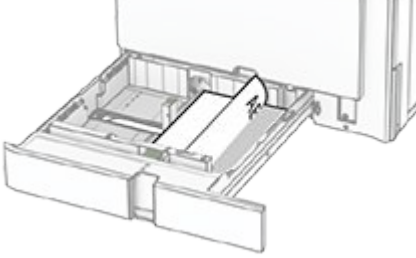
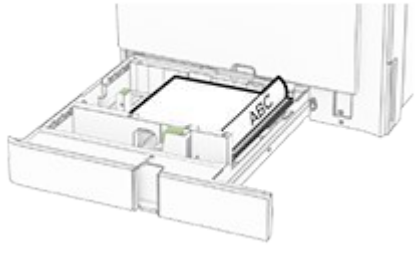
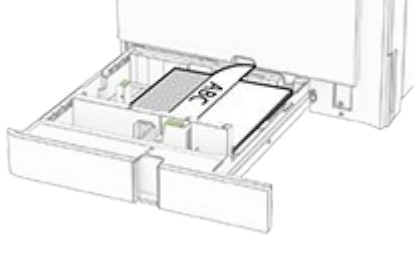
If necessary, set the paper size and paper type to match the paper loaded in the tray.

**Note:** When a finisher is installed, the pages are rotated to 180° when printed.

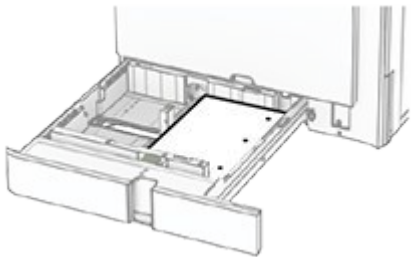
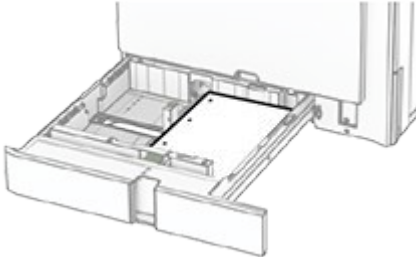
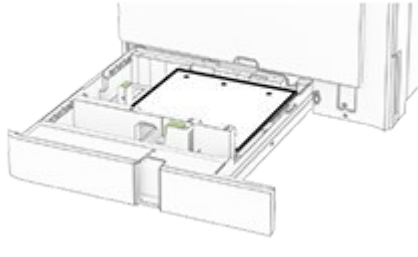
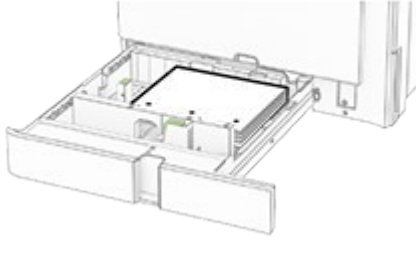
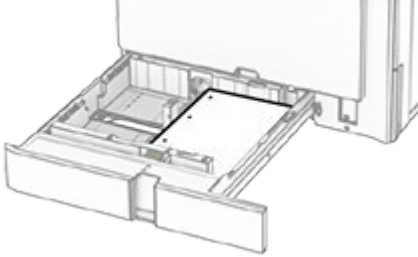
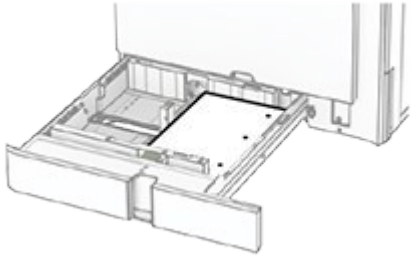
**When loading letterhead, do any of the following:**

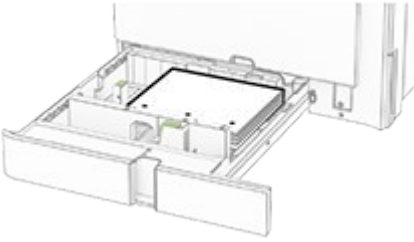
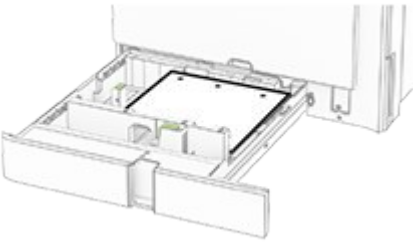
Without an optional finisher	With an optional finisher
 <p>One-sided, long-edge printing</p>	 <p>One-sided, long-edge printing</p>
 <p>One-sided, short-edge printing</p>	 <p>One-sided, short-edge printing</p>

# Set up, install, and configure

Without an optional finisher	With an optional finisher
 <p data-bbox="304 499 643 528">Two-sided, long-edge printing</p>	 <p data-bbox="948 499 1286 528">Two-sided, long-edge printing</p>
 <p data-bbox="304 835 643 864">Two-sided, short-edge printing</p>	 <p data-bbox="948 835 1286 864">Two-sided, short-edge printing</p>

**When loading prepunched paper, do any of the following:**

Without an optional finisher	With an optional finisher
 <p data-bbox="304 1301 643 1330">One-sided, long-edge printing</p>	 <p data-bbox="948 1301 1286 1330">One-sided, long-edge printing</p>
 <p data-bbox="304 1637 643 1666">One-sided, short-edge printing</p>	 <p data-bbox="948 1637 1286 1666">One-sided, short-edge printing</p>
 <p data-bbox="304 1973 643 2002">Two-sided, long-edge printing</p>	 <p data-bbox="948 1973 1286 2002">Two-sided, long-edge printing</p>

Without an optional finisher	With an optional finisher
 <p data-bbox="300 499 651 528">Two-sided, short-edge printing</p>	 <p data-bbox="946 499 1297 528">Two-sided, short-edge printing</p>

## Loading the 2000-sheet tandem tray

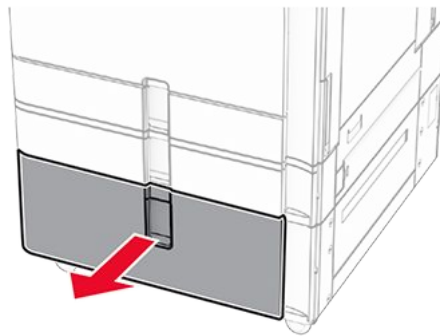


### CAUTION—TIPPING HAZARD

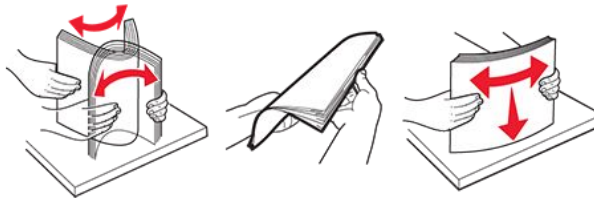
To reduce the risk of equipment instability, load each tray separately. Keep all other trays closed until needed.

1. Open the tray.

**Note:** To avoid jams, do not pull out trays while the printer is busy.



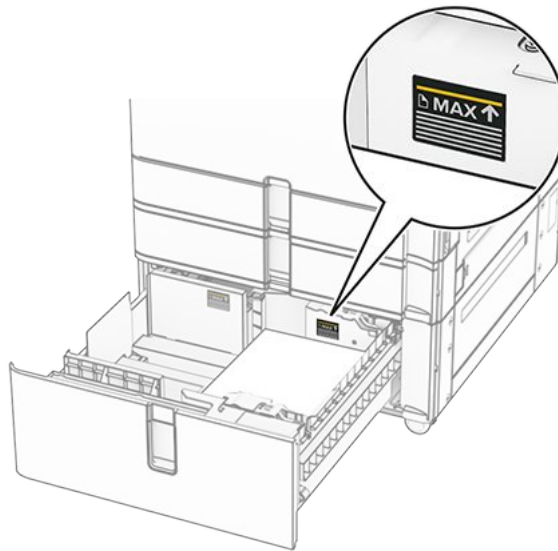
2. Flex, fan, and align the paper edges before loading.



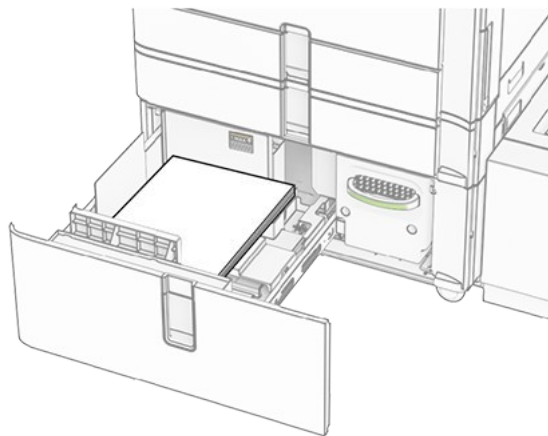
3. Load the paper stack to the right tray insert with the printable side faceup.

### Notes

- Do not slide paper into the tray.
- Make sure that the stack height is below the maximum fill line. Overfilling may cause paper jams.



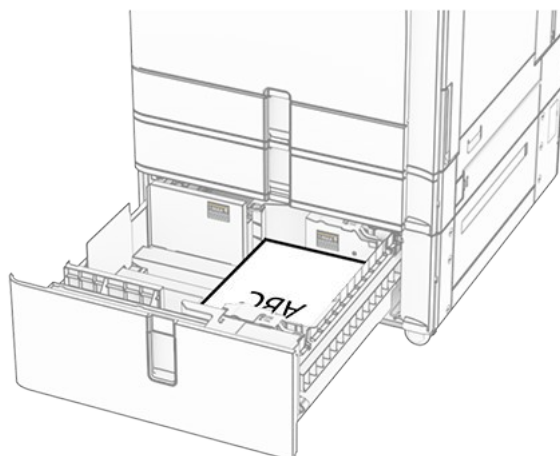
4. Insert the right tray insert into the printer.
5. Load the paper stack to the left tray insert with the printable side faceup.



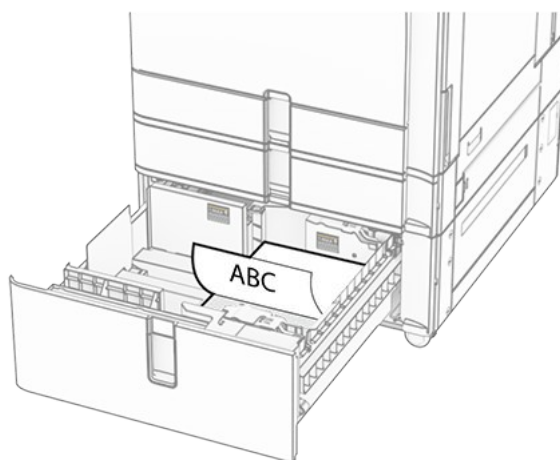
6. Insert the tray.  
If necessary, set the paper size and type to match the paper loaded in the tray.

**Note:** When a finisher is installed, the pages are rotated to 180° when printed.

When loading letterhead for one-sided printing, load it faceup with the header toward the front of the tray.



When loading letterhead for two-sided printing, load it facedown with the header toward the front of the tray.



## Loading the 1500-sheet tray

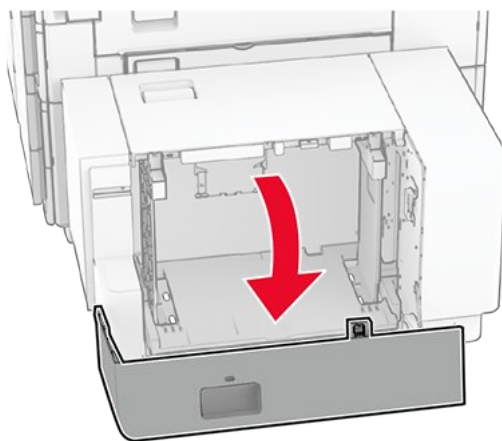


### CAUTION—TIPPING HAZARD

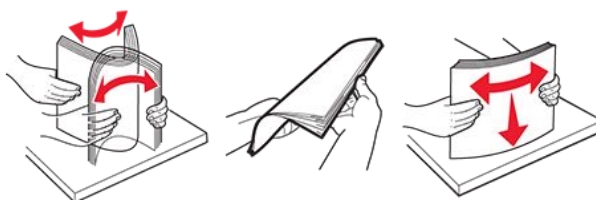
To reduce the risk of equipment instability, load each tray separately. Keep all other trays closed until needed.

1. Open door K.

**Note:** To avoid jams, do not open trays while the printer is busy.



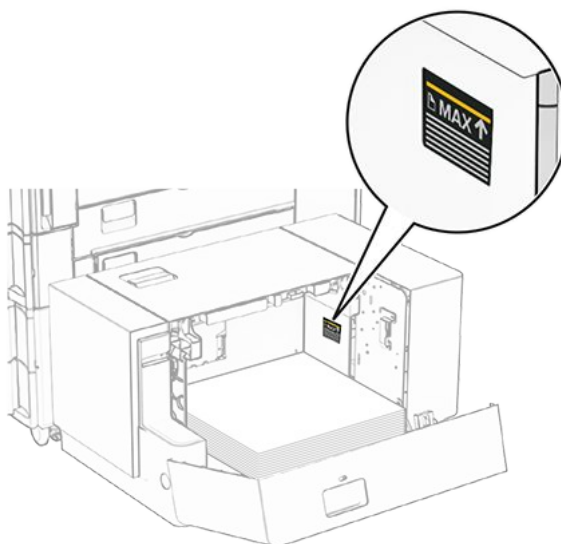
2. Flex, fan, and align the paper edges before loading.



3. Load the paper stack with the printable side facedown.

### Notes

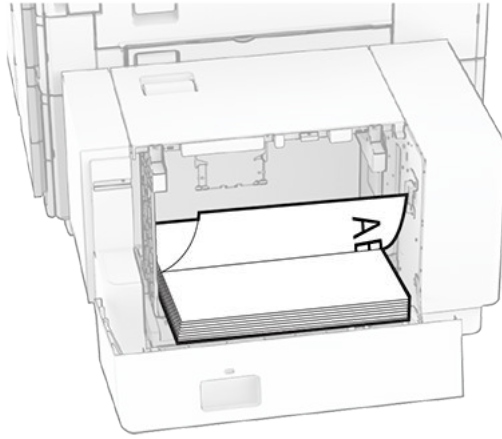
- Do not slide paper into the tray.
- Make sure that the stack height is below the maximum fill line. Overfilling may cause paper jams.



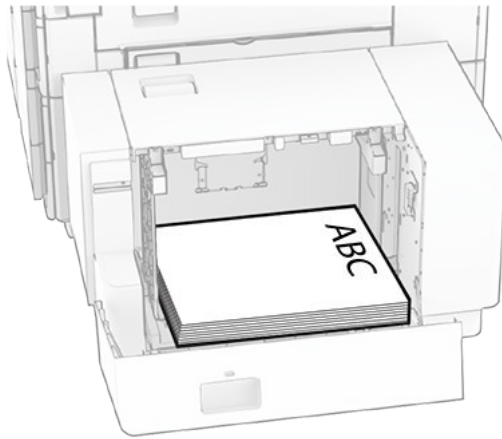
4. Close door K.

If necessary, set the paper size and type to match the paper loaded in the tray.

When loading letterhead for one-sided printing, load it facedown with the header toward the rear of the printer.

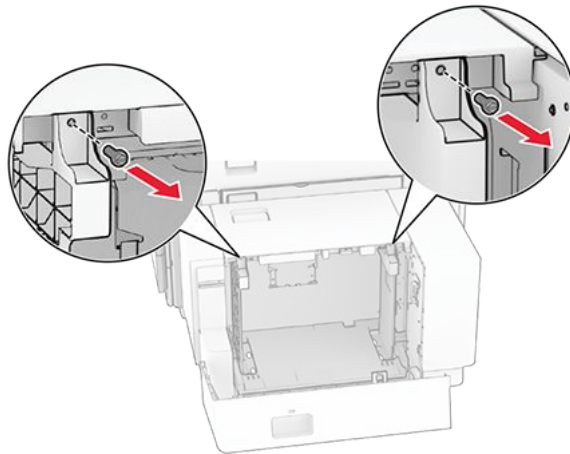


When loading letterhead for two-sided printing, load it faceup with the header toward the rear of the printer.

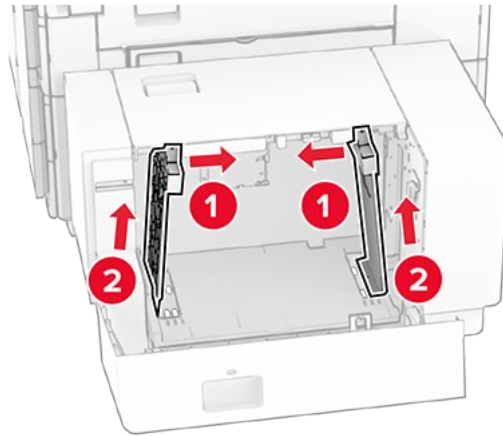


When loading a different paper size, make sure to adjust the guides. Do the following:

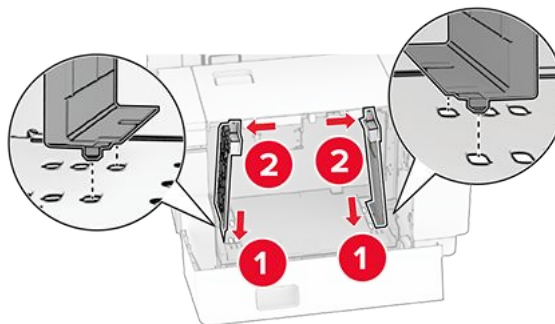
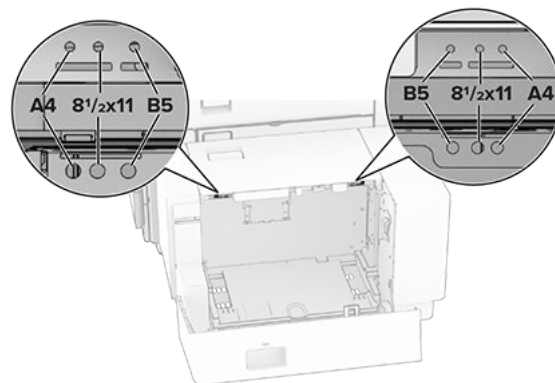
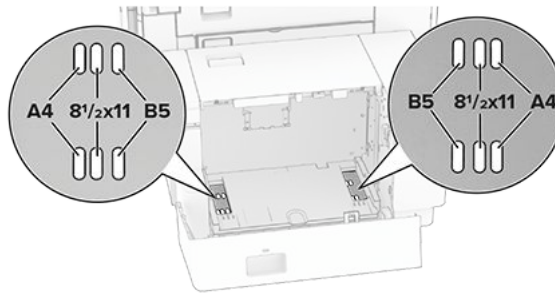
1. Using a flat-head screwdriver, remove the screws from the paper guides.



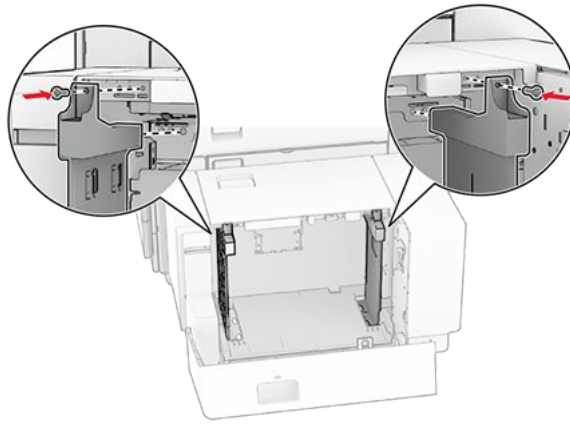
2. Remove the paper guides.



3. Align the paper guides to match the size of the paper that you are loading.

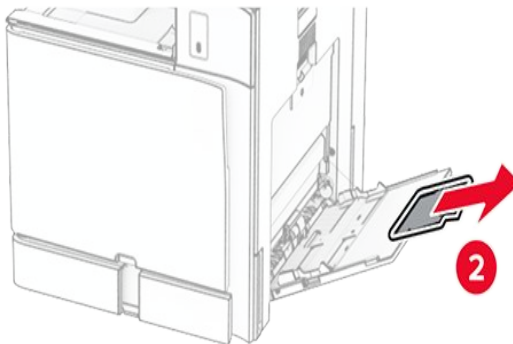
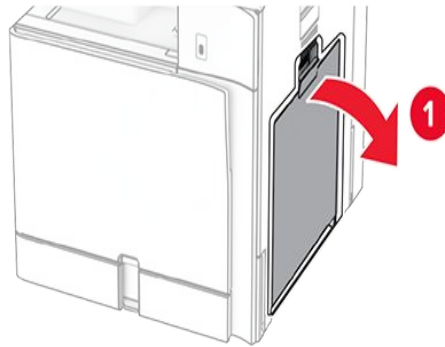


4. Install the screws on the paper guides.

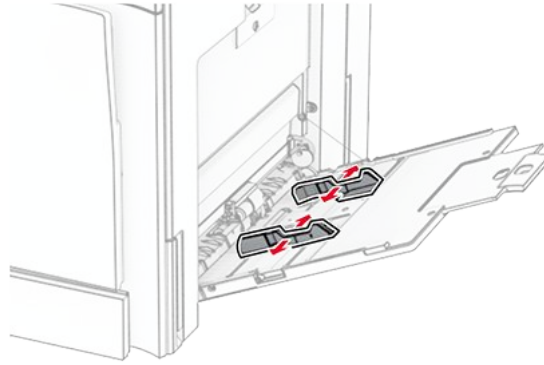


## Loading the multipurpose feeder

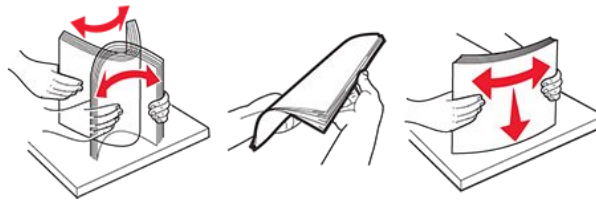
1. Open the multipurpose feeder.



2. Adjust the side guides to match the size of the paper that you are loading.



3. Flex, fan, and align the paper edges before loading.

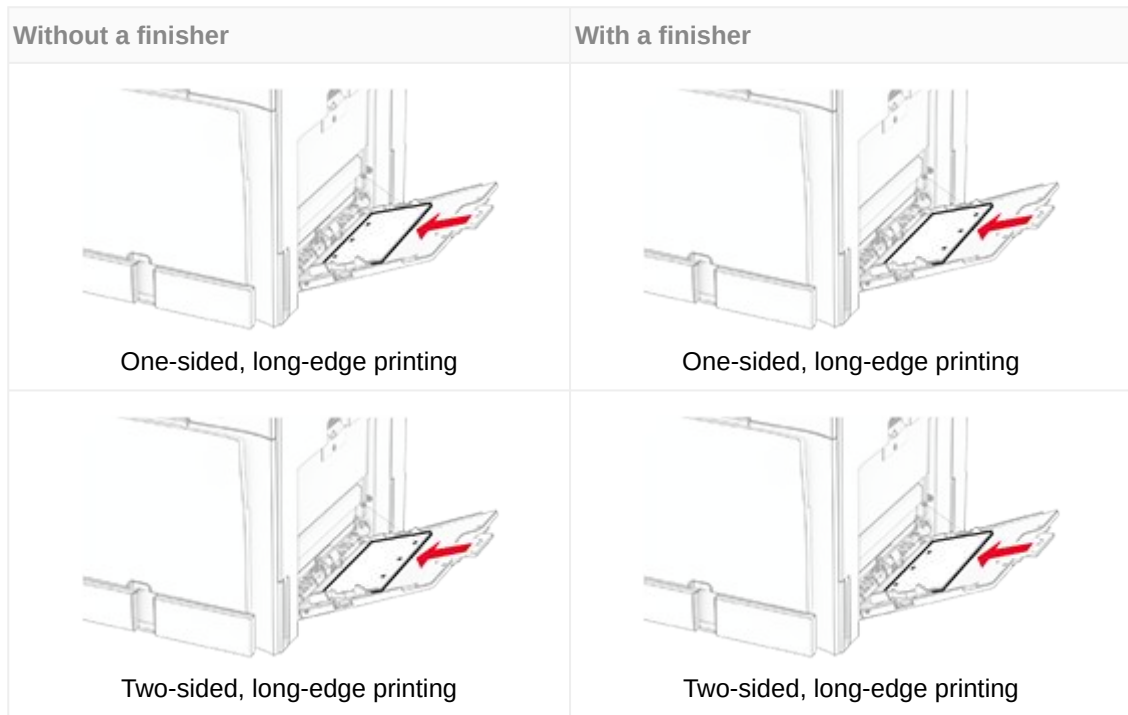


4. Load the paper.

- When loading letterhead, do either of the following:

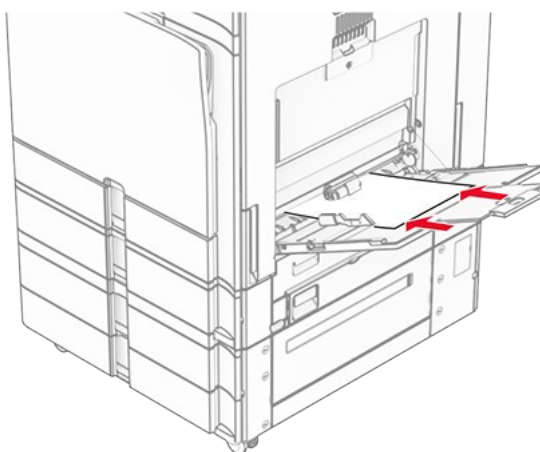
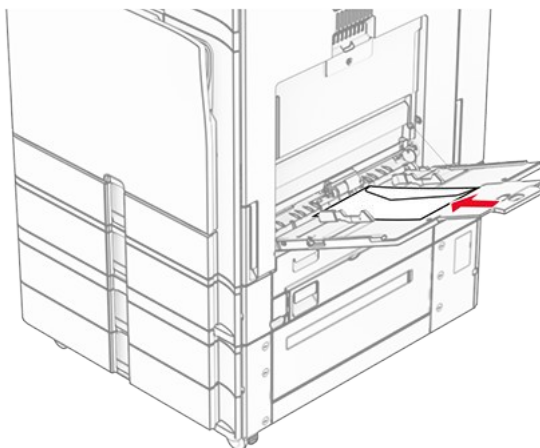
Without a finisher	With a finisher
<p>One-sided, long-edge printing</p>	<p>One-sided, long-edge printing</p>
<p>Two-sided, long-edge printing</p>	<p>Two-sided, long-edge printing</p>

- When loading prepunched paper, do either of the following:



### For envelopes

Load envelope with the flap faceup toward the rear of the printer. Load European envelope with the flap faceup entering the multipurpose feeder first.



**Note:** When a finisher is installed, the pages are rotated to 180° when printed.

## Linking trays

1. From the control panel, navigate to **Settings** › **Paper** › **Tray Configuration** › **Paper Size/Type**.
2. Select the trays that you want to link, and then set the paper size and paper type.

### Notes

- Make sure the trays are loaded with the same paper size and paper type.
- Make sure the paper in each tray is loaded in the same direction.

3. Return to the control panel, and then navigate to **Settings** › **Device** › **Maintenance** › **Configuration Menu** › **Tray Configuration**.
4. Set **Tray Linking** to **Automatic**.

To unlink the trays, make sure that no trays have the same paper size and paper type settings.

### **Warning—Potential Damage**

The temperature of the fuser varies according to the specified paper type. To avoid printing issues, match the paper type setting in the printer with the paper loaded in the tray.

# Installing and updating software, drivers, and firmware

## Installing the printer software

### Installing the legacy print driver

Installing printer software lets your printer communicate with your computer. It enables full functionality, ensures compatibility with your operating system, and simplifies network or wireless setup. Installing the printer software also installs the print, scan, and fax drivers.

**Note:** Depending on your operating system, you may use the Microsoft IPP Class Driver or AirPrint to connect the printer to your computer. For more information, go to the Microsoft or Apple support site.

Before you begin, make sure that:

- For network printers, the printer and computer are connected to the same network. Write down the printer IP address that appears at the top of the printer display.
- For local printers, the printer is connected to the computer with a USB cable.

1. Go to <https://support.lexmark.com>, and then click **Drivers & downloads**.
2. In the **Search by Device Model** field, type the printer model, and then click **Find Drivers & Downloads**.
3. In the **Recommended Driver** section, click **Download Driver Package**.

**Note:** If your computer runs on the Linux operating system, then select a driver from the **Additional downloads compatible with [printer model]** section.

4. Click **Start Download**.
5. Run the installer, and then follow the on-screen instructions.

## Installing Xerox<sup>®</sup> Print and Scan Experience App

Before installing the app, make sure the printer firmware is updated to the latest version. For more information, see the **Updating the printer firmware** section.

1. Go to <https://support.lexmark.com>, and then click **Drivers and downloads**.
2. Find **Print Support Application**, and then click **Learn More**.
3. Download the app.

## Adding printers to a computer

### Adding a printer as a TCP/IP device

Before you begin, do one of the following:

- Connect the printer and computer to the same network, either Wi-Fi or Ethernet. For more information on Wi-Fi setup, see [Connecting the printer to a Wi-Fi network on page 369](#).
- Enable **Wi-Fi Direct**. From the control panel, navigate to **Settings > Network/Ports > Wi-Fi Direct > Enable Wi-Fi Direct**.
- Connect the printer to the computer using a USB cable. For more information on the USB port location, see [Printer ports on page 107](#).

### Adding a printer to a computer using the Xerox<sup>®</sup> Print and Scan Experience app

1. Open the **Xerox<sup>®</sup> Print and Scan Experience** app.

If you do not have the app, then do the following:

- a. Go to [www.xerox.com](http://www.xerox.com) and search for **Xerox Print and Scan Experience**.
- b. Click **Print and Scan Experience App for Windows 10 and 11 and macOS - Xerox**.
- c. Click **Download now** and choose a location for the file.
- d. Download the application.
- e. Run the installer.

Follow the on-screen instructions. Your computer must have internet access for the installer to work.

2. Click **Add printer**.

If your printer is not listed, then do the following:

3. Click **Install**.
4. If your printer is not listed, then do the following:
  - a. Click **Don't See Your Printer?**
  - b. Type the printer IP address, and then click **Install**.

### Adding a printer to a Windows computer as an IPP device

1. Open **Printers & scanners**.
2. Click **Add device**.

If the printer that you want to add is not listed, then do the following:

- a. Click **Add a new device manually**.

- b. In the **Add Printer** window select **Add a printer using an IP address or hostname**, and then click **Next**.
- c. In **Device type**, select **IPP Device**.
- d. In the **Hostname or IP address** field, type the printer IP address, and then click **Next**.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure the printer and computer are connected to the same network.

- e. Click **Finish**.

## Adding a printer as a Web Service on Devices

Web Services on Devices (WSD) lets you discover and access remote devices and their services across a network. WSD supports device discovery, control, and use.

### Adding a WSD Printer using the Add Device Wizard

1. Open **Printers and scanners**.
2. Click **Add a Device**.
3. From the list of available devices, select your printer, and then click **Next**.

**Note:** If your printer is not listed, then click **Cancel**. To add the printer manually, use its IP address.

4. Click **Close**.

## Adding a printer to a Mac computer

### Using AirPrint

1. Open **Printers & Scanners**.
2. Click **Add Printer, Scanner, or Fax**, and then select a printer.

### Notes

- If you want custom printing features, then install the macOS Print Driver Installer. For more information, see [Installing the printer software on page 145](#).
- If the macOS Print Driver Installer is already installed, then do the following:
  - a. In the **Use** menu, choose **Select Software**, and then choose the macOS Print Driver.
  - b. Click **OK**.

3. Click **Add**.

**Note:** Depending on your printer model, a dialog may appear asking you to add a Fax printer.

## Adding the printer by specifying the IP address

1. From the computer Applications folder or from the dock, open **System Preferences**.
2. Click **Printers & Scanners**.
3. In the list of printers, click the Plus (+) icon.
4. Click **IP**.
5. From the Protocol list, select the protocol.
6. In the **Address** field, enter the IP address of the printer.
7. In the **Name** field, enter a name for the printer.
8. From the Use list, choose **Select a driver to use**.
9. From the printer software list, select the print driver for your printer model.
10. Click **Add**.

## Exporting a configuration file

Exporting a configuration file lets you save the current settings of your printer to a file, which you can use as a backup or apply to another printer.

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. In the Embedded Web Server, click **Export Configuration**.
3. Select a configuration to export.

**Note:** Depending on the configuration that you selected, the files are exported in either ZIP or CSV format.

## Importing a configuration file

Importing a configuration file lets you apply previously saved settings to your printer. This is useful when restoring a backup or setting up another printer with the same configuration.

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. In the Embedded Web Server, click **Import Configuration**.
3. Browse to the location where the file is saved.

**Note:** Depending on the configuration that you selected, the files are saved in either ZIP or CSV format.

4. Click **Import**.

## Adding available options in the print driver

### For Windows users

1. Open **Printers & scanners**.
2. Select the printer that you want to update, and then do either of the following:
  - For Windows 7 or later, select **Printer properties**.
  - For earlier versions, select **Properties**.
3. Navigate to the **Configuration** tab, and then select **Update Now - Ask Printer**.
4. Click **Apply**, and then click **OK**.

### For Macintosh users

1. Open **Printers & Scanners**.
2. Click **Add Printer, Scanner, or Fax**, and then select a printer.
3. Choose a print driver.
4. Apply the changes.

## Printer firmware instructions

### Checking the printer firmware version

#### Using the Embedded Web Server

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Reports** › **Device** › **Device Information**.
3. Look for **Base**.

**Note:** The firmware version appears as sets of letters and numbers separated by periods. For example, ABCDE.123.123.

## Using the control panel

1. From the control panel, navigate to **Settings** › **Device** › **About this Printer**.
2. Look for **Firmware Version**.

**Note:** The firmware version appears as sets of letters and numbers separated by periods. For example, ABCDE.123.123.

## Downloading the printer firmware

**Note:** Download the firmware only if you plan to update it using the Embedded Web Server with a firmware flash file or a flash drive.

1. Go to [www.lexmark.com/downloads](http://www.lexmark.com/downloads), and then click **Drivers & downloads**.
2. In the **Search by Device Model** field, type the printer model, and then click **Find Drivers & Downloads**.
3. In the **Recommended Firmware** section, **Download Firmware Package**.
4. Accept the End-User License Agreement, and then click **Start Download**.
5. Run the installer, and then follow the on-screen instructions.

## Updating firmware

### Updating the firmware using the control panel

Keeping your printer firmware up-to-date helps it run efficiently and securely. Firmware updates can improve performance, add new features, fix firmware or hardware issues, and enhance the security of your printer and network.

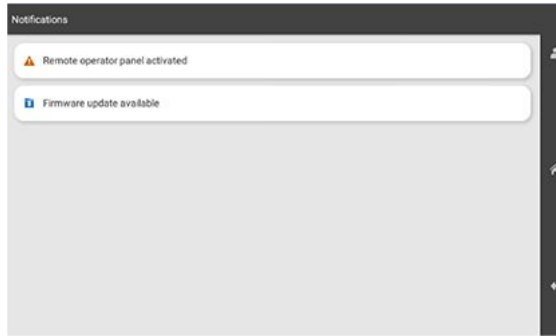
### Using Notification Center

1. From the home screen, select the notification icon to go to the Notification Center screen.

## Set up, install, and configure

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2. Select **Firmware update available**.



3. Select **Install now**.



The printer restarts automatically after the update.

## Using the Settings menu

1. From the control panel, navigate to **Settings > Device**.
2. Depending on your printer model, do either of the following:
  - Select **Firmware Update > Check for updates**.
  - Select **Update firmware > Check for updates now**.
3. If an update is available, then select **Install now**.

The printer restarts automatically after the update.

## Updating the firmware using the Embedded Web Server

Keeping your printer firmware up-to-date helps it run efficiently and securely. Firmware updates can improve performance, add new features, fix firmware or hardware issues, and enhance the security of your printer and network.

### Using the update button

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Device**.
3. Depending on your printer model, do either of the following:
  - Select **Firmware Update** > **Check for updates**.
  - Select **Update firmware** > **Check for updates now**.
4. If an update is available, then select **Install now**.

The printer restarts automatically after the update.

## Using the firmware flash file (.fls)

Before you begin, make sure that the printer and computer are connected to the same network.

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.

2. Click **Device**.
3. Click **Firmware Update**.
4. In the **Update Firmware from File** section, click **Browse**.
5. Search, and then select the **.fls** file.
6. Click **Upload**.

The printer restarts automatically after the update.

## Updating the firmware using a flash drive

Before you begin, make sure that:

- You have downloaded the firmware to your computer or flash drive. For more information, see [Downloading the printer firmware on page 150](#).
- The flash drive is formatted to FAT32.

1. Insert the flash drive into the front USB port of the printer.

The flash drive contents appear automatically on the display. If they do not, select **USB Drive** on the control panel.

2. Locate and select the **.fls** file.
3. Select **Update Code**.

The printer restarts automatically after the update.

## Installing hardware options

### Installing the optional 550-sheet tray



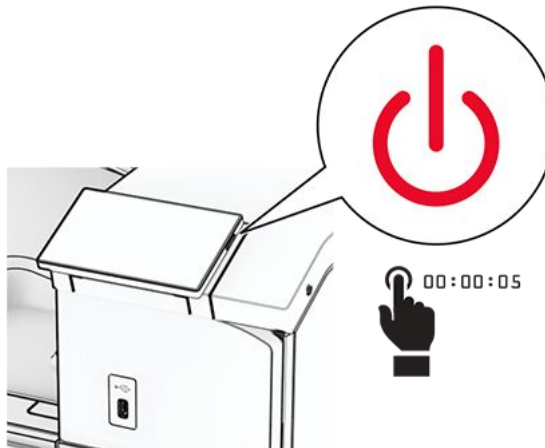
#### CAUTION—SHOCK HAZARD

To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

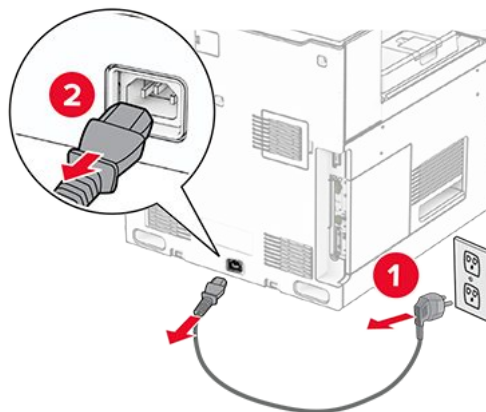
#### Notes

- This option must be always installed directly under the printer and must not be installed together with another optional 550-sheet tray.
- This task requires a flat-head screwdriver.

1. Turn off the printer.



2. Unplug the power cord from the electrical outlet, and then from the printer.



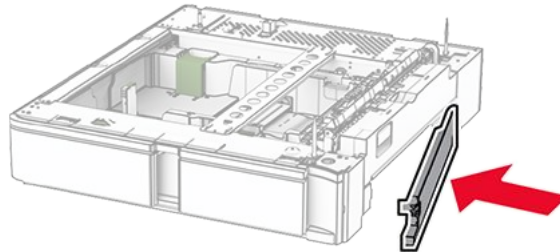
## Set up, install, and configure

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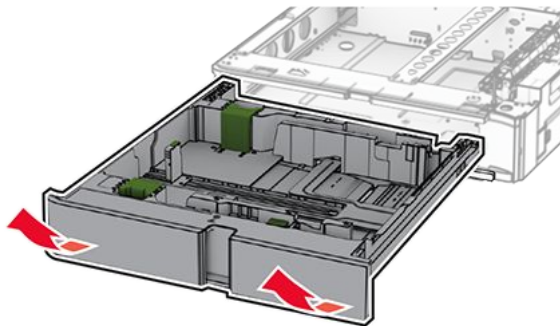
3. Unpack the optional 550-sheet tray.

**Note:** To prevent tray damage, hold both the front and rear sides when lifting.

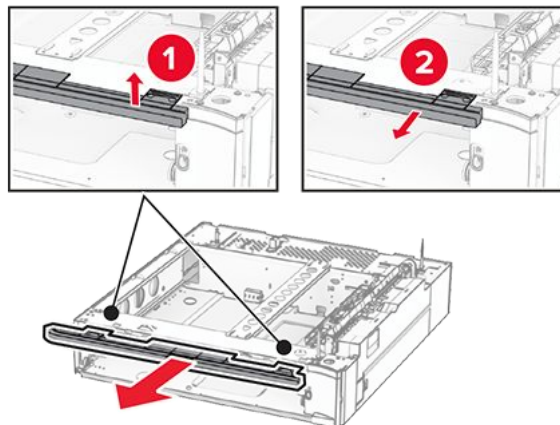
4. Attach the right tray cover.



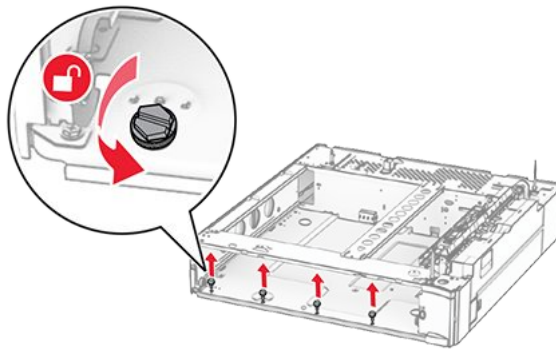
5. Pull out the 550-sheet tray insert.



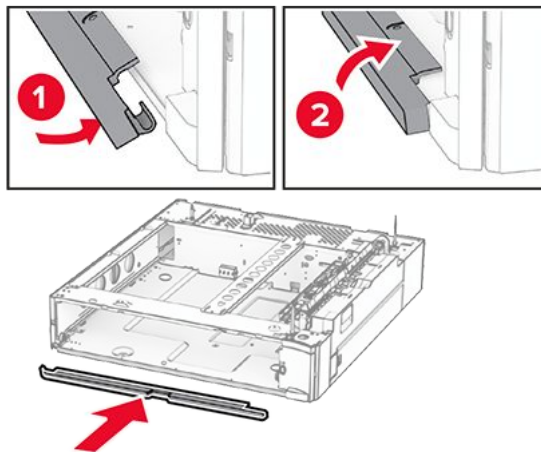
6. Remove the upper tray cover.



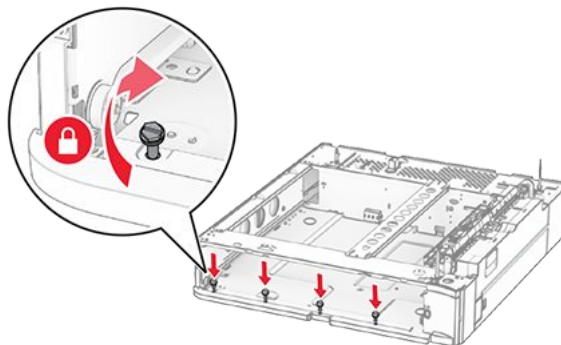
7. Remove the screws.



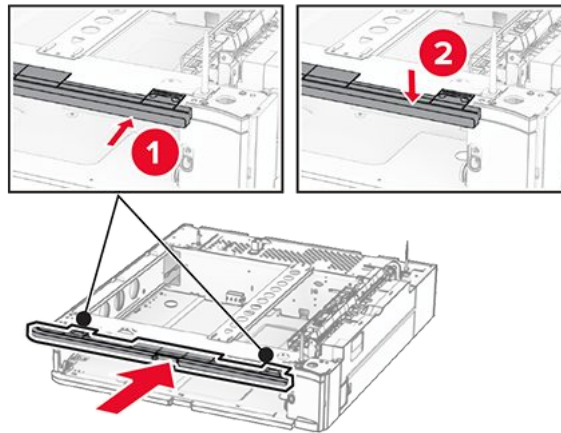
8. Attach the lower tray cover.



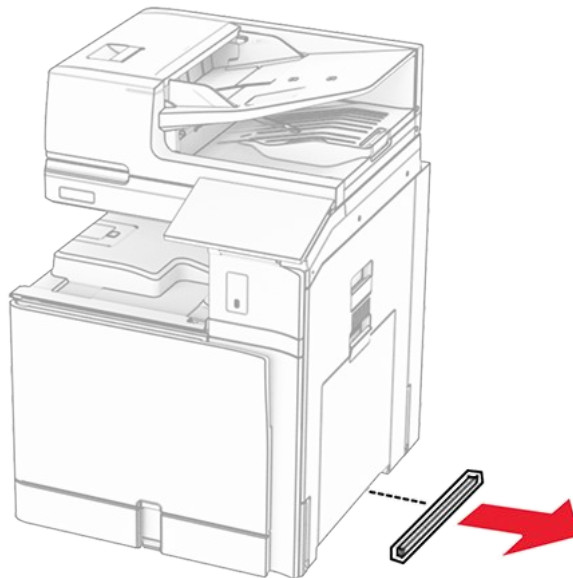
9. Install the screws.



10. Attach the upper tray cover.



11. Insert the 550-sheet tray insert.
12. Remove the cover under the right side of the printer.

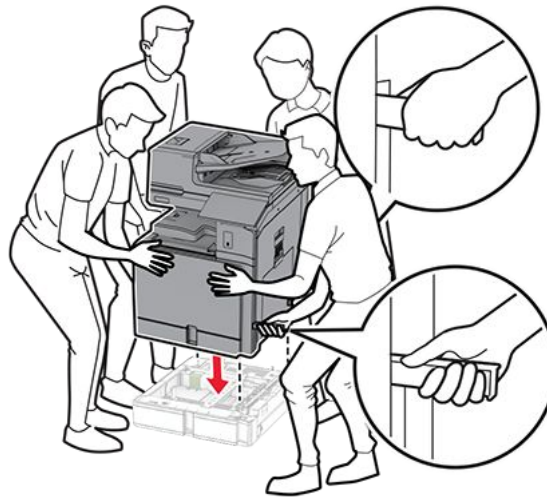


13. Align the printer with the 550-sheet tray, and then lower it into place.

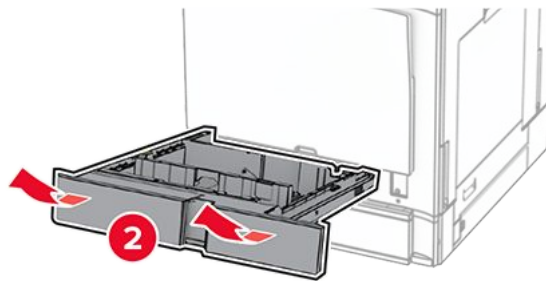
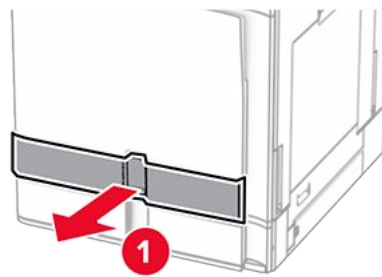


### **CAUTION—POTENTIAL INJURY**

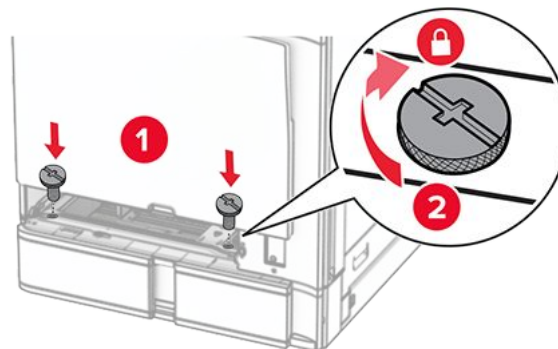
If the printer weight is greater than 20 kg (44 lb), then it may require two or more people to lift it safely.



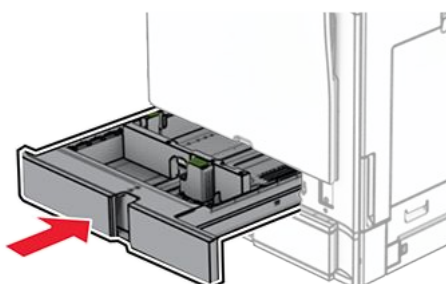
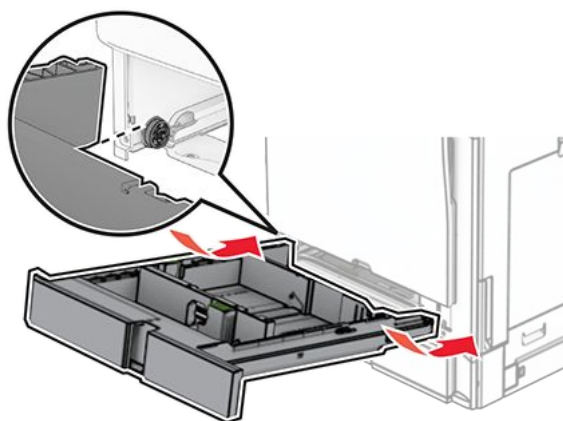
14. Pull out the standard tray insert.



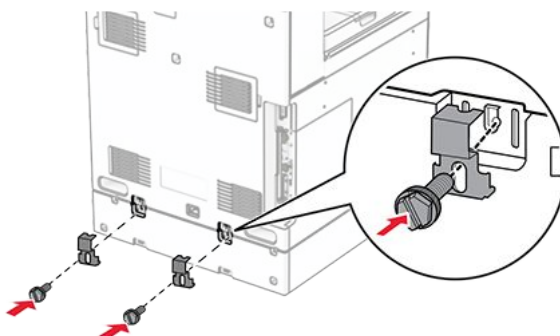
15. Secure the 550-sheet tray to the printer.



16. Insert the standard tray insert.



17. Secure the rear part of the 550-sheet tray to the printer.



18. Connect one end of the power cord to the printer, and then the other end to the electrical outlet.



### **CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

19. Turn on the printer.

Add the tray in the print driver to make it available for print jobs. For more information, see [Adding available options in the print driver on page 149](#).

## Installing the 2 x 550-sheet tray



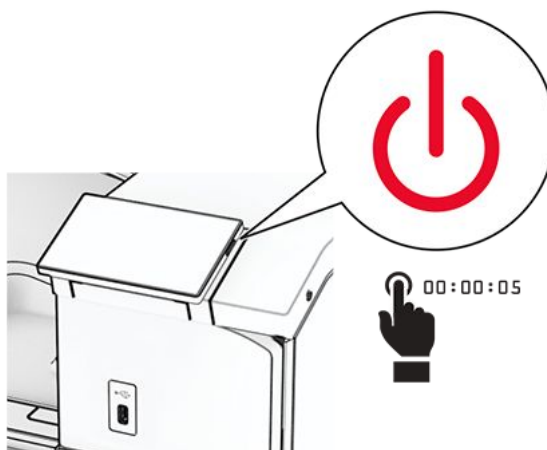
### CAUTION—SHOCK HAZARD

To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

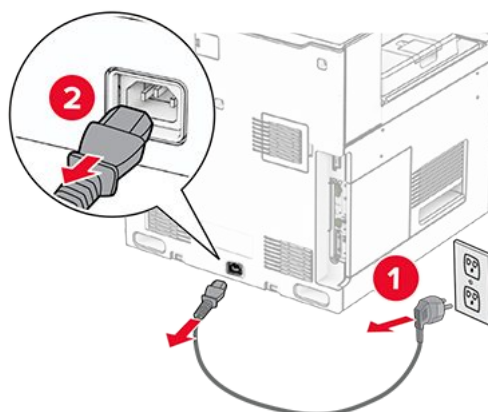
### Notes

- This option must be installed together with an optional 550-sheet tray. Place the option at the bottom of the configuration.
- If a 550-sheet tray is already installed, then first uninstall the tray, remove the tray side cover, and remove the lower tray cover. Then place the tray on top of this option.
- This task requires a flat-head screwdriver.

1. Turn off the printer.



2. Unplug the power cord from the electrical outlet, and then from the printer.

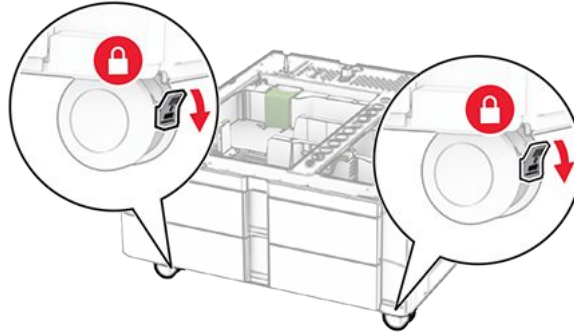


3. Unpack the 2 x 550-sheet tray.

## Set up, install, and configure

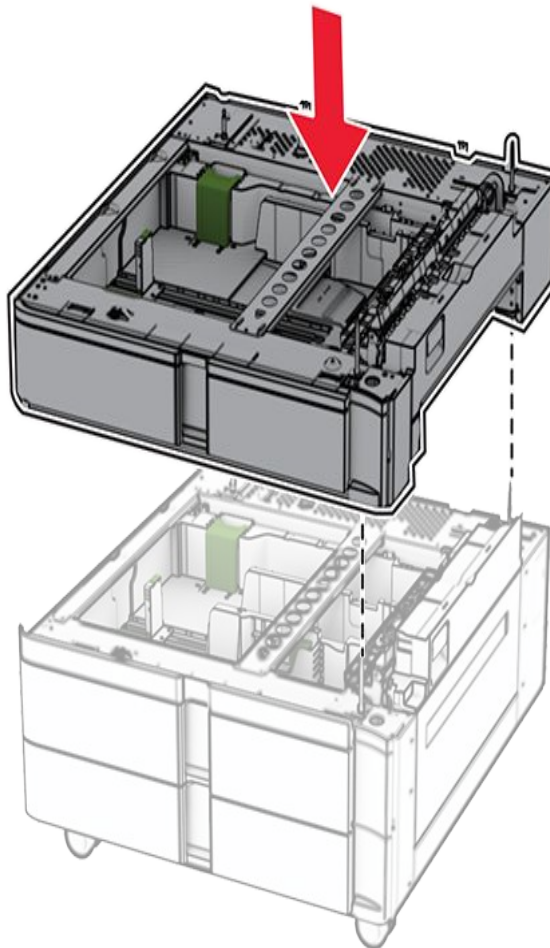
---

4. Lock the caster to keep the 2 x 550-sheet tray from moving.

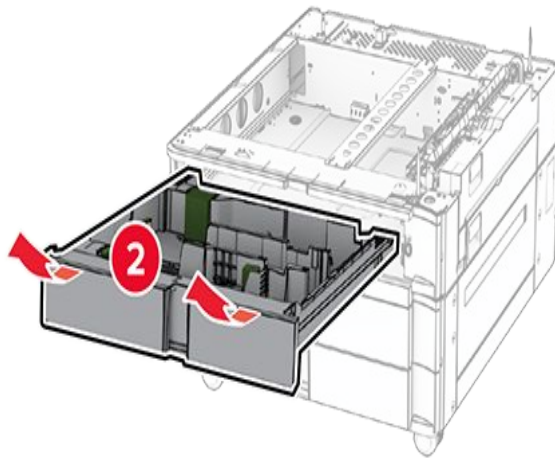
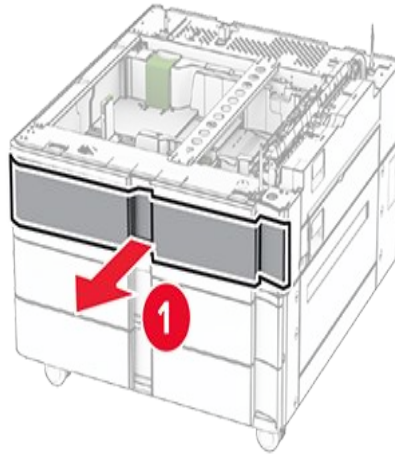


5. Align the 550-sheet tray with the 2 x 550-sheet tray, and then lower it into place.

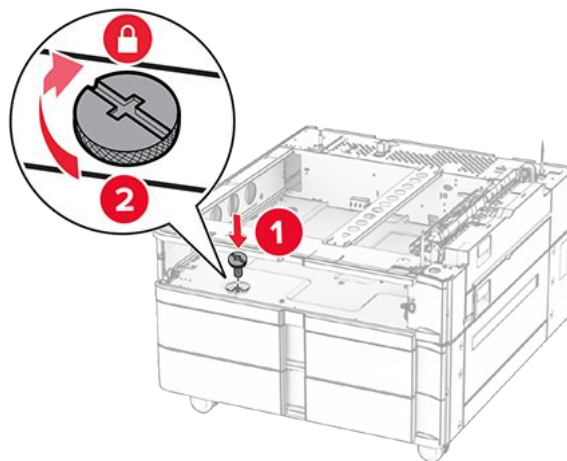
**Note:** To prevent tray damage, hold both the front and rear sides when lifting.



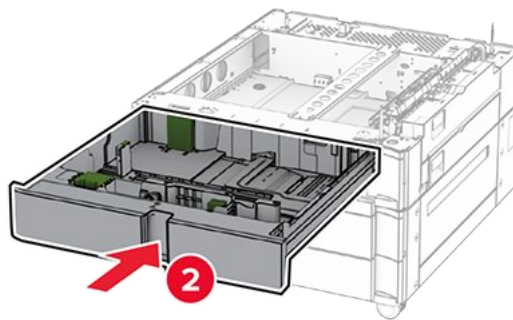
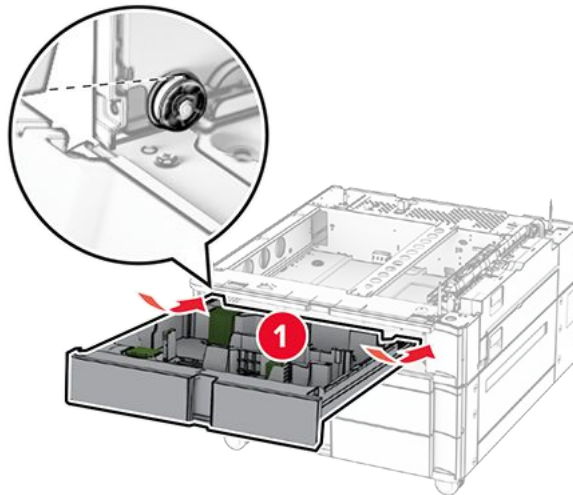
6. Pull out the 550-sheet tray insert.



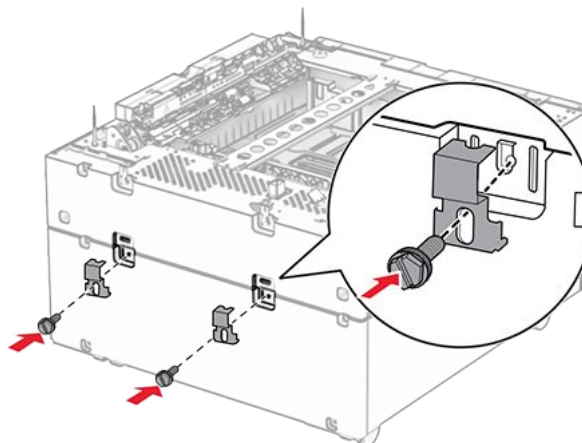
7. Secure the 550-sheet tray to the 2 x 550-sheet tray.



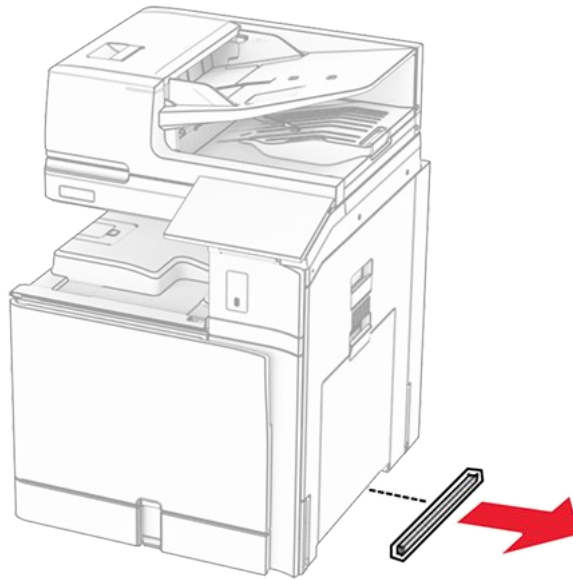
8. Insert the 550-sheet tray insert.



9. Secure the rear part of the 550-sheet tray to the 2 x 550-sheet tray.



10. Remove the cover under the right side of the printer.



11. Align the printer with the optional trays, and then lower it into place.

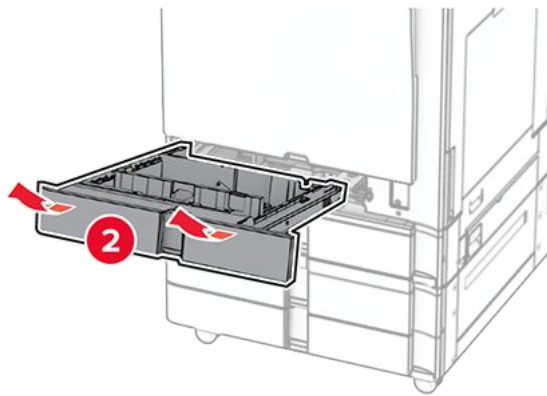
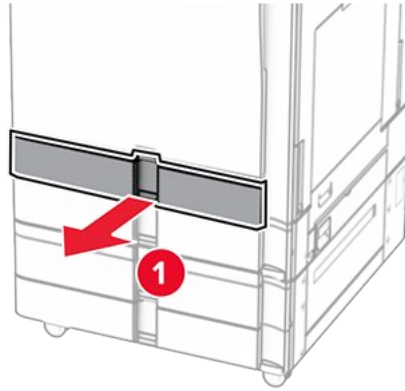


### **CAUTION—POTENTIAL INJURY**

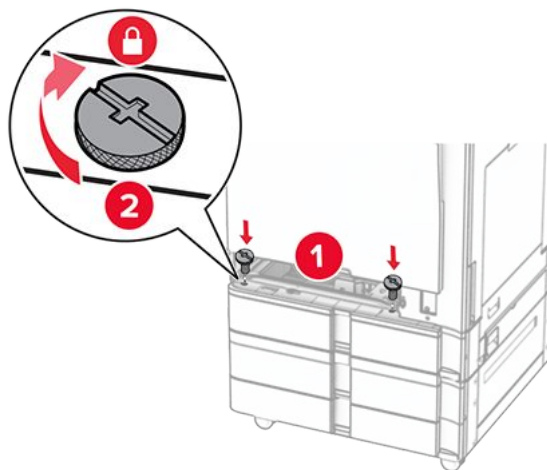
If the printer weight is greater than 20 kg (44 lb), then it may require two or more people to lift it safely.



12. Pull out the standard tray insert.

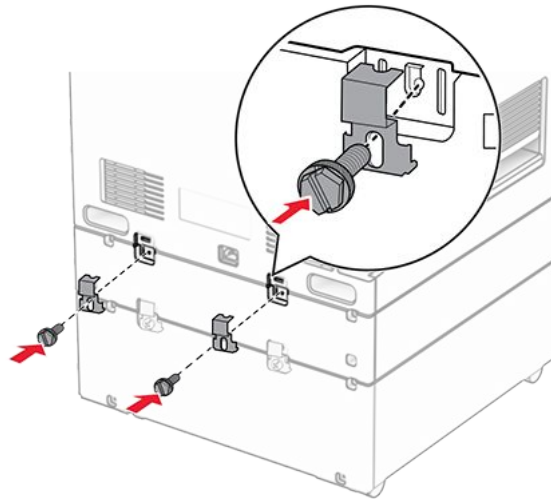


13. Secure the 550-sheet tray to the printer.



14. Insert the standard tray insert.

15. Secure the rear part of the 550-sheet tray to the printer.



16. Connect one end of the power cord to the printer, and then the other end to the electrical outlet.



### **CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

17. Turn on the printer.

Add the tray in the print driver to make it available for print jobs. For more information, see [Adding available options in the print driver on page 149](#).

## Installing the 2000-sheet tandem tray



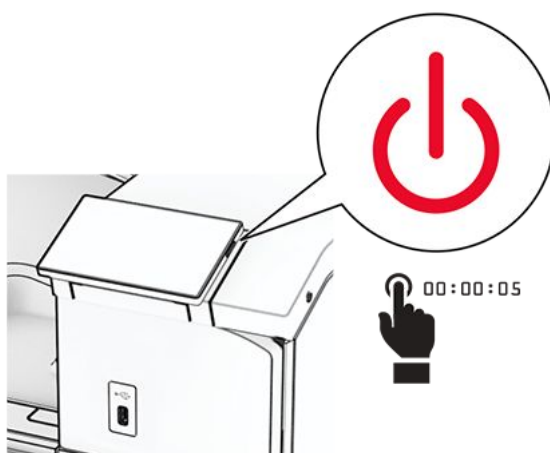
### **CAUTION—SHOCK HAZARD**

To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

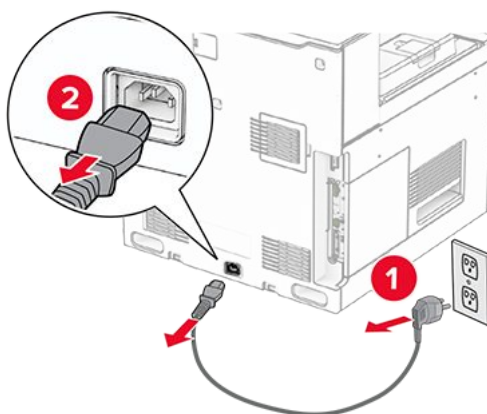
### **Notes**

- This option must be installed together with an optional 550-sheet tray. Place this option at the bottom of the configuration.
- If a 550-sheet tray is already installed, then first uninstall the tray, remove the tray side cover, and remove the lower tray cover. Then place the tray on top of this option.
- This task requires a flat-head screwdriver.

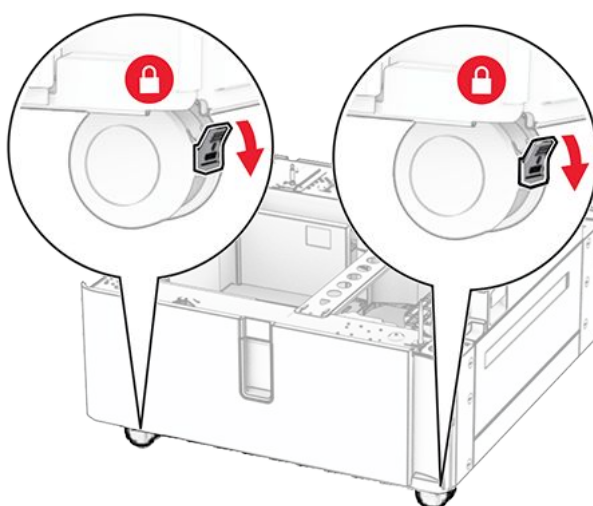
1. Turn off the printer.



2. Unplug the power cord from the electrical outlet, and then from the printer.

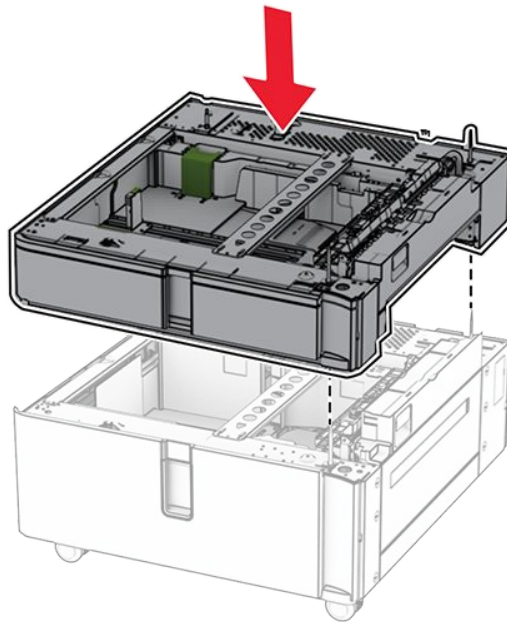


3. Unpack the tandem tray, and then remove all the packing material.
4. Lock the caster to keep the tandem tray from moving.

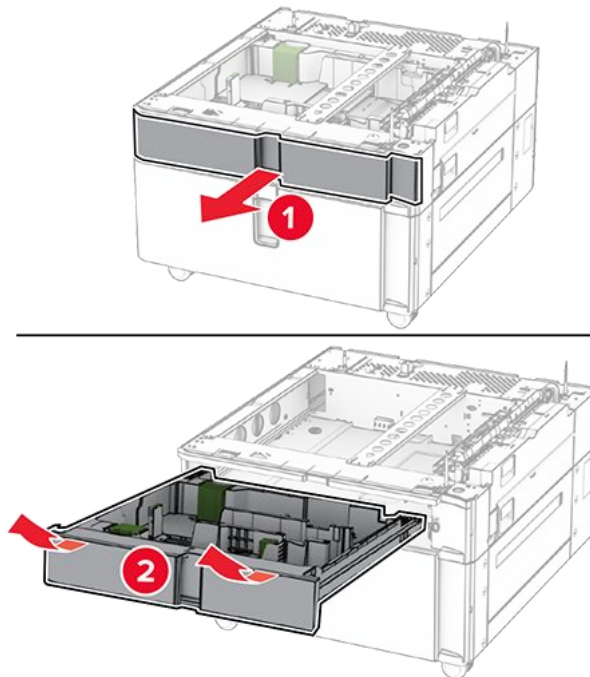


5. Align the 550-sheet tray with the tandem tray, and then lower it into place.

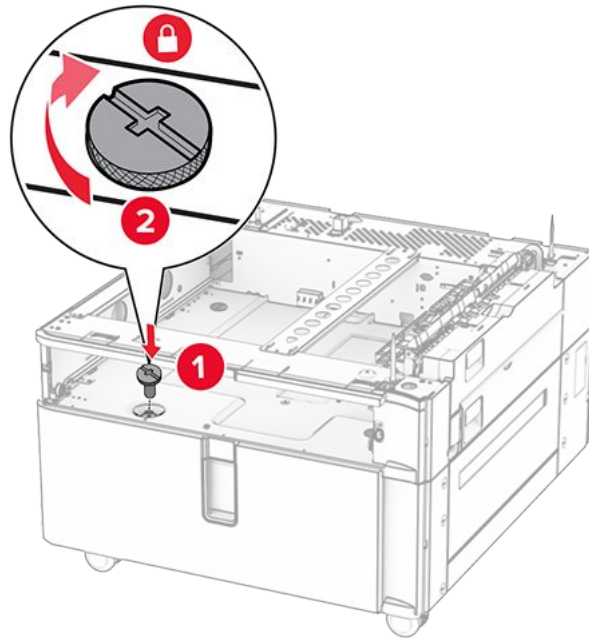
**Note:** To prevent tray damage, hold both the front and rear sides when lifting.



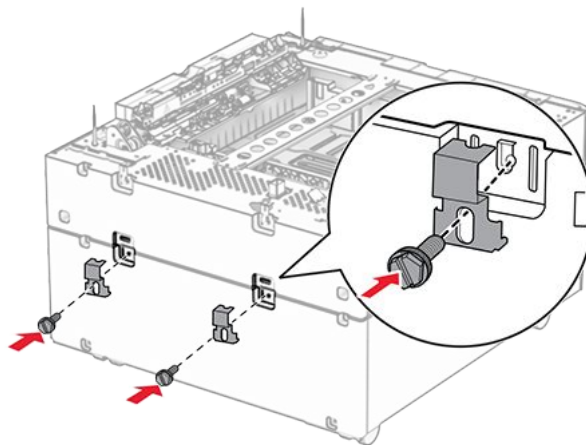
6. Pull out the 550-sheet tray insert.



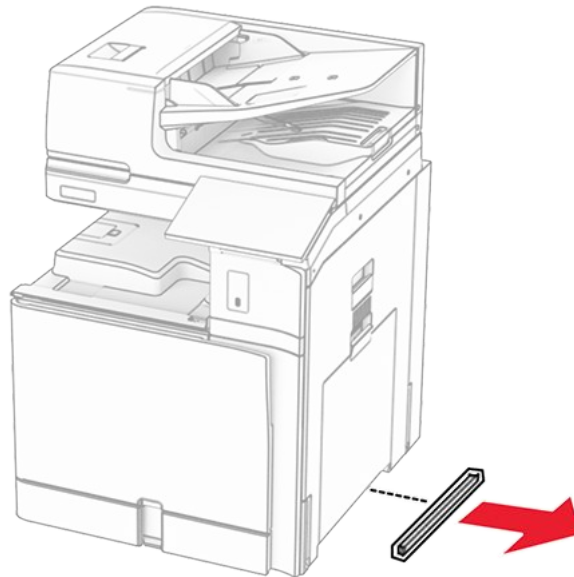
7. Secure the 550-sheet tray to the tandem tray.



8. Insert the tray insert.
9. Secure the rear part of the 550-sheet tray to the tandem tray.



10. Remove the cover under the right side of the printer.



11. Align the printer with the optional trays, and then lower it into place.

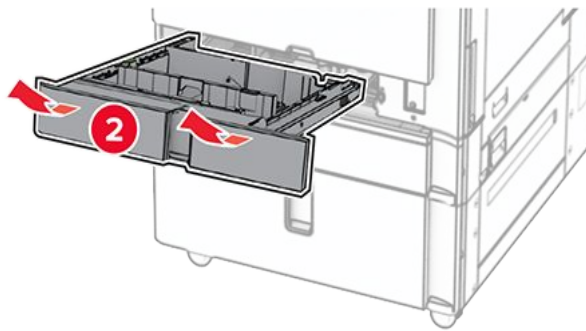
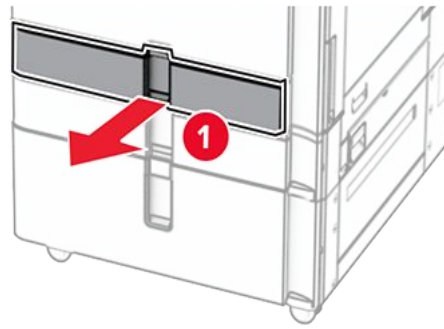


### **CAUTION—POTENTIAL INJURY**

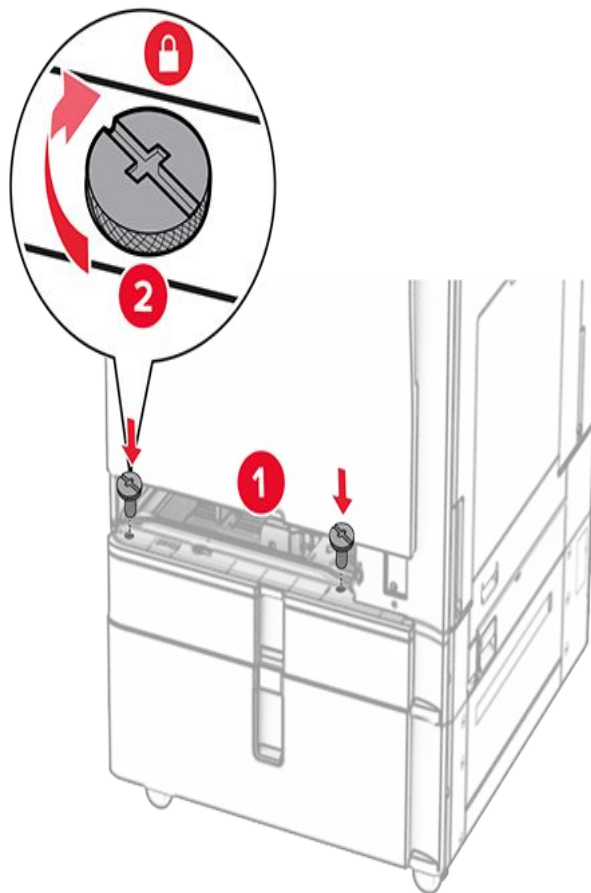
If the printer weight is greater than 20 kg (44 lb), then it may require two or more people to lift it safely.



12. Pull out the standard tray.

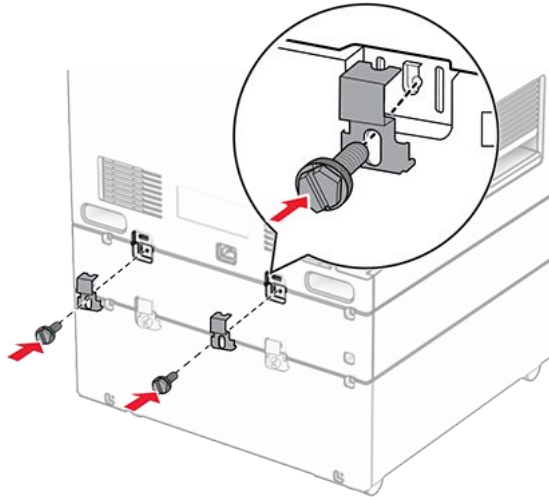


13. Secure the 550-sheet tray to the printer.



14. Insert the tray.

15. Secure the rear part of the 550-sheet tray to the printer.



16. Connect one end of the power cord to the printer, and then the other end to the electrical outlet.



### CAUTION—POTENTIAL INJURY

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

17. Turn on the printer.

Add the tray in the print driver to make it available for print jobs. For more information, see [Adding available options in the print driver on page 149](#).

## Installing the cabinet



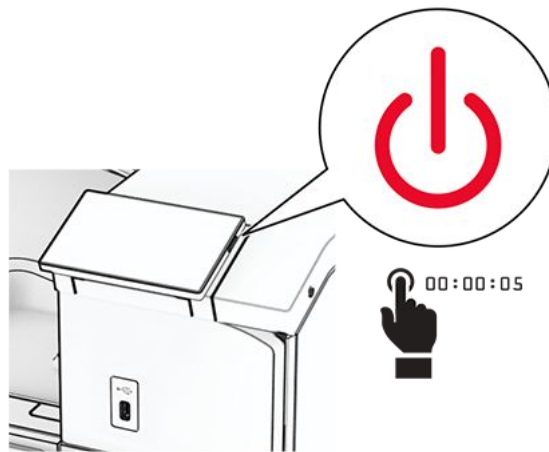
### CAUTION—SHOCK HAZARD

To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

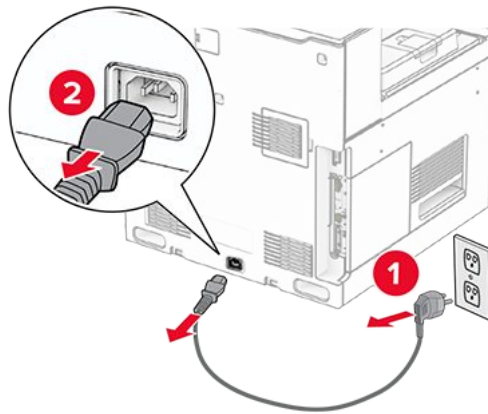
### Notes

- This option must be installed together with a 550-sheet tray. Place this option at the bottom of the configuration.
- If a 550-sheet tray is already installed, then first uninstall the tray and remove the lower tray cover. Then place the tray on top of this option.
- This task requires a flat-head screwdriver.

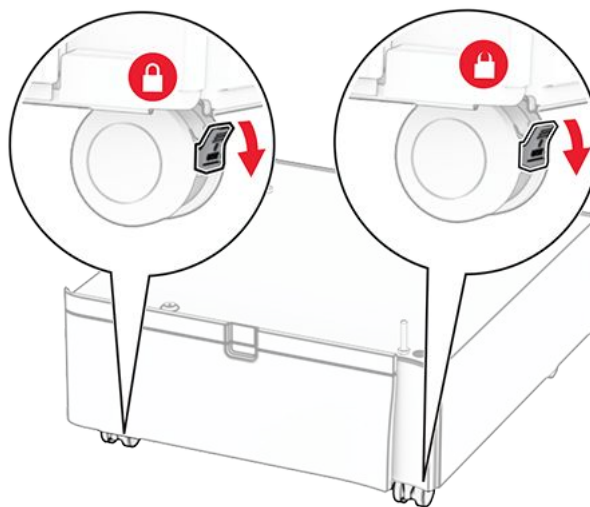
1. Unpack, and then assemble the cabinet.
2. Turn off the printer.



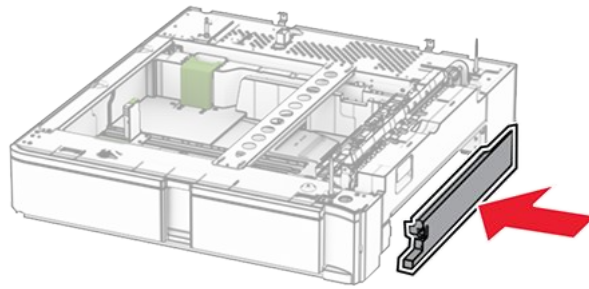
3. Unplug the power cord from the electrical outlet, and then from the printer.



4. Lock the caster to keep the cabinet from moving.

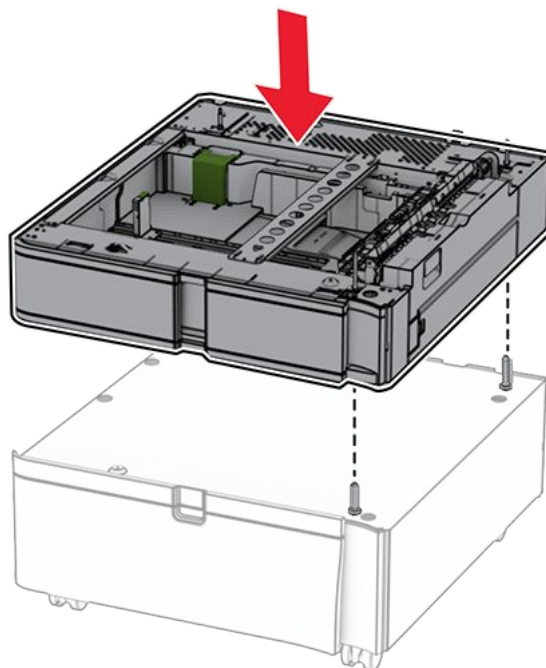


5. Attach the side cover of the 550-sheet tray.

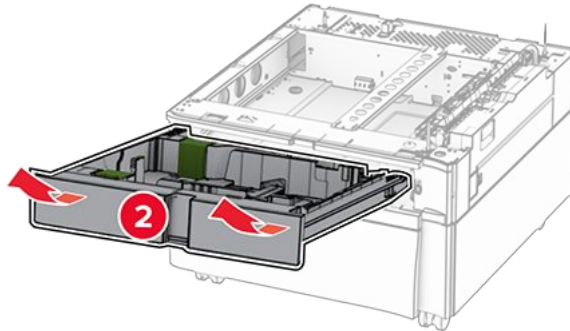
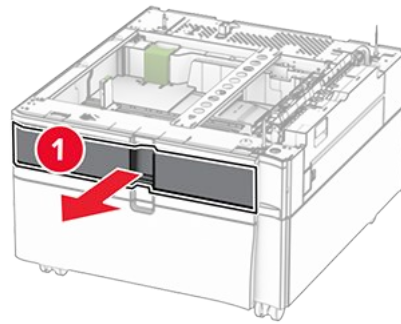


6. Align the tray with the cabinet, and then lower it into place.

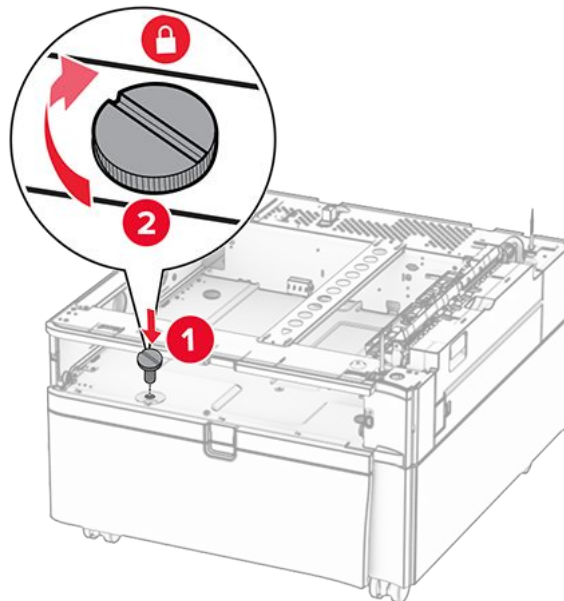
**Note:** To prevent tray damage, hold both the front and rear sides when lifting.



7. Pull out the tray insert.

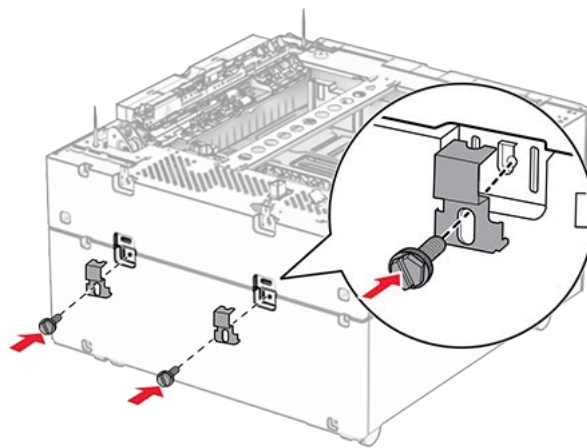


8. Secure the tray to the cabinet.

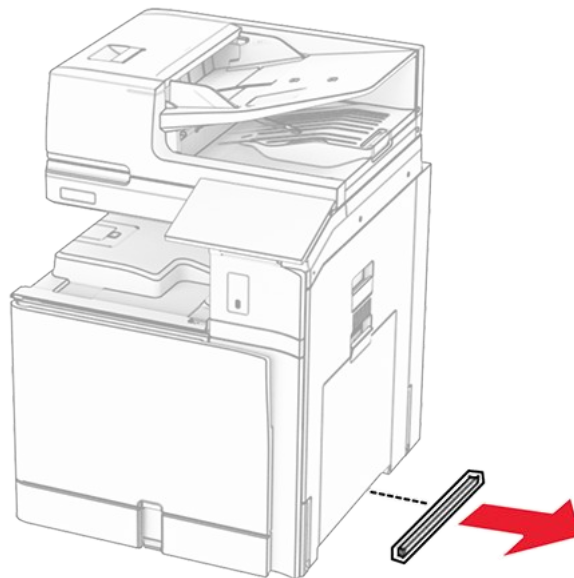


9. Insert the tray insert.

10. Secure the rear part of the tray to the cabinet.



11. Remove the cover under the right side of the printer.



12. Align the printer with the cabinet and the tray, and then lower it into place.

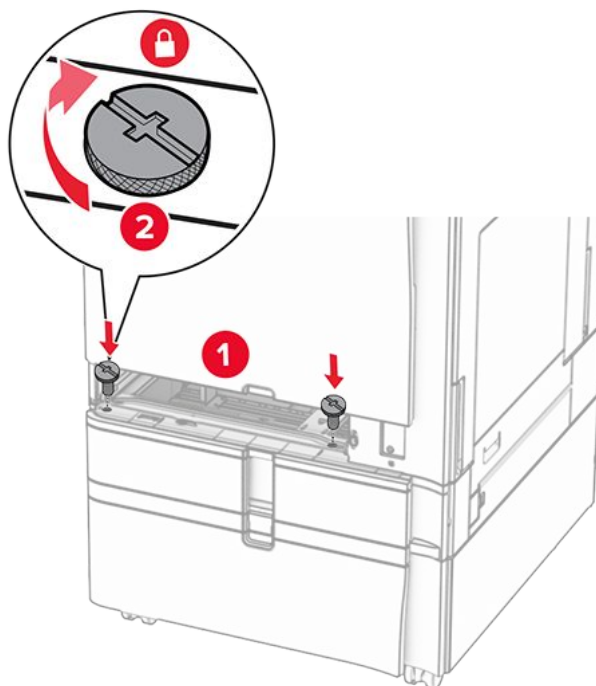


**CAUTION—POTENTIAL INJURY**

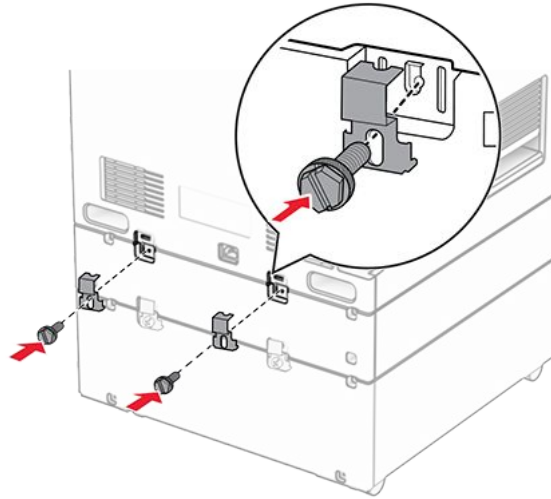
If the printer weight is greater than 20 kg (44 lb), then it may require two or more people to lift it safely.



13. Pull out the standard tray insert.
14. Secure the 550-sheet tray to the printer.



15. Insert the standard tray insert.
16. Secure the rear part of the 550-sheet tray to the printer.



17. Connect one end of the power cord to the printer, and then the other end to the electrical outlet.



### **CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

18. Turn on the printer.

## Installing the 1500-sheet tray



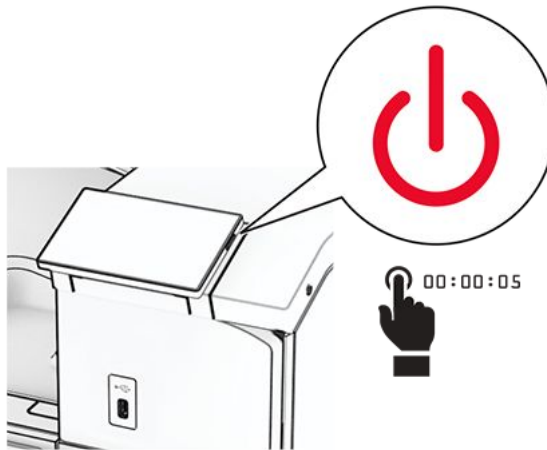
### **CAUTION—SHOCK HAZARD**

To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

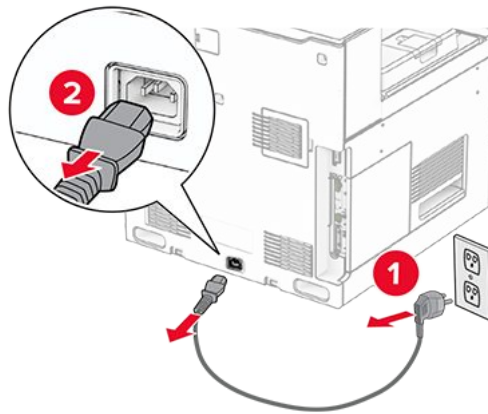
### **Notes**

- Before installing this option, make sure that an optional 550-sheet tray and either of the 2 x 500-sheet tray or 2000-sheet tandem tray are already installed.
- This task requires a flat-head screwdriver.

1. Turn off the printer.

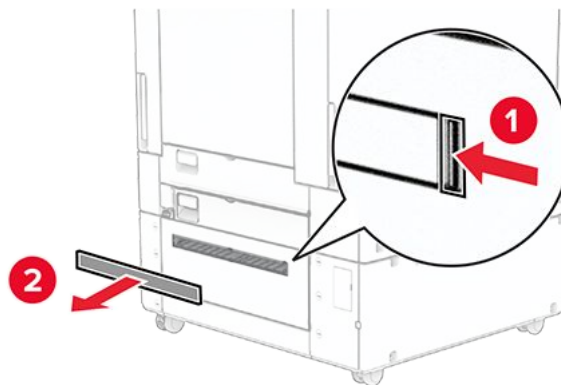


2. Unplug the power cord from the electrical outlet, and then from the printer.



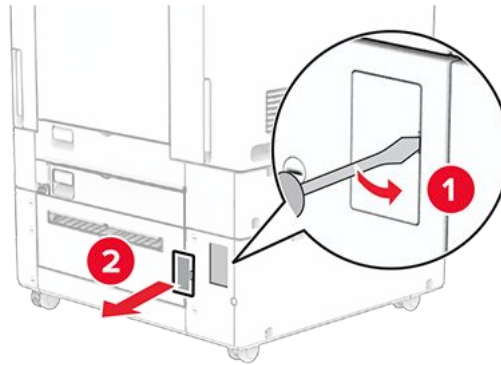
3. Remove the connection cover.

**Note:** Do not throw away the cover.



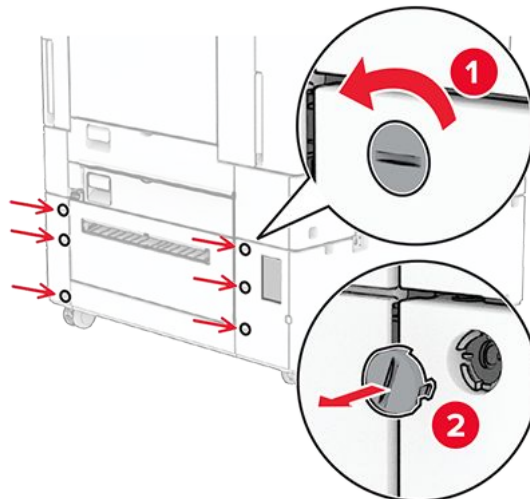
4. Remove the port cover.

**Note:** Do not throw away the cover.

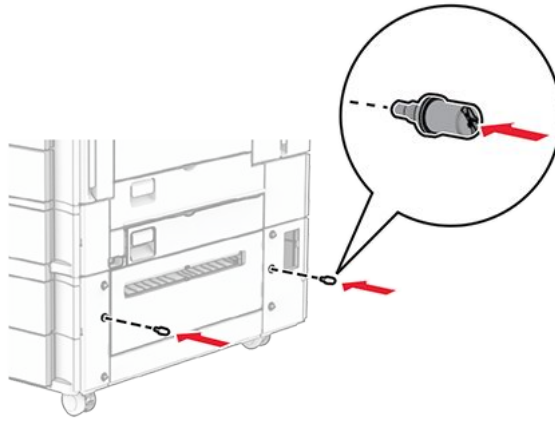


5. Remove the screw caps from the printer.

**Note:** Do not throw away the screw caps.

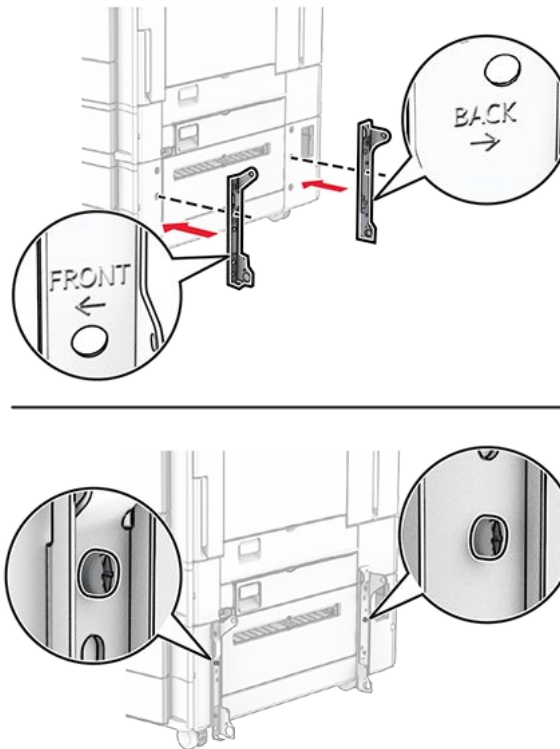


6. Unpack the 1500-sheet tray.
7. Install the screws for the mounting bracket.

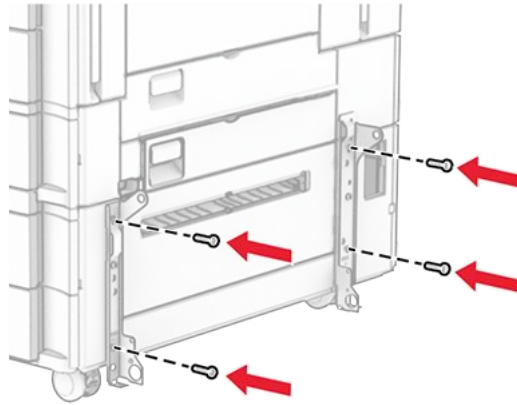


8. Attach the mounting bracket to the printer.

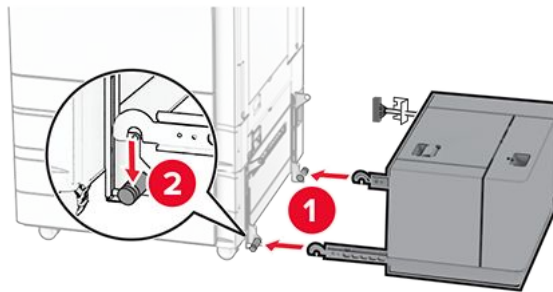
**Note:** Use the mounting bracket and screws that came with the 1500-sheet tray.



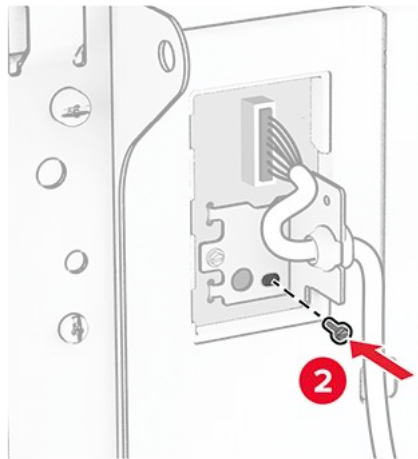
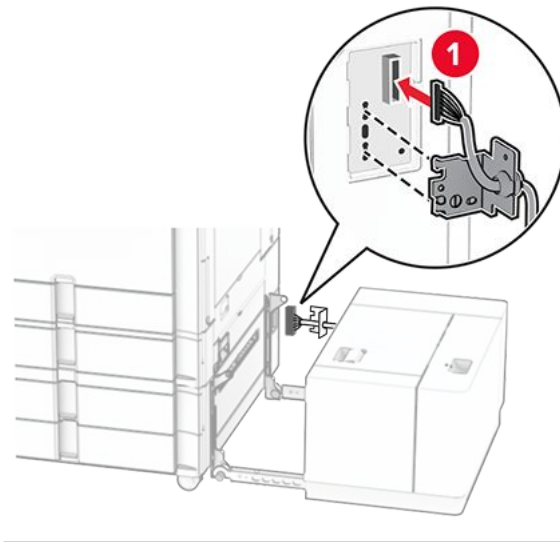
9. Install the remaining screws.



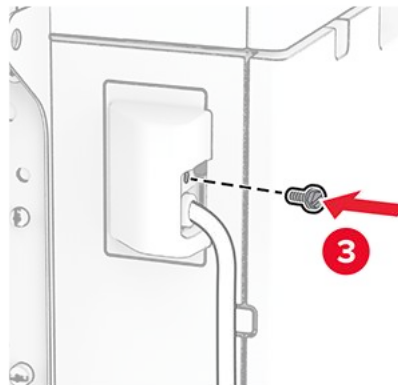
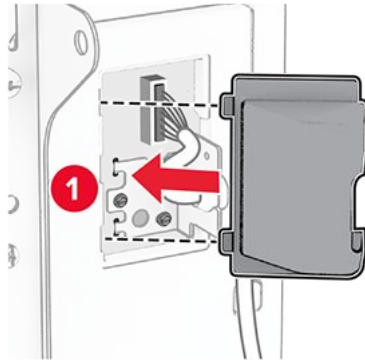
10. Install the 1500-sheet tray.



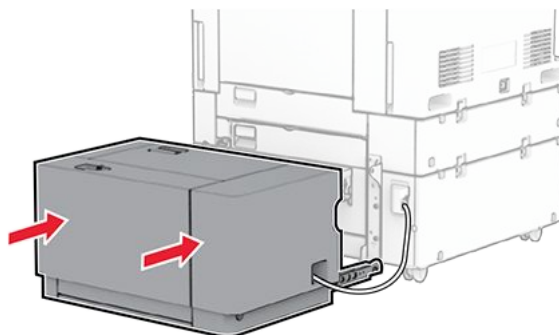
11. Connect the tray cable to the printer.



12. Attach the tray cable cover.



13. Slide the 1500-sheet tray toward the printer.



14. Connect one end of the printer power cord to the printer, and then the other end to the electrical outlet.



### CAUTION—POTENTIAL INJURY

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

15. Turn on the printer.

Add the tray in the print driver to make it available for print jobs. For more information, see [Adding available options in the print driver on page 149](#).

## Installing the staple finisher

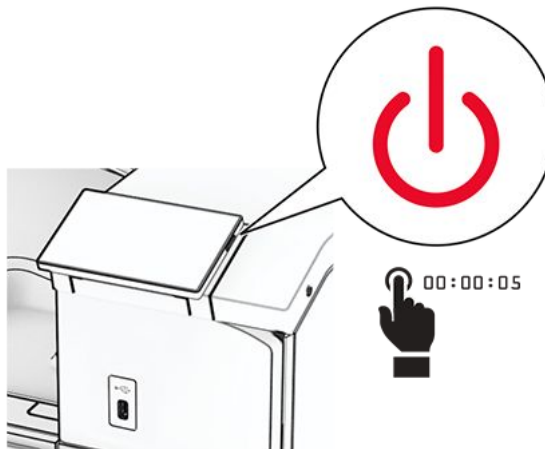


### CAUTION—SHOCK HAZARD

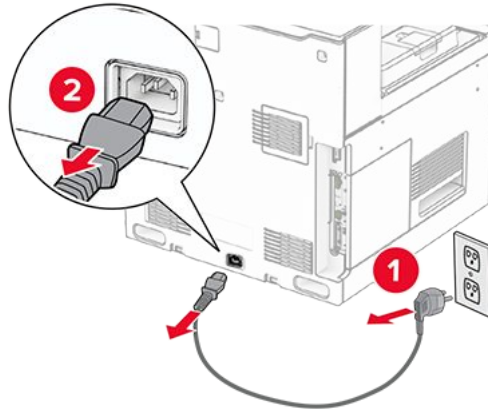
To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

**Note:** This task requires a flat-head screwdriver.

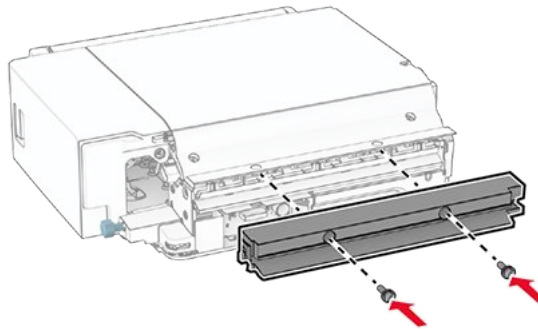
1. Turn off the printer.



2. Unplug the power cord from the electrical outlet, and then from the printer.

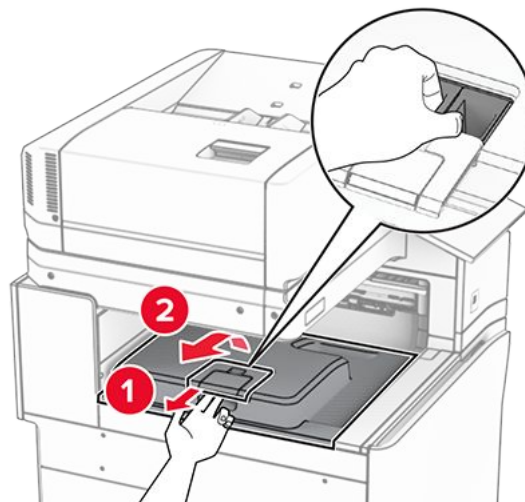


3. Unpack the staple finisher, and then remove all the packing material.
4. Install the feed guide.



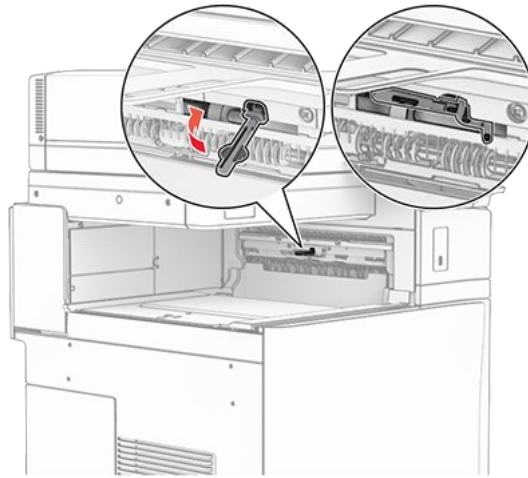
5. Remove the standard bin.

**Note:** Do not throw away the bin.



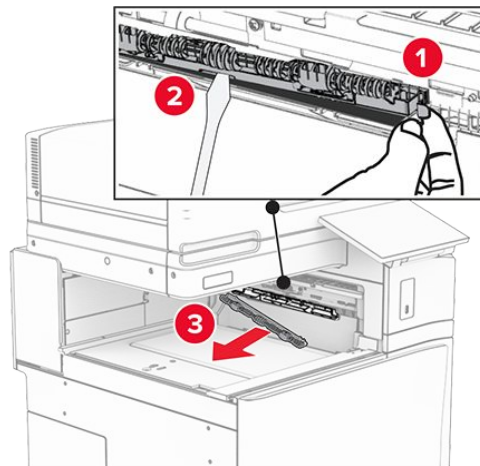
6. Before installing the option, place the exit bin flag into the closed position.

**Note:** When the option is removed, place the exit bin flag into the open position.

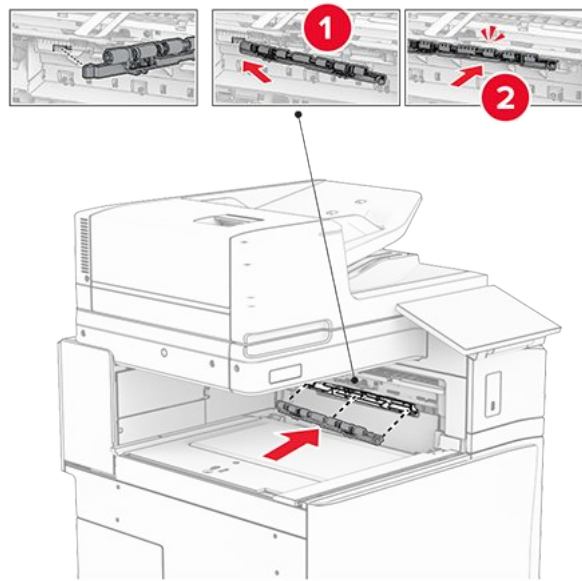


7. Remove the backup roller.

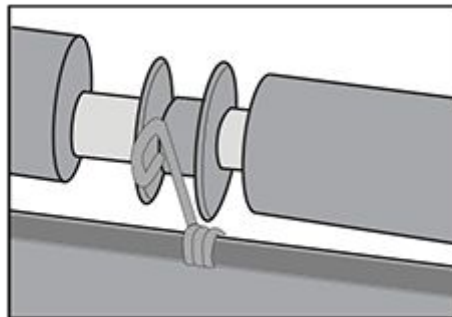
**Note:** Do not throw away the roller.



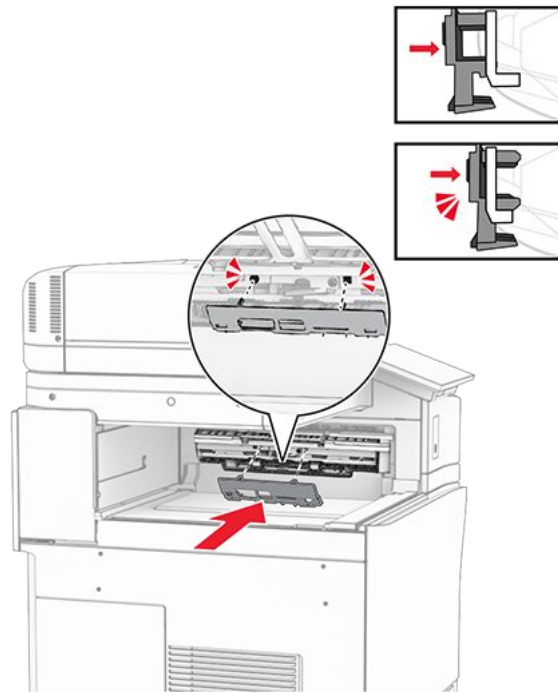
8. Insert the feed roller that came with the staple finisher until it clicks into place.



**Note:** Make sure that the metal spring is in front of the feed roller.

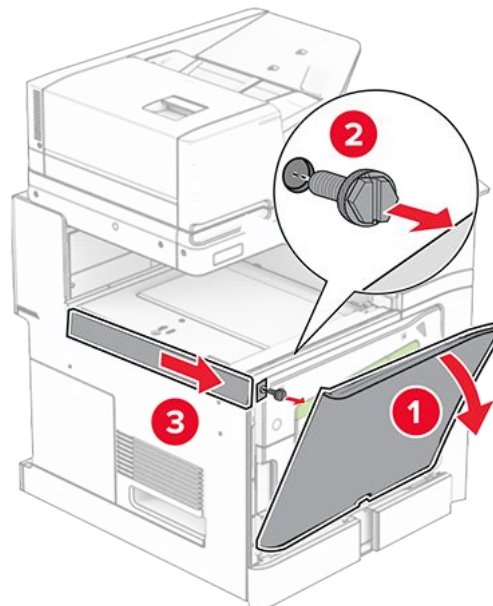


9. Attach the roller cover until it clicks into place.



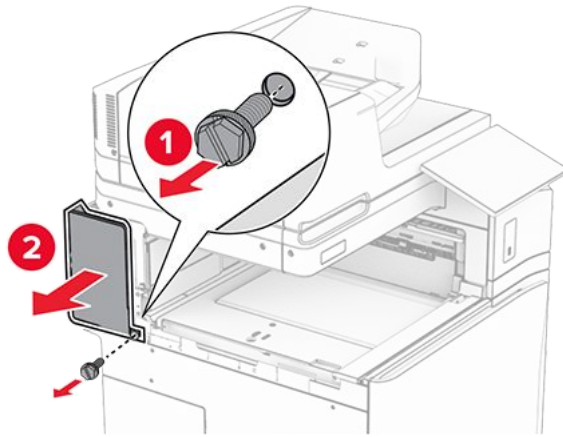
10. Open the front door, and then remove the cover on the left side of the printer.

**Note:** Do not throw away the screw and cover.



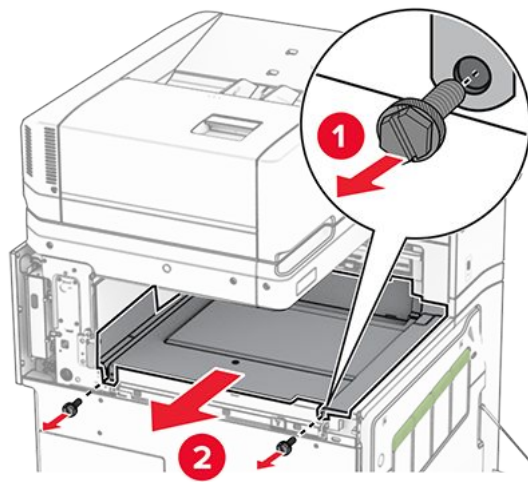
11. Remove the left rear cover.

**Note:** Do not throw away the screw and cover.

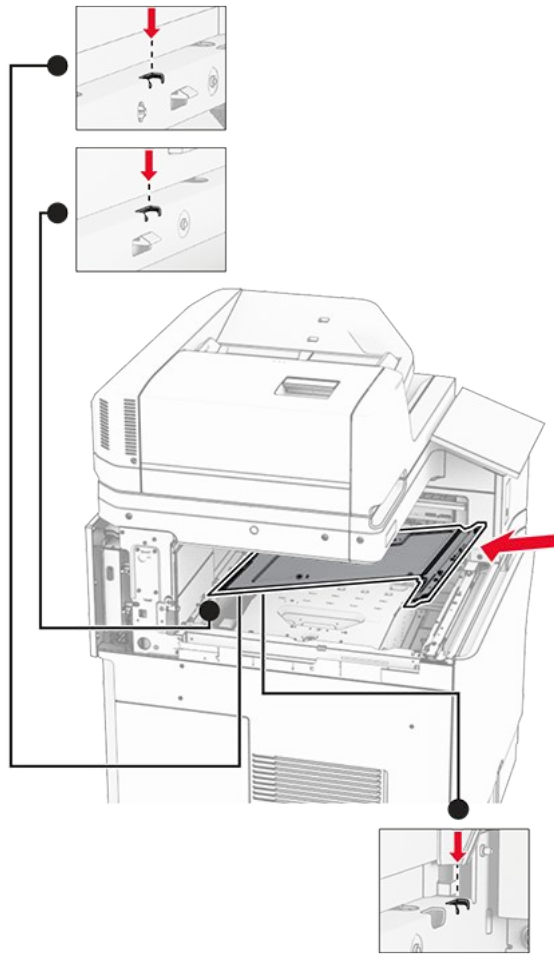


12. Remove the inner bin cover.

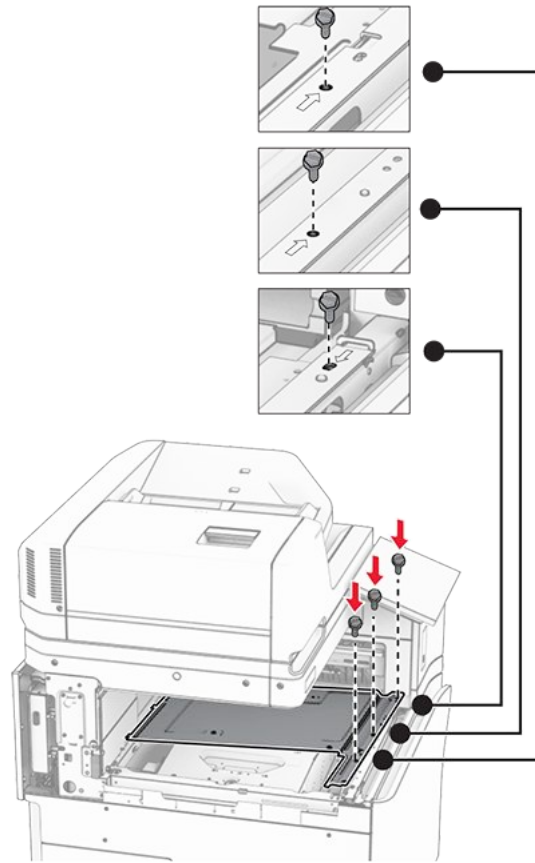
**Note:** Do not throw away the cover.



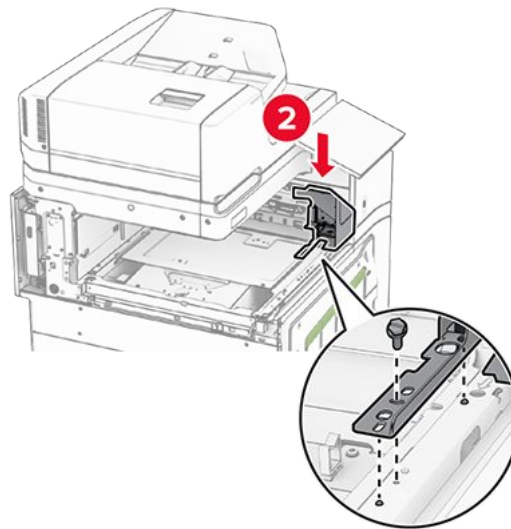
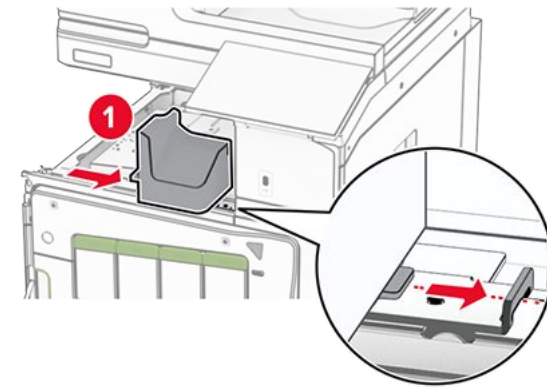
13. Align, and then insert the inner bin cover that came with the staple finisher.



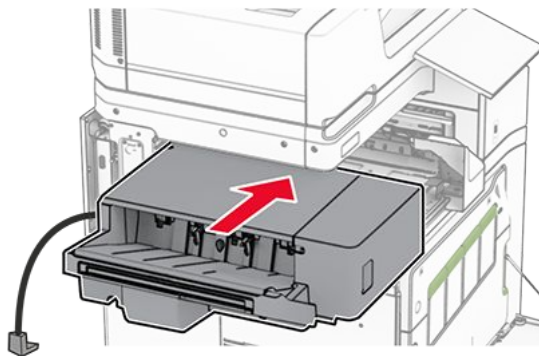
14. Install the screws to the inner bin cover.



15. Attach the staple finisher slider.

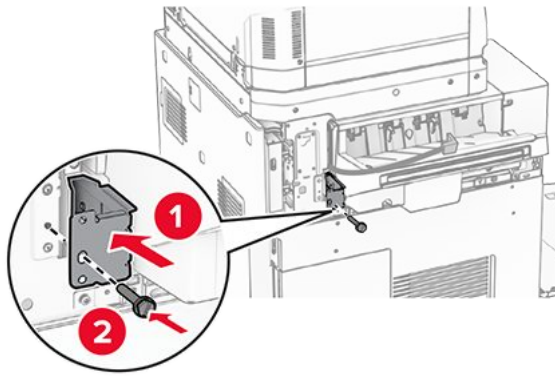


16. Insert the staple finisher.

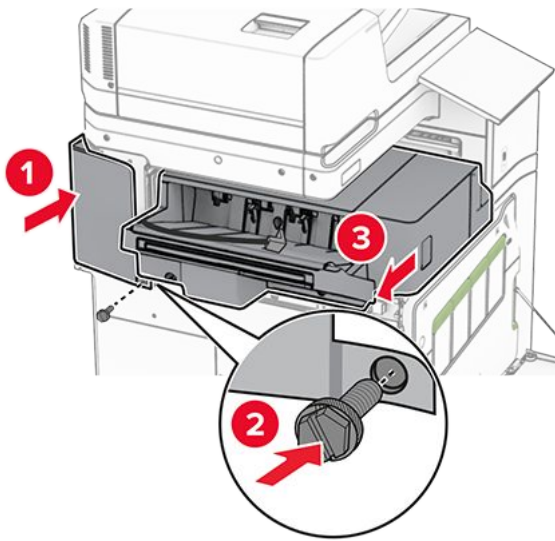


17. Install the mounting bracket to secure the finisher to the printer.

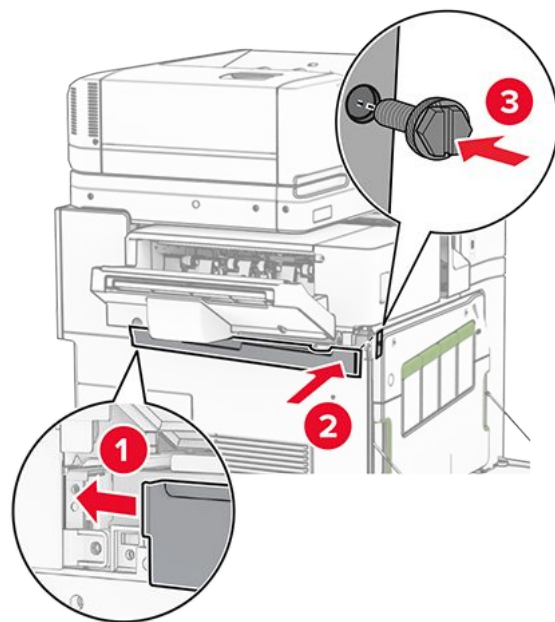
**Note:** Use the screw that came with the finisher.



18. Attach the left rear cover, and then slide the staple finisher to the left.



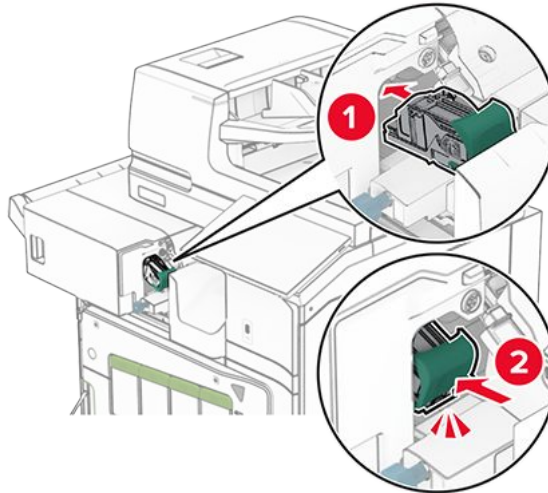
19. Attach the left upper trim cover that came with the finisher.



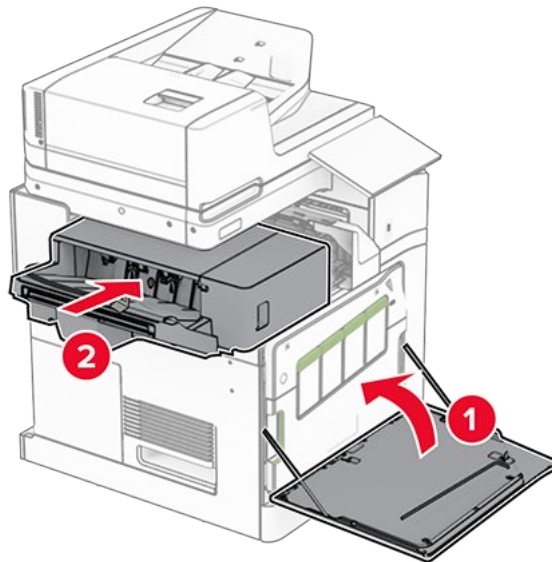
## Set up, install, and configure

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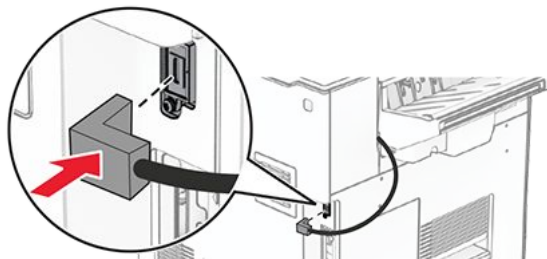
20. Insert the staple cartridge into the finisher until it clicks into place.



21. Close the front door, and then slide the finisher toward the printer.



22. Connect the option cable to the printer.



23. Connect one end of the printer power cord to the printer, and then the other end to the electrical outlet.



### CAUTION—POTENTIAL INJURY

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

24. Turn on the printer.

Add the finisher in the print driver to make it available for print jobs. For more information, see [Adding available options in the print driver on page 149](#).

## Installing the hole punch kit



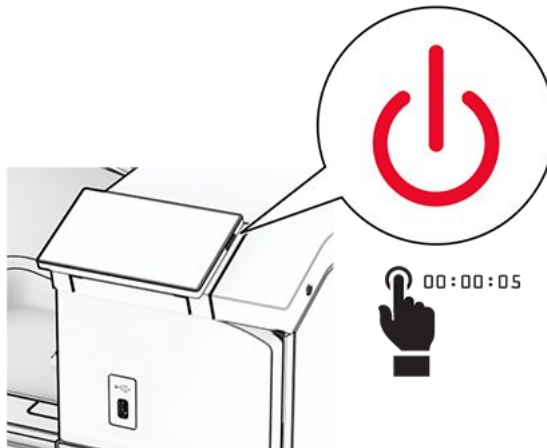
### CAUTION—SHOCK HAZARD

To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

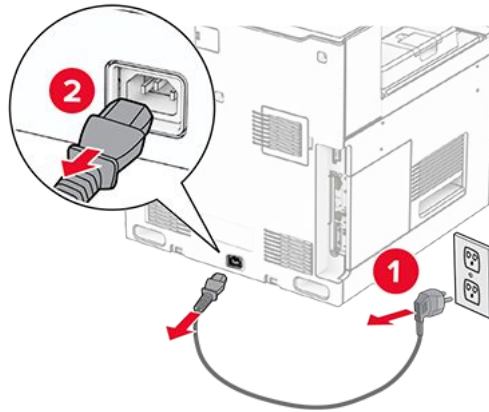
### Notes

- These instructions apply only when the staple finisher is already installed. If the staple finisher is not yet installed, then see [Installing the staple finisher on page 184](#).
- This task requires a flat-head screwdriver.

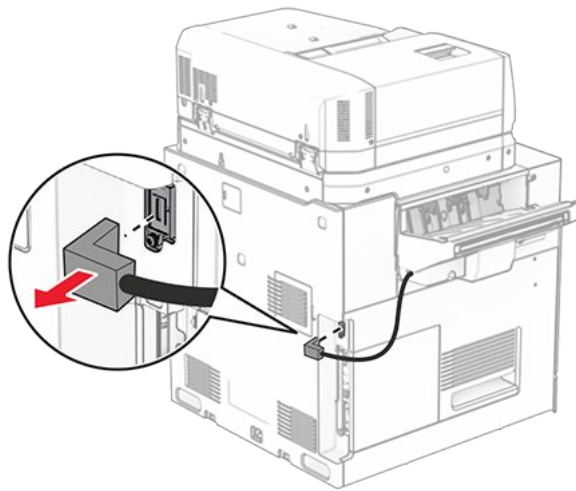
1. Turn off the printer.



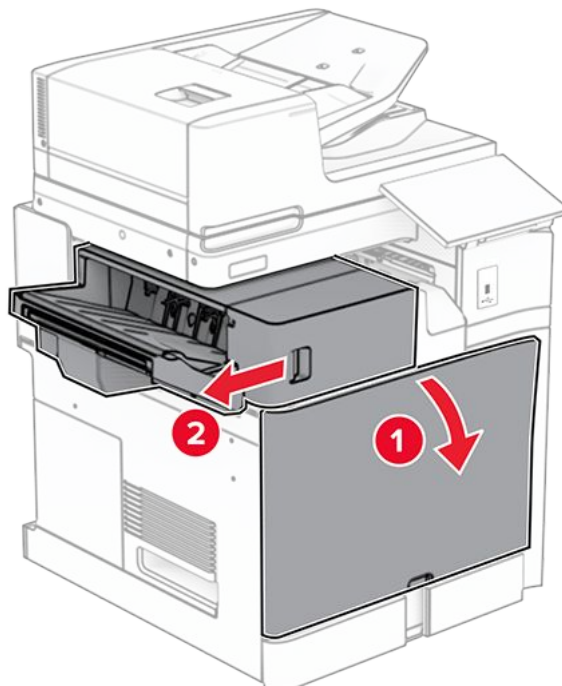
2. Unplug the power cord from the electrical outlet, and then from the printer.



3. Disconnect the option cable from the printer.



4. Unpack the hole punch kit, and then remove all the packing material.
5. Open the front door, and then slide the staple finisher to the left.

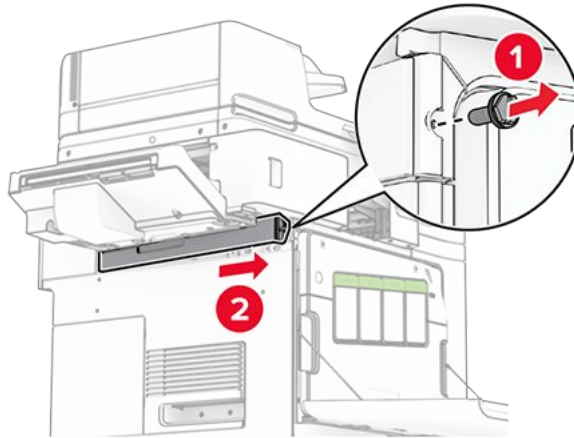


## Set up, install, and configure

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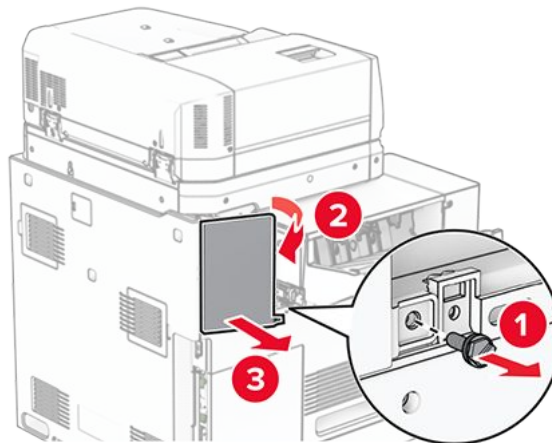
6. Remove the upper left trim cover.

**Note:** Do not throw away the cover.



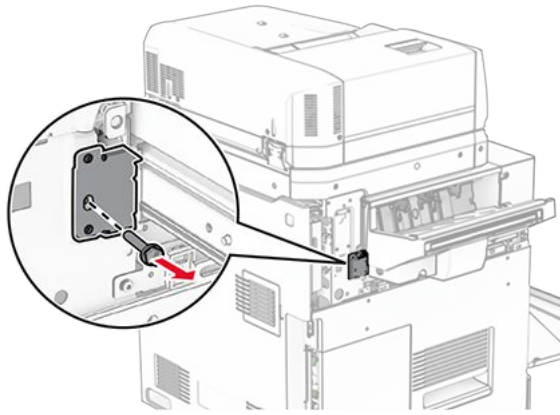
7. Remove the left rear cover.

**Note:** Do not throw away the cover.

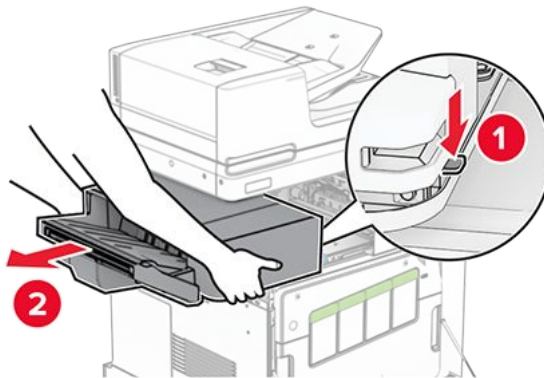


8. Remove the screw from the mounting bracket of the staple finisher.

**Note:** Do not throw away the screw.

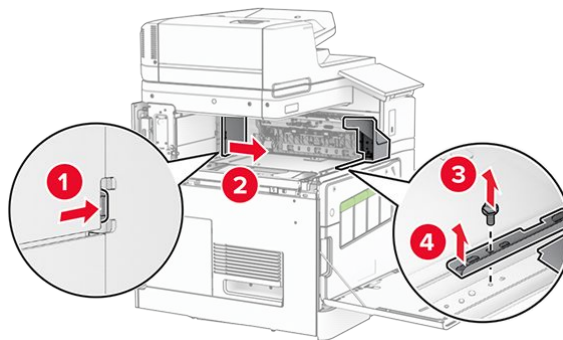


9. Remove the staple finisher.



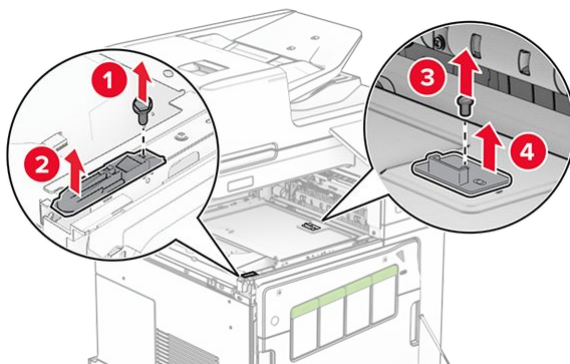
10. Remove the paper transport connector cover and staple finisher cover.

**Note:** Do not throw away the covers.

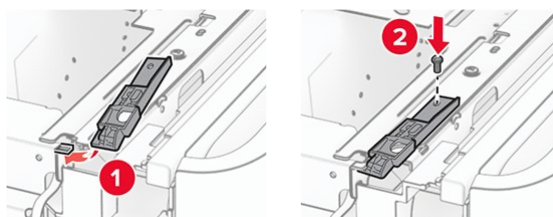


11. Remove the slider and inner bin cover.

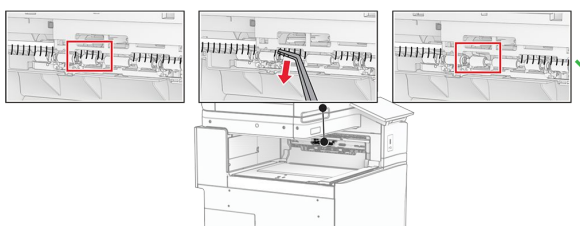
**Note:** Do not throw away the slider and cover.



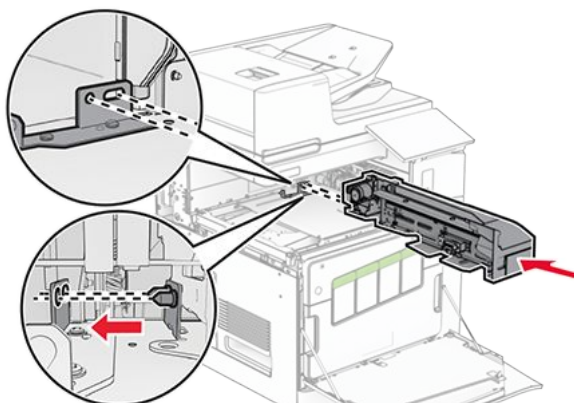
12. Attach the slider that came with the hole punch kit to the inner bin cover.



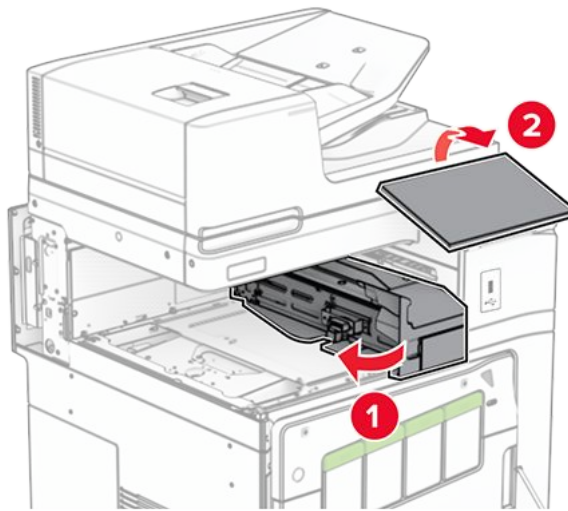
13. Using tweezers, remove the static brush fibers in front of the third feed roller.



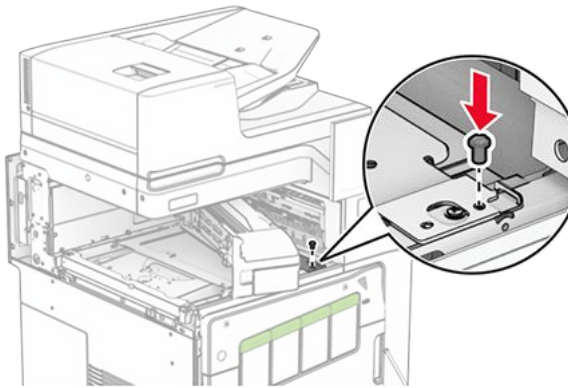
14. Align, and then insert the hole punch kit.



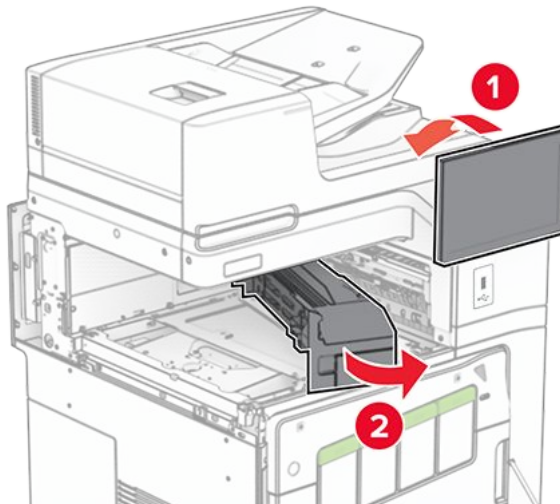
15. Slide the hole punch kit to the left, and then tilt the control panel forward.



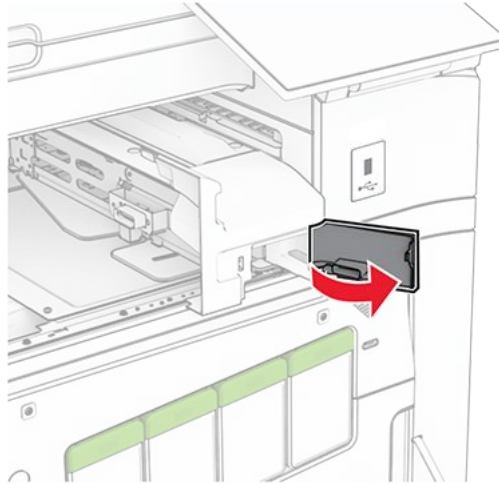
16. Attach the screw to the hole punch kit.



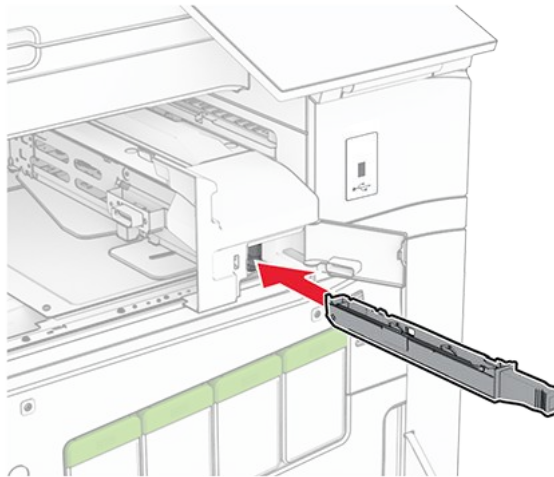
17. Return the control panel to its original position, and then slide the hole punch kit to the right.



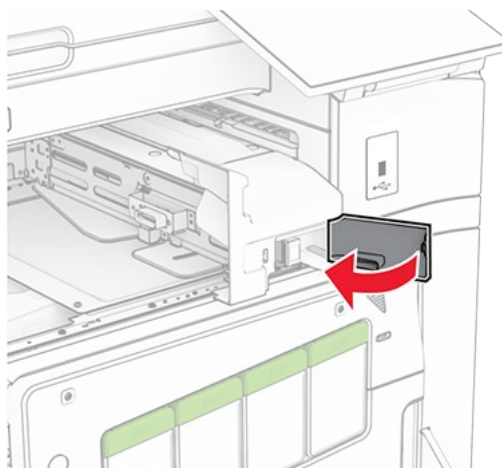
18. Open the hole punch kit.



19. Insert the hole punch box.

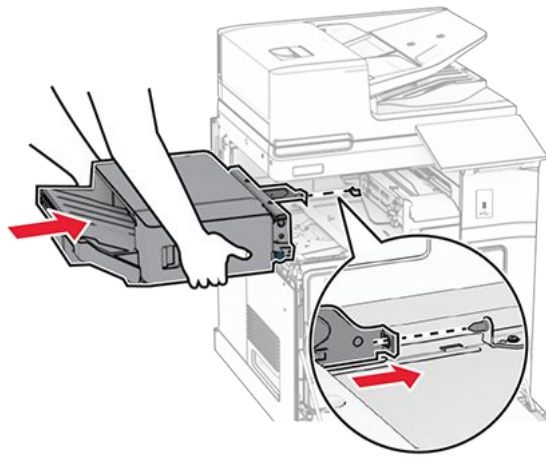


20. Close the hole punch kit.



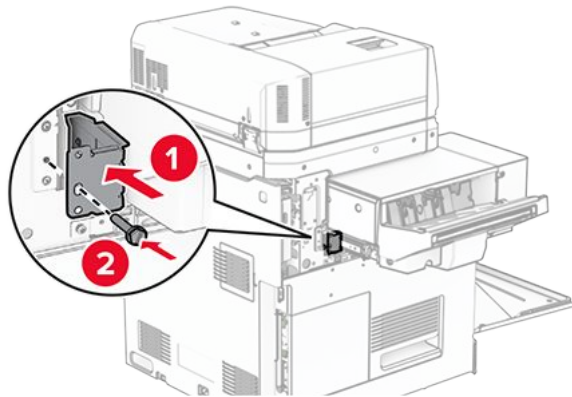
21. Remove the feed guide, and then adjust the mounting bracket of the staple finisher.

22. Align, and then insert the staple finisher.

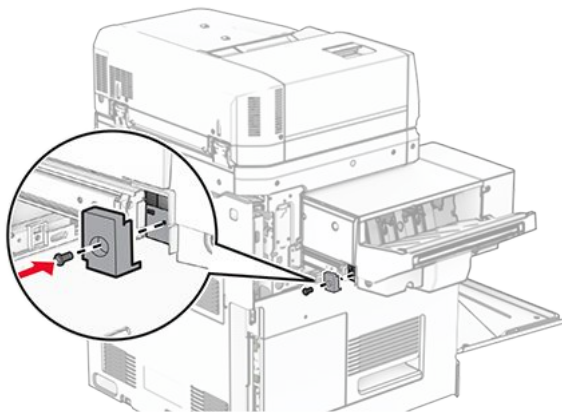


23. Install a screw to the mounting bracket to secure the finisher to the printer.

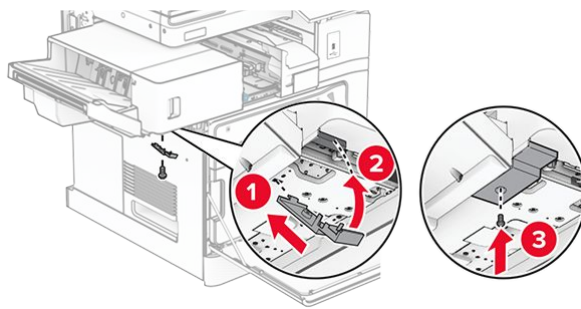
**Note:** Use the screw that came with the finisher.



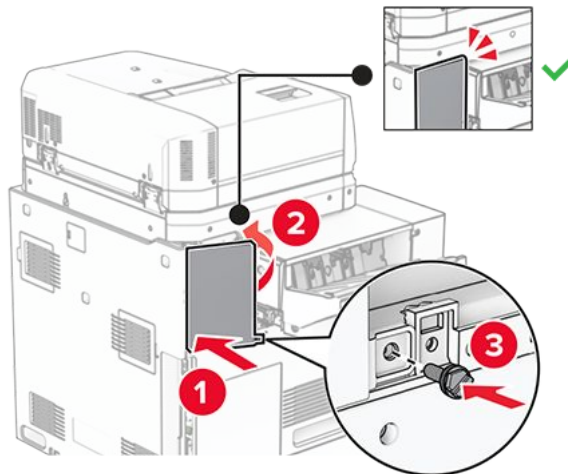
24. Attach a cover into the slider of the staple finisher.



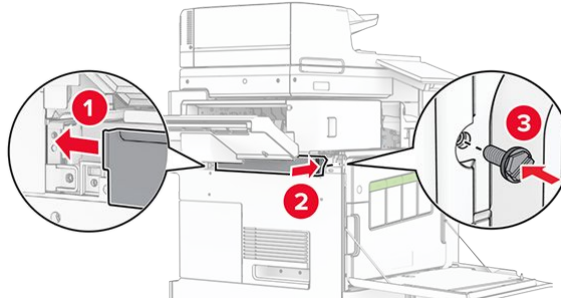
25. Attach a cover under the staple finisher.



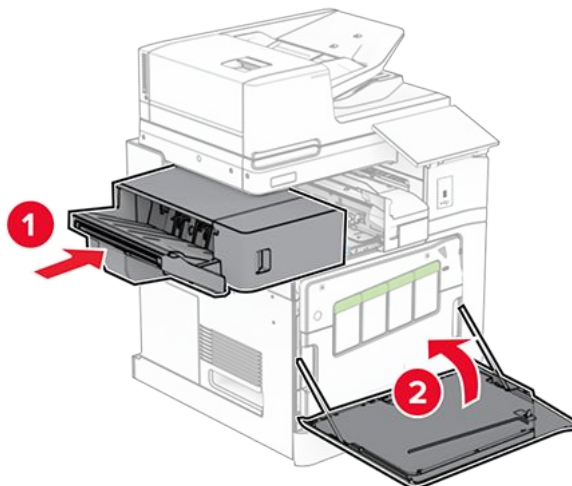
26. Attach the left rear cover.



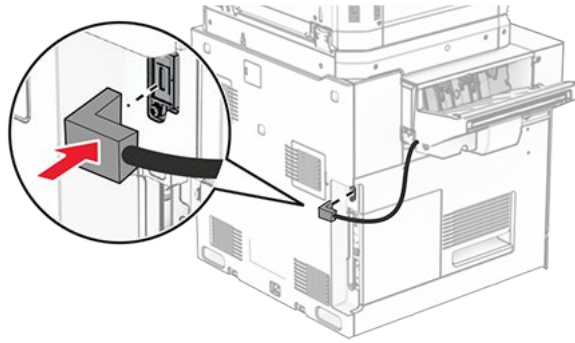
27. Attach the left upper trim cover that came with the finisher.



28. Slide the finisher toward the printer, and then close the front door.



29. Connect the option cable to the printer.



30. Connect one end of the printer power cord to the printer, and then the other end to the electrical outlet.



### **CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

31. Turn on the printer.

Add the finisher in the print driver to make it available for print jobs. For more information, see [Adding available options in the print driver on page 149](#).

## Installing the staple finisher and hole punch kit



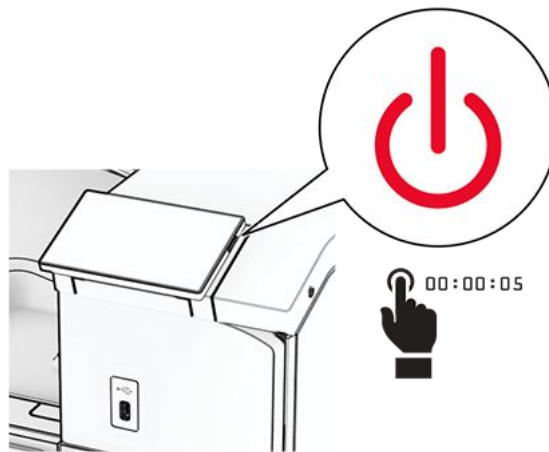
### **CAUTION—SHOCK HAZARD**

To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

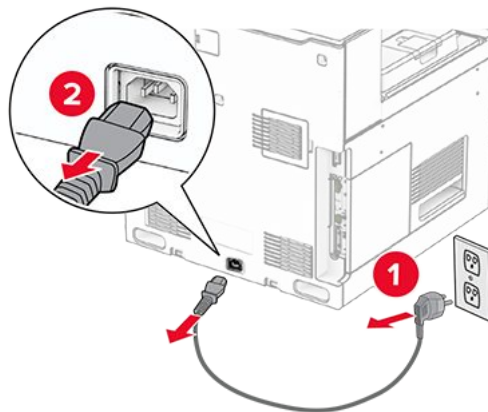
### **Notes**

- These instructions apply only when the staple finisher is not yet installed. If the staple finisher is already installed, then see [Installing the staple finisher on page 184](#).
- This task requires a flat-head screwdriver.

1. Turn off the printer.

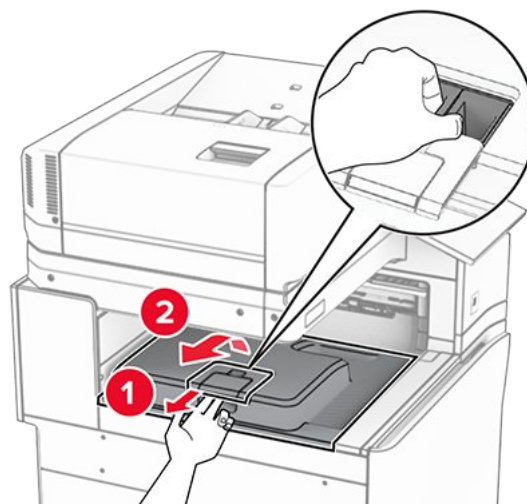


2. Unplug the power cord from the electrical outlet, and then from the printer.



3. Unpack the hole punch kit and staple finisher, and then remove all the packing material.
4. Remove the standard bin.

**Note:** Do not throw away the bin.

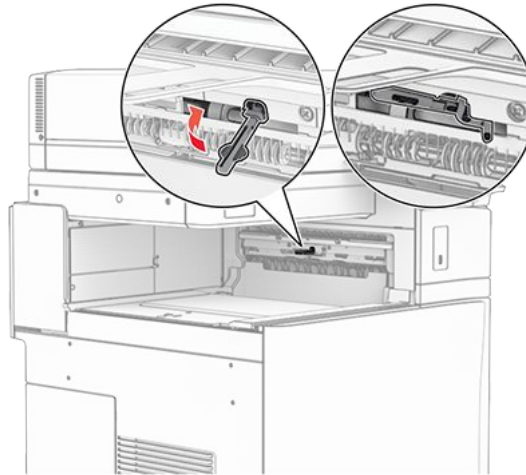


## Set up, install, and configure

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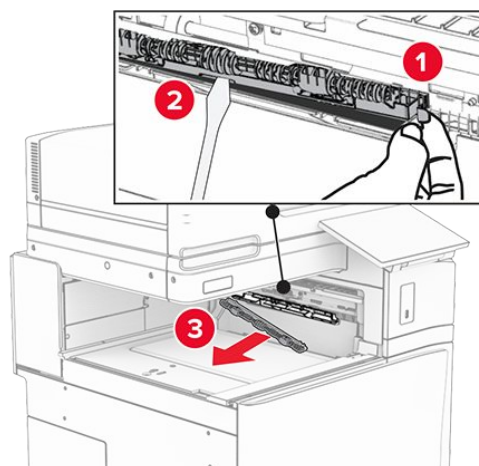
5. Before installing the option, place the exit bin flag into the closed position.

**Note:** When the option is removed, place the exit bin flag into the open position.

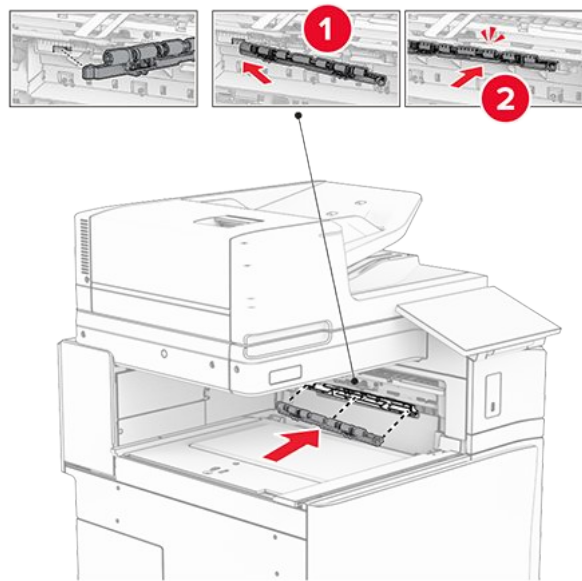


6. Remove the backup roller.

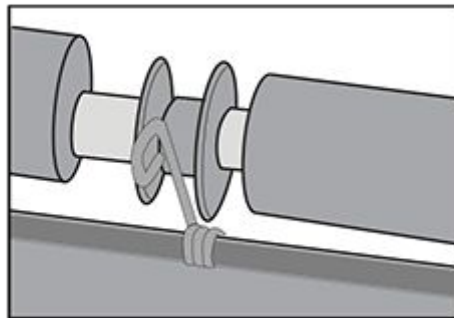
**Note:** Do not throw away the roller.



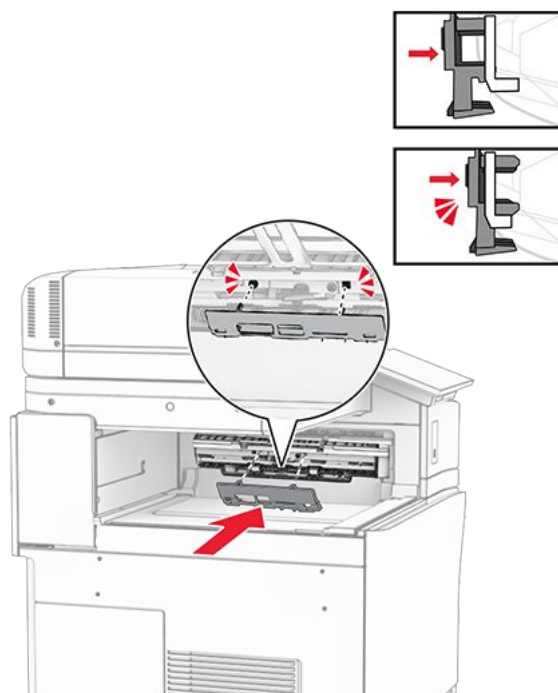
7. Insert the feed roller that came with the staple finisher until it clicks into place.



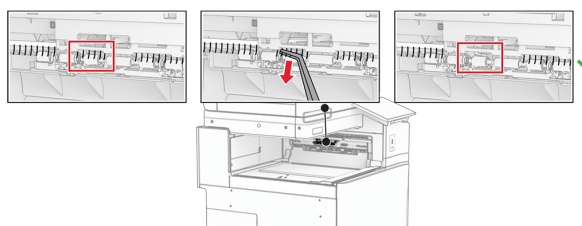
**Note:** Make sure that the metal spring is in front of the feed roller.



8. Attach the roller cover until it clicks into place.

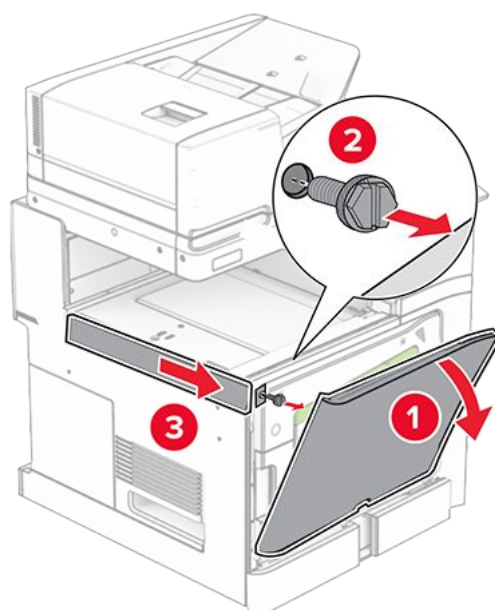


9. Using tweezers, remove the static brush fibers in front of the third feed roller.



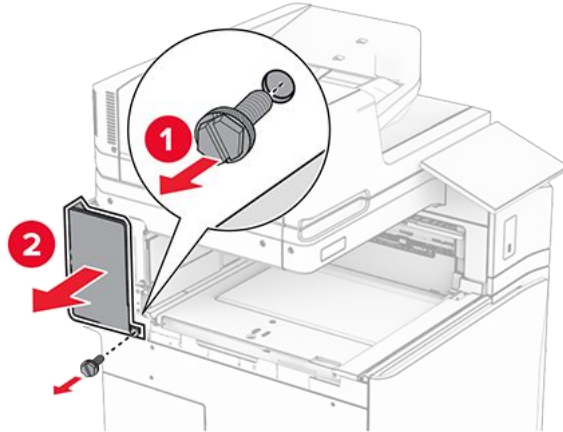
10. Open the front door, and then remove the cover on the left side of the printer.

**Note:** Do not throw away the screw and cover.



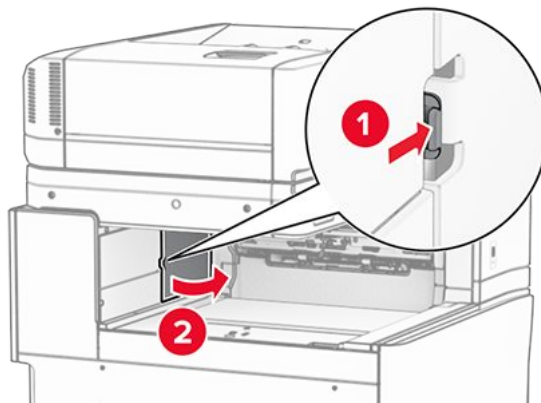
11. Remove the left rear cover.

**Note:** Do not throw away the screw and cover.



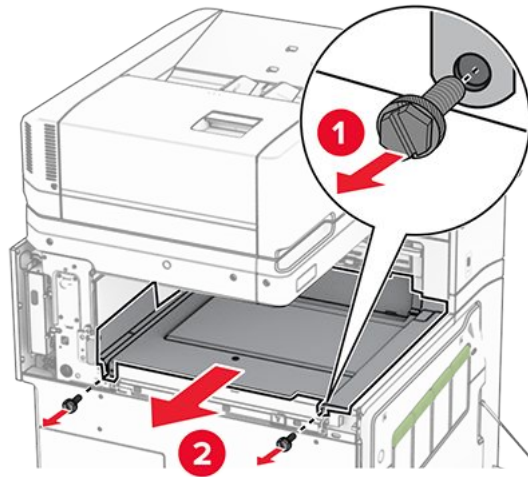
12. Remove the paper transport connector cover.

**Note:** Do not throw away the cover.



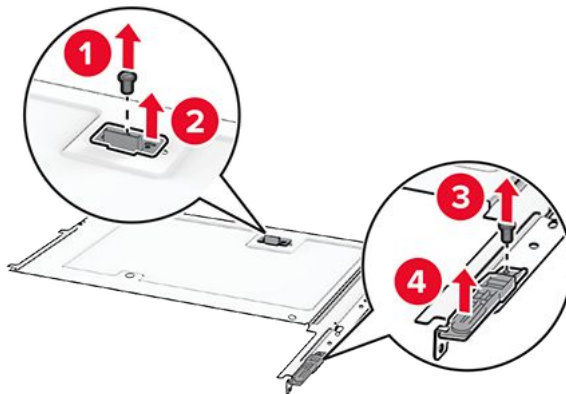
13. Remove the inner bin cover.

**Note:** Do not throw away the cover.

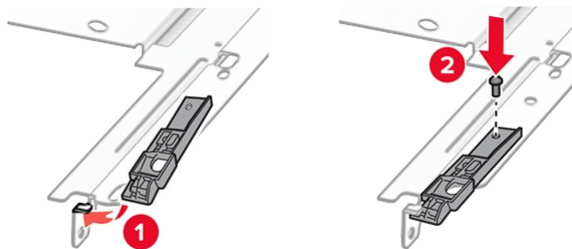


14. Remove the cover and slider from the inner bin cover that came with the staple finisher.

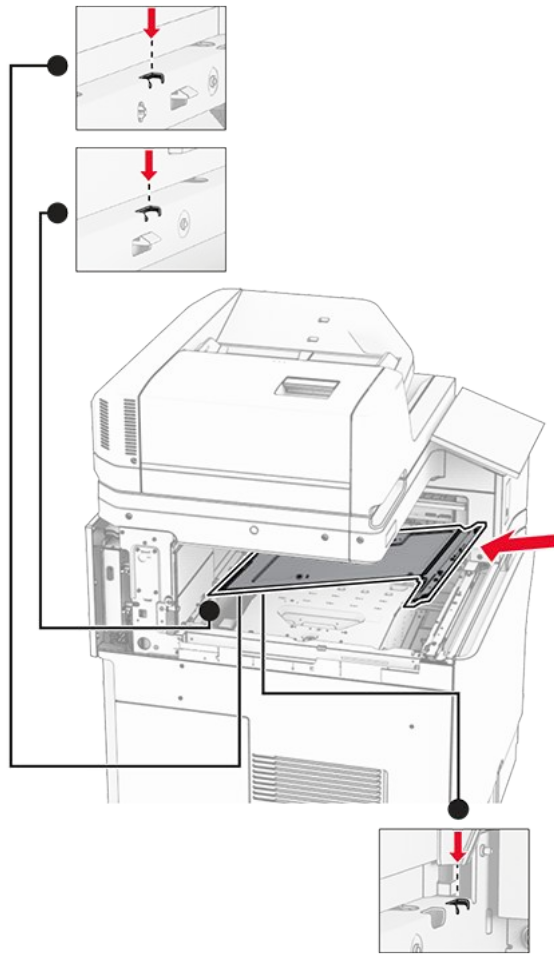
**Note:** Do not throw away the cover and slider.



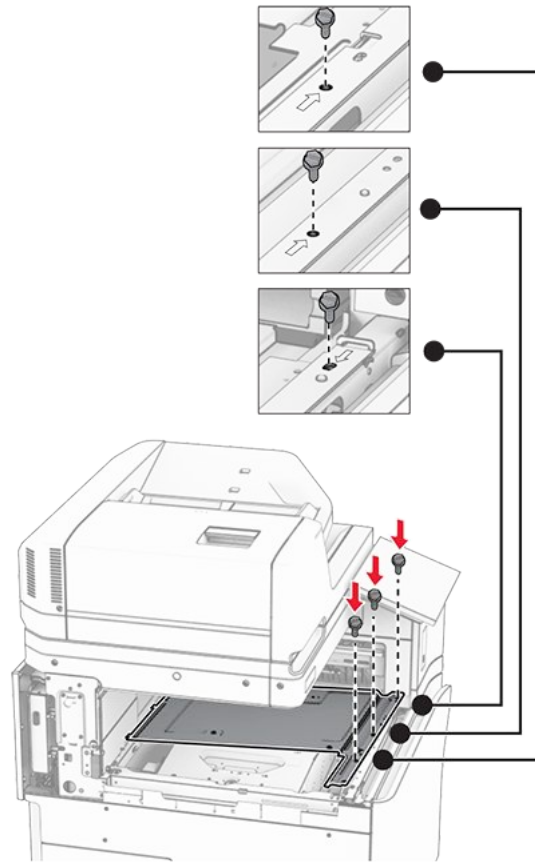
15. Attach the slider that came with the hole punch kit to the inner bin cover that came with the staple finisher.



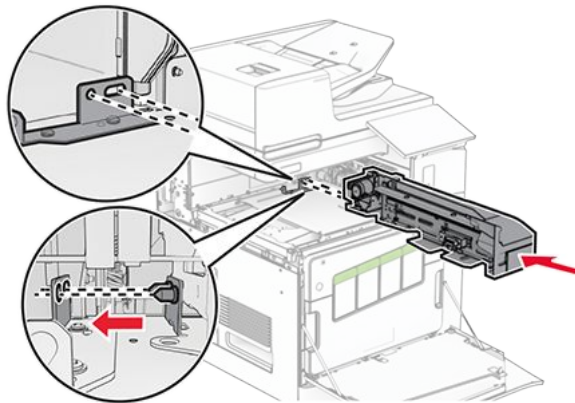
16. Align, and then insert the inner bin cover that came with the staple finisher.



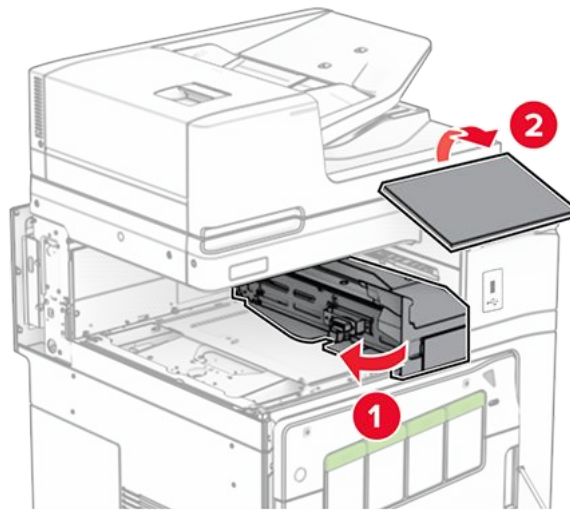
17. Install the screws to the inner bin cover.



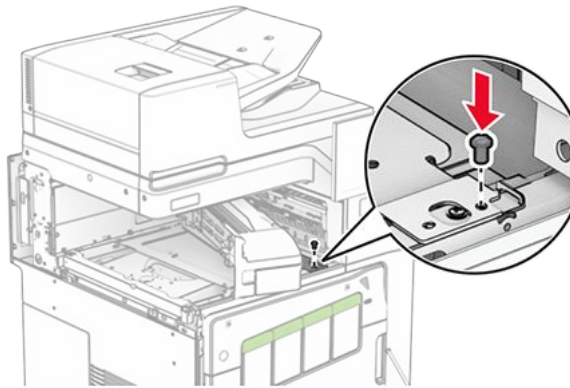
18. Align, and then insert the hole punch kit.



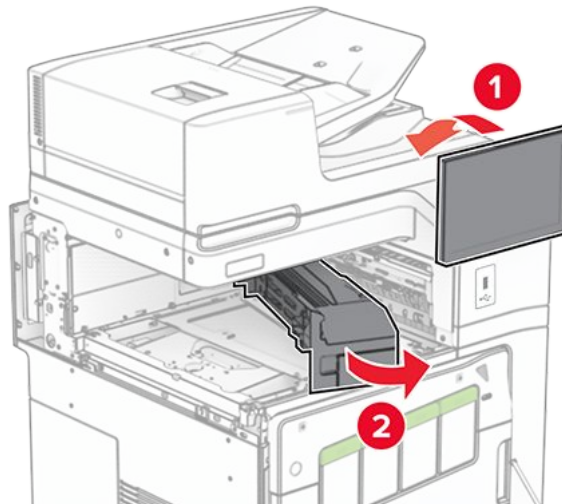
19. Slide the hole punch kit to the left, and then tilt the control panel forward.



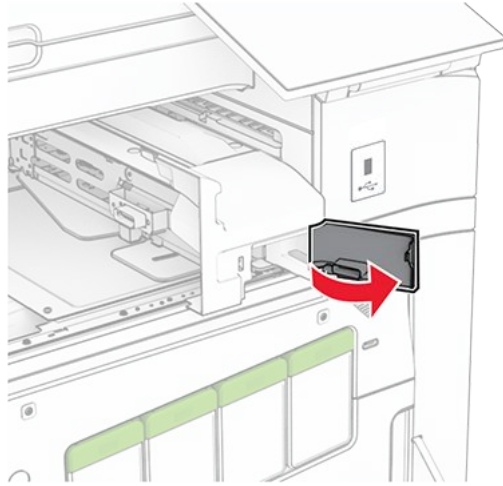
20. Attach the screw to the hole punch kit.



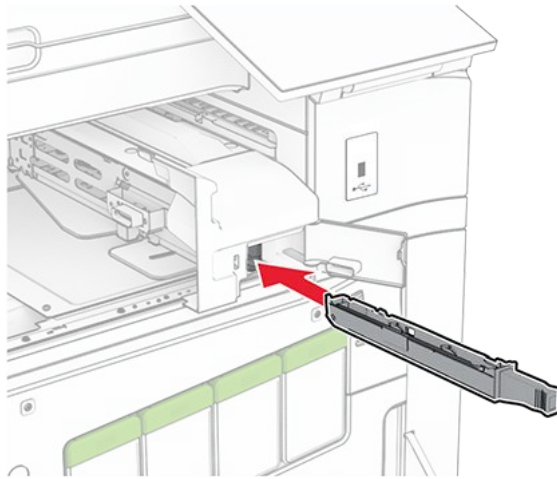
21. Return the control panel to its original position, and then slide the hole punch kit to the right.



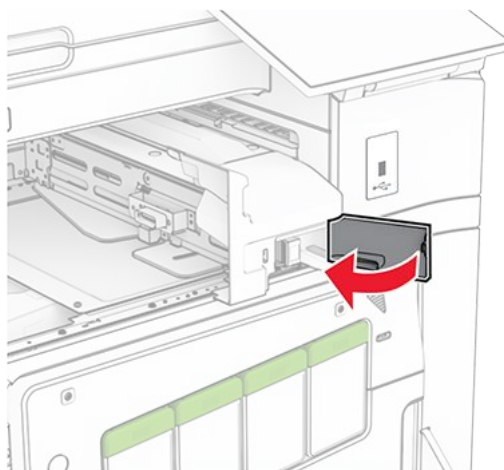
22. Open the hole punch kit.



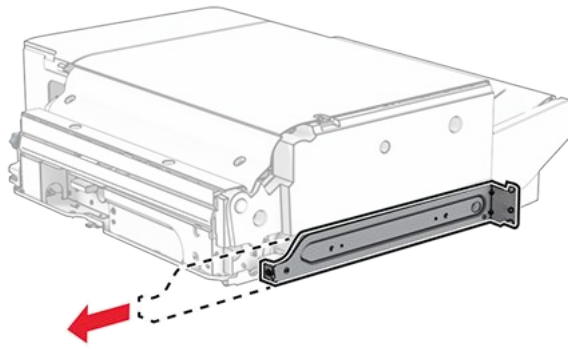
23. Insert the hole punch box.



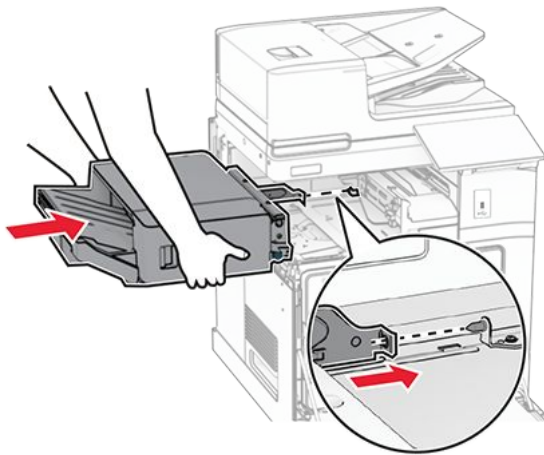
24. Close the hole punch kit.



25. Adjust the mounting bracket of the staple finisher.

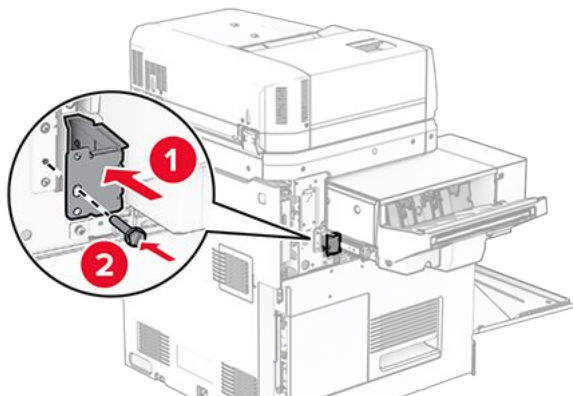


26. Align, and then insert the staple finisher.

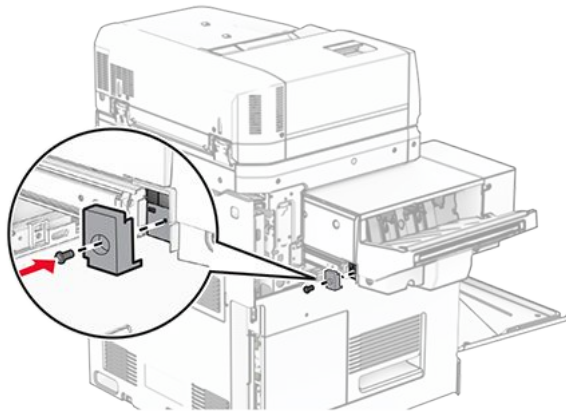


27. Install a screw to the mounting bracket to secure the finisher to the printer.

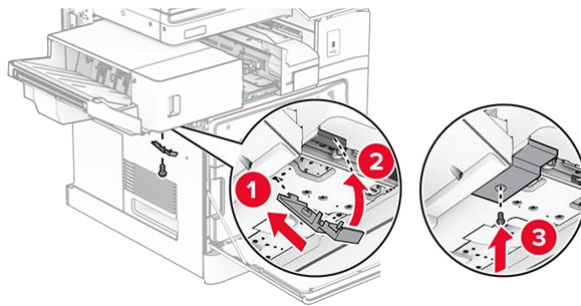
**Note:** Use the screw that came with the finisher.



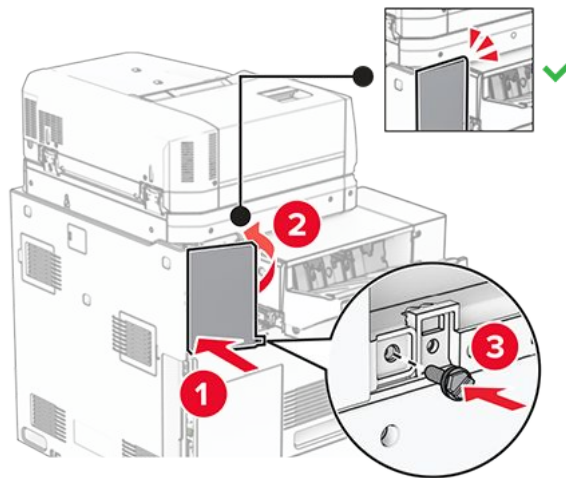
28. Attach a cover into the slider of the staple finisher.



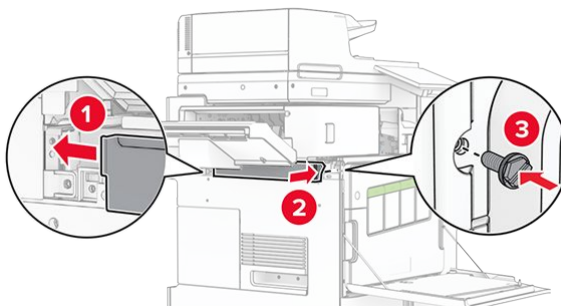
29. Attach a cover under the staple finisher.



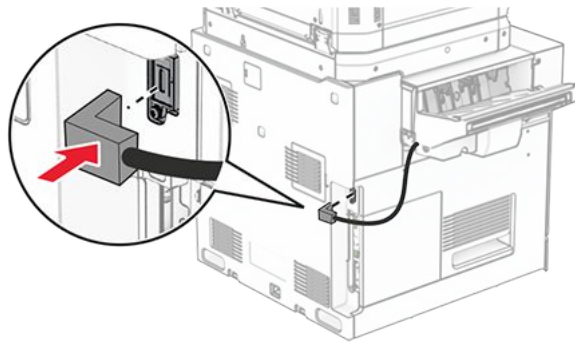
30. Attach the left rear cover.



31. Attach the left upper trim cover that came with the finisher.



32. Connect the option cable to the printer.



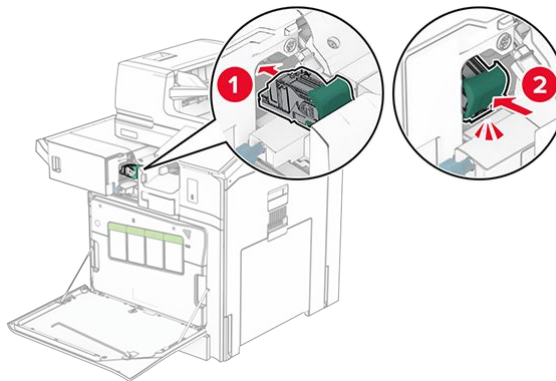
33. Connect one end of the printer power cord to the printer, and then the other end to the electrical outlet.



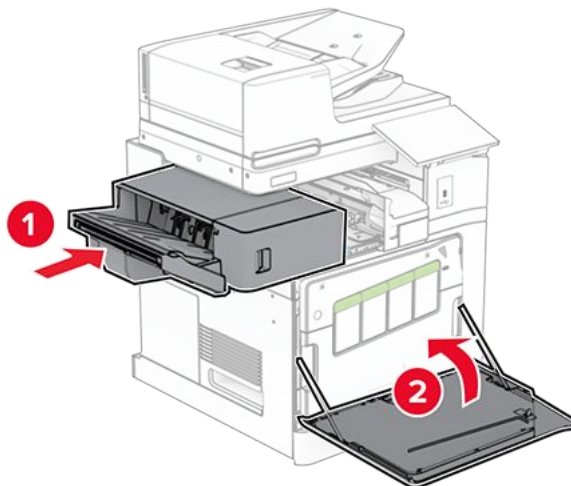
### **CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

34. Turn on the printer.  
35. Insert the staple cartridge into the finisher until it clicks into place.



36. Slide the finisher toward the printer, and then close the front door.



Add the finisher in the print driver to make it available for print jobs. For more information, see [Adding available options in the print driver on page 149](#).

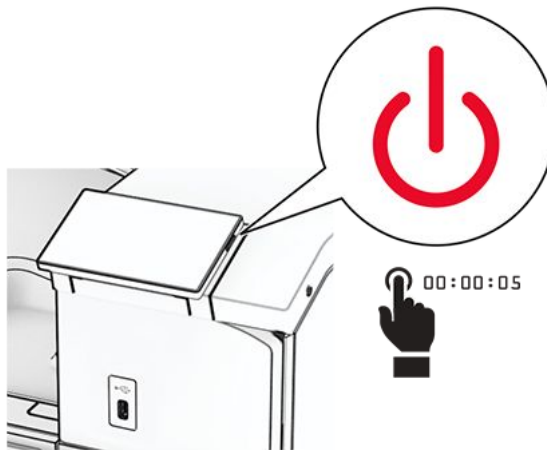
## Installing the offset stacker



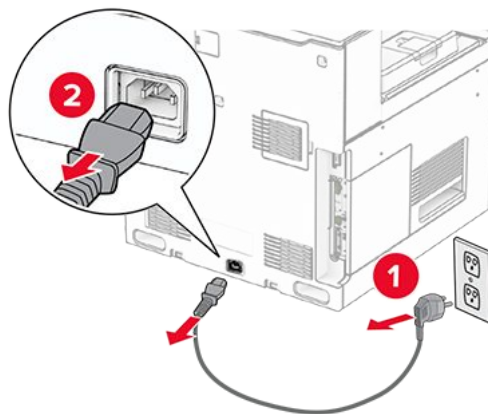
### CAUTION—SHOCK HAZARD

To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

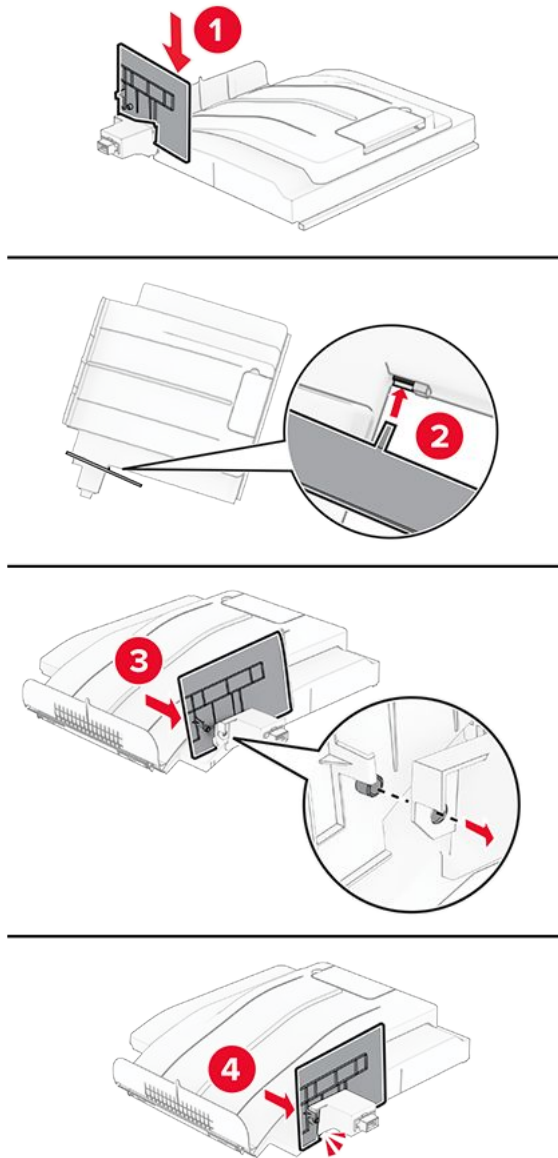
1. Turn off the printer.



2. Unplug the power cord from the electrical outlet, and then from the printer.

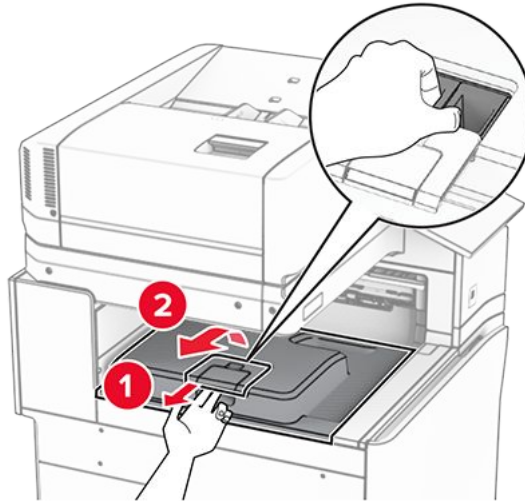


3. Unpack the offset stacker, and then remove all the packing material.
4. Attach the inner rear cover to the offset stacker.



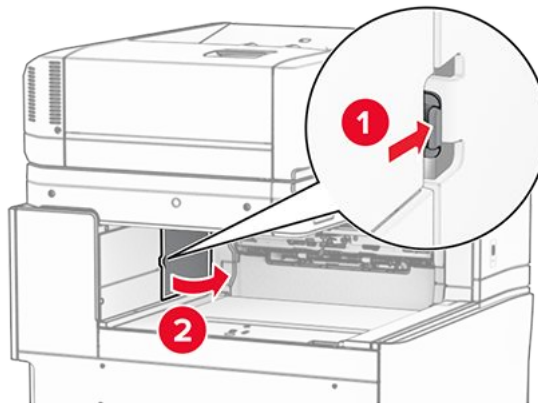
5. Remove the standard bin.

**Note:** Do not throw away the bin.

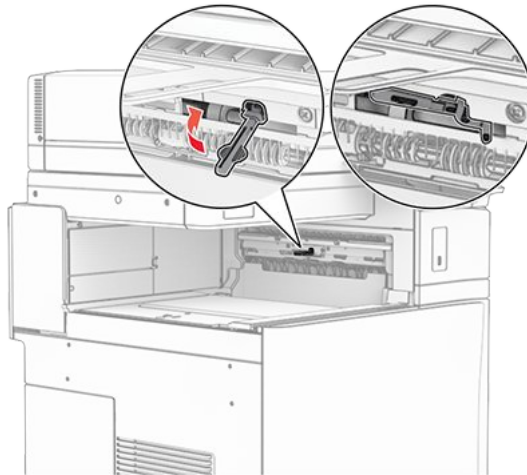


6. Remove the paper transport connector cover.

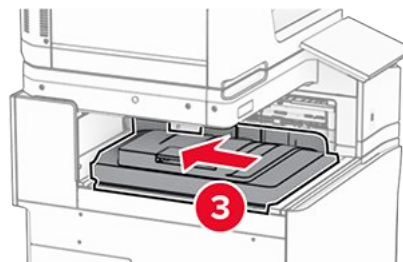
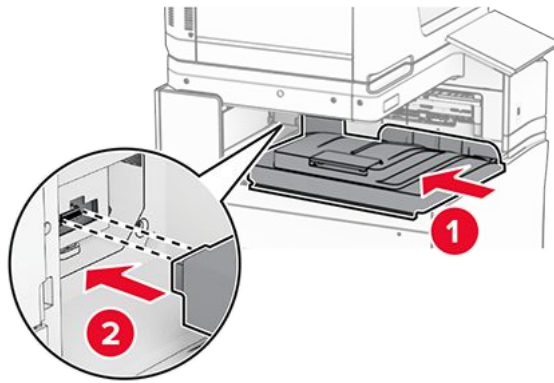
**Note:** Do not throw away the cover.



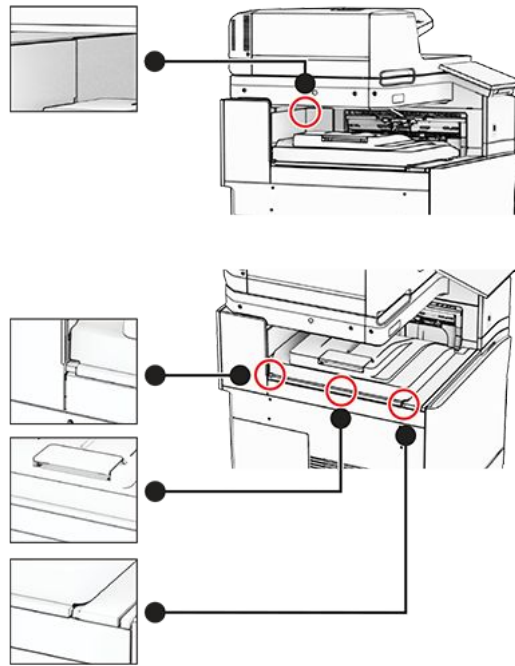
7. Before installing the option, place the exit bin flag into the closed position.



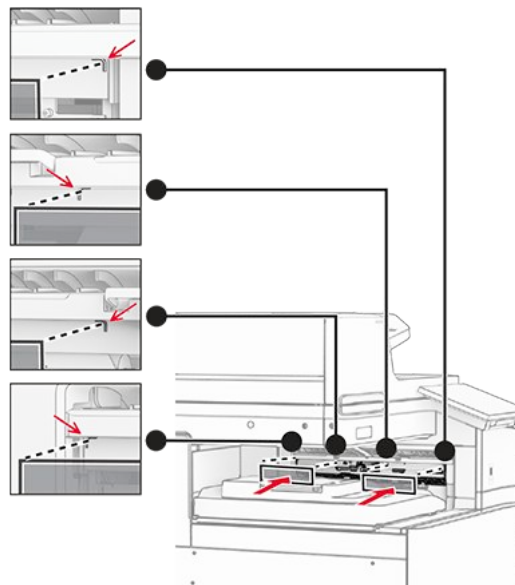
8. Align, and then install the offset stacker to the printer.



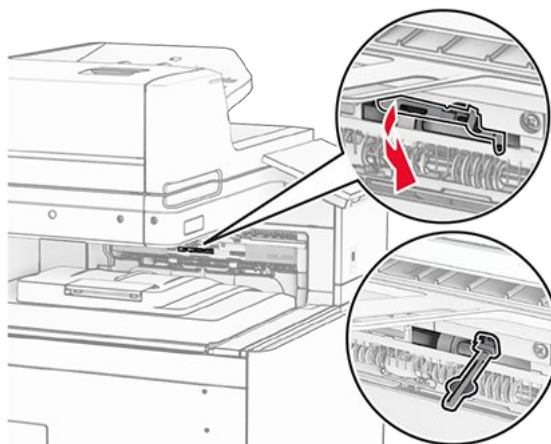
**Note:** Make sure that the parts are securely attached and aligned to the printer.



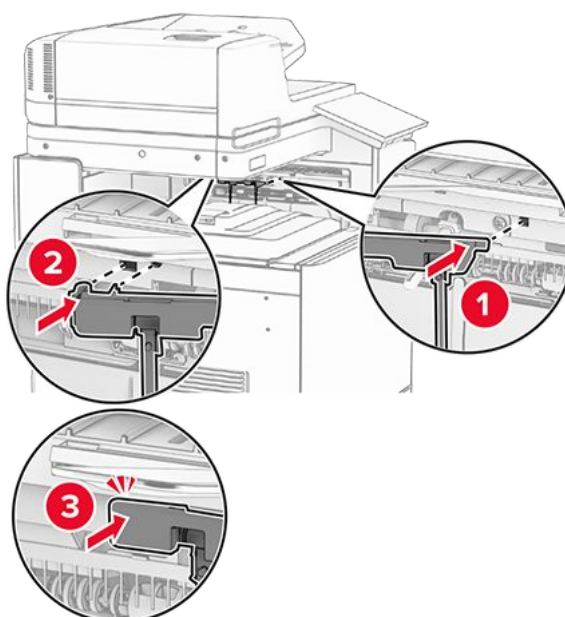
9. Attach the protective strips of the offset staker to the printer.



10. Place the exit bin flag into the open position.



11. Attach the bin flag cover until it clicks into place.



12. Connect one end of the printer power cord to the printer, and then the other end to the electrical outlet.



### **CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

13. Turn on the printer.

Add the offset stacker in the print driver to make it available for print jobs. For more information, see [Adding available options in the print driver on page 149](#).

## Installing the folding paper transport



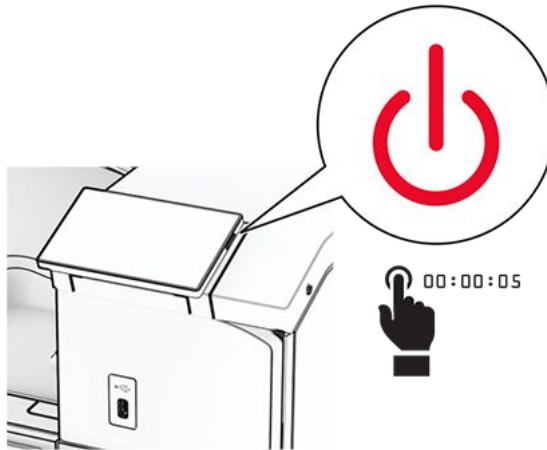
### CAUTION—SHOCK HAZARD

To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

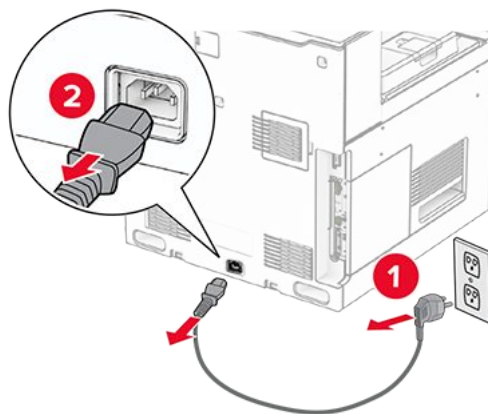
### Notes

- This option can also be installed together with a staple, hole punch finisher or booklet finisher.
- This task requires a flat-head screwdriver.

1. Turn off the printer.

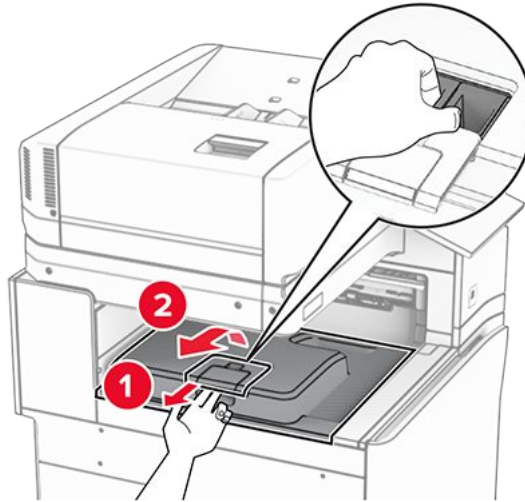


2. Unplug the power cord from the electrical outlet, and then from the printer.



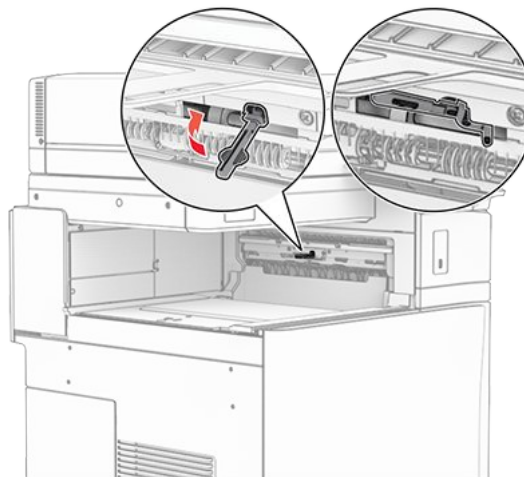
3. Unpack the folding paper transport, and then remove all the packing material.
4. Remove the standard bin.

**Note:** Do not throw away the bin.



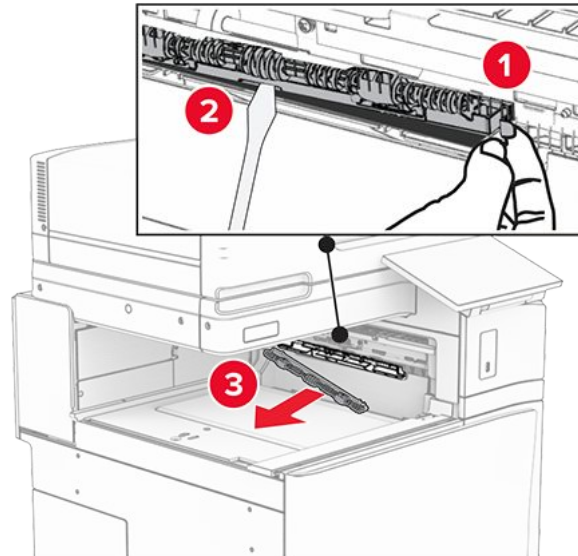
5. Before installing the option, place the exit bin flag into the closed position.

**Note:** When the option is removed, place the exit bin flag into the open position.

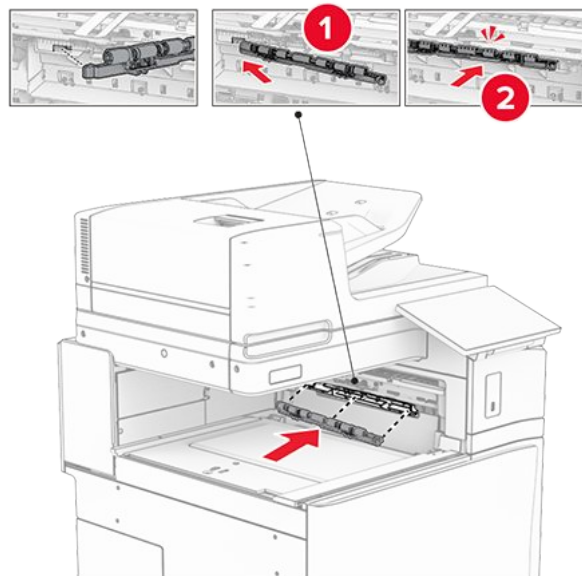


6. Remove the backup roller.

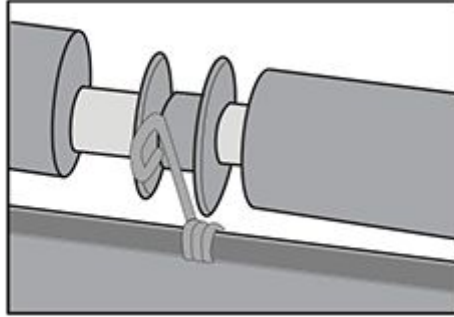
**Note:** Do not throw away the roller.



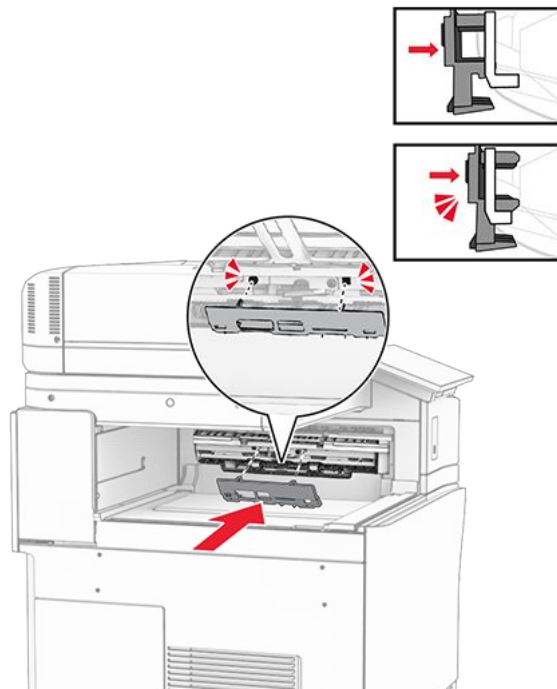
7. Insert the feed roller that came with the option until it clicks into place.



**Note:** Make sure that the metal spring is in front of the feed roller.

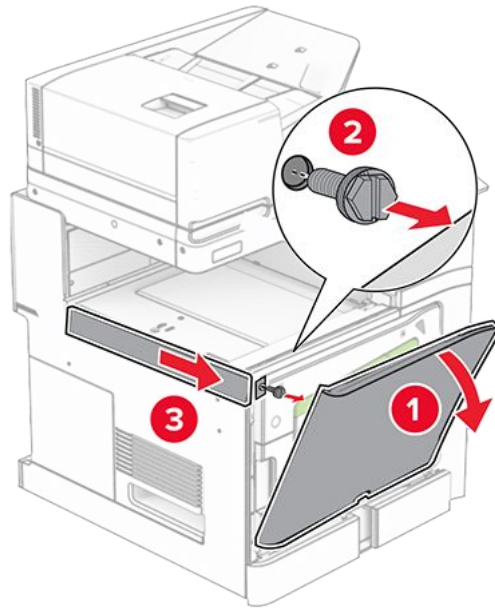


8. Attach the roller cover until it clicks into place.



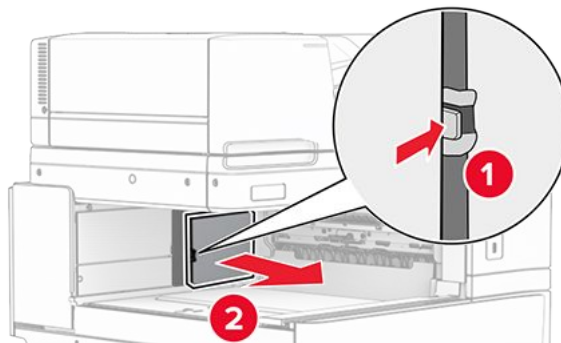
9. Open the front door, and then remove the cover on the left side of the printer.

**Note:** Do not throw away the screw and cover.



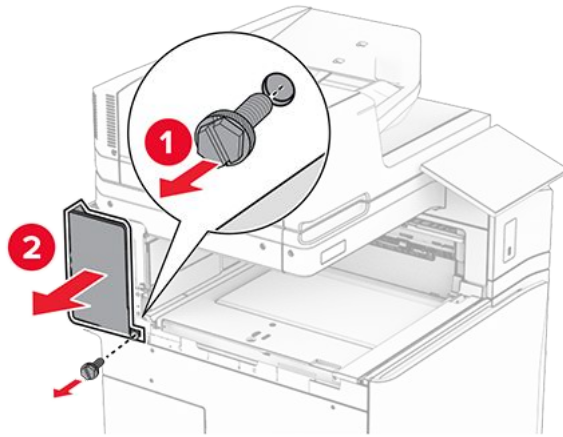
10. Close the front door.
11. Remove the paper transport connector cover.

**Note:** Do not throw away the cover.



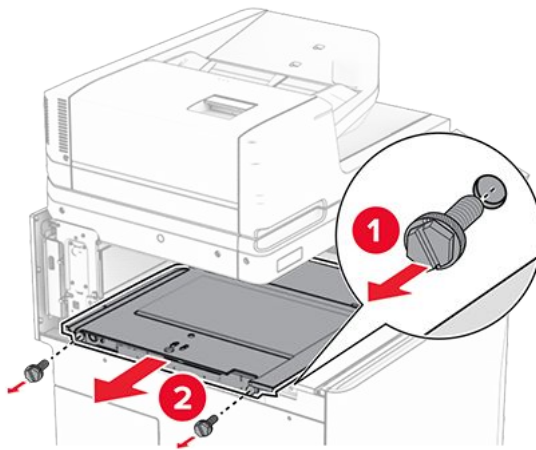
12. Remove the left rear cover.

**Note:** Do not throw away the screw and cover.

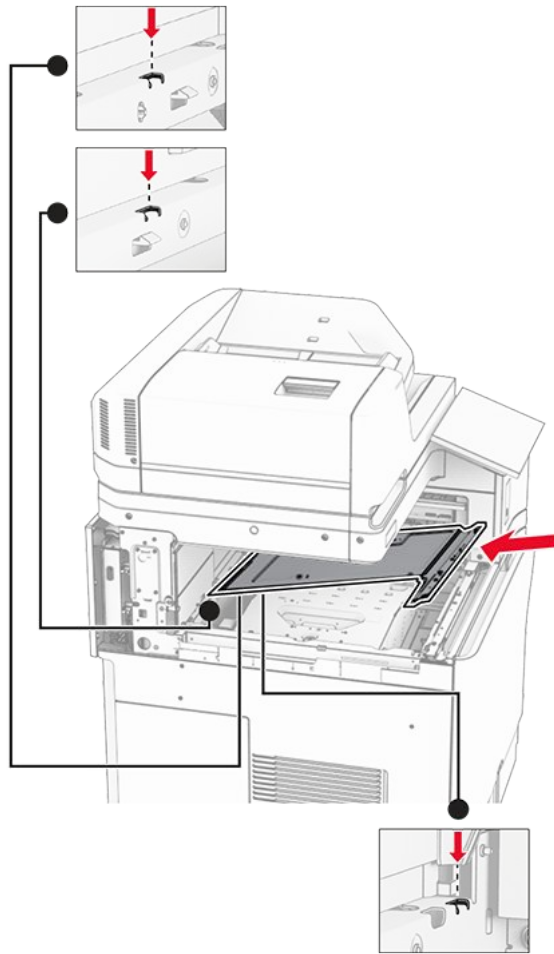


13. Remove the inner bin cover.

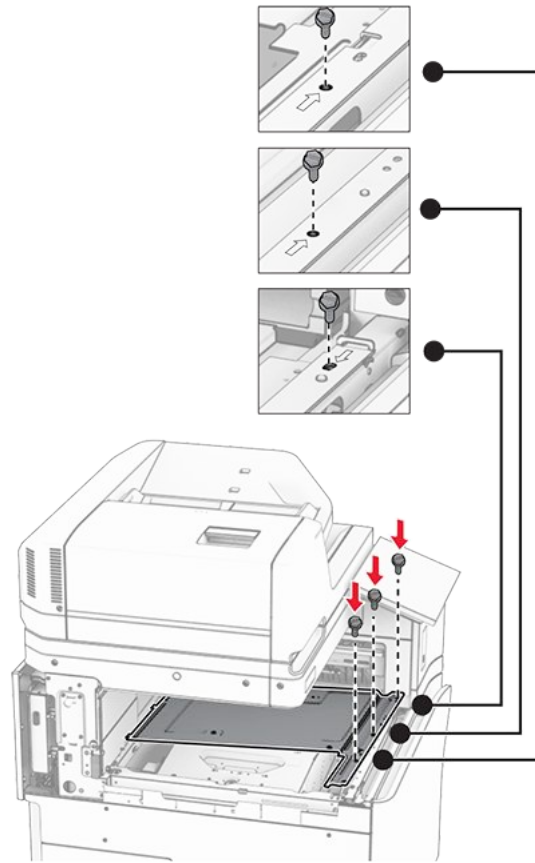
**Note:** Do not throw away the screw and cover.



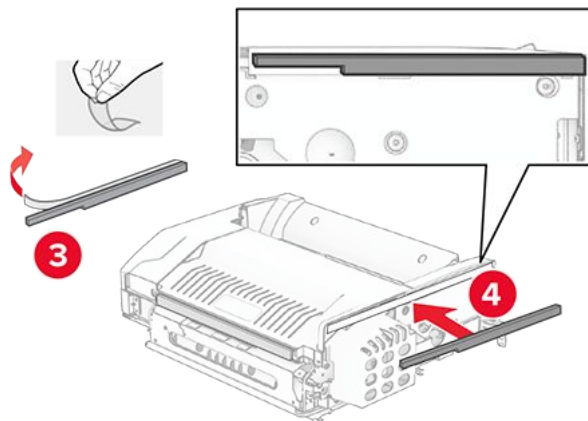
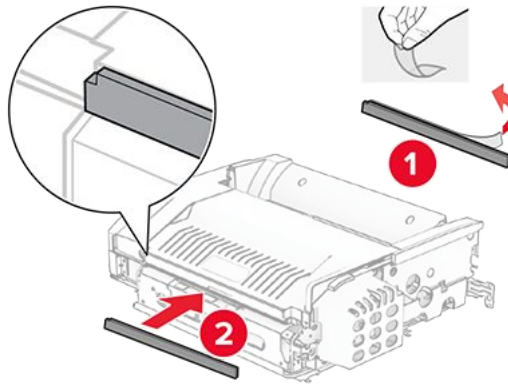
14. Align, and then insert the inner bin cover that came with the option.



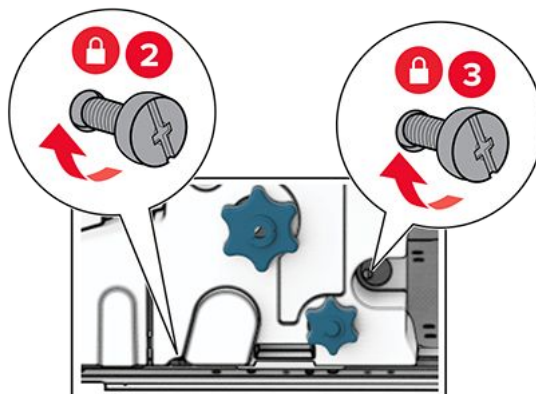
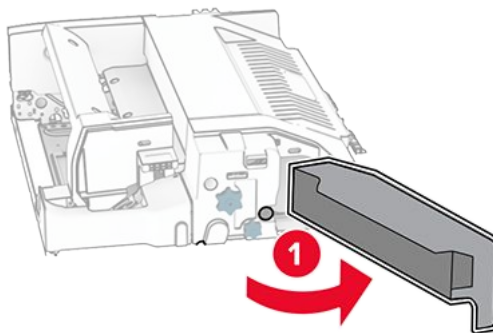
15. Install the screws to the inner bin cover.



16. Attach the pieces of foam tape to the option.

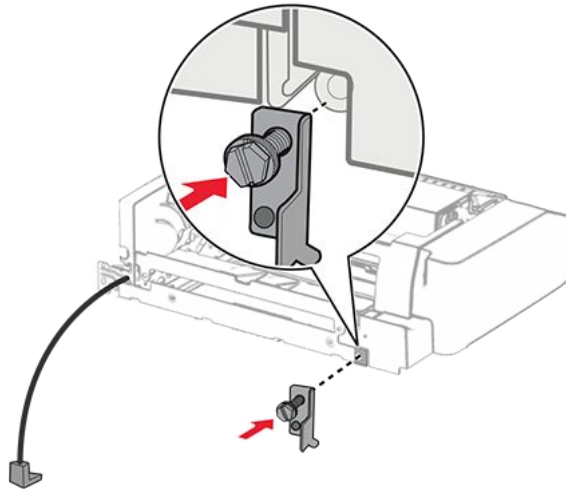


17. Open door F, and then tighten the screws.



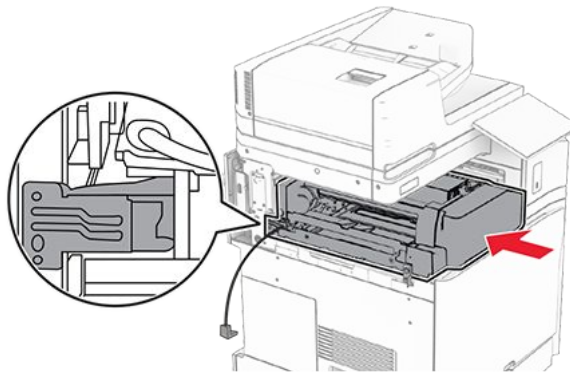
18. Close door F.

19. Attach the metal bracket to the option.

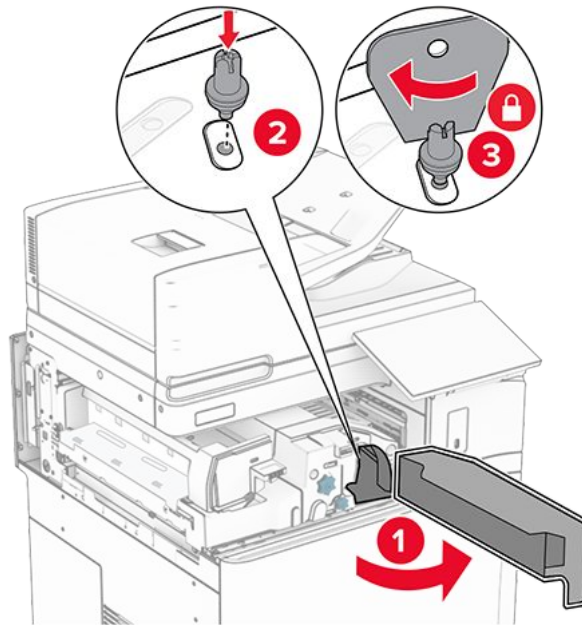


20. Insert the option.

**Note:** Make sure that the metal bracket is in front of the printer.

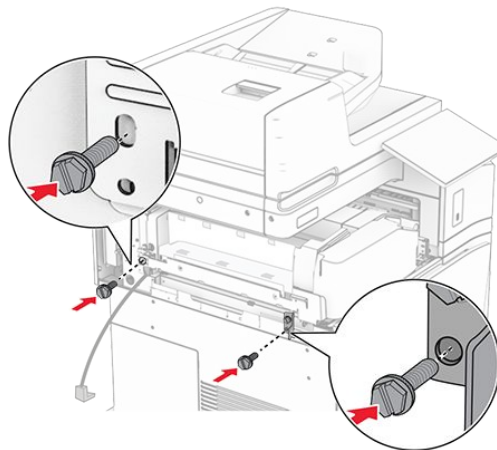


21. Open door F, and then using the screwdriver that came with the option, install the screw.

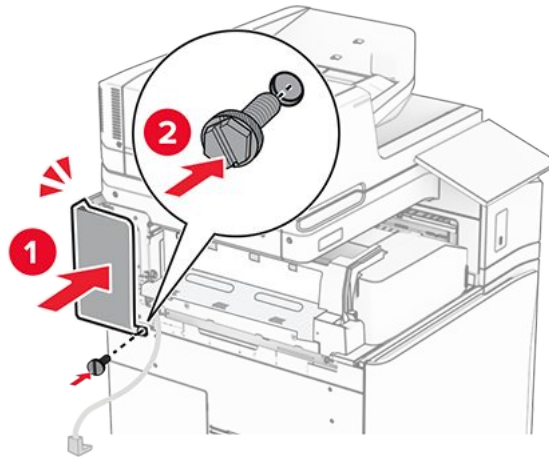


22. Close door F.

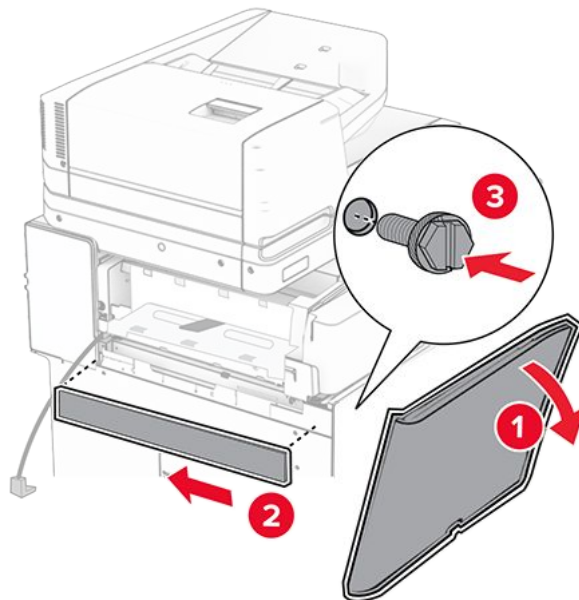
23. Install the screws into the option.



24. Attach the left rear cover.

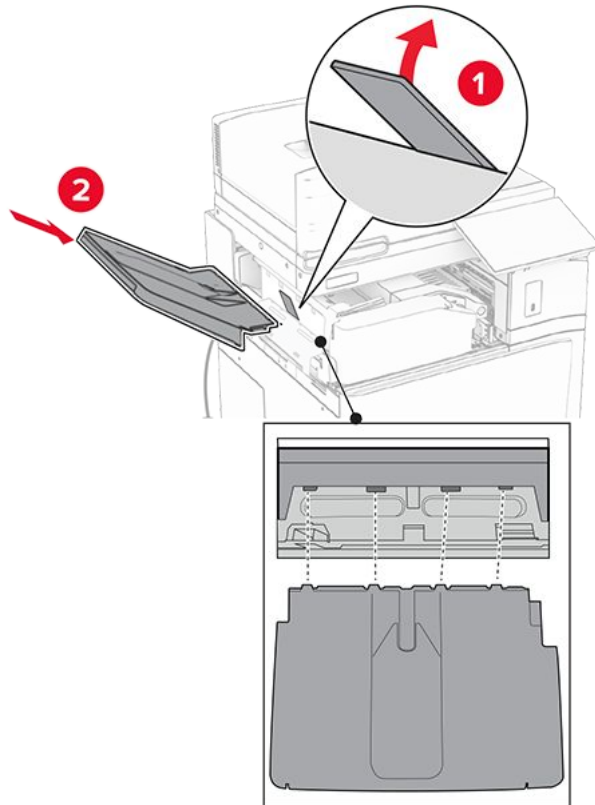


25. Open the front door, and then attach the cover to the left side of the printer.

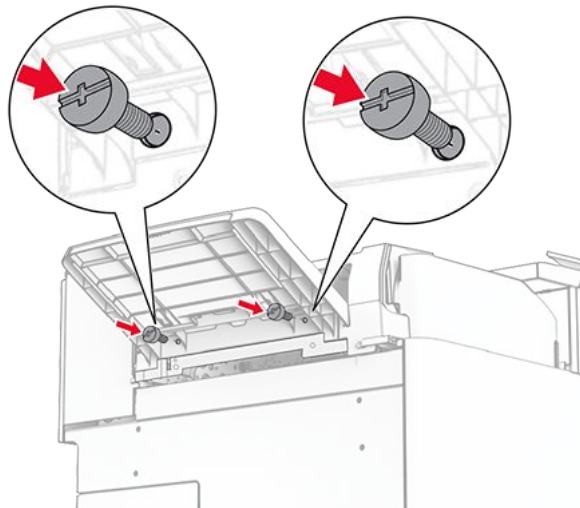


26. Close the front door.

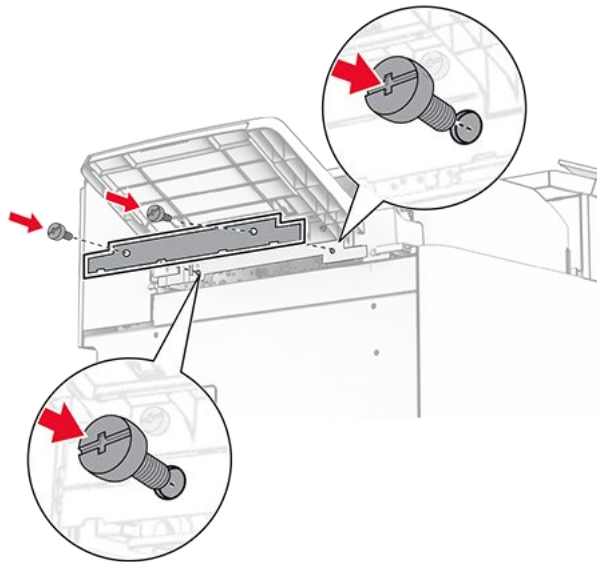
27. Raise the bin flap, and then align and attach the option bin.



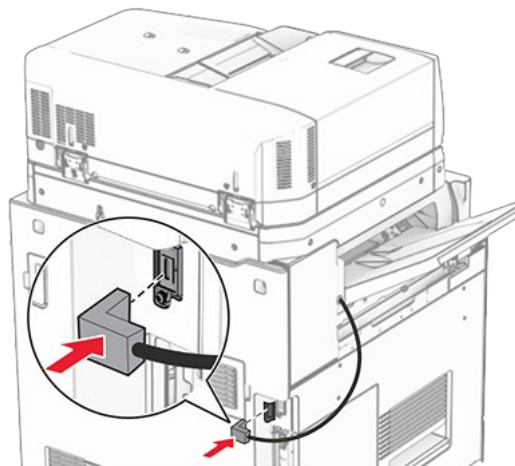
28. Install the screws to the option bin.



29. Attach the trim cover.



30. Connect the option cable to the printer.



31. Connect one end of the power cord to the printer, and then the other end to the electrical outlet.



**CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

32. Turn on the printer.

## Installing the high-capacity staple finisher and paper transport unit

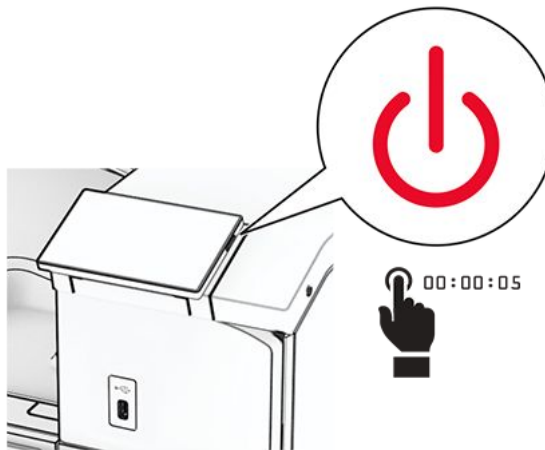


### CAUTION—SHOCK HAZARD

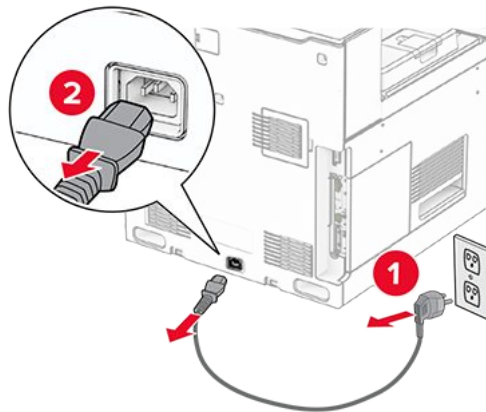
To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

**Note:** This task requires a flat-head screwdriver.

1. Turn off the printer.

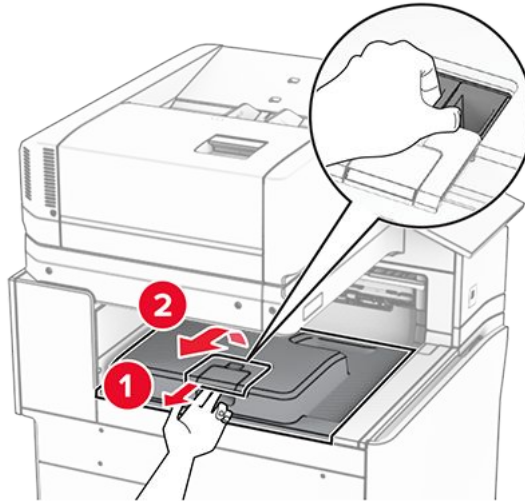


2. Unplug the power cord from the electrical outlet, and then from the printer.



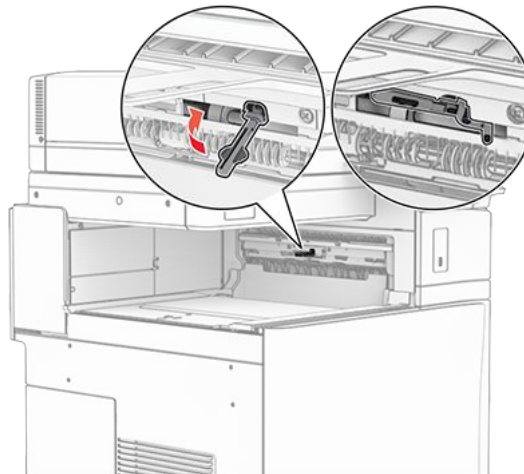
3. Unpack the paper transport unit.
4. Remove the standard bin.

**Note:** Do not throw away the bin.



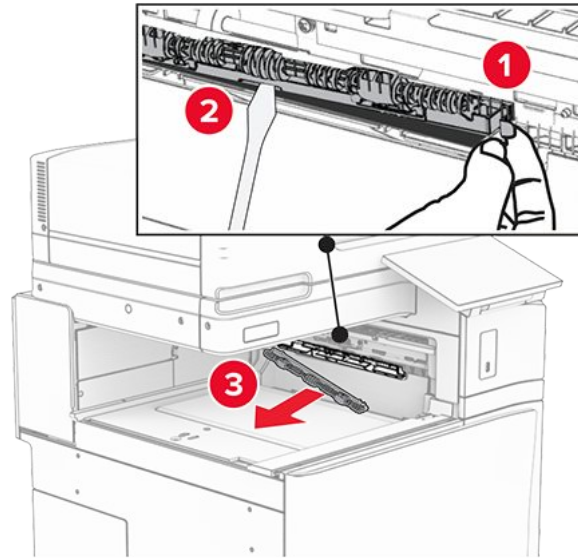
5. Before installing the option, place the exit bin flag into the closed position.

**Note:** When the option is removed, place the exit bin flag into the open position.

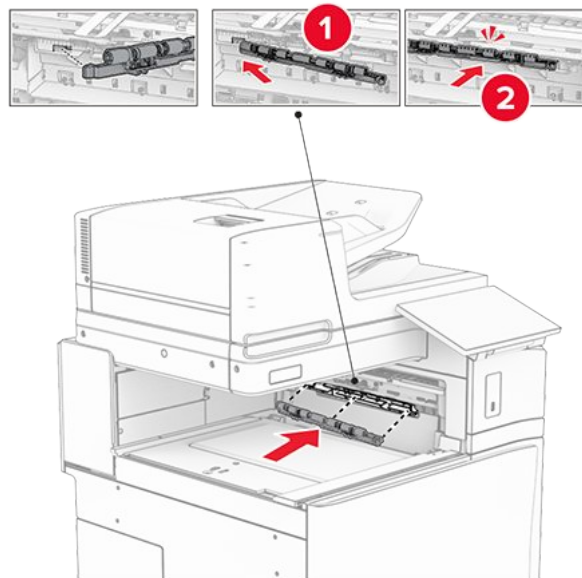


6. Remove the backup roller.

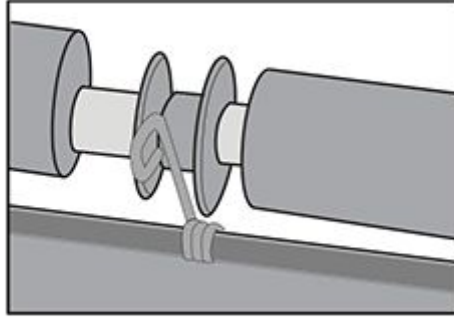
**Note:** Do not throw away the roller.



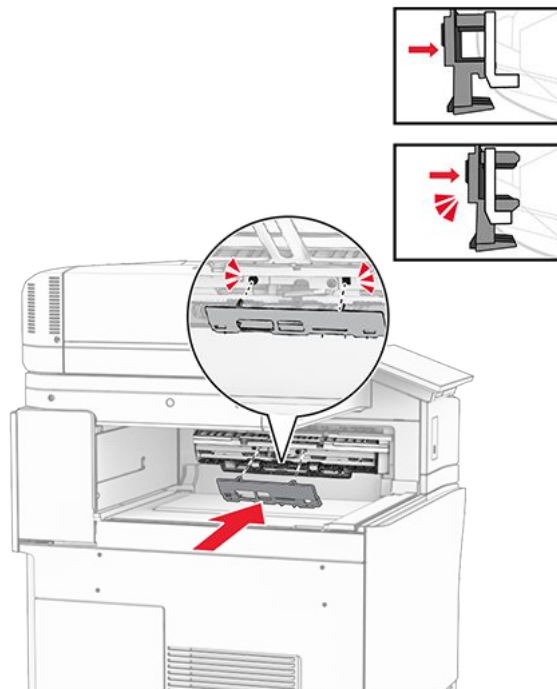
7. Insert the feed roller that came with the paper transport unit until it clicks into place.



**Note:** Make sure that the metal spring is in front of the feed roller.

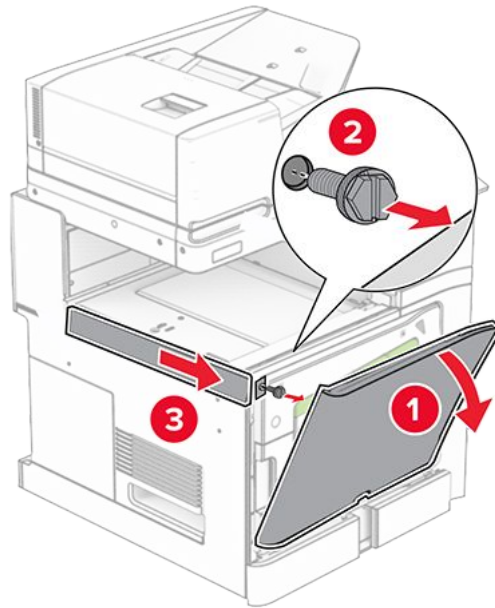


8. Attach the cover until it clicks into place.



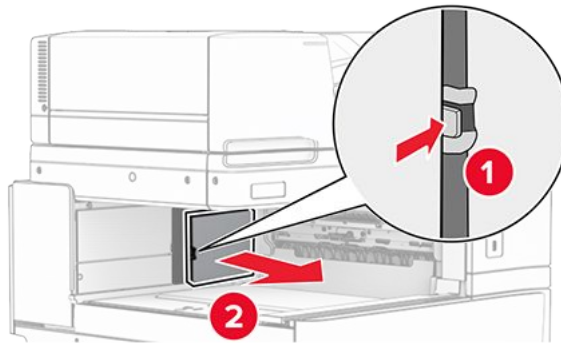
9. Open the front door, and then remove the cover on the left side of the printer.

**Note:** Do not throw away the screw and cover.



10. Close the front door.
11. Remove the paper transport connector cover.

**Note:** Do not throw away the cover.

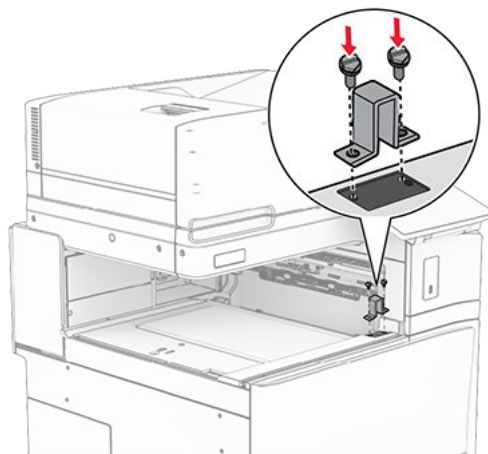


12. Remove the cover.

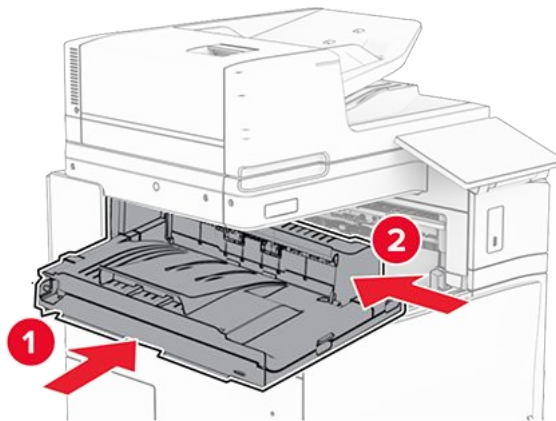
**Note:** Do not throw away the cover.



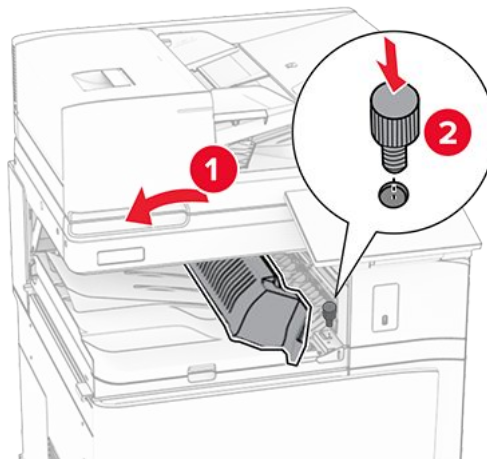
13. Attach the metal bracket.



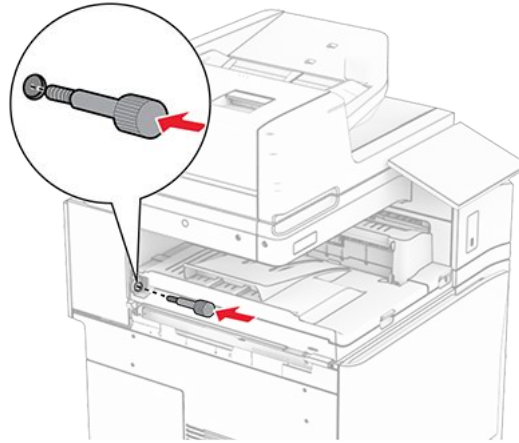
14. Insert the paper transport unit.



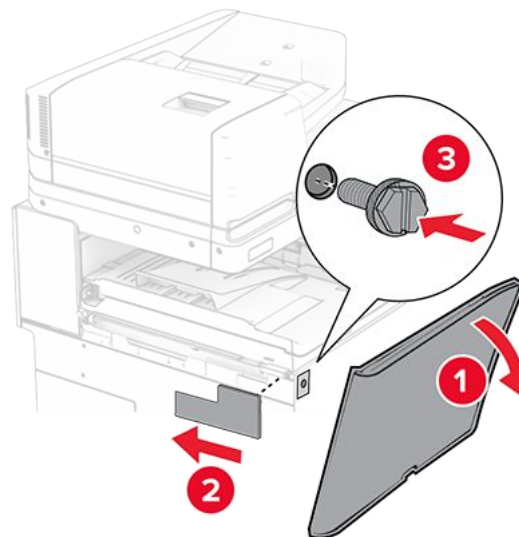
15. Open handle G, and then install the screw into the front of the paper transport unit.



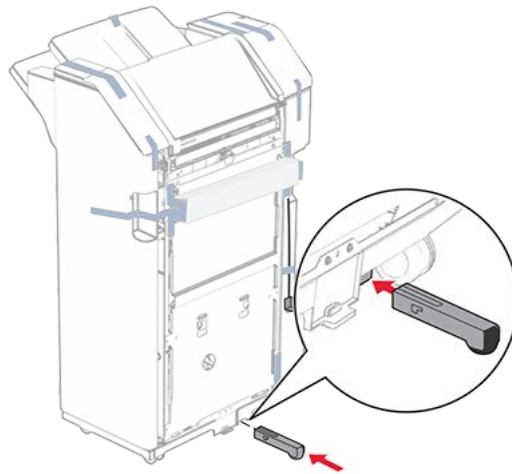
16. Close handle G.
17. Install the screw into the rear of the paper transport unit.



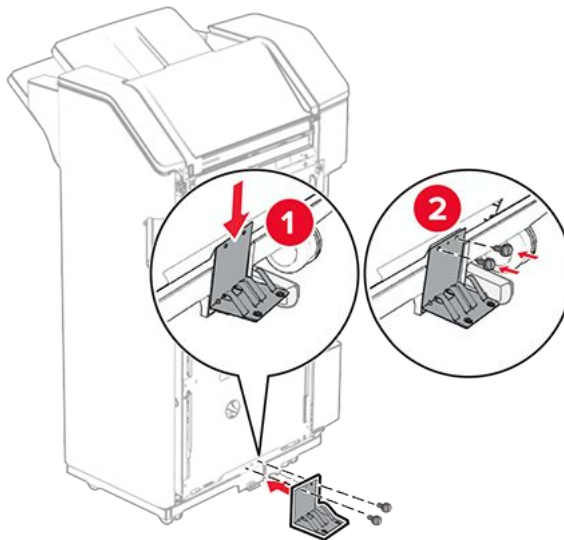
18. Open the front door, and then attach the cover that came with the paper transport unit to the left side of the printer.



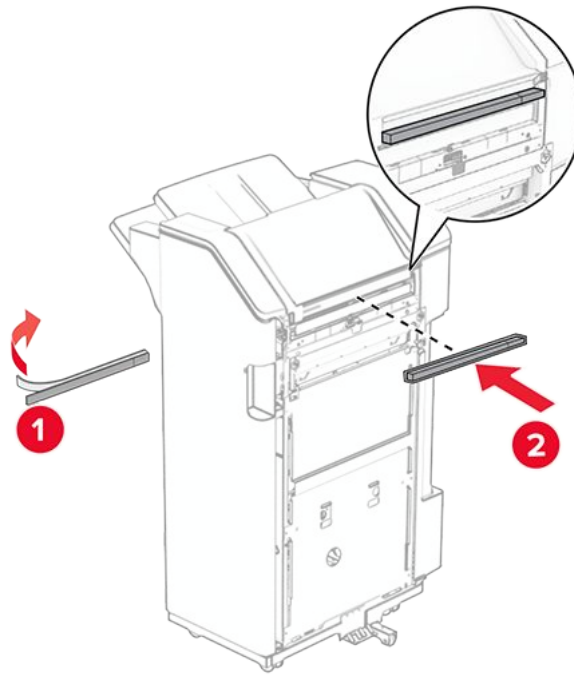
19. Close the front door.
20. Unpack the staple, hole punch finisher.
21. Install the stabilizer.



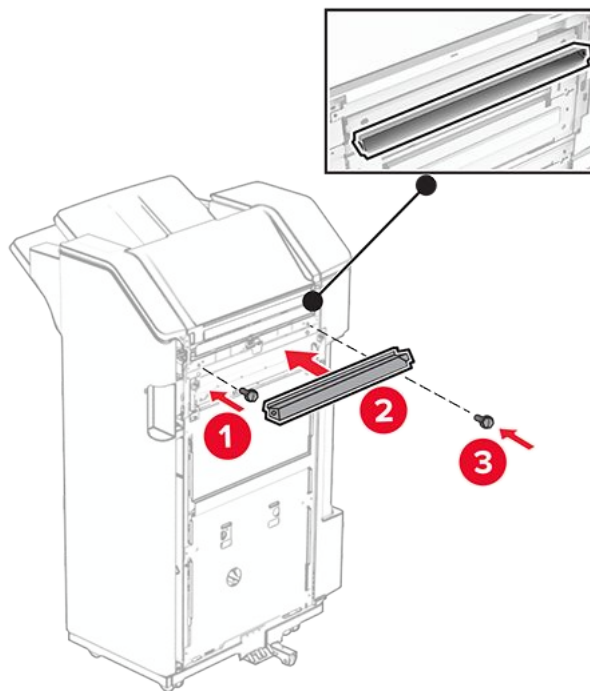
22. Remove the pieces of tape around the finisher.
23. Attach the bracket to the finisher.



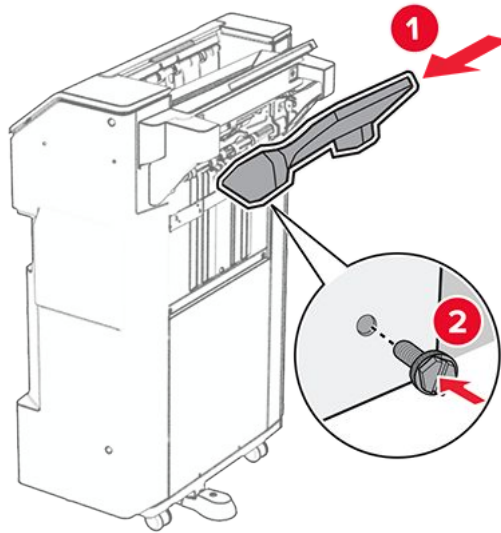
24. Attach the foam tape to the finisher.



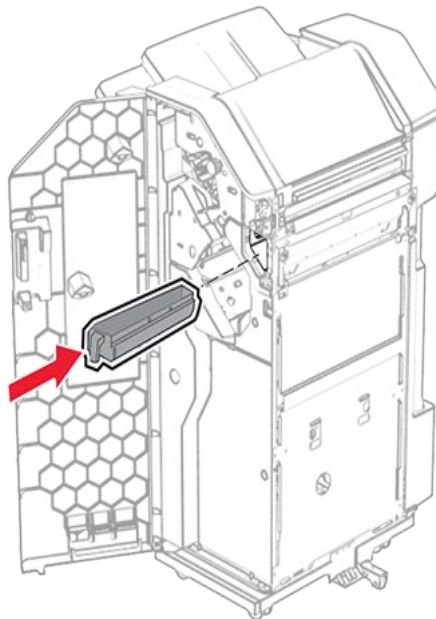
25. Attach the feed guide to the finisher.



26. Attach the bin to the finisher.



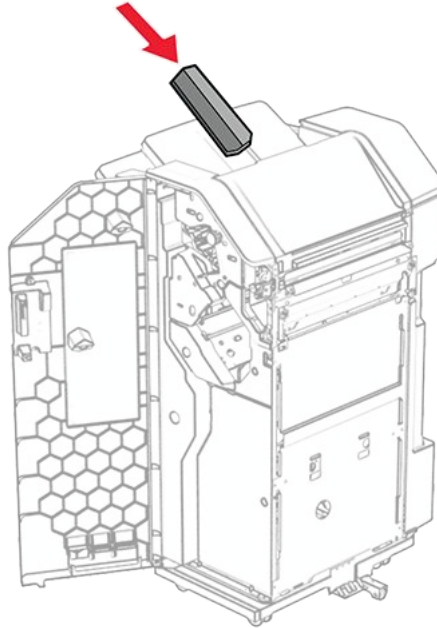
27. Open the finisher door, and then insert the hole punch box.



28. Place the bin extender into the finisher bin.

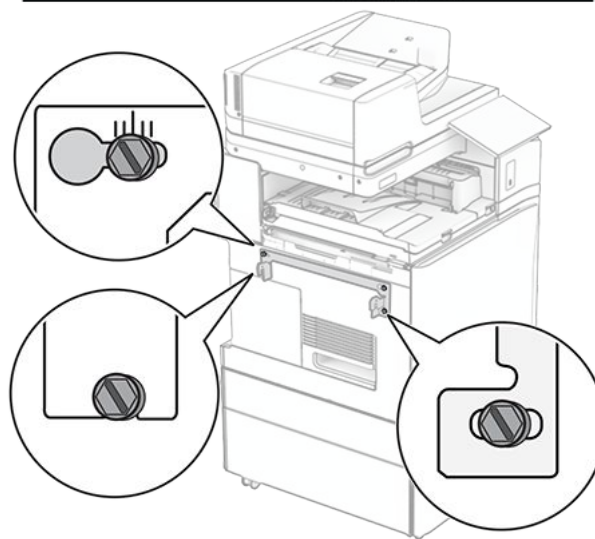
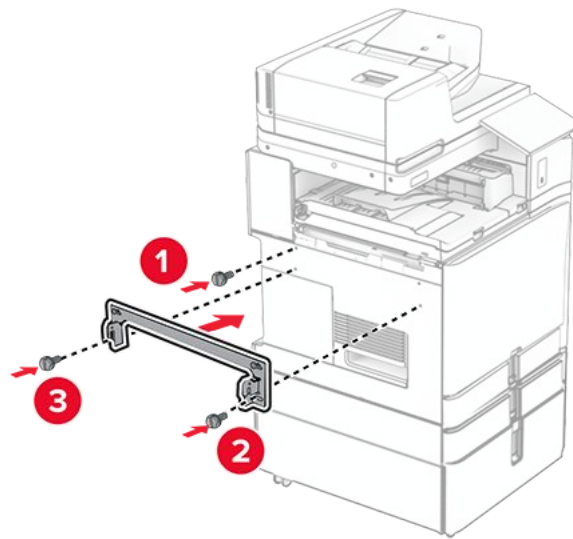
### Notes

- The bin extender is used for A3-size paper or longer and in high humidity conditions to help in stacking the paper.
- The bin capacity is reduced when the bin extender is used.

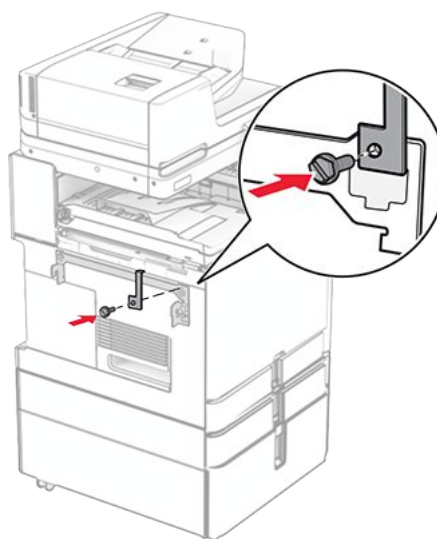


29. Close the finisher door.
30. Attach the holder to the rear of the finisher
31. Attach the mounting bracket to the printer.

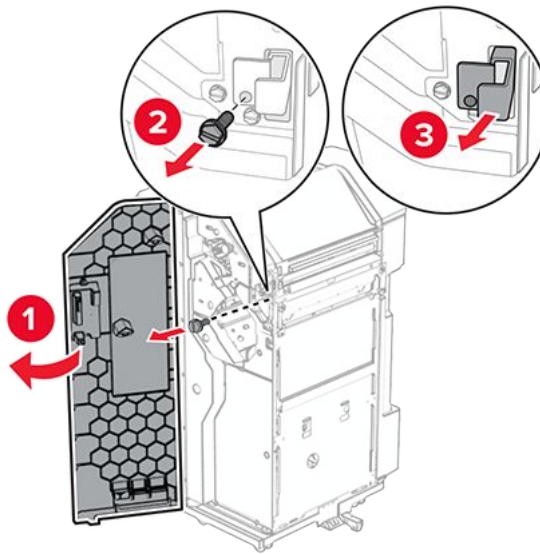
**Note:** Align the screws to the markers on the mounting bracket.



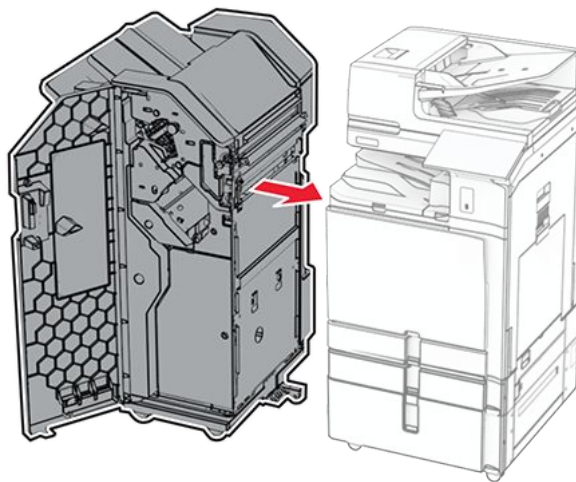
32. Attach the metal bracket that came with the paper transport unit to the printer.



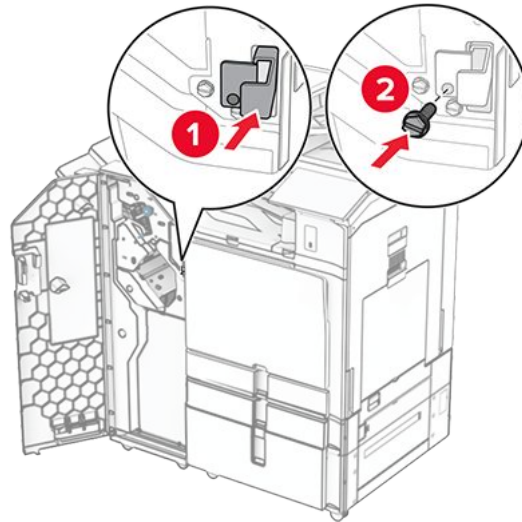
33. Open the finisher door, remove the screw, and then pull the finisher lock.



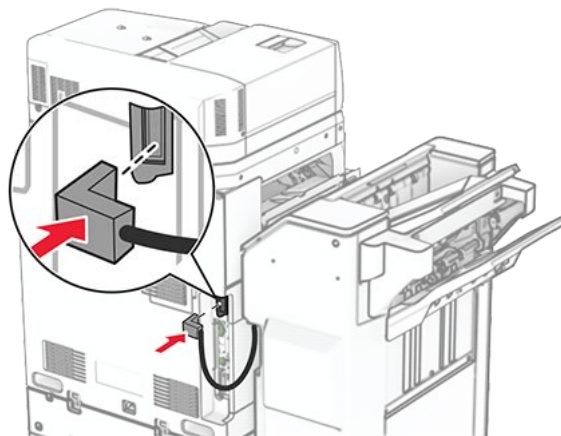
34. Attach the finisher to the printer.



35. Lock the finisher to the printer, and then install the screw.



36. Connect the finisher cable to the printer.



37. Connect one end of the power cord to the printer, and then the other end to the electrical outlet.



**CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

38. Turn on the printer.

## Installing the high-capacity staple finisher and folding paper transport

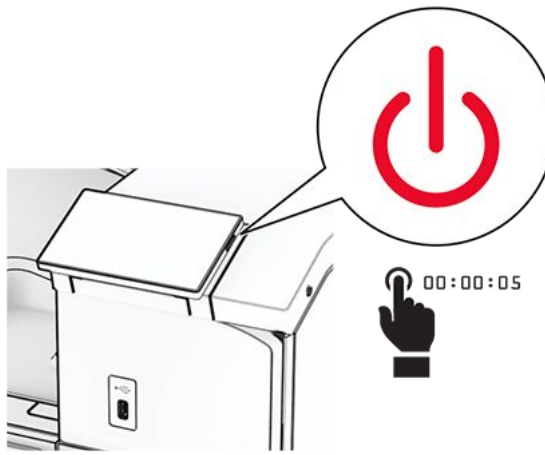


### CAUTION—SHOCK HAZARD

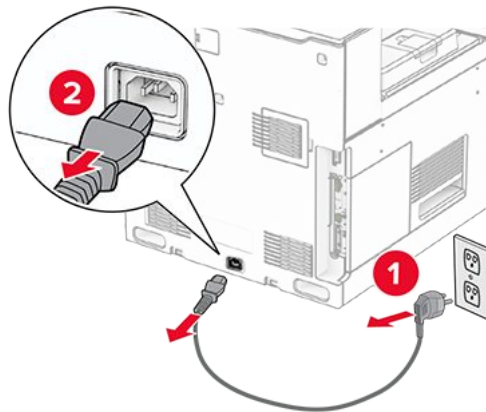
To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

**Note:** This task requires a flat-head screwdriver.

1. Turn off the printer.

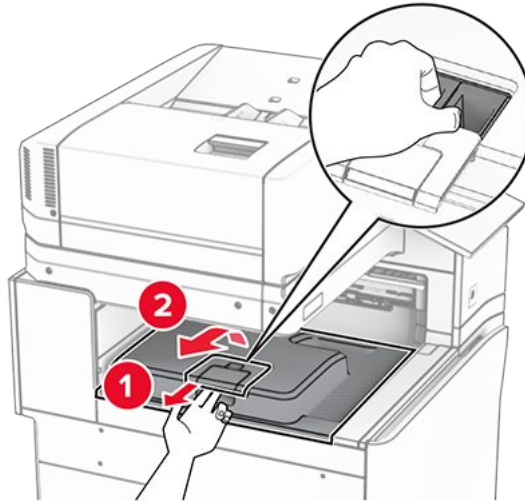


2. Unplug the power cord from the electrical outlet, and then from the printer.



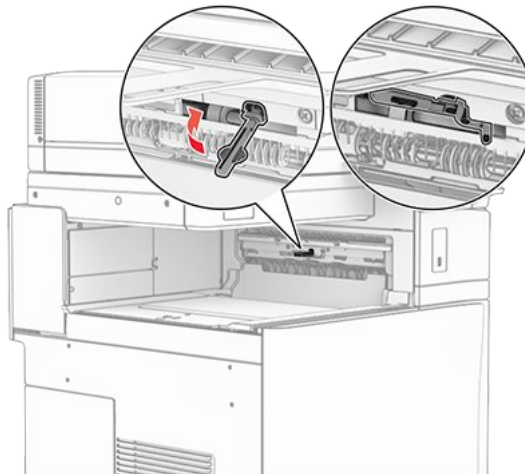
3. Unpack the folding paper transport, and then remove all the packing material.
4. Remove the standard bin.

**Note:** Do not throw away the bin.



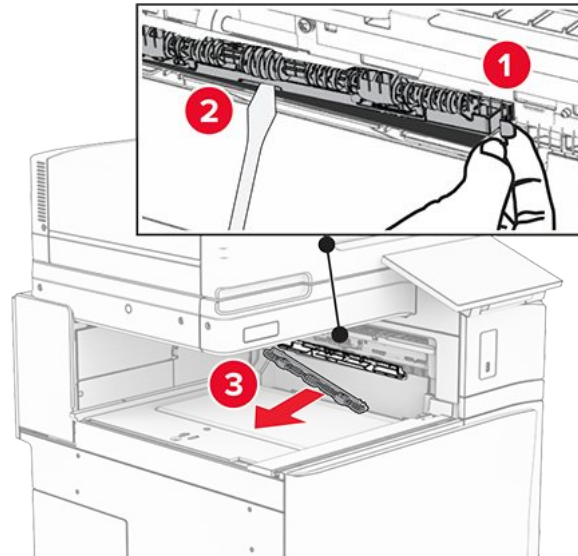
5. Before installing the option, place the exit bin flag into the closed position.

**Note:** When the option is removed, place the exit bin flag into the open position.

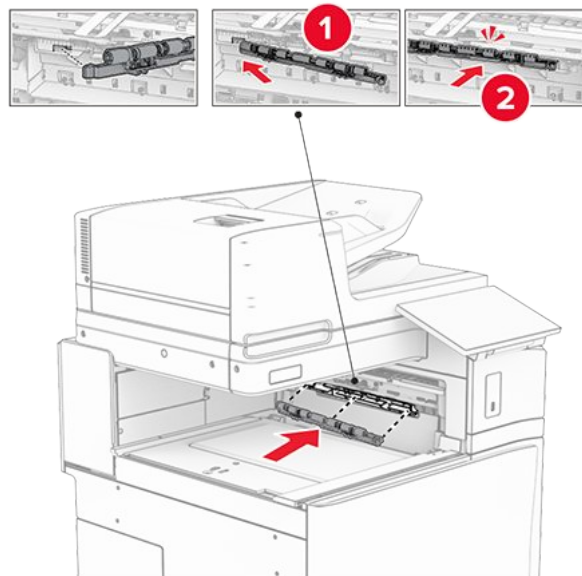


6. Remove the backup roller.

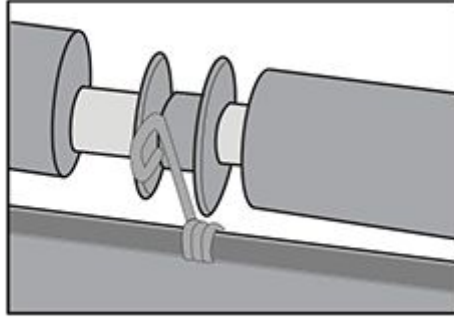
**Note:** Do not throw away the roller.



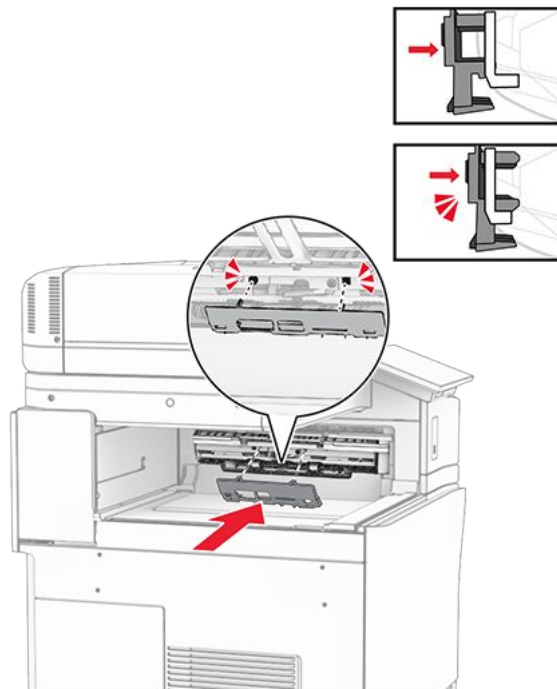
7. Insert the feed roller that came with the option until it clicks into place.



**Note:** Make sure that the metal spring is in front of the feed roller.

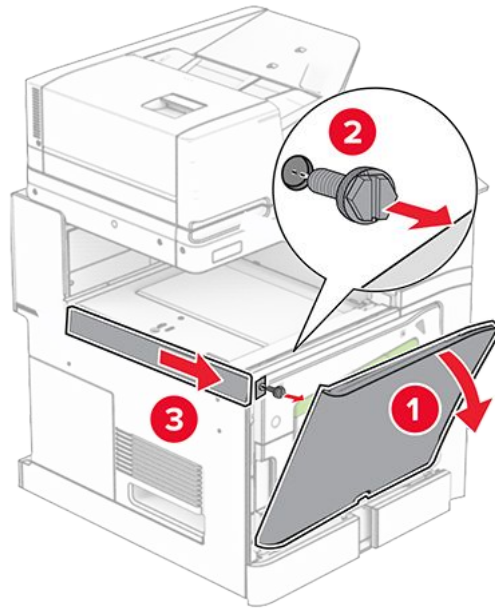


8. Attach the cover until it clicks into place.



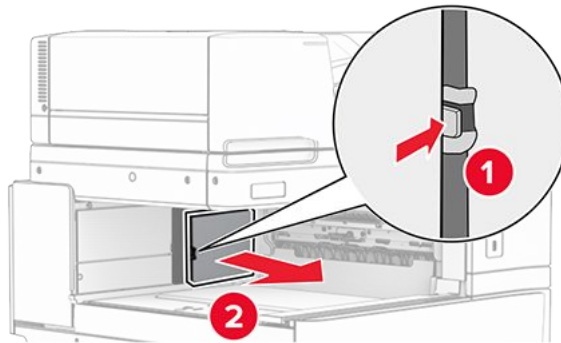
9. Open the front door, and then remove the cover on the left side of the printer.

**Note:** Do not throw away the screw and cover.



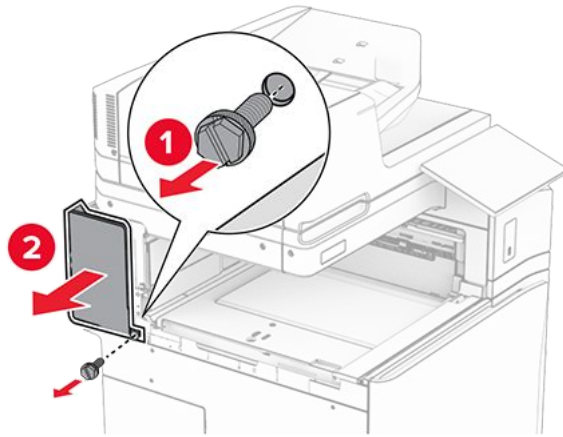
10. Close the front door.
11. Remove the paper transport connector cover.

**Note:** Do not throw away the cover.



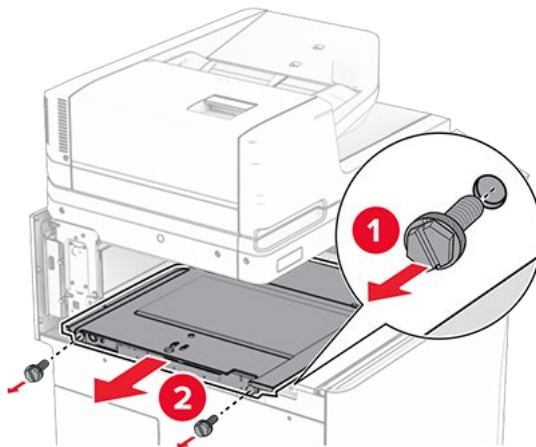
12. Remove the left rear cover.

**Note:** Do not throw away the screw and cover.

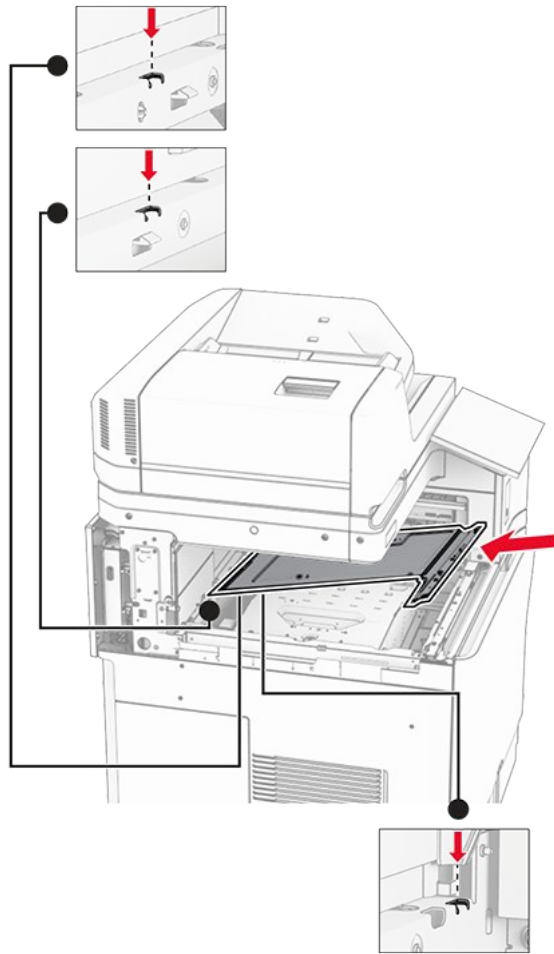


13. Remove the inner bin cover.

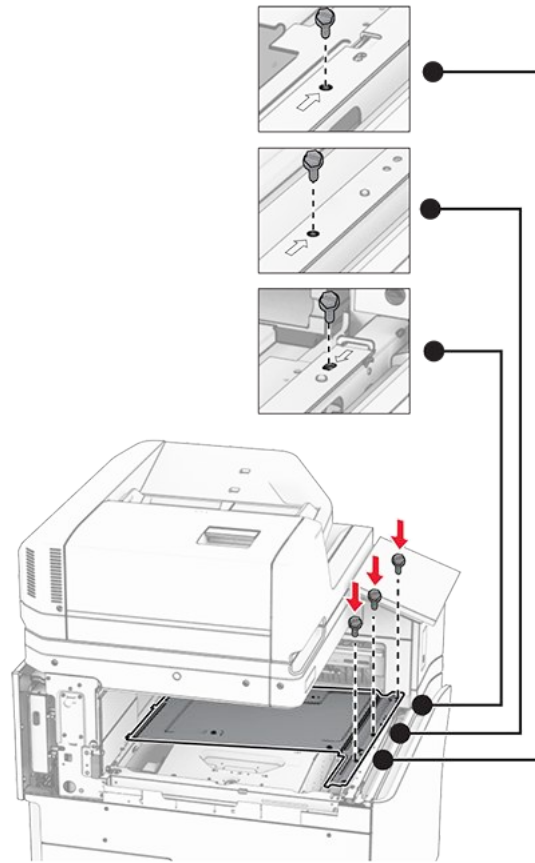
**Note:** Do not throw away the screw and cover.



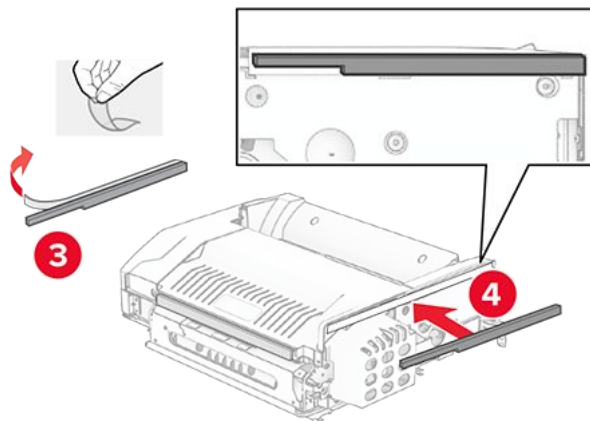
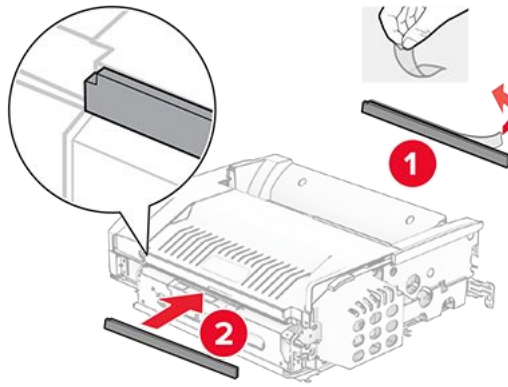
14. Align, and then insert the inner bin cover that came with the folding paper transport.



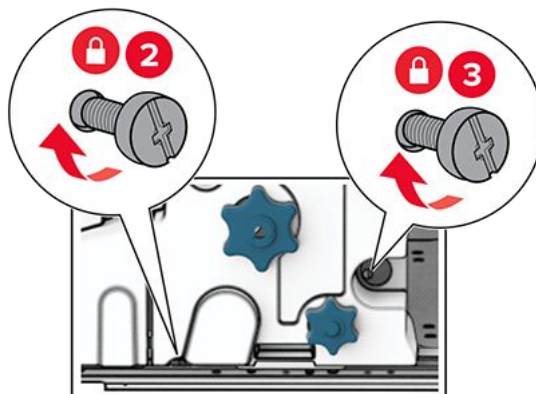
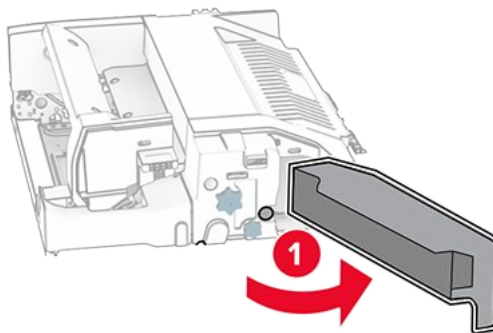
15. Install the screws to the inner bin cover.



16. Attach the pieces of foam tape to the option.

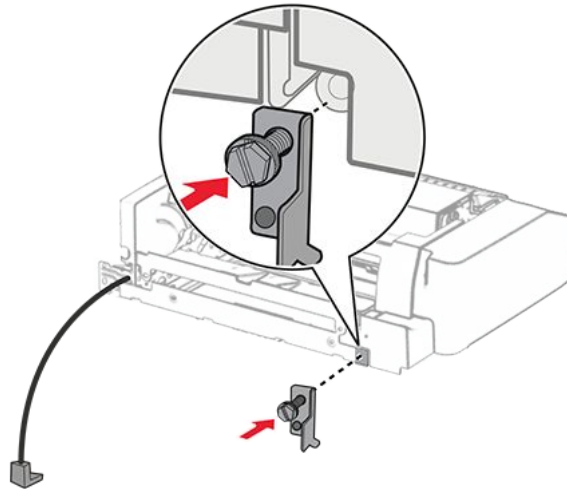


17. Open door F, and then tighten the screws.



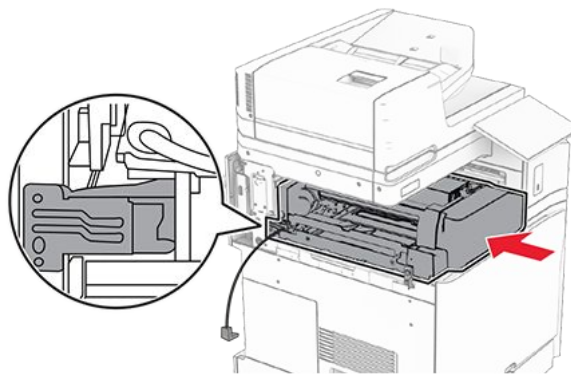
18. Close door F.

19. Attach the bracket to the option.

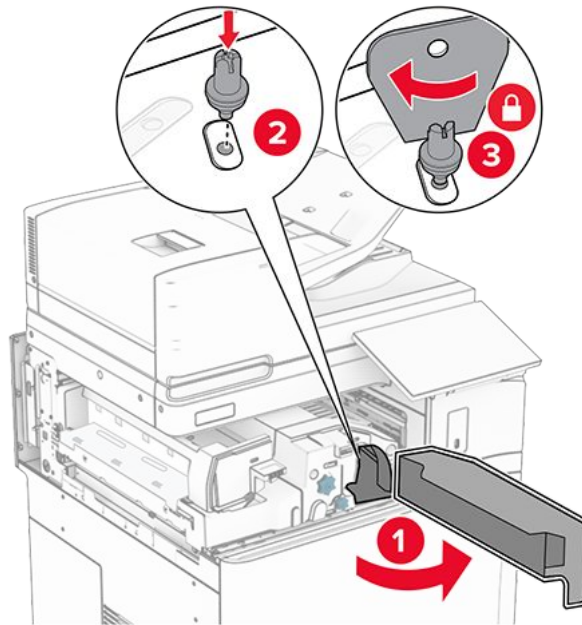


20. Insert the option.

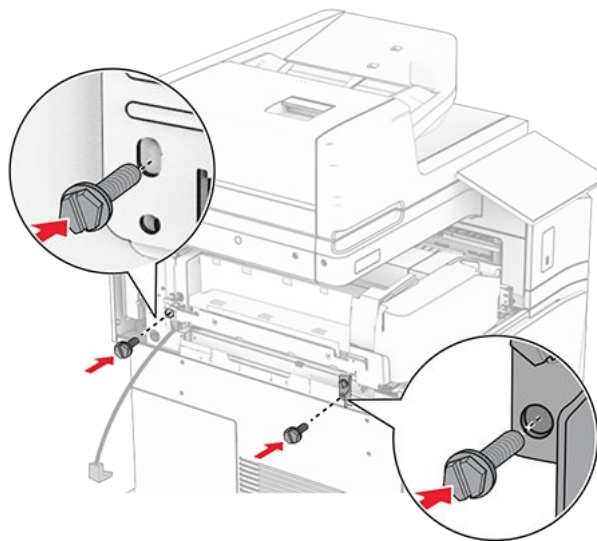
**Note:** Make sure that the metal bracket is in front of the printer.



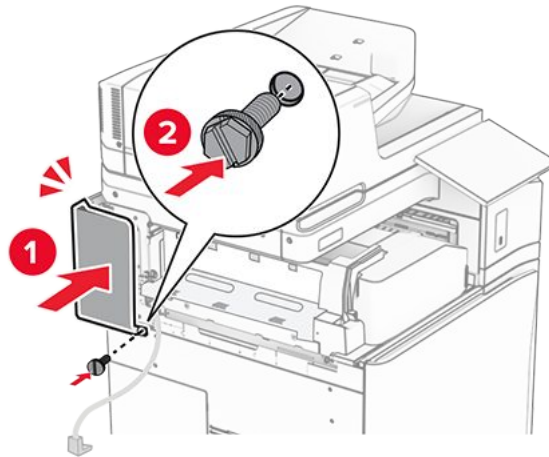
21. Open door F, and then using the screwdriver that came with the option, install the screw.



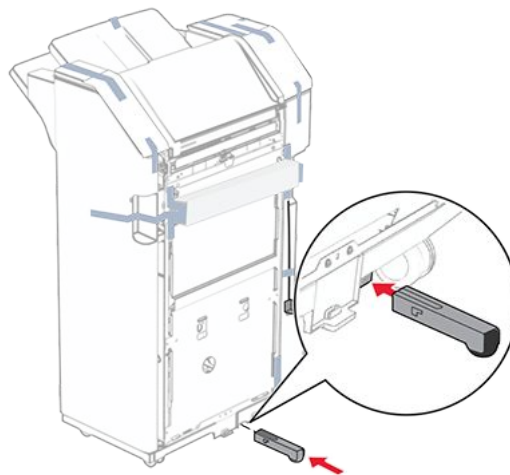
- 22. Close door F.
- 23. Install the screws into the option.



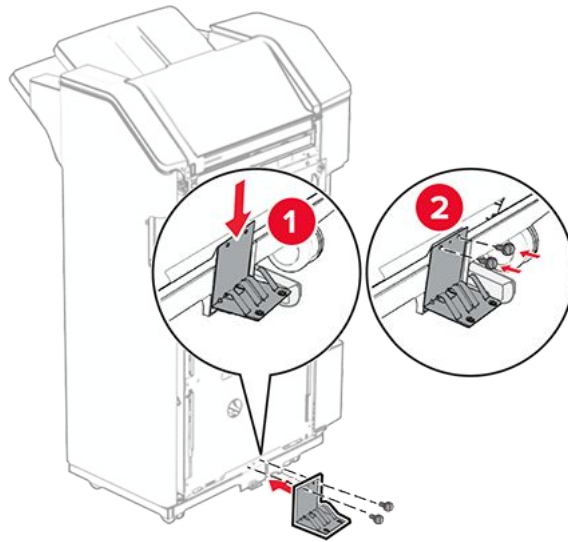
- 24. Attach the left rear cover.



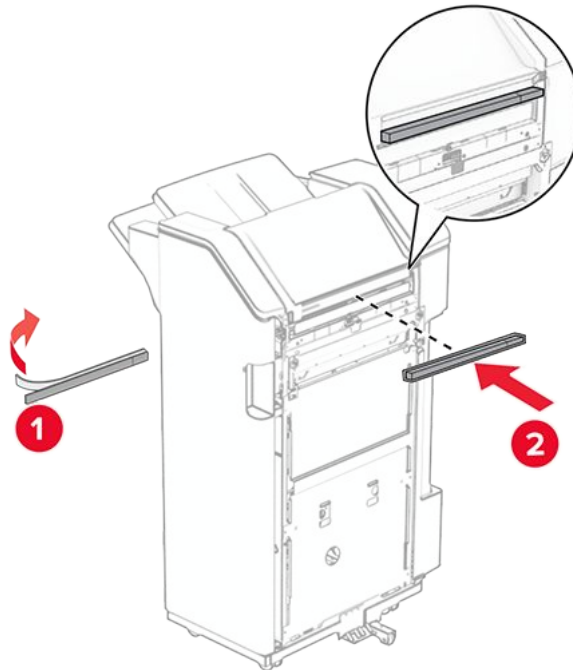
25. Unpack the staple, hole punch finisher.
26. Install the stabilizer.



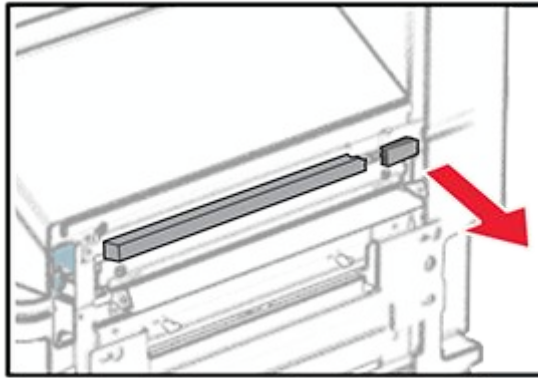
27. Remove the pieces of tape around the finisher.
28. Attach the bracket to the finisher.



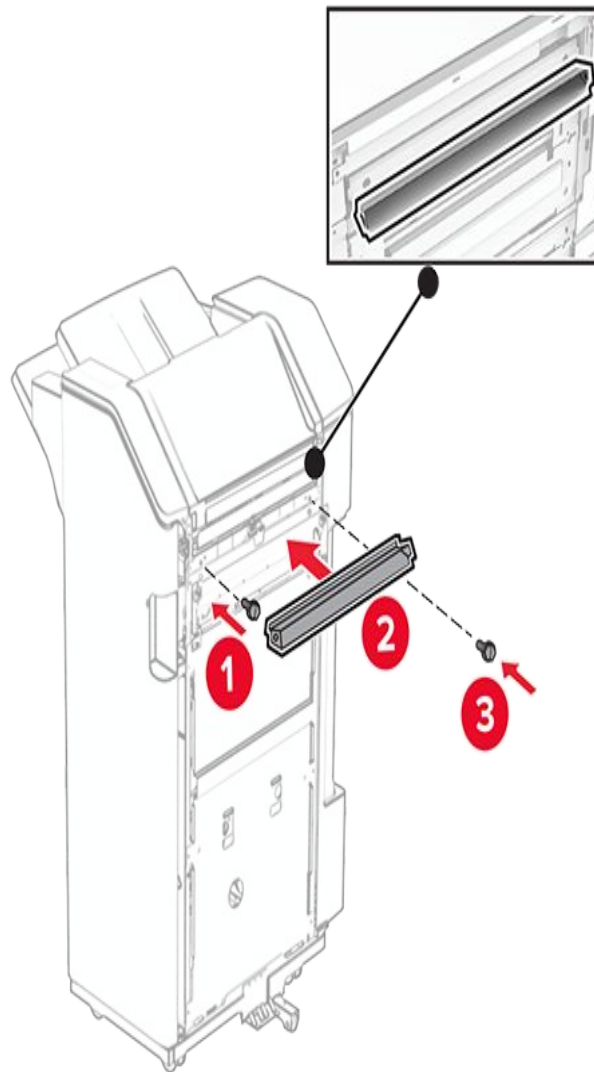
29. Attach the foam tape to the finisher.



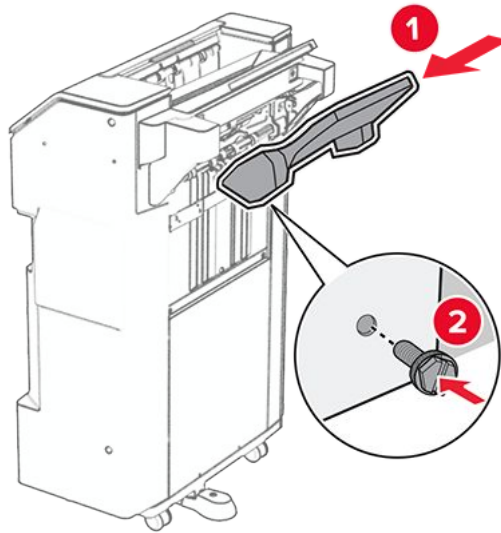
**Note:** Remove the small portion of foam on the right side of the finisher.



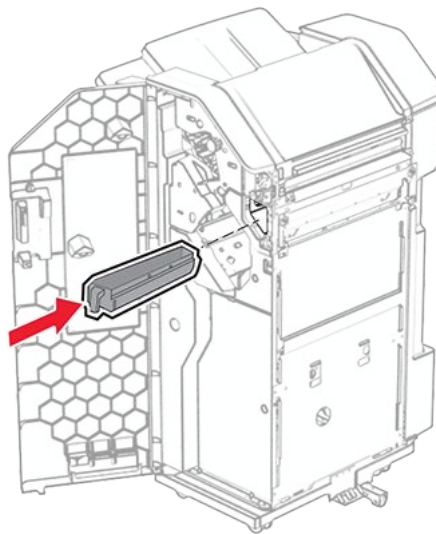
30. Attach the feed guide to the finisher.



31. Attach the bin to the finisher.



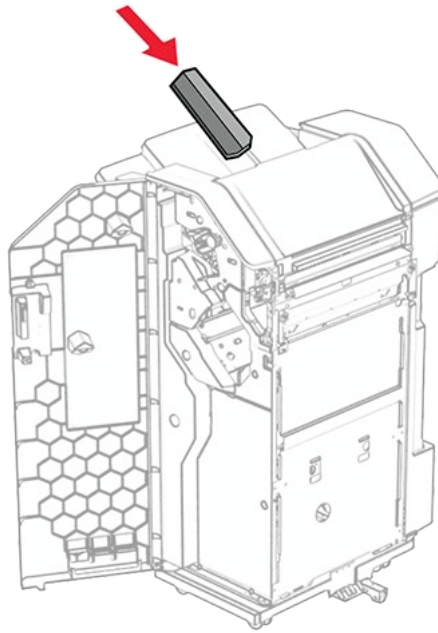
32. Open the finisher door, and then insert the hole punch box.



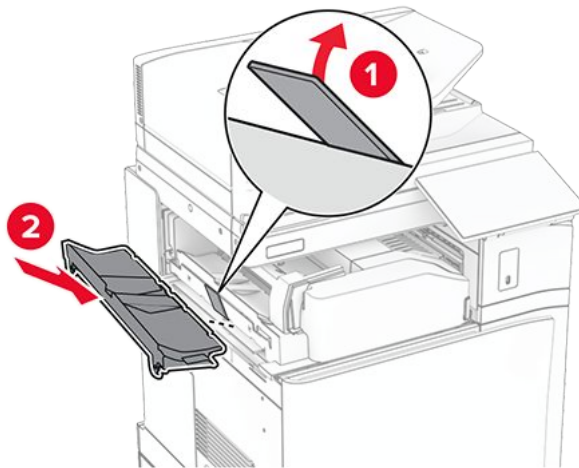
33. Place the bin extender into the finisher bin.

### Notes

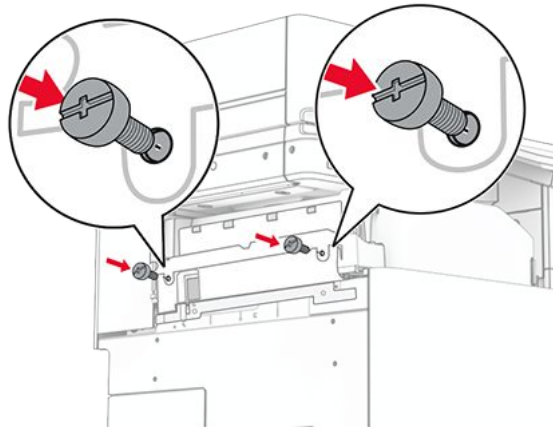
- The bin extender is used for A3-size paper or longer and in high humidity conditions to help in stacking the paper.
- The bin capacity is reduced when the bin extender is used.



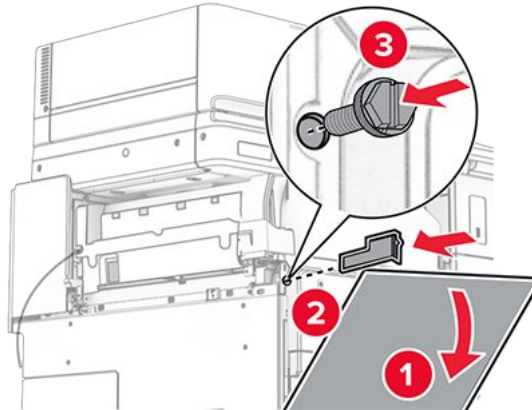
- 34. Close the finisher door.
- 35. Raise the bin flap, and then align and attach the cover to the option.



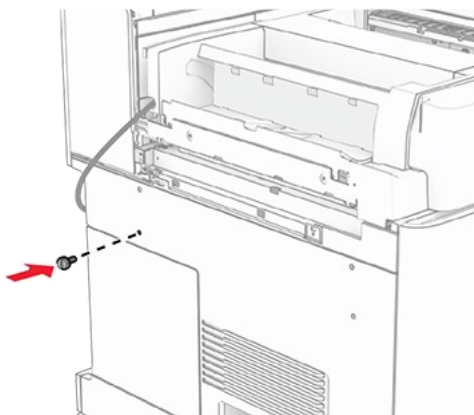
- 36. Install the screws.



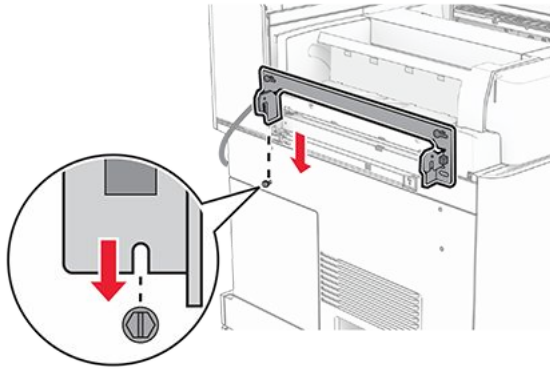
37. Open the front door, and then attach the trim cover that came with the option.



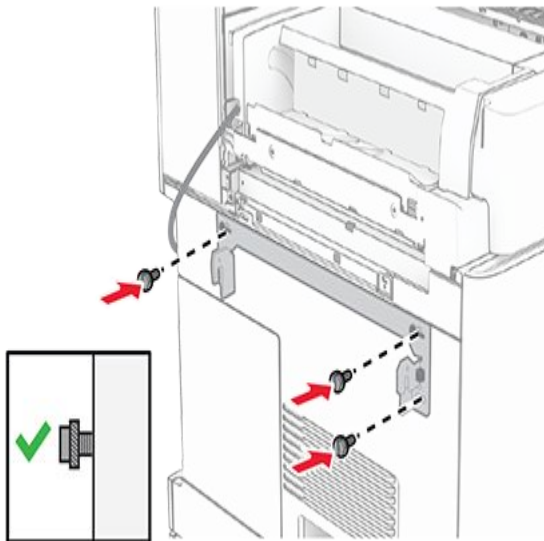
38. Loosely attach a screw to the printer.



39. Align the mounting bracket to the screw.

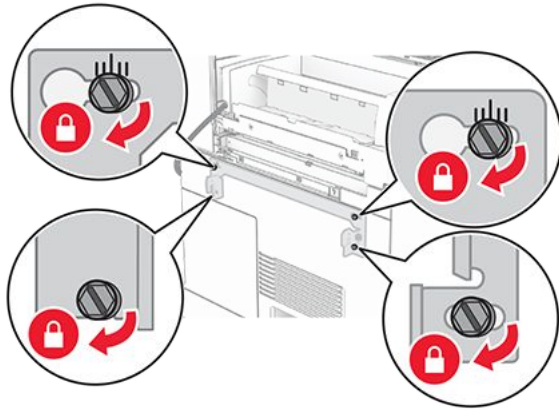


40. Loosely attach screws into the mounting bracket.

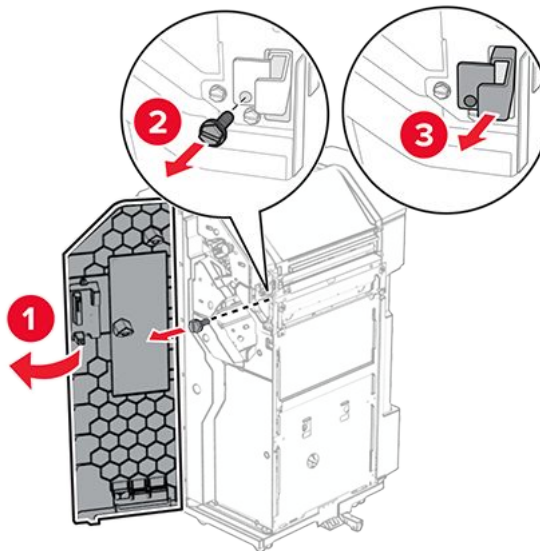


41. Tighten the screws to secure the mounting bracket onto the printer.

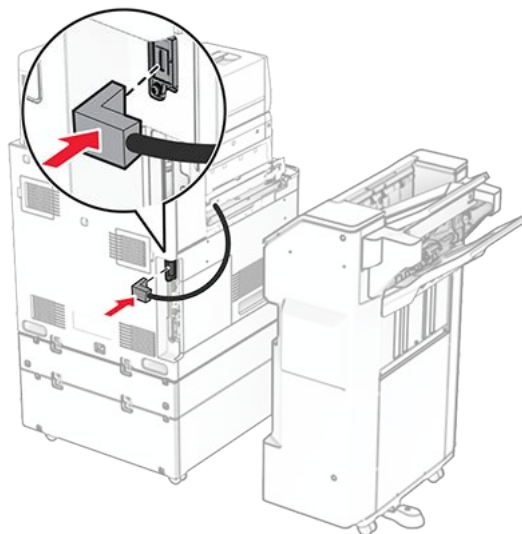
**Note:** Align the screws to the markers on the mounting bracket.



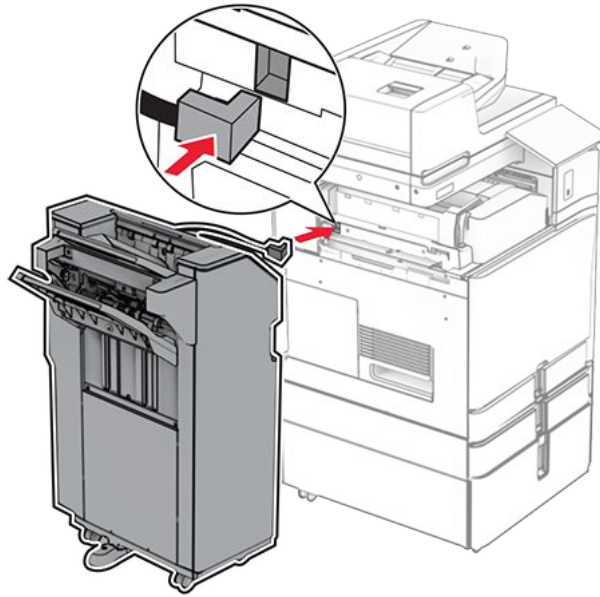
42. Open the finisher door, remove the screw, and then pull the finisher lock.



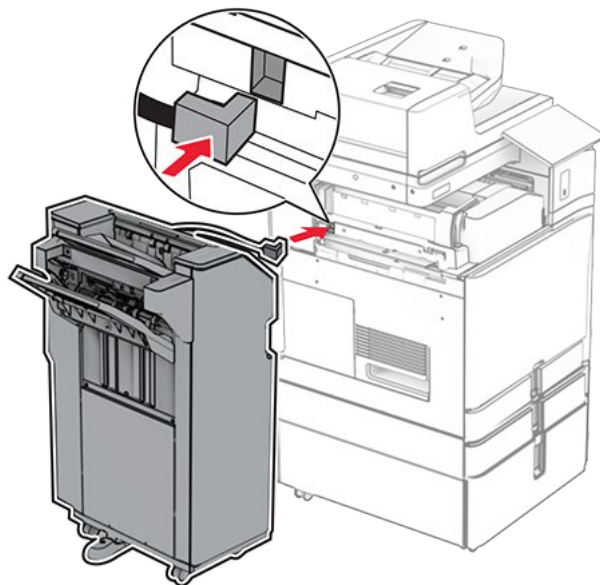
43. Connect the option cable to the printer.



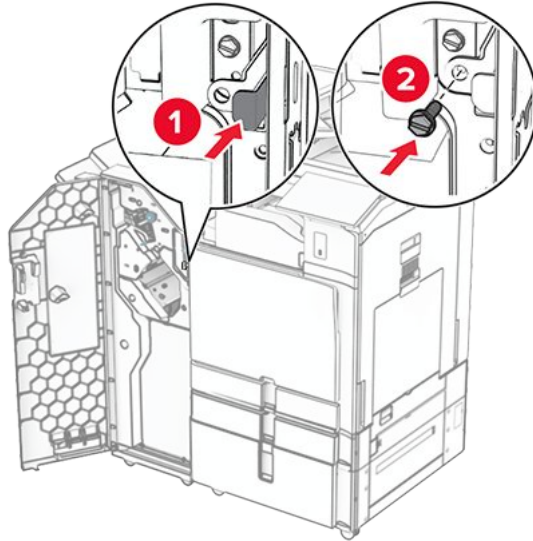
44. Connect the finisher cable to the option.



45. Attach the finisher to the printer.



46. Lock the finisher to the printer, and then install the screw.



47. Close the finisher door.
48. Connect one end of the power cord to the printer, and then the other end to the electrical outlet.



### **CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

49. Turn on the printer.

## Installing the staple, hole punch finisher and paper transport unit

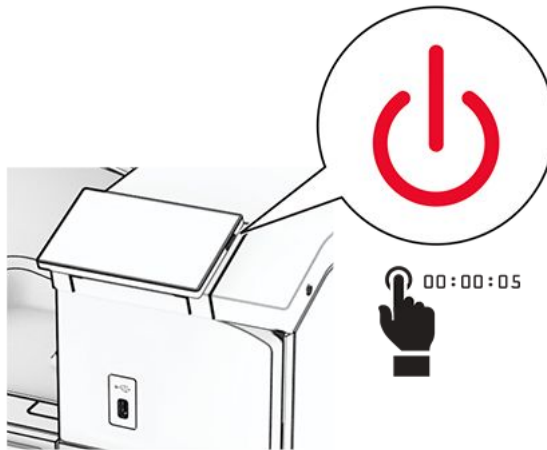


### **CAUTION—SHOCK HAZARD**

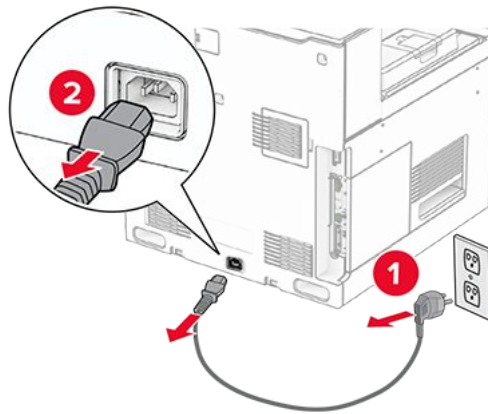
To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

**Note:** This task requires a flat-head screwdriver.

1. Turn off the printer.

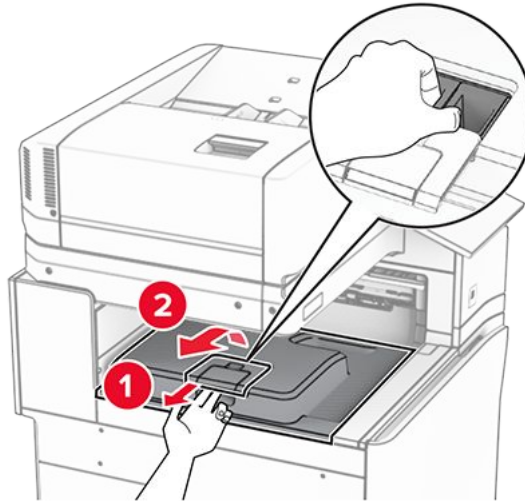


2. Unplug the power cord from the electrical outlet, and then from the printer.



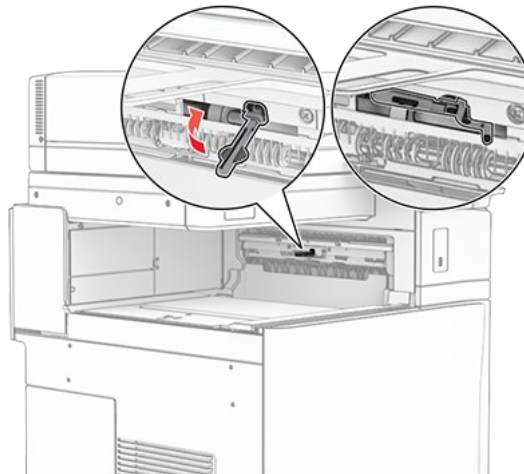
3. Unpack the paper transport unit.
4. Remove the standard bin.

**Note:** Do not throw away the bin.



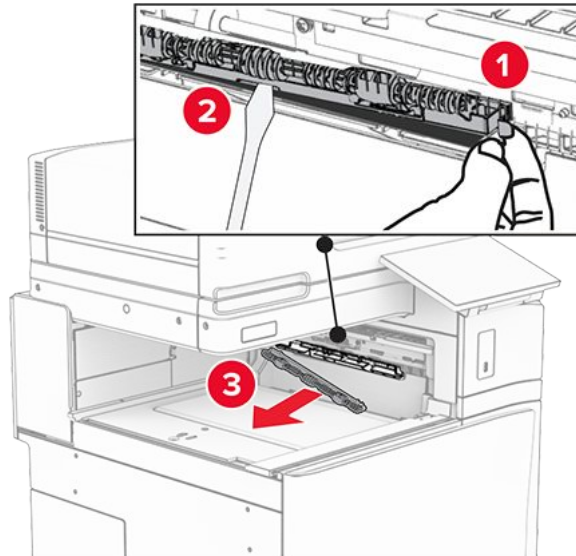
5. Before installing the option, place the exit bin flag into the closed position.

**Note:** When the option is removed, place the exit bin flag into the open position.

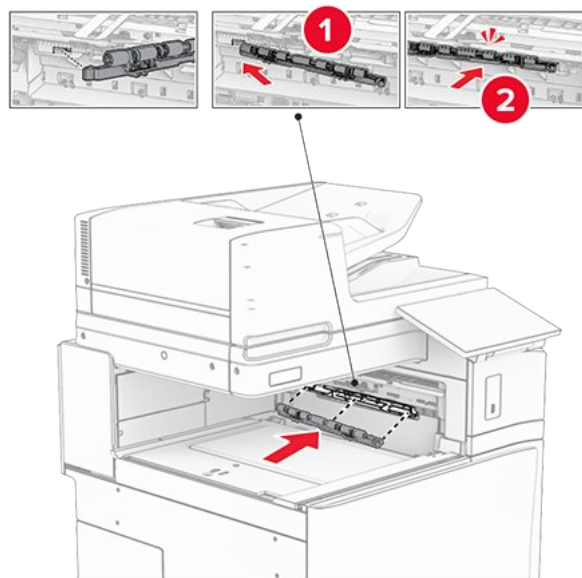


6. Remove the backup roller.

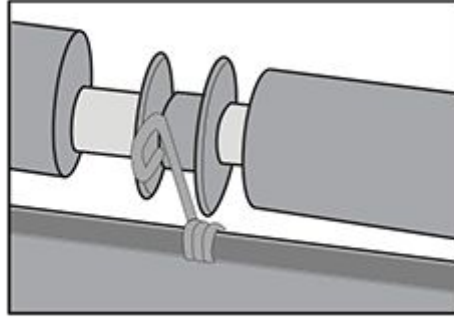
**Note:** Do not throw away the roller.



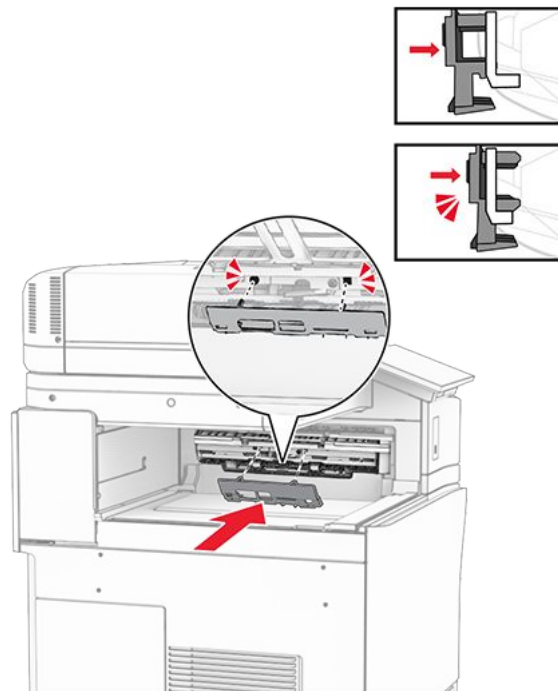
7. Insert the feed roller that came with the paper transport unit until it clicks into place.



**Note:** Make sure that the metal spring is in front of the feed roller.

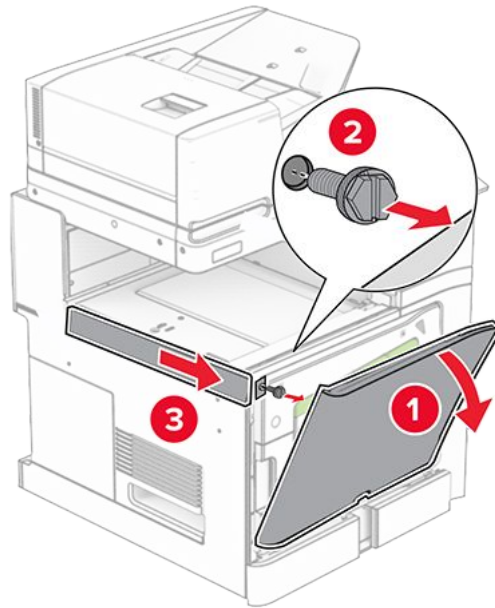


8. Attach the cover until it clicks into place.



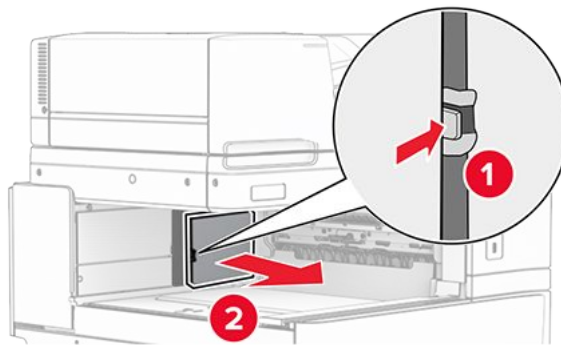
9. Open the front door, and then remove the cover on the left side of the printer.

**Note:** Do not throw away the screw and cover.



10. Close the front door.
11. Remove the paper transport connector cover.

**Note:** Do not throw away the cover.

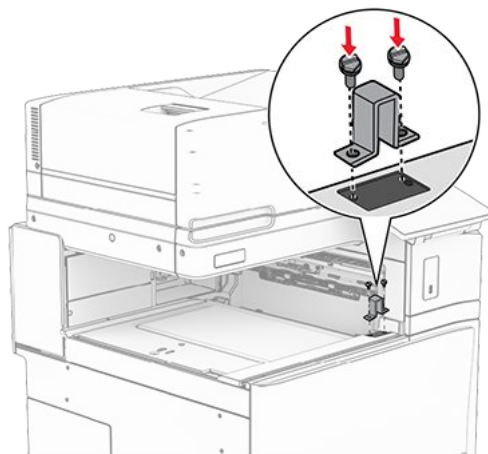


12. Remove the cover.

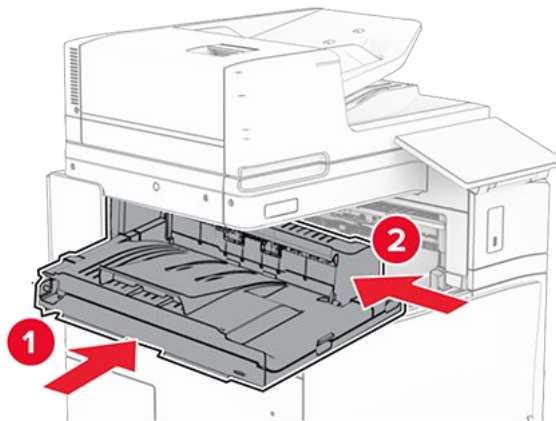
**Note:** Do not throw away the cover.



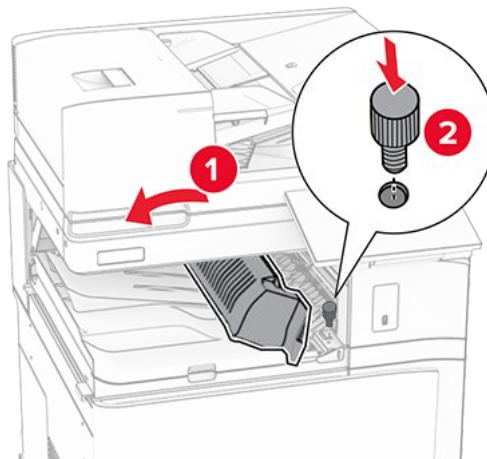
13. Attach the metal bracket.



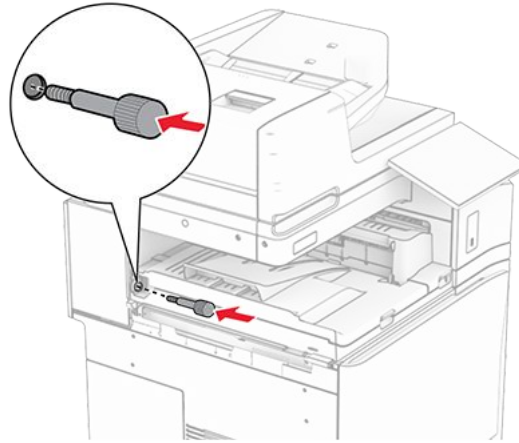
14. Insert the paper transport unit.



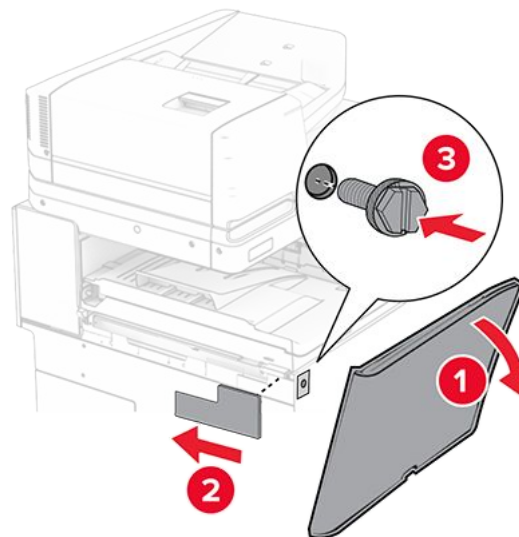
15. Open handle G, and then install the screw into the front of the paper transport unit.



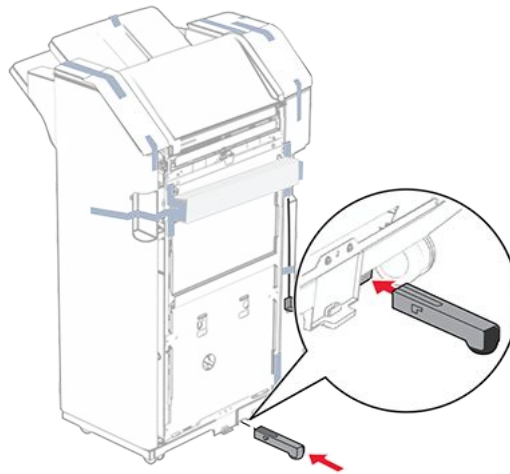
16. Close handle G.
17. Install the screw into the rear of the paper transport unit.



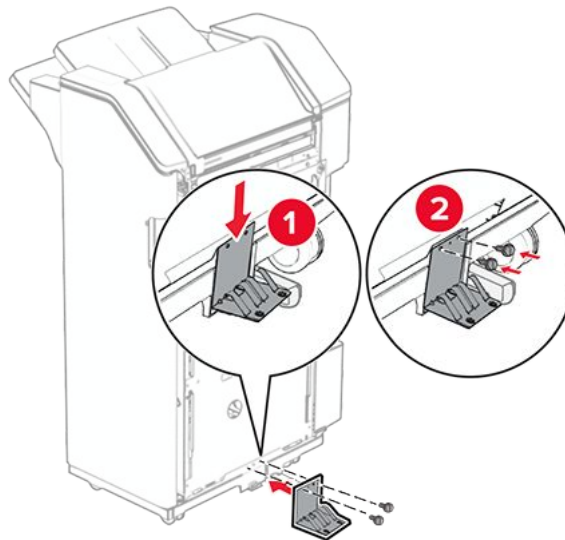
18. Open the front door, and then attach the cover that came with the paper transport unit to the left side of the printer.



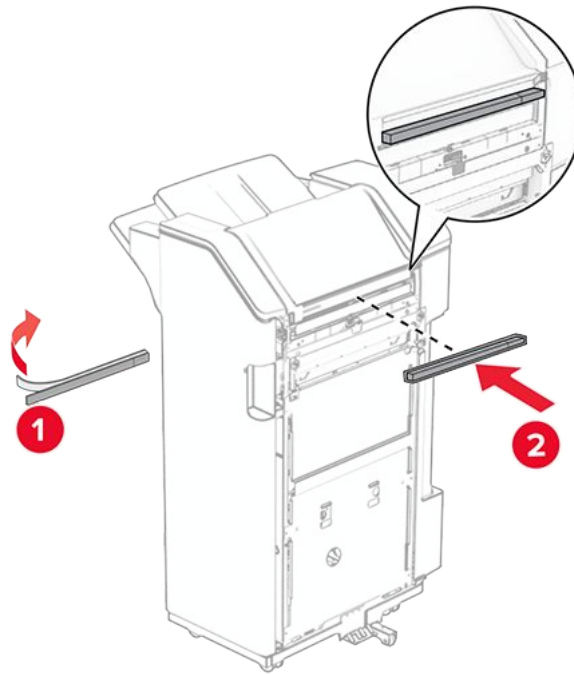
19. Close the front door.
20. Unpack the staple, hole punch finisher.
21. Install the stabilizer.



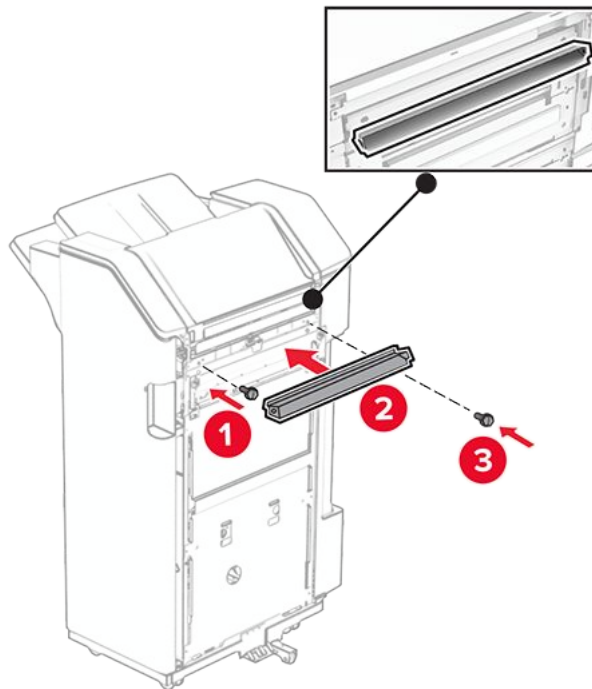
22. Remove the pieces of tape around the finisher.
23. Attach the bracket to the finisher.



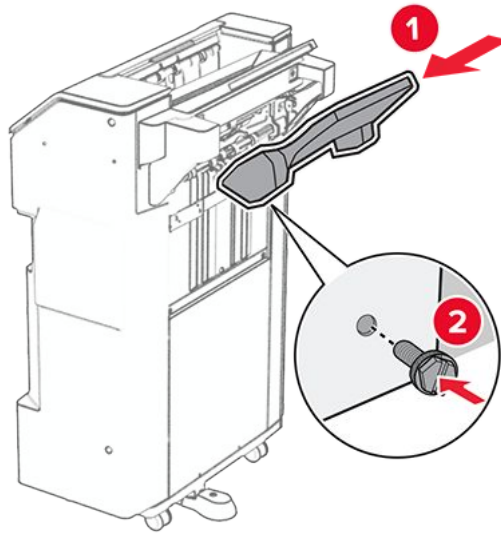
24. Attach the foam tape to the finisher.



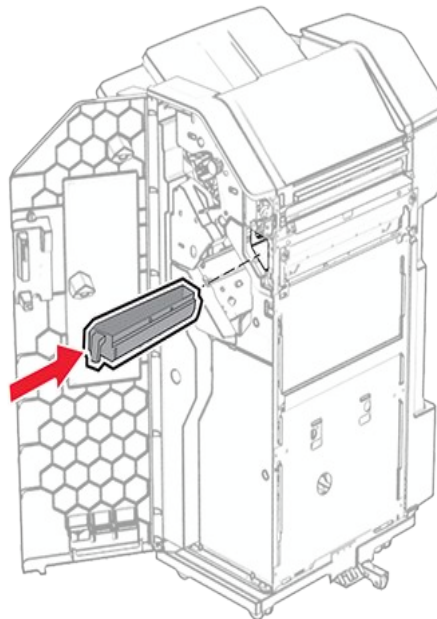
25. Attach the feed guide to the finisher.



26. Attach the bin to the finisher.



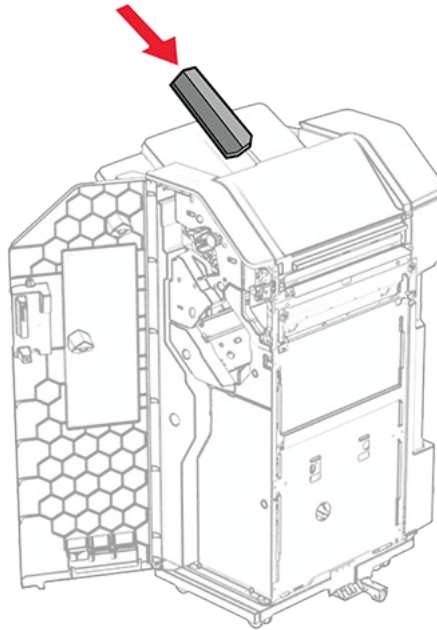
27. Open the finisher door, and then insert the hole punch box.



28. Place the bin extender into the finisher bin.

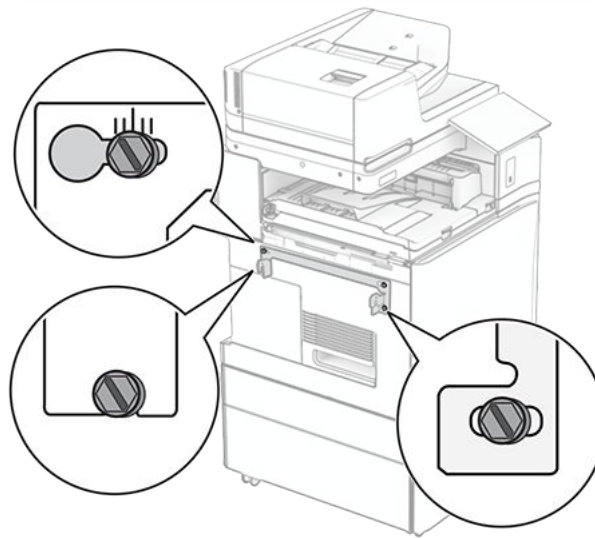
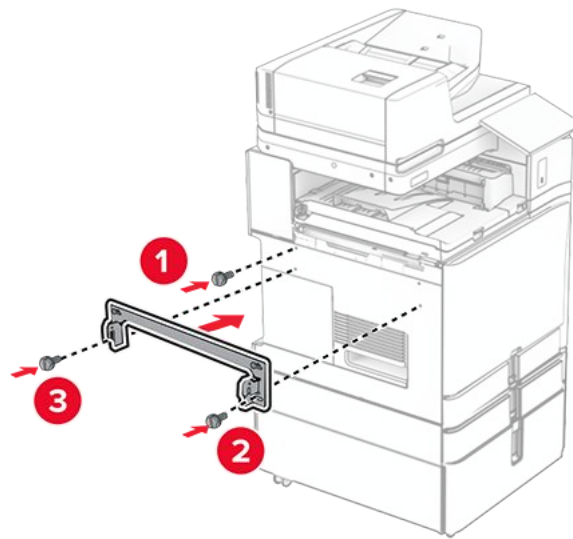
### Notes

- The bin extender is used for A3-size paper or longer and in high humidity conditions to help in stacking the paper.
- The bin capacity is reduced when the bin extender is used.

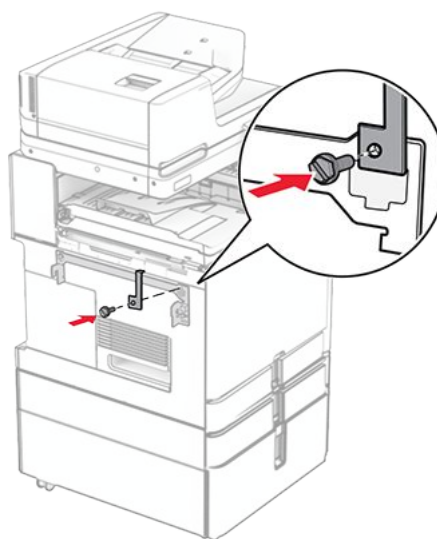


29. Close the finisher door.
30. Attach the holder to the rear of the finisher
31. Attach the mounting bracket to the printer.

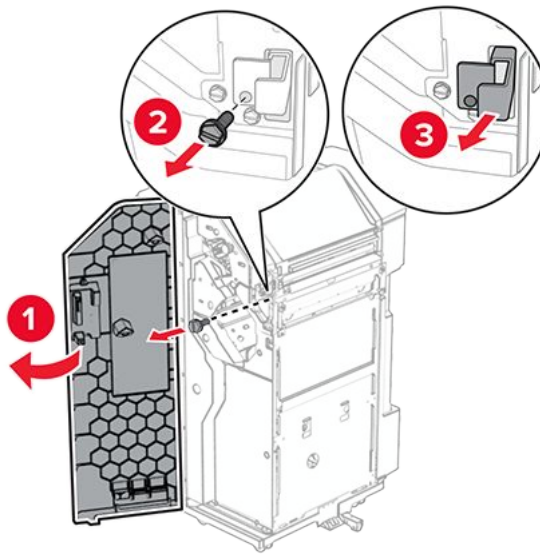
**Note:** Align the screws to the markers on the mounting bracket.



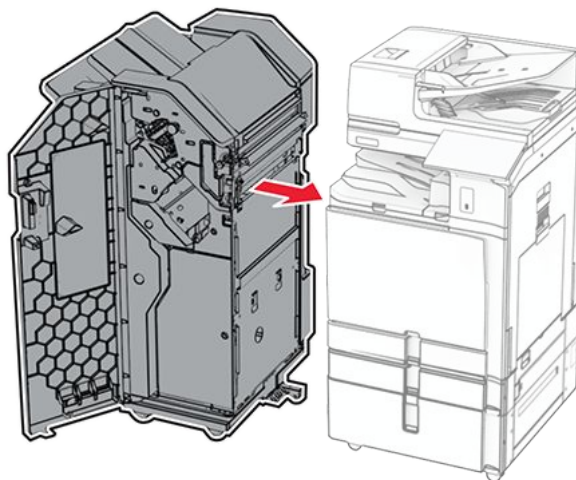
32. Attach the metal bracket that came with the paper transport unit to the printer.



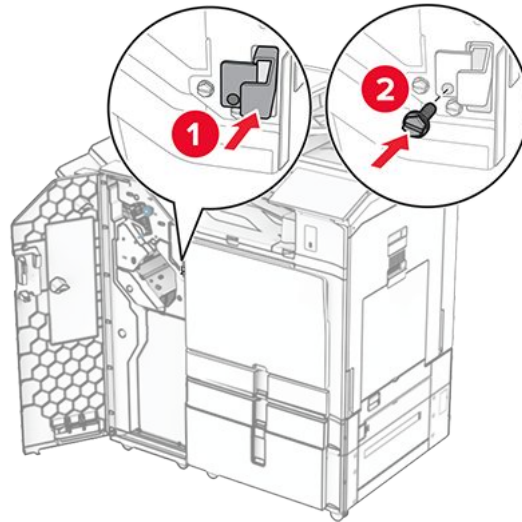
33. Open the finisher door, remove the screw, and then pull the finisher lock.



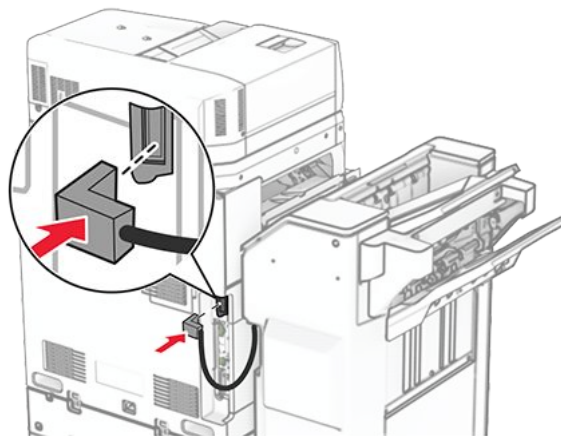
34. Attach the finisher to the printer.



35. Lock the finisher to the printer, and then install the screw.



36. Connect the finisher cable to the printer.



37. Connect one end of the power cord to the printer, and then the other end to the electrical outlet.



**CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

38. Turn on the printer.

## Installing the staple, hole punch finisher and folding paper transport

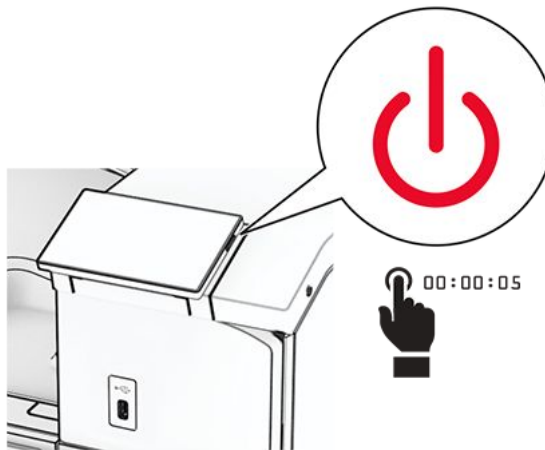


### CAUTION—SHOCK HAZARD

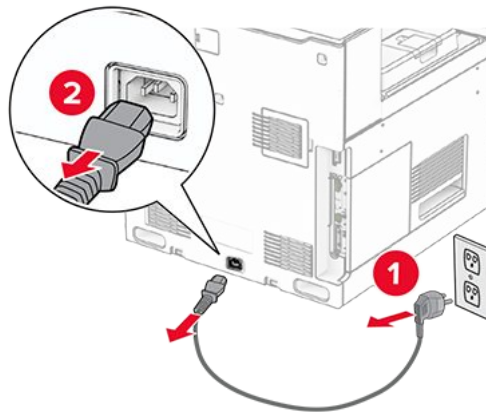
To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

**Note:** This task requires a flat-head screwdriver.

1. Turn off the printer.

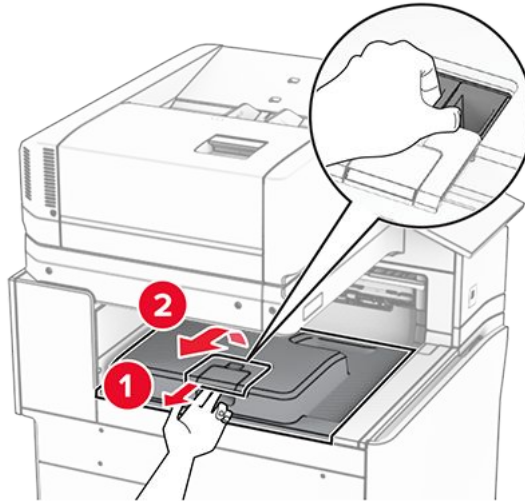


2. Unplug the power cord from the electrical outlet, and then from the printer.



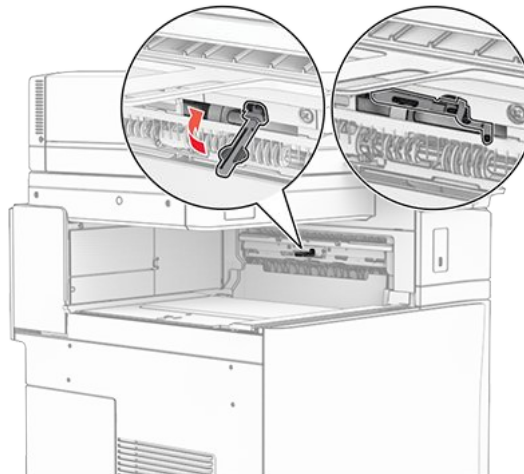
3. Unpack the folding paper transport, and then remove all the packing material.
4. Remove the standard bin.

**Note:** Do not throw away the bin.



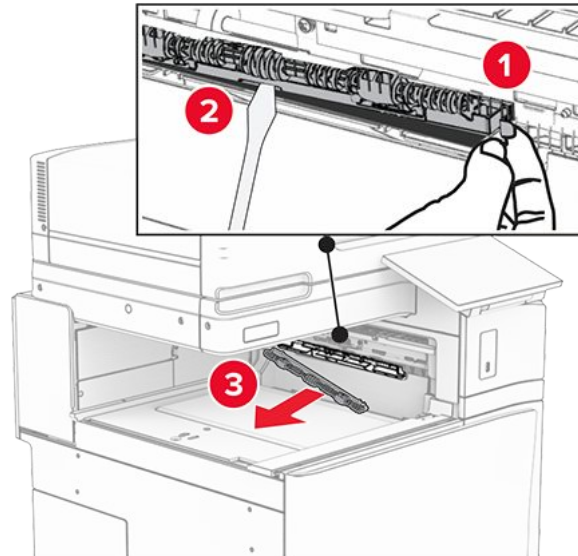
5. Before installing the option, place the exit bin flag into the closed position.

**Note:** When the option is removed, place the exit bin flag into the open position.

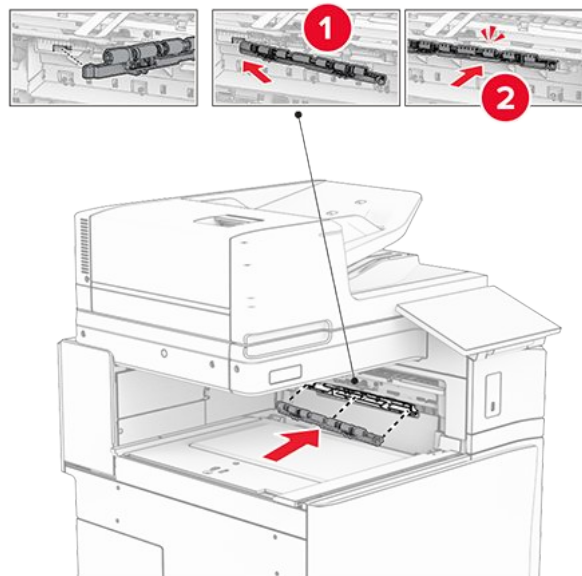


6. Remove the backup roller.

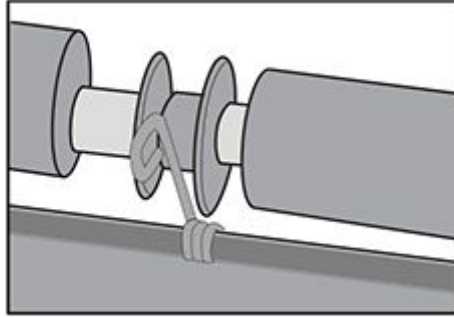
**Note:** Do not throw away the roller.



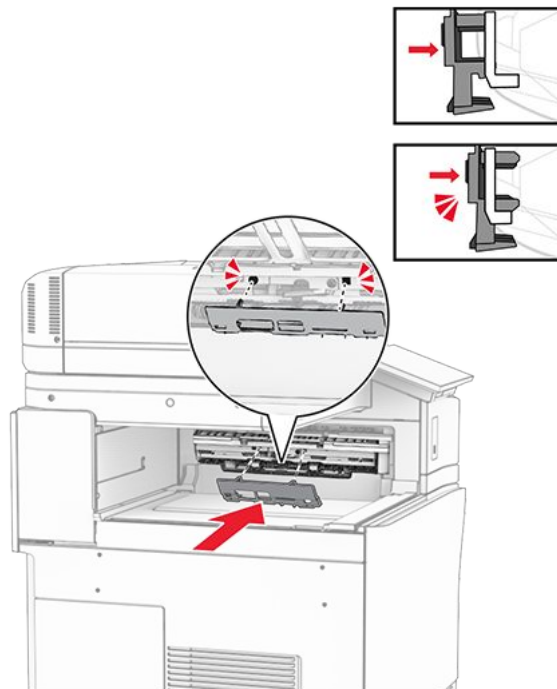
7. Insert the feed roller that came with the option until it clicks into place.



**Note:** Make sure that the metal spring is in front of the feed roller.

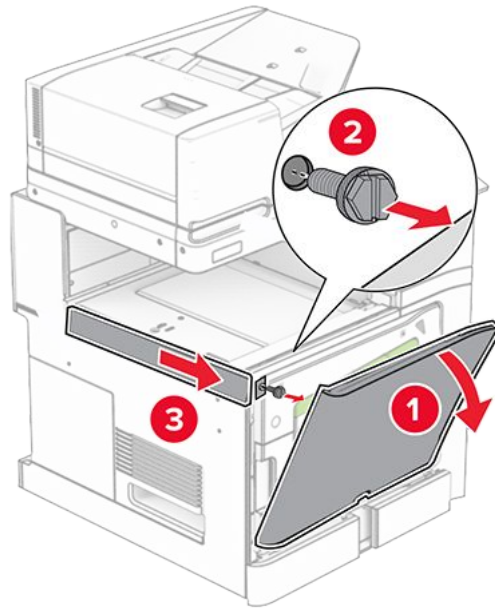


8. Attach the cover until it clicks into place.



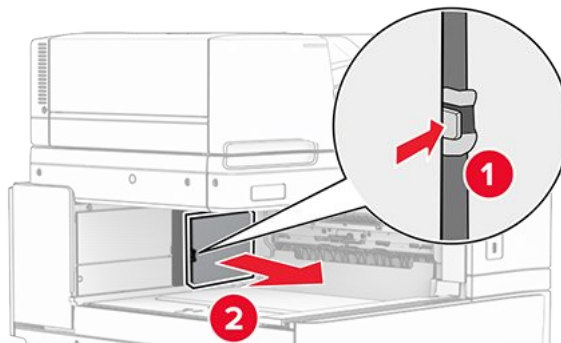
9. Open the front door, and then remove the cover on the left side of the printer.

**Note:** Do not throw away the screw and cover.



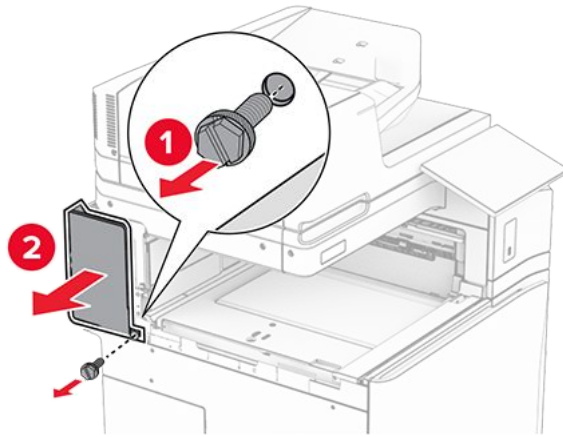
10. Close the front door.
11. Remove the paper transport connector cover.

**Note:** Do not throw away the cover.



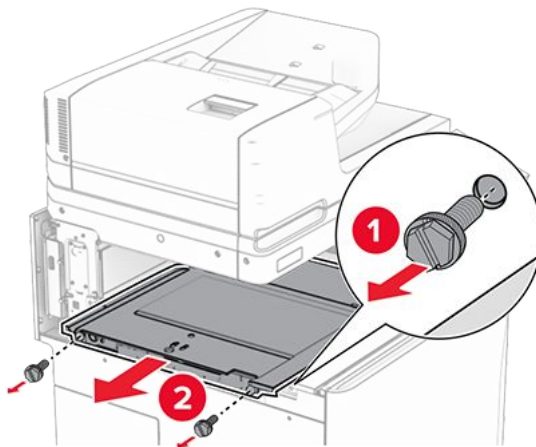
12. Remove the left rear cover.

**Note:** Do not throw away the screw and cover.

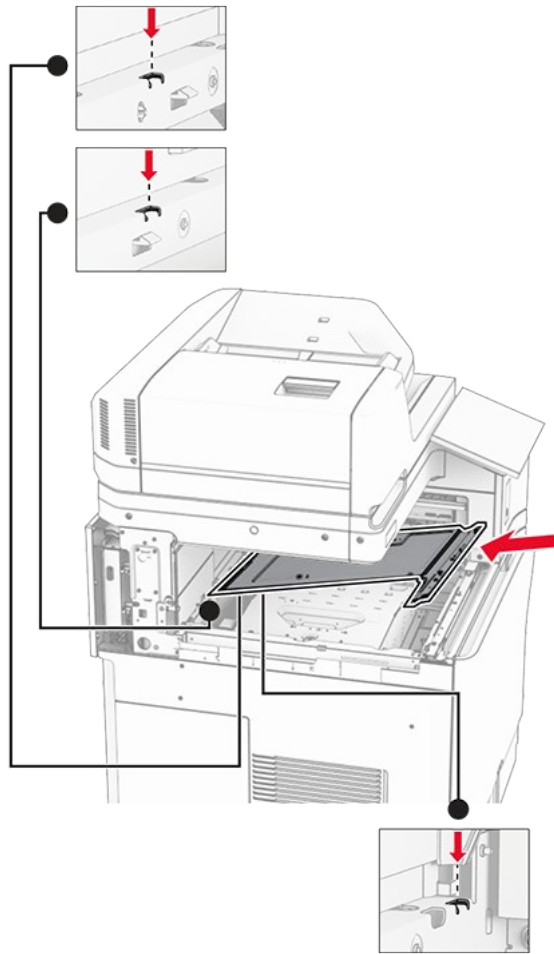


13. Remove the inner bin cover.

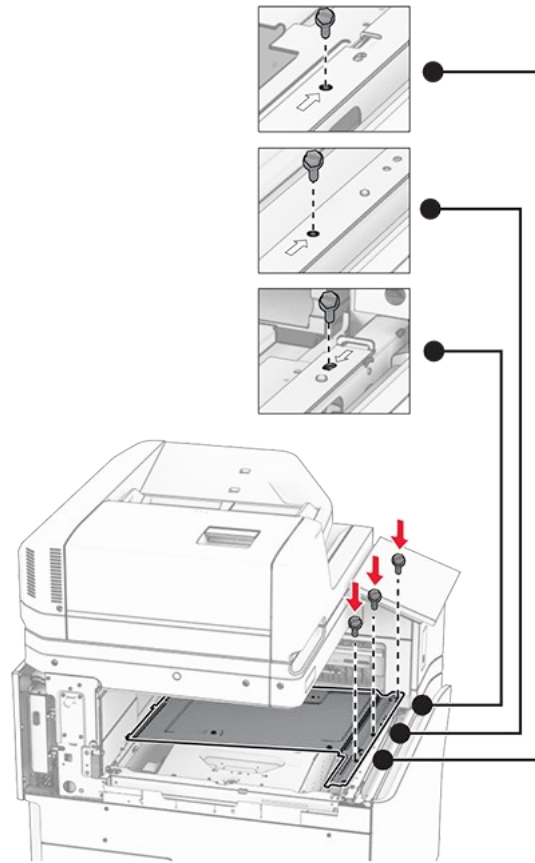
**Note:** Do not throw away the screw and cover.



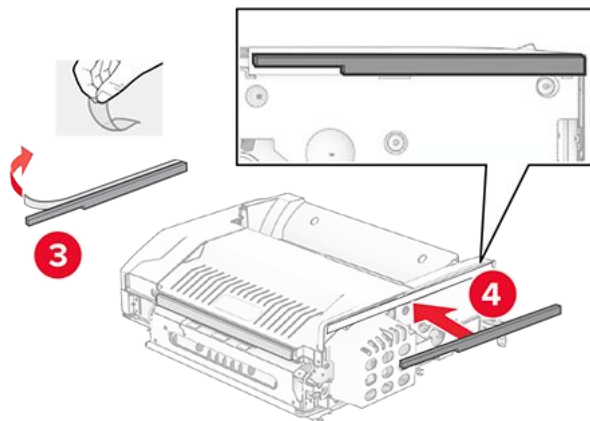
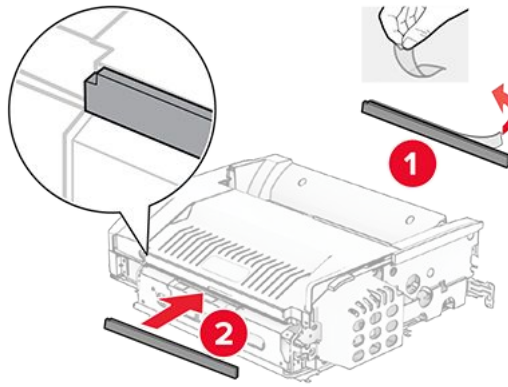
14. Align, and then insert the inner bin cover that came with the folding paper transport.



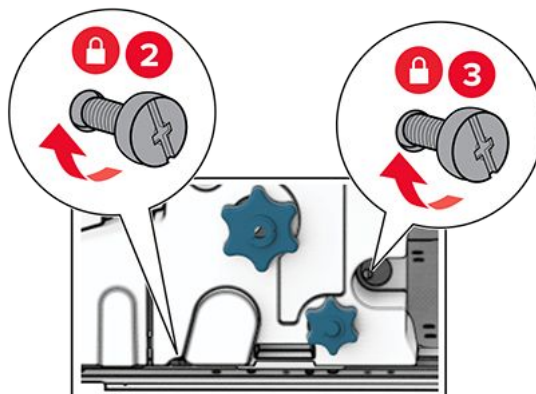
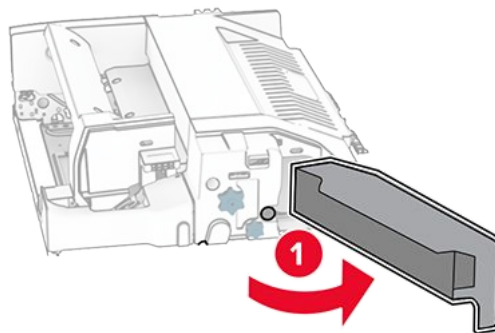
15. Install the screws to the inner bin cover.



16. Attach the pieces of foam tape to the option.

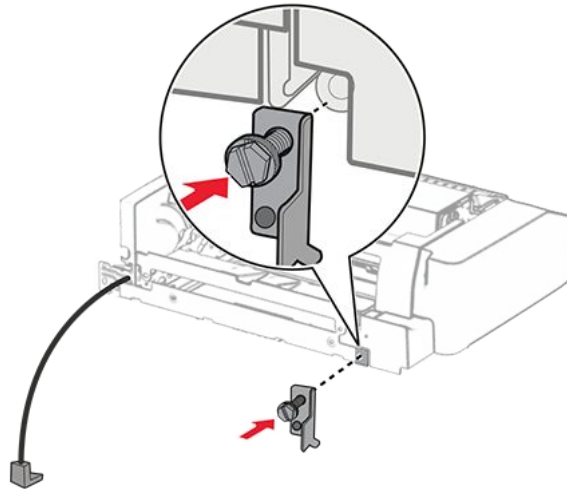


17. Open door F, and then tighten the screws.



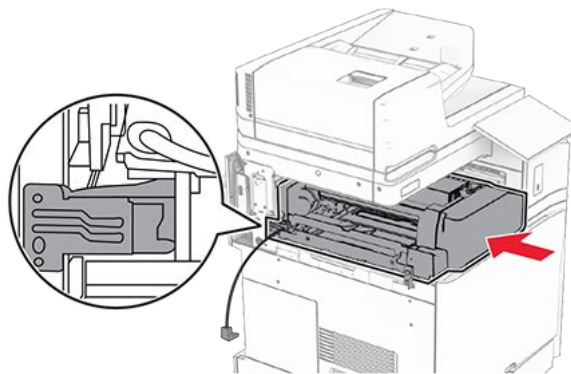
18. Close door F.

19. Attach the bracket to the option.

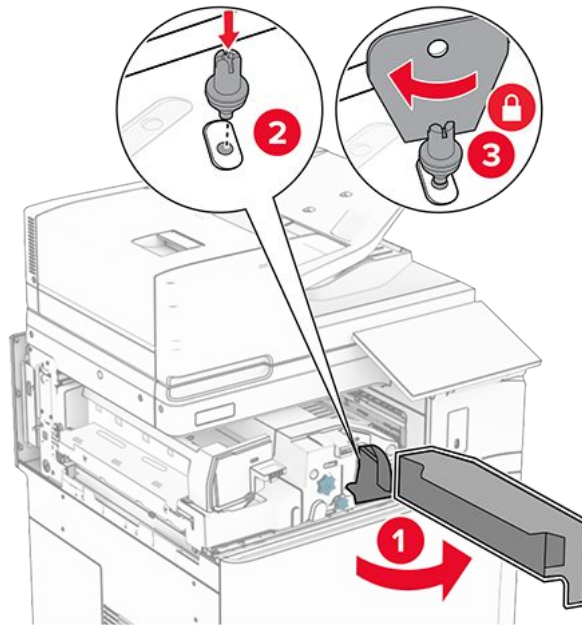


20. Insert the option.

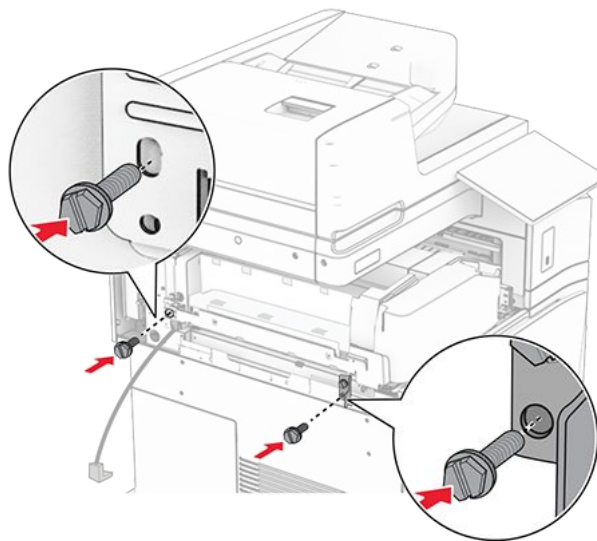
**Note:** Make sure that the metal bracket is in front of the printer.



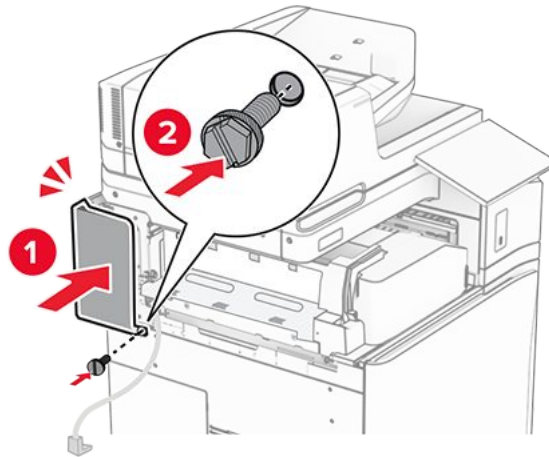
21. Open door F, and then using the screwdriver that came with the option, install the screw.



- 22. Close door F.
- 23. Install the screws into the option.



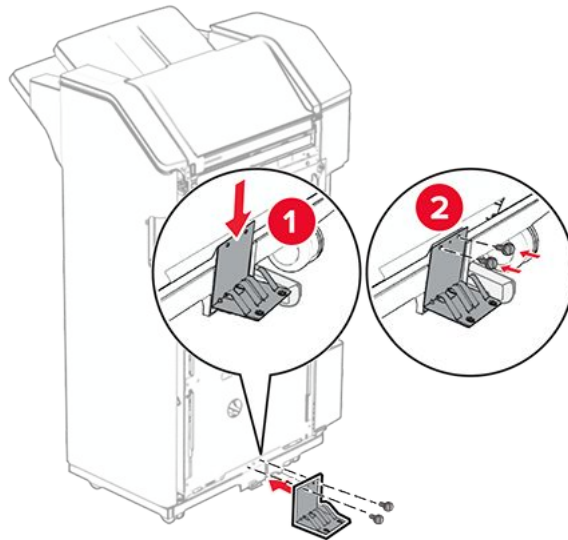
- 24. Attach the left rear cover.



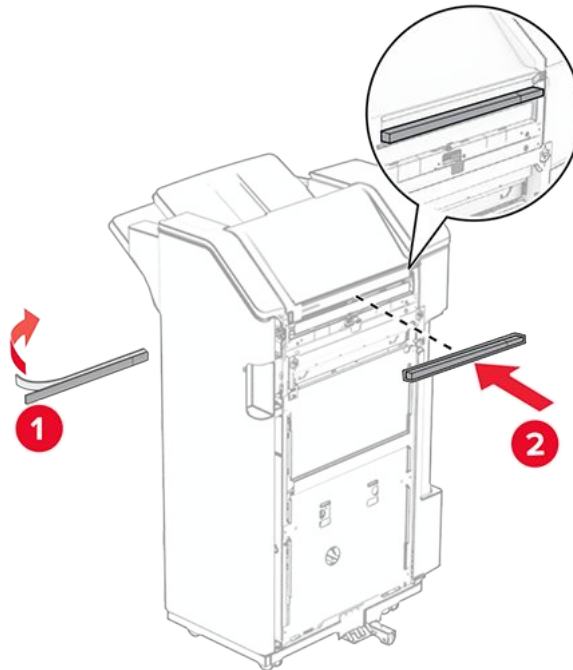
25. Unpack the staple, hole punch finisher.
26. Install the stabilizer.



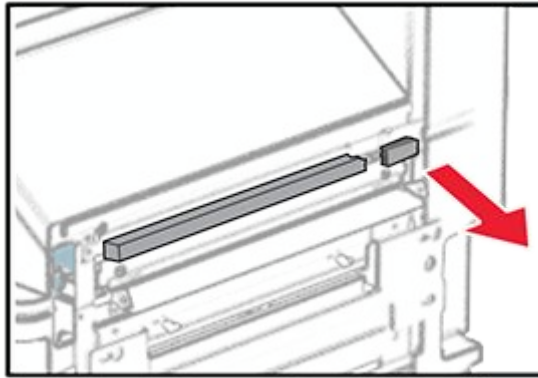
27. Remove the pieces of tape around the finisher.
28. Attach the bracket to the finisher.



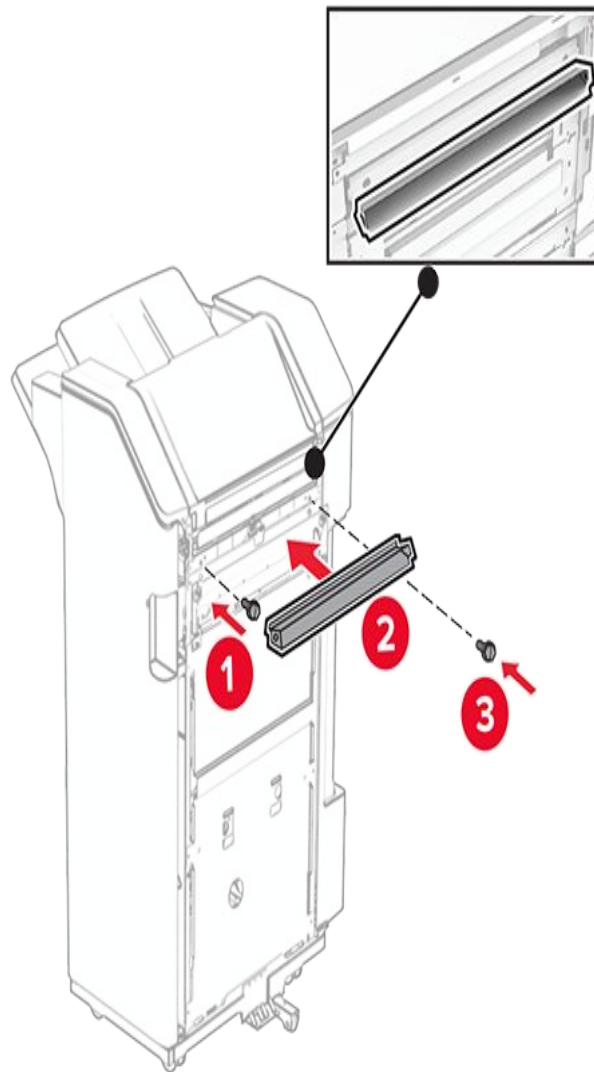
29. Attach the foam tape to the finisher.



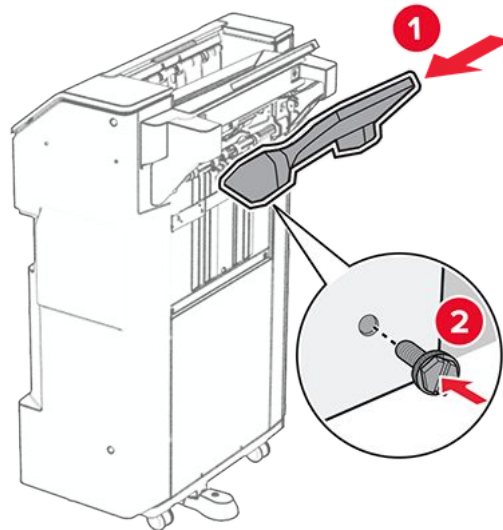
**Note:** Remove the small portion of foam on the right side of the finisher.



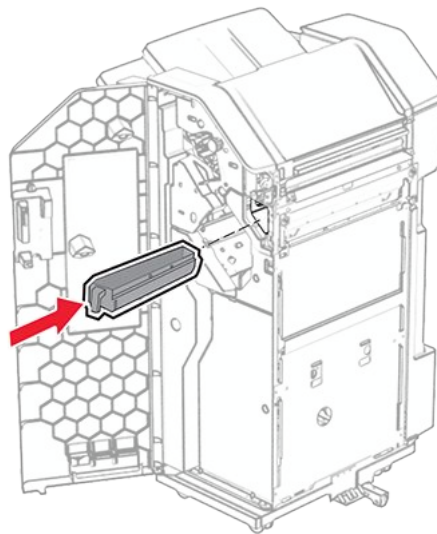
30. Attach the feed guide to the finisher.



31. Attach the bin to the finisher.



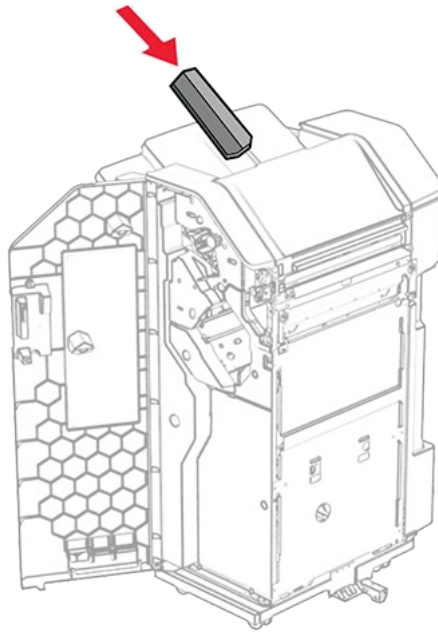
32. Open the finisher door, and then insert the hole punch box.



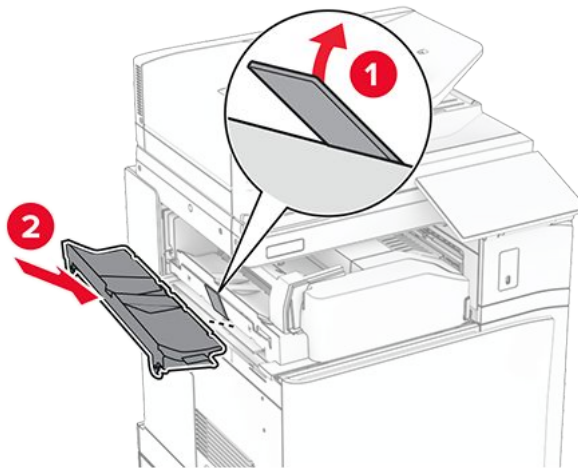
33. Place the bin extender into the finisher bin.

### Notes

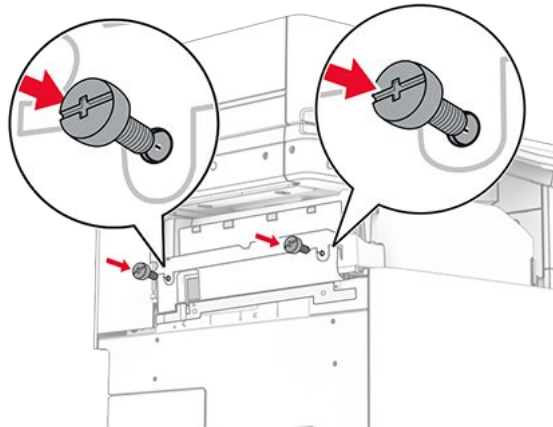
- The bin extender is used for A3-size paper or longer and in high humidity conditions to help in stacking the paper.
- The bin capacity is reduced when the bin extender is used.



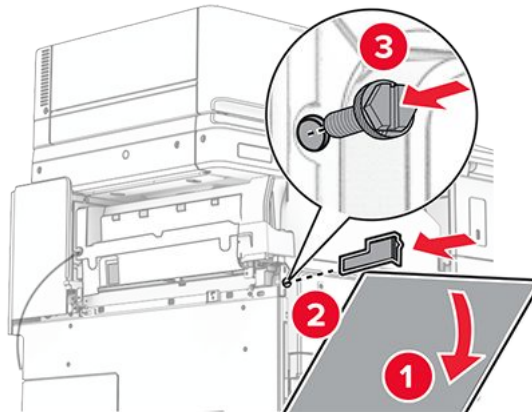
- 34. Close the finisher door.
- 35. Raise the bin flap, and then align and attach the cover to the option.



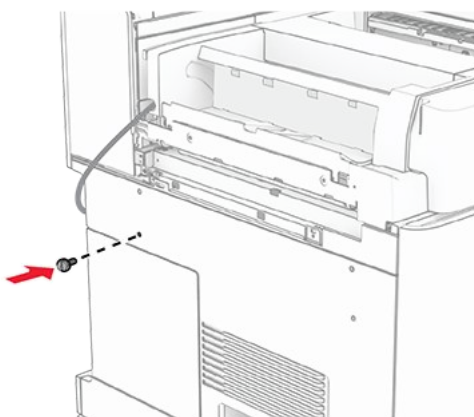
- 36. Install the screws.



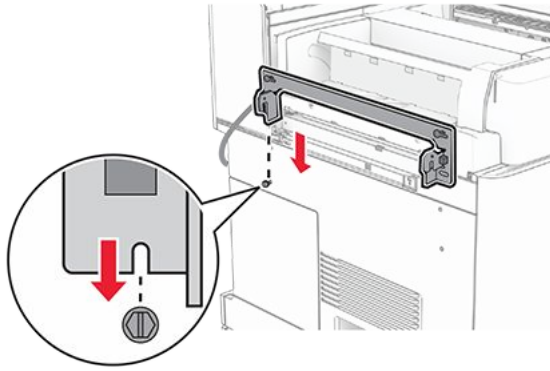
37. Open the front door, and then attach the trim cover that came with the option.



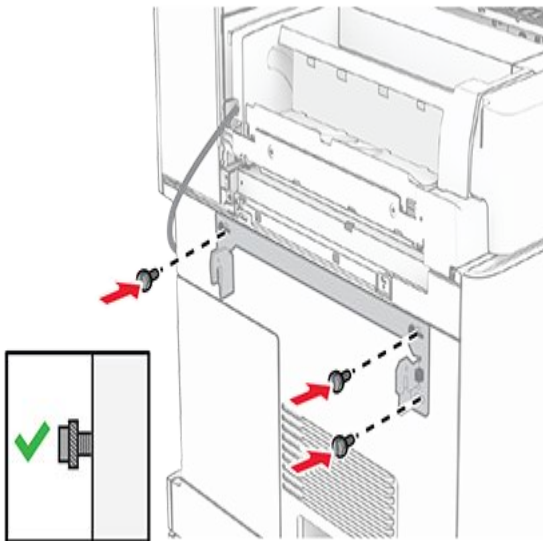
38. Loosely attach a screw to the printer.



39. Align the mounting bracket to the screw.

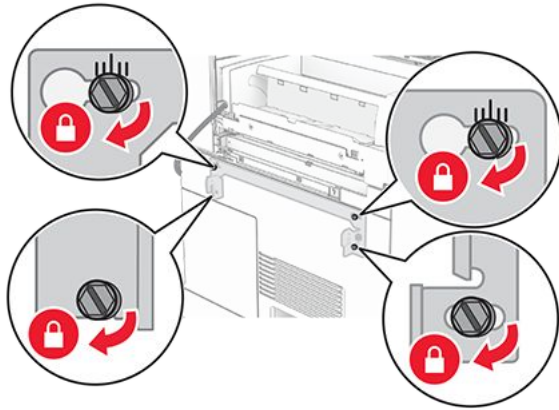


40. Loosely attach screws into the mounting bracket.

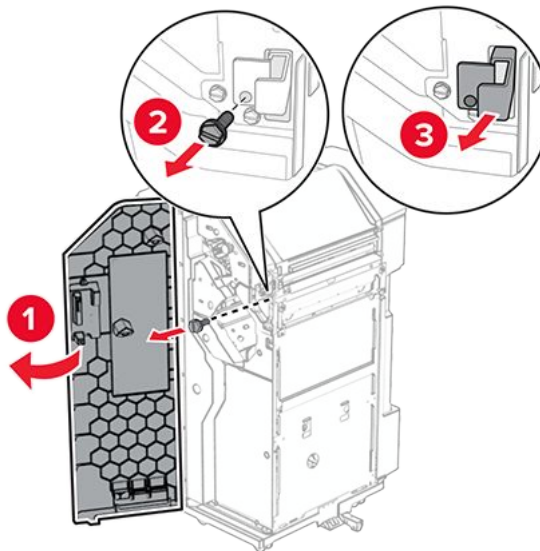


41. Tighten the screws to secure the mounting bracket onto the printer.

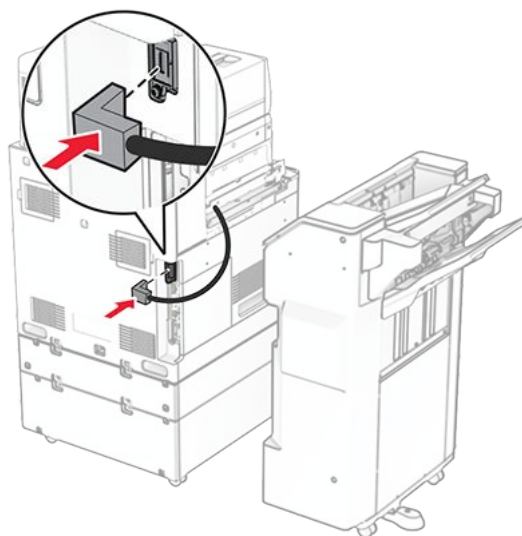
**Note:** Align the screws to the markers on the mounting bracket.



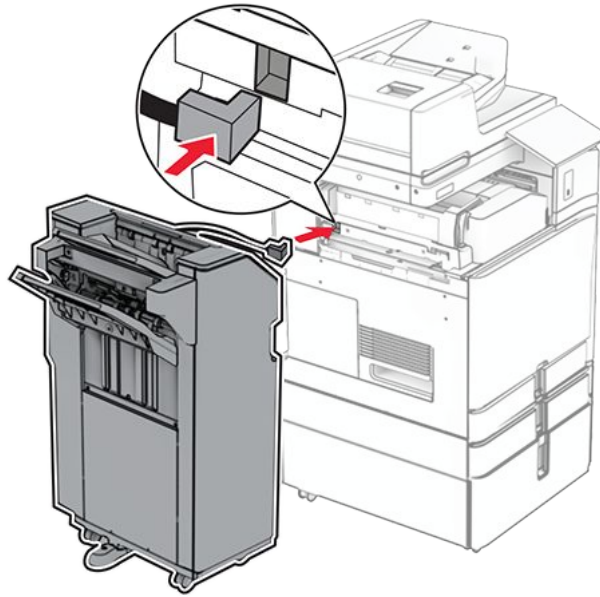
42. Open the finisher door, remove the screw, and then pull the finisher lock.



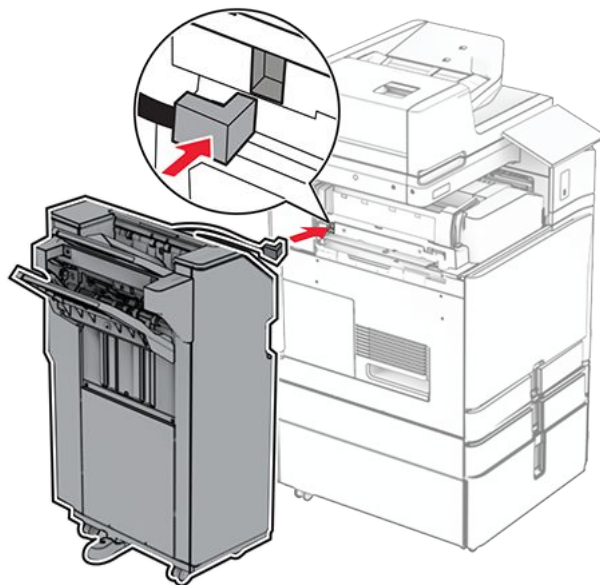
43. Connect the option cable to the printer.



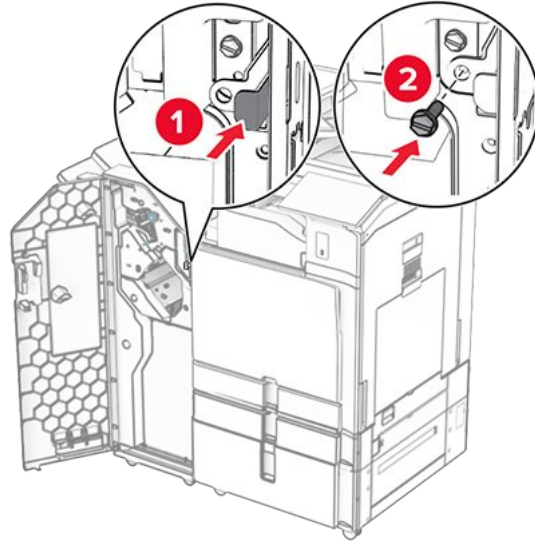
44. Connect the finisher cable to the option.



45. Attach the finisher to the printer.



46. Lock the finisher to the printer, and then install the screw.



47. Close the finisher door.
48. Connect one end of the power cord to the printer, and then the other end to the electrical outlet.



### **CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

49. Turn on the printer.

## Installing the booklet finisher and paper transport unit

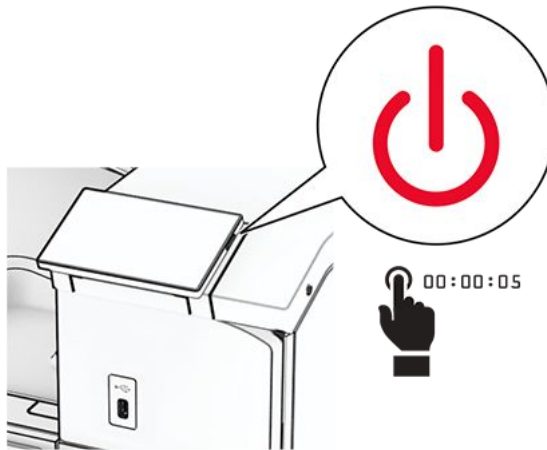


### **CAUTION—SHOCK HAZARD**

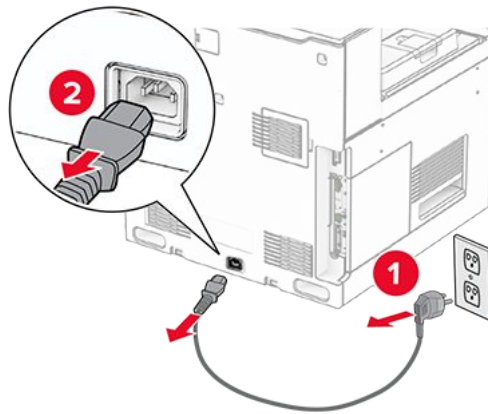
To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

**Note:** This task requires a flat-head screwdriver.

1. Turn off the printer.

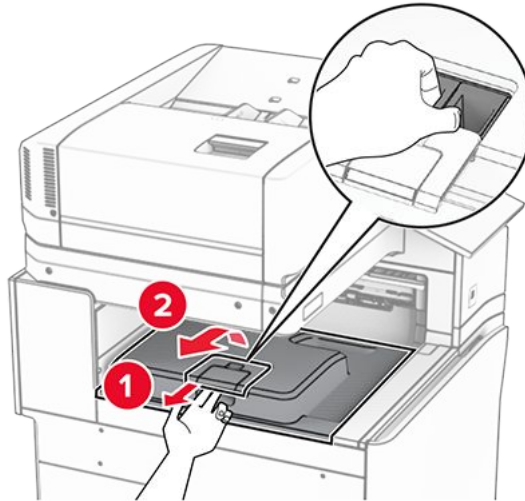


2. Unplug the power cord from the electrical outlet, and then from the printer.



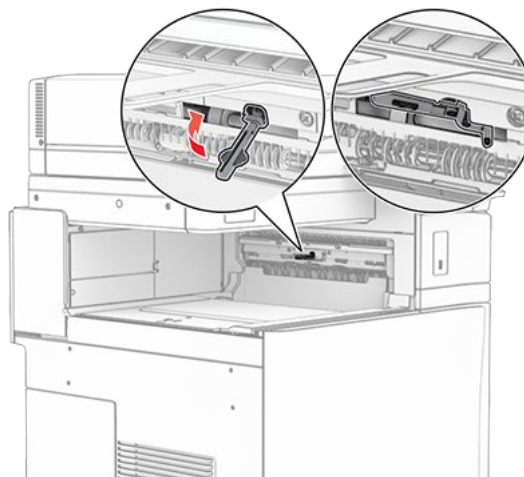
3. Unpack the paper transport unit.
4. Remove the standard bin.

**Note:** Do not throw away the bin.



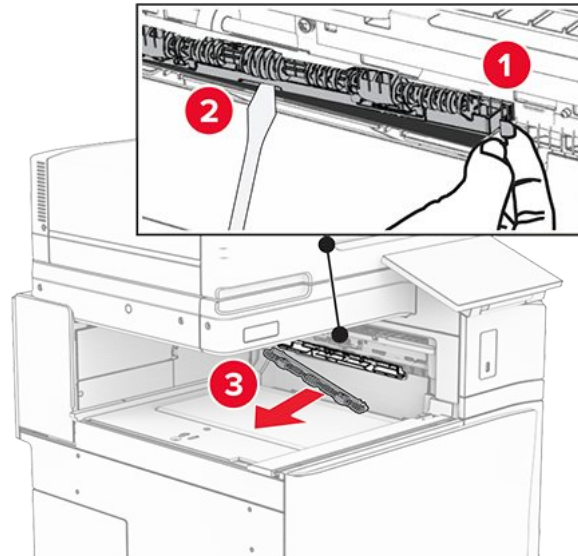
5. Before installing the option, place the exit bin flag into the closed position.

**Note:** When the option is removed, place the exit bin flag into the open position.

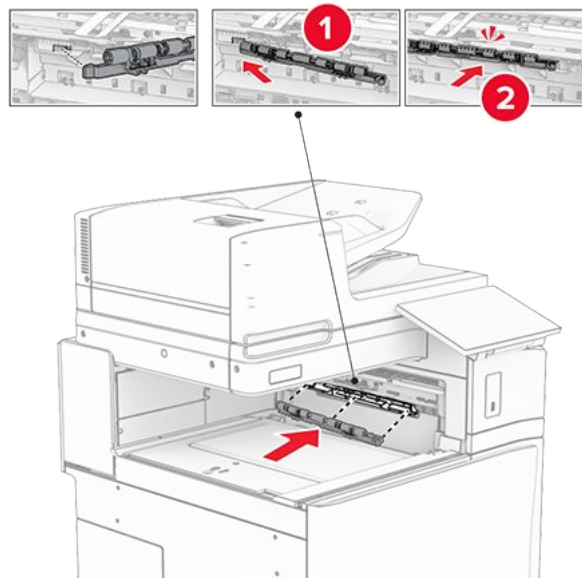


6. Remove the backup roller.

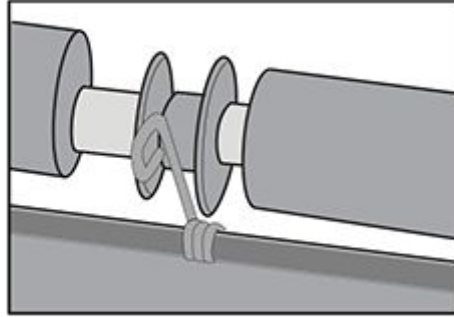
**Note:** Do not throw away the roller.



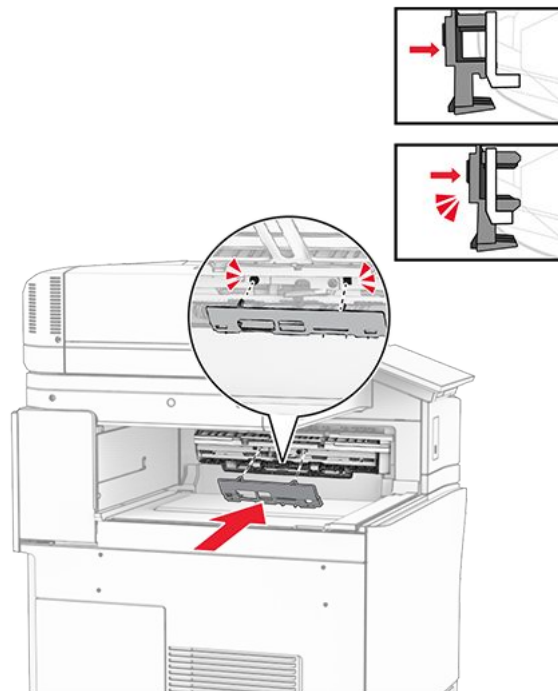
7. Insert the feed roller that came with the paper transport unit until it clicks into place.



**Note:** Make sure that the metal spring is in front of the feed roller.

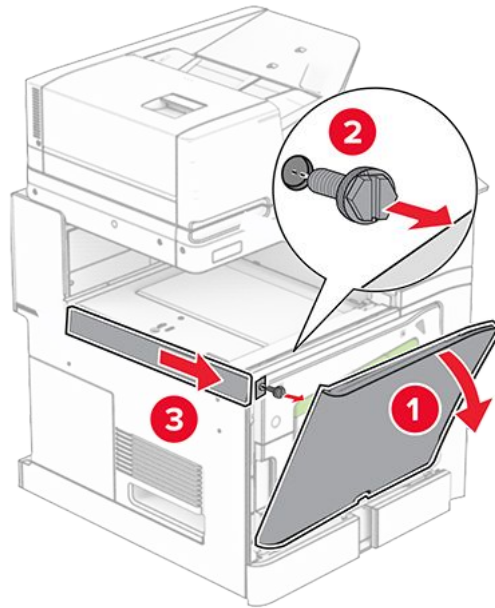


8. Attach the roller cover until it clicks into place.



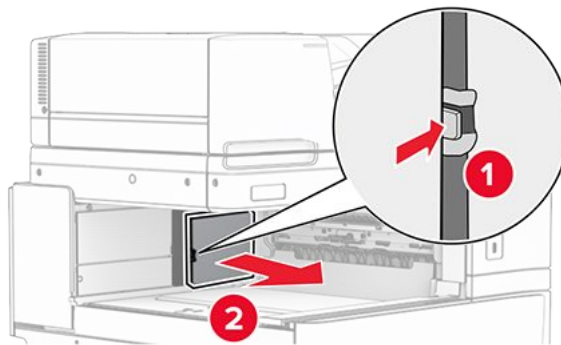
9. Open the front door, and then remove the cover on the left side of the printer.

**Note:** Do not throw away the screw and cover.



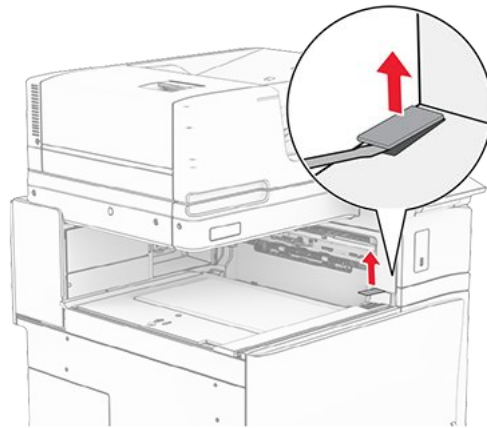
10. Close the front door.
11. Remove the paper transport connector cover.

**Note:** Do not throw away the cover.

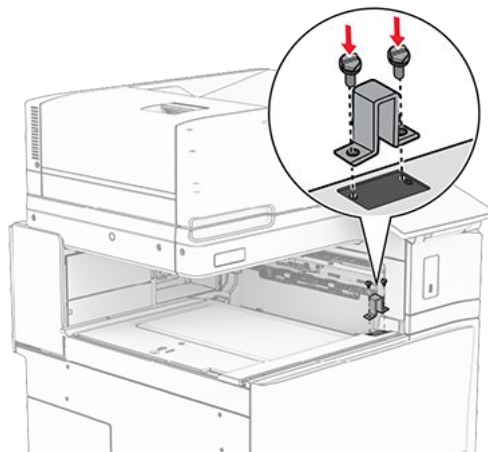


12. Remove the cover.

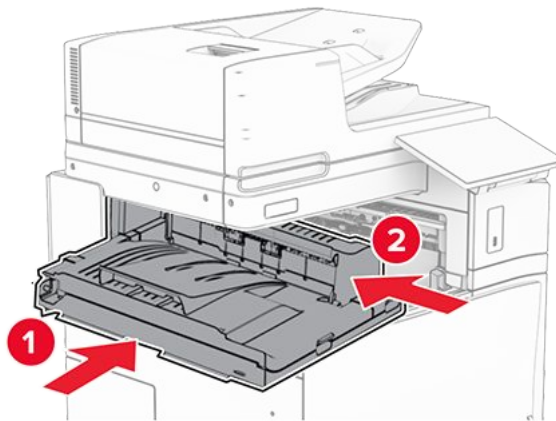
**Note:** Do not throw away the cover.



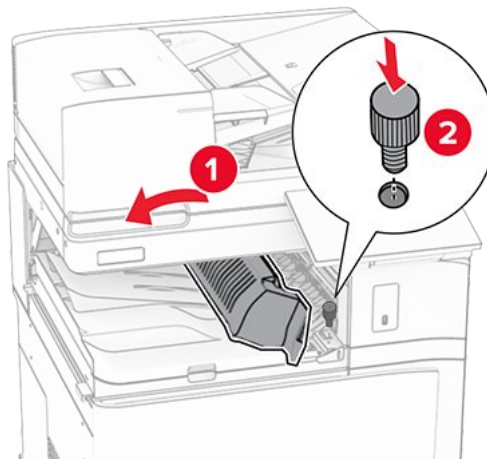
13. Attach the metal bracket.



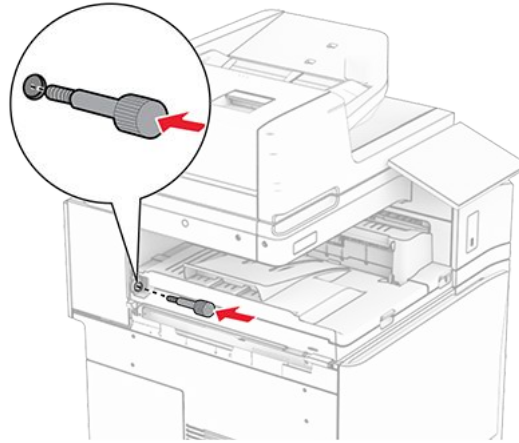
14. Insert the paper transport unit.



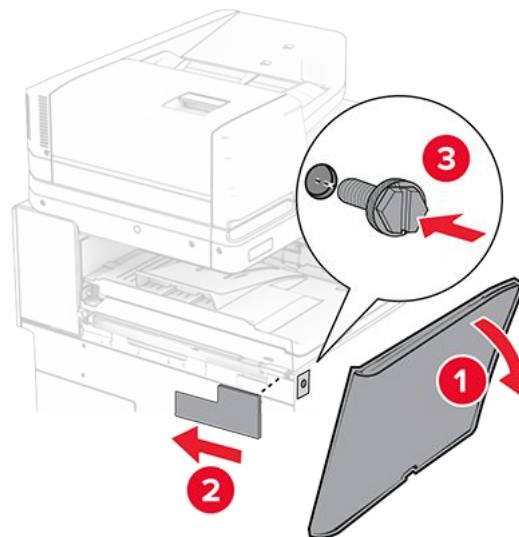
15. Open handle G, and then install the screw into the front of the paper transport unit.



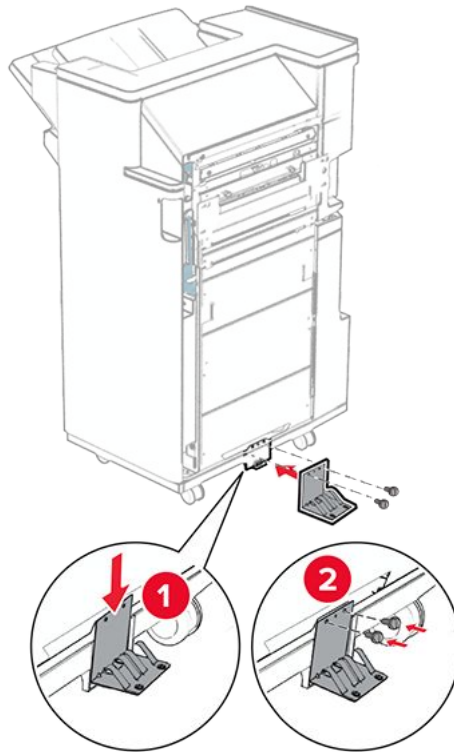
16. Close handle G.
17. Install the screw into the rear of the paper transport unit.



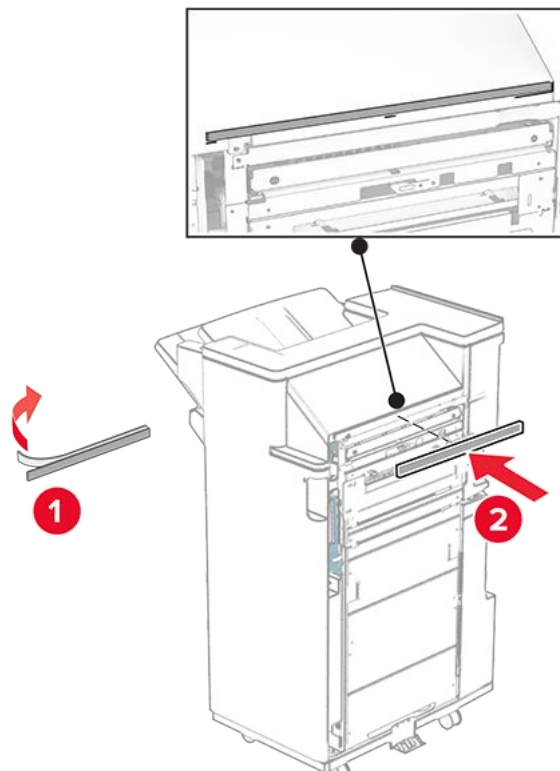
18. Open the front door, and then attach the cover that came with the paper transport unit to the left side of the printer.



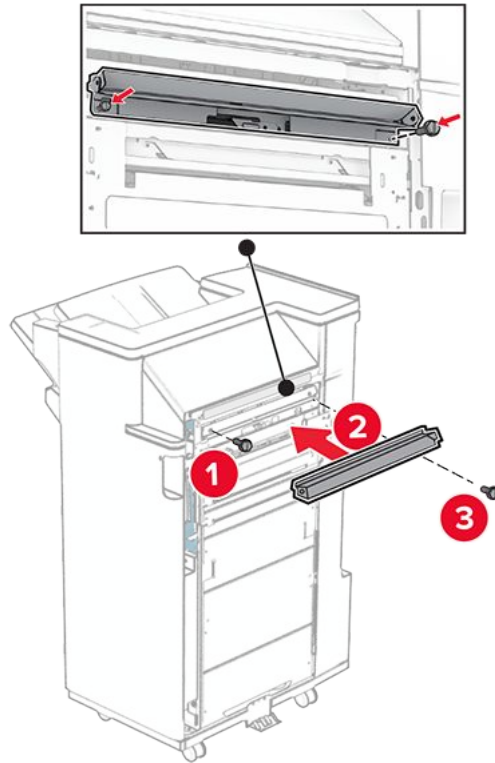
19. Close the front door.
20. Unpack the booklet finisher, and then remove all the packing material.
21. Attach the bracket to the finisher.



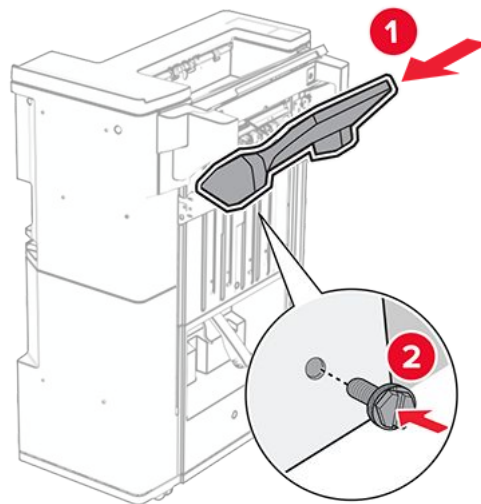
22. Attach the foam tape to the finisher.



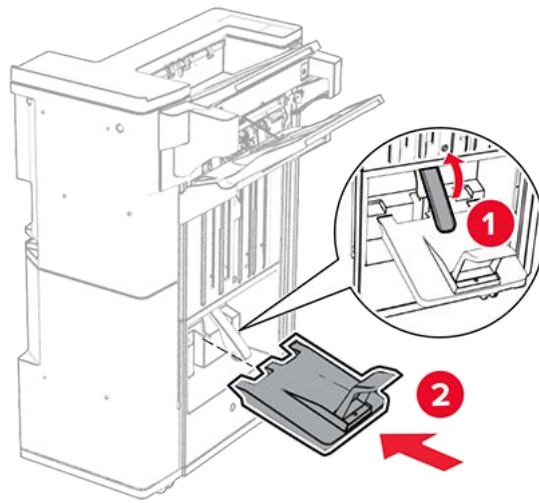
23. Attach the feed guide to the finisher.



24. Attach the upper bin to the finisher.

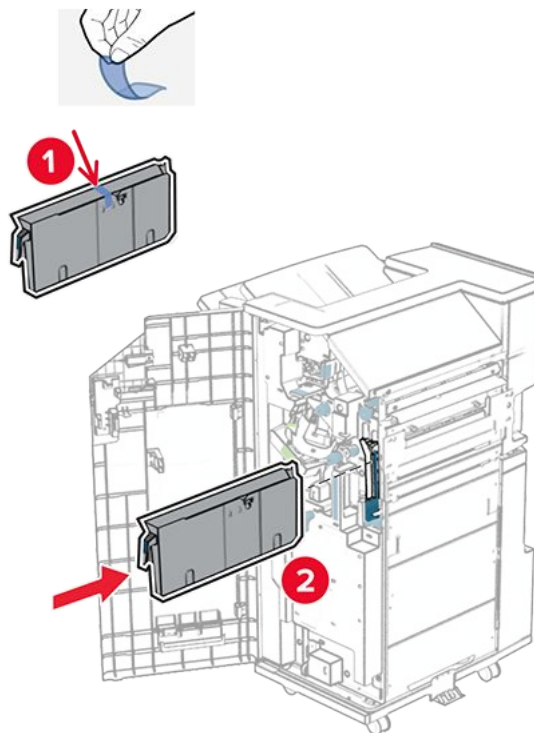


25. Raise the bin flap, and then attach the lower bin to the finisher.



26. Open the finisher door.

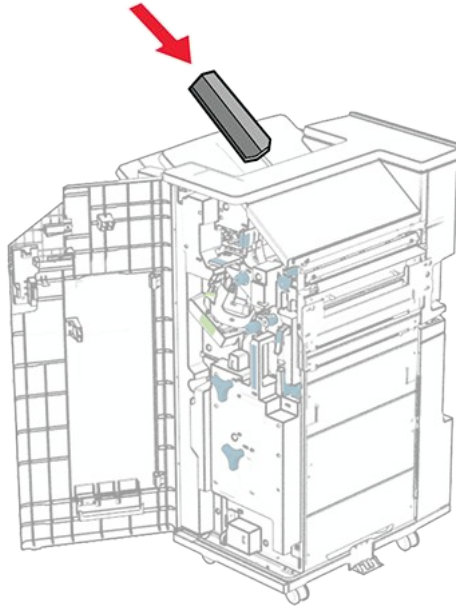
27. Remove the packing material from the hole punch box, and then insert it into the finisher.



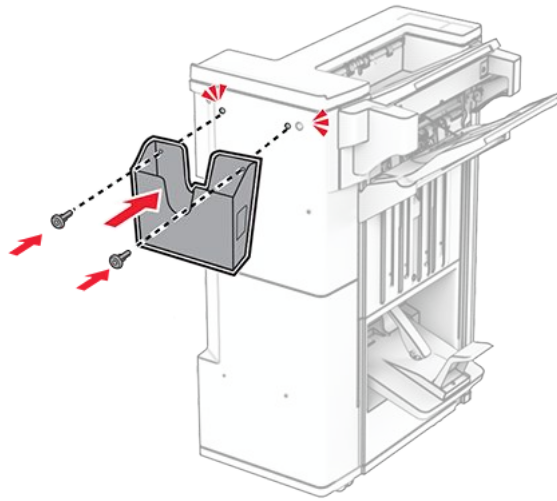
28. Place the bin extender on the finisher bin.

### Notes

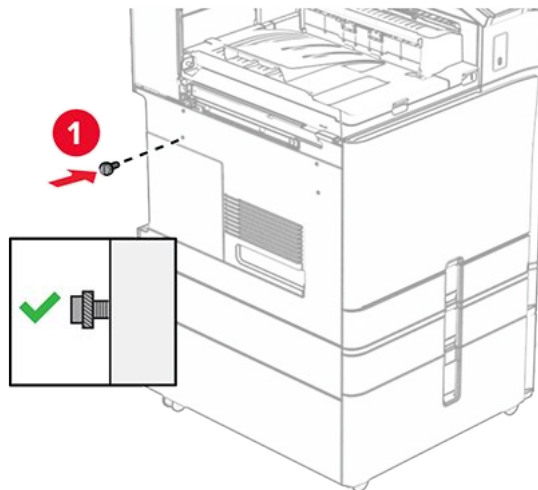
- The bin extender is used for A3-size paper or longer and in high humidity conditions to help in stacking the paper.
- The bin capacity is reduced when the bin extender is used.



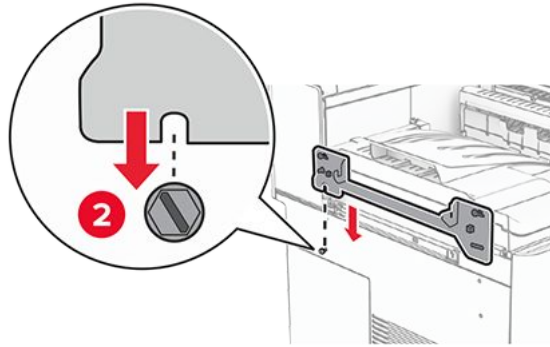
29. Attach the holder to the rear of the finisher.



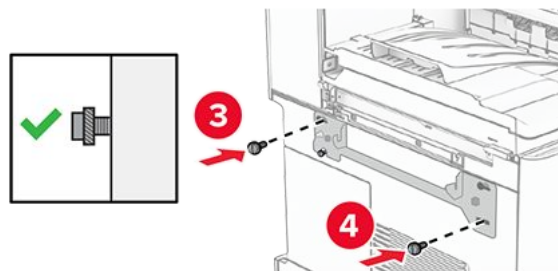
- 30. Close the finisher door.
- 31. Loosely attach a screw to the printer.



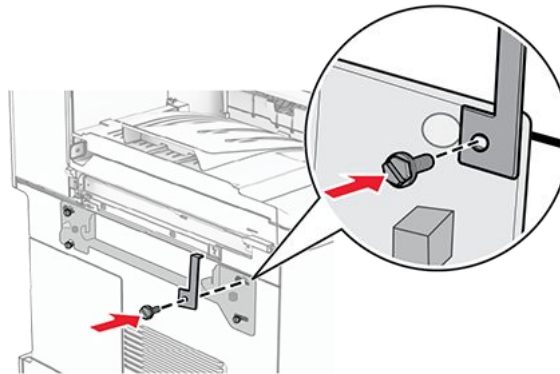
- 32. Align the mounting bracket to the screw.



33. Loosely attach screws to the mounting bracket.

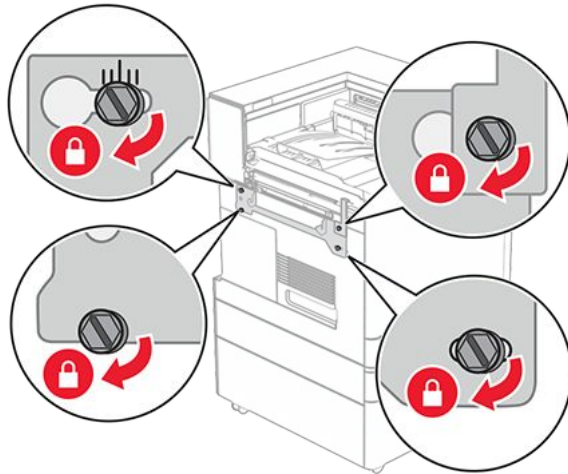


34. Attach the bracket that came with the paper transport unit to the printer.

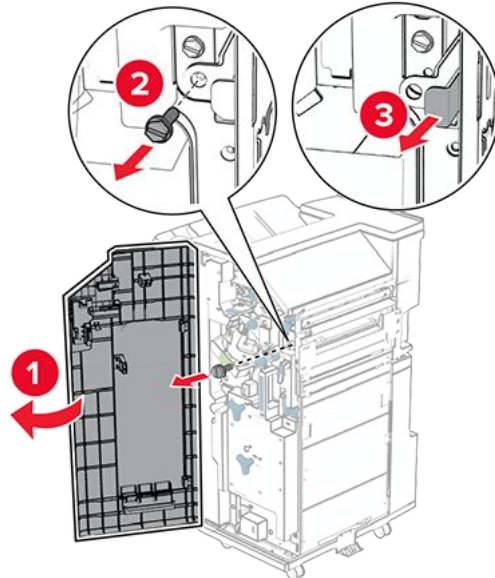


35. Tighten the screws to secure the mounting bracket onto the printer.

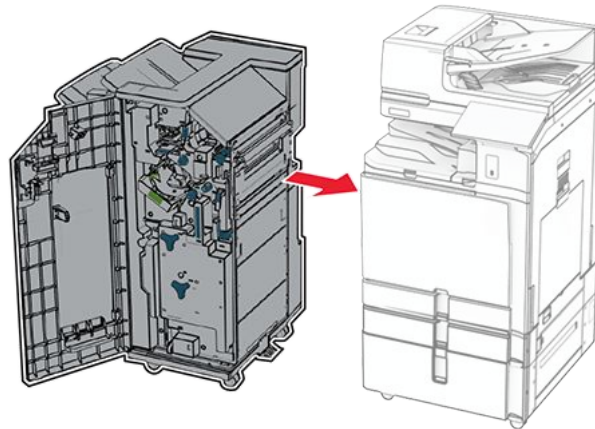
**Note:** Align the screws to the markers on the mounting bracket.



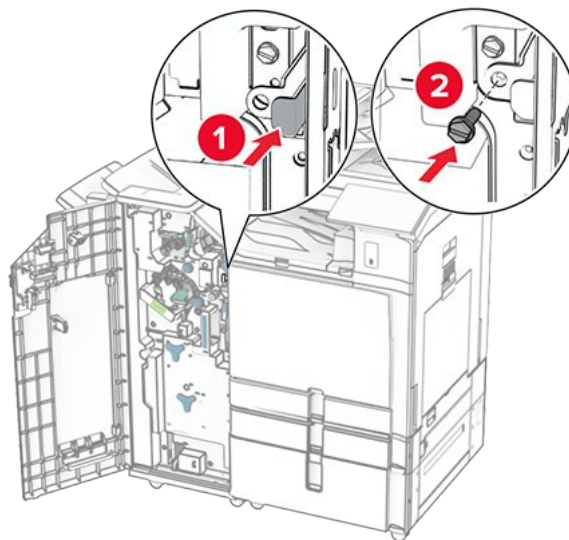
36. Open the finisher door, remove the screw, and then pull the finisher lock.



37. Attach the finisher to the printer.

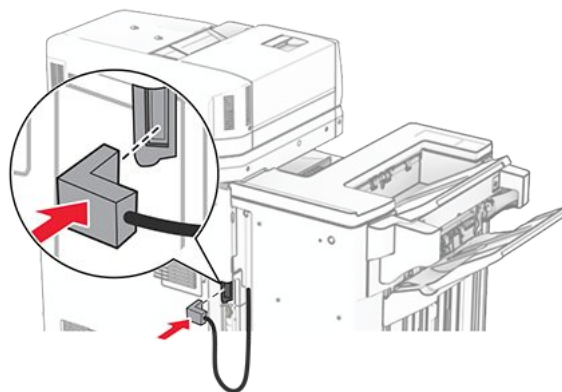


38. Lock the finisher to the printer, and then install the screw.



39. Close the finisher door.

40. Connect the finisher cable to the printer.



41. Connect one end of the power cord to the printer, and then the other end to the electrical outlet.



### CAUTION—POTENTIAL INJURY

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

42. Turn on the printer.

## Installing the booklet finisher and folding paper transport

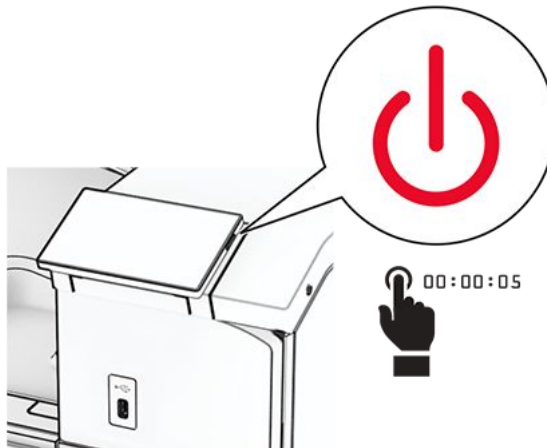


### CAUTION—SHOCK HAZARD

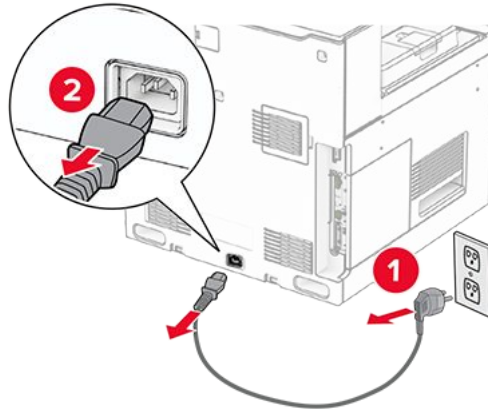
To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

**Note:** This task requires a flat-head screwdriver.

1. Turn off the printer.

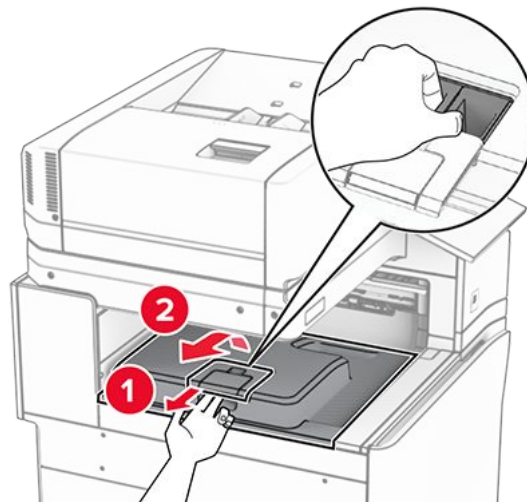


2. Unplug the power cord from the electrical outlet, and then from the printer.



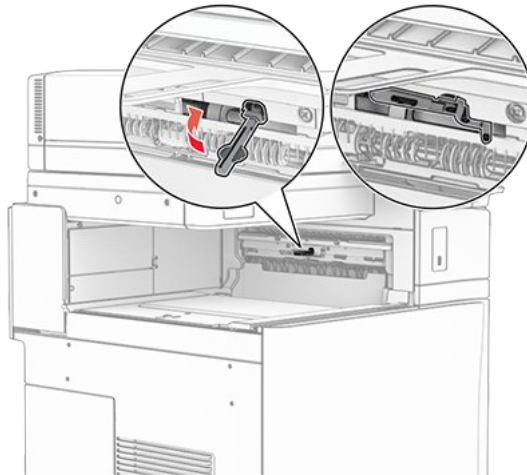
3. Unpack the folding paper transport.
4. Remove the standard bin.

**Note:** Do not throw away the bin.



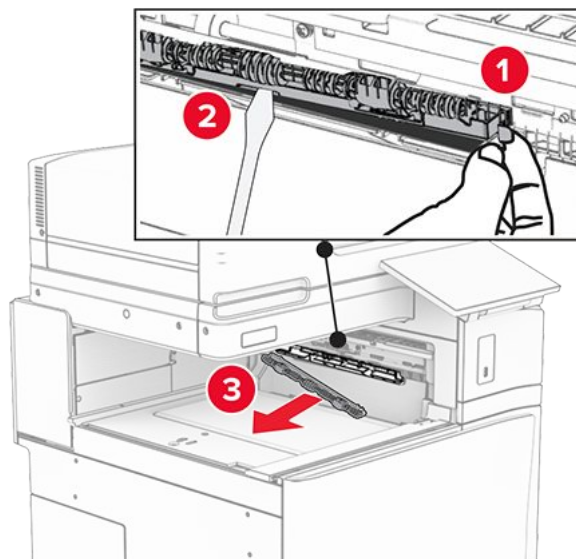
5. Before installing the option, place the exit bin flag into the closed position.

**Note:** When the option is removed, place the exit bin flag into the open position.

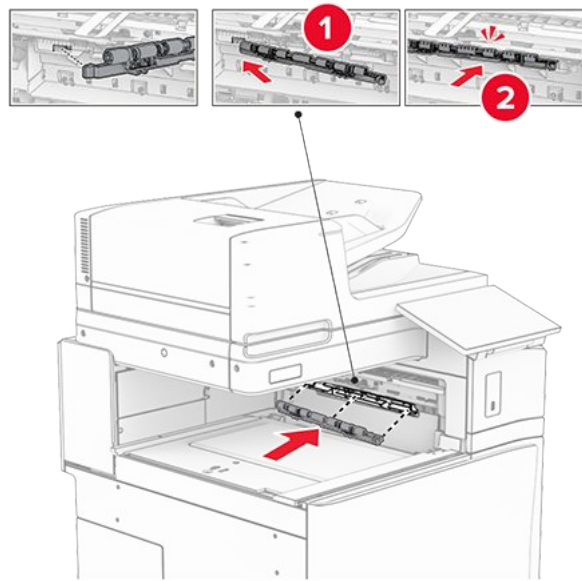


6. Remove the backup roller.

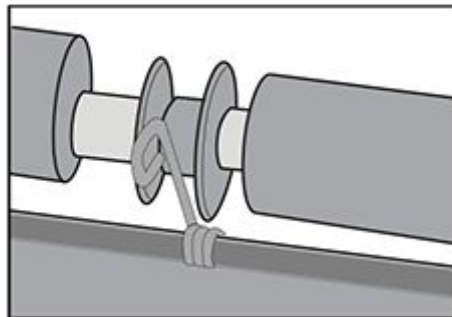
**Note:** Do not throw away the roller.



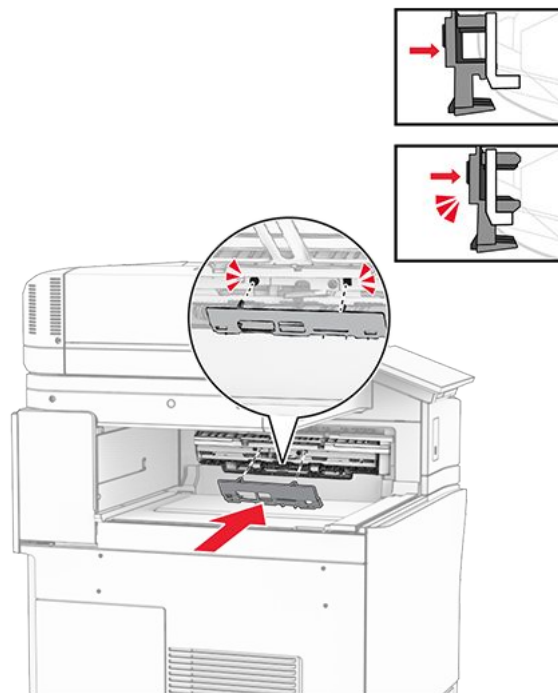
7. Insert the feed roller that came with the option until it clicks into place.



**Note:** Make sure that the metal spring is in front of the feed roller.

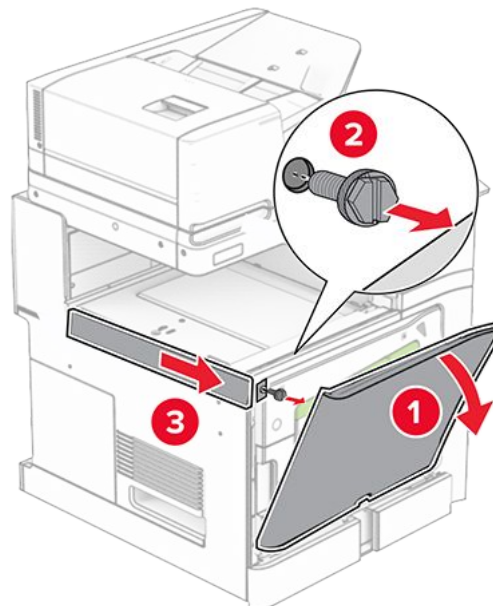


8. Attach the roller cover until it clicks into place.



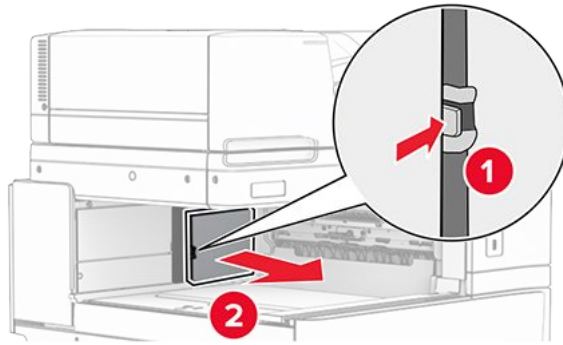
9. Open the front door, and then remove the cover on the left side of the printer.

**Note:** Do not throw away the screw and cover.



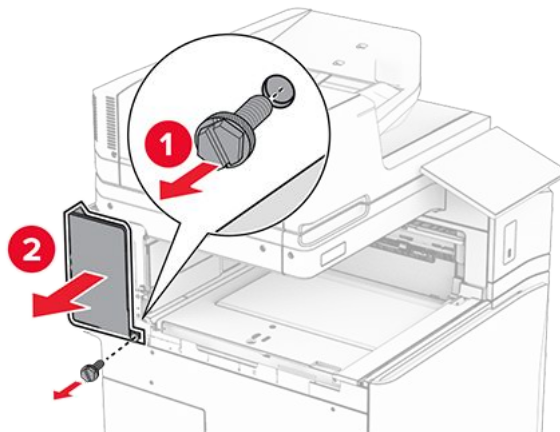
10. Close the front door.
11. Remove the paper transport connector cover.

**Note:** Do not throw away the cover.



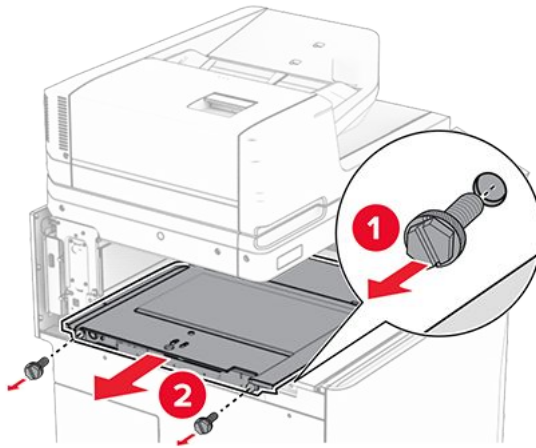
12. Remove the left rear cover.

**Note:** Do not throw away the screw and cover.

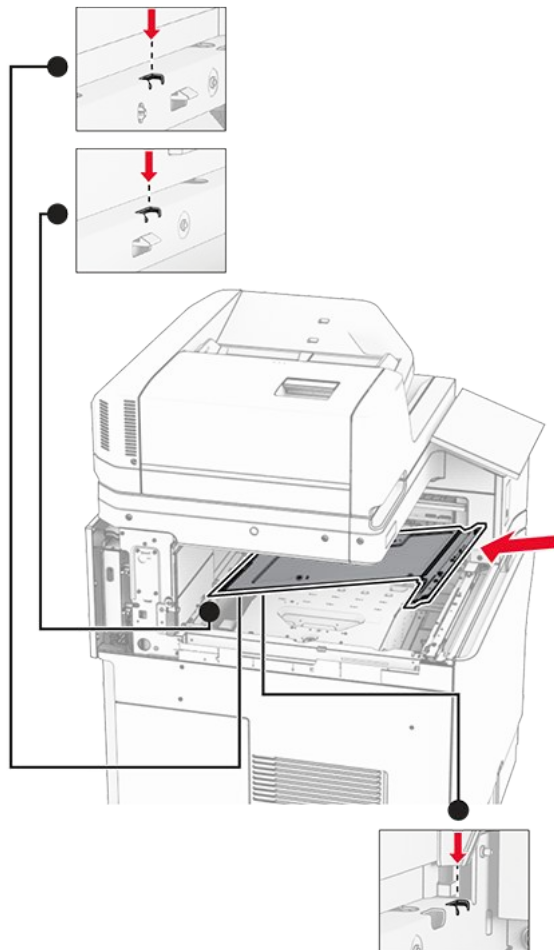


13. Remove the inner bin cover.

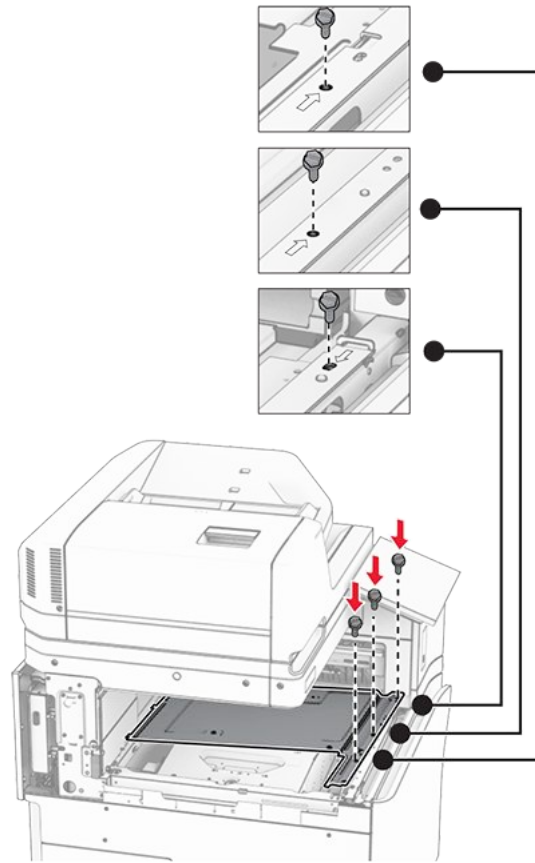
**Note:** Do not throw away the screw and cover.



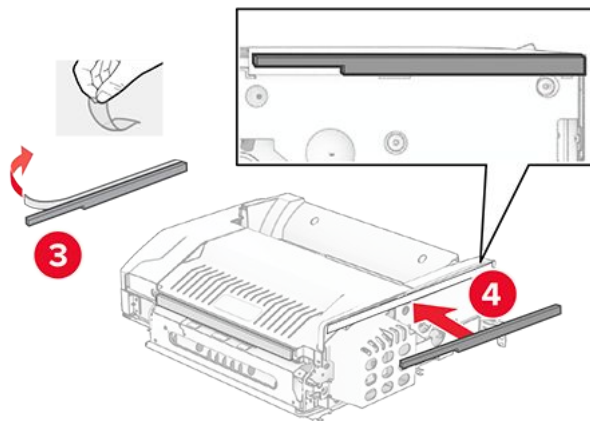
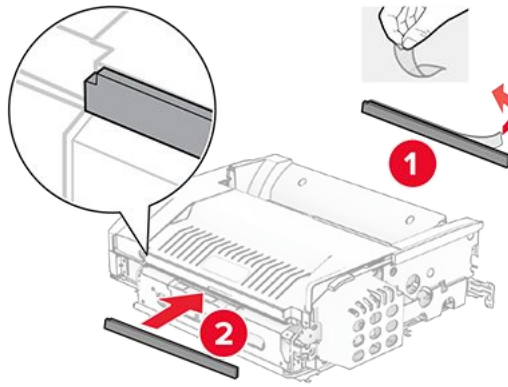
14. Align, and then insert the inner bin cover that came with the option.



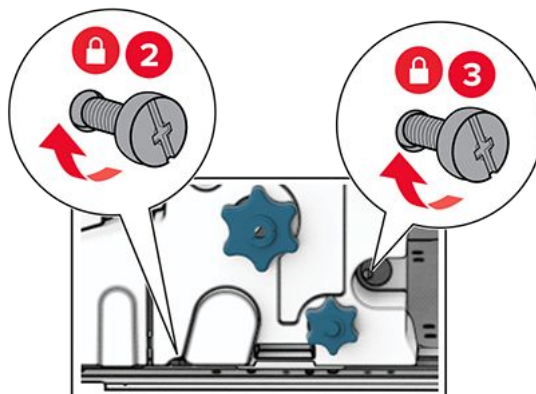
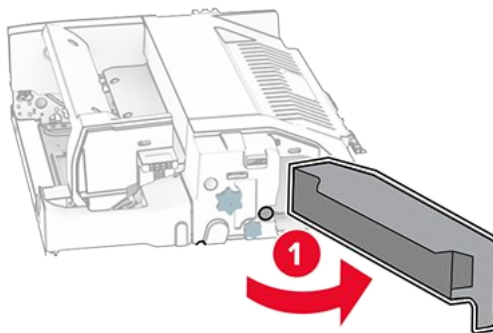
15. Install the screws to the inner bin cover.



16. Attach the pieces of foam tape to the option.

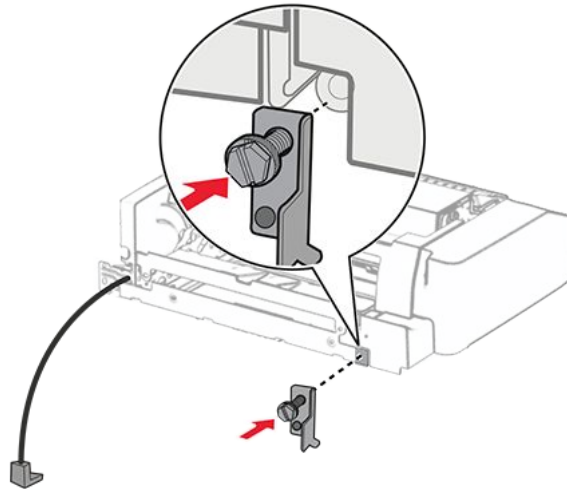


17. Open door F, and then tighten the screws.



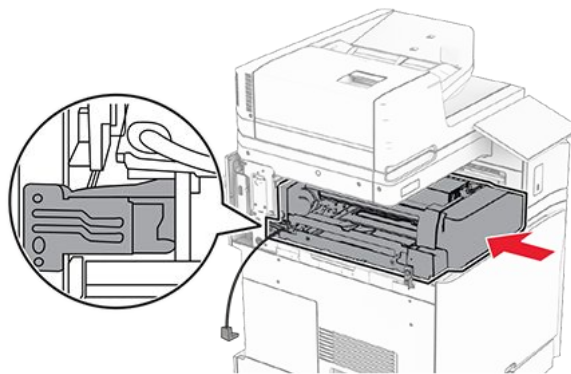
18. Close door F.

19. Attach the bracket to the option.

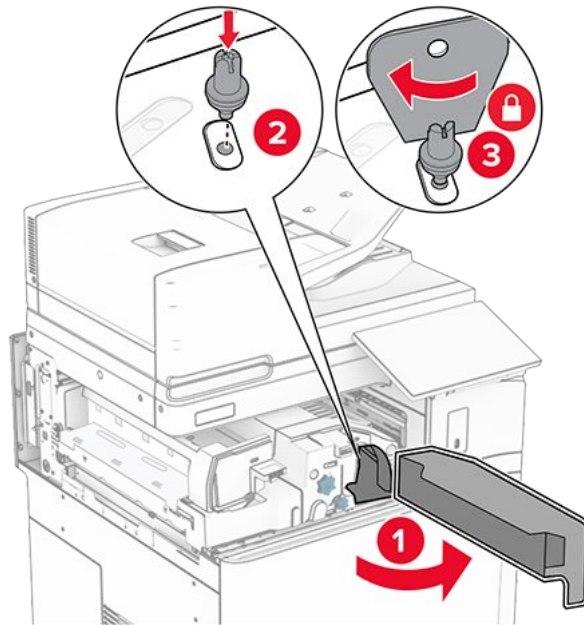


20. Insert the option.

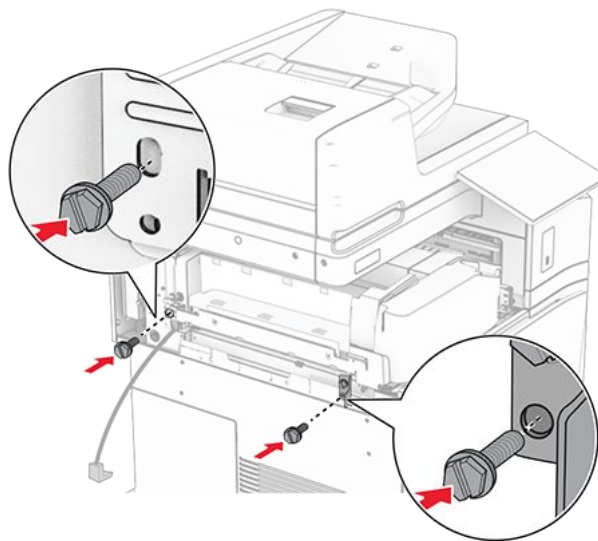
**Note:** Make sure that the metal bracket is in front of the printer.



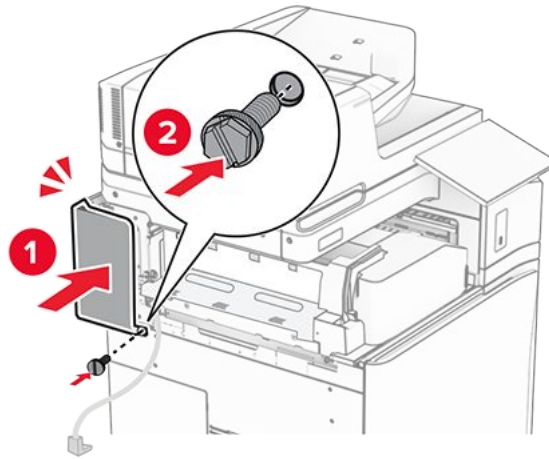
21. Open door F, and then using the screwdriver that came with the option, install the screw.



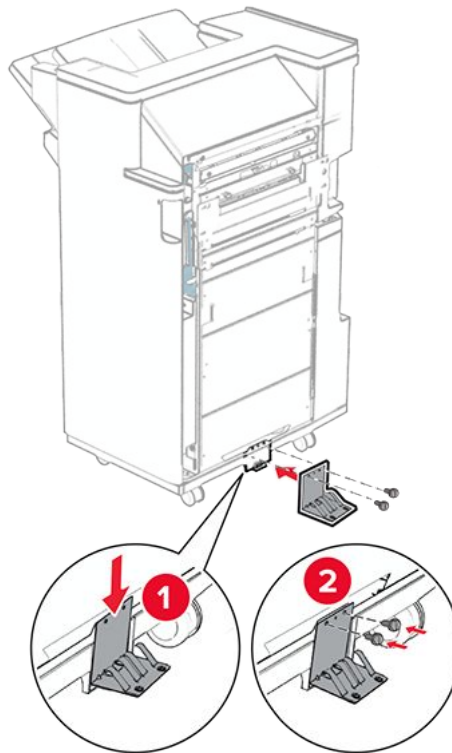
- 22. Close door F.
- 23. Install the screws into the option.



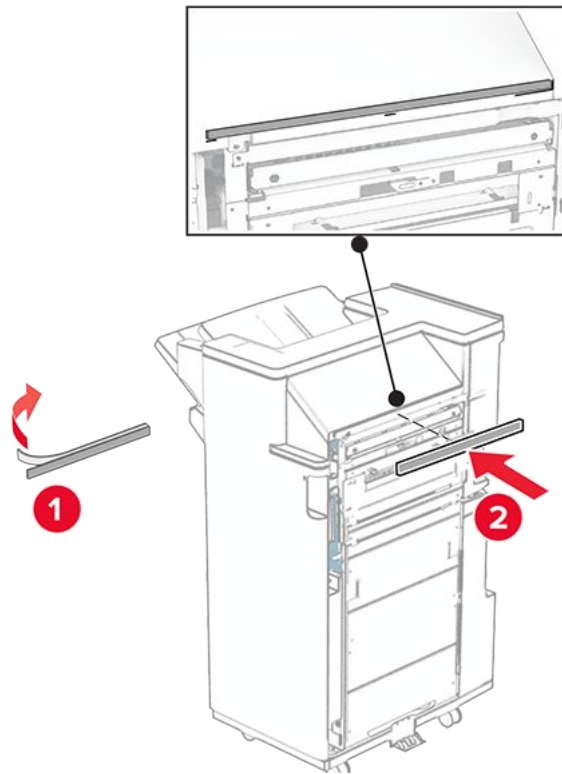
- 24. Attach the left rear cover.



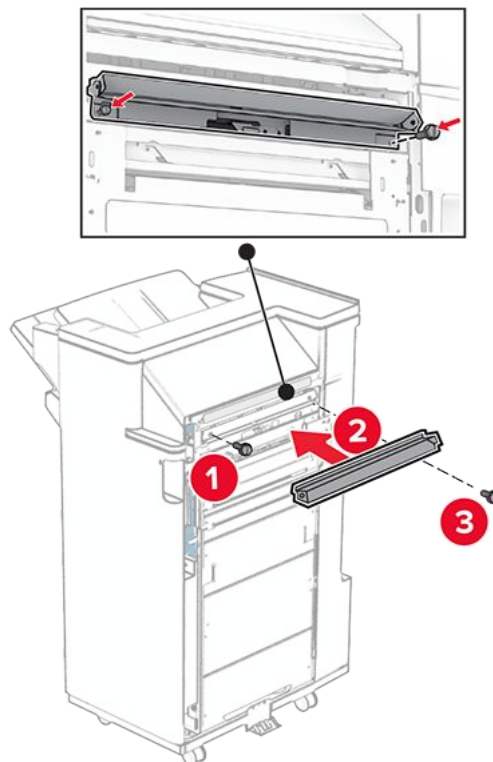
25. Unpack the booklet finisher, and then remove all the packing material.
26. Attach the bracket to the finisher.



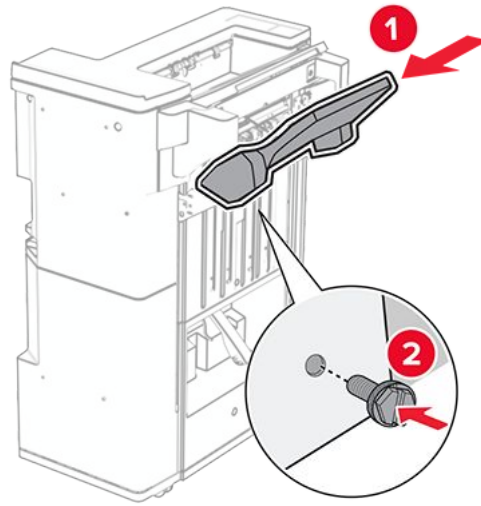
27. Attach the foam tape to the finisher.



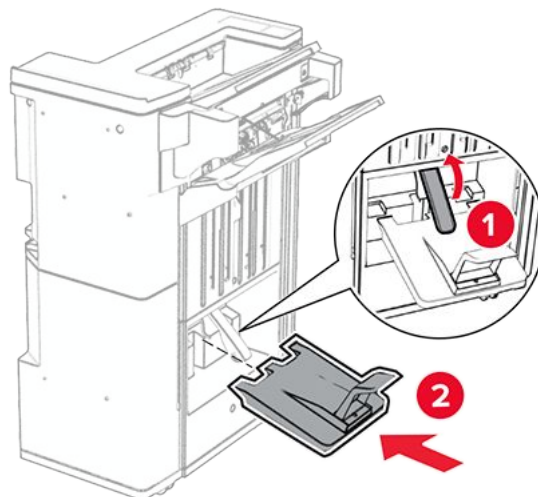
28. Attach the feed guide to the finisher.



29. Attach the upper bin to the finisher.

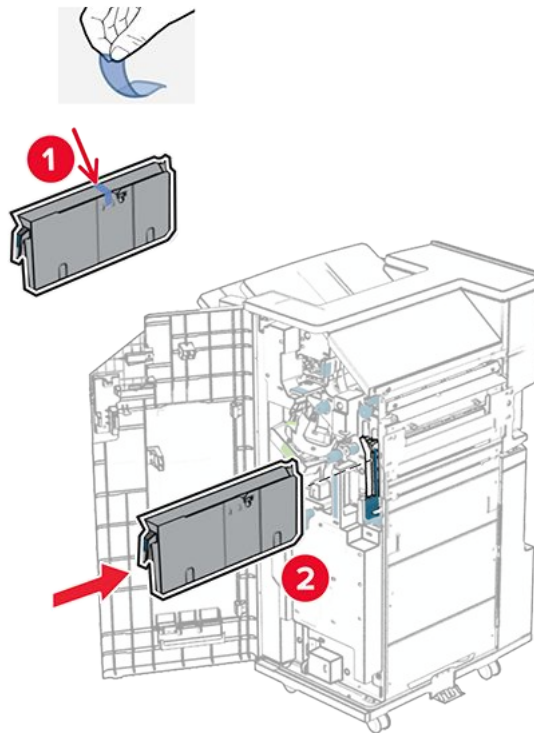


30. Raise the bin flap, and then attach the lower bin to the finisher.



31. Open the finisher door.

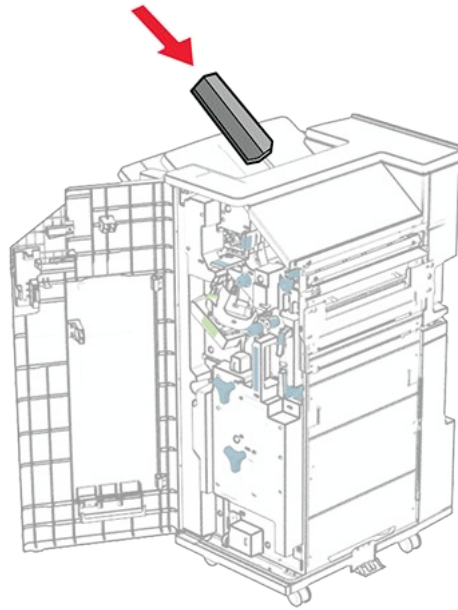
32. Remove the packing material from the hole punch box, and then insert it into the finisher.



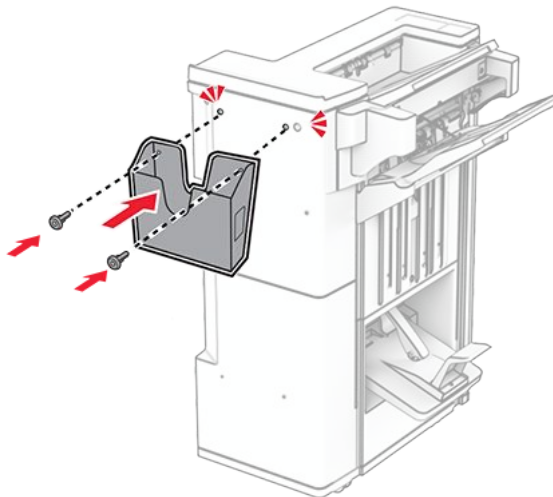
33. Place the bin extender on the finisher bin.

### Notes

- The bin extender is used for A3-size paper or longer and in high humidity conditions to help in stacking the paper.
- The bin capacity is reduced when the bin extender is used.

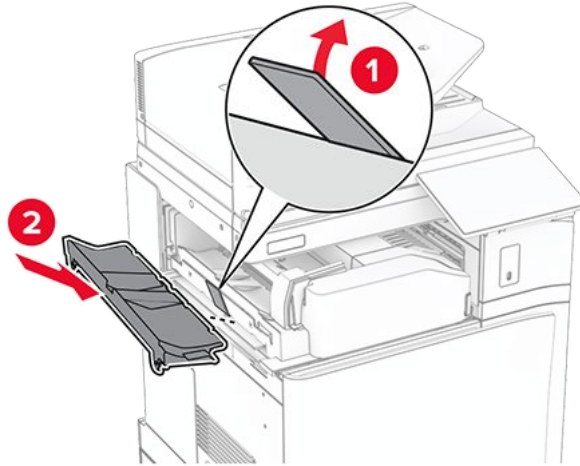


34. Attach the basket to the rear of the finisher.

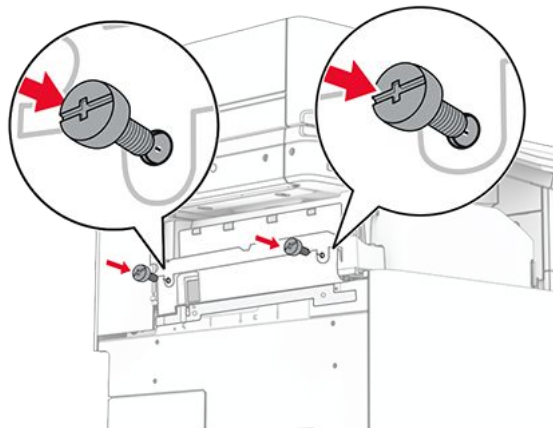


35. Close the finisher door.

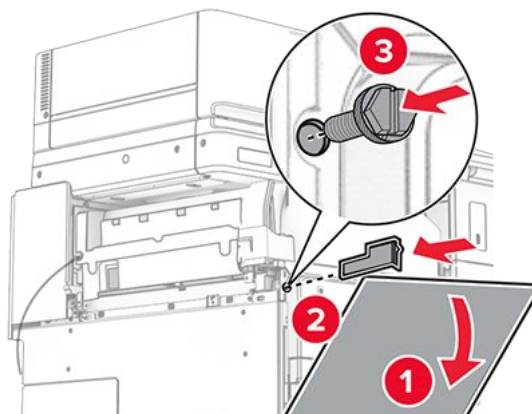
36. Raise the bin flap, and then align and attach the cover to the option.



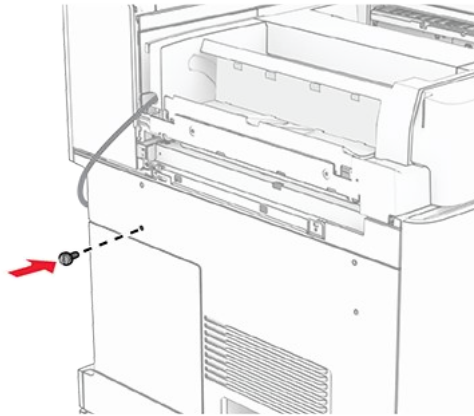
37. Install the screws.



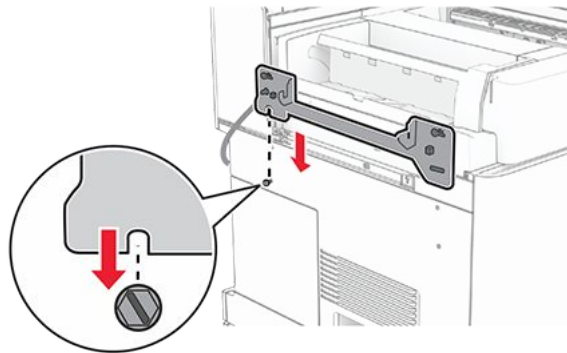
38. Open the front door, and then attach the trim cover that came with the option.



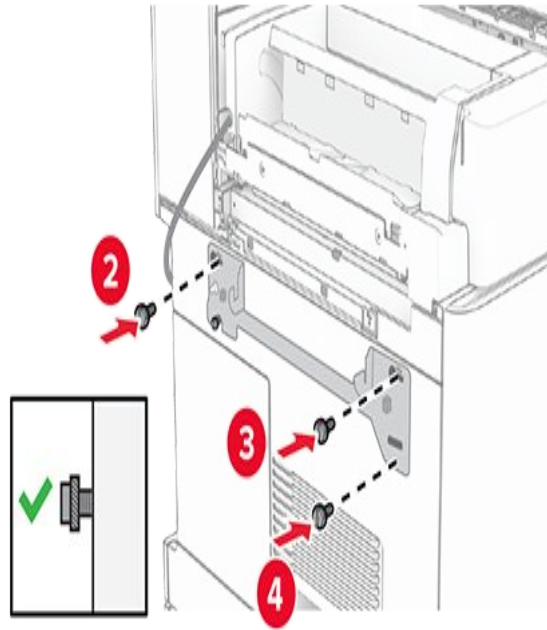
39. Loosely attach a screw to the printer.



40. Align the mounting bracket to the screw.

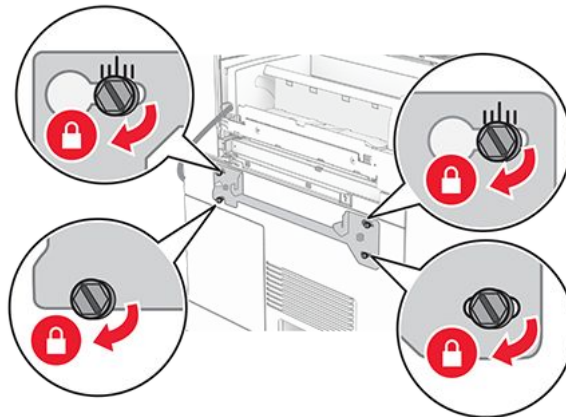


41. Loosely attach screws into the mounting bracket.

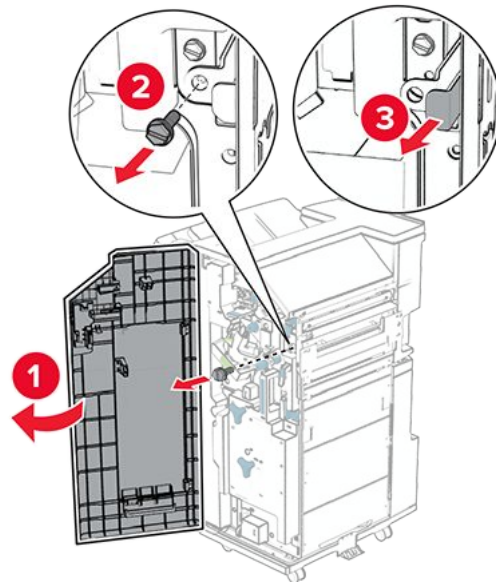


42. Tighten the screws to secure the mounting bracket onto the printer.

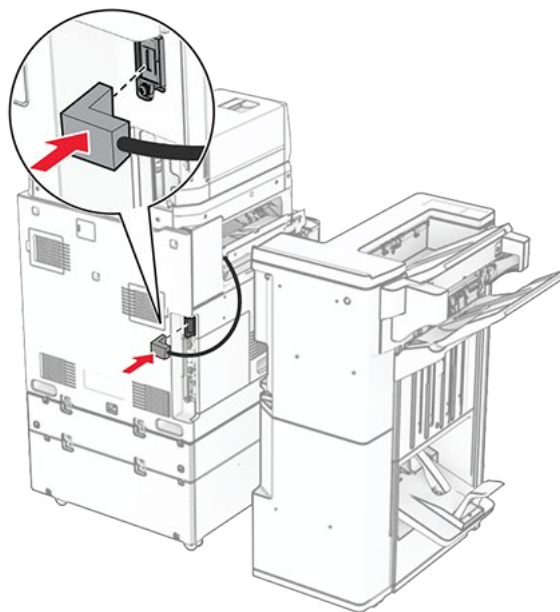
**Note:** Align the screws to the markers on the mounting bracket.



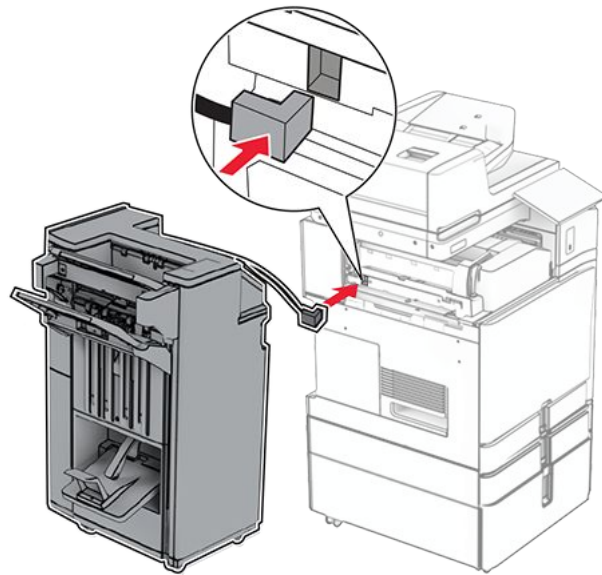
43. Open the finisher door, remove the screw, and then pull the finisher lock.



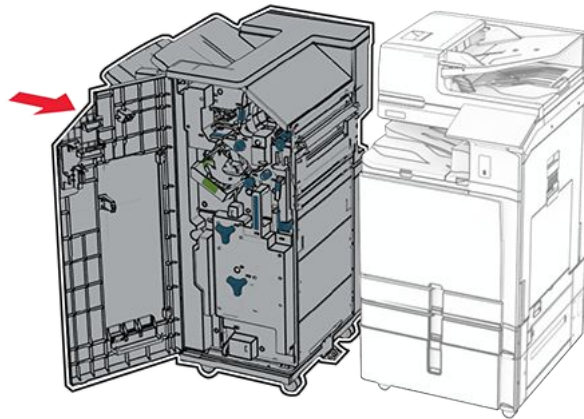
44. Connect the option cable to the printer.



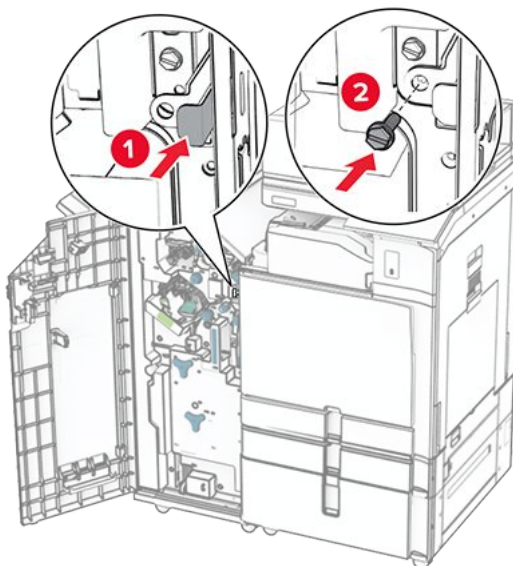
45. Connect the finisher cable to the option.



46. Attach the finisher to the printer.



47. Lock the finisher to the printer, and then install the screw.



48. Close the finisher door.
49. Connect one end of the power cord to the printer, and then the other end to the electrical outlet.



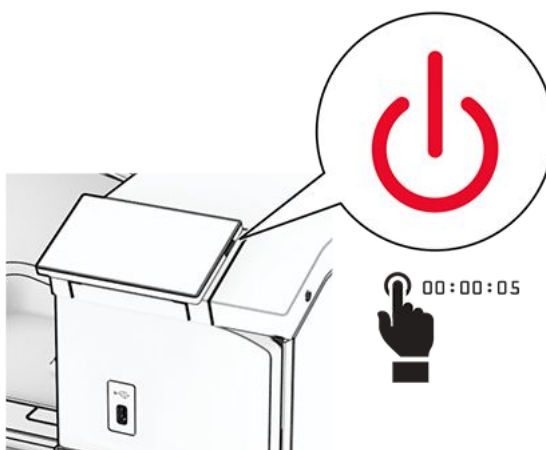
### **CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

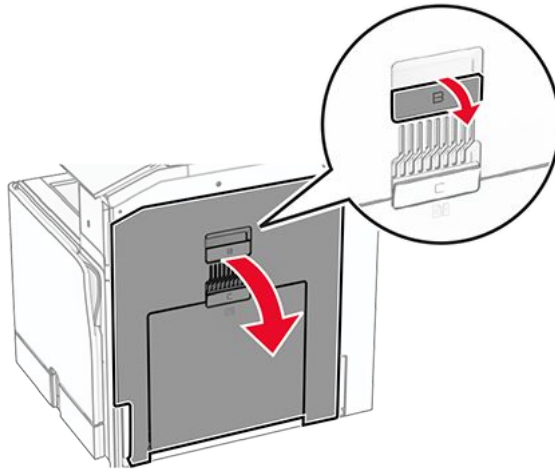
50. Turn on the printer.

## Installing the keyboard shelf

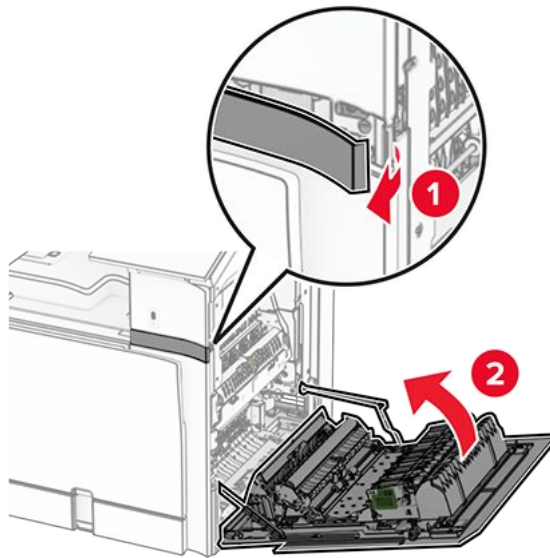
1. Turn off the printer.



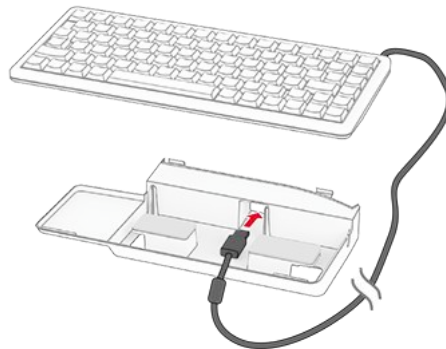
2. Open door B.



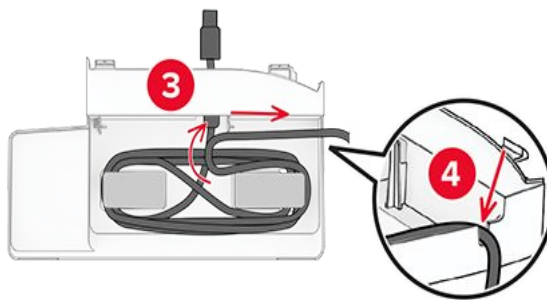
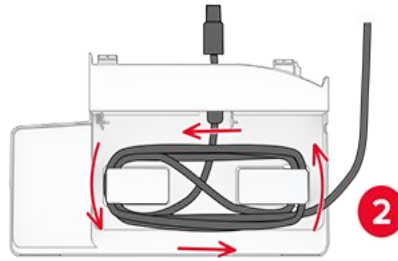
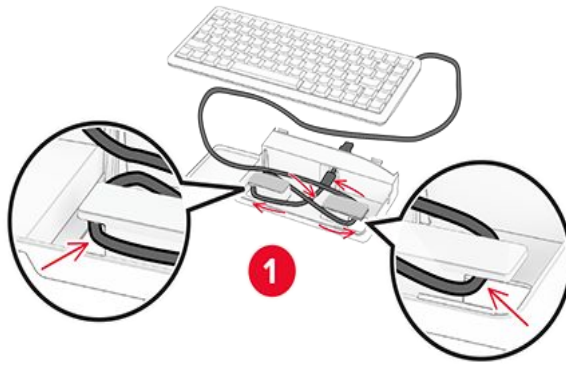
3. Remove the front cover, and then close door B.



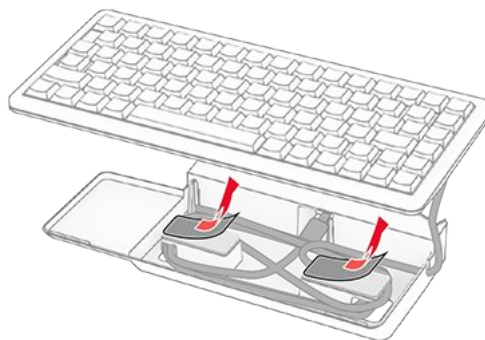
4. Unpack the keyboard shelf.
5. Insert the keyboard cable into the shelf.



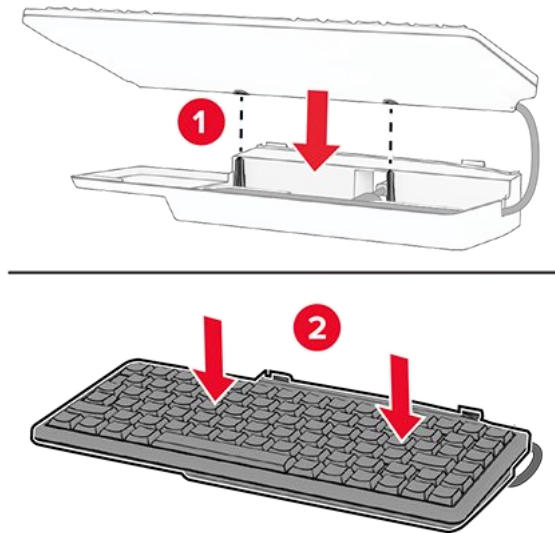
6. Loop the cable inside the shelf.



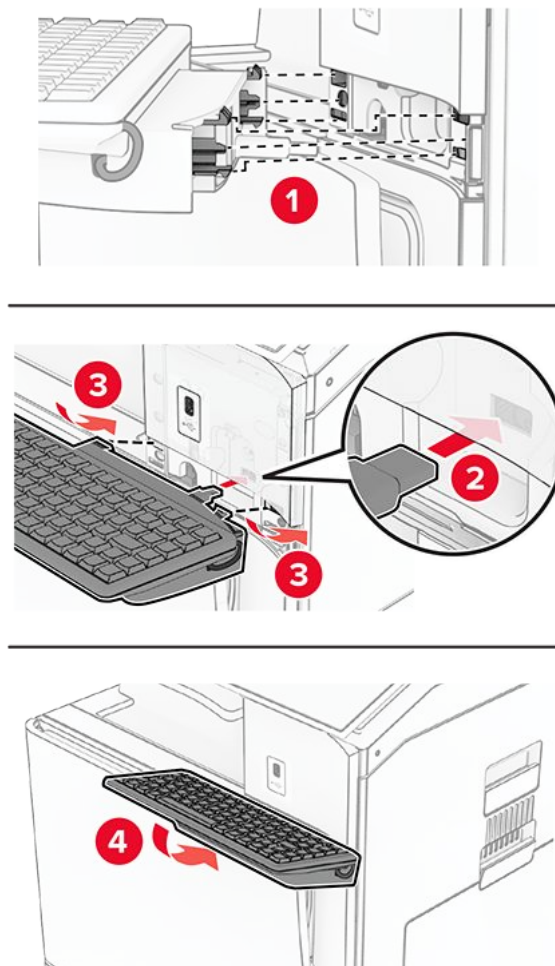
7. Remove the adhesive cover.



8. Align, and then attach the keyboard to the base.



9. Align the shelf, connect the keyboard cable to the printer, insert the shelf, and then attach it to the printer.



10. Turn on the printer.

## Installing a fax card

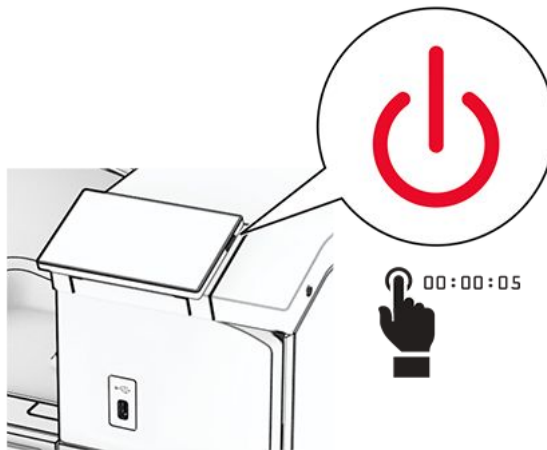


### CAUTION—SHOCK HAZARD

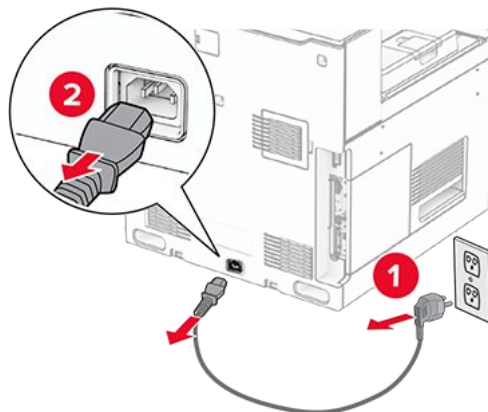
To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

**Note:** This task requires a flat-head screwdriver.

1. Turn off the printer.



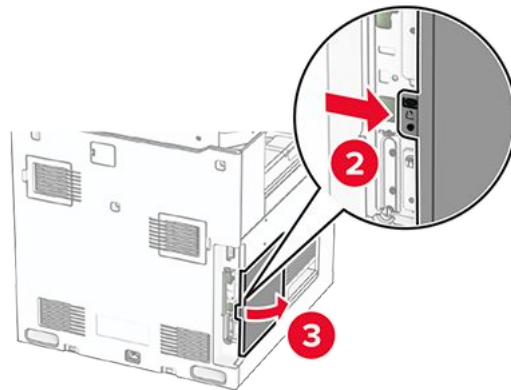
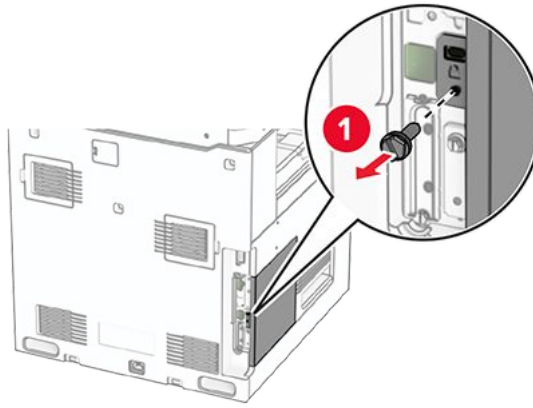
2. Unplug the power cord from the electrical outlet, and then from the printer.



3. Open the controller board access cover.

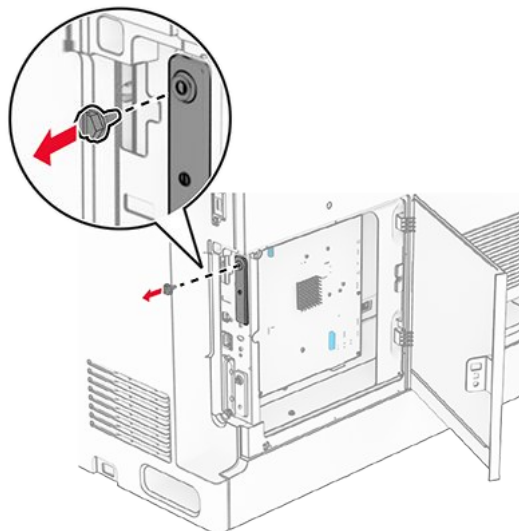
### Warning—Potential Damage

Controller board electronic components are easily damaged by static electricity. Touch a metal surface on the printer before touching any controller board electronic components or connectors.

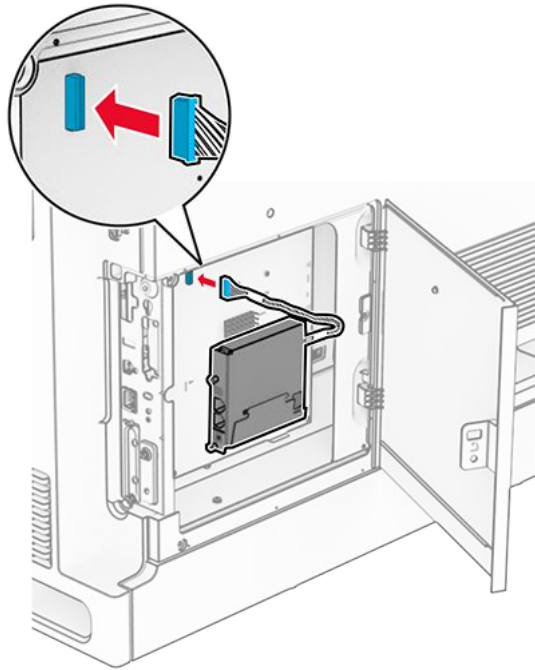


4. Remove the fax port cover.

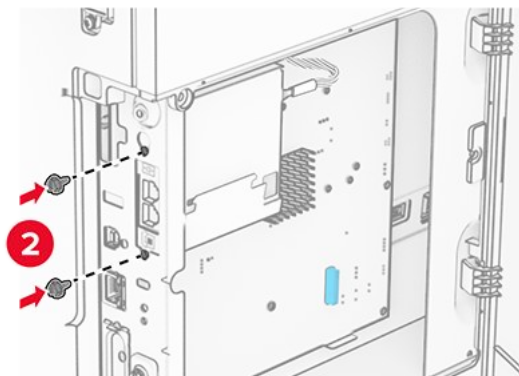
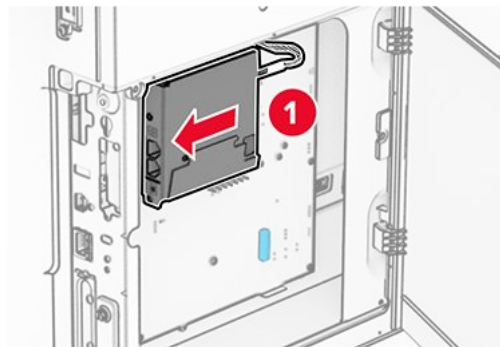
**Note:** Do not throw away the screw and cover.



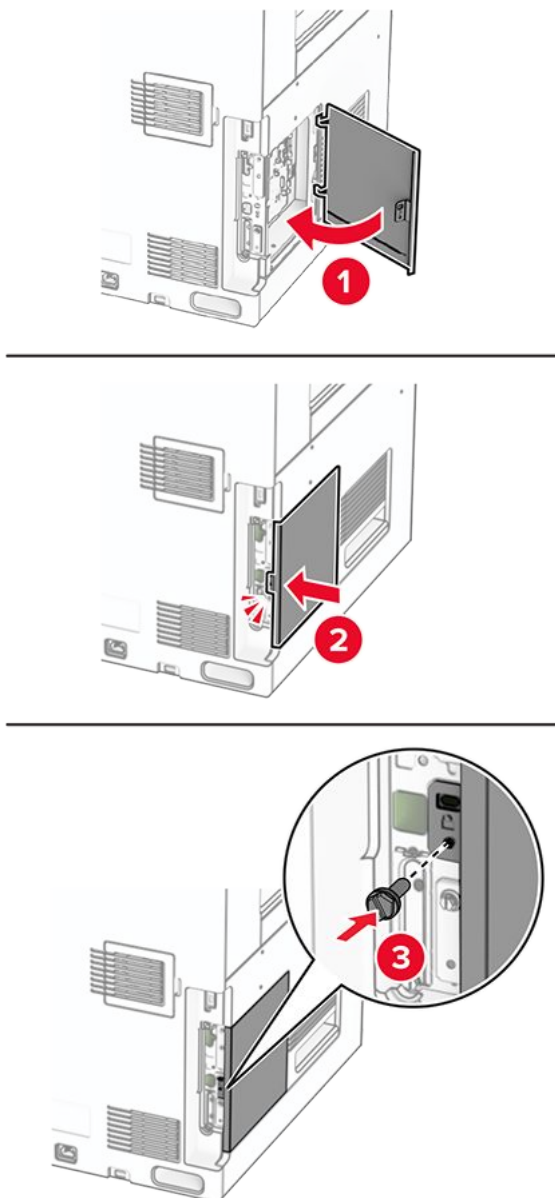
5. Unpack the fax card.
6. Connect the fax cable to the controller board.



7. Align, and then install the fax card to the printer.



8. Close the controller board access cover until it clicks into place, and then install the screw.



9. Connect one end of the power cord to the printer, and then the other end to the electrical outlet.



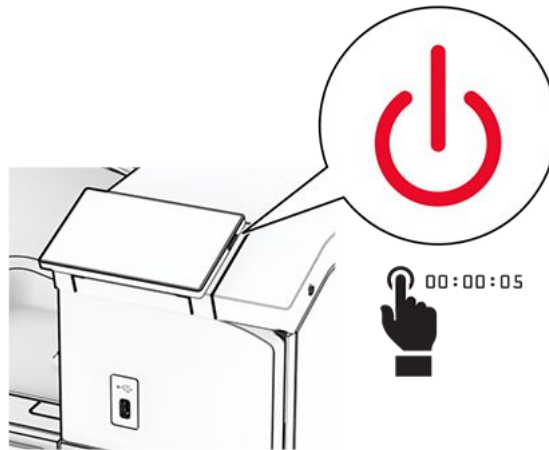
### **CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

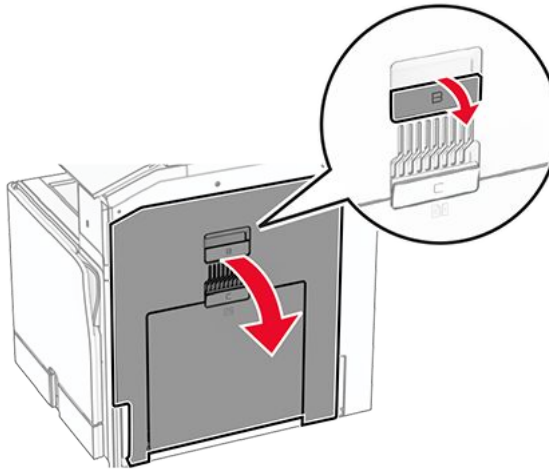
10. Turn on the printer.

## Installing the card reader

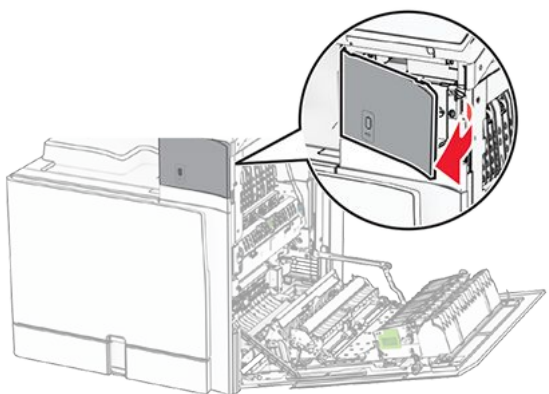
1. Turn off the printer.



2. Open door B.

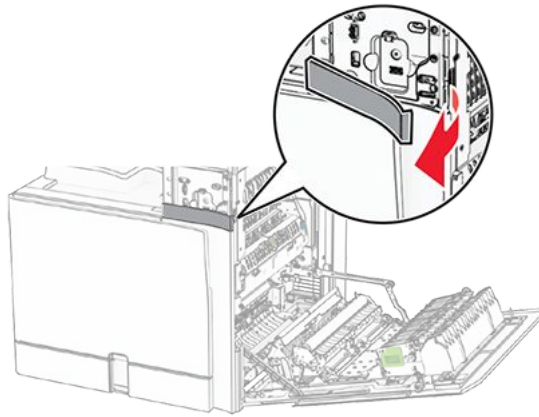


3. Open the front USB port cover.

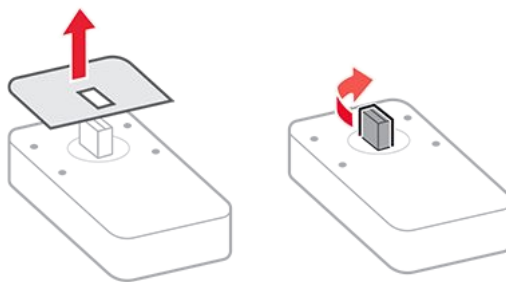


4. Remove the lower cover of the front USB port.

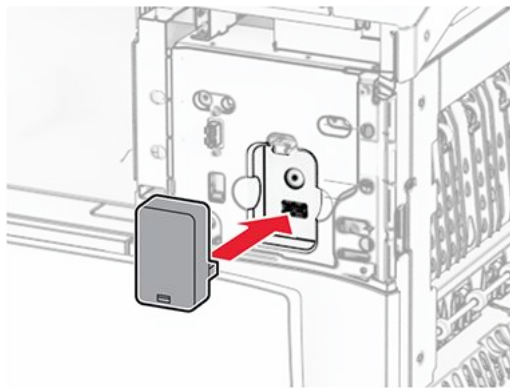
**Note:** If your printer does not have this part, then proceed to the next step.



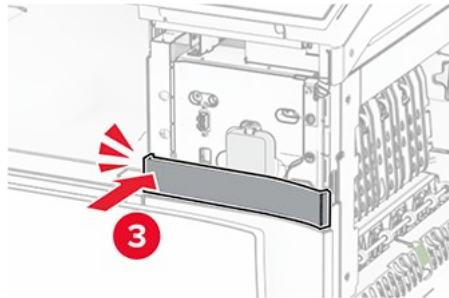
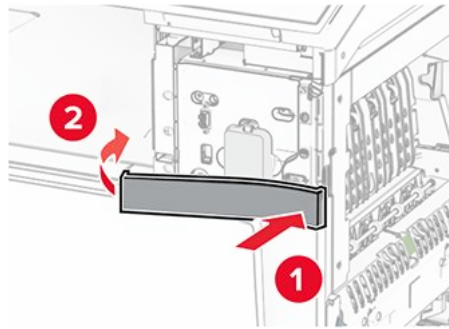
5. Remove the protective cover from the card reader.



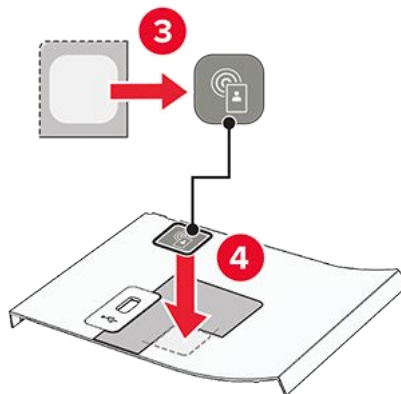
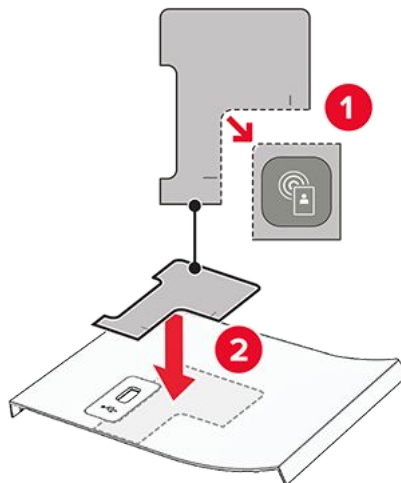
6. Insert the card reader.



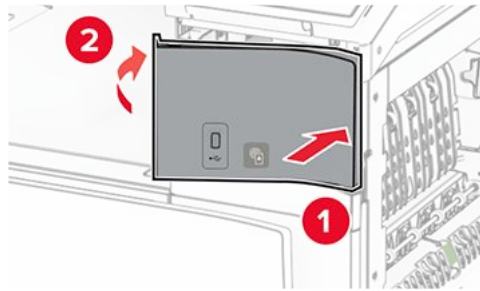
7. Attach the lower cover until it clicks into place.



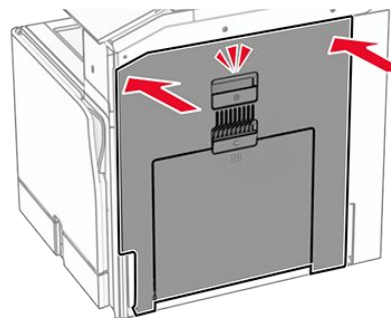
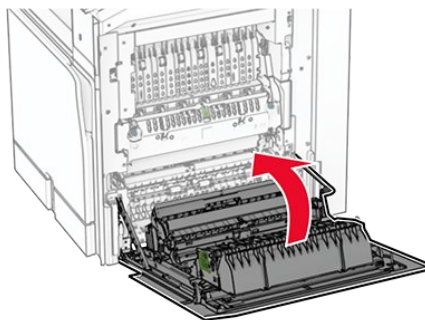
8. Attach the sticker guide to the front USB port cover.



9. Attach the front USB port cover until it clicks into place.



10. Close door B until it clicks into place.



11. Turn on the printer.

## Installing a hard disk drive or a solid-state drive

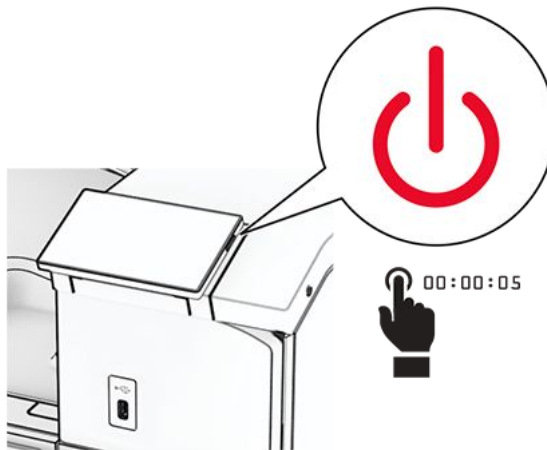


### CAUTION—SHOCK HAZARD

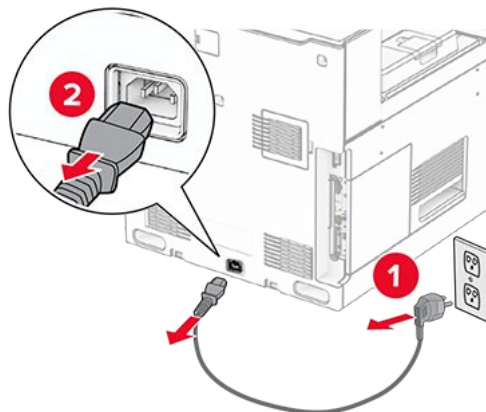
To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

**Note:** This task requires a flat-head screwdriver.

1. Turn off the printer.



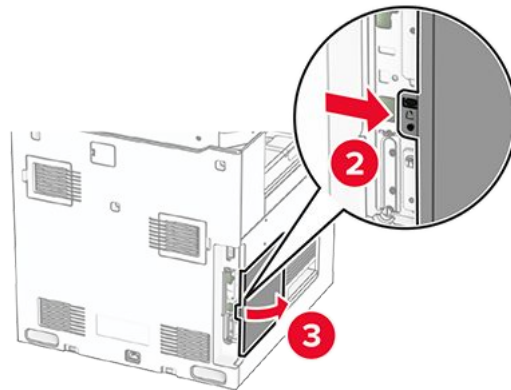
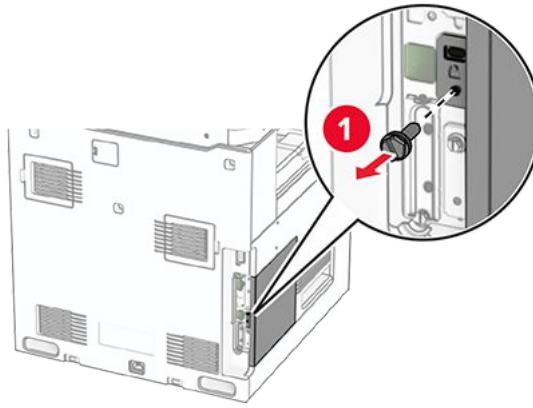
2. Unplug the power cord from the electrical outlet, and then from the printer.



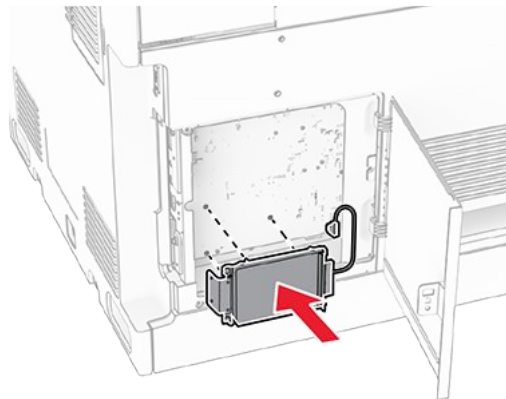
3. Open the controller board access cover.

### Warning—Potential Damage

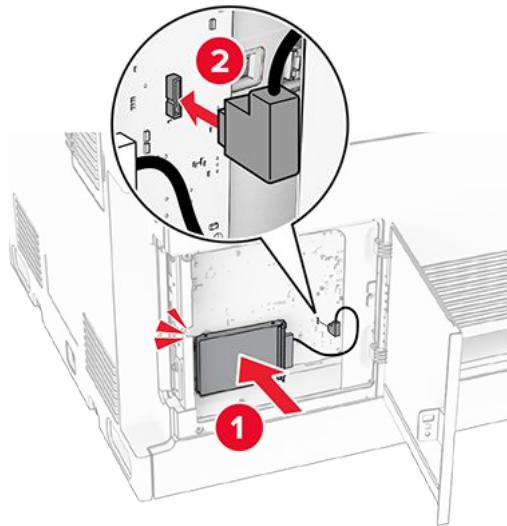
Controller board electronic components are easily damaged by static electricity. Touch a metal surface on the printer before touching any controller board electronic components or connectors.



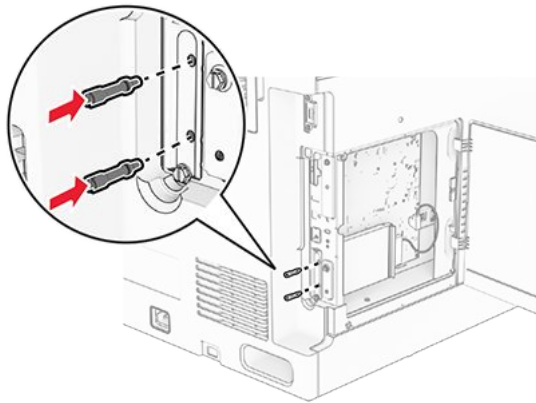
4. Unpack the hard disk drive (HDD) or solid-state drive (SSD).
5. Attach the HDD or SSD to the controller board.



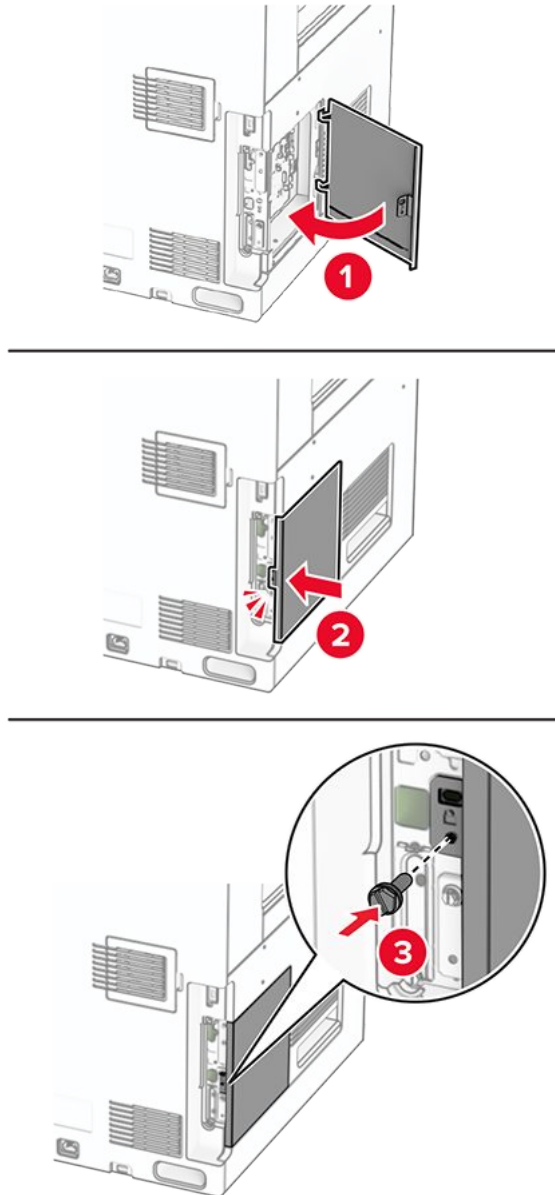
6. Connect the HDD or SSD interface cable to the controller board.



7. Install the thumbscrews.



8. Close the controller board access cover until it clicks into place, and then install the screw.



9. Connect one end of the power cord to the printer, and then the other end to the electrical outlet.



**CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

10. Turn on the printer.

## Installing an internal solutions port

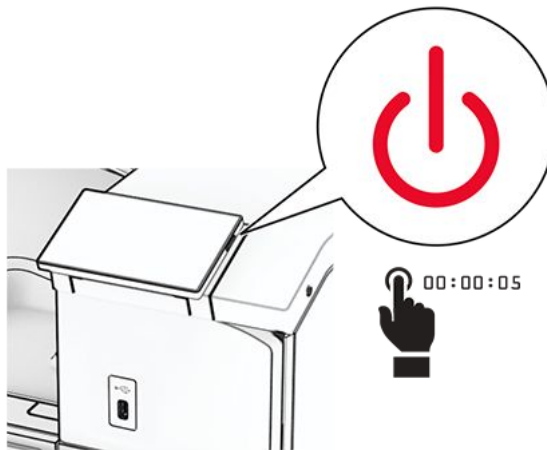


### CAUTION—SHOCK HAZARD

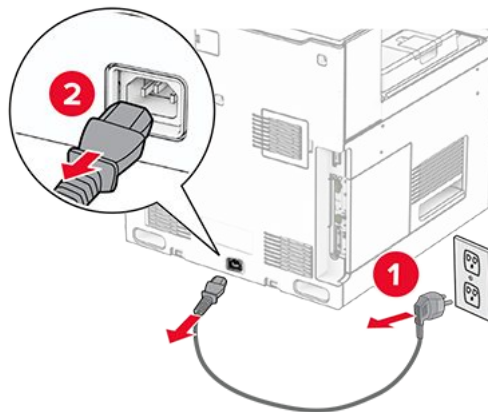
To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.

**Note:** This task requires a flat-head screwdriver.

1. Turn off the printer.



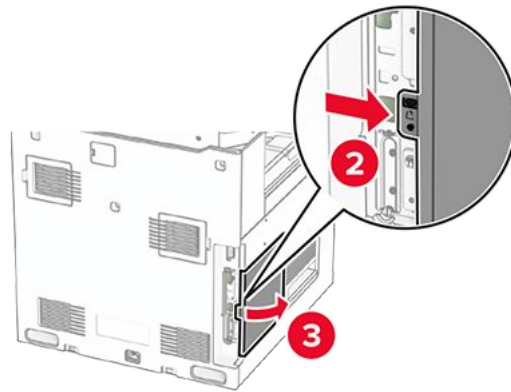
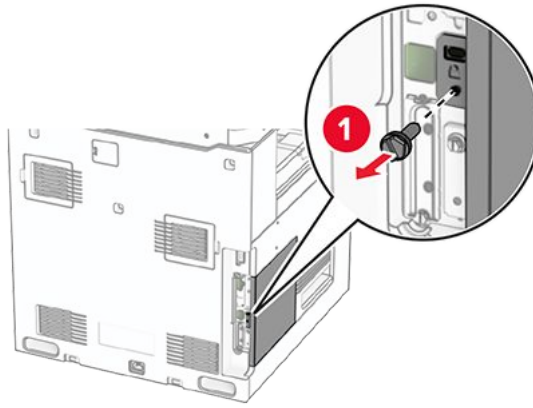
2. Unplug the power cord from the electrical outlet, and then from the printer.



3. Open the controller board access cover.

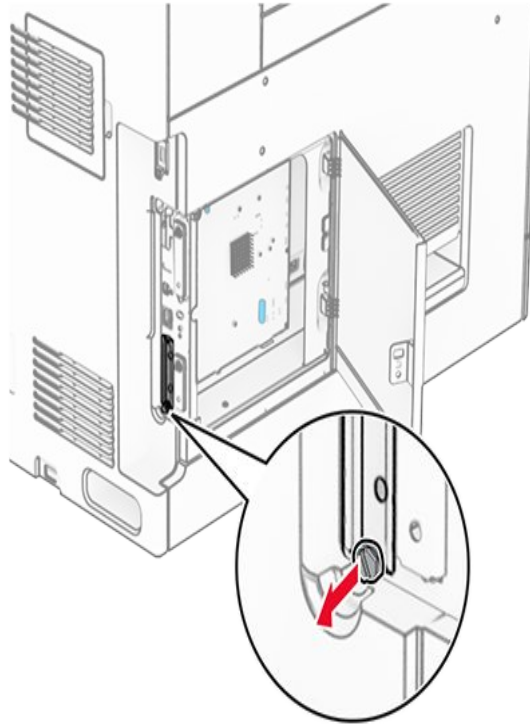
### Warning—Potential Damage

Controller board electronic components are easily damaged by static electricity. Touch a metal surface on the printer before touching any controller board electronic components or connectors.

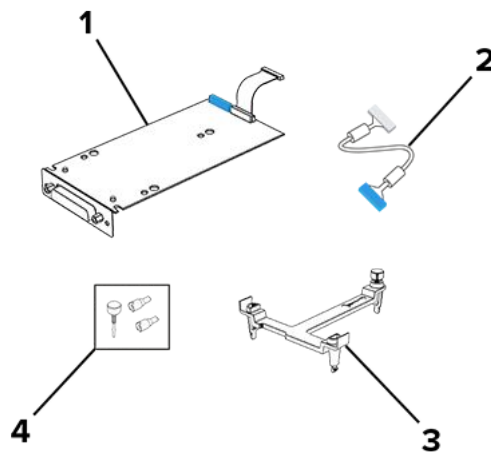


4. Remove the internal solutions port (ISP) cover.

**Note:** Do not throw away the screw and cover.

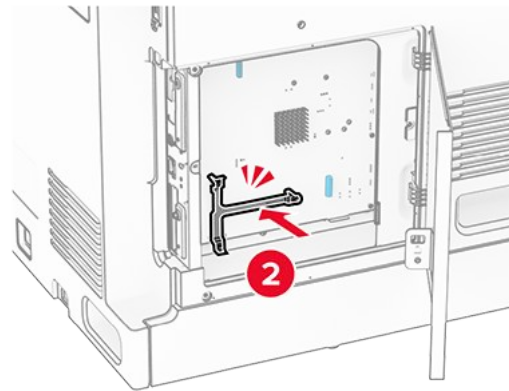
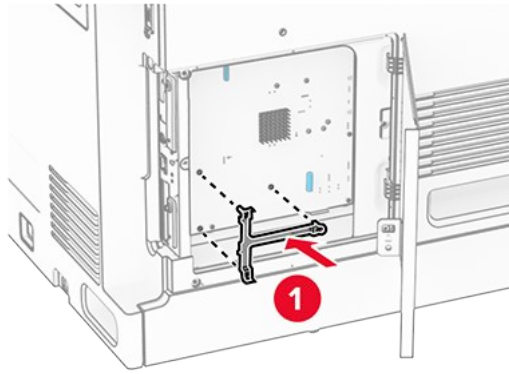


5. Unpack the ISP kit.

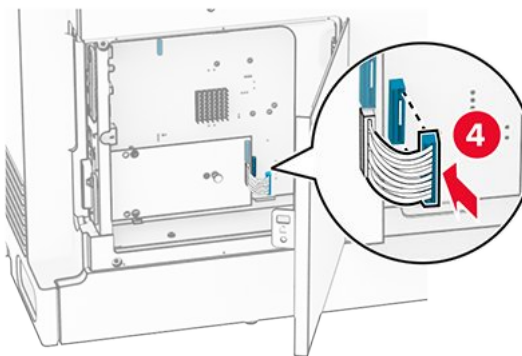
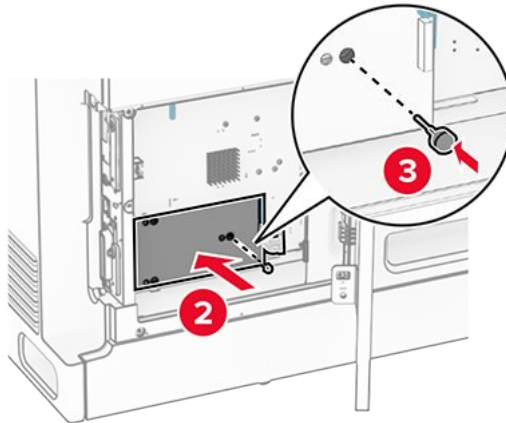
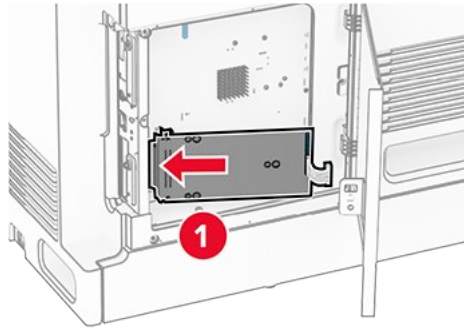


1	ISP
2	ISP extended cable
3	Mounting bracket
4	Thumbscrews

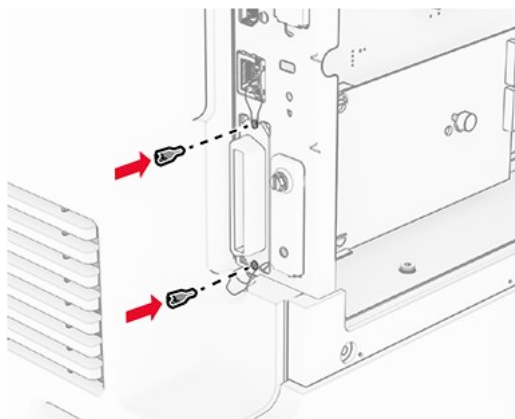
6. Attach the mounting bracket to the controller board until it clicks into place.



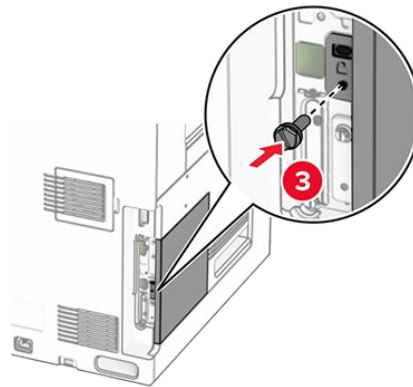
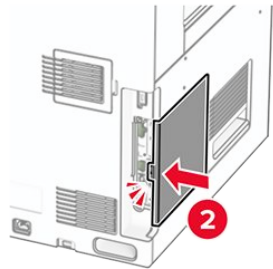
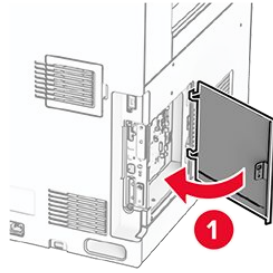
7. Attach the ISP to the mounting bracket, and then connect the ISP extended cable to its connector on the controller board.



8. Secure the ISP to the printer.



9. Close the controller board access cover.



10. Connect one end of the power cord to the printer, and then the other end to the electrical outlet.



### **CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

11. Turn on the printer.

## Changing the printer port settings after installing an internal solutions port

### Notes

- If the printer has a static IP address, then do not change the configuration.
- If the computers are configured to use the network name instead of an IP address, then do not change the configuration.
- If you are adding a wireless internal solutions port (ISP) to a printer previously configured for an Ethernet connection, then disconnect the printer from the Ethernet network.

### For Windows users

1. Open the printers folder.
2. From the shortcut menu of the printer with the new ISP, open the printer properties.
3. Configure the port from the list.
4. Update the IP address.
5. Apply the changes.

### For Macintosh users

1. From **System Preferences** in the **Apple** menu, navigate to the list of printers, and then select **+ > IP**.
2. Type the IP address in the address field.
3. Apply the changes.

## Networking

### Connecting the printer to a Wi-Fi network

Before you begin, make sure that:

- **Active Adapter** is set to **Auto**. From the control panel, navigate to **Settings > Network/Ports > Network Overview > Active Adapter**.
- The Ethernet cable is not connected to the printer.

1. From the control panel, navigate to **Settings > Network/Ports > Wireless > Setup On Printer Panel > Choose Network**.
2. Select a Wi-Fi network, and then type the network password.

**Note:** For printers with built-in Wi-Fi capability, a prompt for setting up the Wi-Fi network appears during initial setup.

# Configuring Wi-Fi Direct

Wi-Fi Direct® lets devices connect directly without using an access point (wireless router).

1. From the control panel, navigate to **Settings > Network/Ports > Wi-Fi Direct**.
2. Configure the settings.
  - **Enable Wi-Fi Direct**—Allow the printer to broadcast its Wi-Fi Direct network.
  - **Wi-Fi Direct Name**—Set a name for the network.
  - **Wi-Fi Direct Password**—Set a password for a secure peer-to-peer connection.
  - **Show Password on Setup Page**—Show the password on the Network Setup Page.
  - **Preferred Channel Number**—Choose the preferred channel of the Wi-Fi Direct network.
  - **Group Owner IP Address**—Assign the IP address of the group owner.
  - **Auto-Accept Push Button Requests**—Let the printer accept connection requests automatically.

**Note:** Accepting push-button requests automatically is not secured.


**Note:** To find the Wi-Fi Direct password without showing it on the printer display, print the **Network Setup Page**. From the control panel, navigate to **Settings > Reports > Network > Network Setup Page**.

## Connecting a mobile device to the printer

Before connecting your mobile device, make sure that **Wi-Fi Direct** has been configured. For more information, see [Configuring Wi-Fi Direct on page 370](#).

## Using Wi-Fi Direct

**Note:** These instructions apply only to mobile devices running on the Android™ platform.

1. On your mobile device, open the **Wi-Fi** menu.
2. Enable **Wi-Fi**, and then tap .
3. Tap **Wi-Fi Direct**.
4. Select the printer Wi-Fi Direct name.
5. Confirm the connection on the printer control panel.

## Using Wi-Fi

1. On your mobile device, open the **Wi-Fi** menu.
2. Enable **Wi-Fi**, and then select the printer Wi-Fi Direct name.

**Note:** The string **DIRECT-xy** (where x and y are two random characters) is added before the Wi-Fi Direct name.

3. Enter the Wi-Fi Direct password.

## Deactivating the Wi-Fi network

1. From the control panel, navigate to **Settings > Network/Ports > Network Overview > Active Adapter > Standard Network**.
2. Select **Yes** to restart the printer.

## Checking the printer connectivity

1. Print the **Network Setup Page** report. From the control panel, navigate to **Settings > Reports > Network > Network Setup Page**.
2. In the **Network Overview** section, check if **Card Status** is connected.

If the status is not connected, then the wireless network or LAN is inactive or the network cable may be damaged. Contact your administrator for assistance.

# Secure the printer

## Erasing printer memory

To erase volatile memory or buffered data in your printer, turn off the printer.

To erase nonvolatile memory, device and network settings, security settings, and embedded solutions, do the following:

1. From the control panel, navigate to **Settings** › **Device** › **Maintenance** › **Out of Service Erase**.
2. Select **Sanitize all information on nonvolatile memory**, and then select **Erase**.
3. Select **Start initial setup wizard** or **Leave printer offline**, and then select **Next**.
4. Start the process.

**Note:** This process deletes the encryption key used to protect user data, making the data unrecoverable.

## Erasing data from a storage drive

1. From the control panel, navigate to **Settings** › **Device** › **Maintenance** › **Out of Service Erase**.
2. Depending on the storage drive installed on your printer, do either of the following:
  - For hard disk, select **Sanitize all information on hard disk**, select **Erase**, and then select a method to erase data.

**Note:** The process to sanitize the hard disk can take from several minutes to more than an hour, making the printer unavailable for other tasks.

- For intelligent storage drive, select **Erase Intelligent Storage Drive**, and then select **Erase**.

## Restoring factory default settings

Restoring the printer to its factory default settings resets all customized configurations and settings to their original state.

## Using the control panel

1. From the control panel, navigate to **Settings** › **Device** › **Restore Factory Defaults** › **Restore Settings**.
2. Select the settings that you want to restore.
  - **Restore printer settings**
  - **Restore network settings**
  - **Restore fax settings**
  - **Restore app settings**

### Notes

- This setting is supported only in certain printer models.
- When this setting is selected, all apps that are not preinstalled on the printer are removed.

3. Select **Restore**.
4. Select **Start**.

The printer restarts automatically after the reset is completed.

## Using the Embedded Web Server

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Settings** > **Device** > **Restore Factory Defaults**.
3. Select the settings that you want to restore.
  - **Restore printer settings**
  - **Restore network settings**
  - **Restore fax settings**
  - **Restore app settings**

### Notes

- This setting is supported only in certain printer models.
- When this setting is selected, all apps that are not preinstalled on the printer are removed.

4. Click **Start**.

The printer restarts automatically after the reset is completed.

## Statement of Volatility

Type of memory	Description
Volatile memory	The printer uses standard random access memory (RAM) to buffer temporarily user data during simple print and copy jobs.
Nonvolatile memory	The printer may use two forms of nonvolatile memory: EEPROM and NAND (flash memory). Both types store the operating system, printer settings, and network information. They also store scanner and bookmark settings and embedded solutions.

## Secure the printer

---

Type of memory	Description
Hard disk	Some printers may have a hard disk drive installed. The printer hard disk is designed for printer-specific functionality. The hard disk lets the printer retain buffered user data from complex print jobs, form data, and font data.
Intelligent storage drive (ISD)	Some printers may have an ISD installed. ISD uses nonvolatile flash memory to store user data from complex print jobs, form data, and font data.

Erase the content of any installed printer memory in the following circumstances:

- The printer is decommissioned.
- The printer hard disk or ISD is replaced.
- The printer is moved to a different department or location.
- The printer is serviced by someone from outside your organization.
- The printer is removed from your premises for service.
- The printer is sold to another organization.

**Note:** To dispose a hard disk or ISD, follow the policies and procedures of your organization.

# Print

## Printing from a computer

### Using Windows apps

If you are printing from Word, PowerPoint, or Adobe Acrobat™, then do the following:

1. Click **File** or **Menu** > **Print** or press **Ctrl + P**.
2. In the Print dialog that appears, select a printer, and then click **Printer Properties** or **Properties**.
3. In the Printing Preferences dialog that appears, configure the print settings, and then click **OK**.
4. Click **Print**.

If you are printing from a web browser, then do the following:

1. Click the **Settings** menu (the three dots at the upper-right corner) or press **Ctrl + P**.
2. In the Print dialog that appears, depending on your browser, do either of the following:
  - Select a printer, and then click **Print using system dialog**.
  - Select a printer, click **More settings**, and then click **Print using system dialog**.
3. In the system dialog that appears, click **More settings**.
4. In the Printing Preferences dialog that appears, configure the print settings, and then click **OK**.
5. Click **Print**.

### Using Macintosh apps

If you are printing from Preview, Safari, Word, or PowerPoint, then do the following:

1. Click **File** > **Print** or press **command + P**.
2. In the Print dialog that appears, select a printer, and then configure the print settings.
3. Click **Print**.

If you are printing from Adobe Acrobat, then do the following:

1. Click **File** > **Print** or press **command + P**.
2. In the Adobe Print dialog that appears, at the lower-left corner, click **Printer**.
3. In the Print dialog that appears, select a printer, and then configure the print settings.
4. Click **Print** to return to the Adobe Print dialog, and then click **Print** to send the print job.

If you are printing from a browser other than Safari, then do the following:

1. Click **File** > **Print** or press **command + P**.

2. In the Print dialog that appears, depending on your browser, do either of the following:
  - Click **Print using system dialog**.
  - Click **More settings**, and then click **Print using system dialog**.
3. In the system dialog that appears, select a printer, and then configure the print settings.
4. Click **Print**.

## Using the Xerox<sup>®</sup> Print and Scan Experience app

1. Open the Xerox<sup>®</sup> Print and Scan Experience app.
2. Select a printer, and then click **Print**.
3. In the File Explorer or Finder window, select a file, and then click **Open**.
4. Configure the print settings, and then click **Print**.

## Printing from a mobile device

### Printing from a mobile device using Lexmark Print

Lexmark<sup>™</sup> Print is a mobile printing solution for mobile devices that run the iOS operating system version 13.0 or later or the Android<sup>™</sup> platform version 6.0 or later. It lets you send documents and images to network-connected printers and print management servers.

#### Notes

- Make sure that you download the Lexmark Print app from the Apple App Store or Google Play<sup>™</sup> store and enable it in the mobile device.
- Make sure that the printer and mobile device are connected to the same network.

1. From your mobile device, select a document from the file manager.
2. Send or share the document to Lexmark Print.

**Note:** Some third-party apps may not support the send or share feature. For more information, see the documentation that came with the app.

3. Select a printer and adjust the print settings if needed.
4. Print the document.

### Printing from a mobile device using Mopria<sup>™</sup> Print Service

Mopria Print Service is a mobile printing solution for mobile devices running on the Android<sup>™</sup> platform version 5.0 or later. It lets you print directly to any Mopria<sup>™</sup> certified printer.

### Notes

Before printing, ensure the following:

- Mopria Print Service is installed from the Google Play™ store and enabled.
- The mobile device and the printer are connected to the same network.
- Wi-Fi Direct is enabled on both the mobile device and the printer.

1. On your mobile device, open a compatible application or select a document from the file manager.

2. Tap  > **Print**.

3. Select a printer and adjust the settings if needed.

4. Tap .

## Printing from a mobile device using AirPrint

AirPrint lets you print directly from Apple devices to an AirPrint-certified printer.

**Note:** Make sure the Apple device and the printer are connected to the same network. If multiple wireless hubs exist, both devices must be on the same subnet.

1. On your mobile device, open a compatible application or select a document from the file manager.

2. Tap  > **Print**.

3. Select a printer and adjust the settings if needed.

4. Print the document.

## Printing from a mobile device using Wi-Fi Direct®

Wi-Fi Direct® is a printing service that lets you print to any Wi-Fi Direct-ready printer.

**Note:** Make sure that the mobile device is connected to the printer wireless network. For more information, see [Connecting a mobile device to the printer on page 370](#).

1. From your mobile device, launch a compatible application or select a document from your file manager.

2. Depending on your mobile device, do one of the following:

◦ Tap  > **Print**.

◦ Tap  > **Print**.

◦ Tap  > **Print**.

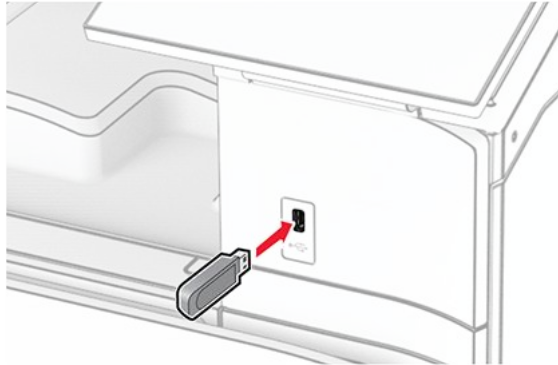
3. Select a printer and adjust the settings if needed.

4. Print the document.

## Printing from a flash drive

1. Insert the flash drive into the front USB port.

For more information on supported flash drives, see [Supported flash drives and file types on page 105](#).



### Notes

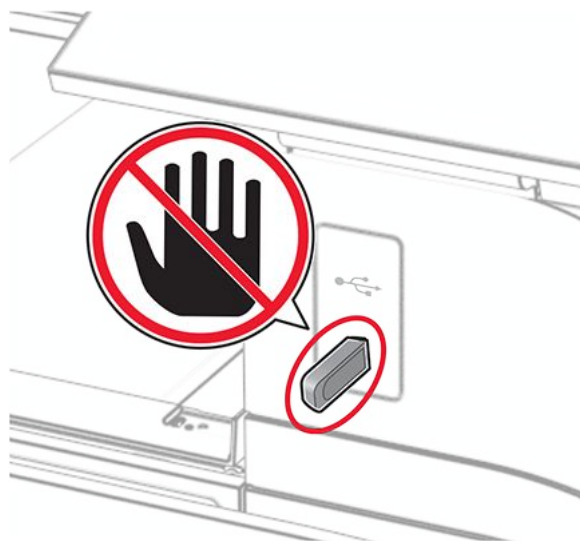
- If you insert the flash drive when an error message appears, then the printer ignores the flash drive.
- If you insert the flash drive while the printer is processing other print jobs, then Busy appears on the display.

2. From the control panel, select **Print**.
3. Select the document that you want to print and configure the print settings if needed.
4. From the control panel, depending on your printer model, do either of the following:
  - Select **Print**.
  - Select

### Warning—Potential Damage

To avoid loss of data or printer malfunction, do not touch the flash drive or the printer in the area shown while actively printing, reading, or writing from the memory device.

To print another document, navigate to **Print > USB Drive**.



# Managing secure or confidential print jobs

## Configuring confidential jobs

1. From the control panel, navigate to **Settings > Security > Confidential Print Setup**.
2. Configure the settings.

Setting	Description
<b>Max Invalid PIN</b>	Set the maximum number of invalid PIN attempts.  <b>Note:</b> When the limit is reached, the print jobs for that username are deleted.
<b>Confidential Job Expiration</b>	Set an individual expiration time for each held job before it is automatically deleted from the printer memory, hard disk, or intelligent storage drive.  <b>Note:</b> A held job is either <b>Confidential</b> , <b>Repeat</b> , <b>Reserve</b> , or <b>Verify</b> .
<b>Repeat Job Expiration</b>	Set the expiration time for repeat print jobs.
<b>Verify Job Expiration</b>	Set the expiration time for printing a copy of a job for you to check its quality before printing the remaining copies.
<b>Reserve Job Expiration</b>	Set the expiration time for jobs that you want to store in the printer for printing later.
<b>Require All Jobs to be Held</b>	Set the printer to hold all print jobs.
<b>Keep duplicate documents</b>	Set the printer to keep all documents with the same file name.

## Creating a secure print job

### Notes

- Download and install the Xerox® Print and Scan Experience before proceeding. For more information, see [Installing the printer software on page 145](#).
- Held jobs may get deleted before they expire or without any intervention if memory resources become low. If your printer supports a storage drive, then install a hard disk or an intelligent storage drive to increase storage for held jobs.

## Using the Xerox® Print and Scan Experience app

1. Open the Xerox® Print and Scan Experience app.
2. Select a printer, and then click **Print**.
3. In the File Explorer or Finder window, select a file, and then click **Open**.
4. Enable **Secure Print (Confidential)**, enter a 4- to 10-digit PIN, and then click **Done**.
5. Click **Print**.

## Using other Windows apps

If you are printing from Word, PowerPoint, or Adobe Acrobat™, do the following:

1. Click **File** or **Menu** > **Print** or press **Ctrl + P**.
2. In the Print dialog that appears, select a printer, and then click **Printer Properties** or **Properties**.
3. Enable **Secure Print (Confidential)**.
4. Enter a 4- to 10-digit PIN, and then click **Done**.
5. Click **Print**.

If you are printing from a web browser, do the following:

1. Click the **Settings** menu (the three dots in the upper-right corner) or press **Ctrl + P**.
2. In the Print dialog, depending on your browser, do either of the following:
  - Select a printer, and then click **Print using system dialog**.
  - Select a printer, click **More settings**, and then click **Print using system dialog**.
3. In the system dialog, click **More settings**.
4. Enable **Secure Print (Confidential)**.
5. Enter a 4- to 10-digit PIN, and then click **Done**.
6. Click **Print**.

## Using other Macintosh apps

1. With a document open, choose **File > Print**.
2. Select a printer.
3. In the **Print Job Security** menu, enable **Print with PIN**, and then enter a four-digit PIN.
4. Click **Print**.
5. From the printer control panel, release the print job.
  - a. Select **Held jobs**, and then select the computer name.
  - b. Select **Confidential**, and then enter the PIN.
  - c. Select the print job, and then select **Print**.

## Printing a secure or confidential print job

**Note:** These instructions apply only if you have already created a secure or confidential print job. For more information, see [Creating a secure print job on page 380](#).

1. From the control panel, navigate to **Print > Held Jobs**.
2. Select your username, and then select **Confidential**.
3. Enter your PIN, and then select **OK**.
4. Select a print job, and then select **Print**.

## Printing confidential and other held jobs

**Note:** Held jobs may get deleted before they expire or without any intervention if memory resources become low. If your printer supports a storage drive, then install a hard disk or an intelligent storage drive to increase its storage for held jobs.

## For Windows users

1. With a document open, click **File > Print**.
2. Select a printer, and then click **Properties, Preferences, Options, or Setup**.
3. Click **Print and Hold**.
4. Click **Use Print and Hold**, and then assign a username.
5. Select from any of the following print job types:
  - **Confidential print**—The printer asks for a personal identification number before letting you print the job.
  - **Verify print**—The printer prints one copy and holds the remaining copies that you requested from the driver in printer memory.
  - **Reserve print**—The printer stores the job in memory so that you can print the job later.

- **Repeat print**—The printer prints all requested copies of the job and stores the job in memory so you can print additional copies later.
6. Click **OK**.
  7. Click **Print**.
  8. From the printer control panel, release the print job.
    - a. Select **Print**.
    - b. Select **Held jobs**, and then select your username.

**Note:** For confidential print jobs, select **Confidential**, enter the PIN, and then select **OK**.

- c. Select the print job, and then select **Print**.

## For Macintosh users

1. With a document open, choose **File > Print**.
2. Select a printer.
3. From the **Print Job Security** drop-down menu, enable **Print with PIN**, and then enter a four-digit PIN.
4. Click **Print**.
5. From the printer control panel, release the print job.
  - a. Select **Held jobs**, and then select the computer name.
  - b. Select **Confidential**, and then enter the PIN.
  - c. Select the print job, and then select **Print**.

## Printing a font sample list

1. From the control panel, navigate to **Settings > Reports > Print > Print Fonts**.
2. Select the font type.

## Printing a directory list

1. From the control panel, navigate to **Settings > Reports > Print**.
2. Select **Print Directory**.

## Placing separator sheets in print jobs

1. With a document open, click **File > Print**.
2. Select a printer, and then click **Properties, Preferences, Options, or Setup**.
3. Click **Paper/Finishing**.

4. In the **Separator sheets** menu, select a setting.
5. Click **OK**, and then click **Print**.

## Canceling a print job

1. On the control panel, select **Job Queue**.
2. Select **Print**, and then select a job to cancel.

**Note:** If a document is already printing, select **Cancel job** in the lower-right corner of the display to stop printing.

## Adjusting toner darkness

1. From the control panel, navigate to **Settings > Print > Quality**.
2. Adjust the setting for **Toner Darkness**.

# Copy

## Making copies

1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).

**Note:** To avoid a resized image, make sure the original document and output have the same paper size.

2. From the control panel, select **Copy**, and then specify the number of copies.

If necessary, adjust the copy settings.

3. From the control panel, depending on your printer model, do either of the following:
  - Select **Copy**.

- Select .

## Copying photos


1. Place a photo on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the control panel, navigate to **Copy > More Settings > Content > Content Type > Photo**.
3. Select **Content Source**, and then select the setting that best matches the original photo.
4. Copy the photo.

## Copying on letterhead

1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the control panel, navigate to **Copy > Copy From**.
3. Select the size of the original document.
4. Select **Copy To**, and then select the paper source that contains the letterhead.

If you loaded the letterhead into the multipurpose feeder, select **Multipurpose Feeder**, select a paper size, and then select **Letterhead**.
5. Copy the document.

## Copying on both sides of the paper


1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the control panel, navigate to **Copy** › **Sides**.
3. Select **2 sided to 2 sided**.
4. From the control panel, depending on your printer model, do either of the following:
  - Select **Copy**.
  - Select .

## Reducing or enlarging copies


1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the control panel, depending on your printer model, do any of the following:
  - Navigate to **Copy** › **Scale**.
  - Navigate to **Copy** › **Settings** › **Scale**.
  - Navigate to **Copy** › **More Settings** › **Scale**.
3. Select - or + to decrease or increase the value by 1%.

### Notes


- In certain printer models, select **Custom** to adjust the size manually.
- You can also select a size from the preset values, between 25% and 400%.
- Changing the size of the original document or output after setting **Scale** restores the scale value to **Auto**.

4. From the control panel, depending on your printer model, do either of the following:
  - Select **Copy**.
  - Select , and then select **Finish the job**.


## Collating copies

1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the control panel, navigate to **Copy** › **More Settings** › **Finishing Options** › **Collate** › **On [1,2,1,2,1,2]**.
3. From the control panel, depending on your printer model, do either of the following:
  - Select **Copy**.
  - Select .

## Placing separator sheets between copies

1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the control panel, navigate to **Copy** › **More Settings** › **Finishing Options** › **Separator Sheets**.
3. Enable the menu, select a paper source, and then select a setting.
4. From the control panel, depending on your printer model, do either of the following:
  - Select **Copy**.
  - Select .

## Copying multiple pages onto a single sheet


1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the control panel, navigate to **Copy** › **More Settings** › **Pages per Side**.
3. Enable the menu, and then select a setting.
4. From the control panel, depending on your printer model, do either of the following:
  - Select **Copy**.
  - Select .

## Copying cards

1. Load a card on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the control panel, navigate to **Copy** › **Copy From** › **ID Card**.
3. From the control panel, depending on your printer model, do either of the following:
  - Select **Copy**.
  - Select .

## Creating a copy shortcut

### Using the control panel

1. From the control panel, select **Copy**.
2. Configure the settings, and then select .
3. Type a shortcut name then click **OK**.

## Using the Embedded Web Server

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Shortcuts** › **Add Shortcut**.
3. In the **Shortcut Type** menu, select **Copy**.
4. Configure the settings.
5. Click **Save**.

# Email

## Configuring the email SMTP settings

Configure the Simple Mail Transfer Protocol (SMTP) settings to send a scanned document through email. The settings vary with each service provider. For more information, see [Email service providers](#).

Before you begin, make sure that the printer is connected to a network and the network is connected to the Internet.

## Using the Embedded Web Server

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Settings** > **Email**.
3. Configure the email settings. For more information, see [Email service providers](#).

### Notes

- For email service providers that are not on the list, contact your provider and ask for the settings.
- For video instructions on configuring the SMTP settings for Gmail™ email service, go to <https://infoserve.lexmark.com/ref/common/configuring-email-video.html>.
- For Microsoft 365 or Outlook Live email service provider, you must register your printer to OAuth 2.0 Authentication. For more information, see [Setting up OAuth 2.0 Authentication for Email Server using the Embedded Web Server](#).

4. Click **Save**.

## Setting up OAuth 2.0 Authentication for Email Server using the Embedded Web Server

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Settings** > **Email**.
3. Click **Set Up OAuth 2 for Email Server**, and then click **Register**.

4. Go to <https://microsoft.com/devicelogin>.
5. Enter the code that was generated in the Embedded Web Server.
6. Log in to your Outlook account.
7. Follow the on-screen instructions.

## Using the email setup wizard

Before using the wizard, make sure that the printer firmware is updated. For more information, see the **Updating firmware** section.

### Notes

- These instructions apply only to certain printer models.
- Setting up the SMTP settings using the email setup wizard is not applicable for OAuth 2.0 Authentication.

1. From the control panel, select **Email**.
2. Select **Set up Now**, type your email address and then select **Next**.
3. Type the password, and then select **Done**.

### Notes

- Depending on your email service provider, type your account password, app password, or authentication password. For more information on the password, see [Email service providers](#), and then look for Device Password.
- If your provider is not listed, then contact your provider and ask for the **Primary SMTP Gateway**, **Primary SMTP Gateway Port**, **Use SSL/TLS**, and **SMTP Server Authentication** settings. Proceed with the setup after getting the settings.

4. Select **Next**.
5. Configure the settings, and then select **Next**.
6. Select **Test Setup**.

## Using the Settings menu

1. From the control panel, navigate to **Settings > Email > Email Setup**.
2. Configure the email settings. For more information, see [Email service providers](#).

**Note:** If your service provider is not listed, then contact your provider.

## Email service providers

Use the following table to determine the SMTP settings of your service provider.

## Notes

- If you encounter errors using the settings provided, then contact your service provider.
- If your service provider is not listed, then contact your provider.

- [AOL Mail](#)
- [Comcast Mail](#)
- [Gmail](#)
- [iCloud Mail](#)
- [Mail.com](#)
- [NetEase Mail \(mail.126.com\)](#)
- [NetEase Mail \(mail.163.com\)](#)
- [NetEase Mail \(mail.yeah.net\)](#)
- [Outlook Live or Microsoft 365](#)
- [QQ Mail](#)
- [Sina Mail](#)
- [Sohu Mail](#)
- [Yahoo! Mail](#)
- [Zoho Mail](#)

## AOL Mail

Setting	Value
Primary SMTP Gateway	smtp.aol.com
Primary SMTP Gateway Port	587
Use SSL/TLS	Required
Require Trusted Certificate	Disabled
Reply Address	Your email address
SMTP Server Authentication	Login / Plain
Device-Initiated Email	Use Device SMTP Credentials
Device UserID	Your email address
Device Password	App password

**Note:** To create an app password, go to the [AOL Account Security](#) page, log in to your account, and then click **Generate app password**.

## Comcast Mail

Setting	Value
Primary SMTP Gateway	smtp.comcast.net

## Email

---

Setting	Value
Primary SMTP Gateway Port	587
Use SSL/TLS	Required
Require Trusted Certificate	Disabled
Reply Address	Your email address
SMTP Server Authentication	Login / Plain
Device-Initiated Email	Use Device SMTP Credentials
Device UserID	Your email address
Device Password	Account password

### Gmail™

**Note:** Make sure that two-step verification is enabled on your Google account. To enable two-step verification, go to the [Google Account Security](#) page, log in to your account, and then from the "Security & sign-in" section, enable **2-Step Verification**.

Setting	Value
Primary SMTP Gateway	smtp.gmail.com
Primary SMTP Gateway Port	587
Use SSL/TLS	Required
Require Trusted Certificate	Disabled
Reply Address	Your email address
SMTP Server Authentication	Login / Plain
Device-Initiated Email	Use Device SMTP Credentials
Device UserID	Your email address
Device Password	App password

**Notes**

- To create an app password, go to <https://myaccount.google.com/apppasswords>.
- "App passwords" is available only if two-step verification is enabled.

### iCloud Mail

**Note:** Make sure that two-step verification is enabled on your account.

Setting	Value
Primary SMTP Gateway	smtp.mail.me.com

## Email

---

Setting	Value
Primary SMTP Gateway Port	587
Use SSL/TLS	Required
Require Trusted Certificate	Disabled
Reply Address	Your email address
SMTP Server Authentication	Login / Plain
Device-Initiated Email	Use Device SMTP Credentials
Device UserID	Your email address
Device Password	App password

**Note:** To create an app password, go to the [iCloud Account Management](#) page, log in to your account, and then from the Security section, click **Generate Password**.

### Mail.com

Setting	Value
Primary SMTP Gateway	smtp.mail.com
Primary SMTP Gateway Port	587
Use SSL/TLS	Required
Require Trusted Certificate	Disabled
Reply Address	Your email address
SMTP Server Authentication	Login / Plain
Device-Initiated Email	Use Device SMTP Credentials
Device UserID	Your email address
Device Password	Account password

### NetEase Mail (mail.126.com)

**Note:** Make sure that the SMTP service is enabled on your account. To enable the service, from the NetEase Mail home page, click **Settings** > **POP3/SMTP/IMAP**, and then enable either **IMAP/SMTP service** or **POP3/SMTP service**.

Setting	Value
Primary SMTP Gateway	smtp.126.com
Primary SMTP Gateway Port	465
Use SSL/TLS	Required
Require Trusted Certificate	Disabled

## Email

---

Setting	Value
Reply Address	Your email address
SMTP Server Authentication	Login / Plain
Device-Initiated Email	Use Device SMTP Credentials
Device UserID	Your email address
Device Password	Authorization password

**Note:** The authorization password is provided when IMAP/SMTP service or POP3/SMTP service is enabled.

### NetEase Mail (mail.163.com)

**Note:** Make sure that the SMTP service is enabled on your account. To enable the service, from the NetEase Mail home page, click **Settings** › **POP3/SMTP/IMAP**, and then enable either **IMAP/SMTP service** or **POP3/SMTP service**.

Setting	Value
Primary SMTP Gateway	smtp.163.com
Primary SMTP Gateway Port	465
Use SSL/TLS	Required
Require Trusted Certificate	Disabled
Reply Address	Your email address
SMTP Server Authentication	Login / Plain
Device-Initiated Email	Use Device SMTP Credentials
Device UserID	Your email address
Device Password	Authorization password

**Note:** The authorization password is provided when IMAP/SMTP service or POP3/SMTP service is enabled.

### NetEase Mail (mail.yeah.net)

**Note:** Make sure that the SMTP service is enabled on your account. To enable the service, from the NetEase Mail home page, click **Settings** › **POP3/SMTP/IMAP**, and then enable either **IMAP/SMTP service** or **POP3/SMTP service**.

Setting	Value
Primary SMTP Gateway	smtp.yeah.net
Primary SMTP Gateway Port	465
Use SSL/TLS	Required

## Email

---

Setting	Value
Require Trusted Certificate	Disabled
Reply Address	Your email address
SMTP Server Authentication	Login / Plain
Device-Initiated Email	Use Device SMTP Credentials
Device UserID	Your email address
Device Password	Authorization password

**Note:** The authorization password is provided when IMAP/SMTP service or POP3/SMTP service is enabled.

### Outlook Live or Microsoft 365

Setting	Value (OAuth2.0 Authentication)
Primary SMTP Gateway	smtp.office365.com
Primary SMTP Gateway Port	587
Use SSL/TLS	Required
Require Trusted Certificate	Disabled
Reply Address	The email address used to register OAuth 2.0 Authentication
SMTP Server Authentication	OAuth2.0
User-Initiated Email	Use Device SMTP Credentials
Device-Initiated Email	Use Device SMTP Credentials
Device UserID	N/A
Device Password	N/A

**Note:** For more setup options for business using Microsoft 365, go to the [Microsoft 365 help page](#).

### QQ Mail

**Note:** Make sure that the SMTP service is enabled on your account. To enable the service, from the QQ Mail home page, click **Settings > Account**, and then from the POP3/IMAP/SMTP/Exchange/CardDAV/CalDAV Service section, enable either **POP3/SMTP service** or **IMAP/SMTP service**.

Setting	Value
Primary SMTP Gateway	smtp.qq.com
Primary SMTP Gateway Port	587
Use SSL/TLS	Required
Require Trusted Certificate	Disabled

## Email

---

Setting	Value
Reply Address	Your email address
SMTP Server Authentication	Login / Plain
Device-Initiated Email	Use Device SMTP Credentials
Device UserID	Your email address
Device Password	Authorization code  <b>Note:</b> To generate an authorization code, from the QQ Mail home page, click <b>Settings &gt; Account</b> . From the POP3/IMAP/SMTP/Exchange/CardDAV/CalDAV Service section, click <b>Generate authorization code</b> .

### Sina Mail

**Note:** Make sure that the POP3/SMTP service is enabled on your account. To enable the service, from the Sina Mail home page, click **Settings > More settings > User-end POP/IMAP/SMTP**, and then enable **POP3/SMTP service**.

Setting	Value
Primary SMTP Gateway	smtp.sina.com
Primary SMTP Gateway Port	587
Use SSL/TLS	Required
Require Trusted Certificate	Disabled
Reply Address	Your email address
SMTP Server Authentication	Login / Plain
Device-Initiated Email	Use Device SMTP Credentials
Device UserID	Your email address
Device Password	Authorization code  <b>Note:</b> To create an authorization code, from the email home page, click <b>Settings &gt; More settings &gt; User-end POP/IMAP/SMTP</b> , and then enable <b>Authorization code status</b> .

### Sohu Mail

**Note:** Make sure that the SMTP service is enabled on your account. To enable the service, from the Sohu Mail home page, click **Options > Settings > POP3/SMTP/IMAP**, and then enable either **IMAP/SMTP service** or **POP3/SMTP service**.

Setting	Value
Primary SMTP Gateway	smtp.sohu.com
Primary SMTP Gateway Port	465

## Email

---

Setting	Value
Use SSL/TLS	Required
Require Trusted Certificate	Disabled
Reply Address	Your email address
SMTP Server Authentication	Login / Plain
Device-Initiated Email	Use Device SMTP Credentials
Device UserID	Your email address
Device Password	Independent password

**Note:** The independent password is provided when IMAP/SMTP service or POP3/SMTP service is enabled.

### Yahoo! Mail

Setting	Value
Primary SMTP Gateway	smtp.mail.yahoo.com
Primary SMTP Gateway Port	587
Use SSL/TLS	Required
Require Trusted Certificate	Disabled
Reply Address	Your email address
SMTP Server Authentication	Login / Plain
Device-Initiated Email	Use Device SMTP Credentials
Device UserID	Your email address
Device Password	App password

**Note:** To create an app password, go to the [Yahoo Account Security](#) page, log in to your account, and then click **Generate app password**.

### Zoho Mail

Setting	Value
Primary SMTP Gateway	smtp.zoho.com
Primary SMTP Gateway Port	587
Use SSL/TLS	Required
Require Trusted Certificate	Disabled
Reply Address	Your email address

Setting	Value
<b>SMTP Server Authentication</b>	Login / Plain
<b>Device-Initiated Email</b>	Use Device SMTP Credentials
<b>Device UserID</b>	Your email address
<b>Device Password</b>	Account password or app password

**Notes**

- For accounts with two-step verification disabled, use your account password.
- For accounts with two-step verification enabled, use an app password. To create an app password, go to the [Zoho Mail Account Security](#) page, log in to your account, and then from the Application-Specific Passwords section, click **Generate New Password**.


## Scanning to email

Before you begin, make sure the SMTP settings are configured. For more information, see [Configuring the email SMTP settings on page 388](#).

1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the control panel, navigate to **Scan > Email**.
3. Enter the needed information, and then select **Next**.  
If necessary, configure the settings.
4. From the control panel, depending on the printer model, do either of the following:
  - Select **Scan**.
  - Select .

## Creating an email shortcut

### Using the control panel

1. From the control panel, navigate to **Scan > Email**.
2. Type the email address, and then select **Next**.
3. Select  .
4. Create a shortcut.

### Using the Embedded Web Server

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Shortcuts** › **Add Shortcut**.
3. From the **Shortcut Type** menu, select **Email**.
4. Configure the settings.
5. Click **Save**.

# Fax

## Sending a fax

### Using the control panel

1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the control panel, select **Fax**.
3. Select **Add Recipient** or **Address Book**.  
If necessary, adjust the settings.
4. From the control panel, depending on your printer model, do either of the following:
  - Select **Send**.
  - Select .

### Using the computer

#### For Windows users

1. With a document open, click **File** > **Print**.
2. Select a printer, and then click **Properties**, **Preferences**, **Options**, or **Setup**.
3. Click **Fax** > **Enable fax** > **Always display settings prior to faxing**, enter the recipient number, and then click **OK**.
4. Click **Print**, and then click **OK**.

#### For Macintosh users

1. With a document open, choose **File** > **Print**.
2. Select the printer that has - **Fax** added after its name.
3. In the **To** field, enter the recipient number.  
If necessary, configure the settings.
4. Send the fax.

## Scheduling a fax

1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the control panel, select **Fax**.
3. Select **Add Recipient** or **Address Book**, and then enter the needed information.

4. Select **Send Time**, configure the date and time, and then select **Done**.


If necessary, configure other fax settings.

5. Send the fax.

## Creating a fax destination shortcut

1. From the control panel, select **Fax**.
2. Select **Add Recipient** or **Address Book**, and then enter the needed information.

If necessary, adjust the settings.

3. Select  .
4. Create a shortcut.

## Changing the fax resolution

1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the control panel, select **Fax**.
3. Select **Add Recipient** or **Address Book**, and then enter the needed information.
4. Select **Resolution**, and then select a setting.
5. From the control panel, depending on the printer model, do either of the following:
  - Select **Send**.
  - Select .

## Adjusting the fax darkness

1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the control panel, select **Fax**.
3. Select **Add Recipient** or **Address Book**, and then enter the needed information.
4. Select **More Settings** › **Darkness**, and then adjust the setting.
5. From the control panel, depending on the printer model, do either of the following:
  - Select **Send**.
  - Select .

## Printing a fax log

1. From the control panel, navigate to **Settings** › **Reports** › **Fax**.
2. Select a fax log.

## Blocking junk faxes

1. From the control panel, navigate to **Settings › Fax › Fax Setup › Fax Receive Settings › Admin Controls**.
2. Enable the **Block No Name Fax** menu.

## Holding faxes

1. From the control panel, navigate to **Settings › Fax › Fax Setup › Fax Receive Settings › Holding Faxes**.
2. Select a setting.

## Forwarding a fax

1. From the control panel, navigate to **Settings › Fax › Fax Setup › Fax Receive Settings › Admin Controls**.
2. Select **Fax Forwarding**, and then select **Print and Forward** or **Forward**.
3. In the **Forward to** menu, select a destination and then configure the settings.

# Scan

## Scanning to a computer

### For Windows users

#### Using Lexmark Scanback Utility

1. Go to <https://support.lexmark.com>, and then click **Drivers & downloads**.
2. In the **Search by Device Model** field, type the printer model, and then click **Find Drivers & Downloads**.
3. Click **Additional downloads compatible with [printer model]**, and then download and install Lexmark Scanback Utility.
4. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
5. From the computer, run **Lexmark Scanback Utility**, and then click **Create profile**.

**Note:** If you prefer to use an existing scanning profile, then click **Existing profile**.

6. Click **Setup**, and then from the menu that appears, click **Add** to add the IP address.

#### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

7. From the **Select document format to be scanned** section, select the original document size.
8. From the **Select file format for scan output** section, select an output file resolution and format, and then click **Next**.
9. Type a scan profile name.
10. Click **Browse**, select the destination folder where you want to save the scanned document, and then type a file name.

**Note:** To reuse the scan profile, from the **Name your shortcut** field, type a shortcut name, and then click **Save Profile**.

11. Click **Finish**.
12. From the control panel, navigate to **Scan Profiles**, and then select the scan profile that you created in step 6.

**Note:** Make sure that the **Scan Profiles** app is enabled. From the control panel, navigate to **Settings > Device > Home Screen Customization**. From the **Page 1** column, add **Scan Profiles**, and then click **Save**.

13. From the computer, click **Scan Complete**.

#### Using Windows Fax and Scan

**Note:** Make sure that the printer is added to the computer. For more information, see [Adding a printer to a computer using the Xerox Print and Scan Experience app on page 146](#).

1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the computer, open **Windows Fax and Scan**.
3. Click **New Scan**, and then select a scanner source.  
If necessary, change the scan settings.
4. Scan the document.
5. Click **Save as**, type a file name, and then click **Save**.

### Using Xerox Print and Scan Experience

1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. Open the **Xerox Print and Scan Experience** application.
3. Select a printer, click **Scan**, and then configure the settings.
4. Click **Start Scanning** › **Start Scanning** .
5. If necessary, edit the scanned document.
6. Click **Save As** and configure the settings.
7. Click **Save As**, choose the destination folder, and then enter a file name.
8. Click **Save**.

## For Macintosh users

**Note:** Make sure that the printer is added to the computer. For more information, see [Adding a printer to a computer using the Xerox Print and Scan Experience app on page 146](#).

1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the computer, do either of the following:
  - Open **Image Capture**.
  - Open **Printers & Scanners**, select a printer, and then click **Scan** › **Open Scanner**.
3. From the Scanner dialog, do one or more of the following:
  - Select the location that you want to save the scanned document to.
  - Select the size of the original document.
  - To scan from the ADF, from the **Scan Menu**, select **Document Feeder** or enable **Use Document Feeder**.

If necessary, configure the scan settings.


4. Click **Scan**.

## Scanning to an FTP server

Before you begin, make sure the printer is connected to an FTP server.

1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the control panel, navigate to **Scan** > **FTP**.
3. Enter the needed information, and then select **Next**.  
If necessary, configure the FTP settings.
4. Scan the document.

## Creating an FTP shortcut

1. From the control panel, navigate to **Scan** > **FTP**.
2. Enter the FTP server address, and then select **Next**.
3. Configure the settings, and then select  .
4. Create a shortcut.

## Scanning to a network folder

Before you begin, make sure the network folder is already configured.

1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. From the control panel, navigate to **Scan Center** > **Network Folder**.
3. Select the network folder.

**Note:** To add a network folder, see [Configuring a network folder destination on page 404](#).

4. Scan the document.

## Configuring a network folder destination

1. From the control panel, navigate to **Scan Center** > **Network Folder** > **Create Network Folder**.
2. Configure the necessary settings.
3. Log in to the network, and then select **Next**.
4. Configure the network folder settings, and then select **Done**.

**Note:** To scan a document to a network folder, see [Scanning to a network folder on page 404](#).

## Creating a network folder shortcut

1. Open a web browser, and then type the printer IP address in the address field.

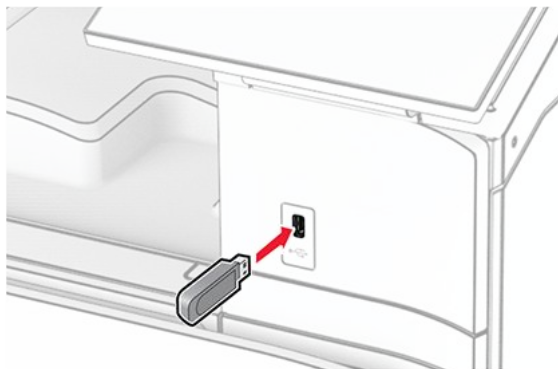
### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Shortcuts** > **Add Shortcut**.
3. From the **Shortcut Type** menu, select **Network Folder**, and then configure the settings.
4. Click **Save**.

## Scanning to a flash drive

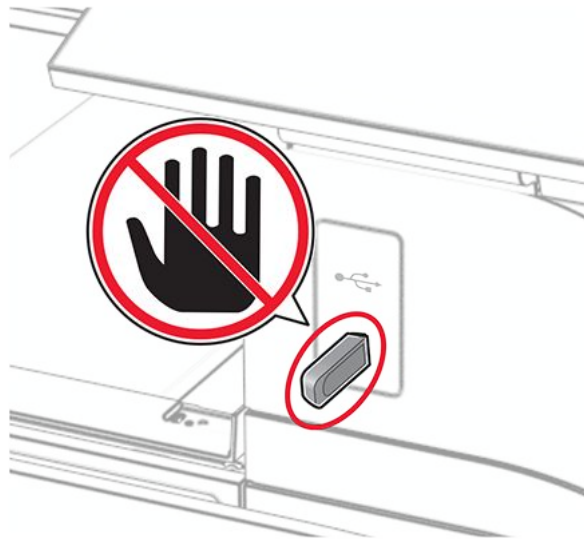
1. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
2. Insert the flash drive into the front USB port.



3. From the control panel, select **Scan**.
4. Select a location to save the file, create a file name, and then select **Next**.
5. Configure the scan settings.
6. From the control panel, depending on the printer model, do either of the following:
  - Select **Send**.
  - Select .

### Warning—Potential Damage

To avoid loss of data or printer malfunction, do not touch the flash drive or the printer in the area shown while actively printing, reading, or writing from the memory device.



# Printer menus

## Menu map

<b>Device</b>	<ul style="list-style-type: none"> <li>• Preferences</li> <li>• Eco-Mode</li> <li>• Remote Control Panel</li> <li>• Notifications</li> <li>• Power Management</li> <li>• Share Data with Lexmark</li> </ul>	<ul style="list-style-type: none"> <li>• Accessibility</li> <li>• Restore Factory Defaults</li> <li>• <b>Maintenance</b></li> <li>• Update Firmware</li> <li>• About this Printer</li> </ul>
<b>Print</b>	<ul style="list-style-type: none"> <li>• Layout</li> <li>• Finishing<sup>1</sup></li> <li>• Setup</li> <li>• Quality</li> <li>• Job Accounting</li> </ul>	<ul style="list-style-type: none"> <li>• PDF</li> <li>• PostScript</li> <li>• PCL</li> <li>• Image</li> </ul>
<b>Paper</b>	<ul style="list-style-type: none"> <li>• Tray Configuration</li> <li>• Media Configuration</li> </ul>	<ul style="list-style-type: none"> <li>• Bin Configuration<sup>1</sup></li> </ul>
<b>Copy</b>	<a href="#">Copy Defaults</a>	
<b>Fax</b>	<b>Fax Defaults</b>	
<b>Email</b>	<ul style="list-style-type: none"> <li>• Email Setup</li> <li>• Email Defaults</li> </ul>	<ul style="list-style-type: none"> <li>• Web Link Setup</li> </ul>
<b>FTP</b>	<a href="#">FTP Defaults</a>	
<b>USB Drive</b>	<ul style="list-style-type: none"> <li>• Flash Drive Scan</li> </ul>	<ul style="list-style-type: none"> <li>• Flash Drive Print</li> </ul>

## Printer menus

<b>Network/Ports</b>	<ul style="list-style-type: none"> <li>• <a href="#">Network Overview</a></li> <li>• <a href="#">Wireless</a></li> <li>• <a href="#">Wi-Fi Direct</a></li> <li>• <a href="#">Mobile Services Management</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">IPSec</a></li> <li>• <a href="#">802.1x</a></li> <li>• <a href="#">LPD Configuration</a></li> <li>• <a href="#">HTTP/FTP Settings</a></li> </ul>
<b>Network/Ports</b>	<ul style="list-style-type: none"> <li>• <a href="#">Ethernet</a></li> <li>• <a href="#">TCP/IP</a></li> <li>• <a href="#">SNMP</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">ThinPrint</a></li> <li>• <a href="#">USB</a></li> <li>• <a href="#">Restrict external network access</a></li> </ul>
<b>Security</b>	<ul style="list-style-type: none"> <li>• <b>Login Methods</b></li> <li>• <a href="#">Schedule USB Devices</a></li> <li>• <a href="#">Security Audit Log</a></li> <li>• <a href="#">Login Restrictions</a></li> <li>• <a href="#">Confidential Print Setup</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Encryption</a></li> <li>• <a href="#">Erase Temporary Data Files</a></li> <li>• <a href="#">Solutions LDAP Settings</a></li> <li>• <a href="#">Miscellaneous</a></li> </ul>
<b>Cloud Services</b>	<a href="#">Cloud Services Enrollment</a>	
<b>Reports</b>	<ul style="list-style-type: none"> <li>• <a href="#">Menu Settings Page</a></li> <li>• <a href="#">Device</a></li> <li>• <a href="#">Print</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Shortcuts</a></li> <li>• <a href="#">Fax</a></li> <li>• <a href="#">Network</a></li> </ul>
<a href="#">Troubleshooting</a>	<b>Print Quality Test Pages</b>	<b>Cleaning the Scanner</b>
<b>Supplies Plan</b>	<ul style="list-style-type: none"> <li>• <a href="#">Plan Activation</a></li> <li>• <a href="#">Plan Conversion</a></li> </ul>	
<b>Forms Merge</b> <sup>2</sup>	<a href="#">Forms Merge</a>	

<sup>1</sup> Appears only when a finisher is installed.

<sup>2</sup> Appears only when a storage drive is installed.

## Device

## Preferences

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Printer menus

Menu item	Submenu item	Settings	Description
<b>Display Language</b>	N/A	[List of languages]	Set the language of the text that appears on the display.
<b>Country/Region</b>	N/A	[List of countries or regions]	Identify the country or region where the printer is configured to operate.
<b>Run initial setup</b>	N/A	<b>Off*</b> <b>On</b>	Run the setup wizard.
<b>Keyboard</b>	<b>Keyboard Type</b>	[List of languages]	Select a language as a keyboard type.  <b>Note:</b> All the <b>Keyboard Type</b> values may not appear or may require special hardware to appear.
<b>Date and Time</b>	<b>Configure</b>	<b>Current Date and Time</b>  <b>Manually Set Date and Time</b>  <b>Date Format (MM-DD-YYYY*)</b>  <b>Time Format (12 hour A.M./P.M.*)</b>  <b>Time Zone</b>  <b>DST (GMT) Offset</b>  <b>DST Start</b>  <b>DST End</b>  <b>DST Offset</b>	Configure the printer date and time and network time protocol.  <b>Notes</b> <ul style="list-style-type: none"> <li>• <b>MM-DD-YYYY</b> is the U.S. factory default setting. <b>DD-MM-YYYY</b> is the international factory default setting.</li> <li>• <b>UTC (GMT) Offset, DST Start, DST End,</b> and <b>DST Offset</b> appear only when <b>Time Zone</b> is set to <b>(UTC+user) Custom</b>.</li> <li>• <b>Key ID</b> and <b>Password</b> appear only when <b>Enable Authentication</b> is set to <b>MD5 key</b>.</li> </ul>
	<b>Network Time Protocol</b>	<b>Enable NTP (On*)</b>  <b>NTP Server</b>  <b>Enable Authentication (None*)</b>  <b>Key ID</b>  <b>Password</b>	
<b>Paper Sizes</b>	N/A	<b>U.S.*</b>  <b>Metric</b>	Specify the unit of measurement for paper sizes.  <b>Note:</b> The country or region selected in the initial setup wizard determines the initial paper size setting.

## Printer menus

Menu item	Submenu item	Settings	Description
<b>Screen Brightness</b>	N/A	<b>20% to 100%</b> (100*)	Adjust the brightness of the display.
<b>Flash Drive Access</b>	N/A	<b>Disabled</b> <b>Enabled*</b>	Enable access to the flash drive function of the printer.
<b>Allow Background Removal</b>	N/A	<b>Off</b> <b>On*</b>	Specify whether background removal is allowed.
<b>Allow Custom Job scans</b>	N/A	<b>Off</b> <b>On*</b>	Specify whether the <b>Custom Job Scanning</b> setting appears for copy, scan, and fax.  <b>Note:</b> This menu item appears only when a storage drive is installed.
<b>One Page Flatbed Scanning</b>	N/A	<b>Off*</b> <b>On</b>	Set the printer to scan any type of job involving the scanner glass as a single page.  <b>Note:</b> The printer returns to the home screen after performing a single flatbed scan instead of displaying prompts.
<b>Device Sounds</b>	<b>Mute All Sounds</b>	<b>Off*</b> <b>On</b>	Configure the sound settings of the printer.
	<b>Button Feedback</b>	<b>Off</b> <b>On*</b>	
	<b>Volume</b>	<b>0 to 10 (5*)</b>	
	<b>ADF Loaded Beep</b>	<b>Off</b> <b>On*</b>	
	<b>Alarm Control</b>	<b>Off</b> <b>Single*</b> <b>Continuous</b>	
	<b>Cartridge Alarm</b>	<b>Off</b> <b>Single*</b> <b>Continuous</b>	
	<b>Speaker Mode</b>	<b>Always Off*</b> <b>Always On</b> <b>On until Connected</b>	

## Printer menus

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Menu item	Submenu item	Settings	Description
	<b>Ringer Volume</b>	<b>Off*</b> <b>On</b>	
<b>Screen Timeout</b>	N/A	<b>5 to 300 seconds</b> (60*)	Set the idle time in seconds before the display shows the home screen, or before the printer logs out a user account automatically.

## Eco-Mode

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Submenu item	Settings	Description
<b>Print</b>	<b>Sides</b>	<b>1-Sided</b> <b>2-Sided*</b>	Specify whether to print on one side or both sides of the paper.
	<b>Pages per Side</b>	<b>Off*</b> <b>2 pages per side</b> <b>3 pages per side</b> <b>4 pages per side</b> <b>6 pages per side</b> <b>9 pages per side</b> <b>12 pages per side</b> <b>16 pages per side</b>	Specify the number of pages to print on one side of a sheet of paper.
	<b>Toner Darkness</b>	<b>1 to 5 (3*)</b>	Determine the lightness or darkness of text images.
	<b>Color Saver</b>	<b>Off*</b> <b>On</b>	Set the printer to reduce the amount of toner that it uses when printing graphics and images.

## Printer menus

Menu item	Submenu item	Settings	Description
Copy	Sides	<b>1 sided to 1 sided*</b> <b>1 sided to 2 sided</b> <b>2 sided to 1 sided</b> <b>2 sided to 2 sided</b>	Specify the scanning behavior based on the original document.
	Pages per Side	<b>Off*</b> <b>2 Portrait pages</b> <b>4 Portrait pages</b> <b>2 Landscape pages</b> <b>4 Landscape pages</b>	Specify the number of pages to copy on one side of a sheet of paper.
	Darkness	<b>1 to 9 (5*)</b>	Determine the darkness of the scanned text images.

## Remote Control Panel

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>External VNC Connection</b>	<b>Don't Allow*</b> <b>Allow</b>	Allow external Virtual Network Computing (VNC) client connections to the remote control panel.
<b>Authentication Type</b>	<b>None*</b> <b>Standard Authentication</b>	Set the authentication type for VNC client access.
<b>VNC Password</b>	The setting is user-defined.	Specify the password for VNC client access. <b>Note:</b> This menu item appears only if <b>Authentication Type</b> is set to <b>Standard Authentication</b> .

## Notifications

Menu item	Submenu item	Settings	Description
<b>ADF Loaded Beep</b>	N/A	<b>Off</b> <b>On*</b>	Specify whether the printer emits a custom beep when an original document is loaded into the ADF.
<b>Alarm Control</b>	N/A	<b>Off</b> <b>Single*</b> <b>Continuous</b>	Set the number of times that the alarm sounds when the printer requires user intervention.
<b>Supplies</b>	<b>Show Supply Estimates</b>	<b>Show estimates*</b> <b>Do not show estimates</b>	Show the estimated status of the supplies.
	<b>Cartridge Alarm</b>	<b>Off</b> <b>Single*</b> <b>Continuous</b>	Set the number of times that the alarm sounds when the toner cartridge is low.
	<b>Staple Alarm</b>	<b>Off*</b> <b>Single</b> <b>Continuous</b>	Set the number of times that the alarm sounds when the staple cartridge is empty.  <b>Note:</b> This menu item appears only when a staple finisher is installed.
	<b>Hole Punch Alarm</b>	<b>Off*</b> <b>Single</b> <b>Continuous</b>	Set the number of times that the alarm sounds when the hole punch container is full or missing.  <b>Note:</b> This menu item appears only when a staple, hole punch finisher is installed.
<b>Email Alerts Setup</b>	<b>Primary SMTP Gateway</b>	The setting is user-defined.	Type the IP address or host name of the primary SMTP server.
	<b>Primary SMTP Gateway Port</b>	<b>1-65535 (25*)</b>	Enter the port number of the primary SMTP server.

## Printer menus

Menu item	Submenu item	Settings	Description
	<b>Secondary SMTP Gateway</b>	The setting is user-defined.	Type the IP address or host name of the secondary SMTP server.
	<b>Secondary SMTP Gateway Port</b>	<b>1–65535 (25*)</b>	Enter the server port number of your secondary SMTP server.
	<b>SMTP Timeout</b>	<b>5–30 seconds (30*)</b>	Specify the time that the SMTP server waits before it stops trying to send an email.
	<b>Reply Address</b>	The setting is user-defined.	Specify a reply address in the email.
	<b>Always use SMTP default Reply Address</b>	<b>On</b> <b>Off*</b>	Always use the default reply address in the SMTP server.
	<b>Use SSL/TLS</b>	<b>Disabled*</b> <b>Negotiate</b> <b>Required</b>	Send an email using an encrypted link.
	<b>Require Trusted Certificate</b>	<b>On</b> <b>Off*</b>	Require a trusted certificate when accessing the SMTP server.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Submenu item	Settings	Description
<b>Email Alerts Setup</b>	<b>SMTP Server Authentication</b>	<b>No authentication required*</b> <b>Login/Plain</b> <b>NTLM</b> <b>CRAM-MD5</b> <b>Digest-MD5</b> <b>Kerberos 5</b> <b>OAuth 2.0</b>	Set the authentication type for the SMTP server.
	<b>Device-Initiated Email</b>	<b>None*</b> <b>Use Device SMTP Credentials</b>	Set whether credentials are required for device-initiated emails.

Menu item	Submenu item	Settings	Description
	<b>User-Initiated Email</b>	<b>None*</b>  <b>Use Device SMTP Credentials</b>  <b>Use Session User ID &amp; Password</b>  <b>Use Session Email address and Password</b>  <b>Prompt user</b>	Set whether credentials are required for user-initiated emails.
	<b>Use Active Directory Device Credentials</b>	<b>On</b>  <b>Off*</b>	Enable user credentials and group designations to connect to the SMTP server.
	<b>Device Userid</b>	The setting is user-defined.	Specify the user ID to log in to the SMTP server.
	<b>Device Password</b>	The setting is user-defined.	Specify the password to log in to the SMTP server.
	<b>Kerberos 5 REALM</b>	The setting is user-defined.	Specify the realm for the Kerberos 5 authentication protocol.
	<b>NTLM Domain</b>	The setting is user-defined.	Specify the domain name for the NTLM security protocol.
	<b>Disable “SMTP server not set up” error</b>	<b>On</b>  <b>Off*</b>	Disable an error message about the SMTP server setup.
	<b>Setup Email Lists and Alerts</b>	The setting is user-defined.	Specify the email addresses and enable the email alert.  <div style="border: 1px solid gray; padding: 5px; background-color: #f0f0f0;"> <b>Note:</b> This menu item appears only in the Embedded Web Server.         </div>

## Printer menus

Menu item	Submenu item	Settings	Description
Toner Cartridge Replacement Lock	Override Toner Cartridge Replacement Lock	Start	<p>This setting lets the printer override an error message about replacing a still-not-empty toner cartridge and lets you install a new one.</p> <p><b>Note:</b> This menu item appears only in some printer models.</p>
	Disable Toner Cartridge Replacement Lock	Start	<p>This setting prevents an error message about replacing a still-not-empty toner cartridge from appearing on the display.</p> <p><b>Note:</b> This menu item appears only in some printer models.</p>
Error Prevention	ADF Multifeed Sensor	Off On*	Set the printer to detect when the ADF picks more than one sheet of paper at once.
	Auto Continue	Off On*	<p>Let the printer continue processing or printing a job automatically after clearing certain attendance conditions.</p> <p><b>Note:</b> When set to <b>On</b>, the default setting is 5 seconds.</p>
	Auto Reboot	Reboot when idle Reboot always* Reboot never	Set the printer to restart when an error occurs.
	Max Auto Reboots	1–20 (2*)	Set the number of automatic reboots that the printer can perform.

Menu item	Submenu item	Settings	Description
	<b>Auto Reboot Window</b>	<b>1-525600</b> (720*)	Specify the average uptime (in minutes) of the printer.  <div style="border: 1px solid #ccc; background-color: #f0f0f0; padding: 5px;"> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• If the average uptime is greater than this number, then a reboot is allowed.</li> <li>• If the average uptime is less than this number, then the printer stops and shows the service error screen.</li> </ul> </div>
	<b>Auto Reboot Counter</b>	The setting is a read-only information.	Show the number of automatic reboots that the printer has performed.
	<b>Reset Auto Reboot Counter</b>	<b>Reset</b>	Reset the counter for automatic reboots.
	<b>Display Short Paper Error</b>	<b>On</b> <b>Auto-clear*</b>	Set the printer to show a message when a short paper error occurs.  <div style="border: 1px solid #ccc; background-color: #f0f0f0; padding: 5px;"> <p><b>Note:</b> Short paper refers to the size of the paper loaded.</p> </div>
	<b>Page Protect</b>	<b>Off*</b> <b>On</b>	Set the printer to process the entire page into the memory before printing it.
<b>Jam Content Recovery</b>	<b>Jam Recovery</b>	<b>Off</b> <b>On</b> <b>Auto*</b>	Set the printer to reprint jammed pages.
	<b>Scanner Jam Recovery</b>	<b>Job level</b> <b>Page level*</b>	Specify how to restart a scan job after resolving a paper jam.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Power Management

Menu item	Submenu item	Settings	Description
<b>Sleep Mode Profile</b>	<b>Print from Sleep Mode</b>	<b>Stay awake after printing</b> <b>Enter Sleep Mode after printing*</b>	Set the printer to stay awake or enter <b>Sleep Mode</b> after printing.
	<b>Touch to Wake from Deep Sleep</b>	<b>Off</b> <b>On*</b>	Wake the printer from <b>Deep Sleep Mode</b> .
<b>Timeouts</b>	<b>Sleep Mode</b>	<b>1–114 minutes (15*)</b>	Set the idle time before the printer begins operating in <b>Sleep Mode</b> .
	<b>Hibernate Timeout</b>	<b>Disabled</b> <b>1 hour</b> <b>2 hours</b> <b>3 hours</b> <b>6 hours</b> <b>1 day</b> <b>2 days</b> <b>3 days*</b> <b>1 week</b> <b>2 weeks</b> <b>1 month</b>	Set the time before the printer turns off.
	<b>Hibernate Timeout on Connection</b>	<b>Hibernate</b> <b>Do Not Hibernate*</b>	Set <b>Hibernate Timeout</b> to turn off the printer while an active Ethernet connection exists.
<b>Schedule Power Modes</b>	<b>Schedules</b>	<b>Add New Schedule</b>	Schedule the printer when to enter <b>Sleep Mode</b> or <b>Hibernate mode</b> .

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Share Data with Lexmark

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>Share Data with Lexmark</b>	<b>Yes</b> <b>No*</b>	Send printer usage and performance information to Lexmark.
<b>Share Data Send Time</b>	<b>Start Time</b> <b>Stop Time</b>	Select the time window for data collection and transmission.  <b>Note:</b> <b>Share Data Send Time</b> appears only when you select <b>Yes</b> in <b>Share Data with Lexmark</b> .

## Accessibility

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>Duplicate Key Strike Interval</b>	<b>0.00 to 5.00 (0.00*)</b>	Set the interval in seconds during which the printer ignores duplicate key presses on an attached keyboard.
<b>Key Repeat Initial Delay</b>	<b>0.25 to 5.00 (1.00*)</b>	Set the initial length of delay in seconds before a repeating key starts repeating.
<b>Key Repeat Rate</b>	<b>0.5 to 30.0 (30.0*)</b>	Set the number of presses per second for a repeating key.
<b>Prolong Screen Timeout</b>	<b>Off*</b> <b>On</b>	Let the user remain in the same location and reset the <b>Screen Timeout</b> timer when it expires instead of returning to the home screen.
<b>Headphone Volume</b>	<b>1 to 10 (5*)</b>	Adjust the headphone volume.
<b>Enable Voice Guidance When Headphone is Attached</b>	<b>Off*</b> <b>On</b>	Enable Voice Guidance when headphones are inserted into the headphone jack.
<b>Speak Passwords/PINs</b>	<b>Off*</b> <b>On</b>	Set the printer to read out loud passwords or personal identification numbers.

## Printer menus

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Menu item	Settings	Description
<b>Speech Rate</b>	<b>Very Slow</b> <b>Slow</b> <b>Normal*</b> <b>Fast</b> <b>Faster</b> <b>Very Fast</b> <b>Rapid</b> <b>Very Rapid</b> <b>Fastest</b>	Set the Voice Guidance speech rate.

## Restore Factory Defaults

Menu item	Settings	Description
<b>Restore Settings</b>	<b>Restore all settings</b> <b>Restore printer settings</b> <b>Restore network settings</b> <b>Restore fax settings</b> <b>Restore app settings</b>	Restore the printer factory default settings.

## Maintenance

### Configuration Menu

Menu item	Submenu item	Settings	Description
<b>USB Configuration</b>	<b>USB PnP</b>	<b>1*</b> <b>2</b>	Change the USB driver mode of the printer to improve its compatibility with a personal computer.
	<b>USB Scan to Local</b>	<b>On*</b> <b>Off</b>	Set whether the USB device driver enumerates as a USB Simple device (single interface) or as a USB Composite device (multiple interfaces).

## Printer menus

Menu item	Submenu item	Settings	Description
	<b>USB Speed</b>	<b>Full</b> <b>Auto*</b>	Set the USB port to run at full speed and disable its high-speed capabilities.
<b>Tray Configuration</b>	<b>Size Sensing</b>	<b>Tray [x] Sensing (On*)</b>	Set the tray to sense automatically the paper size loaded into it.
	<b>Tray Linking</b>	<b>Automatic*</b> <b>Off</b>	Set the printer to link the trays that have the same paper type and paper size settings.
	<b>Show Tray Insert Message</b>	<b>Off</b> <b>Only for unknown sizes*</b> <b>Always</b>	Display a message that lets the user change the paper size and paper type settings after inserting the tray.
	<b>Paper Prompts</b>	<b>Auto*</b> <b>Multipurpose Feeder</b> <b>Manual Paper</b>	Set the paper source that the user fills when a prompt to load paper appears.  <b>Note:</b> For <b>Multipurpose Feeder</b> to appear, in the <b>Paper</b> menu set <b>Configure MP</b> to <b>Cassette</b> .
	<b>Envelope Prompts</b>	<b>Auto*</b> <b>Multipurpose Feeder</b> <b>Manual Envelope</b>	Set the paper source that the user fills when a prompt to load envelope appears.  <b>Note:</b> For <b>Multipurpose Feeder</b> to appear, in the <b>Paper</b> menu set <b>Configure MP</b> to <b>Cassette</b> .
	<b>Action for Prompts</b>	<b>Prompt user</b> <b>Continue*</b> <b>Use current</b>	Set the printer to resolve paper- or envelope-related change prompts.
	<b>Multiple Universal Sizes</b>	<b>Off*</b> <b>On</b>	Set the tray to support multiple universal paper sizes.

## Printer menus

Menu item	Submenu item	Settings	Description	
<b>Reports</b>	N/A	<b>Menu Settings Page</b> <b>Event Log</b> <b>Event Log Summary</b>	Print reports about printer menu settings, status, and event logs.	
<b>Supply Usage And Counters</b>	<b>Clear Supply Usage History</b>	<b>Start</b>	Reset the supply usage history to the factory shipped level.	
	<b>ITM Reset</b>	<b>Start</b>	Reset the counter after installing a new supply item or maintenance kit.	
	<b>Reset Black Cartridge Counter</b>	<b>Start</b>		
	<b>Reset Cyan Cartridge Counter</b>	<b>Start</b>		
	<b>Reset Magenta Cartridge Counter</b>	<b>Start</b>		
	<b>Reset Yellow Cartridge Counter</b>	<b>Start</b>		
	<b>Reset Black Imaging Unit Counter</b>	<b>Start</b>		
	<b>Reset Color Imaging Kit Counter</b>	<b>Start</b>		
	<b>Reset MPF Roller Kit Counter</b>	<b>Start</b>		
	<b>Reset 1500 Sheet Roller Kit Counter</b>	<b>Start</b>		
	<b>Reset Roller Kit Counter</b>	<b>Start</b>		
	<b>Tiered Coverage Ranges</b>		<b>Tiered Coverage Metrics (Show*)</b>	Show the Tiered Coverage Billing section on the Device Statistics report.
			<b>Tiered Coverage Ranges</b>	
<b>Large Media Adjustments</b>		<b>Off*</b> <b>On</b>	Enable two-click page accounting for large paper.	
<b>Printer Emulations</b>	<b>PPDS Emulation</b>	<b>Off*</b> <b>On</b>	Set the printer to recognize and use the PPDS data stream.	
	<b>PS Emulation</b>	<b>Off</b> <b>On*</b>	Set the printer to recognize and use the PS data stream.	
	<b>Enable Formsmerge</b>	<b>Off*</b> <b>On</b>	Activate Forms Merge.	

## Printer menus

Menu item	Submenu item	Settings	Description
	<b>Enable Prescribe</b>	<b>Off*</b> <b>On</b>	Activate the PRESCRIBE printer language.
	<b>Emulator Security</b>	<b>Page Timeout (60*)</b>	Set the page timeout during emulation.
		<b>Reset Emulator After Job (Off*)</b>	Reset the emulator after a print job.
		<b>Disable Printer Message Access (On*)</b>	Determine whether the emulator can access the initial printer setup or not.
<b>Fax Configuration</b>	<b>Fax Low Power Support</b>	<b>Disable Sleep</b> <b>Permit Sleep</b> <b>Auto*</b>	Determine if the printer supports the fax portion of the low power architecture.
	<b>Fax Storage Location</b>	<b>Disk*</b> <b>NAND</b>	Set the storage location for all faxes.  <b>Note:</b> This menu item appears only when a storage drive is installed.
<b>Print Configuration</b>	<b>Black Only Mode</b>	<b>Off*</b> <b>On</b>	Print non-copy jobs in grayscale.
	<b>Color Trapping</b>	<b>Off</b> <b>1</b> <b>2*</b> <b>3</b> <b>4</b> <b>5</b>	Enhance the printed output to compensate for misregistration in the printer.
	<b>Font Sharpening</b>	<b>0–150 (24*)</b>	Set a text point-size value below which the high-frequency screens are used when printing font data.  For example, if the value is 24, then all fonts sized 24 points or less use the high-frequency screens.

## Printer menus

Menu item	Submenu item	Settings	Description
	<b>Use Native ISD Fonts</b>	<b>On*</b> <b>Off</b>	<p>Let the user choose whether to use the free fonts that are in the intelligent storage drive (ISD).</p> <p><b>Note:</b> This menu item appears only when an ISD is installed.</p>
<b>Device Operations</b>	<b>Quiet Mode</b>	<b>Off*</b> <b>On</b>	<p>Adjust the amount of noise that the printer produces.</p> <p><b>Note:</b> Enabling this setting slows down the overall performance of the printer.</p>
	<b>Enable Burst Mode</b>	<b>On*</b> <b>Off</b>	<p>Set the printer to speed up one page and possibly the first page of a multiple-page job to get the job done more quickly.</p> <p><b>Note:</b> This menu item appears only in some printer models.</p>
	<b>Safe Mode</b>	<b>Off*</b> <b>On</b>	<p>Set the printer to operate in a special mode where it offers as much functionality as possible despite known issues.</p> <p>For example, when set to <b>On</b> and the duplex motor is nonfunctional, one-sided printing is performed even if a job is set to two-sided printing.</p> <p><b>Note:</b> Enabling this setting allows printing only from the multipurpose feeder.</p>

## Printer menus

Menu item	Submenu item	Settings	Description
	<b>Minimum Copy Memory</b>	<b>80 MB*</b> <b>100 MB</b>	Set the minimum memory allocation for storing copy jobs.
	<b>Clear Custom Status</b>	<b>Start</b>	Erase user-defined strings for the <b>Default</b> or <b>Alternate</b> custom messages.
	<b>Clear all remotely-installed messages</b>	<b>Start</b>	Erase messages that were remotely installed.
	<b>Automatically Display Error Screens</b>	<b>Off</b> <b>On*</b>	Show existing error messages on the display after the printer remains inactive on the home screen for a length of time.
	<b>Honor orientation on fast path copy</b>	<b>Off*</b> <b>On</b>	Enable the printer to use the orientation setting under the <b>Copy</b> menu when sending quick copy jobs.
	<b>Service Nonvolatile Memory</b>	<b>Encryption Status</b>	
<b>Encrypt Service Nonvolatile Memory</b>			Enable mirror encryption manually.
<b>Toner patch sensor setup</b>	<b>Calibration frequency preference</b>	<b>Disabled</b> <b>Fewest adjustments</b> <b>Fewer adjustments</b> <b>Normal*</b> <b>Better accuracy</b> <b>Best accuracy</b>	Set the printer to put down the correct amount of toner to maintain color consistency.
	<b>Full calibration</b>	<b>Start</b>	Run the full color calibration.
	<b>TPS information Page</b>	<b>Print TPS Information Page</b>	Print a diagnostic page that contains information on toner patch sensor calibration.
<b>App Configuration</b>	<b>LES Applications</b>	<b>Off</b> <b>On*</b>	Enable Lexmark Embedded Solutions (LES) applications.

Menu item	Submenu item	Settings	Description
Scanner Configuration	Scanner Manual Registration	Print Quick Test	Print a Quick Test target page, or manually register the flatbed and automatic document feeder (ADF) after replacing the ADF, scanner glass, or controller board.  <b>Note:</b> When printing a Quick Test target page, make sure that the margin spacing on the target page is uniform all the way around the target. If it is not, then the printer margins must be reset.
		Front ADF Registration	
		Rear ADF Registration	
		Flatbed Registration	
	Reset Maintenance Counter	Resetting ADF Maintenance Counter (Start)	Reset the counter after replacing the ADF maintenance kit.
	Edge Erase	Flatbed Edge Erase (3*) ADF Edge Erase (3*)	Set the size, in millimeters, of the no-print area around an ADF or flatbed scan job.
	ADF Deskew	ADF Electronic Deskew (On*)	Reduce skewing of documents that are scanned from the ADF.
	Disable Scanner	No* Yes ADF Only	Disable the scanner when it is not working properly.
Tiff Byte Order	CPU Endianness Little Endian Big Endian	Set the byte order of a TIFF-formatted scan output.	
Exact Tiff Rows Per Strip	On* Off	Set the RowsPerStrip tag value of a TIFF-formatted scan output.	
Scanner Glass Cleaning Threshold	1000–30000 (10000*)	Set the number of scans before the user receives a prompt to clean the scanner glass.	

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Out of Service Erase

Menu item	Submenu item	Settings	Description
<b>Out of Service Erase</b>	<b>Memory Last Sanitized</b>	The setting is a read-only information.	Show when the printer memory was last erased.
	<b>Hard Disk Last Sanitized</b>	The setting is a read-only information.	Show when hard disk was last erased. <b>Note:</b> This menu item appears only when a hard disk is installed.
	<b>ISD last erased</b>	The setting is a read-only information.	Show when the intelligent storage drive (ISD) was last erased. <b>Note:</b> This menu item appears only when an ISD is installed.
	<b>Sanitize all information on nonvolatile memory</b>	<b>Erase all printer and network settings</b>  <b>Erase all apps and app settings</b>  <b>Erase all shortcuts and shortcut settings</b>	Clear all information on nonvolatile memory.
	<b>Sanitize all information on hard disk</b>	<b>Erase downloads (Erases all macros, fonts, PFOs, etc.)</b>  <b>Erase buffered jobs</b>  <b>Erase Held Jobs</b>	Clear all information on the hard disk. <b>Note:</b> This menu item appears only when a hard disk is installed.
	<b>Erase Intelligent Storage Drive</b>	<b>Erase</b>	Clear all information on the ISD. <b>Note:</b> This menu item appears only when an ISD is installed.

## Firmware Update

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Submenu Item	Settings	Description
<b>Installed Version</b>	N/A	The setting is a read-only information.	Show the current firmware version installed on the printer.
<b>Date Installed</b>	N/A	The setting is a read-only information.	Shows the date when the firmware was installed on the printer.
<b>Check for updates</b>	N/A	The setting is a read-only information.	Check for firmware updates.
<b>Update Firmware from Server</b>	<b>Auto Update</b>	<b>Disabled*</b> <b>Check Only</b> <b>Check and Install</b>	Configure when firmware is updated and limits the download speed of the update.
	<b>Scheduled Day</b>	The setting is a user-defined setting.	
	<b>Scheduled Time</b>	The setting is a user-defined setting.	
	<b>Download Settings</b>	<b>Background Download (Off*)</b> <b>Limit Download Speed (Off*)</b>	

## About this Printer

Menu item	Description
<b>Asset Tag</b>	Specify the identity of the printer.
<b>Printer's Location</b>	Specify the printer location.
<b>Contact</b>	Specify the contact information for the printer.
<b>Firmware Version</b>	Show the firmware version installed on the printer.
<b>Engine</b>	Show the engine number of the printer.
<b>Serial Number</b>	Show the serial number of the printer.
<b>Export Configuration File to USB</b>	Export the configuration file to a flash drive.
<b>Export Compressed Logs to USB</b>	Export the compressed log files to a flash drive.

Menu item	Description
Send Logs	Send printer log information to Lexmark.

# Print

## Layout

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
Sides	1-Sided 2-Sided*	Specify whether to print on one side or both sides of the paper.
Flip Style	Long Edge Short Edge*	Determine which side of the paper is bound when performing two-sided printing.
Blank Pages	Print Do Not Print*	Print blank pages that are included in a print job.
Collate	Off (1,1,1,2,2,2) On (1,2,1,2,1,2)*	Keep the pages of a print job stacked in sequence, particularly when printing multiple copies of the job.
Separator Sheets	None* Between Copies Between Jobs Between Pages	Insert blank separator sheets when printing.
Separator Sheet Source	Tray [x] (1*) Multipurpose Feeder	Specify the paper source for the separator sheet.
Pages per Side	Off* 2 pages per side 3 pages per side 4 pages per side 6 pages per side 9 pages per side 12 pages per side 16 pages per side	Print multiple page images on one side of a sheet of paper.

## Printer menus

Menu item	Settings	Description
<b>Pages per Side Ordering</b>	<b>Horizontal*</b> <b>Reverse Horizontal</b> <b>Vertical</b> <b>Reverse Vertical</b>	Specify the positioning of multiple page images when using the <b>Pages per Side</b> menu.
<b>Pages per Side Orientation</b>	<b>Auto*</b> <b>Landscape</b> <b>Portrait</b>	Specify the orientation of multiple page images when using the <b>Pages per Side</b> menu.
<b>Pages per Side Border</b>	<b>None*</b> <b>Solid</b>	Print a border around each page image when using the <b>Pages per Side</b> menu.
<b>Copies</b>	<b>1 to 9999 (1*)</b>	Specify the number of copies for each print job.
<b>Print Area</b>	<b>Normal*</b> <b>Fit to page</b> <b>Whole Page</b>	Set the printable area on a sheet of paper.

## Finishing

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>Staple Job</b>	<b>Off*</b> <b>1 staple, top left corner</b> <b>2 staples, left</b> <b>1 staple, top right corner</b> <b>2 staples, top</b> <b>1 staple, bottom left corner</b> <b>2 staples, bottom</b> <b>1 staple, bottom right corner</b> <b>2 staples, right</b>	Specify the staple position for all print jobs.  <div style="border: 1px solid gray; padding: 5px; background-color: #f0f0f0;"> <b>Note:</b> This menu item appears only when a staple finisher is installed.           </div>

## Printer menus

Menu item	Settings	Description
<b>Staple Test</b>	<b>Start</b>	Determine whether the staple finisher is functioning properly.  <b>Note:</b> This menu item appears only when a staple finisher is installed.
<b>Hole Punch</b>	<b>Off*</b> <b>On</b>	Punch holes along the edge of the printed output.  <b>Note:</b> This menu item appears only when a staple, hole punch finisher is installed.
<b>Hole Punch Mode</b>	<b>2 holes</b> <b>3 holes</b> <b>4 holes</b>	Set the hole punch mode for the printed output.  <b>Notes</b> <ul style="list-style-type: none"> <li>• <b>3 holes</b> is the U.S. factory default setting. <b>4 holes</b> is the international factory default setting.</li> <li>• This menu item appears only when a staple, hole punch finisher or booklet finisher is installed.</li> </ul>
<b>Offset Pages</b>	<b>None*</b> <b>Between Copies</b> <b>Between Jobs</b>	Offset the output of each print job or each copy of a print job.  <b>Notes</b> <ul style="list-style-type: none"> <li>• <b>Between Copies</b> offsets each copy of a print job if <b>Collate</b> is set to <b>On [1,2,1,2,1,2]</b>. If <b>Collate</b> is set to <b>Off [1,1,1,2,2,2]</b>, then each set of printed pages is offset, such as all pages designated as 1 and all pages designated as 2.</li> <li>• <b>Between Jobs</b> sets the same offset position for the entire print job regardless of the number of copies printed.</li> </ul>

## Setup

Menu item	Settings	Description
<b>Printer Language</b>	<b>PCL Emulation</b> <b>PS Emulation*</b>	Set the printer language.  <b>Note:</b> Setting a printer language default does not prevent a software program from sending print jobs that use another printer language.

## Printer menus

Menu item	Settings	Description
<b>Job Waiting</b>	<b>Off*</b> <b>On</b>	<p>Preserve print jobs requiring supplies so that jobs not requiring the missing supplies can print.</p> <p><b>Note:</b> This menu item appears only when a storage drive is installed.</p>
<b>Job Hold Timeout</b>	<b>0–255 (30*)</b>	<p>Set the time in seconds that the printer waits for user intervention before it holds jobs that require unavailable resources.</p> <p><b>Note:</b> This menu item appears only when a storage drive is installed.</p>
<b>Download Target</b>	<b>RAM*</b> <b>Flash</b> <b>Disk</b>	<p>Specify where to save all permanent resources that have been downloaded to the printer.</p> <p><b>Note:</b> This menu item appears only when a storage drive is installed.</p>
<b>Printer Usage</b>	<b>Max Speed</b> <b>Max Yield*</b>	<p>Determine if the retraction hardware disengages or engages the color developer units during printing.</p> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• When set to <b>Max Yield</b>, the color developer units are disengaged when not needed. This setting increases component life but can create pauses.</li> <li>• When set to <b>Max Speed</b>, the color developer units remain engaged regardless of whether a job contains mono or color content. This setting can shorten color component life.</li> </ul>

Menu item	Settings	Description
<b>Low-Speed Printer Usage</b>	<b>Max Yield*</b>  <b>Max Speed</b>	<p>Determine if the retraction hardware disengages or engages the color developer units during printing at low speed.</p> <p><b>Note:</b> This setting only changes printer behavior when the print engine is running at a 25 pages-per-minute process speed. It has no effect when the print engine is running at faster process speeds.</p>
<b>Resource Save</b>	<b>Off*</b>  <b>On</b>	<p>Determine what the printer does with downloaded resources when it receives a job that requires more than the available memory.</p> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• When set to <b>Off</b>, the printer retains downloaded resources only until memory is needed. Resources associated with the inactive printer language are deleted.</li> <li>• When set to <b>On</b>, the printer preserves all the permanent downloaded resources across all language switches. When necessary, the printer shows memory full messages instead of deleting permanent resources.</li> </ul>
<b>Print All Order</b>	<b>Alphabetical*</b>  <b>Newest First</b>  <b>Oldest First</b>	<p>Specify the order when you choose to print all held and confidential jobs.</p>
<b>Automatic Deletion of Suspended Print Jobs</b>	<b>Off*</b>  <b>On</b>	<p>Set the printer to cancel automatically the queued print jobs that are interrupted by errors such as paper jams and missing supplies.</p>

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Quality

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Submenu item	Settings	Description
<b>Print Mode</b>	N/A	<b>Black and White</b> <b>Color*</b>	Set how the printer generates color content.
<b>Print Resolution</b>	N/A	<b>4800 CQ*</b> <b>1200 dpi</b>	Set the resolution for the printed output.  <b>Note:</b> 4800 CQ provides high-quality output at maximum speed.
<b>Toner Darkness</b>	N/A	<b>1 to 5 (3*)</b>	Determine the lightness or darkness of text images.
<b>Halftone</b>	N/A	<b>Normal</b> <b>Detail*</b>	Enhance the printed output to have smoother lines with sharper edges.
<b>Color Saver</b>	N/A	<b>Off*</b> <b>On</b>	Reduce the amount of toner used to print graphics and images.  <b>Note:</b> When set to <b>On</b> , this setting overrides the value of the <b>Toner Darkness</b> setting.
<b>RGB Brightness</b>	N/A	<b>-6 to 6 (0*)</b>	Adjust the brightness of every RGB and gray object on the page.  <b>Note:</b> This setting does not affect files where CMYK color specifications are used.
<b>RGB Contrast</b>	N/A	<b>0 to 5 (0*)</b>	Adjust the contrast of every RGB and gray object on the page.  <b>Note:</b> This setting does not affect files where CMYK color specifications are used.
<b>RGB Saturation</b>	N/A	<b>0 to 5 (0*)</b>	Preserve the black and white values while adjusting the color values of every object on the page.  <b>Note:</b> This setting does not affect files where CMYK color specifications are used.

Menu item	Submenu item	Settings	Description
<b>Advanced Imaging</b>	<b>Color Balance</b>	<b>Cyan (0*)</b>	Adjust the amount of toner that is used for each color.
		<b>Magenta (0*)</b>	
	<b>Yellow (0*)</b>		
	<b>Black (0*)</b>		
		<b>Reset Defaults</b>	Reset all color settings to their default values.
<b>Color Correction</b>	<b>Off</b>	Modify the color settings that are used to print documents.	
	<b>Auto*</b>		
<b>Manual</b>	<p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• <b>Off</b>—Sets the printer to receive the color correction from the software.</li> <li>• <b>Auto</b>—Sets the printer to apply different color profiles to each object on the printed page.</li> <li>• <b>Manual</b>—Allows the customization of the RGB or CMYK color conversions applied to each object on the printed page.</li> </ul>		
<b>Color Samples</b>	<b>Print Color Samples</b>	Print sample pages for each of the RGB and CMYK color conversion tables that are used in the printer.	
<b>Color Adjust</b>	<b>Color Adjust</b>	Calibrate the printer to adjust color variations in the printed output.	
<b>Spot Color Replacement</b>	<b>Set Custom CMYK</b>	Assign specific CMYK values to 20 named spot colors.	

## Job Accounting

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>Job Accounting</b>	<b>Off*</b>	Set the printer to create a log of the print jobs that it receives.
	<b>On</b>	
<b>Accounting Log Frequency</b>	<b>Daily</b>	Specify how often the printer creates a log file.
	<b>Weekly</b>	
	<b>Monthly*</b>	

## Printer menus

Menu item	Settings	Description
<b>Log Action at End of Frequency</b>	<b>None*</b> <b>Email Current Log</b> <b>Email &amp; Delete Current Log</b> <b>Post Current Log</b> <b>Post &amp; Delete Current Log</b>	Specify how the printer responds when the frequency threshold expires.  <b>Note:</b> The value defined in <b>Accounting Log Frequency</b> determines when this action is triggered.
<b>Log Near Full Level</b>	<b>On*</b> (5MB) <b>Off</b>	Specify the maximum size of the log file before the printer executes the <b>Log Action at Near Full</b> .  <b>Note:</b> This menu item appears only when a storage drive is installed.
<b>URL to Post Log</b>	The setting is user-defined.	Specify where the printer posts job accounting logs.
<b>Email Address to Send Logs</b>	The setting is user-defined.	Specify the email address to which the printer sends job accounting logs.
<b>Log File Prefix</b>	The setting is user-defined.	Specify the prefix for the log files.  <b>Note:</b> The current host name defined in the TCP/IP menu is used as the default log file prefix.

## PDF

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>Scale To Fit</b>	<b>Off*</b> <b>On</b>	Scale the page content to fit the selected paper size.
<b>Annotations</b>	<b>Print</b> <b>Do Not Print*</b>	Specify whether to print annotations in the PDF.
<b>Print PDF Error</b>	<b>Off</b> <b>On*</b>	Enable the printing of PDF error.

## PostScript

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Printer menus

Menu item	Settings	Description
<b>Print PS Error</b>	<b>Off*</b> <b>On</b>	Print a page that describes the PostScript® emulation error.  <b>Note:</b> When an error occurs, processing of the job stops, the printer prints an error message, and the rest of the print job is flushed.
<b>Minimum Line Width</b>	<b>1 to 30 (2*)</b>	Set the minimum stroke width.  <b>Note:</b> Jobs printed in 1200 dpi use the value directly.
<b>Lock PS Startup Mode</b>	<b>Off</b> <b>On*</b>	Disable the SysStart file.  <b>Note:</b> Enabling the SysStart file exposes your printer or network to a security risk.
<b>Image Smoothing</b>	<b>Off*</b> <b>On</b>	Enhance the contrast and sharpness of low-resolution images.  <b>Note:</b> This setting has no effect on images with a resolution of 300 dpi or higher.
<b>Font Priority</b>	<b>Resident*</b> <b>Flash/Disk</b>	Establish the font search order.  <b>Notes</b> <ul style="list-style-type: none"> <li>• <b>Resident</b>—Sets the printer to search its memory for the requested font before searching the storage drive.</li> <li>• <b>Flash/Disk</b>—Sets the printer to search the storage drive for the requested font before searching the printer memory.</li> <li>• This menu item appears only when a storage drive is installed.</li> </ul>
<b>Wait Timeout</b>	<b>Off</b> <b>On*</b>	Enable the printer to wait for more data before canceling a print job.  <b>Note:</b> When set to <b>On</b> , 40 seconds is the factory default setting.

## PCL

Menu item	Settings	Description
<b>Scale To Fit</b>	<b>Off*</b> <b>On</b>	Scale the page content to fit the selected paper size.

Menu item	Settings	Description
<p><b>Font Source</b></p>	<p><b>Resident*</b></p> <p><b>Disk</b></p> <p><b>Download</b></p> <p><b>Flash</b></p> <p><b>Font Card</b></p> <p><b>All</b></p>	<p>Select the source which contains the default font selection.</p> <div data-bbox="1038 311 1415 1160" style="background-color: #f0f0f0; padding: 10px;"> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• <b>Disk</b>—appears only and if a non-defective, non-read/write protected hard disk that contains fonts is installed.</li> <li>• <b>Download</b>—appears only if downloaded fonts exist in the printer memory.</li> <li>• <b>Flash</b>—appears only if a non-defective, non-read/write protected flash memory that contains fonts is installed.</li> <li>• <b>Font Card</b>—appears only if a valid font card is installed or an intelligent storage drive is configured.</li> </ul> </div>
<p><b>Font Name</b></p>	<p>[List of available fonts] <b>(Courier*)</b></p>	<p>Select a font from the specified font source.</p>
<p><b>Symbol Set</b></p>	<p>[List of available symbol sets] <b>(10U PC-8*)</b></p>	<p>Specify the symbol set for each font name.</p> <div data-bbox="1038 1368 1415 1644" style="background-color: #f0f0f0; padding: 10px;"> <p><b>Note:</b> A symbol set is a set of alphabetic and numeric characters, punctuation, and special symbols. Symbol sets support the different languages or specific programs such as math symbols for scientific text.</p> </div>
<p><b>Pitch</b></p>	<p><b>0.08–100.00 (10.00*)</b></p>	<p>Specify the pitch for fixed or monospaced fonts.</p> <div data-bbox="1038 1765 1415 1912" style="background-color: #f0f0f0; padding: 10px;"> <p><b>Note:</b> This menu item refers to the number of fixed-space characters in a horizontal inch of type.</p> </div>

## Printer menus

Menu item	Settings	Description
<b>Orientation</b>	<b>Portrait*</b> <b>Landscape</b> <b>Reverse Portrait</b> <b>Reverse Landscape</b>	Specify the orientation of text and graphics on the page.
<b>Lines per Page</b>	<b>1–255(60*)</b>	Specify the number of lines of text for each page printed through the PCL® data stream. <div style="background-color: #f0f0f0; padding: 10px; margin-top: 10px;"> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• This menu item activates vertical escapement that causes the selected number of requested lines to print between the default margins of the page.</li> <li>• 60 is the U.S. factory default setting. 64 is the international factory default setting.</li> </ul> </div>
<b>PCL5 Minimum Line Width</b>	<b>1–30 (2*)</b>	Set the initial minimum stroke width value of any job printed in 1200 dpi through the applicable emulator.
<b>PCLXL Minimum Line Width</b>	<b>1–30 (2*)</b>	
<b>A4 Width</b>	<b>198 mm*</b> <b>203 mm</b>	Set the width of the logical page on A4-size paper. <div style="background-color: #f0f0f0; padding: 10px; margin-top: 10px;"> <p><b>Note:</b> Logical page is the space on the physical page where data is printed.</p> </div>
<b>Auto CR after LF</b>	<b>On</b> <b>Off*</b>	Set the printer to perform a carriage return after a line feed control command. <div style="background-color: #f0f0f0; padding: 10px; margin-top: 10px;"> <p><b>Note:</b> Carriage return is a mechanism that commands the printer to move the position of the cursor to the first position on the same line.</p> </div>
<b>Auto LF after CR</b>	<b>On</b> <b>Off*</b>	Set the printer to perform a line feed after a carriage return control command.

## Printer menus

Menu item	Settings	Description
Tray Renumber	<b>Assign MP Feeder</b> <b>Assign Tray [x]</b> <b>Assign Manual Paper</b> <b>Assign Manual Envelope</b>	Configure the printer to work with a different print driver or custom application that uses a different set of source assignments to request a given paper source.  Choose from the following options:  <b>Off*</b> —The printer uses the factory default paper source assignments. <b>None</b> —The paper source ignores the Select Paper Feed command. <b>0–199</b> —Select a numeric value to assign a custom value to a paper source.
	<b>View Factory Defaults</b>	Show the factory default value assigned for each paper source.
	<b>Restore Defaults</b>	Restore the tray renumber values to their factory defaults.
Print Timeout	<b>Off</b> <b>On*</b> (90)	Set the printer to end a print job after it has been idle for the specified amount of time.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Image

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
Auto Fit	<b>On</b> <b>Off*</b>	Select the best available paper size and orientation setting for an image.  <b>Note:</b> When set to <b>On</b> , this menu item overrides the scaling and orientation settings for the image.
Invert	<b>Off*</b> <b>On</b>	Invert bitonal monochrome images.  <b>Note:</b> This menu item does not apply to GIF or JPEG image formats.

Menu item	Settings	Description
<b>Scaling</b>	<b>Best Fit*</b> <b>Anchor Top Left</b> <b>Anchor Center</b> <b>Fit Height/Width</b> <b>Fit Height</b> <b>Fit Width</b>	Adjust the image to fit the printable area.  <div style="border: 1px solid gray; padding: 5px; background-color: #f0f0f0;"> <b>Note:</b> When <b>Auto Fit</b> is set to <b>On</b>, <b>Scaling</b> is automatically set to <b>Best Fit</b>.           </div>
<b>Orientation</b>	<b>Portrait*</b> <b>Landscape</b> <b>Reverse Portrait</b> <b>Reverse Landscape</b>	Specify the orientation of text and graphics on the page.

## Paper

### Tray Configuration

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Submenu item	Settings	Description
<b>Default Source</b>	N/A	<b>Tray [x] (1*)</b> <b>Multipurpose Feeder</b> <b>Manual Paper</b> <b>Manual Envelope</b>	Set the default paper source for all print jobs.
<b>Paper Size/ Type</b>	<b>Tray [x]</b> <b>Multipurpose Feeder</b> <b>Manual Paper</b> <b>Manual Envelope</b>	<b>Size</b> <b>Type</b>	Specify the paper size or paper type loaded in each paper source.

## Printer menus

Menu item	Submenu item	Settings	Description
<b>Substitute Size</b>	N/A	<b>Off</b> <b>Statement/A5</b> <b>Letter/A4</b> <b>11 x 17/A3</b> <b>All Listed*</b>	Set the printer to substitute a specified paper size if the requested size is not loaded in any paper source.  <b>Notes</b> <ul style="list-style-type: none"> <li>• <b>Off</b>—Prompts the user to load the required paper size.</li> <li>• <b>All Listed</b>—Allows all available substitutions.</li> </ul>
<b>Configure MP</b>	N/A	<b>Cassette*</b> <b>Manual</b> <b>First</b>	Determine the behavior of the multipurpose feeder.  <b>Notes</b> <ul style="list-style-type: none"> <li>• <b>Cassette</b>—Configures the multipurpose feeder as the automatic paper source.</li> <li>• <b>Manual</b>—Sets the multipurpose feeder only for manual-feed print jobs.</li> <li>• <b>First</b>—Configures the multipurpose feeder as the primary paper source.</li> </ul>

## Media Configuration

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Submenu item	Settings	Description
<b>Units of Measure</b>	N/A	<b>Inches</b> <b>Millimeters</b>	Specify the unit of measurement for the universal paper.  <b>Note:</b> <b>Inches</b> is the U.S. factory default setting. <b>Millimeters</b> is the international factory default setting.
<b>Universal Setup</b>	<b>All Input Trays</b>	<b>Portrait Width</b>	Set the portrait width of the universal paper.
		<b>Portrait Height</b>	Set the portrait height of the universal paper.

Menu item	Submenu item	Settings	Description
		<b>Feed Direction (Short Edge*)</b>	Set the printer to pick paper from the short edge or long edge direction.  <b>Note: Long Edge</b> appears only when the longest edge is shorter than the maximum width supported.
<b>Custom Scan Sizes Setup</b>	<b>Scan Size Name</b>	The setting is user-defined.	Assign a name for the custom scan.
	<b>Width</b>	<b>1 to 8.5 inches (8.5*)</b> <b>25 to 215.9 mm (215.9*)</b>	Specify the width of the original document.
	<b>Height</b>	<b>1 to 25 inches (11*)</b> <b>25 to 635 mm (279.4*)</b>	Specify the height of the original document.
	<b>Orientation</b>	<b>Portrait*</b> <b>Landscape</b>	Specify the orientation of the content on the original document.
	<b>2 scans per side</b>	<b>Off*</b> <b>On</b>	Set the default number of scans on each side of the printer.
<b>Media Type Setup</b>	[List of paper types]	<b>Texture</b> <b>Weight</b> <b>Loading Orientation</b> <b>Send to Bin</b>	Specify the texture, weight, and orientation of the paper.

## Bin Configuration

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>Output Bin</b>	<b>Standard Bin*</b> <b>Bin [x]</b>	Specify the output bin for the print jobs.

Menu item	Settings	Description
<b>Configure Bins</b>	<b>Mailbox*</b> <b>Link</b> <b>Link Optional</b> <b>Type Assignment</b>	Configure the mode of operation for the output bins.  <div style="border: 1px solid #ccc; background-color: #f0f0f0; padding: 10px;"> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• <b>Mailbox</b>—Allows the standard bin and any optional bin to be selected individually.</li> <li>• <b>Link</b>—Allows all output bins to be linked together as though they were one large bin.</li> <li>• <b>Link Optional</b>—Treats all optional bins as one large output bin.</li> <li>• <b>Type Assignment</b>—Assigns each paper type a bin or a linked bin set.</li> </ul> </div>
<b>Custom Bin Names</b>	<b>Standard Bin</b> <b>Bin [x]</b>	Assign a name for each bin.

## Copy

### Copy Defaults

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Submenu items	Settings	Description
<b>Content Type</b>	N/A	<b>Text</b> <b>Text/Photo*</b> <b>Photo</b> <b>Graphics</b>	Improve the output result based on the content of the original document.
<b>Content Source</b>	N/A	<b>Black and White Laser</b> <b>Color Laser*</b> <b>Inkjet</b> <b>Photo/Film</b> <b>Magazine</b> <b>Newspaper</b> <b>Press</b> <b>Other</b>	Improve the output result based on the source of the original document.

## Printer menus

Menu item	Submenu items	Settings	Description
<b>Sides</b>	N/A	<b>1 sided to 1 sided*</b> <b>1 sided to 2 sided</b> <b>2 sided to 1 sided</b> <b>2 sided to 2 sided</b>	Specify the scanning behavior based on the original document.
<b>Separator Sheets</b>	N/A	<b>None*</b> <b>Between Copies</b> <b>Between Jobs</b> <b>Between Pages</b>	Specify whether to insert blank separator sheets when printing.
<b>Separator Sheet Source</b>	N/A	<b>Tray [x] (1*)</b> <b>Multipurpose Feeder</b>	Specify the paper source for the separator sheet.
<b>Color</b>	N/A	<b>Off</b> <b>On*</b> <b>Auto</b>	Set the printer to generate color output from a scan job.
<b>Pages per Side</b>	N/A	<b>Off*</b> <b>2 Portrait pages</b> <b>4 Portrait pages</b> <b>2 Landscape pages</b> <b>4 Landscape pages</b>	Specify the number of page images to print on one side of a sheet of paper.
<b>Print Page Borders</b>	N/A	<b>Off*</b> <b>On</b>	Place a border around each image when printing multiple pages on a single page.
<b>Collate</b>	N/A	<b>Off [1,1,1,2,2,2]</b> <b>On [1,2,1,2,1,2]*</b>	Print multiple copies in sequence.

Menu item	Submenu items	Settings	Description
<b>Offset Pages</b>	N/A	<b>None*</b> <b>Between Copies</b> <b>Between Jobs</b>	<p>Offset the output of each print job or each copy of a print job.</p> <div style="background-color: #f0f0f0; padding: 10px;"> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• <b>Between Copies</b>—Offsets each copy of a print job if <b>Collate</b> is set to <b>On [1,2,1,2,1,2]</b>. If <b>Collate</b> is set to <b>Off [1,1,1,2,2,2]</b>, then each set of printed pages is offset, such as all page 1s and all page 2s.</li> <li>• <b>Between Jobs</b>—Sets the same offset position for the entire print job regardless of the number of copies printed.</li> <li>• This menu item appears only when an offset stacker or a staple, hole punch finisher is installed.</li> </ul> </div>
<b>Staple</b>	N/A	<b>Off*</b> <b>1 staple, top left corner</b> <b>2 staples, left</b> <b>1 staple, top right corner</b> <b>2 staples, top</b> <b>1 staple, bottom left corner</b> <b>2 staples, bottom</b> <b>1 staple, bottom right corner</b> <b>2 staples, right</b> <b>4 staples</b>	<p>Specify the staple position for all print jobs.</p> <div style="background-color: #f0f0f0; padding: 10px;"> <p><b>Note:</b> This menu item appears only when a staple finisher is installed.</p> </div>
<b>Punch</b>	N/A	<b>Off*</b> <b>2 holes</b> <b>3 holes</b> <b>4 holes</b>	<p>Punch holes on the printed output.</p> <div style="background-color: #f0f0f0; padding: 10px;"> <p><b>Note:</b> This menu item appears only when a staple, hole punch finisher or booklet finisher is installed.</p> </div>

## Printer menus

Menu item	Submenu items	Settings	Description
"Copy from" Size		[List of paper sizes]	Set the paper size of the original document.  <b>Note:</b> <b>Letter</b> is the U.S. factory default setting. <b>A4</b> is the international factory default setting.
"Copy to" Source	N/A	<b>Tray [x] (1*)</b> <b>Multipurpose Feeder</b> <b>Auto Size Match</b>	Specify the paper source for the copy job.
Temperature	N/A	-4 to 4 (0*)	Specify whether to generate a cooler or warmer output.
Darkness	N/A	1 to 9 (5*)	Adjust the darkness of the scanned image.
Number of Copies	N/A	1 to 9999 (1*)	Specify the number of copies.
Header/Footer	N/A	<b>Left Header</b> <b>Middle Header</b> <b>Right Header</b> <b>Left Footer</b> <b>Middle Footer</b> <b>Right Footer</b>	Specify the header or footer information on the scanned image.
Overlay	N/A	<b>Confidential</b> <b>Copy</b> <b>Draft</b> <b>Urgent</b> <b>Custom</b> <b>Off*</b>	Specify the overlay text to print on each copy.
Custom overlay	N/A	The setting is user-defined.	Type the text for the <b>Custom</b> choice in the <b>Overlay</b> menu.
Advanced Imaging	<b>Color Balance</b>	<b>Cyan to Red (0*)</b> <b>Magenta to Green (0*)</b> <b>Yellow to Blue (0*)</b>	Adjust the color intensity for cyan, magenta, and yellow.

Menu item	Submenu items	Settings	Description
	<b>Color Dropout</b>	<b>Color Dropout (None*)</b> <b>Default Red Threshold (128*)</b> <b>Default Green Threshold (128*)</b> <b>Default Blue Threshold (128*)</b>	Specify which color to drop during scanning, and adjust the dropout setting for that color.
	<b>Auto Color Detect</b>	<b>Color Sensitivity (5*)</b> <b>Area Sensitivity (5*)</b>	Configure the auto color detection setting.
	<b>Contrast</b>	<b>Best for content*</b> <b>0 to 5</b>	Specify the contrast for the scanned image.
	<b>Background Removal</b>	<b>Background Detection (Content-based*)</b> <b>Level (0*)</b>	Remove the background color or image noise from the original document. <div style="border: 1px solid #ccc; background-color: #f0f0f0; padding: 10px; margin-top: 10px;"> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• <b>Content-based</b>—Removes the background color from the original document.</li> <li>• <b>Fixed</b>—Removes image noise from a photo.</li> </ul> </div>
	<b>Auto Center</b>	<b>Off*</b> <b>On</b>	Align the content at the center of the page.
	<b>Mirror Image</b>	<b>Off*</b> <b>On</b>	Create a mirror image of the original document.
	<b>Negative Image</b>	<b>Off*</b> <b>On</b>	Create a negative image of the original document.
	<b>Shadow Detail</b>	<b>-4 to 4 (0*)</b>	Adjust the shadow detail in the original document.
	<b>Scan Edge to Edge</b>	<b>Off*</b> <b>On</b>	Scan the original document from edge to edge.
	<b>Sharpness</b>	<b>1 to 5 (3*)</b>	Adjust the sharpness of the scanned image.

## Printer menus

Menu item	Submenu items	Settings	Description
	<b>Saturation</b>	<b>1 to 5 (3*)</b>	Adjust the color saturation of the scanned image.
<b>Admin Controls</b>	<b>Allow Color Copies</b>	<b>Off</b> <b>On*</b>	Print copies in color.
<b>Allow Priority Copies</b>	<b>Off</b> <b>On*</b>	Interrupt a print job to make copies	
<b>Custom Job Scanning</b>	<b>Off*</b> <b>On</b>	Set the printer to scan the first set of original documents using the specified settings, and then the next set with the same or different settings.	
<b>Allow Save as Shortcut</b>	<b>Off</b> <b>On*</b>	Save copy settings as a shortcut.	
<b>Adjust ADF Skew</b>	<b>Off</b> <b>On*</b>	Set the printer to adjust the skewed images from documents that are scanned from the ADF.	
<b>Sample Copy</b>	<b>Off*</b> <b>On</b>	Print a sample copy to check the quality before printing the remaining copies.	

## Fax

### Fax Defaults

### Fax Mode

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>Fax Mode</b>	<b>Fax*</b> <b>Fax Server</b> <b>Disabled</b>	Select a fax mode.

## Fax Setup

Menu item	Submenu item	Settings	Description
General Fax Settings	Fax Name	The setting is user-defined.	Specify your fax ID.
	Fax Number	The setting is user-defined.	Specify your fax number.
	Fax ID	Fax Name Fax Number*	Set the fax ID to use during fax negotiation.
	Enable Manual Fax	Off* On	Turn on the manual fax function in the printer.  <div style="border: 1px solid #ccc; background-color: #f0f0f0; padding: 10px;"> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• This menu item requires a line splitter and a telephone handset.</li> <li>• Use a regular telephone line to answer an incoming fax job and to dial a fax number.</li> <li>• To go directly to the manual fax function, touch # and 0 on the keypad.</li> </ul> </div>
	Memory Use	All receive Mostly receive Equal* Mostly send All send	Set the amount of internal printer memory allocated for faxing.  <div style="border: 1px solid #ccc; background-color: #f0f0f0; padding: 10px;"> <p><b>Note:</b> This menu item prevents memory buffer conditions and failed faxes.</p> </div>
Cancel Faxes	Allow* Don't Allow	Cancel outgoing or incoming faxes.	

Menu item	Submenu item	Settings	Description
	<b>Fax Number Masking</b>	<b>Off*</b> <b>From Left</b> <b>From Right</b>	Specify the format for masking an outgoing fax number.
<b>General Fax Settings</b>	<b>Digits to Mask</b>	<b>0–58 (0*)</b>	Specify the number of digits to mask in an outgoing fax number.
	<b>Enable Line Connected Detection</b>	<b>Off</b> <b>On*</b>	Determine whether a telephone line is connected to the printer.  <b>Note:</b> Events are detected immediately.
	<b>Enable Line In Wrong Jack Detection</b>	<b>Off</b> <b>On*</b>	Determine whether a telephone line is connected to the correct port on the printer.  <b>Note:</b> Events are detected immediately.
	<b>Enable Extension in Use Support</b>	<b>Off</b> <b>On*</b>	Determine whether a telephone line is used by another device, such as another phone on the same line.  <b>Note:</b> Events are detected immediately.
	<b>Optimize Fax Compatibility</b>	The setting is user-defined.	Configure the printer fax functionality for optimal compatibility with other fax machines.
	<b>Fax Transport</b>	<b>T.38</b> <b>Analog</b> <b>G.711</b> <b>etherFAX</b>	Set the fax transport method.  <b>Note:</b> This menu item appears only if an etherFAX or Fax over IP (FoIP) license bundle is installed in the printer.

## Printer menus

Menu item	Submenu item	Settings	Description
<b>HTTPS Fax Settings</b>  <b>Note:</b> This menu appears only if <b>Fax Transport</b> is set to <b>etherFAX</b> .	<b>HTTPS service URL</b>	The setting is user-defined.	Specify the etherFAX service URL.
	<b>HTTPS Proxy</b>	The setting is user-defined.	Specify a proxy server URL.
	<b>HTTPS Proxy User</b>	The setting is user-defined.	Specify the username and password for the proxy server.
	<b>HTTPS Proxy Password</b>		
	<b>Fax Send Encryption</b>	<b>Disabled</b> <b>Enabled*</b> <b>Required</b>	Enable encryption for outgoing fax messages.
	<b>Fax Receive Encryption</b>	<b>Disabled</b> <b>Enabled*</b> <b>Required</b>	Enable encryption for incoming fax messages.
	<b>HTTPS Fax Status</b>	The setting is a read-only information.	Show the etherFAX communication status.
<b>Fax Send Settings</b>	<b>Resolution</b>	<b>Standard*</b> <b>Fine</b> <b>Super Fine</b> <b>Ultra Fine</b>	Set the resolution of the scanned image.  <b>Note:</b> A higher resolution increases fax transmission time and requires more memory.
	<b>Original Size</b>	[List of paper sizes] ( <b>Mixed Sizes*</b> )	Specify the size of the original document.
	<b>Orientation</b>	<b>Portrait*</b> <b>Landscape</b>	Specify the orientation of the original document.
	<b>Sides</b>	<b>Off*</b> <b>Short Edge</b> <b>Long Edge</b>	Specify the orientation of the original document when scanning on both sides of the document.
	<b>Content Type</b>	<b>Text*</b> <b>Text/Photo</b> <b>Photo</b> <b>Graphics</b>	Improve the output result based on the content of the original document.

Menu item	Submenu item	Settings	Description
	<b>Content Source</b>	<b>Black and White Laser</b> <b>Color Laser*</b> <b>Inkjet</b> <b>Photo/Film</b> <b>Magazine</b> <b>Newspaper</b> <b>Press</b> <b>Other</b>	Improve the output result based on the source of the original document.
	<b>Darkness</b>	<b>1–9 (5*)</b>	Adjust the darkness of the scanned image.
	<b>Behind a PABX</b>	<b>On</b> <b>Off*</b>	Set the printer to dial a fax number without waiting to recognize the dial tone.  <div style="border: 1px solid gray; padding: 5px; background-color: #f0f0f0;"> <p><b>Note:</b> Private Automated Branch Exchange (PABX) is a telephone network that allows a single access number to offer multiple lines to outside callers.</p> </div>
	<b>Dial Mode</b>	<b>Tone*</b> <b>Pulse</b>	Specify the dial mode for incoming or outgoing faxes.
<b>Advanced Imaging</b>	<b>Color Balance</b>	<b>Cyan - Red (0*)</b> <b>Magenta - Green (0*)</b> <b>Yellow - Blue (0*)</b>	Adjust the color intensity during scanning.
	<b>Color Dropout</b>	<b>Best for Content*</b> <b>0</b> <b>1</b> <b>2</b> <b>3</b> <b>4</b> <b>5</b>	Set the contrast of the output.
	<b>Mirror Image</b>	<b>Off*</b> <b>On</b>	Create a mirror image of the original document.

## Printer menus

Menu item	Submenu item	Settings	Description
	<b>Shadow Detail</b>	<b>-4 to 4 (0*)</b>	Adjust the amount of shadow detail visible on a scanned image.
	<b>Scan Edge to Edge</b>	<b>Off</b> <b>On*</b>	Allow edge-to-edge scanning of the original document.
	<b>Sharpness</b>	<b>1-5 (3*)</b>	Adjust the sharpness of the scanned image.
	<b>Saturation</b>	<b>1 to 5 (1*)</b>	Adjust the color saturation of the scanned image.
	<b>Temperature</b>	<b>-4 to 4 (0*)</b>	Specify whether to generate a cooler or warmer output.
<b>Admin Controls</b>	<b>Automatic Redial</b>	<b>0-9 (5*)</b>	Specify the number of attempts that the printer redials before it cancels sending the fax to a specified destination.
	<b>Redial Frequency</b>	<b>1-200 minutes (3*)</b>	Increase the time between redial attempts to increase the chance of sending fax successfully.
	<b>Enable ECM</b>	<b>On*</b> <b>Off</b>	Activate Error Correction Mode (ECM) for fax jobs.  <b>Note:</b> ECM detects and corrects errors in the fax transmission process caused by telephone line noise and poor signal strength.
	<b>Enable Fax Scans</b>	<b>On*</b> <b>Off</b>	Create faxes using the printer scanner.
	<b>Driver to Fax</b>	<b>On*</b> <b>Off</b>	Allow the print driver to send fax.
	<b>Allow Save as Shortcut</b>	<b>On*</b> <b>Off</b>	Save fax numbers as shortcuts on the printer.

## Printer menus

Menu item	Submenu item	Settings	Description
	<b>Max Speed</b>	<b>33600*</b> 14400 9600 4800 2400	Set the maximum speed for sending fax.
	<b>Custom Job Scanning</b>	<b>Off*</b> On	Turn on scanning of custom jobs by default.
	<b>Scan Preview</b>	<b>Off*</b> On	Show a preview of the scan on the display.
	<b>Adjust ADF Skew</b>	<b>Off</b> On*	Correct slight skew in the scanned image.
	<b>Enable Color Fax Scans</b>	<b>Off by Default*</b> On by Default Never Use Always Use	Enable color scans for fax.
	<b>Auto Convert Color Faxes to Mono Faxes</b>	<b>On*</b> Off	Convert all outgoing color faxes to black and white.
	<b>Confirm Fax Number</b>	<b>Off*</b> On	Ask the user to confirm the fax number.
	<b>Dial Prefix</b>	The setting is user-defined.	Set a dialing prefix.
	<b>Dialing Prefix Rules</b>	The setting is user-defined.	Establish a dialing prefix rule.
<b>Fax Receive Settings</b>	<b>Fax Job Waiting</b>	<b>None*</b> Toner Toner and Supplies	Remove fax jobs that request specific unavailable resources from the print queue.
	<b>Rings to Answer</b>	<b>1–25 (3*)</b>	Set the number of rings required before the printer answers the incoming calls.
	<b>Auto Reduction</b>	<b>On*</b> Off	Scale incoming fax to fit on the page.
	<b>Paper Source</b>	<b>Tray [x]</b> Auto*	Set the paper source for printing incoming fax.

## Printer menus

Menu item	Submenu item	Settings	Description
	<b>Sides</b>	<b>On</b> <b>Off*</b>	Print on both sides of the paper.
	<b>Separator Sheets</b>	<b>None*</b> <b>Before Job</b> <b>After Job</b>	Specify whether to insert blank separator sheets when printing.
	<b>Separator Sheet Source</b>	<b>Tray [x] (1*)</b>	Specify the paper source for the separator sheet.
	<b>Output Bin</b>	<b>Standard Bin</b>	Specify the output bin for received faxes.
	<b>Fax Footer</b>	<b>On</b> <b>Off*</b>	Print the transmission information at the bottom of each page from a received fax.
	<b>Fax Footer Time Stamp</b>	<b>Receive*</b> <b>Print</b>	Print the time stamp at the bottom of each page from a received fax.
	<b>Holding Faxes</b>	<b>Held Fax Mode (Off*)</b>	Hold received faxes from printing until they are released.
		<b>Fax Holding Schedule</b>	Assign a schedule for holding faxes.  <b>Note:</b> This menu item appears only if <b>Held Fax Mode</b> is set to <b>Scheduled</b> .
<b>Admin Controls</b>	<b>Enable Fax Receive</b>	<b>On*</b> <b>Off</b>	Set the printer to receive fax.
	<b>Enable Color Fax Receive</b>	<b>On*</b> <b>Off</b>	Set the printer to receive fax in color.
	<b>Enable Caller ID</b>	<b>On*</b> <b>Off</b>	Show the caller ID information of the incoming call on the printer display.
	<b>Block No Name Fax</b>	<b>On</b> <b>Off*</b>	Block incoming faxes without fax IDs.
	<b>Banned Fax List</b>	<b>Add Banned Fax</b>	Specify the phone numbers that you want to block.

Menu item	Submenu item	Settings	Description
	<b>Answer On</b>	<b>All Rings*</b> <b>Single Ring Only</b> <b>Double Ring Only</b> <b>Triple Ring Only</b> <b>Single or Double Rings Only</b> <b>Single or Triple Rings Only</b> <b>Double or Triple Rings Only</b>	Set a distinctive ring pattern for incoming fax.
	<b>Auto Answer</b>	<b>On*</b> <b>Off</b>	Set the printer to receive fax automatically.
	<b>Manual Answer Code</b>	<b>0–9 (9*)</b>	Manually enter a code on the telephone number pad to begin receiving fax. <div style="background-color: #f0f0f0; padding: 10px; margin-top: 10px;"> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• This menu item appears only when the printer shares a line with a telephone.</li> <li>• This menu item appears only when you set the printer to receive fax manually.</li> </ul> </div>
	<b>Fax Forwarding</b>	<b>Print*</b> <b>Print and Forward</b> <b>Forward</b>	Specify whether to forward received fax.

## Printer menus

Menu item	Submenu item	Settings	Description
	<b>Forward To</b>	<b>Destination 1</b> <b>Destination 2</b>	Specify where to forward received fax.  <b>Note:</b> This menu item appears only when <b>Fax Forwarding</b> is set to <b>Print and Forward</b> or <b>Forward</b> .
	<b>Max Speed</b>	<b>33600*</b> <b>14400</b> <b>9600</b> <b>4800</b> <b>2400</b>	Set the maximum speed for transmitting fax.
<b>Fax Cover Page</b>	<b>Fax Cover Page</b>	<b>Off by Default*</b> <b>On by Default</b> <b>Never Use</b> <b>Always Use</b>	Configure the settings for the fax cover page.
	<b>Include To field</b>	<b>Off*</b> <b>On</b>	
	<b>Include From field</b>	<b>Off*</b> <b>On</b>	
	<b>From</b>	The setting is user-defined.	
	<b>Include Message Field</b>	<b>Off*</b> <b>On</b>	
	<b>Message:</b>	The setting is user-defined.	
	<b>Include Logo</b>	<b>Off*</b> <b>On</b>	
	<b>Include Footer [x]</b>	<b>Off*</b> <b>On</b>	
	<b>Footer [x]</b>	The setting is user-defined.	

## Printer menus

Menu item	Submenu item	Settings	Description
Fax Log Settings	Transmission Log Frequency	Always Never Only for Error*	Specify how often the printer creates a transmission log.
	Transmission Log Action	Print (On*) E-mail (Off*)	Print or e-mail a log for successful fax transmission or transmission error.
	Receive Error Log	Print Never* Print on Error	Print a log for fax-receive failures.
	Auto Print Logs	On* Off	Print all fax activity.
	Log Paper Source	Tray [x] (1*)	Specify the paper source for printing logs.
	Logs Display	Remote Fax Name* Dialed Number	Identify the sender by remote fax name or fax number.
	Enable Job Log	On* Off	View a summary of all fax jobs.
	Enable Call Log	On* Off	View a summary of the fax call history.
	Log Output Bin	Standard Bin* Bin [x]	Specify the output bin for printed logs.
Speaker Settings	Speaker Mode	Always Off* Always On On until Connected	Set the fax speaker mode.
	Speaker Volume	Low* High	Adjust the fax speaker volume.
	Ringer Volume	Off* On	Enable the ringer volume.
VoIP Settings	VoIP Protocol	SIP* H.323	Set the Voice over Internet Protocol (VoIP) protocol.
	STUN Server	The setting is user-defined.	Specify the STUN server to traverse a firewall.

## Printer menus

Menu item	Submenu item	Settings	Description
	<b>Force Fax Mode</b>	<b>Off</b> <b>On*</b>	Switch VoIP gateway from analog to T.38 at the beginning of a fax call.
	<b>Force Fax Mode Delay</b>	<b>0–15 (7*)</b>	Set the time delay in seconds when sending another invite of <b>Force Fax Mode</b> .
<b>SIP Settings</b>	<b>Proxy</b>	The setting is user-defined.	Specify the IP address of the system that converts the phone number to an IP address where the fax is sent.
	<b>Registrar</b>	The setting is user-defined.	Specify a name or IP address of the system that handles the registration of Session Initiation Protocol (SIP) clients.
	<b>User</b>	The setting is user-defined.	Specify the name of the user for SIP.
	<b>Password</b>	The setting is user-defined.	Specify the password that is used in registering with the SIP Registrar.
	<b>Auth ID</b>	The setting is user-defined.	The username that is used when registering.  <b>Note:</b> If the <b>Auth ID</b> setting is not set, the setting uses the username of the User field instead.
	<b>Transport For Registration</b>	<b>UDP*</b> <b>TCP</b>	Set the SIP transport type for registration.
	<b>Transport For Incoming Calls</b>	<b>UDP*</b> <b>TCP</b> <b>UDP And TCP</b>	Set the SIP transport type for incoming calls.
	<b>Transport For Outgoing Calls</b>	<b>UDP*</b> <b>TCP</b>	Set the SIP transport type for outgoing calls.
	<b>Outbound Proxy</b>	The setting is user-defined.	Specify an outbound proxy to forward all SIP communication.

## Printer menus

Menu item	Submenu item	Settings	Description
	<b>Contact</b>	The setting is user-defined.	Specify a contact name for SIP.
	<b>Realm</b>	The setting is user-defined.	Specify a realm name for SIP.  <b>Note:</b> If the Realm setting is not set, the setting uses the name of the <b>Contact</b> instead.
	<b>SIP Registration Status</b>	The setting is a read-only information.	Show the status of the SIP Registration.
<b>H.323 Settings</b>	<b>Gateway</b>	The setting is user-defined.	Specify the H.323 gateway IP address.
	<b>Gatekeeper</b>	The setting is user-defined.	Specify the H.323 gatekeeper.
	<b>User</b>	The setting is user-defined.	Specify the username used with the H.323 gateway.
	<b>Password</b>	The setting is user-defined.	Specify the password for the H.323 gateway.
	<b>Enable Fast Start</b>	<b>Off*</b> <b>On</b>	Enable Fast Start.
	<b>Disable H.245 Tunneling</b>	<b>Off*</b> <b>On</b>	Disable H.323 Tunneling.
	<b>Disable Gatekeeper Discovery</b>	<b>Off</b> <b>On*</b>	Disable H.323 Gatekeeper Discovery.
<b>T.38 Settings</b>	<b>Indicator Redundancy</b>	<b>0–5 (3*)</b>	Set the number of times that a fax indicator is repeated in the T.38 communication.
	<b>Low Speed Redundancy</b>	<b>0–5 (3*)</b>	Set the number of times that low speed data is repeated in the T.38 communication.
	<b>High Speed Redundancy</b>	<b>0–5 (1*)</b>	Set the number of times that high-speed data is repeated in the T.38 communication.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Fax Server Setup

### General Fax Settings

Menu item	Settings	Description
To Format	N/A	Specify a fax recipient.  <b>Note:</b> If you want to use the fax number, then type the number sign (#) before a number.
Reply Address	N/A	Specify a reply address for sending fax.
Subject	N/A	Specify the fax subject and message.
Message	N/A	
Enable analog receive	<b>Off*</b> <b>On</b>	Set the printer to receive analog faxes.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

### Fax Server E-mail Settings

Menu item	Settings	Description
Use E-mail SMTP Server	<b>On</b> <b>Off*</b>	Use the Simple Mail Transfer Protocol (SMTP) settings for email in receiving and sending faxes.  <b>Note:</b> When set to <b>On</b> , all other settings of the <b>Fax Server E-mail Settings</b> menu are not shown.
Primary SMTP Gateway	N/A	Type the IP address or host name of the primary SMTP server.
Primary SMTP Gateway Port	1–65535 (25*)	Enter the port number of the primary SMTP server.
Secondary SMTP Gateway	N/A	Type the server IP address or host name of your secondary or backup SMTP server.

## Printer menus

Menu item	Settings	Description
<b>Secondary SMTP Gateway Port</b>	1–65535 (25*)	Enter the server port number of your secondary or backup SMTP server.
<b>SMTP Timeout</b>	5–30 (30*)	Set the time before the printer times out if the SMTP server does not respond.
<b>Reply Address</b>	N/A	Specify a reply address for sending fax.
<b>Use SSL/TLS</b>	<b>Disabled*</b> <b>Negotiate</b> <b>Required</b>	Specify whether to send a fax using an encrypted link.
<b>Require Trusted Certificate</b>	<b>Off</b> <b>On*</b>	Specify a trusted certificate when accessing the SMTP server.
<b>SMTP Server Authentication</b>	<b>No authentication required*</b> <b>Login / Plain</b> <b>NTLM</b> <b>CRAM-MD5</b> <b>Digest-MD5</b> <b>Kerberos 5</b> <b>OAuth 2.0</b>	Set the authentication type for the SMTP server.
<b>Device-Initiated E-mail</b>	<b>None*</b> <b>Use Device SMTP Credentials</b>	Specify whether credentials are required for device-initiated email.
<b>User-Initiated E-mail</b>	<b>None*</b> <b>Use Device SMTP Credentials</b> <b>Use Session User ID and Password</b> <b>Use Session E-mail address and Password</b> <b>Prompt user</b>	Specify whether credentials are required for user-initiated email.
<b>Use Active Directory Device Credentials</b>	<b>Off*</b> <b>On</b>	Enable user credentials and group destinations to connect to the SMTP server.
<b>Device Userid</b>	N/A	Specify the user ID and password to connect to the SMTP server.
<b>Device Password</b>	N/A	

## Printer menus

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Menu item	Settings	Description
<b>Kerberos 5 REALM</b>	N/A	Specify the realm for the Kerberos 5 authentication protocol.
<b>NTLM Domain</b>	N/A	Specify the domain name for the NTLM security protocol.
<b>Disable "SMTP server not set up" error</b>	<b>Off*</b> <b>On</b>	Hide the "SMTP server not set up" error message.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Fax Server Scan Settings

Menu item	Settings	Description
<b>Image Format</b>	<b>TIFF (.tif)</b> <b>PDF (.pdf)*</b> <b>TXT (.txt)</b> <b>RTF (.rtf)</b> <b>DOCX (.docx)</b> <b>XLSX (.xlsx)</b> <b>CSV (.csv)</b>	Specify the file format for the scanned image.
<b>Content Type</b>	<b>Text*</b> <b>Text/Photo</b> <b>Photo</b> <b>Graphics</b>	Improve the output result based on the content of the original document.
<b>Content Source</b>	<b>Black and White Laser*</b> <b>Color Laser</b> <b>Inkjet</b> <b>Photo/Film</b> <b>Magazine</b> <b>Newspaper</b> <b>Press</b> <b>Other</b>	Improve the output result based on the source of the original document.

Menu item	Settings	Description
<b>Fax Resolution</b>	<b>Standard*</b> <b>Fine</b> <b>Super Fine</b> <b>Ultra Fine</b>	Set the fax resolution.
<b>Sides</b>	<b>Off*</b> <b>Short Edge</b> <b>Long Edge</b>	Specify the orientation of the original document when scanning on both sides of the document.
<b>Darkness</b>	1–9 (5*)	Set the darkness of the output.
<b>Orientation</b>	<b>Portrait*</b> <b>Landscape</b>	Specify the orientation of text and graphics on the page.
<b>Original Size</b>	[List of paper sizes]	Set the paper size of the original document.  <div style="border: 1px solid #ccc; background-color: #f0f0f0; padding: 10px;"> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• <b>Mixed Sizes</b> is the U.S. factory default setting. <b>A4</b> is the international factory default setting.</li> <li>• This setting may vary depending on your printer model.</li> </ul> </div>
<b>Use Multi-Page TIFF</b>	<b>Off</b> <b>On*</b>	Choose between single- and multiple-page TIFF files.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Email

### Email Setup

Menu item	Settings	Description
<b>Primary SMTP Gateway</b>	The setting is user-defined.	Type the IP address or host name of the primary SMTP server for sending email.
<b>Primary SMTP Gateway Port</b>	<b>1–65535(25*)</b>	Enter the port number of the primary SMTP server.

## Printer menus

Menu item	Settings	Description
<b>Secondary SMTP Gateway</b>	The setting is user-defined.	Type the server IP address or host name of your secondary or backup SMTP server.
<b>Secondary SMTP Gateway Port</b>	<b>1–65535 (25*)</b>	Enter the server port number of your secondary or backup SMTP server.
<b>SMTP Timeout</b>	<b>5–30 seconds (30*)</b>	Set the time before the printer times out if the SMTP server does not respond.
<b>Reply Address</b>	The setting is user-defined.	Specify a reply address in the email.
<b>Always use SMTP default Reply Address</b>	<b>On</b> <b>Off*</b>	Always use the default reply address in the SMTP server.
<b>Use SSL/TLS</b>	<b>Disabled*</b> <b>Negotiate</b> <b>Required</b>	Specify whether to send an email using an encrypted link.
<b>Require Trusted Certificate</b>	<b>Off*</b> <b>On</b>	Require a trusted certificate when accessing the SMTP server.
<b>SMTP Server Authentication</b>	<b>No authentication required*</b> <b>Login / Plain</b> <b>NTLM</b> <b>CRAM-MD5</b> <b>Digest-MD5</b> <b>Kerberos 5</b> <b>OAuth 2.0</b>	Set the authentication type for the SMTP server.
<b>Device-Initiated Email</b>	<b>None*</b> <b>Use Device SMTP Credentials</b>	Specify whether credentials are required for device-initiated email.
<b>User-Initiated Email</b>	<b>None*</b> <b>Use Device SMTP Credentials</b> <b>Use Session User ID and Password</b> <b>Use Session Email address and Password</b> <b>Prompt user</b>	Specify whether credentials are required for user-initiated email.
<b>Use Active Directory Device Credentials</b>	<b>Off*</b> <b>On</b>	Specify whether credentials are required for user-initiated email.

## Printer menus

Menu item	Settings	Description
<b>Device Userid</b>	The setting is user-defined.	Specify the user ID and password to connect to the SMTP server.
<b>Device Password</b>	The setting is user-defined.	
<b>Kerberos 5 REALM</b>	The setting is user-defined.	Specify the realm for the Kerberos 5 authentication protocol.
<b>NTLM Domain</b>	The setting is user-defined.	Specify the domain name for the NTLM security protocol.
<b>Disable “SMTP server not set up” error</b>	<b>Off*</b> <b>On</b>	Hide the “SMTP server not set up” error message.
<b>Use SSL/TLS</b>	<b>Disabled*</b> <b>Negotiate</b> <b>Required</b>	Specify whether SSL/TLS is to be used for communication with the SMTP server.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Email Defaults

Menu item	Submenu items	Settings	Description
<b>Subject:</b>	N/A	The setting is user-defined.	Specify the email subject and message.
<b>Message:</b>	N/A	The setting is user-defined.	
<b>File Name</b>	N/A	The setting is user-defined.	Specify the filename for the scanned document.
<b>Format</b>	N/A	<b>JPEG (.jpg)</b> <b>PDF (.pdf)*</b> <b>TIFF (.tif)</b> <b>XPS (.xps)</b> <b>TXT (.txt)</b> <b>RTF (.rtf)</b> <b>DOCX (.docx)</b> <b>CSV (.csv)</b>	Specify the file format of the scanned document.  <b>Note:</b> The menu items may vary depending on your printer model.

## Printer menus

Menu item	Submenu items	Settings	Description
<b>Global OCR Settings</b>	<b>Recognized Languages</b>	[List of languages]	Configure the settings for optical character recognition (OCR).  <b>Note:</b> This menu item appears only if you have purchased and installed an OCR solution.
	<b>Auto Rotate</b>	<b>Off*</b> <b>On</b>	
	<b>Despeckle</b>	<b>Off*</b> <b>On</b>	
	<b>Auto Contrast Enhance</b>	<b>Off*</b> <b>On</b>	
<b>PDF Settings</b>	<b>PDF Version</b>	<b>1.3</b>	Configure the PDF settings of the scanned image.  <b>Notes</b> <ul style="list-style-type: none"> <li>• <b>Archival Version</b> and <b>Archival (PDF/A)</b> are supported only when <b>PDF Version</b> is set to 1.4 or 1.7.</li> <li>• <b>Highly Compressed</b> appears only when a storage drive is installed.</li> <li>• <b>Secure</b> is supported only when <b>PDF Version</b> is set to 1.4 or higher.</li> </ul>
		<b>1.4</b>	
		<b>1.5*</b>	
		<b>1.6</b>	
		<b>1.7</b>	
		<b>2.0</b>	
	<b>Archival (PDF/A)</b>	<b>Off*</b> <b>On</b>	
	<b>Archival Version</b>	<b>A-1a</b> <b>A-1b</b> <b>A-2u*</b>	
<b>Highly Compressed</b>	<b>Off*</b> <b>On</b>		
<b>Secure</b>	<b>Off*</b> <b>On</b>		
<b>Searchable</b>	<b>Off*</b> <b>On</b>		
<b>Split Job by Pages</b>	<b>0*</b>		
<b>Content Type</b>	N/A	<b>Text</b> <b>Text/Photo*</b> <b>Photo</b> <b>Graphics</b>	Specify the content of the original document.

## Printer menus

Menu item	Submenu items	Settings	Description
<b>Content Source</b>	N/A	<b>Black and White Laser</b> <b>Color Laser*</b> <b>Inkjet</b> <b>Photo/Film</b> <b>Magazine</b> <b>Newspaper</b> <b>Press</b> <b>Other</b>	Specify the source of the original document.
<b>Color</b>	N/A	<b>Black and White</b> <b>Gray</b> <b>Color*</b> <b>Auto</b>	Specify how the original document is captured.
<b>Resolution</b>	N/A	<b>75 dpi</b> <b>150 dpi*</b> <b>200 dpi</b> <b>300 dpi</b> <b>400 dpi</b> <b>600 dpi</b>	Set the resolution of the scanned image.
<b>Darkness</b>	N/A	<b>1–9 (5*)</b>	Adjust the darkness of the scanned image.
<b>Orientation</b>	N/A	<b>Portrait*</b> <b>Landscape</b>	Specify the orientation of the original document.
<b>Original Size</b>	N/A	<b>Mixed Sizes</b>	Set the paper size of the original document.
<b>Sides</b>	N/A	<b>Off*</b> <b>Short Edge</b> <b>Long Edge</b>	Specify the orientation of the original document when scanning on both sides of the document.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Printer menus

Menu item	Submenu item	Settings	Description
<b>Color Balance</b>	<b>Cyan</b>	<b>-4-4 (0*)</b>	Adjust the color intensity for cyan, magenta, and yellow.
	<b>Magenta</b>	<b>-4-4 (0*)</b>	
	<b>Yellow</b>	<b>-4-4 (0*)</b>	
<b>Color Dropout</b>	<b>Color Dropout</b>	<b>None*</b>	Specify which color to drop during scanning, and adjust the dropout setting for that color.
		<b>Red</b>	
		<b>Green</b>	
		<b>Blue</b>	
	<b>Default Red Threshold</b>	<b>0-255 (128*)</b>	
	<b>Default Green Threshold</b>	<b>0-255 (128*)</b>	
	<b>Default Blue Threshold</b>	<b>0-255 (128*)</b>	
<b>Auto Color Detect</b>	<b>Color Sensitivity</b>	<b>1-9 (5*)</b>	Configure the auto color detection setting.
	<b>Area Sensitivity</b>	<b>1-9 (5*)</b>	
	<b>E-mail Bit Depth</b>	<b>1 bit*</b>	
		<b>8 bit</b>	
	<b>Minimum Scan Resolution</b>	<b>75 dpi</b>	
		<b>150 dpi</b>	
		<b>200 dpi</b>	
		<b>300 dpi*</b>	
<b>JPEG Quality</b>	N/A	<b>Best for content*</b> <b>5-95</b>	Set the JPEG quality of the scanned image.
<b>Contrast</b>	N/A	<b>Best for content*</b> <b>0-5</b>	Specify the contrast for the scanned image.
<b>Background Removal</b>	<b>Background Detection</b>	<b>Content-based*</b> <b>Fixed</b> <b>Level -4 to 4 (0*)</b>	Remove the background color or image noise from the original document.
<b>Mirror Image</b>	N/A	<b>Off*</b> <b>On</b>	Create a mirror image of the original document.
<b>Negative Image</b>	N/A	<b>Off*</b> <b>On</b>	Create a negative image of the original document.

## Printer menus

Menu item	Submenu item	Settings	Description
<b>Shadow Detail</b>	N/A	<b>-4 to 4 (0*)</b>	Adjust the shadow detail in the scanned image.
<b>Scan Edge to Edge</b>	N/A	<b>Off*</b> <b>On</b>	Scan the original document from edge to edge.
<b>Sharpness</b>	N/A	<b>1-5 (3*)</b>	Adjust the sharpness in the scanned image.
<b>Temperature</b>	N/A	<b>-4 to 4 (0*)</b>	Generate a bluer or redder output of the original document.
<b>Blank Pages</b>	<b>Blank Page Removal</b>	<b>Do Not Remove*</b> <b>Remove</b>	Remove the blank pages from the original document.
	<b>Blank Page Sensitivity</b>	<b>1-9 (5*)</b>	Set the sensitivity of scans in relation to blank pages in the original document.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>Max Email Size</b>	<b>0-65535 (0*)</b>	Set the allowable file size for each email.
<b>Size Error Message</b>	The setting is user-defined.	Specify an error message that the printer sends when an email exceeds its allowable file size.  <b>Note:</b> You can type up to 1024 characters.
<b>Limit Destinations</b>	The setting is user-defined.	Limit sending of email only to the specified list of domain name.  <b>Note:</b> Use a comma to separate each domain.
<b>Send Me a Copy</b>	<b>Never appears*</b> <b>On by Default</b> <b>Off by Default</b> <b>Always On</b>	Send a copy of the email to yourself.
<b>Allow self emails only</b>	<b>Off*</b> <b>On</b>	Set the printer to send emails to yourself only.

## Printer menus

Menu item	Settings	Description
Use cc:/bcc:	Off On*	Enable carbon copy and blind carbon copy in email.
Use Multi-Page TIFF	Off On*	Enable scanning of multiple TIFF images in one TIFF file.
TIFF Compression	JPEG LZW*	Specify the compression type for TIFF files.
Text Default	5–95 (75*)	Set the text quality of the content being scanned.
Text/Photo Default	5–95 (75*)	Set the text and photo quality of the content being scanned.
Photo Default	5–95 (50*)	Set the photo quality of the content being scanned.
Adjust ADF Skew	Off On*	Set the printer to adjust the skewed images from documents that are scanned from the ADF.
Transmission Log	Print log* Do Not Print Log Print Only For Error	Print a transmission log for email scans.
Log Paper Source	Tray [x] (1*) Multipurpose Feeder	Specify the paper source for printing logs.
Custom Job Scanning	Off* On	Set the printer to scan the first set of original documents using the specified settings, and then scan the next set with the same or different settings.  <b>Note:</b> This menu item appears only when a storage drive is installed.
Scan Preview	Off* On	Show a scan preview of the original document.  <b>Note:</b> This menu item appears only when a storage drive is installed.
Allow Save as Shortcut	Off On*	Save an email address as a shortcut.
E-mail Images Sent As	Attachment* Web Link	Specify how to send the images that are included in the email.

## Printer menus

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Menu item	Settings	Description
<b>Reset Email Information After Sending</b>	<b>Off</b> <b>On*</b>	Reset the To, Subject, Message, and Filename fields to their default values after sending an email.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Web Link Setup

Menu item	Settings	Description
<b>Server</b>	The setting is user-defined.	Specify the credentials of the server that is hosting the images that are included in the email.
<b>Login</b>	The setting is user-defined.	
<b>Password</b>	The setting is user-defined.	
<b>Path</b>	The setting is user-defined.	
<b>File Name</b>	The setting is user-defined.	
<b>Web Link</b>	The setting is user-defined.	

## FTP

### FTP Defaults

Menu item	Submenu items	Settings	Description
<b>Format</b>	N/A	<b>JPEG (.jpg)</b> <b>PDF (.pdf)*</b> <b>TIFF (.tif)</b> <b>TXT (.txt)</b> <b>RTF (.rtf)</b> <b>DOCX (.docx)</b> <b>XLSX (.xlsx)</b> <b>CSV (.csv)</b>	Specify the file format for the scanned image.

Menu item	Submenu items	Settings	Description
<b>Global OCR Settings</b>	<b>Recognized Languages</b>	[List of languages]	Configure the settings for optical character recognition (OCR).  <b>Note:</b> This menu appears only if you have purchased and installed an OCR solution.
	<b>Auto Rotate</b>	<b>Off*</b> <b>On</b>	
	<b>Despeckle</b>	<b>Off*</b> <b>On</b>	
	<b>Auto Contrast Enhance</b>	<b>Off*</b> <b>On</b>	
<b>PDF Settings</b>	<b>PDF Version</b>	<b>1.3</b>	Configure the PDF settings for the scanned image.  <b>Notes</b> <ul style="list-style-type: none"> <li>• <b>Archival Version</b> and <b>Archival (PDF/A)</b> are supported only when <b>PDF Version</b> is set to 1.4 or 1.7.</li> <li>• <b>Highly Compressed</b> appears only when a storage drive is installed.</li> <li>• <b>Secure</b> is supported only when <b>PDF Version</b> is set to 1.4 or higher.</li> </ul>
		<b>1.4</b>	
		<b>1.5*</b>	
		<b>1.6</b>	
		<b>1.7</b>	
	<b>Archival (PDF/A)</b>	<b>Off*</b> <b>On</b>	
	<b>Archival Version</b>	<b>A-1a*</b> <b>A-1b</b> <b>A-2u</b>	
	<b>Highly Compressed</b>	<b>Off*</b> <b>On</b>	
	<b>Secure</b>	<b>Off*</b> <b>On</b>	
<b>Searchable</b>	<b>Off*</b> <b>On</b>		
<b>Split Job by Pages</b>	<b>0*</b>		
<b>Content Type</b>	N/A	<b>Text</b> <b>Text/Photo*</b> <b>Graphics</b> <b>Photo</b>	Improve the output result based on the content type of the original document.

## Printer menus

Menu item	Submenu items	Settings	Description
<b>Content Source</b>	N/A	<b>Black and White Laser</b> <b>Color Laser*</b> <b>Inkjet</b> <b>Photo/Film</b> <b>Magazine</b> <b>Newspaper</b> <b>Press</b> <b>Other</b>	Improve the output result based on the content source of the original document.
<b>Color</b>	N/A	<b>Black and White</b> <b>Gray</b> <b>Color*</b> <b>Auto</b>	Set the printer to capture file content in color or in mono.
<b>Resolution</b>	N/A	<b>75 dpi</b> <b>150 dpi*</b> <b>200 dpi</b> <b>300 dpi</b> <b>400 dpi</b> <b>600 dpi</b>	Set the resolution of the scanned image.
<b>Darkness</b>	N/A	<b>1–9 (5*)</b>	Adjust the darkness of the scanned image.
<b>Orientation</b>	N/A	<b>Portrait*</b> <b>Landscape</b>	Specify the orientation of the original document.
<b>Original Size</b>	N/A	<b>Mixed Sizes*</b>	Set the paper size of the original document.
<b>Sides</b>	N/A	<b>Off*</b> <b>Long Edge</b> <b>Short Edge</b>	Specify the orientation when scanning on both sides of the document.
<b>File Name</b>	N/A	The setting is user-defined.	Specify the file name of the scanned image.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Printer menus

Menu item	Submenu item	Settings	Description
<b>Color Balance</b>	<b>Cyan</b>	<b>-4-4 (0*)</b>	Adjust the color intensity for cyan, magenta, and yellow.
	<b>Magenta</b>	<b>-4-4 (0*)</b>	
	<b>Yellow</b>	<b>-4-4 (0*)</b>	
<b>Color Dropout</b>	<b>Color Dropout</b>	<b>None*</b>	Specify which color to drop during scanning, and adjust the dropout setting for that color.
		<b>Red</b>	
		<b>Green</b>	
		<b>Blue</b>	
	<b>Default Red Threshold</b>	<b>0-255 (128*)</b>	
	<b>Default Green Threshold</b>	<b>0-255 (128*)</b>	
	<b>Default Blue Threshold</b>	<b>0-255 (128*)</b>	
<b>Auto Color Detect</b>	<b>Color Sensitivity</b>	<b>1-9 (5*)</b>	Configure the auto color detection setting.
	<b>Area Sensitivity</b>	<b>1-9 (5*)</b>	
	<b>E-mail Bit Depth</b>	<b>1 bit*</b>	
		<b>8 bit</b>	
	<b>Minimum Scan Resolution</b>	<b>75 dpi</b>	
		<b>150 dpi</b>	
		<b>200 dpi</b>	
		<b>300 dpi*</b>	
<b>JPEG Quality</b>	N/A	<b>Best for content*</b> <b>5-95</b>	Set the JPEG quality of the scanned image.
<b>Contrast</b>	N/A	<b>Best for content*</b> <b>0-5</b>	Specify the contrast for the scanned image.
<b>Background Removal</b>	<b>Background Detection</b>	<b>Content-based*</b> <b>Fixed</b> <b>Level -4 to 4 (0*)</b>	Remove the background color or image noise from the original document.
<b>Mirror Image</b>	N/A	<b>Off*</b> <b>On</b>	Create a mirror image of the original document.
<b>Negative Image</b>	N/A	<b>Off*</b> <b>On</b>	Create a negative image of the original document.

## Printer menus

Menu item	Submenu item	Settings	Description
<b>Shadow Detail</b>	N/A	<b>-4 to 4 (0*)</b>	Adjust the shadow detail in the scanned image.
<b>Scan Edge to Edge</b>	N/A	<b>Off*</b> <b>On</b>	Scan the original document from edge to edge.
<b>Sharpness</b>	N/A	<b>1–5 (3*)</b>	Adjust the sharpness in the scanned image.
<b>Adjust ADF Skew</b>	N/A	<b>On*</b> <b>Off</b>	Set the printer to adjust the skewed images from documents that are scanned from the ADF.
<b>Temperature</b>	N/A	<b>-4 to 4 (0*)</b>	Generate a bluer or redder output of the original document.
<b>Blank Pages</b>	<b>Blank Page Removal</b>	<b>Do Not Remove*</b> <b>Remove</b>	Remove the blank pages from the original document.
	<b>Blank Page Sensitivity</b>	<b>1–9 (5*)</b>	Set the sensitivity of scans in relation to blank pages in the original document.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>Text Default</b>	<b>5–95 (75*)</b>	Set the quality of text on the scanned image.
<b>Text/Photo Default</b>	<b>5–95 (75*)</b>	Set the quality of text and photo on the scanned image.
<b>Photo Default</b>	<b>5–95 (50*)</b>	Set the quality of photo on the scanned image.
<b>Use Multi-Page TIFF</b>	<b>On*</b> <b>Off</b>	Enable scanning of multiple TIFF images in one TIFF file.
<b>TIFF Compression</b>	<b>LZW*</b> <b>JPEG</b>	Specify the compression type for TIFF files.
<b>Transmission Log</b>	<b>Print Log*</b> <b>Do Not Print Log</b> <b>Print Only For Error</b>	Print a transmission log for FTP scans.
<b>Log Paper Source</b>	<b>Tray [x] (1*)</b> <b>Multipurpose Feeder</b>	Specify the paper source for printing FTP logs.

Menu item	Settings	Description
Custom Job Scanning	Off* On	Set the printer to scan the first set of original documents using the specified settings, and then scan the next set with the same or different settings.  <b>Note:</b> This menu item appears only when a storage drive is installed.
Scan Preview	Off* On	Show a preview of the original document.  <b>Note:</b> This menu item appears only when a storage drive is installed.
Allow Save as Shortcut	Off On*	Save an FTP address as a shortcut.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## USB Drive

### Flash Drive Scan

Menu item	Submenu item	Settings	Description
Format	N/A	JPEG (.jpg) PDF (.pdf)* TIFF (.tif) TXT (.txt) RTF (.rtf)* DOCX (.doc) XLSX (.xlsx) CSV (.csv)	Specify the file format for the scanned image.  <b>Note:</b> TXT (.txt), RTF (.rtf), DOCX (.docx), XLSX (.xlsx), and CSV (.csv) appear only if you have purchased and installed an optical character recognition (OCR) solution.
Global OCR Settings	Recognized Languages	[List of languages]	Configure the settings for OCR.  <b>Note:</b> This menu appears only if you have purchased and installed an OCR solution.
	Auto Rotate	Off* On	
	Despeckle	Off On*	

Menu item	Submenu item	Settings	Description
	<b>Auto Contrast Enhance</b>	<b>Off*</b> <b>On</b>	
<b>PDF Settings</b>	<b>PDF Version</b>	<b>1.3</b>	Configure the PDF settings of the scanned image.  <b>Notes</b>  <ul style="list-style-type: none"> <li>• <b>Archival (PDF/A)</b> and <b>Archival Version</b>—are supported only when <b>PDF Version</b> is set to 1.4 or 1.7.</li> <li>• <b>Highly Compressed</b>—appears only when a hard disk is installed.</li> <li>• <b>Secure</b>—is supported only when <b>PDF Version</b> is set to 1.4 or higher.</li> </ul>
		<b>1.4</b>	
		<b>1.5*</b>	
		<b>1.6</b>	
		<b>1.7</b>	
		<b>2.0</b>	
	<b>Archival (PDF/A)</b>	<b>Off*</b> <b>On</b>	
	<b>Archival Version</b>	<b>A-1a*</b> <b>A-1b</b> <b>A-2u</b>	
	<b>Highly Compressed</b>	<b>Off</b> <b>On*</b>	
	<b>Secure</b>	<b>Off*</b> <b>On</b>	
	<b>Searchable</b>	<b>Off*</b> <b>On</b>	
<b>Content Type</b>	N/A	<b>Text</b> <b>Text/Photo*</b> <b>Photo</b> <b>Graphics</b>	Improve the output result based on the content type of the original document.
<b>Content Source</b>	N/A	<b>Black and White Laser</b> <b>Color Laser*</b> <b>Inkjet</b> <b>Photo/Film</b> <b>Magazine</b> <b>Newspaper</b> <b>Press</b> <b>Other</b>	Improve the output result based on the content source of the original document.

## Printer menus

Menu item	Submenu item	Settings	Description
<b>Color</b>	N/A	<b>Black and White</b> <b>Gray</b> <b>Color*</b> <b>Auto</b>	Set the printer to capture file content in color or in mono.
<b>Resolution</b>	N/A	<b>75 dpi</b> <b>150 dpi</b> <b>200 dpi</b> <b>300 dpi*</b> <b>400 dpi</b> <b>600 dpi</b>	Set the resolution of the scanned image.
<b>Darkness</b>	N/A	<b>1–9 (5*)</b>	Adjust the darkness of the scanned image.
<b>Orientation</b>	N/A	<b>Portrait*</b> <b>Landscape</b>	Specify the orientation of the original document.
<b>Original Size</b>	N/A	<b>Mixed Sizes*</b>	Set the paper size of the original document.
<b>Sides</b>	N/A	<b>Off*</b> <b>Short edge</b> <b>Long edge</b>	Specify the orientation of the original document when scanning on both sides of the document.
<b>File Name</b>	N/A	The setting is user-defined.	Specify the file name of the scanned image.
<b>Advanced Imaging</b>	<b>Color Balance</b>	<b>Cyan (0*)</b> <b>Magenta (0*)</b> <b>Yellow (0*)</b>	Adjust the color intensity for cyan, magenta, and yellow.
	<b>Color Dropout</b>	<b>Color Dropout (None*)</b> <b>Default Red Threshold (128*)</b> <b>Default Green Threshold (128*)</b> <b>Default Blue Threshold (128*)</b>	Specify which color to drop during scanning, and adjust the dropout setting for that color.

## Printer menus

Menu item	Submenu item	Settings	Description
	<b>Auto Color Detect</b>	<b>Color Sensitivity (5*)</b> <b>Area Sensitivity (5*)</b> <b>Scan Bit Depth (1 bit*)</b> <b>Minimum Scan Resolution (300 dpi*)</b>	Configure the auto color detection setting.
	<b>JPEG Quality</b>	<b>Best for content*</b> <b>5–95</b>	Set the JPEG quality of the scanned image.
	<b>Contrast</b>	<b>Best for content*</b> <b>0–5</b>	Specify the contrast for the scanned image.
	<b>Background Removal</b>	<b>Background Detection (Content-based*)</b> <b>Level (0*)</b>	Remove the background color or image noise from the original document.
	<b>Mirror Image</b>	<b>Off*</b> <b>On</b>	Create a mirror image of the original document.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Submenu item	Settings	Description
<b>Advanced Imaging</b>	<b>Negative Image</b>	<b>Off*</b> <b>On</b>	Create a negative image of the original document.
	<b>Shadow Detail</b>	<b>-4 to 4 (0*)</b>	Adjust the shadow detail in the scanned image.
	<b>Scan Edge to Edge</b>	<b>Off*</b> <b>On</b>	Scan the original document from edge to edge.
	<b>Sharpness</b>	<b>1–5 (3*)</b>	Adjust the sharpness in the scanned image.
	<b>Saturation</b>	<b>1 to 5 (1*)</b>	Adjust the color saturation of the scanned image.
	<b>Temperature</b>	<b>-4 to 4 (0*)</b>	Generate a bluer or redder output of the original document.
	<b>Blank Pages</b>	<b>Blank Page Removal (Do Not Remove*)</b> <b>Blank Page Sensitivity (5*)</b>	Set the sensitivity of scans in relation to blank pages in the original document.

## Printer menus

Menu item	Submenu item	Settings	Description
<b>Admin Controls</b>	<b>Text Default</b>	<b>5–95 (75*)</b>	Set the quality of text on the scanned image.
	<b>Text/Photo Default</b>	<b>5–95 (75*)</b>	Set the quality of text and photo on the scanned image.
	<b>Photo Default</b>	<b>5–95 (50*)</b>	Set the quality of a photo on the scanned image.
	<b>Use Multi-Page TIFF</b>	<b>Off</b> <b>On*</b>	Enable scanning of multiple TIFF images in one TIFF file.
	<b>TIFF Compression</b>	<b>JPEG</b> <b>LZW*</b>	Specify the compression type for TIFF files.
	<b>Custom Job Scanning</b>	<b>Off*</b> <b>On</b>	Set the printer to scan the first set of original documents using the specified settings, and then scan the next set with the same or different settings.  <b>Note:</b> This menu item appears only when a storage drive is installed.
	<b>Scan Preview</b>	<b>Off*</b> <b>On</b>	Show a scan preview of the original document.  <b>Note:</b> This menu item appears only when a storage drive is installed.
	<b>Adjust ADF Skew</b>	<b>Off</b> <b>On*</b>	Set the printer to adjust the skewed images from documents that are scanned from the automatic document feeder.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Flash Drive Print

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Printer menus

Menu item	Settings	Description
<b>Number of Copies</b>	<b>1 to 9999 (1*)</b>	Set the number of copies in a print job.
<b>Paper Source</b>	<b>Tray [x] (1*)</b> <b>Multipurpose Feeder</b> <b>Manual Paper</b> <b>Manual Envelope</b>	Set the paper source for the print job.
<b>Color</b>	<b>Off</b> <b>On*</b>	Print the flash drive file in color.
<b>Collate</b>	<b>Off [1,1,1,2,2,2]</b> <b>On [1,2,1,2,1,2]*</b>	Keep the pages of a print job stacked in sequence, particularly when printing multiple copies of the job.
<b>Sides</b>	<b>1-Sided</b> <b>2-Sided*</b>	Specify whether to print on one side or both sides of the paper.
<b>Staple</b>	<b>Off*</b> <b>1 staple, top left corner</b> <b>2 staples, left</b> <b>1 staple, top right corner</b> <b>2 staples, top</b> <b>1 staple, bottom left corner</b> <b>2 staples, bottom</b> <b>1 staple, bottom right corner</b> <b>2 staples, right</b>	Specify the staple position for all print jobs.  <b>Note: Staple</b> appears only when a staple finisher is installed.
<b>Hole Punch</b>	<b>Off*</b> <b>2 holes</b> <b>3 holes</b> <b>4 holes</b>	Set the punch mode for all print jobs.  <b>Note:</b> This menu item appears only when a staple, hole punch finisher or booklet finisher is installed.

Menu item	Settings	Description
<b>Offset Pages</b>	<p><b>None*</b></p> <p><b>Between Copies</b></p> <p><b>Between Jobs</b></p>	<p>Offset the output of each print job or each copy of a print job.</p> <div style="border: 1px solid #ccc; background-color: #f0f0f0; padding: 10px; margin-top: 10px;"> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• <b>Between Copies</b>—Offsets each copy of a print job if <b>Collate</b> is set to <b>On [1,2,1,2,1,2]</b>. If <b>Collate</b> is set to <b>Off [1,1,1,2,2,2]</b>, then each set of printed pages is offset, such as all pages designated as 1 and all pages designated as 2.</li> <li>• <b>Between Jobs</b>—Sets the same offset position for the entire print job regardless of the number of copies printed.</li> </ul> </div>
<b>Flip Style</b>	<p><b>Long Edge*</b></p> <p><b>Short Edge</b></p>	<p>Determine which side of the paper is bound when performing two-sided printing.</p>
<b>Pages per Side</b>	<p><b>Off*</b></p> <p><b>2 pages per side</b></p> <p><b>3 pages per side</b></p> <p><b>4 pages per side</b></p> <p><b>6 pages per side</b></p> <p><b>9 pages per side</b></p> <p><b>12 pages per side</b></p> <p><b>16 pages per side</b></p>	<p>Print multiple page images on one side of a sheet of paper.</p>
<b>Pages per Side Ordering</b>	<p><b>Horizontal*</b></p> <p><b>Reverse Horizontal</b></p> <p><b>Reverse Vertical</b></p> <p><b>Vertical</b></p>	<p>Specify the positioning of multiple page images when using the <b>Pages per Side</b> menu.</p>
<b>Pages per Side Orientation</b>	<p><b>Auto*</b></p> <p><b>Landscape</b></p> <p><b>Portrait</b></p>	<p>Specify the orientation of multiple page images when using the <b>Pages per Side</b> menu.</p>
<b>Pages per Side Border</b>	<p><b>None*</b></p> <p><b>Solid</b></p>	<p>Print a border around each page image when using the <b>Pages per Side</b> menu.</p>

Menu item	Settings	Description
Separator Sheets	Off* Between Copies Between Jobs Between Pages	Insert blank separator sheets when printing.
Separator Sheet Source	Tray [x] (1*) Multipurpose Feeder	Specify the paper source for the separator sheet.
Blank Pages	Do Not Print* Print	Print blank pages in a print job.

## Network/Ports

### Network Overview

Menu item	Settings	Description
Active Adapter	Auto* Standard Network Wireless	Specify the type of the network connection.  <b>Note:</b> <b>Wireless</b> is available only in printers connected to a wireless network.
Network Status	The setting is a read-only information.	Show the connectivity status of the printer network.
Display Network Status on Printer	Off On*	Show the network status on the display.
Speed, Duplex	The setting is a read-only information.	Show the speed of the currently active network card.
IPv4	The setting is a read-only information.	Show the IPv4 address.
All IPv6 Addresses	The setting is a read-only information.	Show all the IPv6 addresses.
Reset Print Server	Start	Reset all active network connections to the printer.  <b>Note:</b> This setting removes all network configuration settings.
Network Job Timeout	Off On* (90 seconds)	Set the time before the printer cancels a network print job.

## Printer menus

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Menu item	Settings	Description
<b>Banner Page</b>	<b>Off*</b> <b>On</b>	Print a banner page.
<b>Scan to PC Port Range</b>	The setting is user-defined.	Specify a valid port range for printers that are behind a port blocking firewall.
<b>Enable Network Connections</b>	<b>Off</b> <b>On*</b>	Enable the printer to connect to a network.
<b>Enable LLDP</b>	<b>Off*</b> <b>On</b>	Show the network status on the home screen.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Wireless

**Note:** This menu is available only in printers connected to a Wi-Fi network or printers that have a wireless network adapter.

Menu item	Submenu item	Settings	Description
<b>Setup On Printer Panel</b>	<b>Choose Network</b>	[List of available wireless networks]	Determine the wireless network that the printer connects to.
	<b>Add Wi-Fi Network</b>	<b>Network Name</b> <b>Network Mode (Infrastructure*)</b> <b>Wireless Security Mode (Disabled*)</b>	Manually enter a network name and network type.

Menu item	Submenu item	Settings	Description
Wi-Fi Protected Setup	N/A	<b>Start Push Button Method</b>  <b>Start PIN Method</b>	<p>Establish a Wi-Fi network and enable network security.</p> <div style="border: 1px solid #ccc; padding: 10px; background-color: #f9f9f9;"> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• <b>Start Push-Button Method</b> connects the printer to a Wi-Fi network when buttons on both the printer and the access point (wireless router) are pressed within a given time.</li> <li>• <b>Start PIN Method</b> connects the printer to a Wi-Fi network when a PIN on the printer is entered into the wireless settings of the access point.</li> </ul> </div>
Network Mode	N/A	<b>BSS Type</b>  <b>Infrastructure*</b>	Specify the network mode.
Compatibility	N/A	<b>802.11b/g/n (2.4GHz)</b>  <b>802.11a/b/g/n/ac (2.4GHz/5GHz)*</b>  <b>802.11a/n/ac (5GHz)</b>	<p>Specify the standard for the Wi-Fi network.</p> <div style="border: 1px solid #ccc; padding: 10px; background-color: #f9f9f9;"> <p><b>Note:</b> <b>802.11a/b/g/n/ac (2.4GHz/5GHz)</b> and <b>802.11a/n/ac (5GHz)</b> appear only when a Wi-Fi option is installed.</p> </div>

## Printer menus

Menu item	Submenu item	Settings	Description
<b>Wireless Security Mode</b>	N/A	<b>Disabled*</b> <b>WPA2/WPA-Personal</b> <b>WPA2-Personal</b> <b>WPA3/WPA-Personal</b> <b>WPA3-Personal</b> <b>802.1x - RADIUS</b>	Set the security mode for connecting the printer to Wi-Fi devices.
<b>WPA2/WPA Personal</b>	N/A	<b>AES</b>	Enable Wi-Fi security through Wi-Fi Protected Access (WPA).  <b>Note:</b> This menu item appears only when the <b>Wireless Security Mode</b> is set to <b>WPA2/WPA-Personal</b> .
<b>Set PSK</b>	N/A	The setting is user-defined.	Set the password for a secure Wi-Fi connection.
<b>WPA2-Personal</b>	N/A	<b>AES</b>	Enable Wi-Fi security through WPA2.  <b>Note:</b> This menu item appears only when the <b>Wireless Security Mode</b> is set to <b>WPA2-Personal</b> .

## Printer menus

Menu item	Submenu item	Settings	Description
802.1x Encryption Mode	N/A	WPA+ WPA2*	Enable Wi-Fi security through the 802.1x standard.  <div style="border: 1px solid gray; background-color: #f0f0f0; padding: 5px;"> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>This menu item appears only when the <b>Wireless Security Mode</b> is set to <b>802.1x - RADIUS</b>.</li> <li><b>802.1x - RADIUS</b> can be configured only from the Embedded Web Server.</li> </ul> </div>
	Enable DHCP	On* Off	Enable and configure the IPv4 settings in the printer.
Set Static IP Address	IP Address Netmask Gateway		
IPv6	Enable IPv6	On* Off	Enable and configure the IPv6 settings in the printer.
	Enable DHCPv6	On Off*	
	Stateless Address Autoconfiguration	On* Off	
	DNS Server Address	The setting is user-defined.	
	Manually Assigned IPv6 Address	The setting is user-defined.	
	Manually Assigned IPv6 Router	The setting is user-defined.	
	Address Prefix	The setting is user-defined.	
	All IPv6 Addresses	The setting is user-defined.	

## Printer menus

Menu item	Submenu item	Settings	Description
	<b>All IPv6 Router Addresses</b>	The setting is user-defined.	
<b>Network Address</b>	N/A	<b>UAA</b> <b>LAA</b>	View the network addresses.
<b>PCL SmartSwitch</b>	N/A	<b>Off</b> <b>On*</b>	<p>Set the printer to switch automatically to PCL emulation when a print job requires it, regardless of the default printer language.</p> <p><b>Note:</b> If <b>PCL SmartSwitch</b> is set to <b>Off</b>, then the printer does not examine incoming data and uses the default printer language specified in the <b>Setup</b> menu.</p>
<b>PS SmartSwitch</b>	N/A	<b>Off</b> <b>On*</b>	<p>Set the printer to switch automatically to PS emulation when a print job requires it, regardless of the default printer language.</p> <p><b>Note:</b> If <b>PS SmartSwitch</b> is set to <b>Off</b>, then the printer does not examine incoming data and uses the default printer language specified in the <b>Setup</b> menu.</p>
<b>Job Buffering</b>	N/A	<b>On</b> <b>Off*</b>	<p>Temporarily store print jobs in the storage drive before printing.</p> <p><b>Note:</b> This menu item appears only when a storage device is installed.</p>

## Printer menus

Menu item	Submenu item	Settings	Description
<b>Mac Binary PS</b>	N/A	<b>Auto*</b> <b>On</b> <b>Off</b>	<p>Set the printer to process Macintosh binary PostScript emulation print jobs.</p> <div style="border: 1px solid #ccc; padding: 5px; background-color: #f9f9f9;"> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• <b>On</b> processes raw binary PostScript emulation print jobs.</li> <li>• <b>Off</b> filters print jobs using the standard protocol.</li> </ul> </div>

## Wi-Fi Direct

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>Enable Wi-Fi Direct</b>	<b>On</b> <b>Off*</b>	Set the printer to connect directly to Wi-Fi devices.
<b>Wi-Fi Direct Name</b>	The setting is user-defined.	Specify the name of the Wi-Fi Direct network.
<b>Wi-Fi Direct Password</b>	The setting is user-defined.	Set the password to authenticate and validate users on a Wi-Fi connection.
<b>Show Password on Setup Page</b>	<b>Off*</b> <b>On</b>	Show the <b>Wi-Fi Direct Password</b> on the <b>Network Setup Page</b> .
<b>Preferred Channel Number</b>	<b>1 to 11</b> <b>Auto*</b>	Set the preferred channel of the Wi-Fi network.
<b>Group Owner IP Address</b>	The setting is user-defined.	Specify the IP address of the group owner.
<b>Auto-Accept Push Button Requests</b>	<b>Off*</b> <b>On</b>	<p>Accept requests to connect to the network automatically.</p> <div style="border: 1px solid #ccc; padding: 5px; background-color: #f9f9f9;"> <p><b>Note:</b> Accepting clients automatically is not secured.</p> </div>

## Mobile Services Management

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
Enable IPP Print	On* Off	Enable a network printer to print jobs using Internet Printing Protocol (IPP).
Enable IPP Fax	On* Off	Enable a USB printer to send fax jobs using IPP.
Enable IPP Over USB	On* Off	Enable a USB printer to print jobs using IPP.  <b>Note:</b> IPP is normally designed for network printers.
Enable Scan	On* Off	Enable a network printer to print jobs using eSCL protocol.
Enable Mopria Discovery	On* Off	Enable mobile devices to discover a Mopria™ certified printer.

## Ethernet

Menu item	Submenu item	Settings	Description
Network Speed	N/A	The setting is a read-only information.	Show the speed of the active network adapter.
IPv4	Enable IPv4	On* Off	Configure the IPv4 settings.  <b>Note:</b> The settings are user-defined.
	Enable DHCP	On* Off	
	Set Static IP Address	IP Address Netmask Gateway	
IPv6	Enable IPv6	On* Off	Configure the IPv6 settings.
	Enable DHCPv6	Off* On	

## Printer menus

Menu item	Submenu item	Settings	Description
	<b>Stateless Address Autoconfiguration</b>	<b>On*</b> <b>Off</b>	
	<b>DNS Server Address</b>	The setting is user-defined.	
	<b>Manually Assigned IPv6 Address</b>	The setting is user-defined.	
	<b>Manually Assigned IPv6 Router</b>	The setting is user-defined.	
	<b>Address Prefix</b>	<b>0–128 (64*)</b>	
	<b>All IPv6 Addresses</b>	The setting is a read-only information.	
	<b>All IPv6 Router Addresses</b>	The setting is a read-only information.	
<b>Network Address</b>	N/A	<b>UAA</b> <b>LAA</b>	Specify the network address.
<b>PCL SmartSwitch</b>	N/A	<b>Off</b> <b>On*</b>	Set the printer to switch automatically to PCL emulation when a print job requires it, regardless of the default printer language.  <b>Note:</b> When this setting is disabled, the printer does not examine incoming data and uses the default printer language specified in the <b>Setup</b> menu.
<b>PS SmartSwitch</b>	N/A	<b>Off</b> <b>On*</b>	Set the printer to switch automatically to PostScript emulation when a print job requires it, regardless of the default printer language.  <b>Note:</b> When this setting is disabled, the printer does not examine incoming data and uses the default printer language specified in the <b>Setup</b> menu.

## Printer menus

Menu item	Submenu item	Settings	Description
<b>Job Buffering</b>	N/A	<b>Off*</b> <b>On</b>	Temporarily store jobs on the storage drive before printing.  <b>Note:</b> This menu item appears only when a storage drive is installed.
<b>Mac Binary PS</b>	N/A	<b>Auto*</b> <b>Off</b> <b>On</b>	Set the printer to process Macintosh binary PostScript emulation print jobs.  <b>Notes</b> <ul style="list-style-type: none"><li>• <b>Auto</b> processes print jobs from computers using either Windows or Macintosh operating systems.</li><li>• <b>Off</b> filters PostScript emulation print jobs using the standard protocol.</li></ul>
<b>Energy Efficient Ethernet</b>	N/A	<b>On</b> <b>Off</b> <b>Auto*</b>	Reduce power consumption when the printer does not receive data from the Ethernet network.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## TCP/IP

### Notes

- This menu appears only in network printers or printers attached to print servers.
- An asterisk (\*) next to a value indicates the factory default setting.

## Printer menus

Menu item	Settings	Description
<b>Set Hostname</b>	The setting is user-defined.	Set the current TCP/IP host name.
<b>Domain Name</b>	The setting is user-defined.	Set the domain name.
<b>Allow DHCP/BOOTP to update NTP server</b>	<b>On*</b> <b>Off</b>	Allow the Dynamic Host Configuration Protocol (DHCP) and BOOTstrap Protocol (BOOTP) clients to update the NTP settings of the printer.
<b>Zero Configuration Name</b>	The setting is user-defined.	Specify a service name for the zero configuration network.
<b>Enable Auto IP</b>	<b>Off*</b> <b>On</b>	Assign an IP address automatically.
<b>DNS Server Address</b>	The setting is user-defined.	Specify the current Domain Name System (DNS) server address.
<b>Backup DNS Server Address</b>	The setting is user-defined.	Specify the backup DNS server addresses.
<b>Backup DNS Server Address 2</b>		
<b>Backup DNS Server Address 3</b>		
<b>Domain Search Order</b>	The setting is user-defined.	Specify a list of domain names to locate the printer and its resources that reside in different domains on the network.
<b>Enable DDNS</b>	<b>Off*</b> <b>On</b>	Update the Dynamic DNS settings.
<b>DDNS TTL</b>	The setting is user-defined.	Specify the current DDNS settings.
<b>Default TTL</b>		
<b>DDNS Refresh Time</b>		
<b>Enable mDNS</b>	<b>Off</b> <b>On*</b>	Update the multicast DNS settings.
<b>WINS Server Address</b>	The setting is user-defined.	Specify a server address for Windows Internet Name Service (WINS).
<b>Enable BOOTP</b>	<b>Off*</b> <b>On</b>	Allow the BOOTP to assign a printer IP address.

## Printer menus

Menu item	Settings	Description
<b>Restricted Server List</b>	The setting is user-defined.	Specify the IP addresses that are allowed to communicate with the printer over TCP/IP.  <b>Notes</b> <ul style="list-style-type: none"> <li>• Use a comma to separate each IP address.</li> <li>• You can add up to 50 IP addresses.</li> </ul>
<b>Restricted Server List Options</b>	<b>Block All Ports*</b> <b>Block Printing Only</b> <b>Block Printing and HTTP Only</b>	Specify the access option for IP addresses that are not in the list.
<b>MTU</b>	<b>256 to 1500 Ethernet (1500*)</b>	Specify a maximum transmission unit (MTU) parameter for the TCP connections.
<b>Raw Print Port</b>	<b>1 to 65535 (9100*)</b>	Specify a raw port number for printers connected on a network.
<b>Outbound Traffic Maximum Speed</b>	<b>Off*</b> <b>On</b>	Set the maximum transfer rate of the printer.  <b>Note:</b> When enabled, the option for this setting is 100–1000000 Kilobits/second.
<b>TLS Support</b>	<b>Enable TLSv1.0 (Off*)</b> <b>Enable TLSv1.1 (Off*)</b> <b>Enable TLSv1.2 (On*)</b>	Enable the Transport Layer Security protocol.
<b>SSL Cipher List</b>	The setting is user-defined.	Specify the cipher algorithms to use for the SSL or the TLS connections.
<b>TLSv1.3 SSL Cipher List</b>		

## SNMP

### Notes

- This menu appears only in network printers or printers attached to print servers.
- An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Submenu Item	Settings	Description
<b>SNMP Versions 1 and 2c</b>	<b>Enabled</b>	<b>Off</b> <b>On*</b>	Configure Simple Network Management Protocol (SNMP) versions 1 and 2c to install print drivers and applications.

## Printer menus

Menu item	Submenu Item	Settings	Description
	<b>Allow SNMP Set</b>	Off On*	
	<b>Enable PPM MIB</b>	Off On*	
	<b>SNMP Community</b>	The setting is user-defined.	
<b>SNMP Version 3</b>	<b>Enabled</b>	Off On*	Enable the SNMP version 3 to install and update the printer security.
	<b>Context Name</b>	The setting is user-defined.	Enter the context name.
	<b>Set Read/Write Credentials</b>	<b>Username</b> <b>Authentication Password</b> <b>Privacy Password</b>	Enter the read and write credentials for SNMP version 3.
	<b>Set Read-only Credentials</b>	<b>Username</b> <b>Authentication Password</b> <b>Privacy Password</b>	Enter the read-only credentials for SNMP version 3.
	<b>Authentication Hash</b>	MD5 SHA1* SHA2*	Set the applicable authentication hash.
	<b>Minimum Authentication Level</b>	No Authentication, No Privacy Authentication, No Privacy Authentication, Privacy*	Set the applicable minimum authentication level.
	<b>Privacy Algorithm</b>	DES AES-128* AES-192AES-256	Set the applicable privacy algorithm.

## IPSec

**Note:** This menu appears only in network printers or printers that are attached to print servers.

## Printer menus

Menu item	Settings	Description
Enable IPsec	Off On*	Enable Internet Protocol Security (IPsec).
Base Configuration	Default Compatibility Secure*	Set the IPsec base configuration.  <b>Note:</b> This menu item appears only when <b>Enable IPsec</b> is set to <b>On</b> .
DH (Diffie-Hellman) Group Proposal	modp2048 (14)* modp3072 (15) modp4096 (16) modp6144 (17)	Set the IPsec base configuration.  <b>Note:</b> This menu item appears only when <b>Base Configuration</b> is set to <b>Compatibility</b> .
Proposed Encryption Method	3DES AES*	Set the encryption method.  <b>Note:</b> This menu item appears only when <b>Base Configuration</b> is set to <b>Compatibility</b> .
Proposed Authentication Method	SHA1 SHA256* SHA512	Set the authentication method.  <b>Note:</b> This menu item appears only when <b>Base Configuration</b> is set to <b>Compatibility</b> .
IKE SA Lifetime (Hours)	1 2 4 8 24*	Specify the IKE SA expiry period.  <b>Note:</b> This menu item appears only when <b>Base Configuration</b> is set to <b>Secure</b> .
IPsec SA Lifetime (Hours)	1 2 4 8* 24	Specify the IPsec SA expiry period.  <b>Note:</b> This menu item appears only when <b>Base Configuration</b> is set to <b>Secure</b> .
IPsec Device Certificate	default*	Specify an IPsec certificate.  <b>Note:</b> This menu item appears only when <b>Enable IPsec</b> is set to <b>On</b> .

## Printer menus

Menu item	Settings	Description
<b>Pre-Shared Key Authenticated Connections</b>	<b>Host [x]</b>	Configure the authenticated connections of the printer.
<b>Certificate Authenticated Connections</b>	<b>Host [x] Address[/subnet]</b>	<p><b>Note:</b> These menu items appear only when <b>Enable IPsec</b> is set to <b>On</b>.</p>

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## 802.1x

### Notes

- An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Submenu Items	Settings	Description
<b>Active</b>	N/A	<b>Off*</b> <b>On</b>	Let the printer join networks that require authentication before allowing access.
<b>802.1x Authentication</b>	<b>Device Login Name</b>	The setting is user-defined.	Specify the unique login name.
	<b>Device Login Password</b>	The setting is user-defined.	Specify the unique password.
	<b>Validate Server Certificate</b>	<b>On*</b> <b>Off</b>	Enable this option to require verification of the security certificate on the authenticating server.
	<b>Enable Event Logging</b>	<b>On</b> <b>Off*</b>	Enable the printer to record connection logs.
	<b>802.1x Device Certificate</b>	<b>default*</b>	Select the digital certificate that you want to use.  <b>Note:</b> If only one certificate is installed, then <b>default</b> is the only option that appears.
<b>Authentication Mechanism</b>	<b>EAP - MD5</b>	<b>On*</b> <b>Off</b>	Enable the Extensible Authentication Protocol (EAP) MD5 framework.
	<b>EAP - MSCHAPv2</b>	<b>On*</b> <b>Off</b>	Enable the EAP Microsoft Challenge Handshake Authentication Protocol (MSCHAP) version 2 authentication method.

Menu item	Submenu Items	Settings	Description
	<b>LEAP</b>	<b>On*</b> <b>Off</b>	Enable Lightweight Extensible Authentication Protocol (LEAP), a modified version of MSCHAP.
	<b>PEAP</b>	<b>On*</b> <b>Off</b>	Enable Protected Extensible Authentication Protocol (PEAP), a method that provides more secure authentication for 802.11 WLANs. PEAP supports 802.1x port access control.
	<b>EAP - TLS</b>	<b>On*</b> <b>Off</b>	Enable EAP Transport Layer Security (TLS), a protocol in which the client and server authenticate each other using digital certificates.
	<b>EAP - TTLS</b>	<b>On*</b> <b>Off</b>	Enable EAP tunneled Transport Layer Security (TLS), a protocol similar to EAP_TLS except that only the server has a certificate to authenticate itself to the client first.
	<b>TTLS Authentication Method</b>	<b>CHAP</b> <b>MSCHAP</b> <b>MSCHAPv2*</b> <b>PAP</b>	Select which EAP TTLS method to use for your device.

## LPD Configuration

### Notes

- An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>LPD Timeout</b>	<b>0 to 665535 seconds</b> (90*)	Set the timeout value to stop the Line Printer Daemon (LPD) server from waiting indefinitely for hung or invalid print jobs.
<b>LPD Banner Page</b>	<b>Off*</b> <b>On</b>	Print a banner page for all LPD print jobs.  <b>Note:</b> A banner page is the first page of a print job used as a separator of print jobs and to identify the originator of the print job request.
<b>LPD Trailer Page</b>	<b>Off*</b> <b>On</b>	Print a trailer page for all LPD print jobs.  <b>Note:</b> A trailer page is the last page of a print job.

Menu item	Settings	Description
<b>LPD Carriage Return Conversion</b>	<b>Off*</b> <b>On</b>	Enable carriage return conversion.  <b>Note:</b> Carriage return is a mechanism that commands the printer to move the position of the cursor to the first position on the same line.

## HTTP/FTP Settings

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Submenu Item	Settings	Description
<b>Proxy</b>	<b>HTTP Proxy IP Address</b>	The setting is user-defined.	Configure the HTTP server settings.
	<b>HTTP Default IP Port</b>	The setting is user-defined.	Configure the HTTP default IP port address.  <b>Note:</b> The factory default port for HTTP is 80.
	<b>FTP Proxy IP Address</b>	The setting is user-defined.	Configure the FTP settings.
	<b>FTP Default IP Port</b>	The setting is user-defined.	Configure the FTP default IP port address.  <b>Note:</b> The factory default port for HTTP is 21.
	<b>Authentication</b>	<b>None</b> <b>Auto*</b> <b>Basic</b> <b>Digest</b> <b>NTLM</b>	Specify the authentication credentials.
	<b>Username</b>	The setting is user-defined.	Specify the unique username.
	<b>Password</b>	The setting is user-defined.	Specify the unique password.
	<b>Local Domains</b>	The setting is user-defined.	Specify domain names for HTTP and FTP servers.
<b>Other Settings</b>	<b>Enable HTTP Server</b>	<b>On*</b> <b>Off</b>	Access the Embedded Web Server to monitor and manage the printer.
	<b>Enable HTTPS</b>	<b>On*</b> <b>Off</b>	Enable Hypertext Transfer Protocol Secure (HTTPS) to encrypt data transferring to and from the print server.

## Printer menus

Menu item	Submenu Item	Settings	Description
	<b>Force HTTPS Connections</b>	<b>On</b> <b>Off*</b>	Force the printer to use HTTPS connections.
	<b>Enable FTP/TFTP</b>	<b>On*</b> <b>Off</b>	Send files using FTP/TFTP.
	<b>HTTPS Device Certificate</b>	<b>default*</b>	View the HTTP device certificate used on the printer.
	<b>Timeout for HTTP/FTP Requests</b>	<b>1 to 299 seconds</b> (30*)	Specify the amount of time before the server connection stops.
	<b>Retries for HTTP/FTP Requests</b>	<b>1 to 299 seconds</b> (3*)	Set the number of retries to connect to the HTTP/FTP server.

## ThinPrint

Menu item	Settings	Description
<b>Enable ThinPrint</b>	<b>Off*</b> <b>On</b>	Print using ThinPrint.
<b>Port Number</b>	<b>4000–4999</b> (4000*)	Set the port number for the ThinPrint server.
<b>Bandwidth (bits/sec)</b>	<b>100–1000000</b> (0*)	Set the speed to transmit data in a ThinPrint environment.
<b>Packet Size (kbytes)</b>	<b>0–64000</b> (0*)	Set the packet size for data transmission.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## USB

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>PCL SmartSwitch</b>	<b>Off</b> <b>On*</b>	Set the printer to switch to PCL emulation when a print job received through a USB port requires it, regardless of the default printer language.  <b>Note:</b> When this setting is disabled, the printer does not examine incoming data and uses the default printer language specified in the <b>Setup</b> menu.

## Printer menus

Menu item	Settings	Description
<b>PS SmartSwitch</b>	<b>Off</b> <b>On*</b>	Set the printer to switch to PostScript emulation when a print job received through a USB port requires it, regardless of the default printer language.  <b>Note:</b> When this setting is disabled, the printer does not examine incoming data and uses the default printer language specified in the <b>Setup</b> menu.
<b>Job Buffering</b>	<b>Off*</b> <b>On</b>	Temporarily store jobs on the storage drive before printing.  <b>Note:</b> This menu item appears only when a storage drive is installed.
<b>Mac Binary PS</b>	<b>Auto*</b> <b>On</b> <b>Off</b>	Set the printer to process Macintosh binary PostScript emulation print jobs.  <b>Notes</b> <ul style="list-style-type: none"> <li>• <b>Auto</b>—Processes print jobs from computers using either Windows or Macintosh operating systems.</li> <li>• <b>Off</b>—Filters PostScript emulation print jobs using the standard protocol.</li> </ul>
<b>Enable USB Port</b>	<b>Off</b> <b>On*</b>	Enable the front and rear USB ports.

## Restrict external network access

Menu item	Settings	Description
<b>Restrict external network access</b>	<b>Off*</b> <b>On</b>	Restrict access to network sites.
<b>External network address</b>	The setting is user-defined.	Specify the network addresses with restricted access.
<b>Email address for notification</b>	The setting is user-defined.	Specify an email address to send a notification of logged events.
<b>Ping frequency</b>	<b>1–300</b> (10*)	Specify the network query interval in seconds.
<b>Subject</b>	The setting is user-defined.	Specify the subject and message of the notification email.
<b>Message</b>		

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

# Security

## Login Methods

## Manage Permissions

Menu item	Settings	Description
<p><b>Function Access</b></p>	<p><b>Access Address Book in Apps</b></p> <p><b>Modify Address Book</b></p> <p><b>Manage Shortcuts</b></p> <p><b>Create Profiles</b></p> <p><b>Manage Bookmarks</b></p> <p><b>Flash Drive Print</b></p> <p><b>Flash Drive Color Printing</b></p> <p><b>Flash Drive Scan</b></p> <p><b>Copy Function</b></p> <p><b>Copy Color Printing</b></p> <p><b>Color Dropout</b></p> <p><b>E-mail Function</b></p> <p><b>Fax Function</b></p> <p><b>FTP Function</b></p> <p><b>Release Held Faxes</b></p> <p><b>Held Jobs Access</b></p> <p><b>Use Profiles</b></p> <p><b>Cancel Jobs at the Device</b></p> <p><b>Change Language</b></p> <p><b>Internet Printing Protocol (IPP)</b></p> <p><b>Initiate Scans Remotely</b></p> <p><b>B/W Print</b></p> <p><b>Color Print</b></p> <p><b>Network Folder - Scan</b></p> <p><b>Hard Disk - Print</b></p> <p><b>Hard Disk - Color Print</b></p>	<p>Specify the printer functions that the user can access.</p> <div data-bbox="1038 651 1415 770" style="background-color: #f0f0f0; padding: 5px;"> <p><b>Note:</b> Some menu items appear only when a storage drive is installed.</p> </div>

## Printer menus

Menu item	Settings	Description
	Hard Disk - Scan	
<b>Administrative Menus</b>	<b>Security Menu</b> <b>Network/Ports Menu</b> <b>Paper Menu</b> <b>Reports Menu</b> <b>Function Configuration Menus</b> <b>Supplies Menu</b> <b>Option Card Menu</b> <b>SE Menu</b> <b>Device Menu</b>	Specify the printer menus that the user can access.
<b>Device Management</b>	<b>Remote Management</b> <b>Firmware Updates</b> <b>Apps Configuration</b> <b>Operator Panel Lock</b> <b>Embedded Web Server Access</b> <b>Import / Export All Settings</b> <b>Out of Service Erase</b> <b>Cloud Services Enrollment</b>	Specify the <b>Device Management</b> functions that the user can access.
<b>Apps</b>	<b>New Apps</b> <b>Slideshow</b> <b>Change Wallpaper</b> <b>Screen Saver</b> <b>Card Copy</b> <b>Scan Center</b> <b>Scan Center Custom [x]</b>	Control access to the printer apps.

## Local Accounts

Menu item	Submenu Item	Settings	Description
<b>Manage Groups/ Permissions</b>	<b>Add Group</b>	The setting is user-defined.	Specify the groups that have access to printer functions, administrative menus, printer management options, and apps.

## Printer menus

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Menu item	Submenu Item	Settings	Description
	<b>All Users</b>	<b>Import Access Controls</b>	Import access controls from accounts enrolled in the printer.
<b>Add User</b>	<b>Username/Password Accounts</b> <b>Username Accounts</b> <b>Password Accounts</b> <b>PIN Accounts</b>	The setting is user-defined.	Add a user and specify the login method to the printer.

## Default Login Methods

**Note:** This menu appears only when the **Local Accounts** menu is configured.

Menu item	Settings	Description
<b>Control Panel</b>	<b>Username/Password</b> <b>Username</b> <b>Password</b> <b>PIN</b>	Specify the default login method to access the control panel.
<b>Browser</b>	<b>Username/Password</b> <b>Username</b> <b>Password</b> <b>PIN</b>	Specify the default login method to access the browser.

## Schedule USB Devices

Menu item	Submenu items	Settings	Description
<b>Schedules</b>	<b>Add New Schedule</b>	<b>Save Schedule</b> <b>Action</b> <b>Day(s)</b> <b>Time</b>	Schedule access to the front USB port.

## Security Audit Log

Menu item	Settings	Description
<b>Enable Audit</b>	<b>Off*</b> <b>On</b>	Set the printer to record the events in the secure audit log and remote syslog.
<b>Enable Remote Syslog</b>	<b>Off*</b> <b>On</b>	Set the printer to send audit logs to a remote server.
<b>Remote Syslog Server</b>	The setting is user-defined.	Specify the remote syslog server.
<b>Remote Syslog Port</b>	<b>1-65535 (514*)</b>	Specify the port over which the printer sends logged events to a remote server.
<b>Remote Syslog Method</b>	<b>Normal UDP*</b> <b>Stunnel</b>	Identify the protocol that the printer uses to transmit logged events to a remote server.

Menu item	Settings	Description
<p><b>Remote Syslog Facility</b></p>	<p><b>0 - Kernel Messages</b></p> <p><b>1 - User-Level Messages</b></p> <p><b>2 - Mail System</b></p> <p><b>3 - System Daemons</b></p> <p><b>4 - Security/Authorization Messages*</b></p> <p><b>5 - Messages Generated Internally by Syslogs</b></p> <p><b>6 - Line Printer Subsystem</b></p> <p><b>7 - Network News Subsystem</b></p> <p><b>8 - UUCP Subsystem</b></p> <p><b>9 - Clock Daemon</b></p> <p><b>10 - Security/Authorization Messages</b></p> <p><b>11 - FTP Daemon</b></p> <p><b>12 - NTP Subsystem</b></p> <p><b>13 - Log Audit</b></p> <p><b>14 - Log Alert</b></p> <p><b>15 - Clock Daemon</b></p> <p><b>16 - Local Use 0 (local0)</b></p> <p><b>17- Local Use 1 (local1)</b></p> <p><b>18 - Local Use 2 (local2)</b></p> <p><b>19 - Local Use 3 (local3)</b></p> <p><b>20 - Local Use 4 (local4)</b></p> <p><b>21 - Local Use 5 (local5)</b></p> <p><b>22 - Local Use 6 (local6)</b></p> <p><b>23 - Local Use 7 (local7)</b></p>	<p>Specify a Facility value that the printer uses when sending log events to the remote syslog server.</p>

## Printer menus

Menu item	Settings	Description
<b>Severity of Events to Log</b>	<b>0 - Emergency</b> <b>1 - Alert</b> <b>2 - Critical</b> <b>3 - Error</b> <b>4 - Warning*</b> <b>5 - Notice</b> <b>6 - Informational</b> <b>7 - Debug</b>	Specify the severity value of each event.
<b>Remote Syslog Non-Logged Events</b>	<b>Off*</b> <b>On</b>	Set the printer to send any applicable events.
<b>Admin's Email Address</b>	The setting is user-defined.	Specify the email address of the printer administrator that are notified of certain log events.
<b>Email Log Cleared Alert</b>	<b>Off*</b> <b>On</b>	Set the printer to send an email to the administrator every time a log is deleted.
<b>Email Log Wrapped Alert</b>	<b>Off*</b> <b>On</b>	Set the printer to send the administrator an email when log entries are wrapping.
<b>Log Full Behaviorr</b>	<b>Wrap Over Oldest Entries*</b> <b>Email Log Then Delete All Entries</b>	Determine how the printer resolves log storage issues when the log fills its allotted memory.
<b>Email % Full Alert</b>	<b>Off*</b> <b>On</b>	Set the printer to send the administrator an email when the log fills its allotted memory.
<b>% Full Alert Level</b>	<b>1–99 (90*)</b>	Determine if the space occupied by the log equals or exceeds the value of the full alert level.
<b>Email Log Exported Alert</b>	<b>Off*</b> <b>On</b>	Send an email notification to the administrator when a log is exported.
<b>Email Log Settings Changed Alert</b>	<b>Off*</b> <b>On</b>	Set the printer to send an email to the administrator when the value of the <b>Enable Audit</b> menu is changed.
<b>Log Line Endings</b>	<b>LF (ln)*</b> <b>CR (lr)</b> <b>CRLF (lrln)</b>	Determine how the printer handles line endings in the log file, depending on the operating system that the file is parsed or viewed.

## Printer menus

Menu item	Settings	Description
<b>Digitally Sign Exports</b>	<b>Off*</b> <b>On</b>	Set the printer to sign exported security logs automatically.
<b>Clear Log</b>	The setting is user-defined.	Delete all audit logs.
<b>Export Log</b>	<b>Syslog (RFC 5424)</b> <b>Syslog (RFC 3164)</b> <b>CSV</b>	Export logs from the printer or flash drive.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Login Restrictions

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>Login failures</b>	<b>1 to 10 (3*)</b>	Specify the number of failed login attempts before the user is locked out.
<b>Failure time frame</b>	<b>1 to 60 minutes (5*)</b>	Specify the time frame that failed login attempts are allowed before the user is locked out.
<b>Lockout time</b>	<b>1 to 60 minutes (5*)</b>	Specify the amount of time where no logins are allowed.
<b>Web Login Timeout</b>	<b>1 to 120 minutes (10*)</b>	Specify the amount of time that a remote interface such as a web page can remain idle before the user is logged off automatically.

## Confidential Print Setup

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>Max Invalid PIN</b>	<b>2 to 10</b>	Set the limit for entering an invalid PIN.  <b>Note:</b> When the limit is reached, the print jobs for that username are deleted.

## Printer menus

Menu item	Settings	Description
<b>Confidential Job Expiration</b>	<b>Off*</b> <b>1 Hour</b> <b>4 Hours</b> <b>24 Hours</b> <b>72 Hours</b> <b>1 Week</b>	Set an individual expiration time for each type of held job before the printer deletes it automatically from memory. <div style="background-color: #f0f0f0; padding: 10px; margin-top: 10px;"> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>• The types of held jobs are <b>Confidential</b>, <b>Repeat</b>, <b>Reserve</b>, and <b>Verify</b>.</li> <li>• If the expiration time setting is changed while confidential print jobs reside on the printer memory or hard disk, then the expiration time for those print jobs does not change to the new default value.</li> <li>• If the printer is turned off, then all confidential jobs held in the printer memory are deleted.</li> </ul> </div>
<b>Repeat Job Expiration</b>	<b>Off*</b> <b>1 Hour</b> <b>4 Hours</b> <b>24 Hours</b> <b>72 Hours</b> <b>1 Week</b>	Set the expiration time for print jobs that you want to repeat.
<b>Verify Job Expiration</b>	<b>Off*</b> <b>1 Hour</b> <b>4 Hours</b> <b>24 Hours</b> <b>72 Hours</b> <b>1 Week</b>	Set the expiration time for printing a copy of a job for you to check its quality before printing the remaining copies.
<b>Reserve Job Expiration</b>	<b>Off*</b> <b>1 Hour</b> <b>4 Hours</b> <b>24 Hours</b> <b>72 Hours</b> <b>1 Week</b>	Set the expiration time for jobs that you want to store in the printer for printing later.
<b>Require All Jobs to be Held</b>	<b>Off*</b> <b>On</b>	Set the printer to hold all print jobs.

## Printer menus

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Menu item	Settings	Description
Keep duplicate documents	Off* On	Set the printer to keep all documents with the same file name.

## Encryption

Menu item	Settings	Description
Internal Storage	The setting is a read-only information.	Show the encryption status of the internal storage.
Hard Disk	The setting is a read-only information.	Show the encryption status of the hard disk. <b>Note:</b> This menu item appears only when a hard disk is installed.
Intelligent Storage Drive	The setting is a read-only information.	Show the encryption status of the intelligent storage drive (ISD). <b>Note:</b> This menu item appears only when an ISD is installed.

## Erase Temporary Data Files

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
Stored in onboard memory	Off* On	Set the printer to erase all the data of a job from its memory after the job is finished.
Stored on hard disk	1 Pass Erase* 3 Pass Erase 7 Pass Erase	Specify the method that the printer uses to erase all the data of a job from the hard disk after the job is finished. <b>Note:</b> This menu item appears only when a hard disk is installed.

## Solutions LDAP Settings

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
Follow LDAP Referrals	Off* On	Search the different servers in the domain for the logged-in user account.

## Printer menus

Menu item	Settings	Description
<b>LDAP Certificate Verification</b>	Yes No*	Enable verification of LDAP certificates.

## Miscellaneous

Menu item	Settings	Description
<b>Protected Features</b>	Show* Hide	Show all the features that Function Access Control (FAC) protects regardless of the security permission that the user has.  <b>Note:</b> Hide displays only FAC-protected features that the user has access.
<b>Print Permission</b>	Off* On	Require the user to log in before printing.
<b>Default Print Permission Login</b>	Username/Password* Username	Set the default login for <b>Print Permission</b> .
<b>Security Reset Jumper</b>	Enable "Guest" access* No Effect	Specify user access to the printer.  <b>Notes</b> <ul style="list-style-type: none"> <li>• <b>Enable "Guest" access</b> gives anyone access to all aspects of the printer.</li> <li>• <b>No Effect</b> may make access to the printer impossible when the required security information is unavailable.</li> </ul>
<b>Use Intelligent Storage Drive for User Data</b>	Off On*	Enable the intelligent storage drive to store user data.  <b>Note:</b> This menu item is disabled when a hard disk is installed.

Menu item	Settings	Description
Minimum Password Length	0–32 (0*)	Specify the minimum password length that is used for internal accounts such as <b>Password</b> and <b>Username/Password</b> accounts.
Enable Password/PIN Reveal	Off* On	Show the password or personal identification number.
Allow Encryption of Service Nonvolatile Memory	Off* On	Enable the encryption of service nonvolatile memory in your device.  <b>Note:</b> This setting is available if <b>Encrypt Service Nonvolatile Memory</b> is disabled.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Cloud Services

### Cloud Services Enrollment

Menu item	Settings	Description
View More Information	The setting is a read-only information.	View more information on the usage of Lexmark Cloud Services.
Enable communication with Lexmark Cloud Services	Off On*	Enable the printer to communicate with Lexmark Cloud Services.
View Current Status	The setting is a read-only information.	View the connection status between the printer and Lexmark Cloud Services.

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

## Reports

### Menu Settings Page

Menu item	Description
Menu Settings Page	Print a report that contains the printer menus.

## Device

Menu item	Description
Device Information	Print a report that contains information about the printer.
Device Statistics	Print a report about supply status, paper count, job information, and more.
Profiles List	Print a list of profiles that are stored in the printer.
Asset Report	Print a diagnostic tool for print problems.  <b>Note:</b> To avoid clipping the content, print the report on letter- or A4-size paper.

## Print

Menu item	Settings	Description
Print Fonts	PCL Fonts PS Fonts	Print samples and information about the fonts that are available in each printer language.
Print Demo	Demo Page	Print a diagnostic tool for print problems.  <b>Notes</b> <ul style="list-style-type: none"> <li>To avoid clipping the content, print the report on letter- or A4-size paper.</li> <li>This menu item appears only when the printer has a demo page installed.</li> </ul>
Print Directory	The setting is user-defined.	Print a report that shows the resources that are stored in the flash drive or hard disk.

## Shortcuts

Menu item	Description
All Shortcuts	Print a report that lists the shortcuts that are stored in the printer.  <b>Note:</b> Fax Shortcuts appears only when Fax is installed.
Fax Shortcuts	
Copy Shortcuts	
Email Shortcuts	
FTP Shortcuts	
Network Folder Shortcuts	

## Fax

**Note:** This menu appears only if **Fax** is configured, and **Enable Job Log** is set to **On**.

Menu item	Description
<b>Fax Job Log</b>	Print a report about the last 200 completed fax jobs.
<b>Fax Call Log</b>	Print a report about the last 100 attempted, received, and blocked calls.

## Network

Menu item	Description
<b>Network Setup Page</b>	Print a page that shows the configured network and wireless settings on the printer.  <b>Note:</b> This menu item appears only in network printers or printers connected to print servers.
<b>Wi-Fi Direct Connected Clients</b>	Print a page that shows the list of devices that are connected to the printer using Wi-Fi Direct.  <b>Note:</b> This menu item appears only when <b>Enable Wi-Fi Direct</b> is set to <b>On</b> .

## Troubleshooting

Menu item	Description
<b>Print Quality Test Pages</b>	Print sample pages to identify and correct print quality defects.
<b>Cleaning the Scanner</b>	Print instructions on how to clean the scanner.

## Supplies Plan

### Plan Activation

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>Sequence Number</b>	The setting is a read-only information.	Show details of the activation process for the purchased Supplies plan.
<b>XSN</b>		

Menu item	Settings	Description
<b>Activation Code</b>	The setting is user-defined.	

## Plan Conversion

**Note:** An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Settings	Description
<b>Current Plan</b>	The setting is a read-only information.	Show details of the conversion process for the existing Supplies plan.
<b>XSN</b>		
<b>Total Impressions</b>		
<b>Conversion Code</b>	The setting is user-defined.	

## Forms Merge

### Notes

- This menu item appears only when a storage drive is installed.
- An asterisk (\*) next to a value indicates the factory default setting.

Menu item	Submenu item	Settings	Description
<b>Merge Mode</b>	N/A	<b>Print*</b> <b>Data Capture</b> <b>Disabled</b>	Specify the mode of operation for Forms Merge.
<b>Data Capture Target</b>	N/A	<b>Flash*</b>	Set the target destination where the captured data is forwarded.  <b>Note:</b> This menu item appears only when <b>Merge Mode</b> is set to <b>Data Capture</b> .
<b>Print Port and Filter Settings</b>	<b>Network Port</b>	<b>On*</b> <b>Off</b>	Enable Forms Merge to process all data that are sent to the network port.

Menu item	Submenu item	Settings	Description
	<b>Network Filter</b>	<b>Disabled*</b> <b>NULL</b> <b>OFIS</b> <b>OFIS+NULL</b> <b>OFIS+AS400</b> <b>AS400</b> <b>PCL</b> <b>ZPL</b> <b>ZPLF</b>	Specify the network filter for all data that are sent to the printer.
	<b>USB Port</b>	<b>On*</b> <b>Off</b>	Enable Forms Merge to process all data that are sent to the USB port.
	<b>USB Filter</b>	<b>Disabled*</b> <b>NULL</b> <b>OFIS</b> <b>OFIS+NULL</b> <b>OFIS+AS400</b> <b>AS400</b> <b>PCL</b> <b>ZPL</b> <b>ZPLF</b>	Specify the USB filter for all data that are sent to the printer.
	<b>Local Port Timeout</b>	<b>1 to 100 (10*)</b>	Specify the timeout value for Forms Merge jobs that are sent to the local port.
<b>Miscellaneous</b>	<b>Print All Forms</b>	<b>Start</b>	Print all form sets that are stored in the intelligent storage drive or hard disk.
	<b>Error Page Print</b>	<b>On*</b> <b>Off</b>	Enable printing of an error page when an error is encountered in a Forms Merge job.


## Printing the Menu Settings Page report


**Note:** Keep the printed pages for reference in case the printer is serviced, or the settings are changed.

1. From the control panel, navigate to **Settings > Reports**.
2. Select **Menu Settings Page**.

# Maintain the printer

## Checking the status of parts and supplies

1. From the upper-right corner of the control panel, select .
2. View the status of the printer parts and supplies.

**Note:** You can also select  to check notifications that require user intervention.

## Configuring supply notifications

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Settings** > **Device** > **Notifications**.
3. Click **Custom Supply Notifications**.
4. Select a notification for each supply item.
5. Apply the changes.

## Setting up email alerts

Email alerts let you set up a mail server so the printer can automatically send messages to a group of email addresses when certain events happen.

1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Settings** > **Device** > **Notifications**.
3. Click **Email Alert Setup**.
4. In the **Email Setup** section, configure the settings.

**Note:** For more information on SMTP settings, see [Configuring the email SMTP settings on page 388](#).

5. Click **Save**.
6. Click **Setup Email Lists and Alerts**, and then do the following:
  - Specify the email addresses that you want to send the alerts to.
  - Specify the subject of the email alert.
  - Specify the printer events that you want to send.
7. Click **Save**.

## Printing printer reports and logs

Printer reports show the printer status, toner levels, number of pages printed or scanned, and any errors.

1. From the control panel, navigate to **Settings > Reports**.
2. Select the report or log that you want to print.

**Menu Settings Page**—Show the current printer preferences, settings, and configurations.

### Device

- **Device Information**—Show printer information such as serial number, installed memory, and page count.
- **Device Statistics**—Show printer information such as supply status, total printed sheets, and printer job information.
- **Profiles List**—Show a list of profiles or shortcuts that are stored in the printer.
- **Asset Report**— Show printer information such as color and mono print counts, IP address, and firmware levels.

### Print

- **Print Fonts**—Show the fonts that are available in each printer language.
- **Print Demo**—Show the demo files that are available in the firmware, the flash option, and the disk option.
- **Print Directory**—Show the resources that are stored on the flash drive, hard disk, or intelligent storage drive (ISD).

**Note:** This report appears only when a flash drive, a printer hard disk, or an ISD is installed.

### Shortcuts

- **All Shortcuts**—Show a list of all the shortcuts that are stored on the printer.
- **Fax Shortcuts**—Show a list of fax shortcuts that are stored on the printer.
- **Copy Shortcuts**—Show a list of copy shortcuts that are stored on the printer.
- **Email Shortcuts**—Show a list of email shortcuts that are stored on the printer.
- **FTP Shortcuts**—Show a list of File Transfer Protocol (FTP) shortcuts that are stored on the printer.
- **Network Folder Shortcuts**—Show a list of network folder shortcuts that are stored on the printer.

### Fax

- **Fax Job Log**—List the last 200 completed fax jobs.

**Note:** This report appears only when **Enable Job Log** is enabled.

- **Fax Call Log**—Show the resources that are stored on the flash drive or storage drive.

**Note:** This report appears only when a flash drive or storage drive is installed.

### Network

- **Network Setup Page**—Show the configured network and wireless settings on the printer.

**Note:** This report appears only in network printers and printers connected to print servers.

- **Wi-Fi Direct Connected Clients**—Show the list of devices that are connected to the printer using Wi-Fi Direct.

**Note:** This report appears only when **Enable Wi-Fi Direct** is set to **On**.

## Ordering parts and supplies

### Contact information and precaution

To order supplies in the U.S., contact Lexmark at 1-800-539-6275 for information about Lexmark authorized supplies dealers in your area. In other countries or regions, go to [www.lexmark.com](http://www.lexmark.com) or contact the place where you purchased the printer.

**Note:** All life estimates for printer supplies assume printing on letter- or A4-size plain paper.

#### **Warning—Potential Damage**

Failure to maintain optimum printer performance or to replace supplies can cause damage to your printer.

### Using genuine Lexmark parts and supplies

Your Lexmark printer is designed to function best with genuine Lexmark parts and supplies. Use of third-party supplies or parts may affect the performance, reliability, or life of the printer and its imaging components. It can also affect warranty coverage. Damage caused by the use of third-party parts and supplies is not covered by the warranty. All life indicators are designed to function with Lexmark parts and supplies, and may deliver unpredictable results if third-party parts and supplies are used. Imaging component usage beyond the intended life may damage your Lexmark printer or its associated components.

#### **Warning—Potential Damage**

Supplies and parts without Return Program agreement terms may be reset and remanufactured. However, the manufacturer's warranty does not cover any damage caused by non-genuine supplies or parts. Resetting counters on the supply or part without proper remanufacturing can cause damage to your printer. After resetting the supply or part counter, your printer may display an error indicating the presence of the reset item.

### Using genuine Xerox supplies

Your Xerox printer is designed to function best with genuine Xerox supplies. Use of third-party supplies can affect the performance, reliability, or life of the printer and its imaging components. It can also affect warranty coverage. Damage caused by the use of third-party supplies is not covered by the warranty.

## Maintain the printer

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All life indicators are designed to function with Xerox supplies and can deliver unpredictable results if third-party supplies are used. Imaging component usage beyond the intended life can damage your Xerox printer or associated components.

### Warning—Potential Damage

Supplies without Return Program agreement terms can be reset and remanufactured. However, the manufacturer's warranty does not cover any damage caused by non-genuine supplies. Resetting counters on the supply without proper remanufacturing can cause damage to your printer. After resetting the supply counter, your printer may display an error indicating the presence of the reset item.

## Ordering a toner cartridge

### Notes:

- The estimated cartridge yield is based on the ISO/IEC 19798 standard.
- Extremely low print coverage for extended periods of time may negatively affect actual yield.

## Return Program toner cartridges

### Lexmark CX833, CX961, CX962, CX963

Item	United States, Canada, Australia, and New Zealand	European Union, Iceland, Liechtenstein, Norway, Switzerland		Rest of Asia Pacific	Latin America, Puerto Rico, and Mexico	Rest of Europe, Middle East, Africa, Commonwealth of Independent States
		Lexmark	Xerox			
Cyan	77L10C0	77L20C0	006R05230	77L30C0	77L40C0	77L50C0
Magenta	77L10M0	77L20M0	006R05232	77L30M0	77L40M0	77L50M0
Yellow	77L10Y0	77L20Y0	006R05233	77L30Y0	77L40Y0	77L50Y0
Black	77L10K0	77L20K0	006R05231	77L30K0	77L40K0	77L50K0

For more information on countries in each region, go to [www.lexmark.com/regions](http://www.lexmark.com/regions).

### Lexmark XC8355, XC9635, XC9645, XC9655

Item	United States, Canada, Australia, New Zealand	Rest of Europe, Middle East, and Africa
Cyan	24B7602	24B7606
Magenta	24B7603	24B7607
Yellow	24B7604	24B7608

## Maintain the printer

Item	United States, Canada, Australia, New Zealand	Rest of Europe, Middle East, and Africa
Black	24B7605	24B7609

For more information on countries in each region, go to [www.lexmark.com/regions](http://www.lexmark.com/regions).

## High Yield Return Program toner cartridges

### Lexmark CX833

Item	United States, Canada, Australia, and New Zealand	European Union, European Economic Area, Iceland, Liechtenstein, Norway, Switzerland		Rest of Asia Pacific	Latin America, Puerto Rico, and Mexico	Rest of Europe, Middle East, Africa, Central Eastern Europe, Commonwealth of Independent States
		Lexmark	Xerox			
Cyan	79L1HC0	79L2HC0	006R05226	79L3HC0	79L4HC0	79L5HC0
Magenta	79L1HM0	79L2HM0	006R05228	79L3HM0	79L4HM0	79L5HM0
Yellow	79L1HY0	79L2HY0	006R05229	79L3HY0	79L4HY0	79L5HY0
Black	79L1HK0	79L2HK0	006R05227	79L3HK0	79L4HK0	79L5HK0

For more information on countries in each region, go to [www.lexmark.com/regions](http://www.lexmark.com/regions).

### Lexmark CX961, CX962, CX963

Item	United States, Canada, Australia, and New Zealand	European Union, European Economic Area, Iceland, Liechtenstein, Norway, Switzerland		Rest of Asia Pacific	Latin America, Puerto Rico, and Mexico	Rest of Europe, Middle East, Africa, Central Eastern Europe, Commonwealth of Independent States
		Lexmark	Xerox			
Cyan	77L1HC0	77L2HC0	006R05234	77L3HC0	77L4HC0	77L5HC0
Magenta	77L1HM0	77L2HM0	006R05236	77L3HM0	77L4HM0	77L5HM0
Yellow	77L1HY0	77L2HY0	006R05237	77L3HY0	77L4HY0	77L5HY0

## Maintain the printer

Item	United States, Canada, Australia, and New Zealand	European Union, European Economic Area, Iceland, Liechtenstein, Norway, Switzerland		Rest of Asia Pacific	Latin America, Puerto Rico, and Mexico	Rest of Europe, Middle East, Africa, Central Eastern Europe, Commonwealth of Independent States
		Lexmark	Xerox			
Black	77L1HK0	77L2HK0	006R0523 5	77L3HK0	77L4HK0	77L5HK0

For more information on countries in each region, go to [www.lexmark.com/regions](http://www.lexmark.com/regions).

### Lexmark XC8355

Item	United States, Canada, Australia, New Zealand	Rest of Europe, Middle East, and Africa
Cyan	24B7574	24B7582
Magenta	24B7575	24B7583
Yellow	24B7576	24B7584
Black	24B7577	24B7585

For more information on countries in each region, go to [www.lexmark.com/regions](http://www.lexmark.com/regions).

### Lexmark XC9635, XC9645, XC9655

Item	United States, Canada, Australia, and New Zealand	Rest of Europe, Middle East, and Africa
Cyan	24B7570	24B7578
Magenta	24B7571	24B7579
Yellow	24B7572	24B7580
Black	24B7573	24B7581

For more information on countries in each region, go to [www.lexmark.com/regions](http://www.lexmark.com/regions).

## High Yield Regular toner cartridges

### Lexmark CX833

Item	Worldwide
Cyan	77L0H20
Magenta	77L0H30
Yellow	77L0H40
Black	77L0H10

## Maintain the printer

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For more information on countries in each region, go to [www.lexmark.com/regions](http://www.lexmark.com/regions).

### Lexmark CX961, CX962, CX963

Item	Worldwide
Cyan	79L0H20
Magenta	79L0H30
Yellow	79L0H40
Black	79L0H10

For more information on countries in each region, go to [www.lexmark.com/regions](http://www.lexmark.com/regions).

### Lexmark XC8355

Item	Worldwide
Cyan	77L0H20
Magenta	77L0H30
Yellow	77L0H40
Black	77L0H10

For more information on countries in each region, go to [www.lexmark.com/regions](http://www.lexmark.com/regions).

### Lexmark XC9635, XC9645, XC9655

Item	Worldwide
Cyan	79L0H20
Magenta	79L0H30
Yellow	79L0H40
Black	79L0H10

For more information on countries in each region, go to [www.lexmark.com/regions](http://www.lexmark.com/regions).

## Ordering a black imaging unit

Item	Part number
Return Program black imaging unit	77L0ZK0
Black imaging unit	77L0Z10

## Ordering a color imaging kit

Item	Part number
Return Program color imaging kit	77L0ZV0

## Maintain the printer

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Item	Part number
Color imaging kit	77L0Z50

## Ordering the waste toner bottle

Item	Part number
Waste toner bottle	77LOW00

## Ordering a staple cartridge

Item	Part number
Staple cartridge (4-pack) <sup>1</sup>	20L7500
Staple cartridge (3-pack) <sup>2</sup>	25A0013

<sup>1</sup> Available only for the booklet maker.

<sup>2</sup> Available only for the booklet finisher, staple finisher, and staple, hole punch finisher.

## Ordering a maintenance kit

Match the maintenance kit to the printer voltage.

### Notes

- Using certain types of paper may require more frequent replacement of the maintenance kit.
- The maintenance kit includes a fuser and pick tires. These parts may be individually ordered and replaced if necessary.

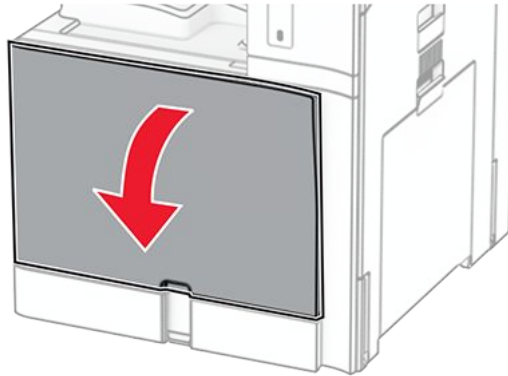
Item	Part number
100 V Return Program fuser maintenance kit, Type 02	41X5654
110-120 V Return Program fuser maintenance kit, Type 00	41X5655
220-240 V Return Program fuser maintenance kit, Type 01	41X5656
100 V Regular fuser maintenance kit, Type 12	41X6053
110-120 V Regular fuser maintenance kit, Type 10	41X6051
220-240 V Regular fuser maintenance kit, Type 11	41X6052

**Note:** Only an authorized service technician can replace the maintenance kit. Contact your service provider.

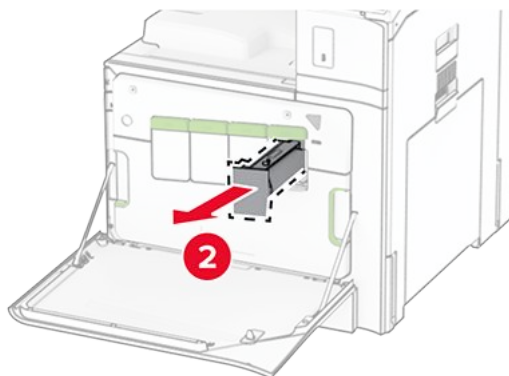
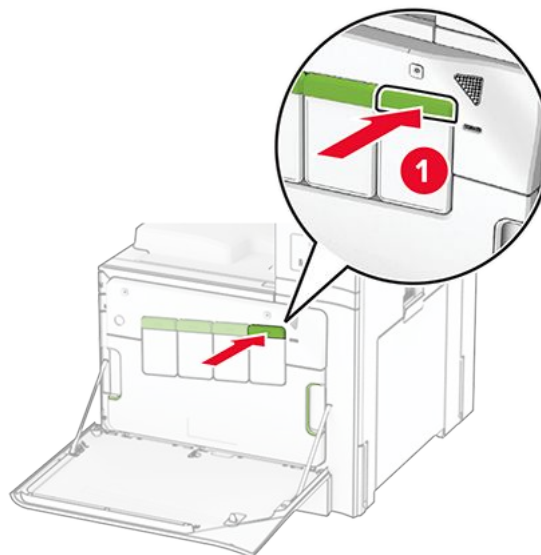
# Replacing parts and supplies

## Replacing a toner cartridge

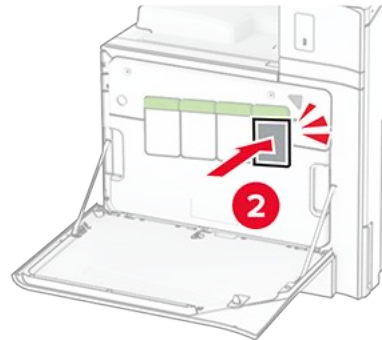
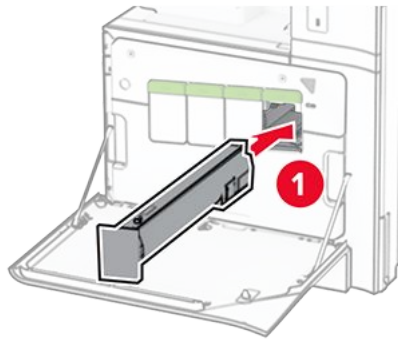
1. Open the front door.



2. Remove the used toner cartridge.



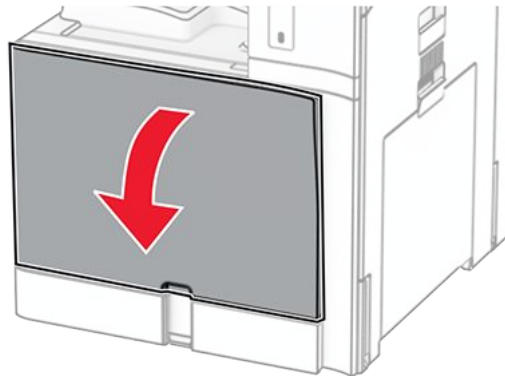
3. Unpack the new toner cartridge.
4. Insert the new toner cartridge until it clicks into place.



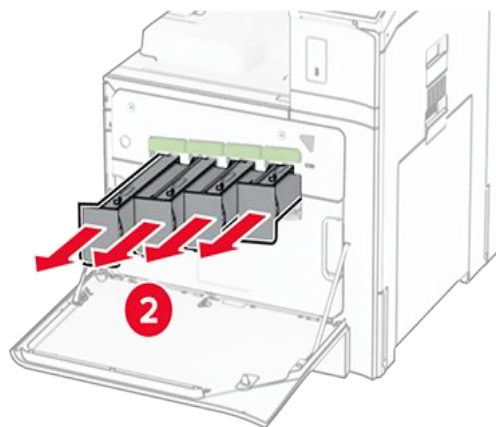
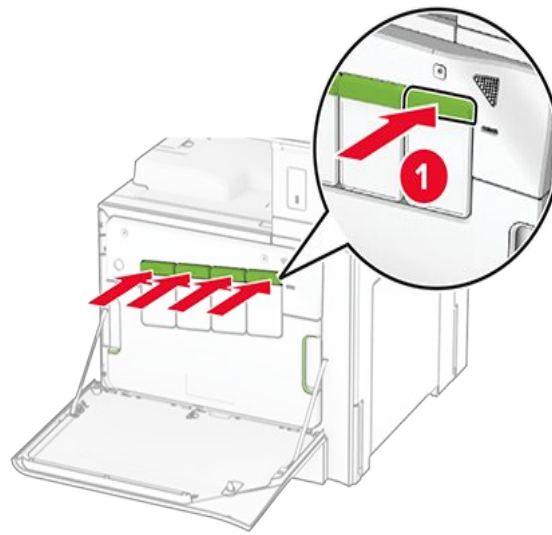
5. Close the door.

## Replacing the black imaging unit

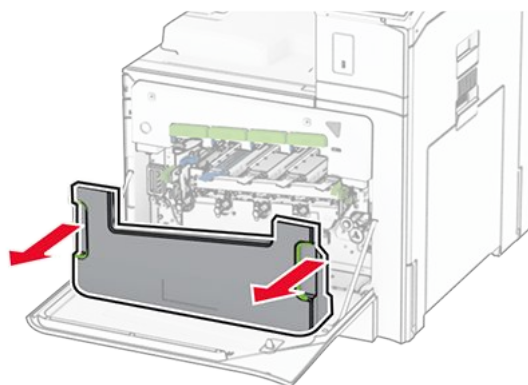
1. Open the front door.



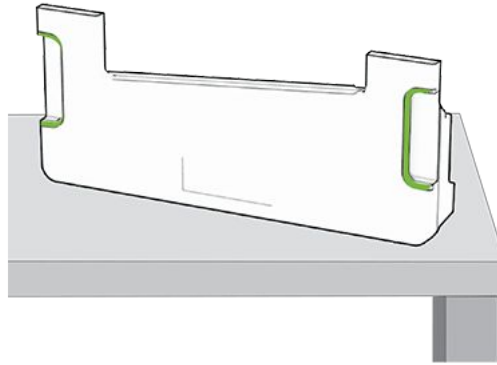
2. Remove the toner cartridges.



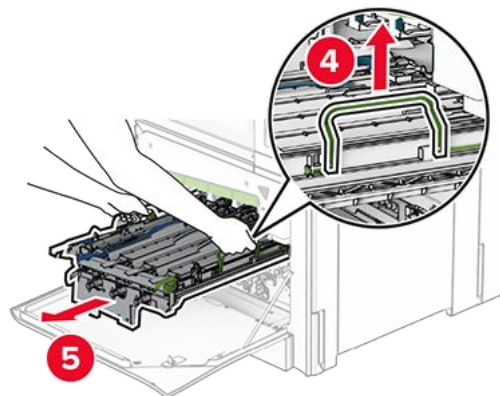
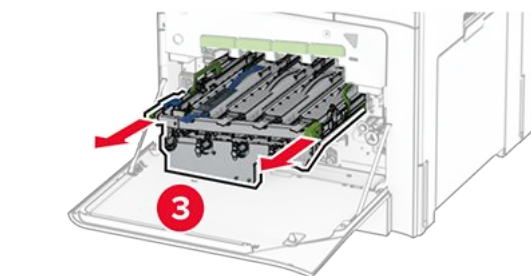
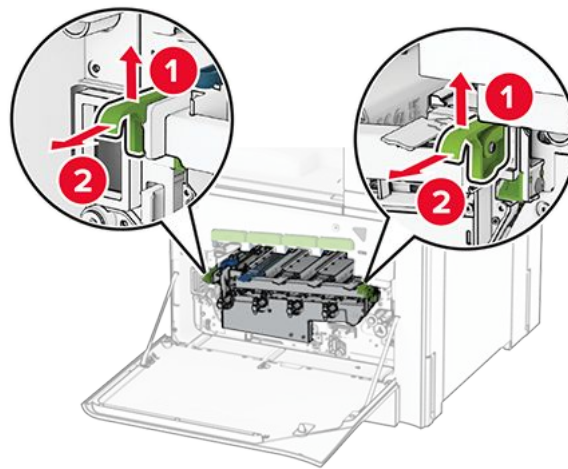
3. Remove the waste toner bottle.



**Note:** To avoid spilling the toner, place the bottle in an upright position.



4. Remove the imaging kit.

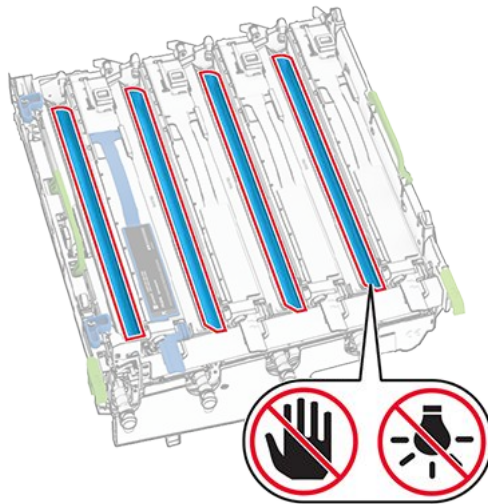


### **Warning—Potential Damage**

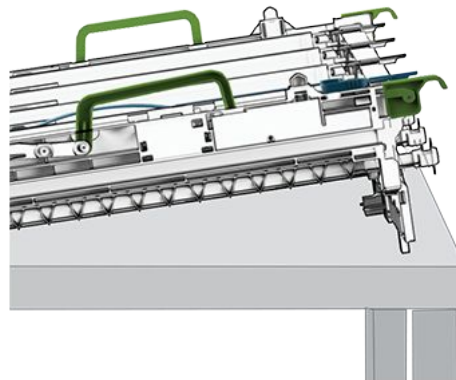
Do not expose the imaging kit to direct light. Extended exposure to light may cause print quality problems.

### **Warning—Potential Damage**

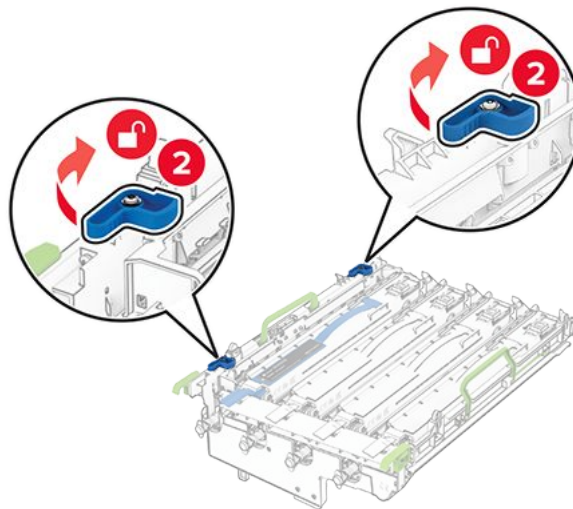
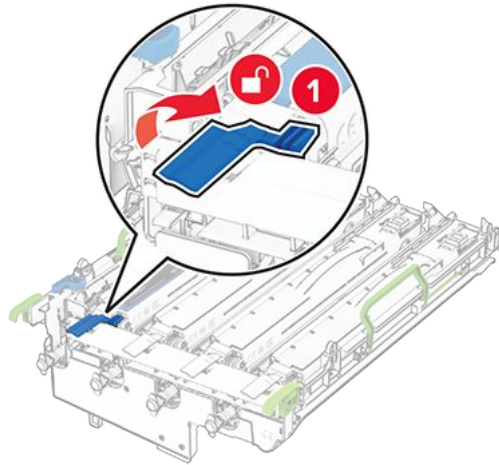
Do not touch the photoconductor drum. Doing so may affect the quality of future print jobs.



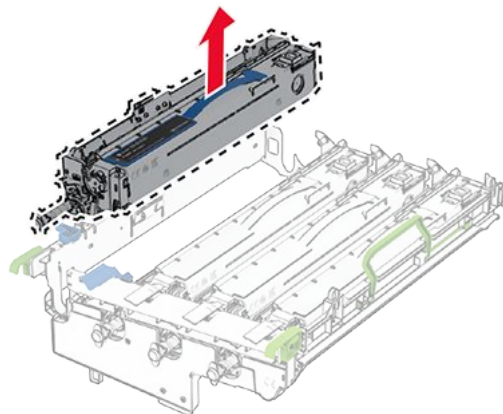
**Note:** To avoid scratching or damaging the photoconductor drum, place the imaging kit on a clean, flat surface and in an upright position.



5. Unlock the used black imaging unit.

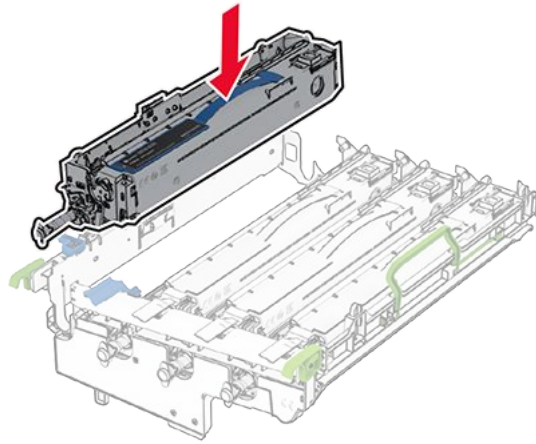


6. Remove the used black imaging unit.

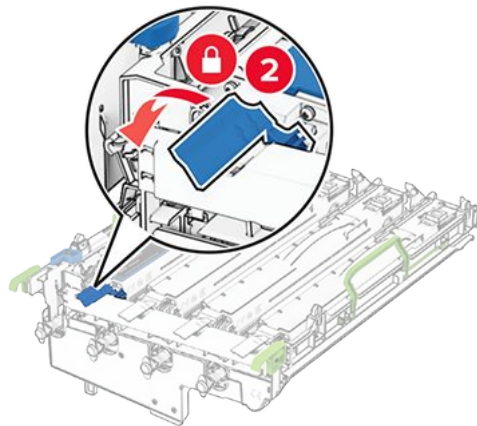
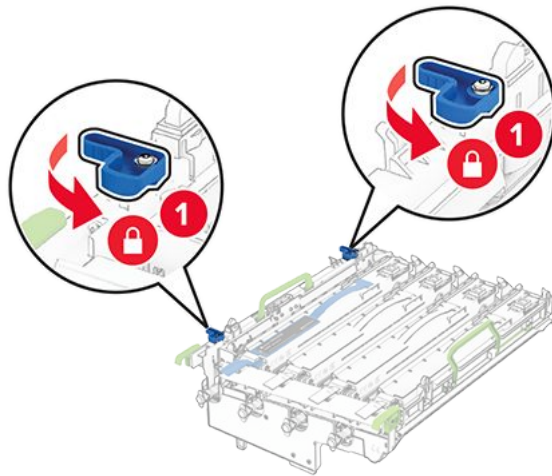


7. Unpack the new black imaging unit.

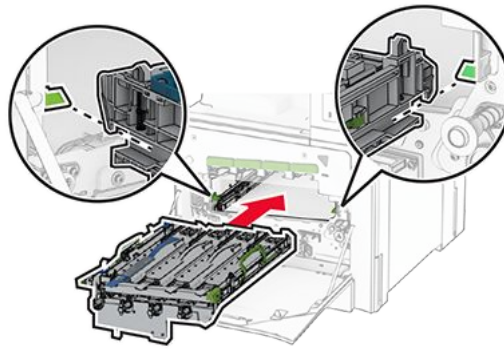
8. Insert the new black imaging unit.



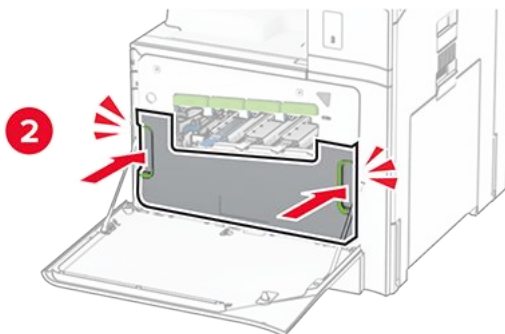
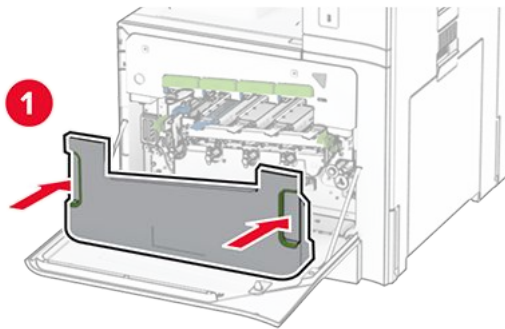
9. Lock the new black imaging unit in place.



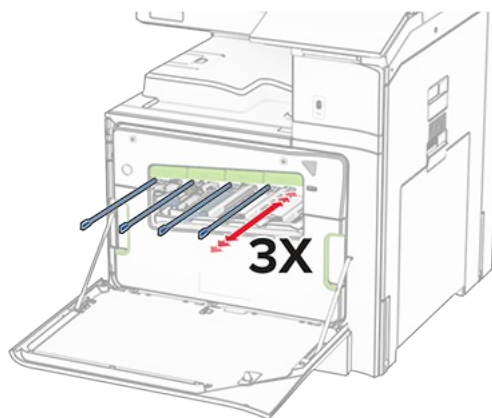
10. Insert the imaging kit until it is fully seated.



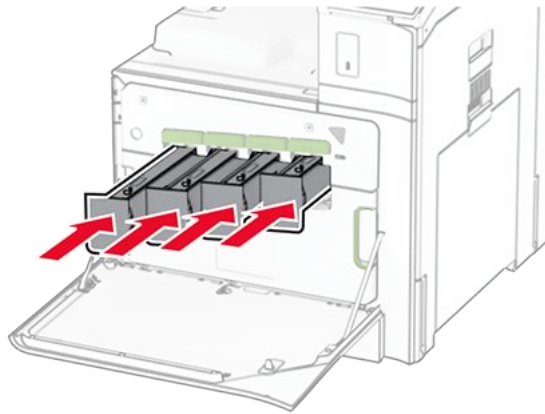
11. Insert the waste toner bottle until it clicks into place.



12. Gently pull out the printhead wipers, and then clean the printhead lenses. For more information, see [Cleaning the printhead lenses](#).



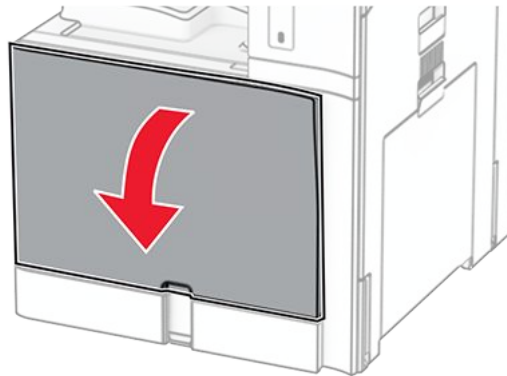
13. Insert the toner cartridges.



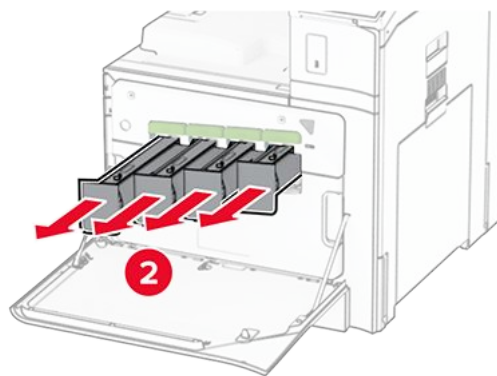
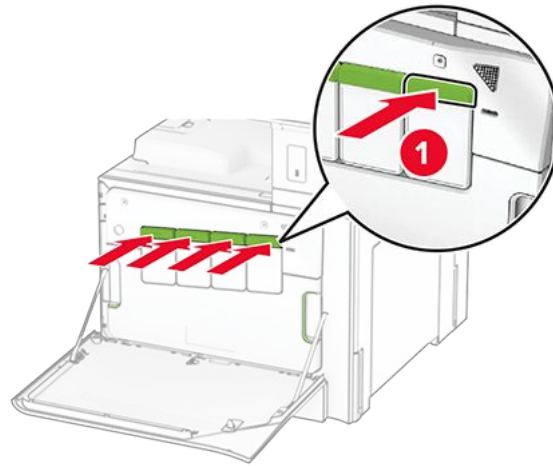
14. Close the door.

## Replacing the color imaging kit

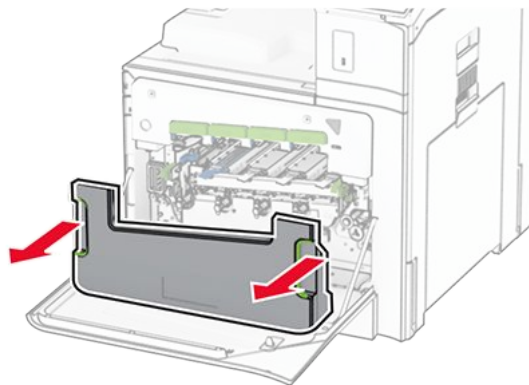
1. Open the front door.



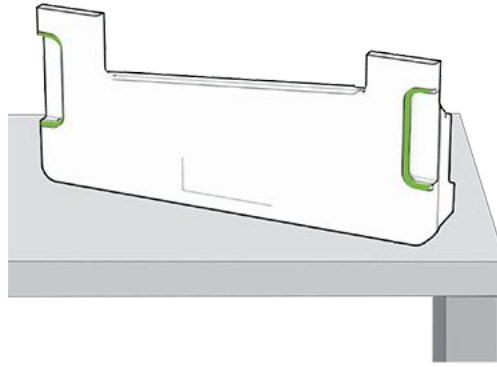
2. Remove the toner cartridges.



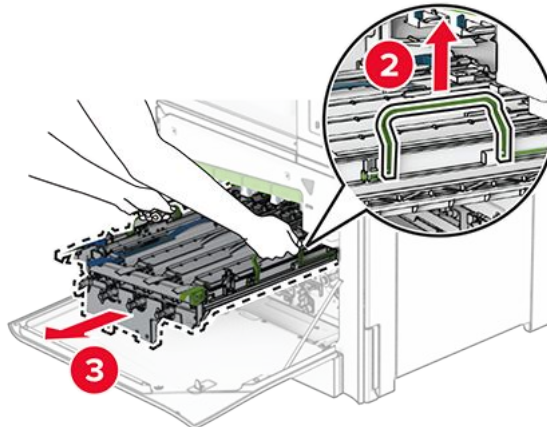
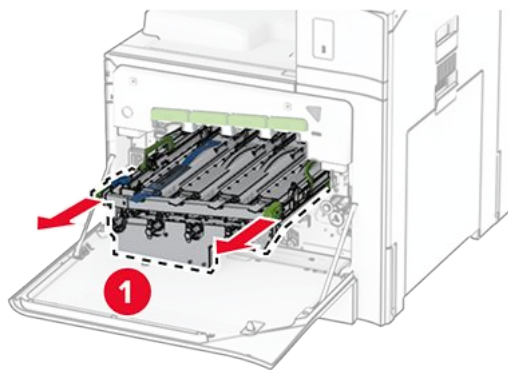
3. Remove the waste toner bottle.



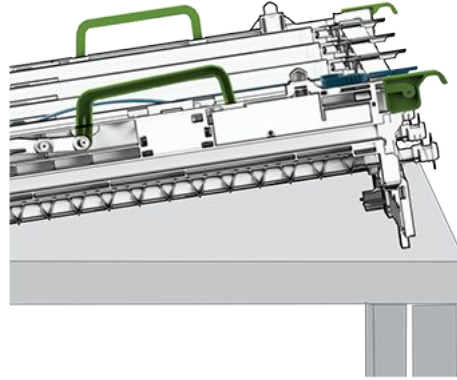
**Note:** To avoid spilling the toner, place the bottle in an upright position.



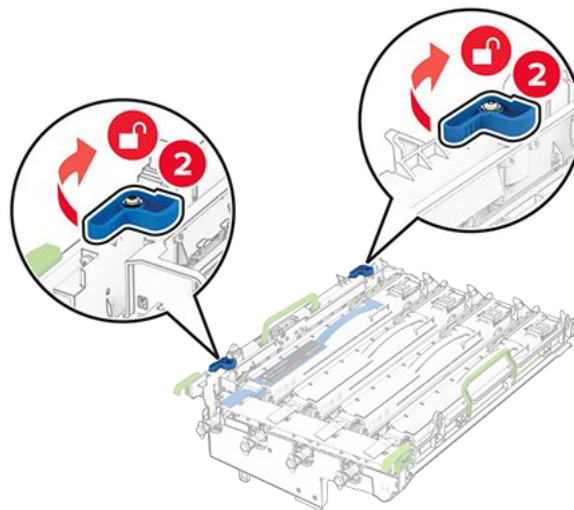
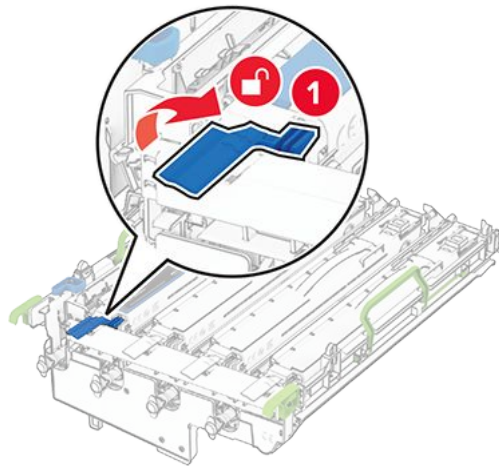
4. Remove the used imaging kit.



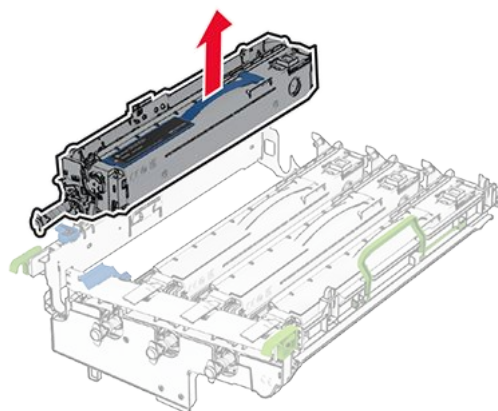
**Note:** To avoid scratching or damaging the photoconductor drum, place the imaging kit on a clean, flat surface and in an upright position.



5. Unlock the black imaging unit.



6. Remove the black imaging unit.



**Note:** Do not throw away the black imaging unit. It will be installed on the new imaging kit.

7. Unpack the new imaging kit.

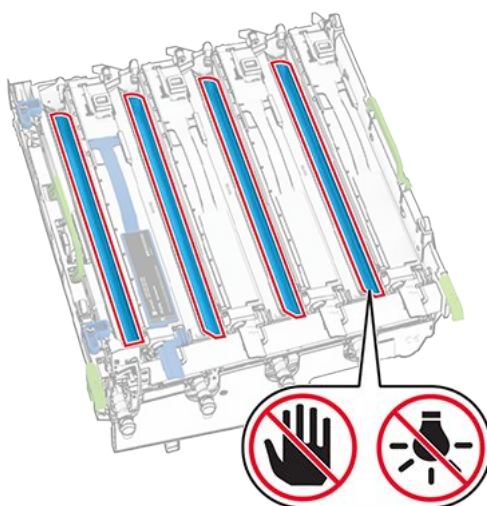
**Note:** The imaging kit includes the imaging basket and the cyan, magenta, and yellow developer units.

### **Warning—Potential Damage**

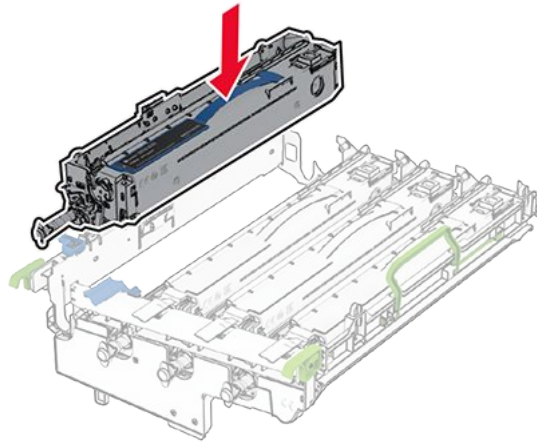
Do not expose the imaging kit to direct light. Extended exposure to light may cause print quality problems.

### **Warning—Potential Damage**

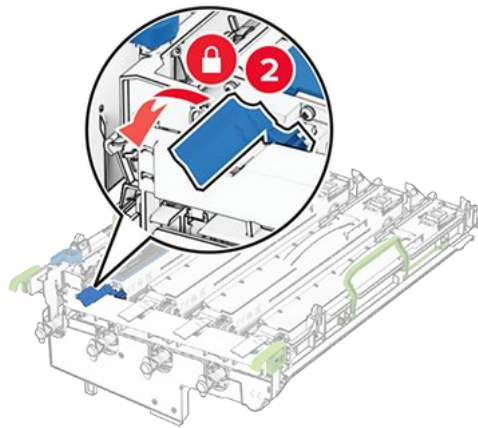
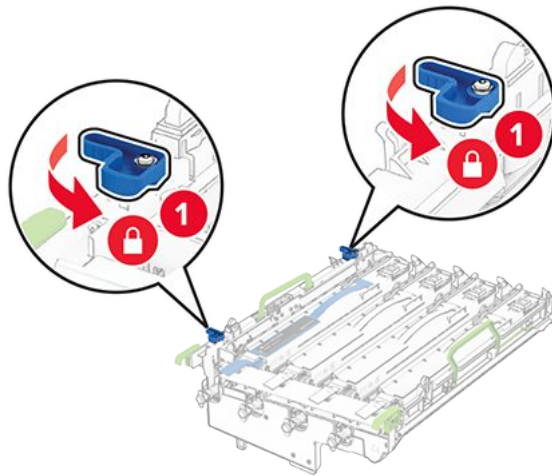
Do not touch the photoconductor drum. Doing so may affect the quality of future print jobs.



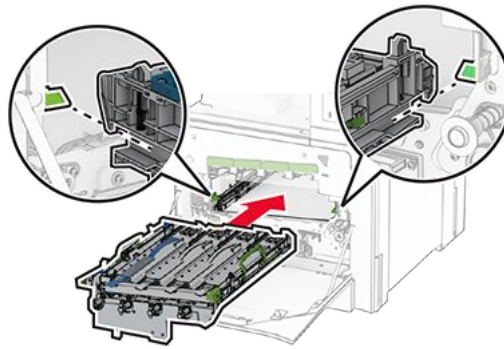
8. Insert the black imaging unit into the new imaging kit.



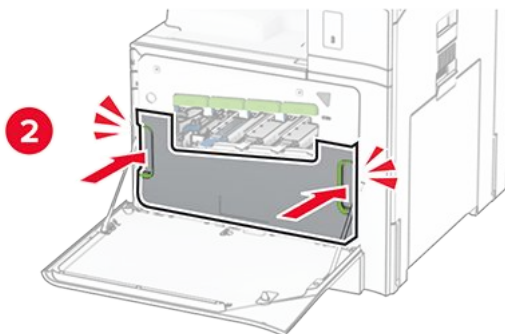
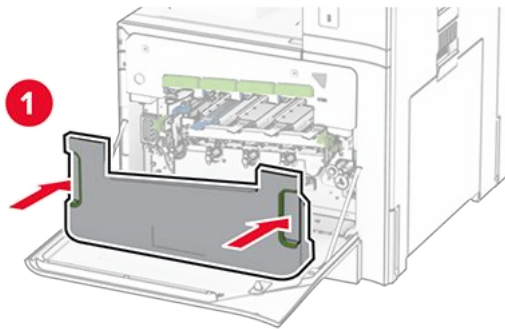
9. Lock the black imaging unit in place.



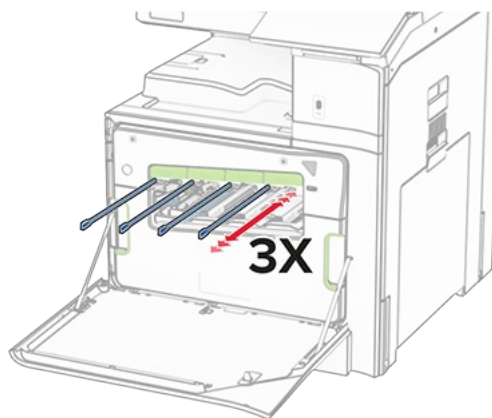
10. Insert the new imaging kit until it is fully seated.



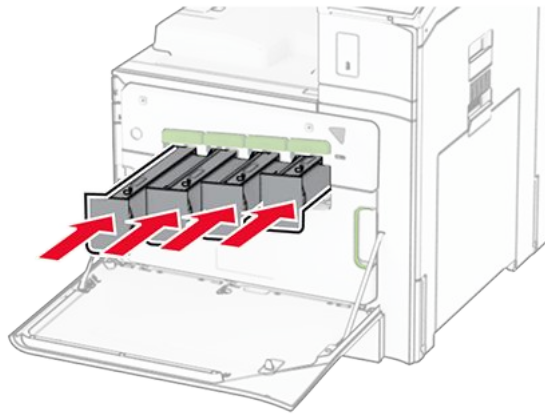
11. Insert the waste toner bottle until it clicks into place.



12. Gently pull out the printhead wipers, and then clean the printhead lenses. For more information, see [Cleaning the printhead lenses](#).



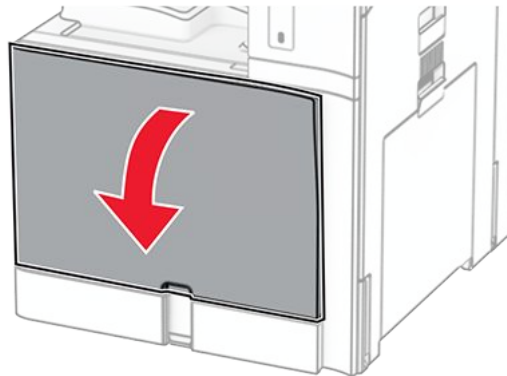
13. Insert the toner cartridges.



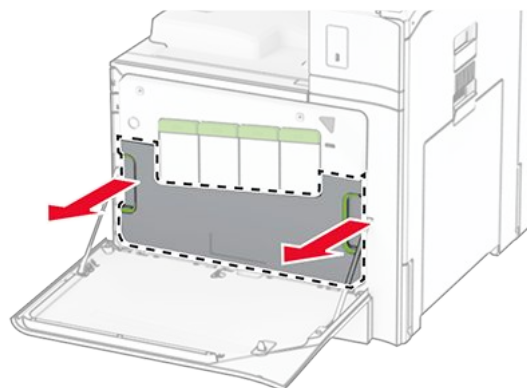
14. Close the door.

## Replacing the waste toner bottle

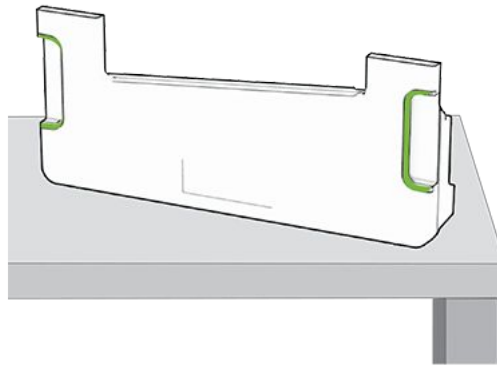
1. Open the front door.



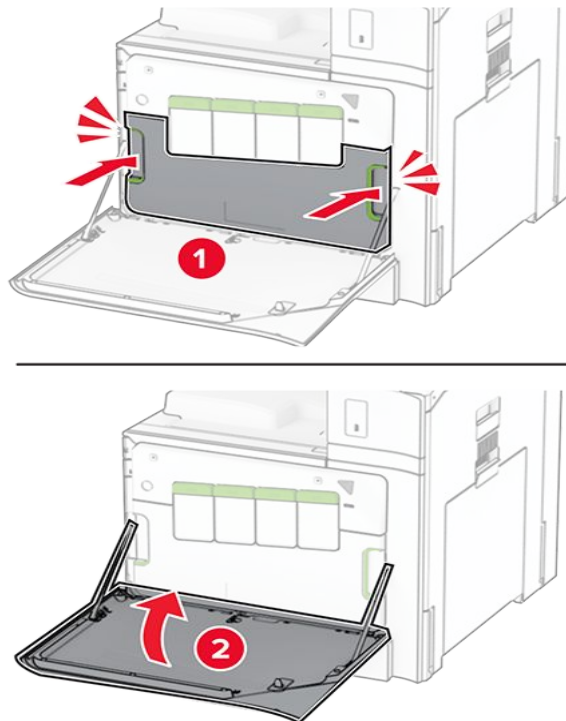
2. Remove the used waste toner bottle.



**Note:** To avoid spilling the toner, place the bottle in an upright position.

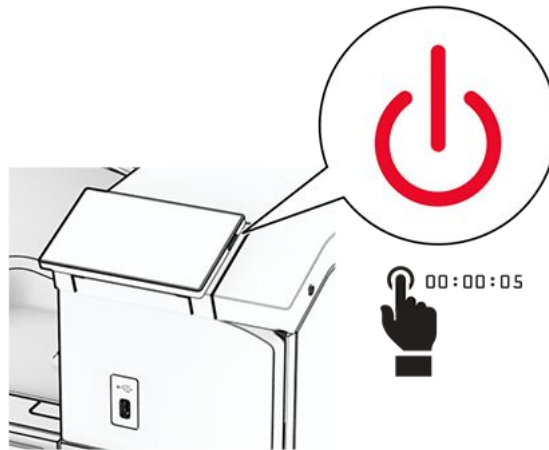


3. Unpack the new waste toner bottle.
4. Insert the new waste toner bottle until it clicks into place, and then close the door.



## Replacing the fuser

1. Turn off the printer.

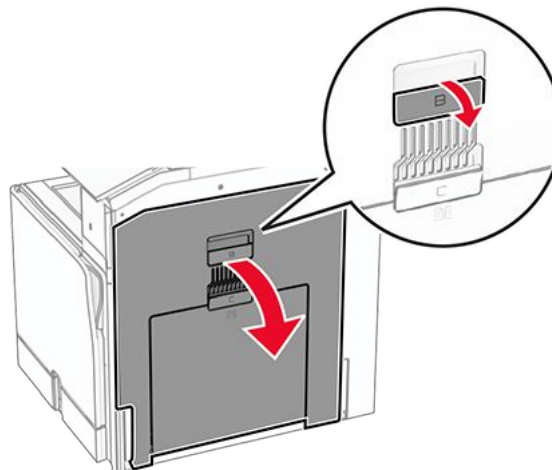


2. Unplug the power cord from the electrical outlet, and then from the printer.
3. Open door B.

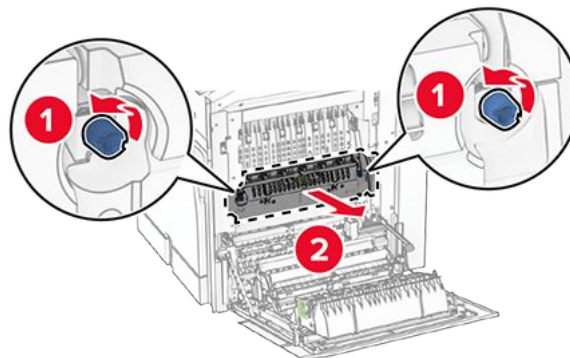


**CAUTION—HOT SURFACE**

The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.



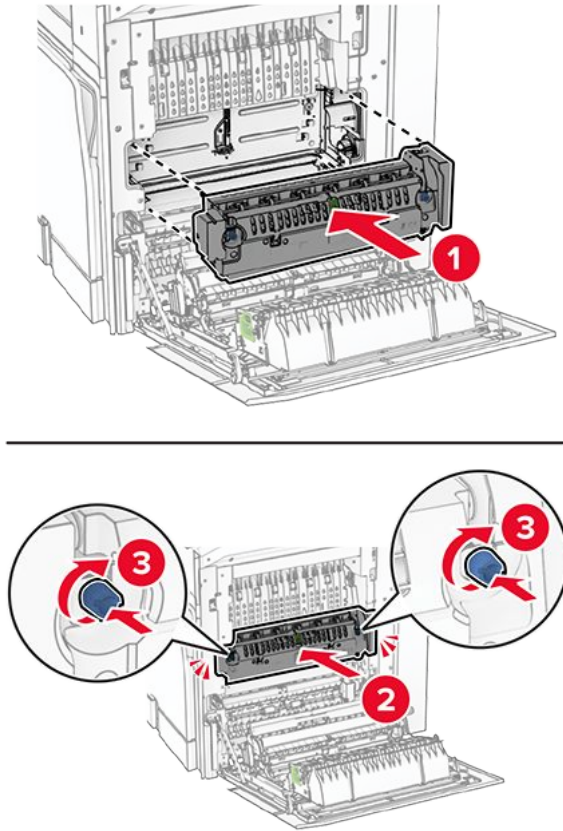
4. Loosen the screws, and then remove the used fuser.



## Maintain the printer

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5. Unpack the new fuser.
6. Insert the new fuser until it clicks into place, and then tighten the screws.



7. Close the door.
8. Connect one end of the power cord to the printer, and then the other end to the electrical outlet.



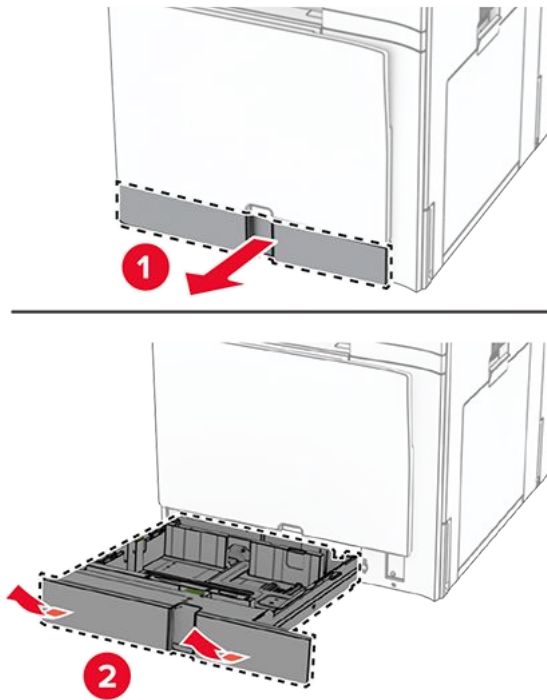
### **CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

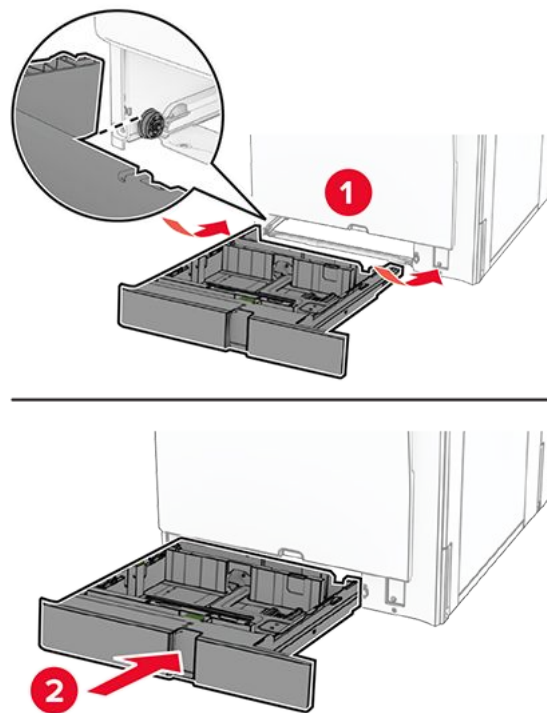
9. Turn on the printer.

## Replacing the tray insert

1. Pull out the used tray insert.

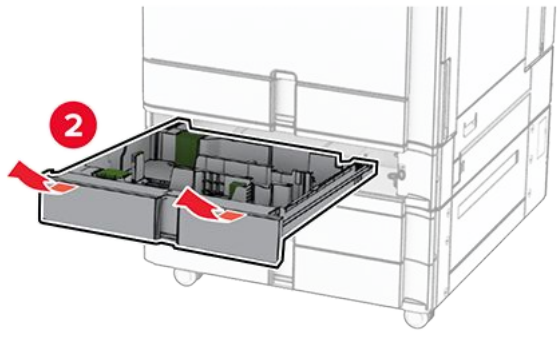
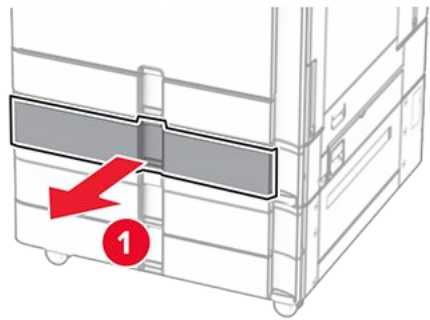


- 2. Unpack the new tray insert.
- 3. Insert the new tray insert.

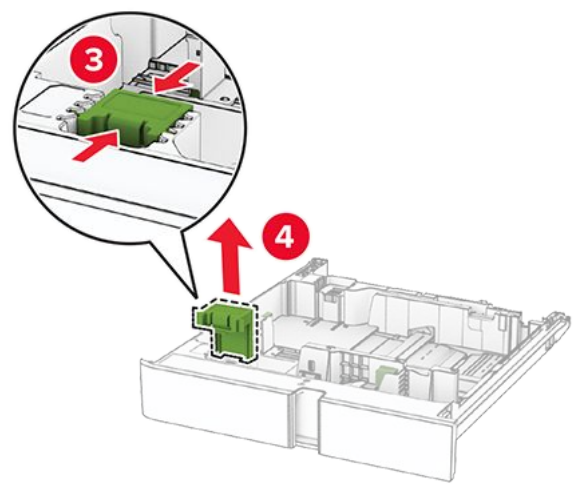
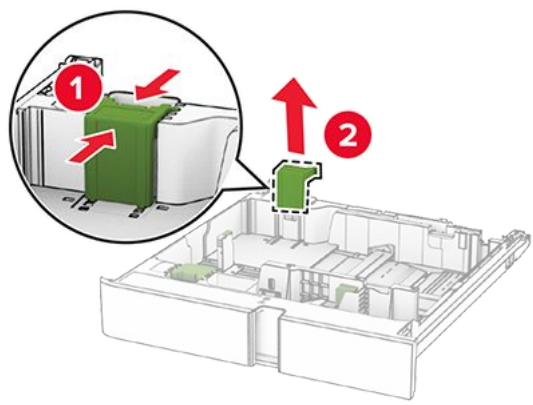


## Replacing the size guides in the optional 550-sheet tray

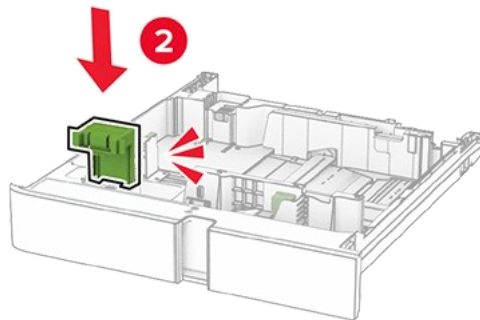
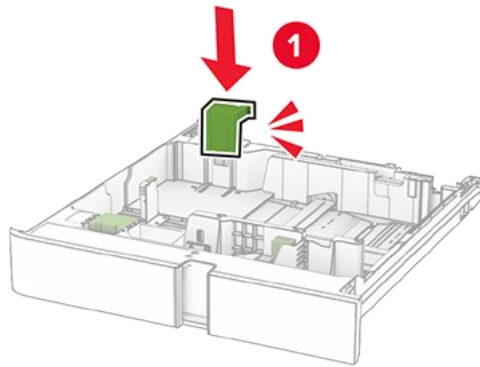
- 1. Pull out the tray.



2. Remove the used size guides.



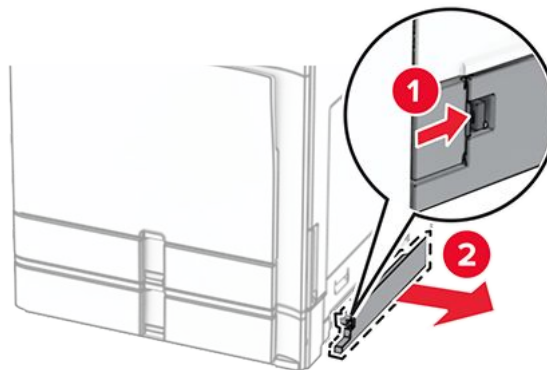
- 3. Unpack the new size guides.
- 4. Insert the new size guides until they click into place.



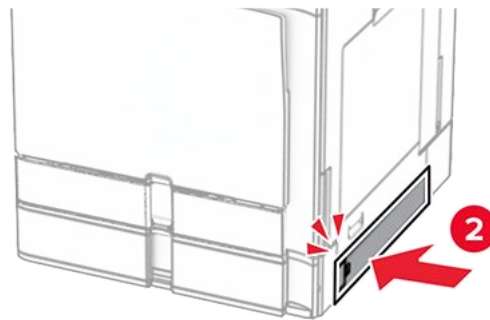
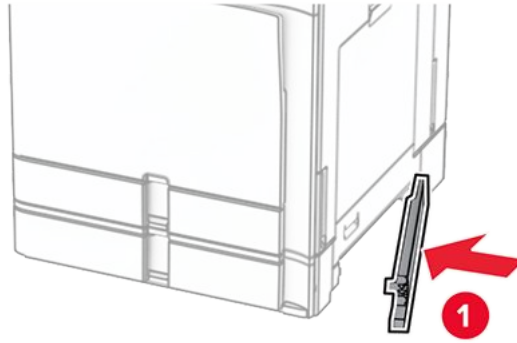
5. Insert the tray.

## Replacing the cover in the optional 550-sheet tray

1. Remove the used tray cover.

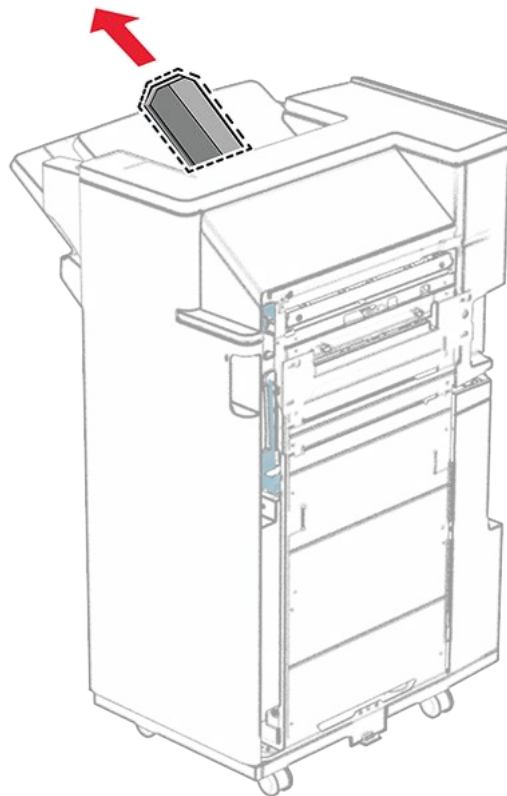


2. Unpack the new tray cover.
3. Insert the new tray cover until it clicks into place.

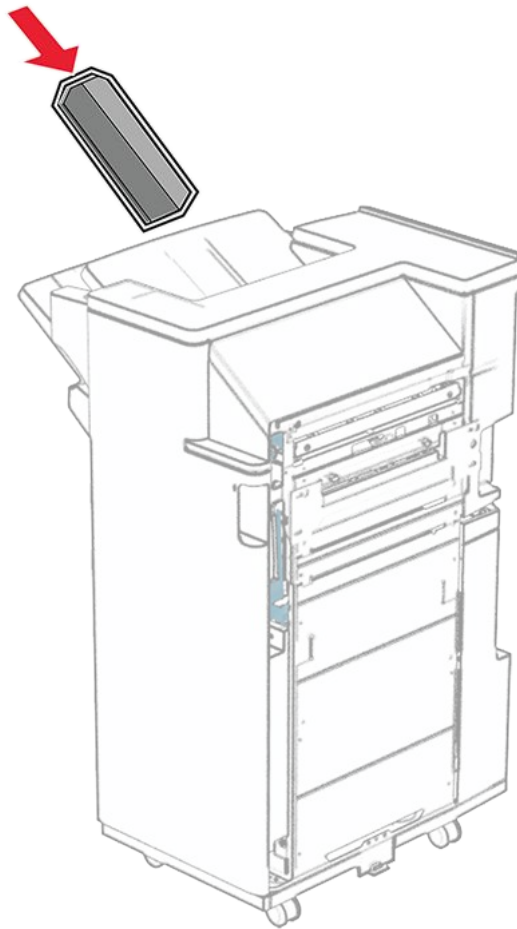


## Replacing the booklet finisher top bin extension

1. Remove the used top bin extension.



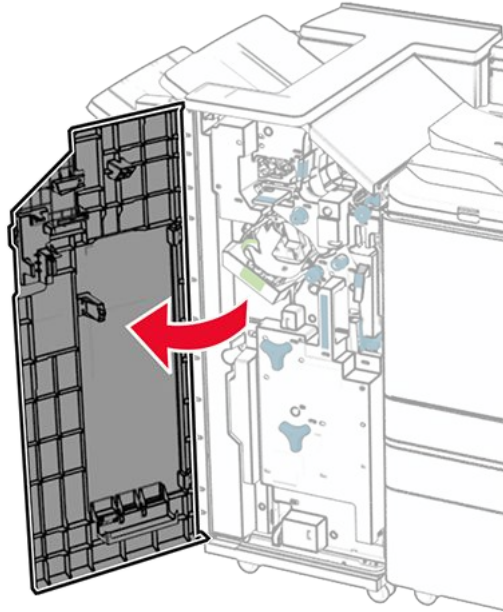
2. Unpack the new top bin extension.
3. Insert the new top bin extension.



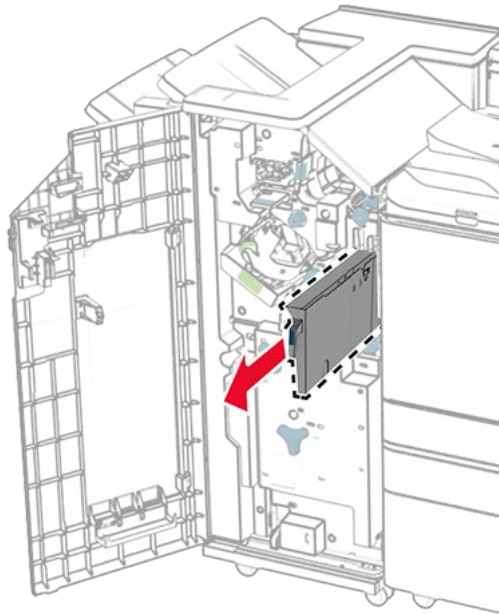
## Replacing the hole punch box

**Note:** Depending on the finisher installed, the appearance of the hole punch box may vary.

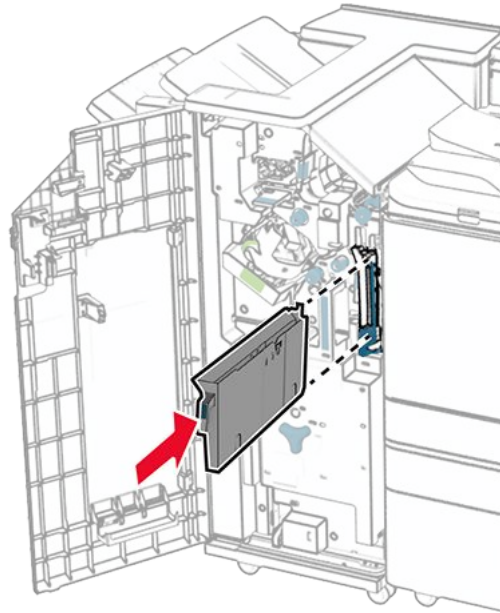
1. Open the finisher door.



2. Remove the used hole punch box.



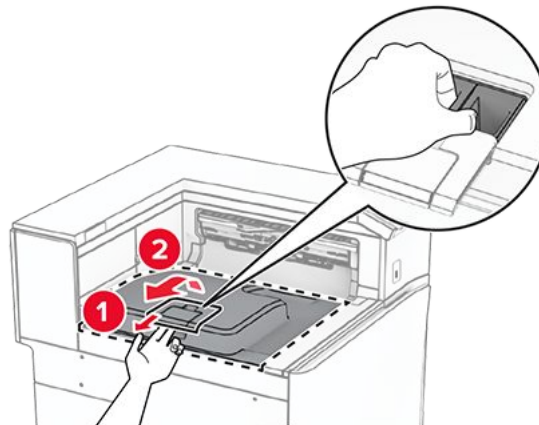
3. Unpack the new hole punch box.
4. Insert the new hole punch box.



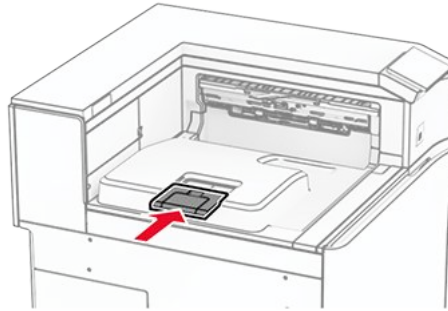
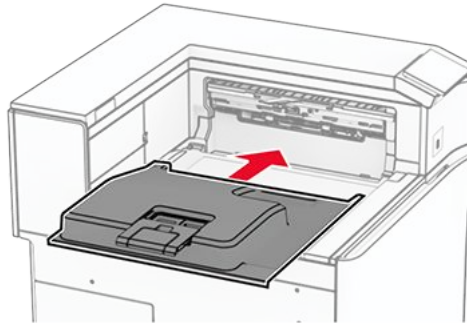
5. Close the finisher door.

## Replacing the standard bin

1. Remove the used standard bin.

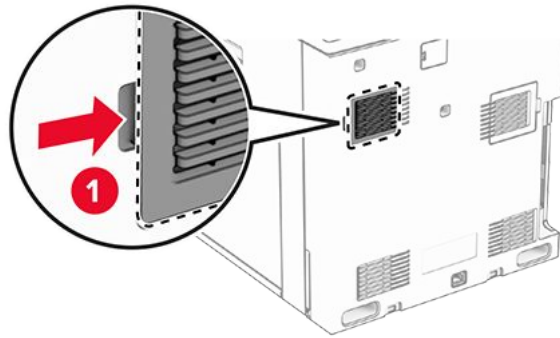


2. Unpack the new standard bin.
3. Attach the new standard bin.

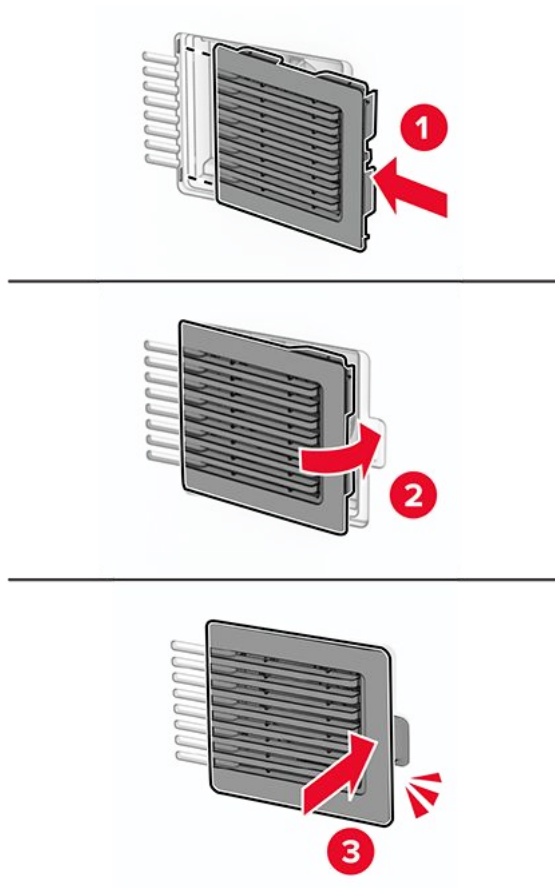


## Replacing the fan cover

1. Remove the used fan cover.

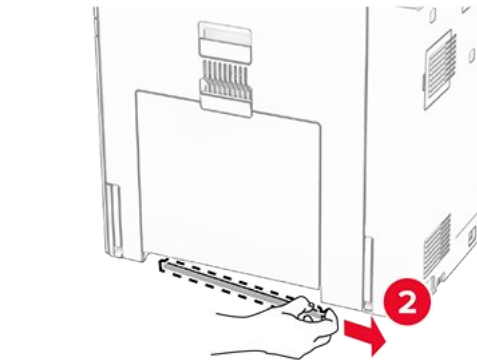
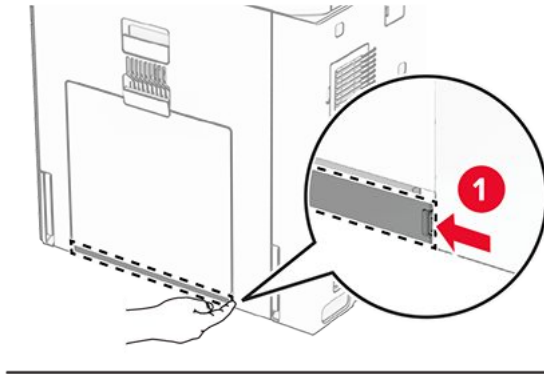


2. Unpack the new cover.
3. Insert the new cover until it clicks into place.

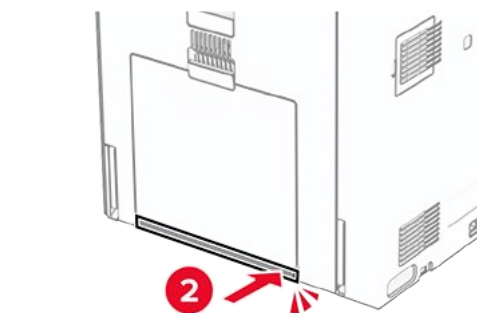
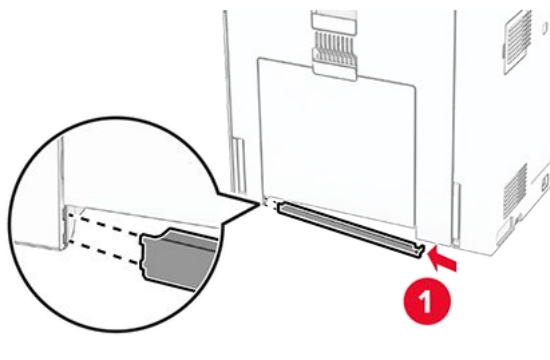


## Replacing the right cover

1. Remove the used right cover.

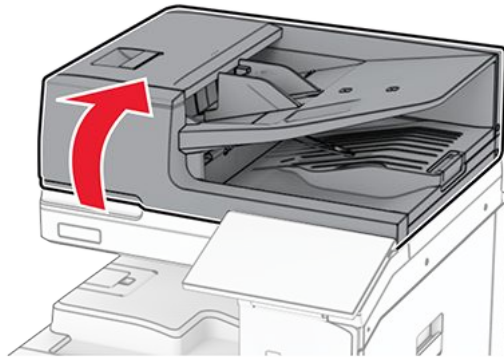


2. Unpack the new cover.
3. Insert the new cover until it clicks into place.

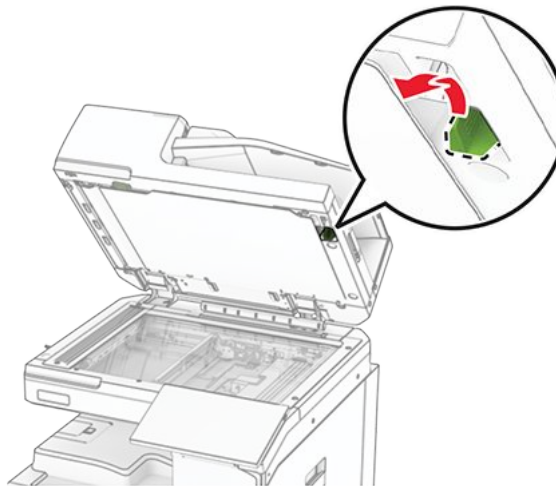


## Replacing the glass cleaner tool

1. Open the scanner cover.



2. Remove the used glass cleaner tool.



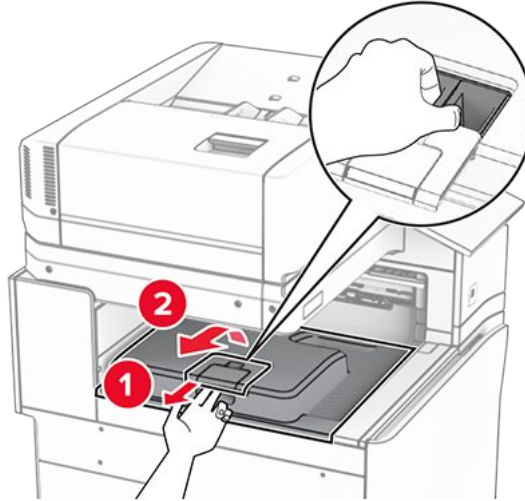
3. Unpack the new glass cleaner tool.
4. Insert the new glass cleaner tool.



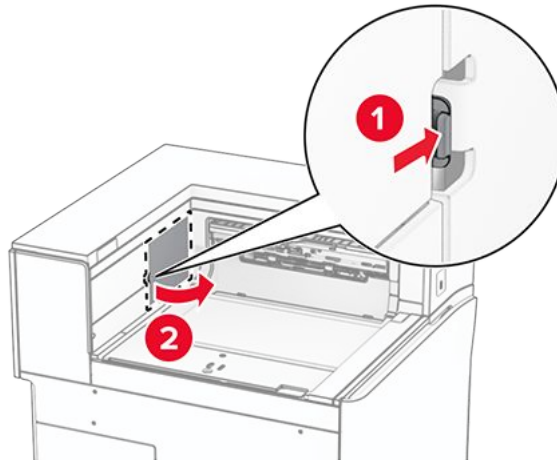
5. Close the scanner cover.

## Replacing the paper transport connector cover

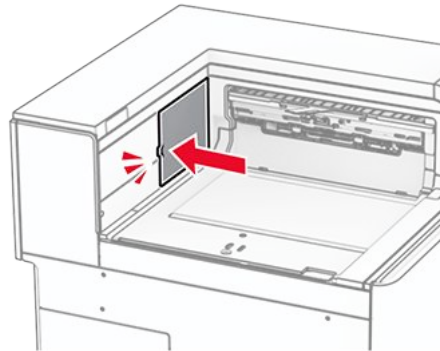
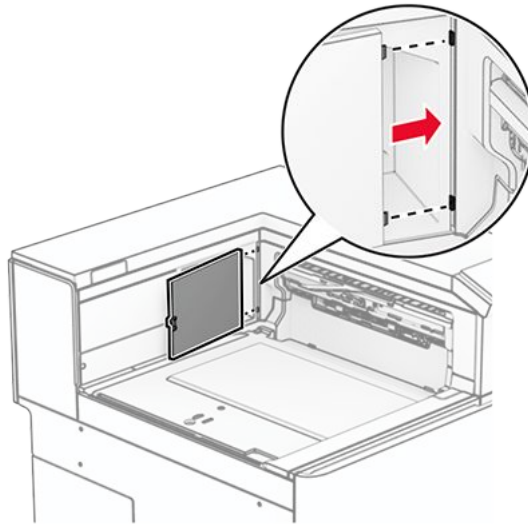
1. Remove the standard bin.



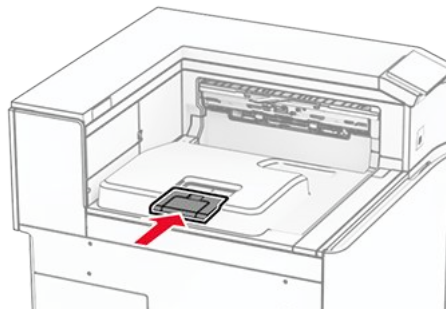
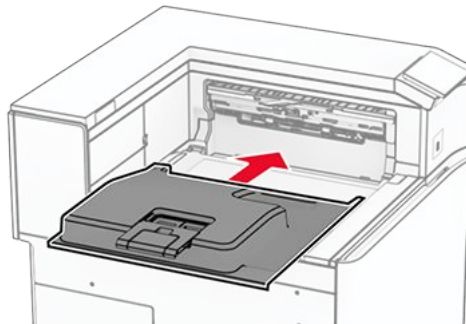
2. Remove the used paper transport connector cover.



3. Unpack the new connector cover.
4. Attach the new connector cover until it clicks into place.



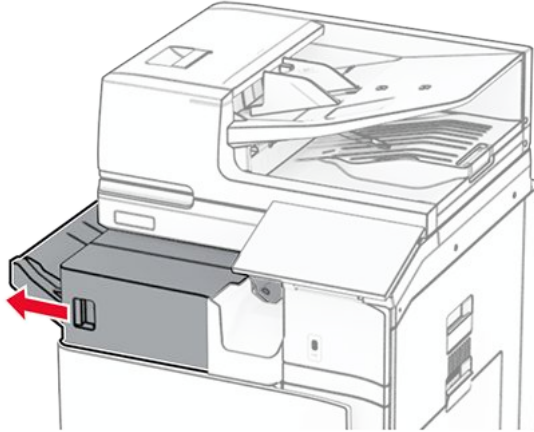
5. Attach the standard bin.



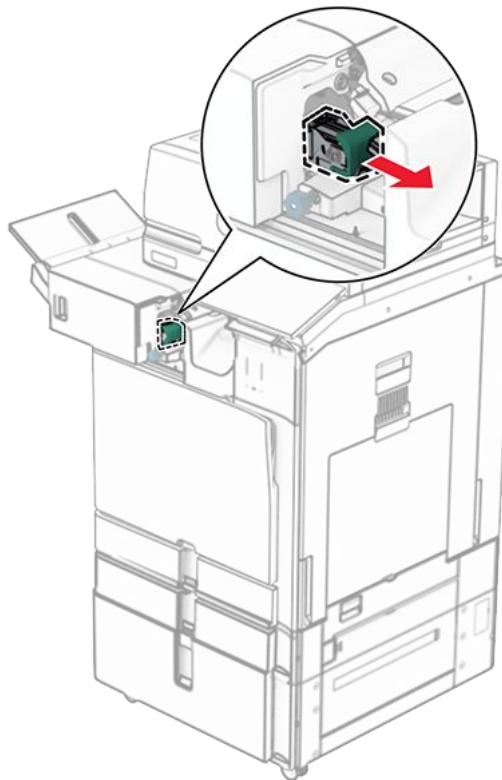
## Replacing the staple cartridge unit

### Replacing the staple cartridge in the staple finisher

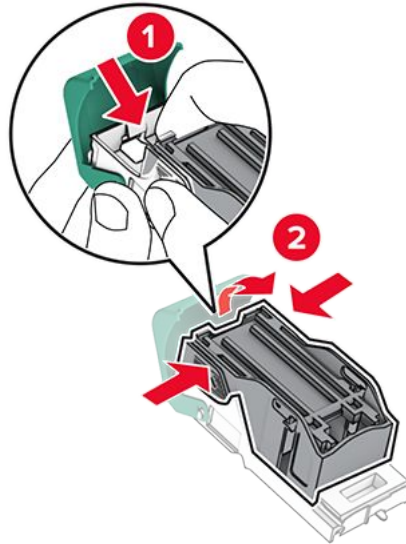
1. Grab handle F, and then slide the staple finisher to the left.



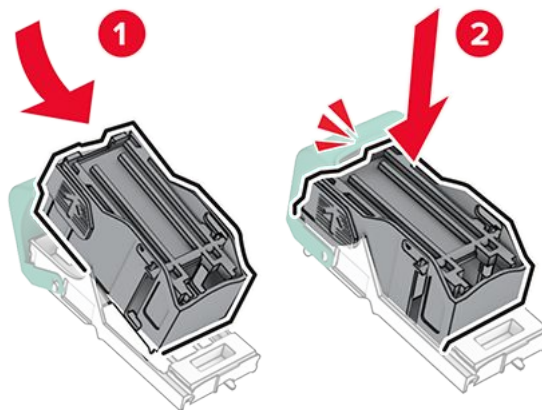
2. Remove the staple cartridge holder.



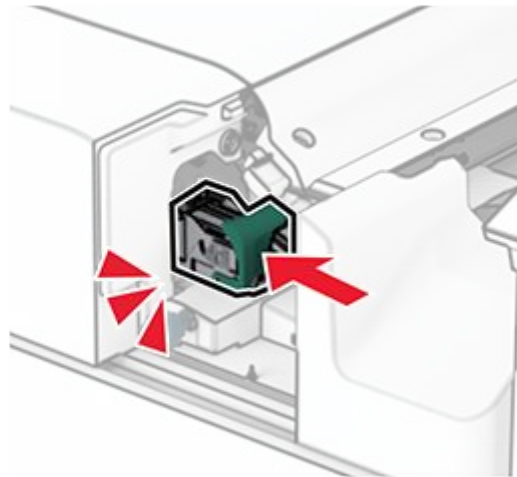
3. Remove the empty staple cartridge.



4. Insert the new staple cartridge until it clicks into place.



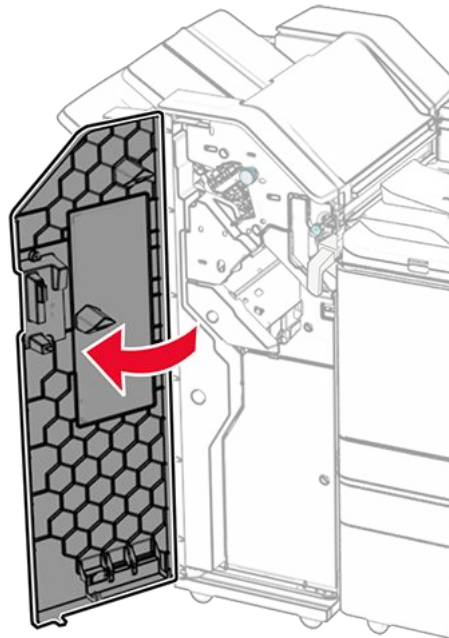
5. Insert the staple cartridge holder until it clicks into place.



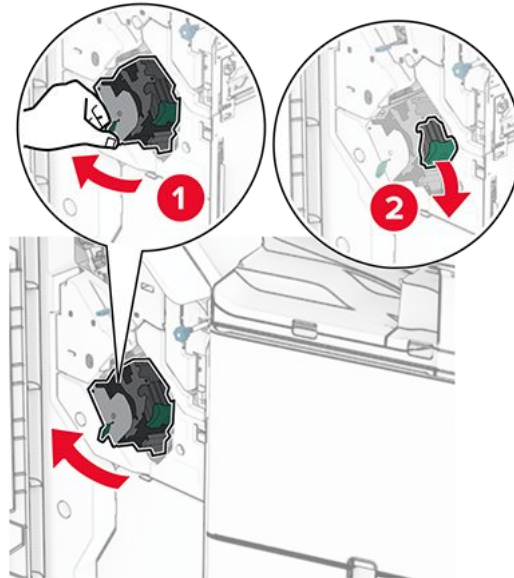
6. Slide the staple finisher to the right.

## Replacing the staple cartridge in the staple, hole punch finisher

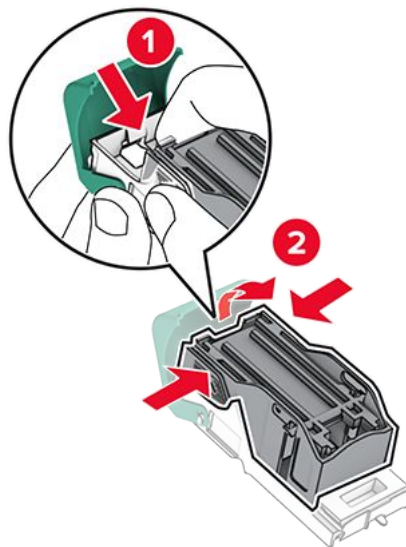
1. Open door H.



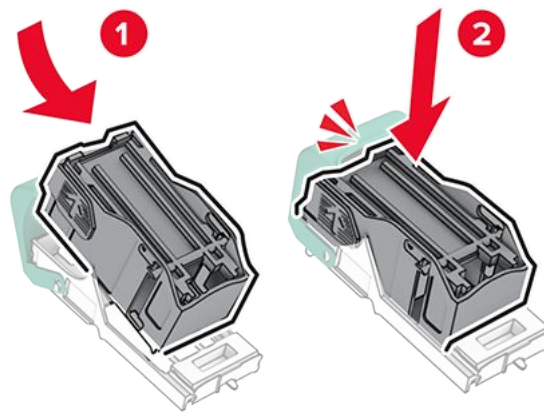
2. Pull out the green handle, and then remove the staple cartridge holder.



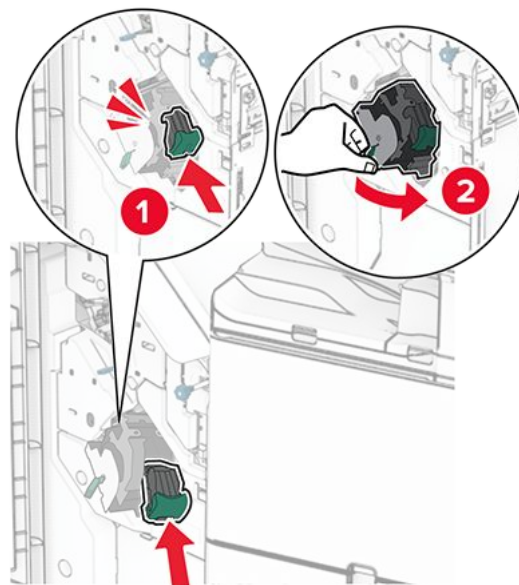
3. Remove the empty staple cartridge.



4. Unpack the new staple cartridge.
5. Insert the new staple cartridge until it clicks into place.



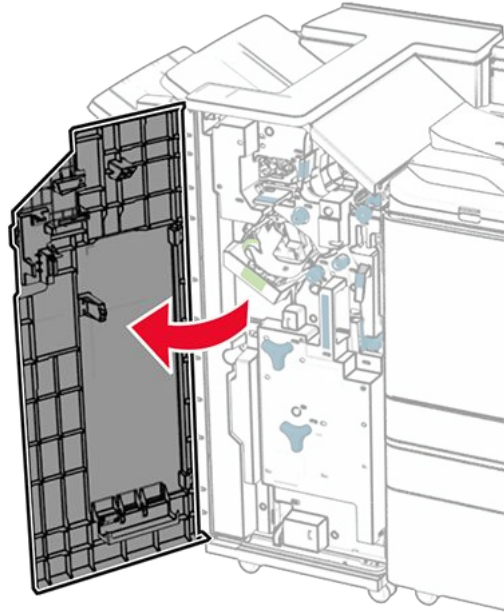
6. Insert the staple cartridge holder until it clicks into place.



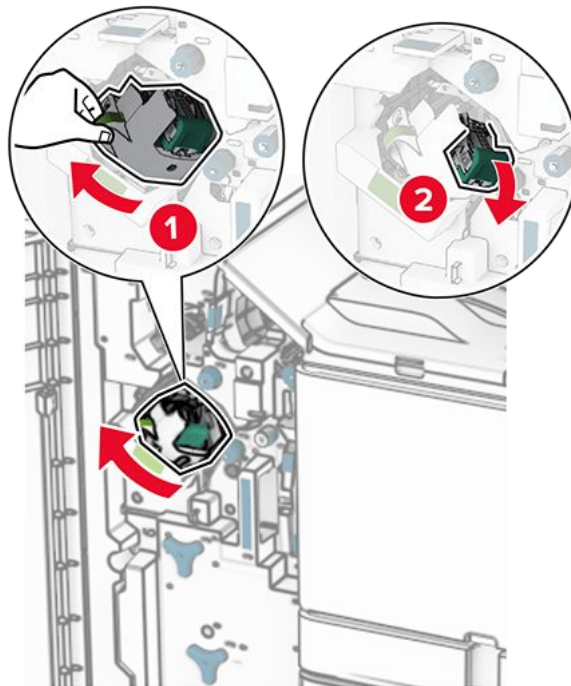
7. Close door H.

## Replacing the staple cartridge in the booklet finisher

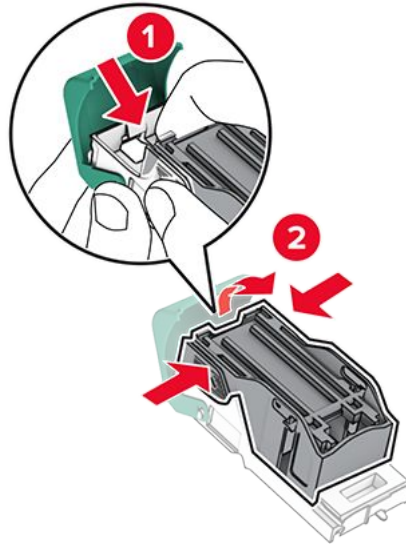
1. Open door H.



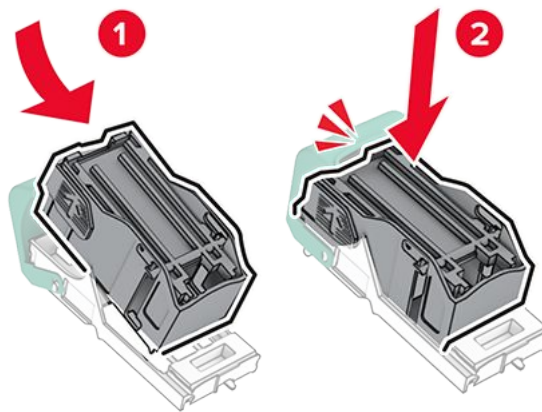
2. Pull out the green handle, and then remove the staple cartridge holder.



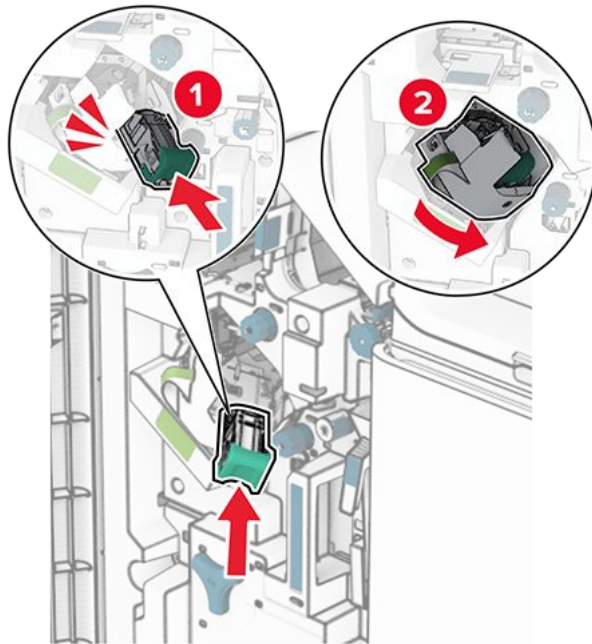
3. Remove the empty staple cartridge.



4. Unpack the new staple cartridge.
5. Insert the new staple cartridge until it clicks into place.



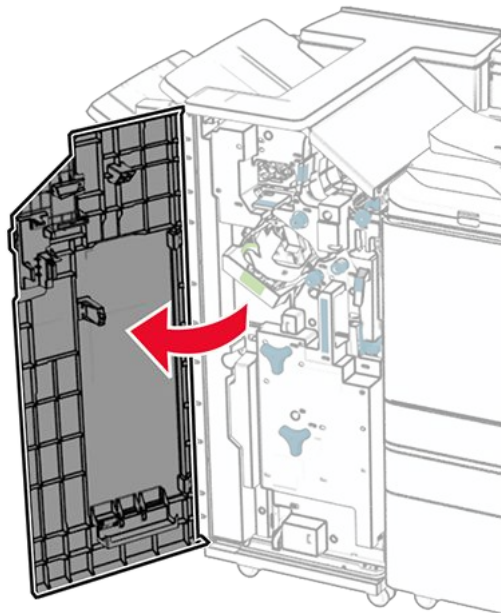
6. Insert the staple cartridge holder until it clicks into place.



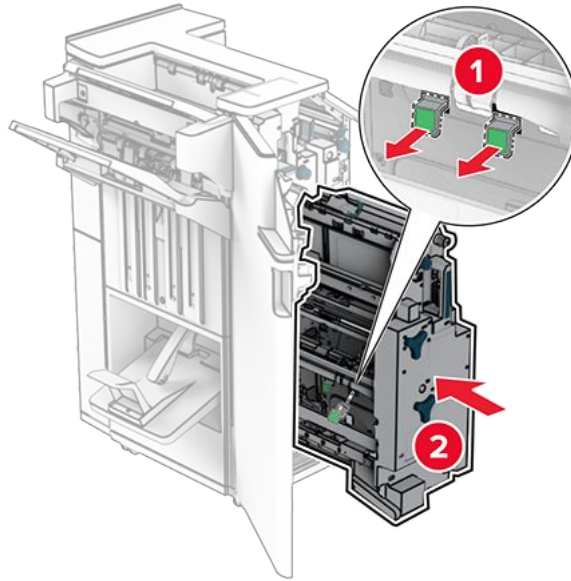
7. Close door H.

## Replacing the staple cartridge holders in the booklet finisher

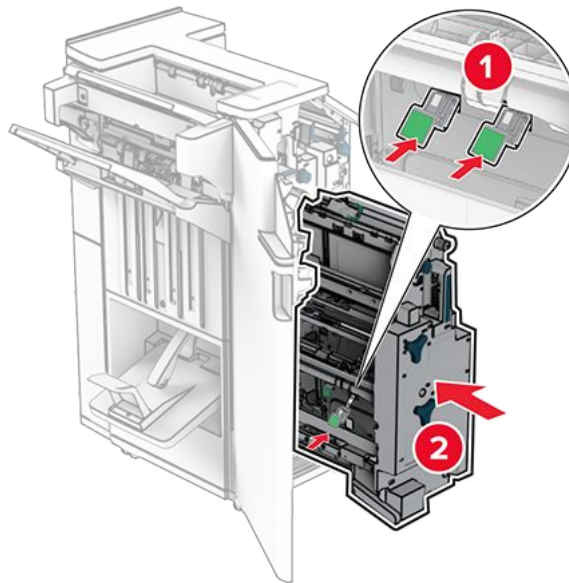
1. Open the finisher door.



2. Pull out the booklet maker, and then remove the used staple cartridge holders.



3. Unpack the new staple cartridge holders.
4. Insert the new staple cartridge holders.



5. Insert the booklet maker, and then close the finisher door.

## Resetting the supply usage counters

1. From the control panel, navigate to **Settings** > **Device** > **Maintenance** > **Configuration Menu** > **Supply Usage And Counters**.
2. Select the counter that you want to reset.

### **Warning—Potential Damage**

Supplies and parts without Return Program agreement terms may be reset and remanufactured. However, the manufacturer's warranty does not cover any damage caused by non-genuine supplies or parts. Resetting counters on the supply or part without proper remanufacturing can cause damage to your printer. After resetting the supply or part counter, your printer may display an error indicating the presence of the reset item.

## Cleaning printer parts

### Cleaning the exterior of the printer

Regular maintenance of your printer is essential to ensure its longevity and optimal performance. When cleaning the printer, take the necessary precautions to avoid damage. Damage to the printer caused by improper handling is not covered by the printer warranty.

1. Turn off the printer, and then unplug the power cord from the electrical outlet.



#### **CAUTION—SHOCK HAZARD**

To avoid the risk of electrical shock when cleaning the exterior of the printer, unplug the power cord from the electrical outlet and disconnect all cables from the printer before proceeding.

2. Remove paper from the standard bin, the trays, and the multipurpose feeder or manual feeder.
3. Using a soft brush, remove any dust, lint, and pieces of paper around the printer.
4. Using a damp, soft, lint-free cloth, wipe the following areas:
  - Control panel
  - Standard bin
  - Trays
  - Multipurpose feeder or manual feeder
  - Front, sides, and rear of the printer

#### **Warning—Potential Damage**

- To avoid damaging the finish of the printer, do not use household cleaners or detergents.
- Do not use aerosol cleaners, as they may cause explosions or fires when used on electromechanical equipment.

5. Make sure that all areas of the printer are dry after cleaning.
6. Connect the power cord to the electrical outlet, and then turn on the printer.

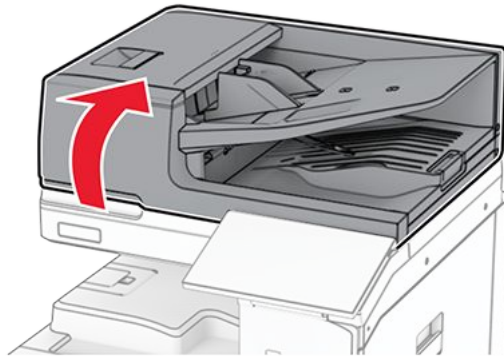


#### **CAUTION—POTENTIAL INJURY**

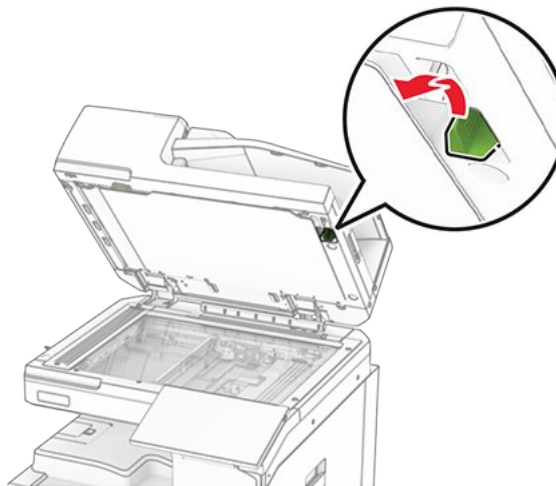
To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

## Cleaning the scanner

1. Open the scanner cover.

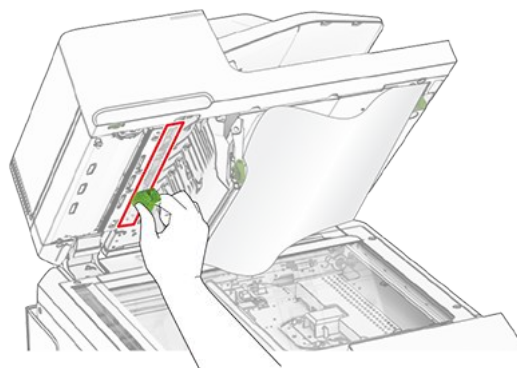


2. Remove the glass cleaner tool.



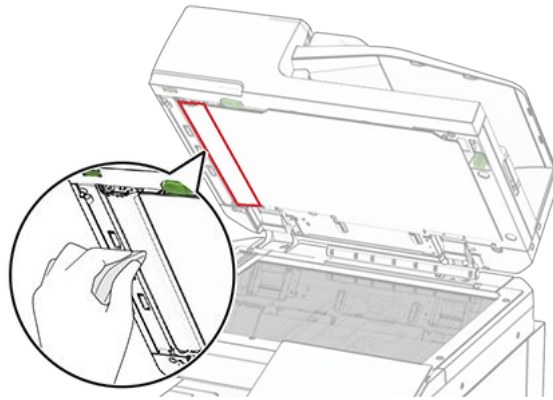
3. Open door A1.

4. Using the glass cleaner tool, wipe the ADF glass.

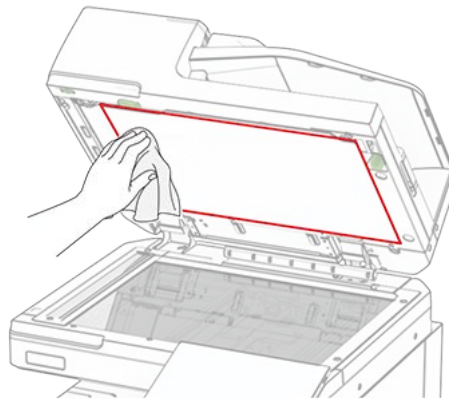


5. Close door A1.

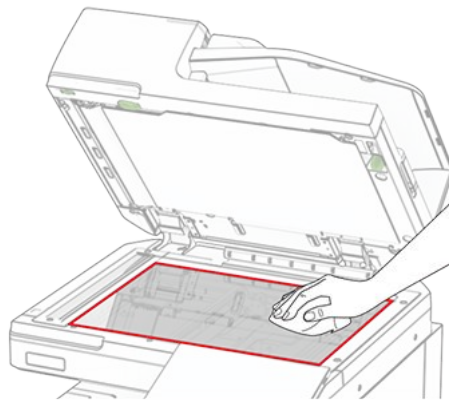
6. Using a damp, soft, lint-free cloth, wipe the following areas:
  - a. ADF glass pad



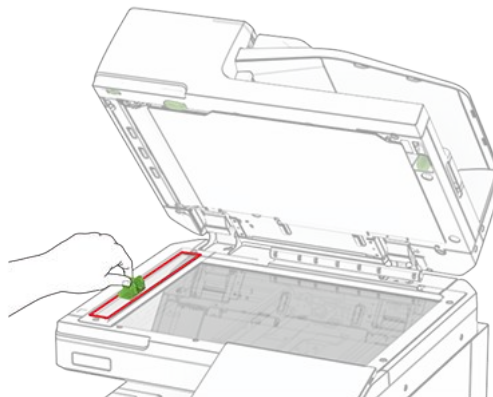
b. Scanner glass pad



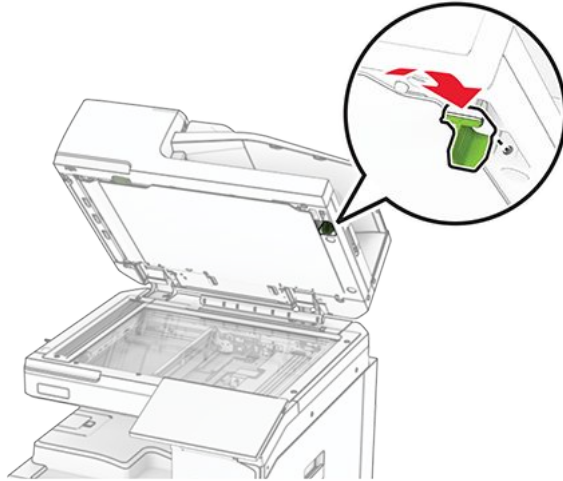
c. Scanner glass



7. Using the glass cleaner tool, wipe the ADF glass.



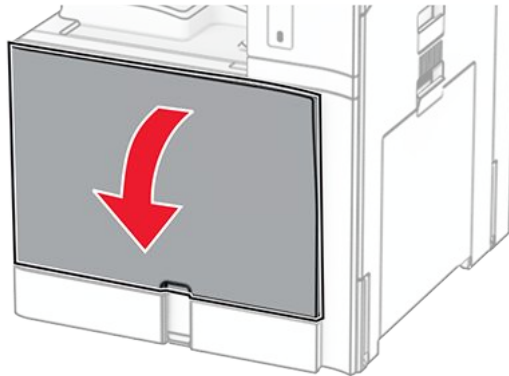
8. Return the glass cleaner tool to its place.



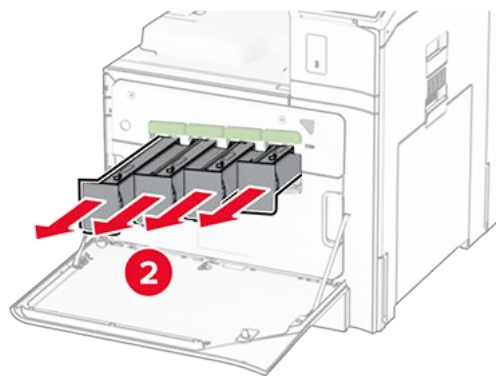
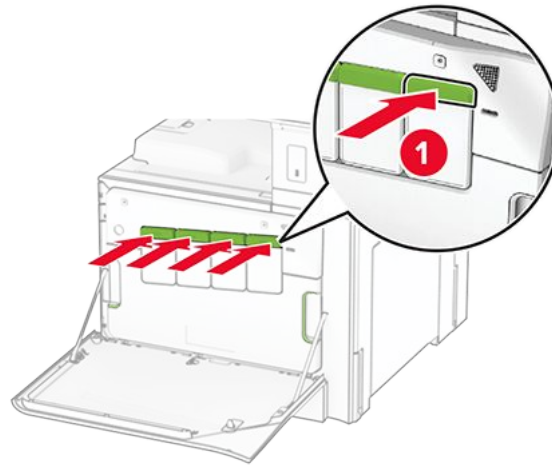
9. Close the scanner cover.

## Cleaning the printhead lenses

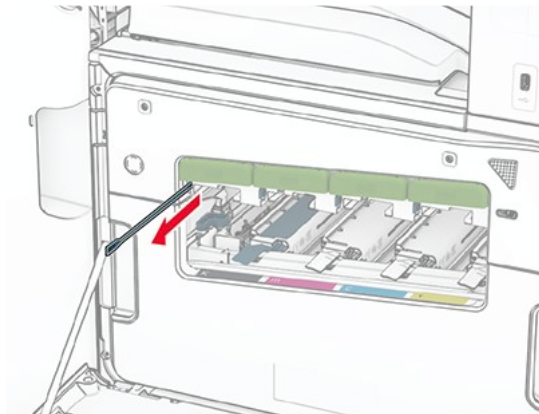
1. Open the front door.



2. Remove the toner cartridges.

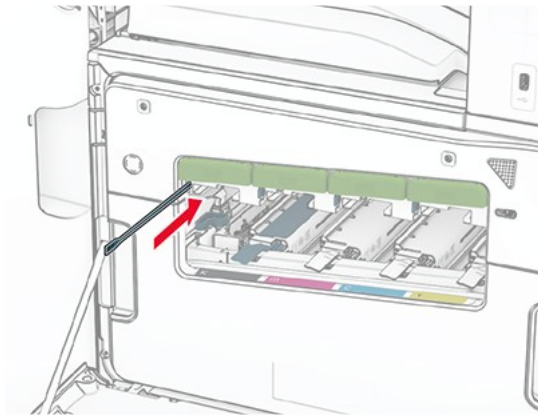


3. Gently pull out the wiper until it stops.

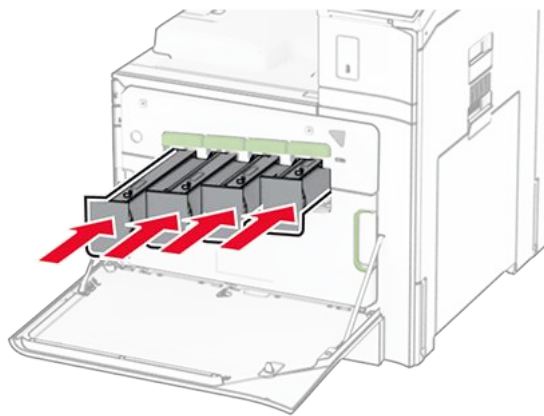


**Note:** The wiper does not detach from the printer.

4. Push the wiper back into the printhead until it stops.



5. Repeat [step 3](#) and [step 4](#) three times for each printhead.
6. Insert the toner cartridges.

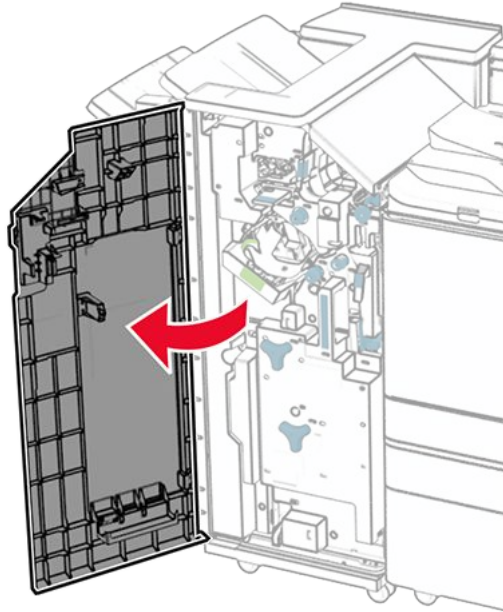


7. Close the front door.

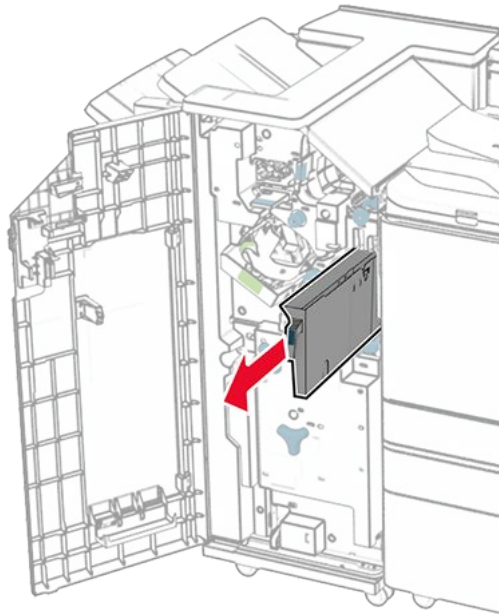
## Emptying the hole punch box

**Note:** Depending on the finisher installed, the appearance of the hole punch box may vary.

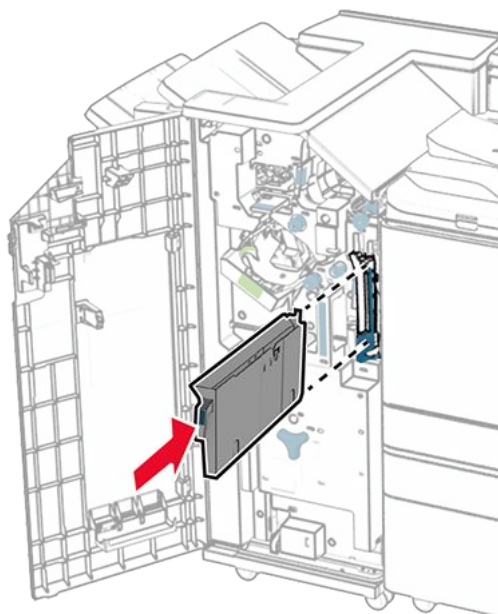
1. Open the finisher door.



2. Remove, and then empty the hole punch box.



3. Insert the hole punch box.



4. Close the finisher door.

## Saving energy and paper

### Configuring the power save mode settings

#### Sleep mode

1. From the control panel, navigate to **Settings** › **Device** › **Power Management** › **Timeouts** › **Sleep Mode**.
2. Set the amount of time that the printer stays idle before it enters **Sleep Mode**.

#### Hibernate mode

1. From the control panel, navigate to **Settings** › **Device** › **Power Management** › **Timeouts** › **Hibernate Timeout**.
2. Set the amount of time that the printer stays idle before it enters Hibernate mode.

#### Notes

- For **Hibernate Timeout** to work, set **Hibernate Timeout on Connection** to **Hibernate**.
- The Embedded Web Server is disabled when the printer is in Hibernate mode.

### Adjusting the brightness of the display

1. From the control panel, navigate to **Settings** › **Device** › **Preferences**.

2. In the **Screen Brightness** menu, adjust the setting.

## Conserving supplies

- Print on both sides of the paper.

**Note:** Two-sided printing is the default setting in the printer.

- Print multiple pages on a single sheet of paper.
- Use the preview feature to see how the document looks like before printing it.
- Print one copy of the document to check its content and format for accuracy.

## Moving the printer to another location



### CAUTION—POTENTIAL INJURY

If the printer weight is greater than 20 kg (44 lb), then it may require two or more people to lift it safely.



### CAUTION—POTENTIAL INJURY

To avoid the risk of fire or electrical shock, use only the power cord provided with this product or the manufacturer's authorized replacement.



### CAUTION—POTENTIAL INJURY

When moving the printer, follow these guidelines to avoid personal injury or printer damage:

- Make sure that all doors and trays are closed.
- Turn off the printer, and then unplug the power cord from the electrical outlet.
- Disconnect all cords and cables from the printer.
- If the printer has separate floor-standing optional trays or output options attached to it, then disconnect them before moving the printer.
- If the printer has a caster base, then carefully roll it to the new location. Use caution when passing over thresholds and breaks in flooring.
- If the printer does not have a caster base but is configured with optional trays or output options, then remove the output options and lift the printer off the trays. Do not try to lift the printer and any options at the same time.
- Always use the handholds on the printer to lift it.
- Any cart used to move the printer must have a surface able to support the full footprint of the printer.
- Any cart used to move the hardware options must have a surface able to support the dimensions of the options.
- Keep the printer in an upright position.
- Avoid severe jarring movements.
- Make sure that your fingers are not under the printer when you set it down.
- Make sure that there is adequate clearance around the printer.

**Note:** Damage to the printer caused by improper moving is not covered by the printer warranty.

# Troubleshoot a problem

## Print quality issues

### Print quality issues guide

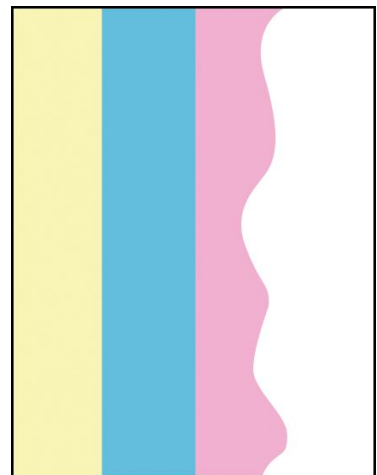
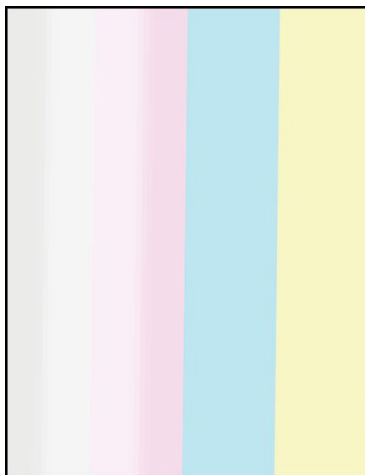
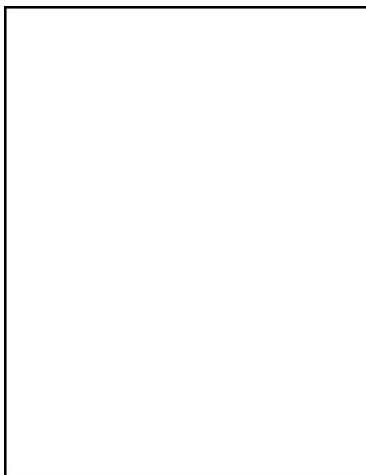
To prevent or resolve common print quality problems, see [Best practices for maintaining print quality on page 586](#).

Look for the image that matches your print quality issue. Click the link to see the troubleshooting steps.

#### Missing print

- Blank page
- Partially blank page

*Examples:*



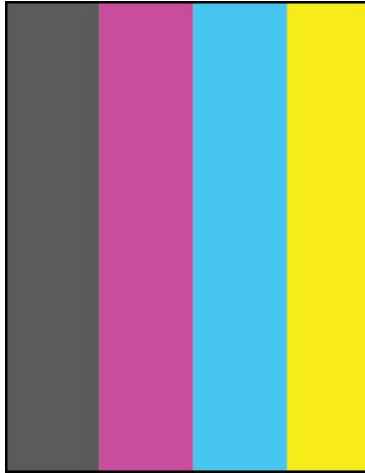
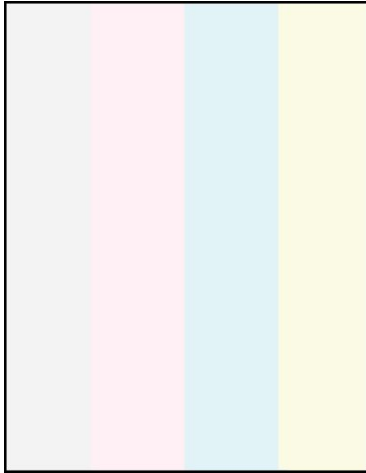
## Troubleshoot a problem

---

### Image is too light or too dark

- Light print
- Faded print
- Dark print

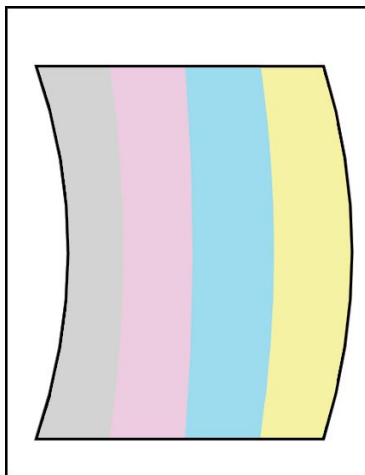
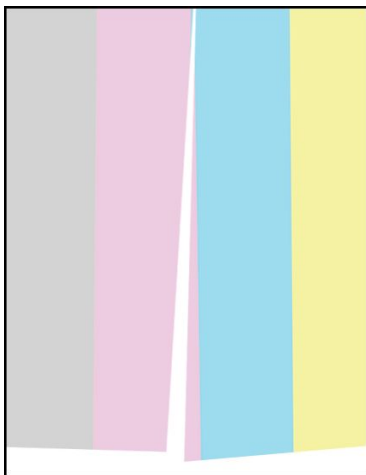
*Examples:*



### Folded, wrinkled, or curled paper

- Folded paper
- Wrinkled paper
- Curled paper

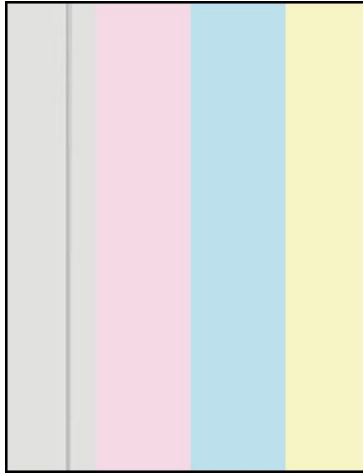
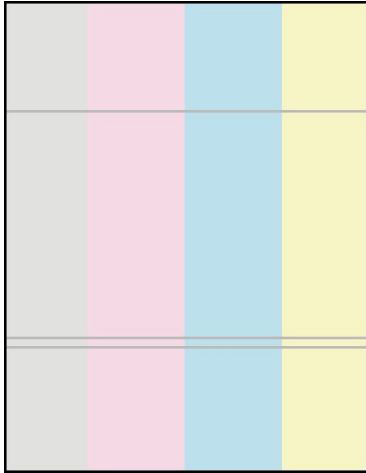
*Examples:*



### Dark vertical or horizontal lines

- Black lines
- Dark streaks
- Dark bands

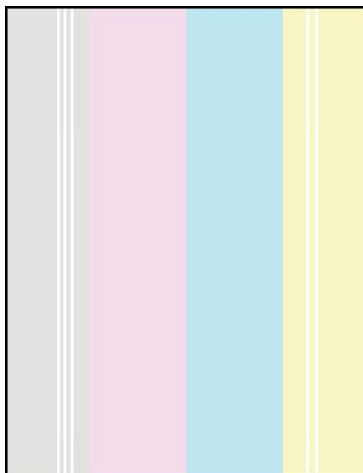
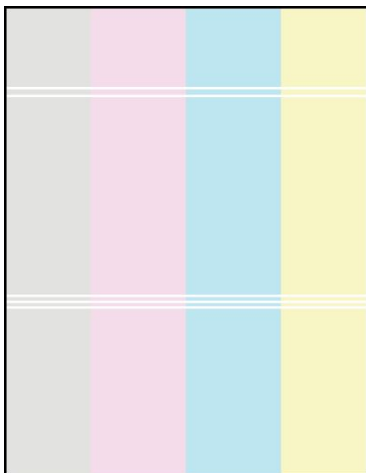
*Examples:*



### Light vertical or horizontal lines

- White lines
- Line streaks
- Light bands

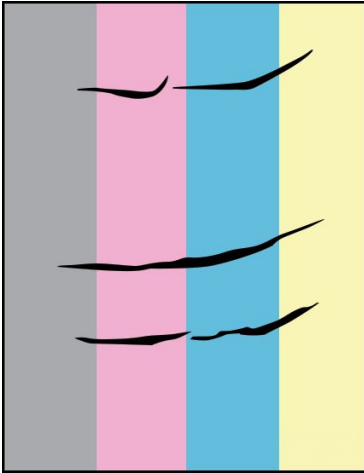
*Examples:*



### Repeating defects

- Repetitive marks
- Ghosting
- Identical marks at fixed intervals

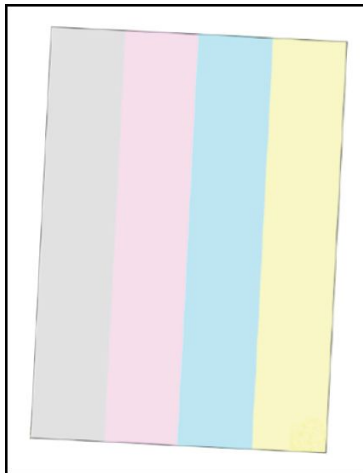
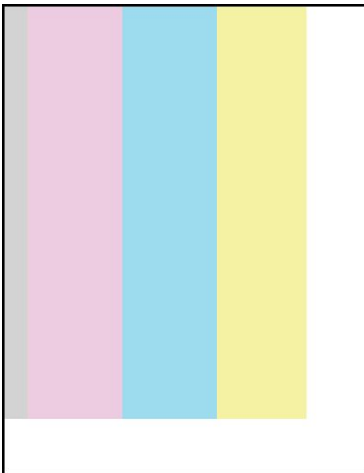
*Example:*



### Image is not correctly placed on page

- Incorrect margins
- Skewed print
- Tilted page

*Examples:*



# Troubleshoot a problem

## Gray or light background

- Shaded background
- Tinted background

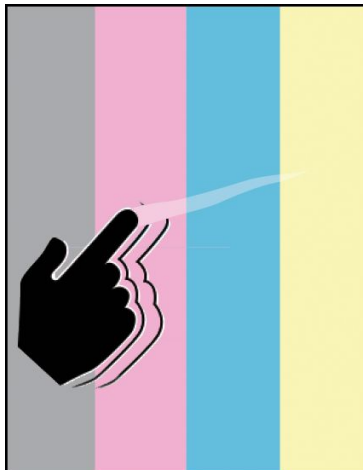
Examples:



## Toner easily rubs off

- Toner smear
- Poor fusing

Example:



### Mottled prints and dots

- Toner specks
- Grainy print

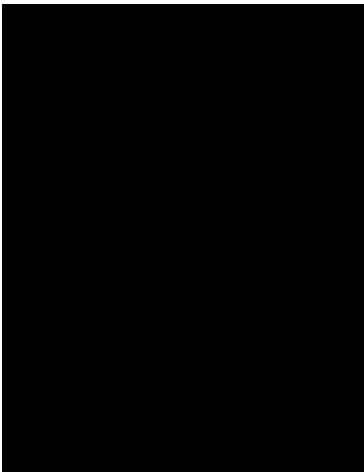
*Example:*



### Solid black or color pages

- Full page black or color print
- Blackout print

*Examples:*



# Troubleshoot a problem

## Compressed images appear on prints

- Stretched image
- Distorted print

Example:



## Fuzzy or blurry print

- Poor print resolution
- Low print sharpness

Example:



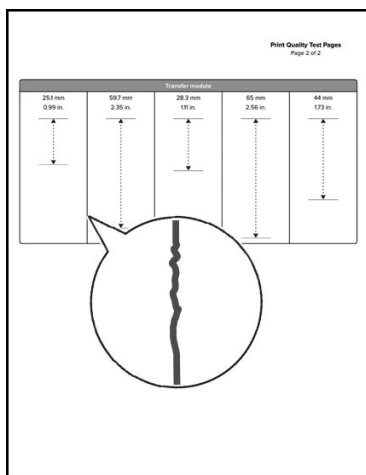
## Troubleshoot a problem

---

### Wiggly, wavy or distorted lines

- Warped lines
- Rippling lines

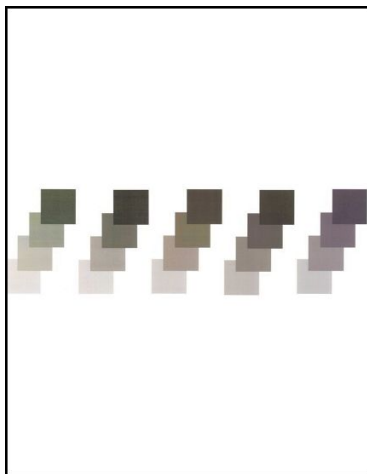
*Example:*



### Gray images have hints of red, yellow, and blue

- Unwanted color tint
- Red, yellow, or blue tints in grays

*Example:*



## Best practices for maintaining print quality

- Use only genuine print cartridges, toner cartridges, and fusers instead of third-party supplies.
- Use the correct paper type and size. Identify the recommended printable side of the paper before loading. Match the printer settings to the paper loaded.
- Choose high-quality paper made for laser printers and copiers. Use paper from an unopened package. Old paper absorbs moisture due to high humidity.

## Troubleshoot a problem

---

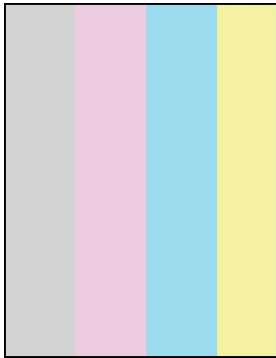
- Keep the default print settings unless changing them is necessary.
- If an issue occurs, then perform a manual Color Adjust before printing. Otherwise, let the printer adjust colors automatically when needed.
- Make sure the glass surface of the scanner is completely clean and free of dirt, dust, fingerprints, or any other substances that may affect scanning quality.
- Keep the imaging unit or imaging kit in its packaging until ready for use to minimize light exposure.
- Avoid touching the photoconductor drum or transfer belt and minimize its exposure to light.
- Place the printer on a flat, sturdy, and stable surface and within its temperature and humidity specifications.
- Plug the printer directly into an appropriately rated and properly grounded electrical outlet, not a power strip or surge protector.

## Factors that affect print quality output

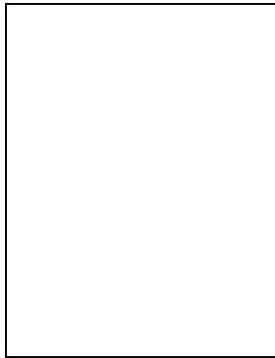
- Software used to send the file
  - Different programs, such as PowerPoint, Adobe, Edge, handle color differently. For example, Microsoft Office often uses RGB, while Adobe sends CMYK.
- Print driver selection
  - Use the latest Xerox driver selection for best results.
  - Avoid outdated third-party drivers.
- Operating system (OS)
  - Print output can vary by OS. For example, Windows, macOS, Linux, Android.
- Print job complexity
  - Long or complex jobs may impact print or copy quality.
  - If issues occur, then send smaller jobs or allow the printer to cool.
- Information technology policies of the company or organization
  - Policies may override user settings. For example, force black-and-white printing and enable the toner saver setting.
- Printer age and components
  - Old printers, toner cartridges, or other printer components can impact print or copy quality.
- Color differences between the computer screen and actual print
  - Monitors use RGB while printers use CMYK. Colors may not match exactly.

# Missing print

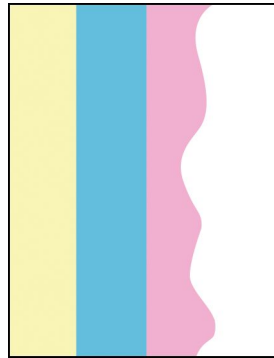
Expected print output



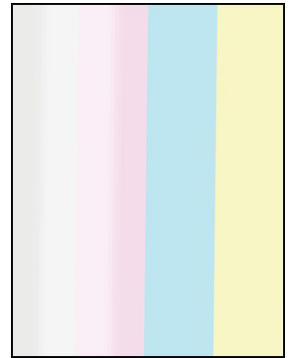
Defective print output



Defective print output



Defective print output



## Issue description

The printed page is completely blank or contains sections where content is partially missing.

## Troubleshooting steps

1. Print the **Print Quality Test Pages**, and then check if the defect on the test pages matches the defect shown in this topic. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**.

If the defect does not match the image shown in this topic, then see [Print quality issues guide on page 579](#) and look for the image that matches the defect.

### Notes

- Verify that the issue does not occur when using the scanner. Using the automatic document feeder, copy the first page of the **Print Quality Test Pages** to see if the issue occurs again. If it does, then see the **Scanning problems** section.
- Check the source file and print driver settings to make sure they are not causing the issue.

2. Check if the toner cartridges, color imaging kit, and black imaging unit are genuine supplies. If they are not genuine supplies, then contact your supplier.

**Note:** You can print the **Menu Settings Page** report to find the serial number of the supplies. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.

3. Adjust the toner darkness setting to **4**. From the control panel, navigate to **Settings > Print > Quality > Toner Darkness**.

### Notes

- Before changing the setting, print the Menu Settings Page report as a reference to restore custom settings. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.
- The default value for toner darkness is **4**.

4. Clean the printhead lenses. For more information, see [Cleaning the printhead lenses](#).

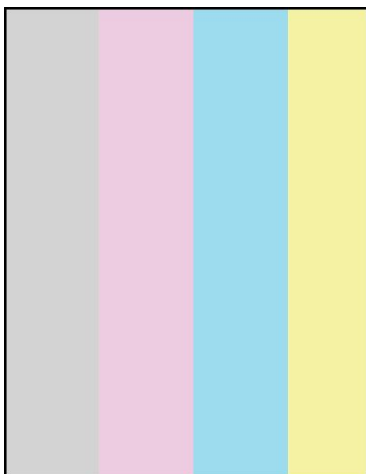
5. Initiate the color adjust process.
  - a. Open the front door, remove, and then insert the waste toner bottle. Close the front door. This action cleans the internal color adjust sensor.
  - b. From the control panel, navigate to **Settings > Print > Quality > Advanced Imaging > Color Adjust**.

**Note:** The color adjust process takes about one minute to complete.

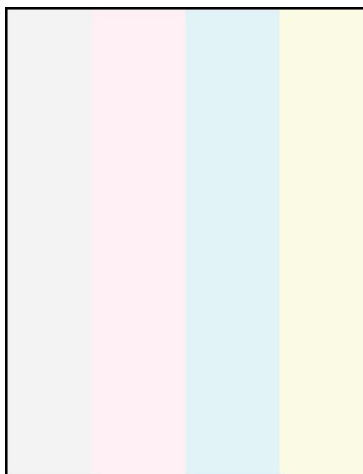
6. If your color print is only printing black, then do the following:
  - a. Check if black only mode is enabled. From the control panel, navigate to **Settings > Print > Quality > Print Mode**. If the setting is **Black and White**, then change it to **Color**.
  - b. Check the print driver settings. Make sure the driver is not set to print in black and white.
    - Legacy print driver
      - i. Open a document, and then click **File > Print > Printer Properties > Quality**.
      - ii. If the **Print in black and white** checkbox is enabled, then clear it.
    - XPSE driver
      - i. Open a document, and then click **File > Print > Properties**.
      - ii. In the XPSE dialog box, click **Color Printing**.
      - iii. If **Xerox Black and White** is enabled, then change it to **Color**.
7. Check the color imaging kit and the black imaging unit for improper installation.
  - a. If the print quality issue is occurring in black, then check the black imaging unit. For more information, see [Replacing the black imaging unit](#).
  - b. If the print quality issue is occurring in cyan, magenta, or yellow, then check the developer units. For more information, see [Replacing the color imaging kit](#).

## Image is too light or too dark

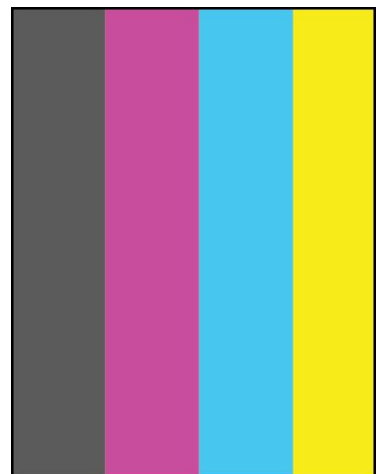
Expected print output



Defective print output



Defective print output



### Issue description

The printed output is significantly lighter or darker than expected, text and images appear faded or overly dark. In some cases, fine details are lost due to excessive darkness or insufficient contrast.

### Troubleshooting steps

1. Print the **Print Quality Test Pages**, and then check if the defect on the test pages matches the defect shown in this topic. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**.

If the defect does not match the image shown in this topic, then see [Print quality issues guide on page 579](#) and look for the image that matches the defect.

#### Notes

- Verify that the issue does not occur when using the scanner. Using the automatic document feeder, copy the first page of the **Print Quality Test Pages** to see if the issue occurs again. If it does, then see the **Scanning problems** section.
- Check the source file and print driver settings to make sure they are not causing the issue.

2. Check if the toner cartridges, color imaging kit, and black imaging unit are genuine supplies. If they are not genuine supplies, then contact your supplier.

**Note:** You can print the **Menu Settings Page** report to find the serial number of the supplies. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.

3. Adjust the toner darkness setting to **4**. From the control panel, navigate to **Settings > Print > Quality > Toner Darkness**.

#### Notes

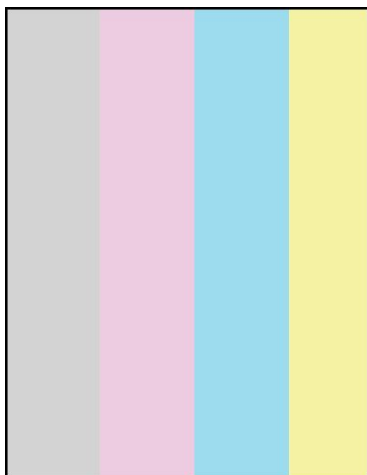
- Before changing the setting, print the Menu Settings Page report as a reference to restore custom settings. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.
- The default value for toner darkness is **4**.

4. Make sure that Color Saver is turned off. From the control panel, navigate to **Settings > Print > Quality > Color Saver**.
5. Clean the printhead lenses. For more information, see [Cleaning the printhead lenses](#).
6. Check the color imaging kit and the black imaging unit for improper installation.
  - a. If the print quality issue is occurring in black, then check the black imaging unit. For more information, see [Replacing the black imaging unit](#).
  - b. If the print quality issue is occurring in cyan, magenta, or yellow, then check the developer units. For more information, see [Replacing the color imaging kit](#).
7. Initiate the color adjust process.
  - a. Open the front door, remove, and then insert the waste toner bottle. Close the front door. This action cleans the internal color adjust sensor.
  - b. From the control panel, navigate to **Settings > Print > Quality > Advanced Imaging > Color Adjust**.

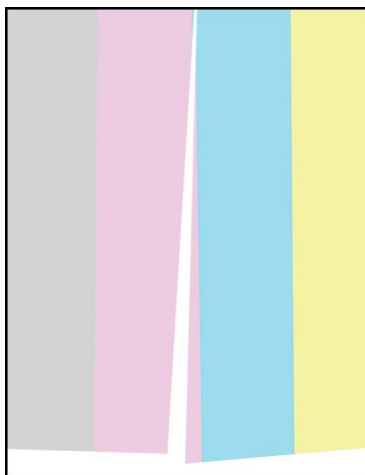
**Note:** The color adjust process takes about one minute to complete.

## Folded, wrinkled, or curled paper

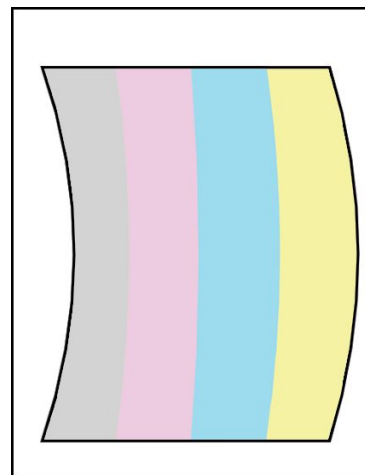
Expected print output



Defective print output



Defective print output



### Issue description

The printed pages have folds, wrinkles, or curled edges.

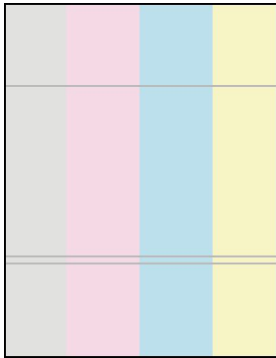
Folded, wrinkled, or curled paper is usually caused by a mismatch in printer settings or paper with excessive or uneven moisture.

### Troubleshooting steps

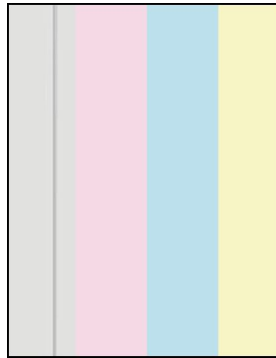
1. Make sure that the paper is loaded properly in the tray and the guides are adjusted to match the size of the paper loaded. Make sure that the stack height is below the maximum fill line. For more information, see [Loading the 500-sheet tray](#).
2. Check the paper loaded for the following:
  - The paper matches the paper size and type set in the printer. For more information, see [Setting the paper size and type on page 126](#).
  - The paper type loaded is supported. For more information, see [Supported paper types on page 97](#).
3. Remove paper from the tray or feeder and inspect for damage or defects. Fan the paper, flip it, and then reload. If the paper is damp, damaged, wavy, or curled, then replace it.

# Vertical or horizontal lines

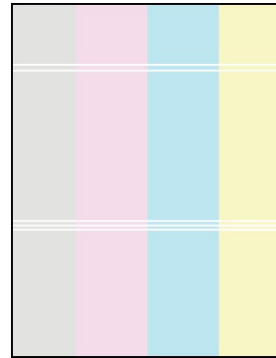
Defective print output



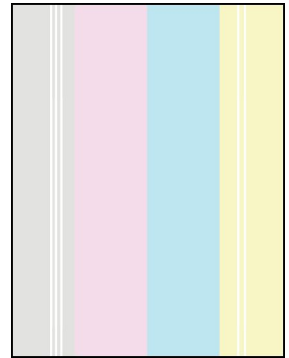
Defective print output



Defective print output



Defective print output



## Issue description

The printed page shows unwanted vertical or horizontal lines across the page, resulting in streaks or banding that affect image clarity.

## Troubleshooting steps

1. Print the **Print Quality Test Pages**, and then check if the defect on the test pages matches the defect shown in this topic. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**.

If the defect does not match the image shown in this topic, then see [Print quality issues guide on page 579](#) and look for the image that matches the defect.

### Notes

- Verify that the issue does not occur when using the scanner. Using the automatic document feeder, copy the first page of the **Print Quality Test Pages** to see if the issue occurs again. If it does, then see the **Scanning problems** section.
- Check the source file and print driver settings to make sure they are not causing the issue.

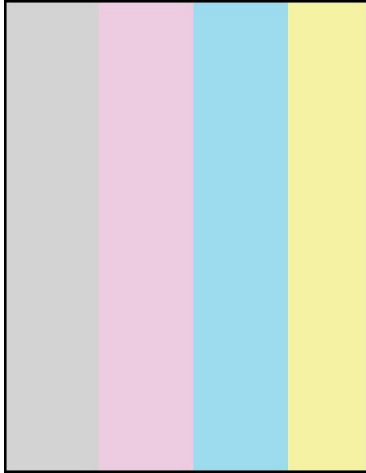
2. Check if the toner cartridges, color imaging kit, and black imaging unit are genuine supplies. If they are not genuine supplies, then contact your supplier.

**Note:** You can print the **Menu Settings Page** report to find the serial number of the supplies. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.

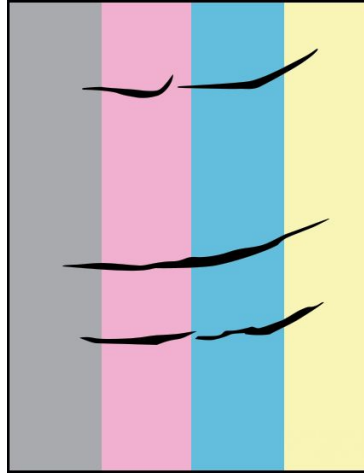
3. Clean the printhead lenses. For more information, see [Cleaning the printhead lenses](#).
4. Check the color imaging kit and the black imaging unit for improper installation.
  - a. If the print quality issue is occurring in black, then check the black imaging unit. For more information, see [Replacing the black imaging unit](#).
  - b. If the print quality issue is occurring in cyan, magenta, or yellow, then check the developer units. For more information, see [Replacing the color imaging kit](#).

## Repeating defects

Expected print output



Defective print output



### Issue description

The printed page shows the same mark or spot appearing over and over at equal distances down the page.

### Troubleshooting steps

1. Print the **Print Quality Test Pages**, and then check if the defect on the test pages matches the defect shown in this topic. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**.

If the defect does not match the image shown in this topic, then see [Print quality issues guide on page 579](#) and look for the image that matches the defect.

#### Notes

- Verify that the issue does not occur when using the scanner. Using the automatic document feeder, copy the first page of the **Print Quality Test Pages** to see if the issue occurs again. If it does, then see the **Scanning problems** section.
- Check the source file and print driver settings to make sure they are not causing the issue.

2. Check if the toner cartridges, color imaging kit, and black imaging unit are genuine supplies. If they are not genuine supplies, then contact your supplier.

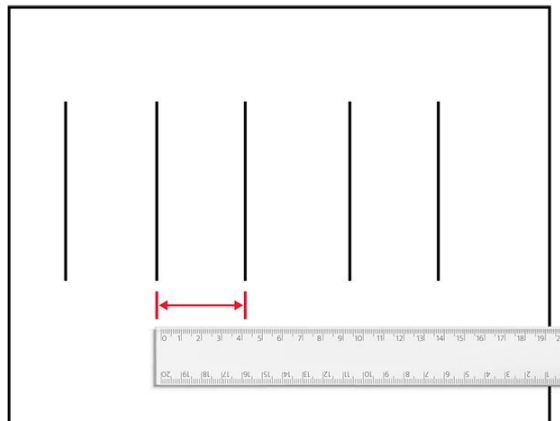
**Note:** You can print the **Menu Settings Page** report to find the serial number of the supplies. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.

3. Change the print resolution setting to 1200 dpi. From the control panel, navigate to **Settings > Print > Quality > Print Resolution**.

### Notes

- Before changing the setting, print the Menu Settings Page report as a reference to restore custom settings. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.
- Printing with this resolution limits the maximum speed of the printer.
- If using this setting does not resolve the issue, then revert to 600 dpi.

4. Measure the distance between the repeating defects using a ruler. If the distances are small, marking the first defect and the second defect with a pencil or pen will make them easier to measure.



5. Match the distance between the repeating defect to the number below to determine next steps.

Distance between defects	Part to replace
1.4 mm (1/16 in.) 28 mm (1-1/16 in.) 38 mm (1-1/2 in.) 42 mm (1-5/8 in.) 44 mm (1-11/16 in.) 52 mm (2-1/16 in.) 94 mm (3-11/16 in.)	<ul style="list-style-type: none"> <li>◦ If the defect occurs in black, then replace the black imaging unit.</li> <li>◦ If the defect occurs in cyan, magenta, or yellow, then replace the color imaging kit.</li> </ul>
95 mm (3-3/4 in.) 110 mm (4-5/16 in.)	Fuser
31 mm (1-1/4 in.) 38 mm (1-1/2 in.) 44 mm (1-11/16 in.) 55 mm (2-1/8 in.) 80 mm (3-5/16 in.)	Transfer module  <div style="background-color: #f0f0f0; padding: 5px;"> <b>Note:</b> Only an authorized service technician can replace this part. Contact <a href="#">customer support</a>.                     </div>

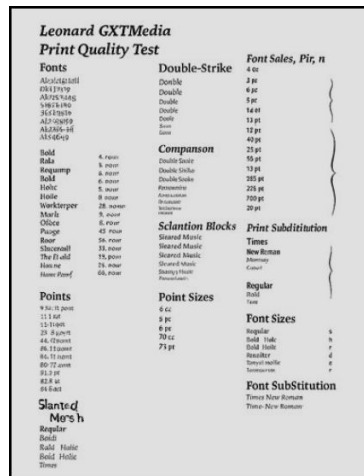
Distance between defects	Part to replace
79 mm (3-5/16 in.)	Second transfer roller
	<p><b>Note:</b> Only an authorized service technician can replace this part. Contact <a href="#">customer support</a>.</p>

## Gray or light background

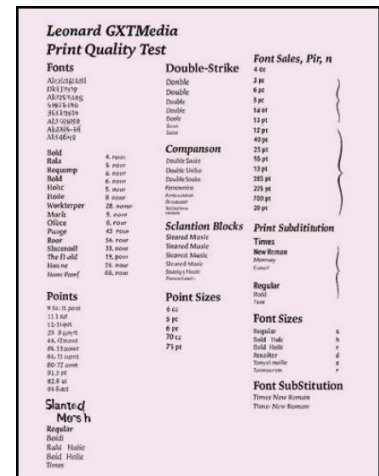
Expected print output



Defective print output



Defective print output



## Issue description

The printed page has a light to medium gray tint or shaded background that covers the entire sheet or a large portion of it.

## Troubleshooting steps

1. Print the **Print Quality Test Pages**, and then check if the defect on the test pages matches the defect shown in this topic. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**.

If the defect does not match the image shown in this topic, then see [Print quality issues guide on page 579](#) and look for the image that matches the defect.

### Notes

- Verify that the issue does not occur when using the scanner. Using the automatic document feeder, copy the first page of the **Print Quality Test Pages** to see if the issue occurs again. If it does, then see the **Scanning problems** section.
- Check the source file and print driver settings to make sure they are not causing the issue.

2. Check if the toner cartridges, color imaging kit, and black imaging unit are genuine supplies. If they are not genuine supplies, then contact your supplier.

## Troubleshoot a problem

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**Note:** You can print the **Menu Settings Page** report to find the serial number of the supplies. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.

3. Adjust the toner darkness setting to **4**. From the control panel, navigate to **Settings > Print > Quality > Toner Darkness**.

### Notes

- Before changing the setting, print the Menu Settings Page report as a reference to restore custom settings. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.
- The default value for toner darkness is **4**.

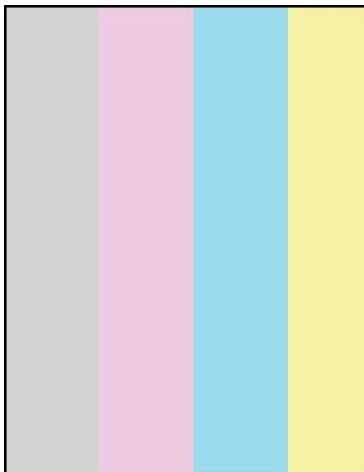
4. Clean the printhead lenses. For more information, see [Cleaning the printhead lenses](#).
5. Initiate the color adjust process.
  - a. Open the front door, remove, and then insert the waste toner bottle. Close the front door. This action cleans the internal color adjust sensor.
  - b. From the control panel, navigate to **Settings > Print > Quality > Advanced Imaging > Color Adjust**.

**Note:** The color adjust process takes about one minute to complete.

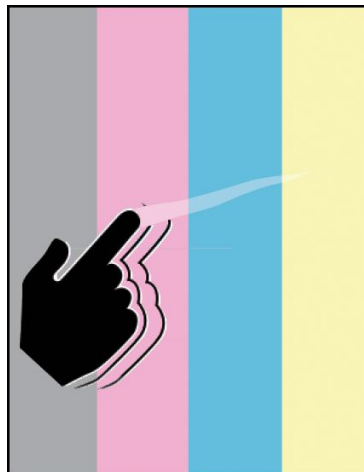
6. Check the color imaging kit and the black imaging unit for improper installation.
  - a. If the print quality issue is occurring in black, then check the black imaging unit. For more information, see [Replacing the black imaging unit](#).
  - b. If the print quality issue is occurring in cyan, magenta, or yellow, then check the developer units. For more information, see [Replacing the color imaging kit](#).

## Toner easily rubs off

Expected print output



Defective print output



### Issue description

Printed text or images can be wiped or rubbed off the page easily, leaving smudges or blank spots.

If the toner is rubbing off too easily, then the printer setting likely does not match the paper you are using.

### Troubleshooting steps

1. Check the paper loaded for the following:
  - The paper matches the paper size and type set in the printer. For more information, see [Setting the paper size and type on page 126](#).
  - The paper type loaded is supported. For more information, see [Supported paper types on page 97](#).
2. Print the **Print Quality Test Pages**, and then check if the defect on the test pages matches the defect shown in this topic. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**.

If the defect does not match the image shown in this topic, then see [Print quality issues guide on page 579](#) and look for the image that matches the defect.

#### Notes

- Verify that the issue does not occur when using the scanner. Using the automatic document feeder, copy the first page of the **Print Quality Test Pages** to see if the issue occurs again. If it does, then see the **Scanning problems** section.
- Check the source file and print driver settings to make sure they are not causing the issue.

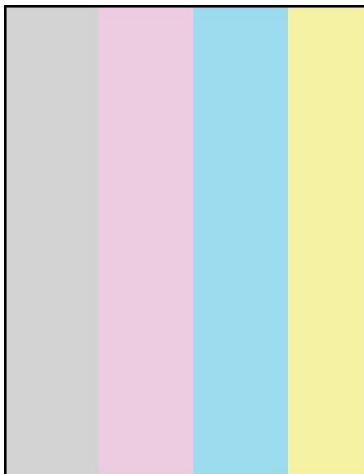
3. Check if the toner cartridges, color imaging kit, and black imaging unit are genuine supplies. If they are not genuine supplies, then contact your supplier.

**Note:** You can print the **Menu Settings Page** report to find the serial number of the supplies. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.

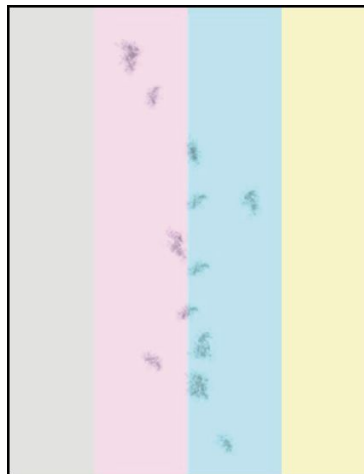
4. Remove paper from the tray or feeder and inspect for damage or defects. Fan the paper, flip it, and then reload. If the paper is damp, damaged, wavy, or curled, then replace it.

### Mottled prints and dots

Expected print output



Defective print output



### Issue description

The printed page looks uneven, with patchy or blotchy areas and random dots or specks scattered across the sheet.

### Troubleshooting steps

1. Print the **Print Quality Test Pages**, and then check if the defect on the test pages matches the defect shown in this topic. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**.

If the defect does not match the image shown in this topic, then see [Print quality issues guide on page 579](#) and look for the image that matches the defect.

#### Notes

- Verify that the issue does not occur when using the scanner. Using the automatic document feeder, copy the first page of the **Print Quality Test Pages** to see if the issue occurs again. If it does, then see the **Scanning problems** section.
- Check the source file and print driver settings to make sure they are not causing the issue.

2. Check if the toner cartridges, color imaging kit, and black imaging unit are genuine supplies. If they are not genuine supplies, then contact your supplier.

**Note:** You can print the **Menu Settings Page** report to find the serial number of the supplies. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.

3. Adjust the toner darkness setting to **4**. From the control panel, navigate to **Settings > Print > Quality > Toner Darkness**.

#### Notes

- Before changing the setting, print the Menu Settings Page report as a reference to restore custom settings. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.
- The default value for toner darkness is **4**.

4. Check the color imaging kit and the black imaging unit for improper installation.
  - a. If the print quality issue is occurring in black, then check the black imaging unit. For more information, see [Replacing the black imaging unit](#).
  - b. If the print quality issue is occurring in cyan, magenta, or yellow, then check the developer units. For more information, see [Replacing the color imaging kit](#).
5. Initiate the color adjust process.
  - a. Open the front door, remove, and then insert the waste toner bottle. Close the front door. This action cleans the internal color adjust sensor.
  - b. From the control panel, navigate to **Settings > Print > Quality > Advanced Imaging > Color Adjust**.

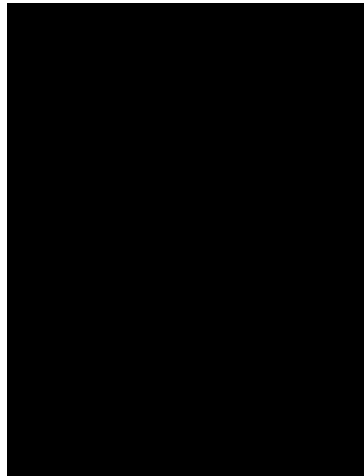
**Note:** The color adjust process takes about one minute to complete.

# Solid black or color pages

Expected print output



Defective print output



Defective print output



## Issue description

The printed page comes out fully black with no visible text or images or fully colored in magenta, yellow, or cyan.

## Troubleshooting steps

1. Print the **Print Quality Test Pages**, and then check if the defect on the test pages matches the defect shown in this topic. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**.

If the defect does not match the image shown in this topic, then see [Print quality issues guide on page 579](#) and look for the image that matches the defect.

### Notes

- Verify that the issue does not occur when using the scanner. Using the automatic document feeder, copy the first page of the **Print Quality Test Pages** to see if the issue occurs again. If it does, then see the **Scanning problems** section.
- Check the source file and print driver settings to make sure they are not causing the issue.

2. Check if the toner cartridges, color imaging kit, and black imaging unit are genuine supplies. If they are not genuine supplies, then contact your supplier.

**Note:** You can print the **Menu Settings Page** report to find the serial number of the supplies. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.

3. Check the color imaging kit and the black imaging unit for improper installation.
  - a. If the print quality issue is occurring in black, then check the black imaging unit. For more information, see [Replacing the black imaging unit](#).
  - b. If the print quality issue is occurring in cyan, magenta, or yellow, then check the developer units. For more information, see [Replacing the color imaging kit](#).

# Compressed images on prints

Expected print output



Defective print output



## Issue description

Some images on the printed page look squished or compressed, making them appear smaller or distorted compared to their original shape.

## Troubleshooting steps

1. Print the **Print Quality Test Pages**, and then check if the defect on the test pages matches the defect shown in this topic. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**.

If the defect does not match the image shown in this topic, then see [Print quality issues guide on page 579](#) and look for the image that matches the defect.

### Notes

- Verify that the issue does not occur when using the scanner. Using the automatic document feeder, copy the first page of the **Print Quality Test Pages** to see if the issue occurs again. If it does, then see the **Scanning problems** section.
- Check the source file and print driver settings to make sure they are not causing the issue.

2. Check if the toner cartridges, color imaging kit, and black imaging unit are genuine supplies. If they are not genuine supplies, then contact your supplier.

**Note:** You can print the **Menu Settings Page** report to find the serial number of the supplies. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.

3. Check the color imaging kit and the black imaging unit for improper installation.
  - a. If the print quality issue is occurring in black, then check the black imaging unit. For more information, see [Replacing the black imaging unit](#).
  - b. If the print quality issue is occurring in cyan, magenta, or yellow, then check the developer units. For more information, see [Replacing the color imaging kit](#).

# Fuzzy or blurry print

Expected print output



Defective print output



## Issue description

Printed text or images look unclear, smudged, or out of focus instead of sharp and crisp. This makes the output hard to read or gives graphics a fuzzy appearance.

## Troubleshooting steps

1. Print the **Print Quality Test Pages**, and then check if the defect on the test pages matches the defect shown in this topic. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**.

If the defect does not match the image shown in this topic, then see [Print quality issues guide on page 579](#) and look for the image that matches the defect.

### Notes

- Verify that the issue does not occur when using the scanner. Using the automatic document feeder, copy the first page of the **Print Quality Test Pages** to see if the issue occurs again. If it does, then see the **Scanning problems** section.
- Check the source file and print driver settings to make sure they are not causing the issue.

2. Check if the toner cartridges, color imaging kit, and black imaging unit are genuine supplies. If they are not genuine supplies, then contact your supplier.

**Note:** You can print the **Menu Settings Page** report to find the serial number of the supplies. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.

3. Adjust the toner darkness setting to **4**. From the control panel, navigate to **Settings > Print > Quality > Toner Darkness**.

### Notes

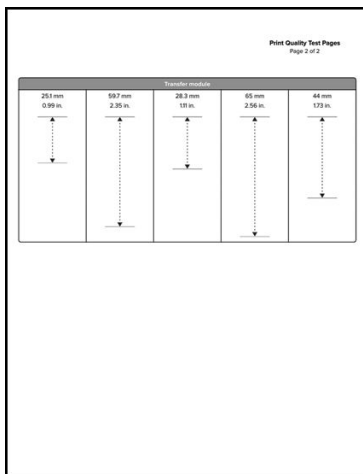
- Before changing the setting, print the Menu Settings Page report as a reference to restore custom settings. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.
- The default value for toner darkness is 4.

4. Clean the printhead lenses. For more information, see [Cleaning the printhead lenses](#).
5. Initiate the color adjust process.
  - a. Open the front door, remove, and then insert the waste toner bottle. Close the front door. This action cleans the internal color adjust sensor.
  - b. From the control panel, navigate to **Settings > Print > Quality > Advanced Imaging > Color Adjust**.

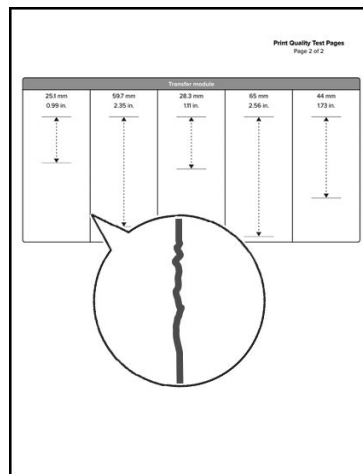
**Note:** The color adjust process takes about one minute to complete.

## Wiggly, wavy, or distorted lines and text

Expected print output



Defective print output



## Issue description

The printed page shows lines or text that appear wavy, uneven, or distorted instead of straight and sharp.

## Troubleshooting steps

Print the **Print Quality Test Pages**, and then check if the defect on the test pages matches the defect shown in this topic. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**.

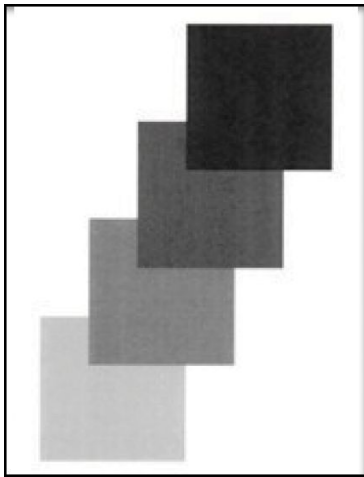
If the defect does not match the image shown in this topic, then see [Print quality issues guide on page 579](#) and look for the image that matches the defect.

### Notes

- Verify that the issue does not occur when using the scanner. Using the automatic document feeder, copy the first page of the **Print Quality Test Pages** to see if the issue occurs again. If it does, then see the **Scanning problems** section.
- Check the source file and print driver settings to make sure they are not causing the issue.

## Gray images have hints of red, yellow, and blue

Expected print output



Defective print output



### Issue description

When a page has gray images or shaded backgrounds, the printed output shows unwanted color tints, such as hints or red, yellow, or blue. Areas that should appear gray instead look slightly colored or uneven in tone.

### Troubleshooting steps

1. Check if the RGB settings are set to **Display - True Black**.
  - a. From the control panel, navigate to **Settings > Print > Quality > Advanced Imaging**, and then set **Color Correction** to **Manual**.
  - b. Select **Color Correction Content**, and then check if **RGB Image**, **RGB Text**, and **RGB Graphics** are set to **Display - True Black**.
2. Print the **Print Quality Test Pages**, and then check if the defect on the test pages matches the defect shown in this topic. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**.

If the defect does not match the image shown in this topic, then see [Print quality issues guide on page 579](#) and look for the image that matches the defect.

### Notes

- Verify that the issue does not occur when using the scanner. Using the automatic document feeder, copy the first page of the **Print Quality Test Pages** to see if the issue occurs again. If it does, then see the **Scanning problems** section.
- Check the source file and print driver settings to make sure they are not causing the issue.

3. Check if the toner cartridges, color imaging kit, and black imaging unit are genuine supplies. If they are not genuine supplies, then contact your supplier.

**Note:** You can print the **Menu Settings Page** report to find the serial number of the supplies. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.

4. Adjust the toner darkness setting to **4**. From the control panel, navigate to **Settings > Print > Quality > Toner Darkness**.

### Notes

- Before changing the setting, print the Menu Settings Page report as a reference to restore custom settings. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.
- The default value for toner darkness is **4**.

5. Clean the printhead lenses. For more information, see [Cleaning the printhead lenses](#).
6. Initiate the color adjust process.
  - a. Open the front door, remove, and then insert the waste toner bottle. Close the front door. This action cleans the internal color adjust sensor.
  - b. From the control panel, navigate to **Settings > Print > Quality > Advanced Imaging > Color Adjust**.

**Note:** The color adjust process takes about one minute to complete.

## Printer error codes


Error codes	Error message	Solution
2.01	Wait for supplies.	Select <b>Cancel Job</b> and order the needed supply. For more information, see the <b>Ordering parts and supplies</b> section.
3.01	The standard bin is full.	Remove the paper from the bin, and then select <b>Continue</b> .
3.02, 3.03, 3.04	Remove paper from bin [x].	Remove the paper from the bin, and then select <b>Continue</b> .
7.13, 7.23, 7.33, 7.43	Insert tray [x].	Insert the indicated tray.
8.01	Close the front door.	Keep the front door closed unless performing maintenance.
8.02, 8.03, 8.04, 8.05, 8.08, 8.10, 8.11	Close door [x].	Keep the indicated door closed unless performing maintenance.

## Troubleshoot a problem

Error codes	Error message	Solution
8.06	Reattach the 1500-sheet tray.	Make sure that the tray is properly attached to the printer.
8.07	Reattach staple finisher.	Make sure that the finisher is properly attached to the printer.
8.08	Close paper transport cover F.	Keep the cover closed unless performing maintenance.
8.09	Close paper transport cover G.	
9	Printer had to restart. Last job may be incomplete.	Select <b>Continue</b> to clear the message and continue printing.
11.11, 11.21, 11.31, 11.41, 11.51, 11.81, 11.91	Load <source/> with <type/> <size/>.	Load the indicated tray with paper. For more information, see the <b>Loading paper and specialty media</b> section.
11.12, 11.22, 11.32, 11.42, 11.82, 11.92	Load <source/> with <type/> <size/> <orientation/>.	
12.11, 12.21, 12.31, 12.32, 12.41, 12.51, 12.91	Change <source/> to <type/> <size/>.	Pull out the indicated tray, remove paper, and then load the correct paper type and size. For more information, see the <b>Loading paper and specialty media</b> section.
12.12, 12.22, 12.32, 12.42, 12.92	Change <source/> to <type/> <size/> <orientation/>.	
14.1, 14.2	[pick up text from 'data1' and 'data2 but not 'userMessage1' and 'userMessage2']	Write down the message, and then contact your system administrator.
31.00	Hole punch box missing or full.	<ol style="list-style-type: none"> <li>1. Open door H.</li> <li>2. Remove the hole punch box. <div data-bbox="906 1489 1417 1579" style="background-color: #f0f0f0; padding: 5px; margin: 5px 0;"> <p><b>Note:</b> If the hole punch box is full, then empty it.</p> </div> </li> <li>3. Insert the hole punch box.</li> <li>4. Close door H.</li> </ol>

## Troubleshoot a problem

Error codes	Error message	Solution
31.35, 31.35A, 31.35B	Reinstall the missing or unresponsive waste toner bottle.	<ol style="list-style-type: none"> <li>1. Open the front door.</li> <li>2. Remove the waste toner bottle.</li> </ol> <p><b>Note:</b> To avoid spilling the toner, place the bottle in an upright position.</p> <ol style="list-style-type: none"> <li>3. Insert the waste toner bottle.</li> <li>4. Close the front door.</li> </ol>
31.40z, 31.41z, 31.42z, 31.43z, 43.40z, 43.41z	Reinstall missing or unresponsive [color] toner cartridge.	<ol style="list-style-type: none"> <li>1. Open the front door.</li> <li>2. Remove the cartridge.</li> <li>3. Insert the cartridge.</li> <li>4. Close the front door.</li> </ol>
31.60z, 43.60z	Reinstall missing or unresponsive black imaging unit.	<ol style="list-style-type: none"> <li>1. Open the front door.</li> <li>2. Remove the toner cartridges.</li> <li>3. Remove the waste toner bottle.</li> </ol> <p><b>Note:</b> To avoid spilling the toner, place the bottle in an upright position.</p> <ol style="list-style-type: none"> <li>4. Remove the imaging kit.</li> </ol> <p><b>Warning—Potential Damage</b> Do not expose the imaging kit to direct light. Extended exposure to light may cause print quality problems.</p> <p><b>Warning—Potential Damage</b> Do not touch the photoconductor drum. Doing so may affect the quality of future print jobs.</p> <ol style="list-style-type: none"> <li>5. Unlock, and then remove the black imaging unit.</li> <li>6. Insert the black imaging unit, and then lock it in place.</li> <li>7. Insert the imaging kit until it is fully seated.</li> <li>8. Insert the waste toner bottle.</li> <li>9. Insert the toner cartridges.</li> <li>10. Close the front door.</li> </ol>

Error codes	Error message	Solution
31.64z, 43.64z	Reinstall missing, unplugged, or unresponsive color imaging kit.	<ol style="list-style-type: none"> <li>1. Open the front door.</li> <li>2. Remove the toner cartridges.</li> <li>3. Remove the waste toner bottle.</li> </ol> <p><b>Note:</b> To avoid spilling the toner, place the bottle in an upright position.</p> <ol style="list-style-type: none"> <li>4. Remove the imaging kit.</li> </ol> <p><b>Warning—Potential Damage</b> Do not expose the imaging kit to direct light. Extended exposure to light may cause print quality problems.</p> <p><b>Warning—Potential Damage</b> Do not touch the photoconductor drum. Doing so may affect the quality of future print jobs.</p> <ol style="list-style-type: none"> <li>5. Insert the imaging kit until it is fully seated.</li> <li>6. Insert the waste toner bottle.</li> <li>7. Insert the toner cartridges.</li> <li>8. Close the front door.</li> </ol>
31.80z	Reinstall missing or unresponsive fuser.	<ol style="list-style-type: none"> <li>1. Open door B.</li> </ol> <p> <b>CAUTION—HOT SURFACE</b> The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.</p> <ol style="list-style-type: none"> <li>2. Unlock, and then remove the fuser.</li> <li>3. Insert the fuser, and then lock it in place.</li> <li>4. Close door B.</li> </ol>
	Replace unsupported [color] toner cartridge.	For more information, see <a href="#">Toner cartridge supplies plan mismatch</a> .
32.40p, 32.41p, 32.42p, 32.43p	Reinstall the used [color] cartridge.	<ol style="list-style-type: none"> <li>1. Open the front door.</li> <li>2. Remove the toner cartridge.</li> <li>3. Insert the toner cartridge.</li> <li>4. Close the front door.</li> </ol>

## Troubleshoot a problem

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Error codes	Error message	Solution
32.40z, 32.41z, 32.42z, 32.43z	Replace unsupported [color] toner cartridge.	For more information, see <a href="#">Replacing a toner cartridge on page 528</a> .
32.60z	Replace unsupported black imaging unit.	For more information, see <a href="#">Replacing the black imaging unit</a> .
32.65z	Replace unsupported color imaging kit.	For more information, see <a href="#">Replacing the color imaging kit</a> .
33.40z, 33.41z, 33.42z, 33.43z	Refilled regular [color] cartridge	For more information, see <a href="#">Refilled regular [color] cartridge on page 677</a> .
33.60z	Non-genuine black imaging unit, see <i>User's Guide</i> .	For more information, see <a href="#">Non-Lexmark supply</a> or <a href="#">Non-Xerox supply</a> .
33.64z	Non-genuine color imaging kit, see <i>User's Guide</i> .	
34	Paper too short.	Set the paper size setting to match the paper loaded in the tray. From the control panel, navigate to <b>Settings &gt; Paper &gt; Tray &gt; Configuration &gt; Paper Size/Type</b> .
37.1	Insufficient memory to collate job.	Try either of the following: <ul style="list-style-type: none"><li>• Select <b>Continue</b> to print the part of the job that is stored and to begin collating the rest of the print job.</li><li>• Cancel the current print job.</li></ul>
37.3	Insufficient memory, some held jobs were deleted.	Select <b>Continue</b> to clear the message and continue printing.
38.1	Memory full.	Try one or more of the following: <ul style="list-style-type: none"><li>• Select <b>Continue</b> to clear the message and continue printing.</li><li>• Cancel the current print job.</li><li>• Install more printer memory.</li><li>• Reduce the number of pages in the print job.</li></ul>

## Troubleshoot a problem

Error codes	Error message	Solution
39.1	Complex page, some data may not have printed.	<p>Try one or more of the following:</p> <ul style="list-style-type: none"> <li>• Select <b>Continue</b> to clear the message and continue printing.</li> <li>• Cancel the current print job.</li> <li>• Install more printer memory.</li> <li>• Reduce the complexity and size of the print job before sending it to print again.</li> <li>• Reduce the number of pages in the print job.</li> <li>• Reduce the number and size of any downloaded fonts.</li> <li>• Delete any unnecessary fonts or macros from the print job.</li> <li>• Reduce the number of graphics in the print job.</li> </ul>
42.yyC, 42.yyK, 42.yyM, 42.yyY	Replace [color] toner cartridge, printer region mismatch.	For more information, see <a href="#">Replace cartridge, printer region mismatch on page 677</a> .
43.40Y, 43.41Y, 43.42Y, 43.43Y	Reinstall [color] toner cartridge.	<ol style="list-style-type: none"> <li>1. Open the front door.</li> <li>2. Remove the cartridge.</li> <li>3. Insert the cartridge.</li> <li>4. Close the front door.</li> </ol>
43.40Z, 43.41Z, 43.42Z, 43.43Z	Replace [color] toner cartridge.	For more information, see <a href="#">Replacing a toner cartridge on page 528</a> .
50	PPDS font error.	Install the PPDS font indicated in the print job, and then select <b>Continue</b> to let the printer search for the substitute font.
51	Defective flash detected.	<p>Try one or more of the following:</p> <ul style="list-style-type: none"> <li>• Replace the flash memory.</li> <li>• Select <b>Continue</b> to clear the message and continue printing.</li> <li>• Cancel the current print job.</li> </ul>

## Troubleshoot a problem

Error codes	Error message	Solution
52	Not enough free space in flash memory for resources.	<p>Try one or more of the following:</p> <ul style="list-style-type: none"> <li>• Select <b>Continue</b> to clear the message and continue printing.</li> <li>• Delete fonts, macros, and other data stored in the flash memory.</li> <li>• Install a storage drive.</li> </ul> <p><b>Note:</b> Downloaded fonts and macros that are not previously stored in the flash memory are deleted.</p>
58.4	Incorrect output option configuration.	Turn off the printer, and then install the correct bin or finisher.
61	Remove defective disk.	Replace the defective storage drive.
62	Disk full.	<p>Try one or more of the following:</p> <ul style="list-style-type: none"> <li>• Select <b>Continue</b> to clear the message and continue printing.</li> <li>• Delete fonts, macros, and other data stored in the storage drive.</li> <li>• Install a storage drive.</li> </ul>
63	Format the disk.	<p>Formatting now wipes all information from the storage drive.</p> <p>To format the disk, do the following:</p> <ol style="list-style-type: none"> <li>1. From the control panel, navigate to <b>Settings &gt; Device &gt; Maintenance &gt; Out of Service Erase</b>.</li> <li>2. Select <b>Sanitize all information on hard disk</b>, and then select <b>ERASE</b>.</li> </ol>
71.01	Fax Station Name not set up. Contact system administrator.	For more information, see <a href="#">Setting up the fax function using analog fax on page 119</a> .
71.02	Fax Station Number not set up. Contact system administrator.	
71.03	No analog phone line connected to modem, fax is disabled.	Check the connection and the line for a signal. For more information, see <a href="#">Setting up the fax function using analog fax on page 119</a> .
71.04	Analog phone line is connected to the wrong port.	Unplug the phone line, and then connect it to the LINE port.

## Troubleshoot a problem

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Error codes	Error message	Solution
71.06	Unable to connect to HTTPS Fax Server.	Connection to HTTPS Fax Server is disconnected. Check the Internet connection of the printer.
71.07	Printer is not registered to HTTPS Fax Server.	Make sure that the printer is added to the device list in the HTTPS Fax Server portal. Contact the system administrator.
71.11	Fax partition.	The fax partition is not working. Contact the system administrator.
71.12	Memory full, cannot print faxes.	Select <b>Print All</b> to print as many of the faxes as have been saved.
71.13	Memory full. Cannot send faxes.	Try either of the following: <ul style="list-style-type: none"><li>• Continue and try sending the fax again.</li><li>• Scan the original document one page at a time, dial the fax number, and then fax the document.</li></ul>
71.4	Printer's time is incorrect.	Configure the printer time. From the control panel, navigate to <b>Settings &gt; Device &gt; Preferences &gt; Date and Time &gt; Configure</b> .
72.01	Email SMTP server not set up. Contact system administrator.	Try either of the following: <ul style="list-style-type: none"><li>• Set up the email function. For more information, see <a href="#">Configuring the email SMTP settings on page 388</a>.</li><li>• Disable the error message. For more information, see <a href="#">Disabling the "SMTP server not set up" error message on page 682</a>.</li></ul>
72.02	Web Link server not set up. Contact system administrator.	Contact your system administrator.
72.04	Fax server To Format not set up. Contact system administrator.	Try either of the following: <ul style="list-style-type: none"><li>• Configure the <b>To Format</b>. From the control panel, navigate to <b>Settings &gt; Fax &gt; Fax Server Setup &gt; General Fax Settings</b>.</li><li>• Contact your system administrator.</li></ul>

## Troubleshoot a problem

Error codes	Error message	Solution
75.01	Secure Element detected.	Try either of the following: <ul style="list-style-type: none"> <li>Use the installed Secure Element.</li> </ul> <p><b>Note:</b> The printer erases all existing certificates and may also erase and reformat the storage drive.</p> <ul style="list-style-type: none"> <li>Turn off the printer, and then remove the Secure Element.</li> </ul>
75.02	Secure Element not recognized.	
75.03	Error communicating with Secure Element.	Try either of the following: <ul style="list-style-type: none"> <li>Stop using the Secure Element.</li> </ul> <p><b>Note:</b> The printer erases all existing certificates and may also erase and reformat the storage drive.</p> <ul style="list-style-type: none"> <li>Turn off the printer, remove, and then install the Secure Element.</li> </ul>
75.11	Secure Element update failed.	Try either of the following: <ul style="list-style-type: none"> <li>Try the update again.</li> <li>Cancel the update.</li> </ul> <p><b>Note:</b> The printer may erase all existing certificates and storage drive contents.</p>
75.12	Secure Element update incomplete.	Try either of the following: <ul style="list-style-type: none"> <li>Restart the printer.</li> </ul> <p><b>Note:</b> Wait for 10 seconds to complete the update.</p> <ul style="list-style-type: none"> <li>Cancel the update.</li> </ul> <p><b>Note:</b> The printer may erase all existing certificates and storage drive contents.</p>
80.01, 80.09	Maintenance kit nearly low.	Select <b>Continue</b> to clear the message.
80.11, 80.19	Maintenance kit low.	
80.21, 80.29	Maintenance kit very low.	

## Troubleshoot a problem

Error codes	Error message	Solution
80.31	Replace maintenance kit to continue printing.	For more information, see <a href="#">Replacing the fuser on page 544</a> .
80.31	Replace maintenance kit, recommended life exceeded.	
81.11	1500-sheet tray roller kit low.	Select <b>Continue</b> to clear the message.
81.31	Replace 1500-sheet tray roller kit, recommended life exceeded.	For more information, contact <a href="#">customer support</a> .
82.00, 82.02, 82.09	Waste toner bottle is nearly full.	For more information, see <a href="#">Replacing the waste toner bottle on page 543</a> .
82.3, 82.32, 82.33, 82.39	Replace the waste toner bottle.	
83.3y	Replace transfer module, recommended life exceeded.	For more information, contact <a href="#">customer support</a> .
83.4y	Replace transfer module.	
83.20	Staple cartridge low.	Select <b>Continue</b> to clear the message.
83.20	Staple S2 inner low.	
83.20	Staple S2 outer low.	
83.30	Staple cartridge empty or missing.	<p>Try either of the following:</p> <ul style="list-style-type: none"> <li>Remove, and then insert the staple cartridge.</li> <li>Replace the staple cartridge. For more information, see <a href="#">Replacing the staple cartridge in the staple, hole punch finisher on page 563</a> or <a href="#">Replacing the staple cartridge in the staple finisher on page 561</a>.</li> </ul>
83.30	Staple cartridge S1 empty or missing.	<p>Try either of the following:</p> <ul style="list-style-type: none"> <li>Remove, and then insert the staple cartridge.</li> <li>Replace the staple cartridge. For more information, see <a href="#">Replacing the staple cartridge in the booklet finisher on page 565</a>.</li> </ul>

## Troubleshoot a problem

Error codes	Error message	Solution
83.30	Inner staple cartridge S2 empty or missing.	Try either of the following: <ul style="list-style-type: none"> <li>Remove, and then insert the staple cartridge.</li> <li>Replace the staple cartridge. For more information, see <a href="#">Replacing the staple cartridge holders in the booklet finisher on page 568</a>.</li> </ul>
83.30	Outer staple cartridge S2 empty or missing.	
84.01K, 84.03K, 84.09K	Black imaging unit nearly low.	Select <b>Continue</b> to clear the message.
84.11K, 84.13K, 84.19K	Black imaging unit low.	
84.21K, 84.23K, 84.29K	Black imaging unit very low.	
84.01C, 84.03C, 84.09C	Color imaging kit nearly low.	
84.11C, 84.13C, 84.19C	Color imaging kit low.	
84.21C, 84.23C, 84.29C	Color imaging kit very low.	
84.31, 84.33	Replace black imaging unit, recommended life exceeded.	For more information, see <a href="#">Replacing the black imaging unit</a> .
84.31, 84.33	Replace color imaging kit, recommended life exceeded.	For more information, see <a href="#">Replacing the color imaging kit</a> .
84.41, 84.43, 84.48	Replace black imaging unit to continue printing.	For more information, see <a href="#">Replacing the black imaging unit</a> .
84.41, 84.43, 84.48	Replace color imaging kit to continue printing.	For more information, see <a href="#">Replacing the color imaging kit</a> .
86.23	Scanner maintenance required soon.	Select <b>Continue</b> to clear the message.
86.33	Replace ADF kit, recommended life exceeded.	For more information, contact <a href="#">customer support</a> .
88.00[x], 88.07[x], 88.08[x], 88.09[x]	[Color] toner cartridge is nearly low.	Select <b>Continue</b> to clear the message.
88.10[x], 88.17[x], 88.18[x], 88.19[x]	[Color] toner cartridge is low.	
88.20[x], 88.27[x], 88.28[x], 88.29[x]	[Color] toner cartridge is very low.	

## Troubleshoot a problem

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Error codes	Error message	Solution
88.30[x], 88.37[x], 88.38[x]	Replace [color] toner cartridge, <NUM/> estimated pages remaining.	For more information, see <a href="#">Replacing a toner cartridge on page 528</a> .
88.30[x], 88.37[x], 88.38[x]	Replace [color] toner cartridge.	
88.40[x], 88.47[x], 88.48[x]	Replace [color] toner cartridge, 0 pages remain.	
88.40[x], 88.47[x], 88.48[x]	Replace [color] toner cartridge.	

## Troubleshoot a problem

Error codes	Error message	Solution
200.03, 200.05, 200.12, 200.13, 200.14, 200.15, 200.22, 200.23, 200.24, 200.25, 200.26, 200.32, 200.33, 200.34, 200.35, 200.36, 200.42, 200.43, 200.44, 200.45, 200.46, 200.52, 200.53, 200.54, 200.55, 200.56, 200.91, 201.91, 202.02, 202.03, 202.04, 202.05, 202.12, 202.13, 202.14, 202.15, 202.22, 202.23, 202.24, 202.25, 202.32, 202.33, 202.34, 202.35, 202.42, 202.43, 202.44, 202.45, 202.52, 202.53, 202.54, 202.55, 202.91, 202.93, 202.95, 231.03, 231.05, 231.13, 231.15, 231.23, 231.25, 231.33, 231.35, 231.43, 231.45, 231.53, 231.55, 231.91, 232.03, 232.05, 232.13, 232.15, 232.23, 232.25, 232.33, 232.35, 232.43, 232.45, 232.53, 232.55, 232.93, 232.94, 232.95, 240.05, 240.25, 240.35, 240.45, 240.55, 240.91, 240.95, 241.12, 241.14, 241.15, 241.91	Paper jam in <LOCATION/>.	For more information, see <a href="#">Paper jam in door B on page 636</a> .
240.06	Paper jam in <LOCATION/>.	For more information, see <a href="#">Paper jam in the multipurpose feeder on page 632</a> .

## Troubleshoot a problem

Error codes	Error message	Solution
241.16, 241.82, 241.83, 241.84, 661.13, 661.84	Paper loading error in <LOCATION/>.	<ol style="list-style-type: none"> <li>1. Open tray 1.</li> <li>2. Remove, and then readjust the paper stack.</li> <li>3. If necessary, adjust the paper guides.</li> <li>4. Reload tray 1.</li> <li>5. Close tray 1.</li> </ol>
242.23, 242.25, 242.35, 242.45, 242.55, 242.91	Paper jam in <LOCATION/>.	For more information, see <a href="#">Paper jam in the optional 550-sheet tray on page 628</a> .
242.33, 242.43, 243.33, 243.35, 243.36, 243.43, 243.35, 243.45, 243.45, 243.55, 243.91, 244.43, 244.45, 244.91	Paper jam in <LOCATION/>.	For more information, see either of the following: <ul style="list-style-type: none"> <li>• <a href="#">Paper jam in the 2 x 550-sheet tray on page 632</a></li> <li>• <a href="#">Paper jam in the 2000-sheet tandem tray on page 634</a></li> </ul>
243.43, 243.53, 244.43, 244.45, 244.46, 244.91, 245.53, 245.56, 245.55, 245.91, 602.59, 664.43, 665.53	Paper jam in <LOCATION/>.	For more information, see <a href="#">Paper jam in the 1500-sheet tray on page 635</a> .
28X.13K, 28X.93K, 28X.15K, 28X.95K, 281.16K, 281.96K, 680.20K, 680.40K	Replace all originals if restarting job.	Try either of the following: <ul style="list-style-type: none"> <li>• Restart the job.</li> <li>• Cancel the job.</li> </ul>
28X.13Q, 28X.93Q, 28X.15Q, 28X.95Q, 281.16Q, 281.96Q, 680.20Q	Replace jammed originals if continuing job.	Try one or more of the following: <ul style="list-style-type: none"> <li>• Scan from the scanner glass.</li> <li>• Scan from the automatic document feeder.</li> </ul>
280.06	Reload originals in ADF and restart job.	<ul style="list-style-type: none"> <li>• Finish the job without further scanning.</li> <li>• Cancel the job.</li> </ul>

## Troubleshoot a problem

Error codes	Error message	Solution
280.06, 280.11, 280.13, 280.15, 280.91, 280.93, 280.95, 281.11, 281.15, 281.16, 281.91, 281.95, 281.96, 282.11, 282.13, 282.15, 282.91, 282.93, 282.95, 283.11, 283.13, 283.91, 283.15, 283.93, 284.11, 284.13, 284.15, 284.91, 284.93, 284.95, 295.01	Scanner jam.	For more information, see <a href="#">Paper jam in the automatic document feeder on page 629</a> .
289.01	Cannot communicate with the scanner card.	Select <b>Continue</b> to clear the message.
291.06	Close flatbed cover and load originals if restarting job.	Try one or more of the following: <ul style="list-style-type: none"> <li>• Scan from the scanner glass.</li> <li>• Scan from the automatic document feeder.</li> <li>• Finish the job without further scanning.</li> <li>• Cancel the job.</li> </ul>
400.11, 400.13, 400.15, 401.11, 401.13, 401.15, 404.19, 438.11, 438.21, 444.66, 450.21, 450.23, 450.25, 450.98, 450.99, 451.21, 451.23, 451.25, 452.66, 453.21, 453.23, 454.21, 454.23, 454.25, 457.21, 457.23, 457.25, 460.66, 461.66, 464.66, 465.66, 466.66, 467.66, 468.66, 469.66, 472.66, 477.66, 480.66, 483.66, 486.29, 504.11, 504.15, 505.11, 505.15, 514.19, 698.29	Paper jam in <LOCATION/>.	For more information, see <a href="#">Paper jam in the staple, hole punch finisher on page 646</a> .

## Troubleshoot a problem

Error codes	Error message	Solution
400.11, 400.13, 400.15, 401.11, 401.13, 401.15, 404.19, 438.11, 438.21, 442.66, 444.66, 445.66, 450.21, 450.23, 450.25, 451.21, 451.23, 451.25, 451.98, 451.99, 452.66, 453.21, 453.23, 453.25, 454.21, 454.23, 454.25, 457.21, 457.23, 457.25, 459.66, 460.66, 461.66, 462.66, 463.66, 464.66, 465.66, 466.66, 467.66, 468.66, 469.66, 470.66, 472.66, 473.66, 476.66, 477.66, 480.66, 483.66, 486.29, 490.66, 491.21, 491.25, 491.66, 493.21, 494.21, 492.66, 494.66, 495.66, 496.66, 497.66, 504.11, 504.15, 505.11, 505.15, 514.19, 698.29	Paper jam in <LOCATION/>.	For more information, see <a href="#">Paper jam in the booklet finisher on page 657</a> .
420.11, 420.13, 420.15, 420.99, 421.56, 422.56, 423.56, 424.56, 425.13, 425.15, 425.11, 426.11, 426.15, 428.56A, 428.56B, 431.56, 435.56, 438.11, 439.19, 461.56, 698.19	Paper jam in <LOCATION/>.	For more information, see either of the following: <ul style="list-style-type: none"> <li>• <a href="#">Paper jam in the staple finisher on page 640</a></li> <li>• <a href="#">Paper jam in the staple finisher with hole punch on page 642</a></li> </ul>
438.11, 500.11, 500.13, 500.15, 500.99, 502.11, 502.13, 502.15, 504.11, 504.13, 504.15, 505.13, 506.11, 506.13, 506.15, 507.11, 507.13, 507.15, 508.56, 509.56, 510.56, 511.56, 512.56, 513.56, 514.19, 698.19, 698.29	Paper jam in <LOCATION/>.	For more information, see <a href="#">Paper jam in the folding paper transport on page 643</a> .

## Troubleshoot a problem

Error codes	Error message	Solution
602.29, 662.23	Paper loading error in tray 2.	For more information, see <a href="#">Loading the 550-sheet tray on page 131</a> .
602.39, 663.33	Paper loading error in tray 3.	For more information, see either of the following: <ul style="list-style-type: none"> <li>• <a href="#">Loading the 550-sheet tray on page 131</a></li> <li>• <a href="#">Loading the 2000-sheet tandem tray on page 135</a></li> </ul>
602.49, 664.43	Paper loading error in tray 4.	For more information, see <a href="#">Loading the 550-sheet tray on page 131</a> .
680.1, 680.2	Scanner jam.	For more information, see <a href="#">Paper jam in the automatic document feeder</a> .
680.20K	Replace all originals if restarting job.	Try one or more of the following: <ul style="list-style-type: none"> <li>• Select <b>Cancel job</b> to clear the message and cancel the scan job.</li> <li>• Select <b>Scan from automatic feeder</b> to continue scanning from the ADF immediately after the last successful scan job.</li> <li>• Select <b>Scan from flatbed</b> to continue scanning from the scanner immediately after the last successful scan job.</li> <li>• Select <b>Finish job without further scanning</b> to end the last successful scan job.</li> <li>• Select <b>Restart job</b> to restart the scan job with the same settings from the previous scan job.</li> </ul>
680.20Q	Replace jammed originals if continuing job.	Try one or more of the following: <ul style="list-style-type: none"> <li>• Select <b>Cancel job</b> to clear the message and cancel the scan job.</li> <li>• Select <b>Scan from automatic feeder</b> to continue scanning from the ADF immediately after the last successful scan job.</li> <li>• Select <b>Scan from flatbed</b> to continue scanning from the scanner immediately after the last successful scan job.</li> <li>• Select <b>Finish job without further scanning</b> to end the last successful scan job.</li> <li>• Select <b>Restart job</b> to restart the scan job with the same settings from the previous scan job.</li> </ul>
680.50	Scan failed.	Unable to scan this original. For more information, see <a href="https://rulesforuse.org/">https://rulesforuse.org/</a> .  Select <b>Continue</b> to clear the message.

Error codes	Error message	Solution
843.00	The flatbed scanner carriage failed to reach home position.	Remove the shipping screw.

## Printing problems

### Print jobs do not print

Try one or more of the following:

- From the document that you are trying to print, open the Printing Preferences or Print dialog, and then check if the correct printer is selected.
- Check if the printer is on, and then resolve any error messages that appear on the display.
- Check if the ports are working and if the cables are securely connected to the computer and the printer. For more information, see the setup documentation that came with the printer.
- Turn off the printer, wait for about 10 seconds, and then turn on the printer.
- Remove, and then reinstall the print driver.

If the problem persists, then contact [customer support](#).

### Confidential and other held documents do not print

Try one or more of the following:

- From the control panel, check if the documents appear in the **Held Jobs** list.

**Note:** If the documents are not listed, then print the documents using the Print and Hold options.

- Resolve possible formatting errors or invalid data in the print job.
  - Delete the print job, and then send it again.
  - For PDF files, generate a new file, and then print the document.
- If you are printing from the Internet, then the printer may be reading the multiple job titles as duplicates.
  - For Windows users, make sure to select **Keep duplicate documents** in the Printing Preferences or Print dialog.
  - For Macintosh users, name each job differently.
- Delete some held jobs to free up printer memory.
- Install more printer memory.

If the problem persists, then contact [customer support](#).

### Job prints from the wrong tray or on the wrong paper

Try one or more of the following:

## Troubleshoot a problem

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- Make sure that you are printing on the correct paper.
- Depending on your operating system, specify the paper size and paper type from the Printing Preferences or Print dialog. Make sure that the settings match the paper loaded.

**Note:** You can also change the setting on the printer control panel. Navigate to **Settings › Paper › Tray Configuration › Paper Size/Type**.

- Check if the trays are linked. For more information, see [Linking trays on page 144](#).

If the problem persists, then contact [customer support](#).

## Slow printing

### Try one or more of the following:

- Make sure that the printer cable is securely connected to the printer, computer, print server, option, and other network device.
- Make sure that the printer is not in **Quiet Mode**.

From the control panel, navigate to **Settings › Device › Maintenance › Configuration Menu › Device Operations › Quiet Mode**.

- Specify the resolution of the document that you want to print.
  1. Depending on your operating system, access the Printing Preferences or Print dialog.
  2. Set the resolution to **4800 CQ**.

**Note:** You can also change the setting on the control panel. Navigate to **Settings › Print › Quality › Print Resolution**.

- Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog.

### Notes

- You can also change the setting on the control panel. Navigate to **Settings › Paper › Tray Configuration › Paper Size/Type**.
- Heavier paper print more slowly.
- Paper that is narrower than letter, A4, and legal may print more slowly.

- Make sure that the printer settings for texture and weight match the paper being loaded.

From the control panel, navigate to **Settings › Paper › Media Configuration › Media Type Setup**.

**Note:** Rough paper texture and heavy paper weight may print more slowly.

- Remove held jobs.
- Make sure that the printer is not overheating.

### Notes

- Allow the printer to cool down after a long print job.
- Observe the recommended ambient temperature for the printer. For more information, see [Selecting a location for the printer on page 106](#).

If the problem persists, then contact [customer support](#).

## The printer is not responding

Try one or more of the following:

- Check if the power cord is connected to the electrical outlet.



### CAUTION—POTENTIAL INJURY

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

- Make sure that the electrical outlet is not turned off by a switch or breaker.
- Check if the printer is on.
- Make sure that the printer is not in Sleep or Hibernate Mode.
- Make sure that the cables connecting the printer and computer are connected to the correct ports.
- Turn off the printer, install the hardware options, and then turn on the printer. For more information, see the documentation that came with the option.
- Install the correct print driver.
- Turn off the printer, wait for about 10 seconds, and then turn on the printer.

If the problem persists, then contact [customer support](#).

## Unable to read flash drive

Try one or more of the following:

- Make sure that the printer is not busy processing multiple jobs.
- Make sure that the flash drive is inserted into the front USB port.

**Note:** The flash drive does not work when inserted into the rear USB port.

- Make sure that the flash drive is supported. For more information, see [Supported flash drives and file types on page 105](#).
- Remove, and then insert the flash drive.

If the problem persists, then contact [customer support](#).

## Enabling the USB port

1. From the control panel, navigate to **Settings > Network/Ports > USB**.

2. Select **Enable USB Port**.

# Indicator light is alternating between blue and blinking red

A communication issue has occurred between the controller board and the control panel card.

1. Turn off the printer.
2. Unplug the power cord from the electrical outlet, and then wait for 10 seconds.
3. Connect the power cord to the electrical outlet.



### CAUTION—POTENTIAL INJURY

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

4. Turn on the printer.

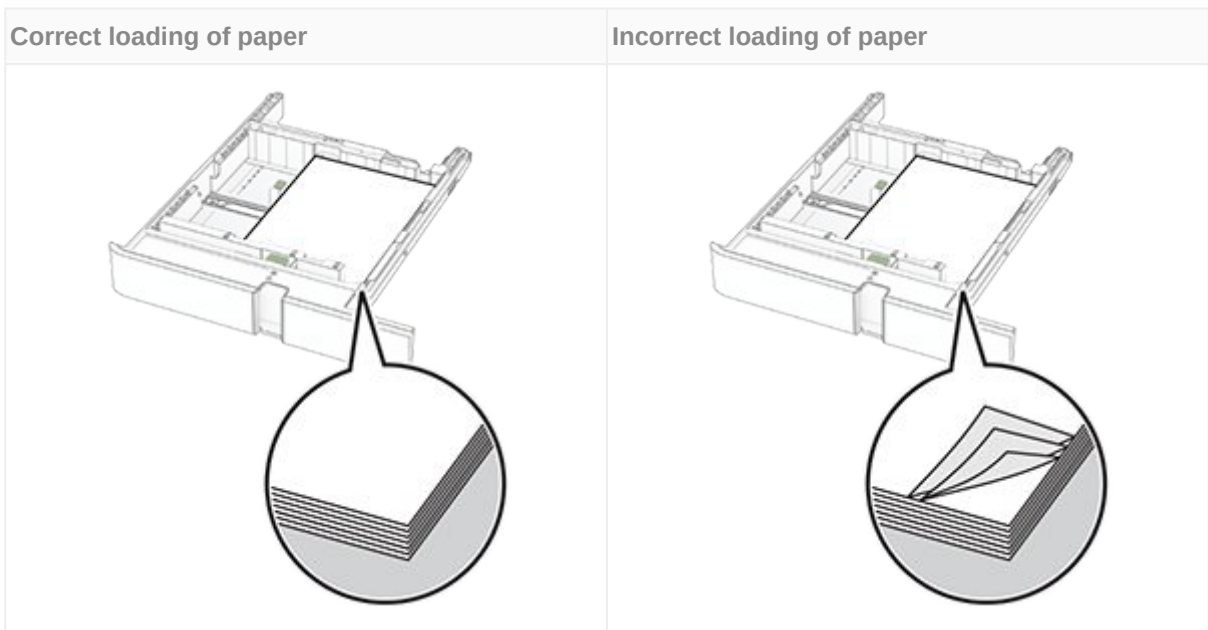
If the problem persists, then contact [customer support](#).

## Clearing jams

### Avoiding jams

#### Load paper properly

- Make sure that the paper lies flat in the tray.

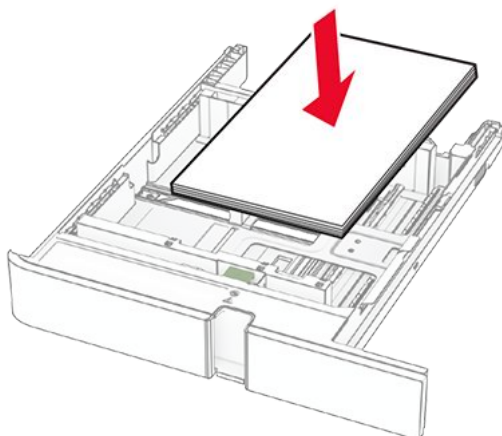


- Do not load or remove a tray while the printer is printing.
- Do not load too much paper. Make sure that the stack height is below the maximum fill line.

## Troubleshoot a problem

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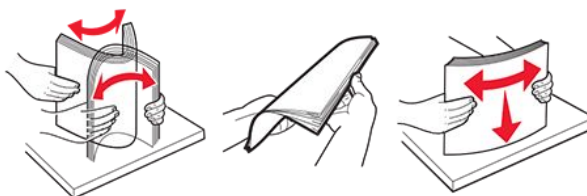
- Do not slide paper into the tray. Load paper as shown in the illustration.



- Make sure that the paper guides are positioned correctly and are not pressing tightly against the paper or envelopes.
- Push the tray firmly into the printer after loading paper.

### Use recommended paper

- Use only recommended paper or specialty paper.
- Do not load paper that is wrinkled, creased, damp, bent, or curled.
- Flex, fan, and align the paper edges before loading.

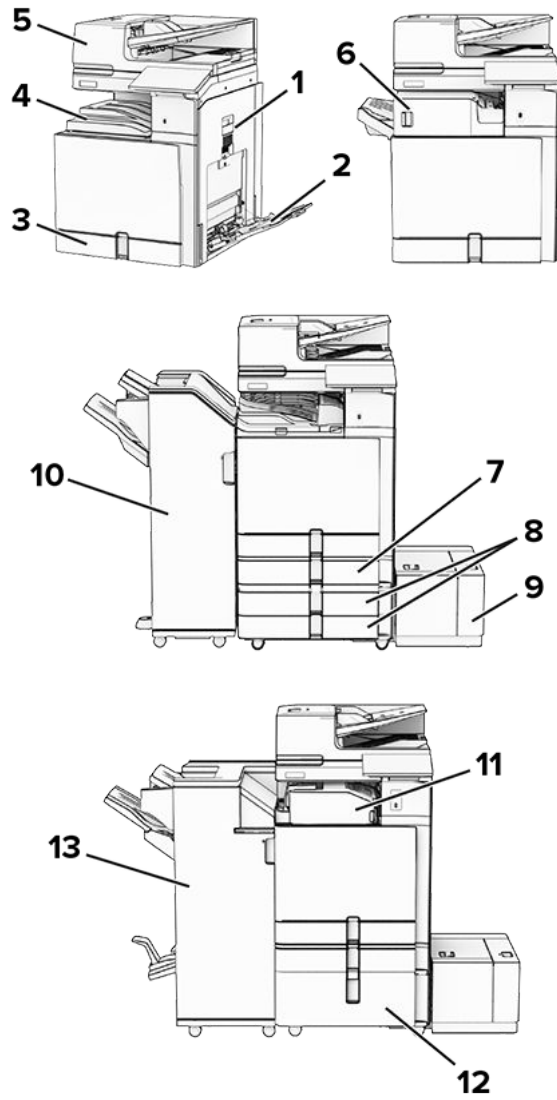


- Do not use paper that has been cut or trimmed by hand.
- Do not mix paper sizes, weights, or types in the same tray.
- Make sure that the paper size and type are set correctly on the computer or printer control panel.
- Store paper according to manufacturer recommendations.

## Identifying jam locations

### Notes

When **Jam Recovery** is set to **On** or **Auto**, the printer reprints jammed pages.

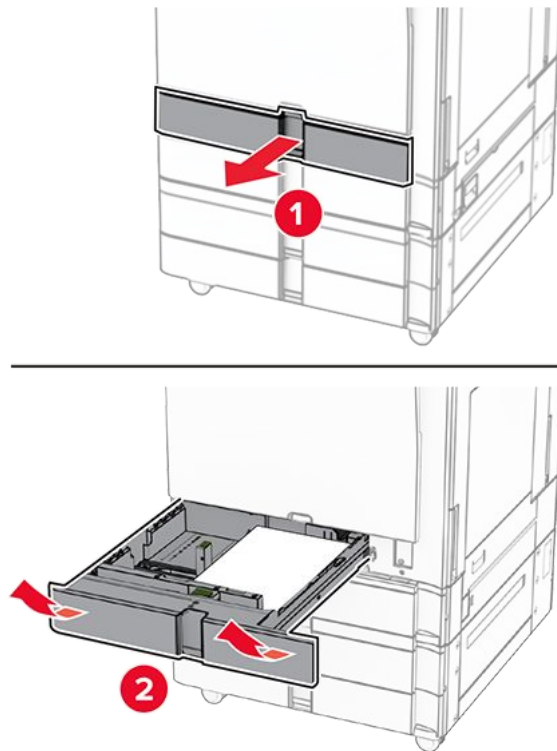


	Jam locations
1	Door B
2	Multipurpose feeder
3	Standard tray
4	Standard bin
5	Automatic document feeder
6	Staple finisher or staple finisher with hole punch
7	Optional 550-sheet tray
8	2 x 550-sheet tray
9	1500-sheet tray
10	Staple, hole punch finisher or high-capacity staple finisher
11	Folding paper transport

	Jam locations
12	2000-sheet tandem tray
13	Booklet finisher

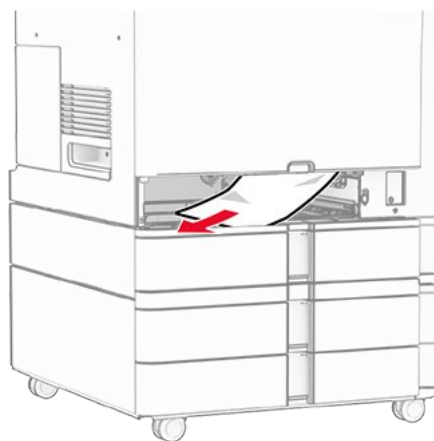
### Paper jam in the standard tray

1. Pull out the standard tray.



2. Remove the jammed paper.

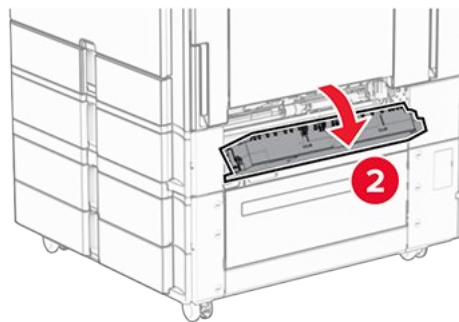
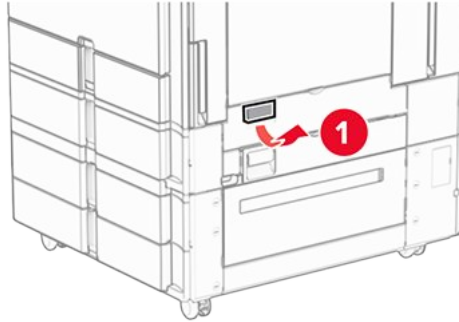
**Note:** Make sure that all paper fragments are removed.



3. Insert the tray.

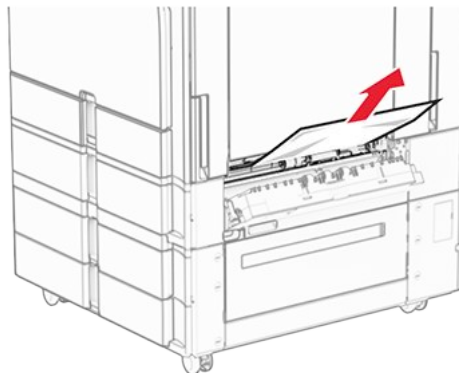
### Paper jam in the optional 550-sheet tray

1. Open door D.

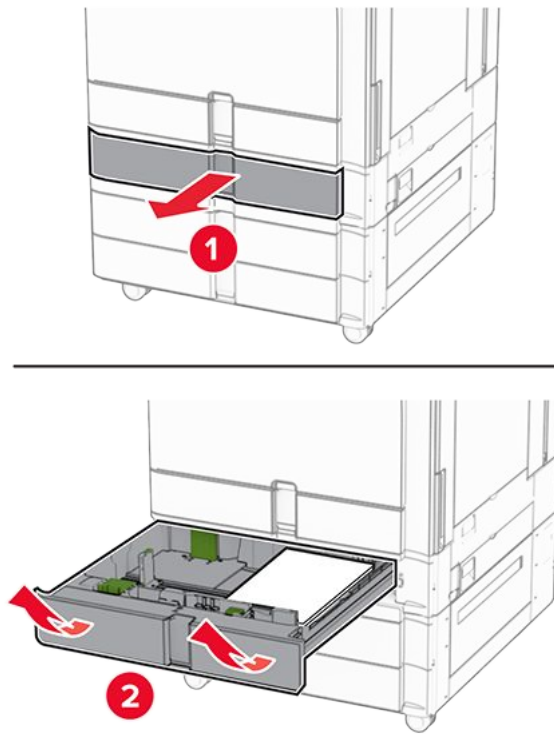


2. Remove the jammed paper.

**Note:** Make sure that all paper fragments are removed.

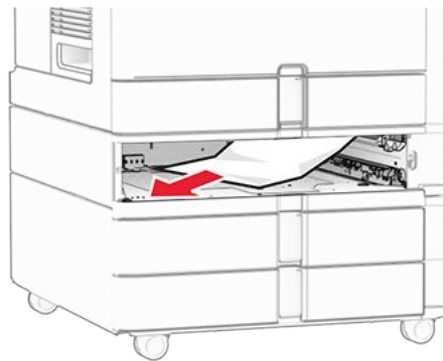


3. Close the door.
4. Pull out the optional 550-sheet tray.



5. Remove the jammed paper.

**Note:** Make sure that all paper fragments are removed.

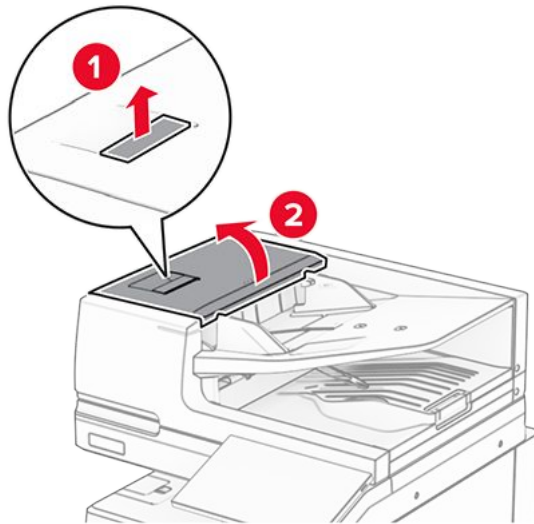


6. Insert the tray.

## Paper jam in the automatic document feeder

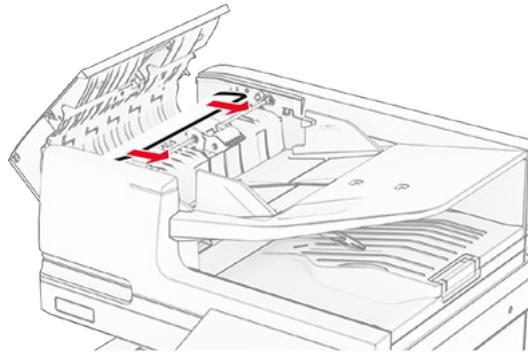
### Paper jam in door A

1. Open door A.



2. Remove the jammed paper.

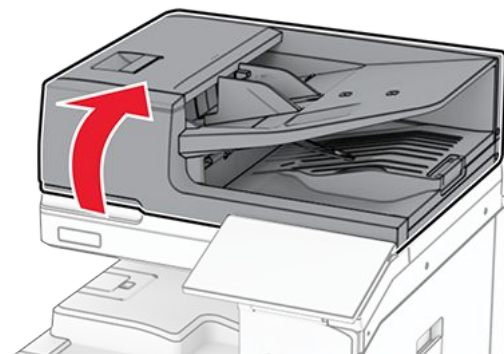
**Note:** Make sure that all paper fragments are removed.



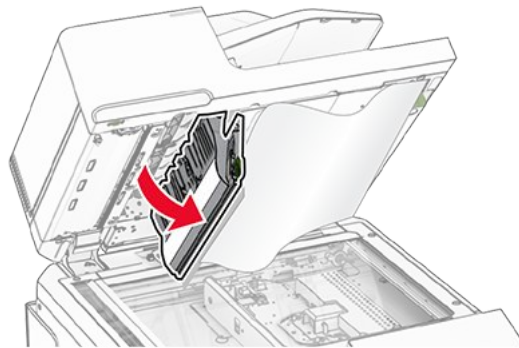
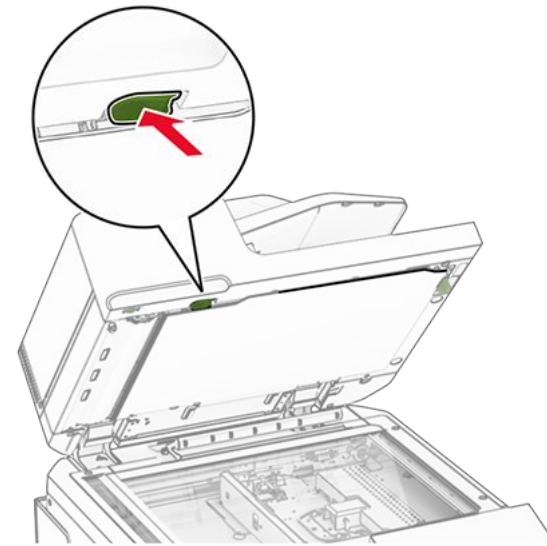
3. Close door A.

### Paper jam in door A1

1. Open the scanner cover.

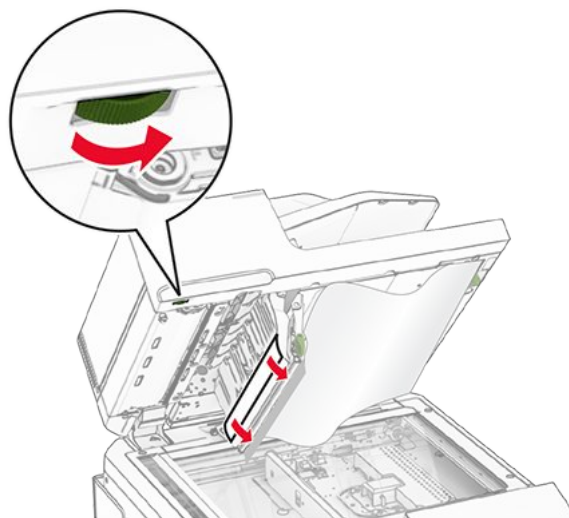


2. Press the green latch to open door A1.



3. Turn the green knob near door A1 to the right, and then remove the jammed paper.

**Note:** Make sure that all paper fragments are removed.



4. Close door A1, and then close the scanner cover.

### Paper jam in the automatic document feeder bin

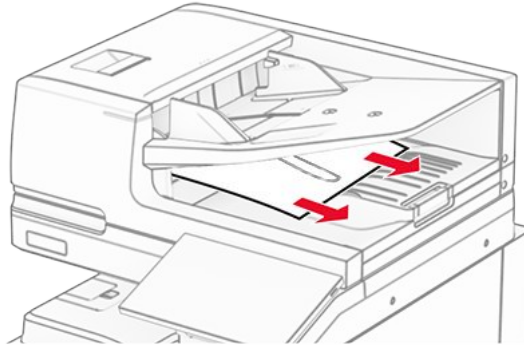
1. Remove any paper from the automatic document feeder bin.

## Troubleshoot a problem

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2. Remove the jammed paper.

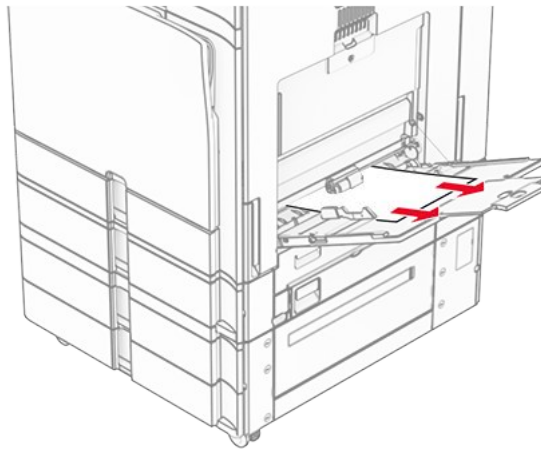
**Note:** Make sure that all paper fragments are removed.



## Paper jam in the multipurpose feeder

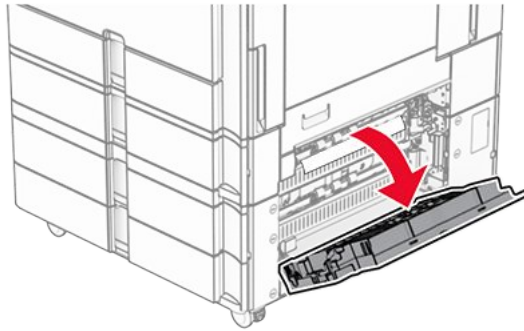
1. Remove any paper from the multipurpose feeder.
2. Remove the jammed paper.

**Note:** Make sure that all paper fragments are removed.



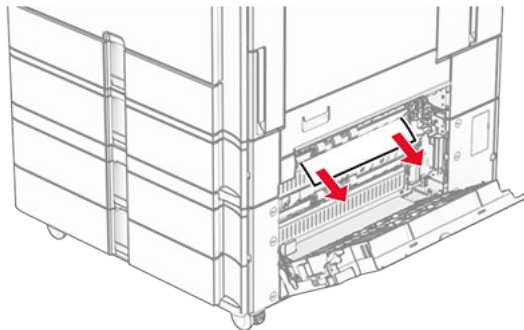
## Paper jam in the 2 x 550-sheet tray

1. Open door E.

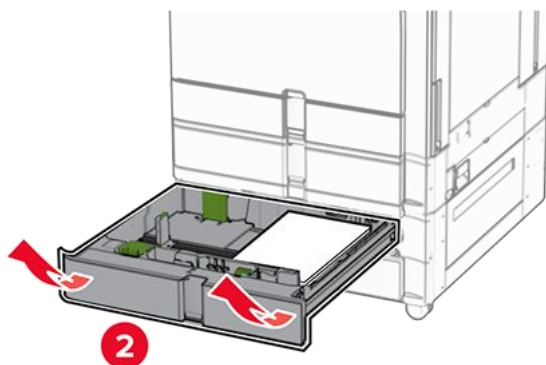
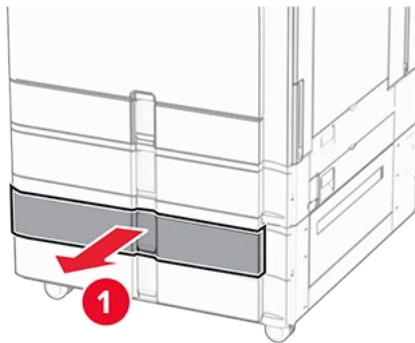


2. Remove the jammed paper inside door E.

**Note:** Make sure that all paper fragments are removed.



3. Close door E.
4. Pull out tray 3.

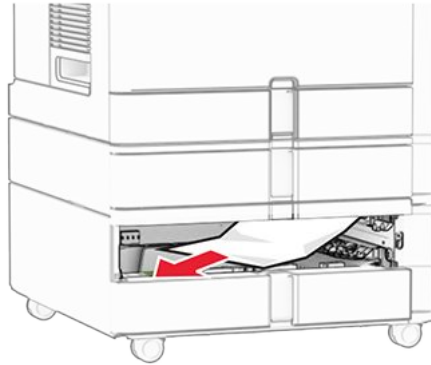


## Troubleshoot a problem

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5. Remove the jammed paper.

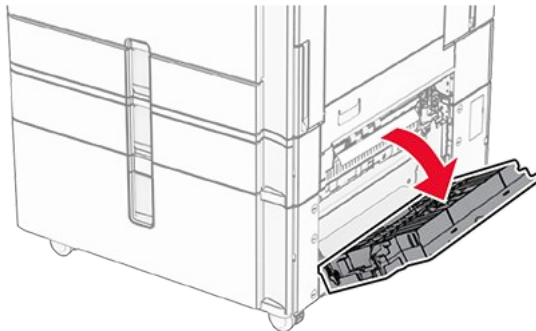
**Note:** Make sure that all paper fragments are removed.



6. Insert tray 3.
7. Repeat [step 4](#) through [step 6](#) for tray 4.

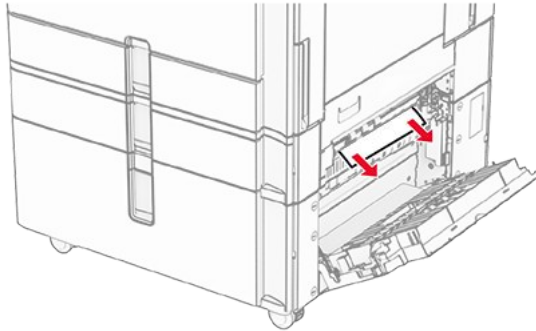
## Paper jam in the 2000-sheet tandem tray

1. Open door E.



2. Remove the jammed paper inside door E.

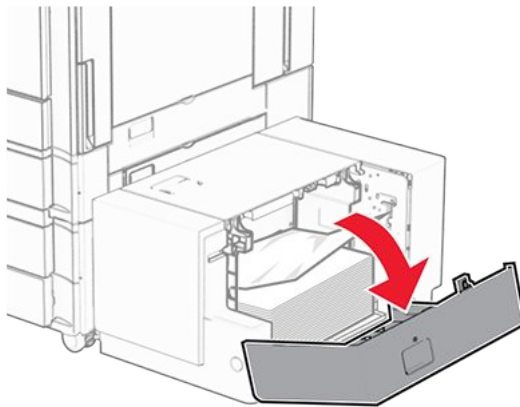
**Note:** Make sure that all paper fragments are removed.



3. Close door E.

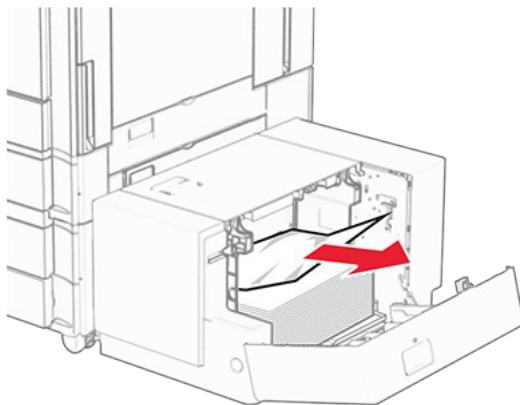
## Paper jam in the 1500-sheet tray

1. Open door K.

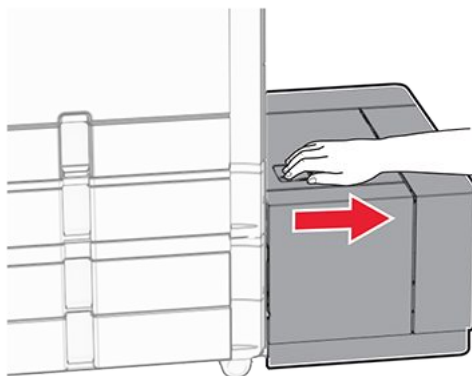


2. Remove the jammed paper.

**Note:** Make sure that all paper fragments are removed.

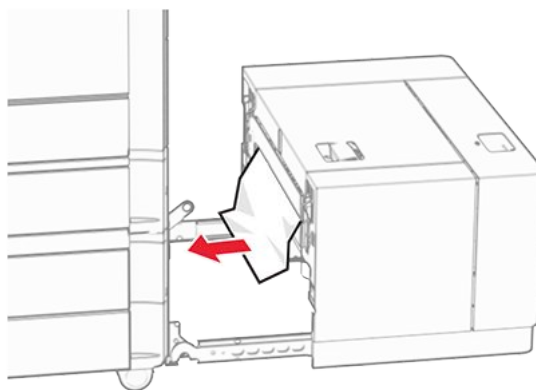


3. Close door K.
4. Grab handle J, and then slide the tray to the right.



5. Remove the jammed paper.

**Note:** Make sure that all paper fragments are removed.



6. Slide the tray back into place.

## Paper jam in door B

1. Open door B.

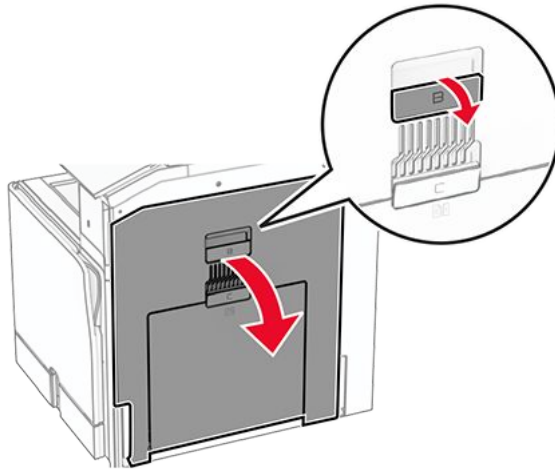


### **CAUTION—HOT SURFACE**

The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.

### **Warning—Potential Damage**

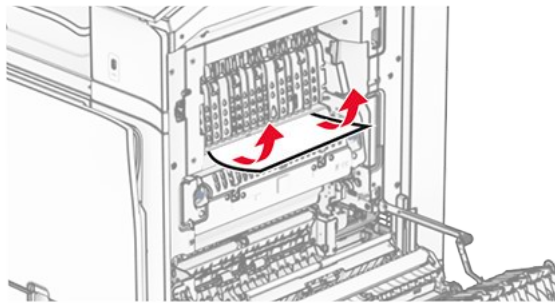
To prevent damage from electrostatic discharge, touch any exposed metal frame of the printer before accessing or touching interior areas of the printer.



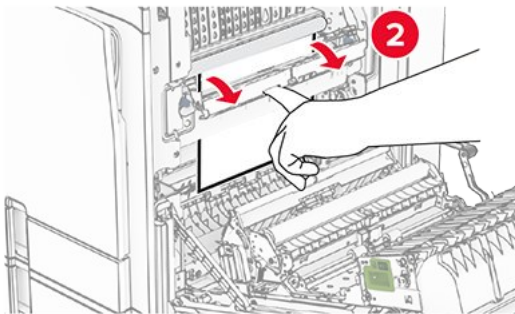
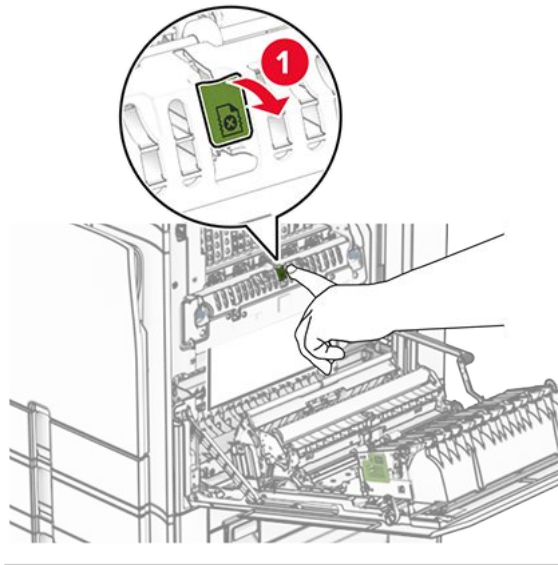
2. Remove the jammed paper in any of the following locations:

**Note:** Make sure that all paper fragments are removed.

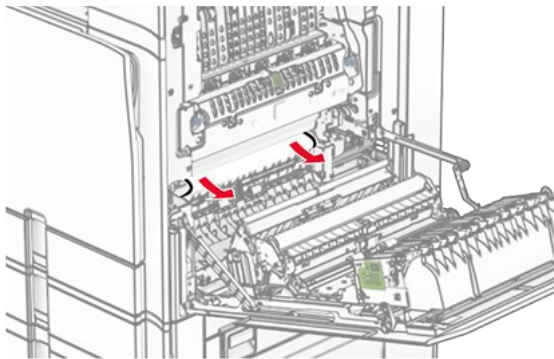
- Above the fuser



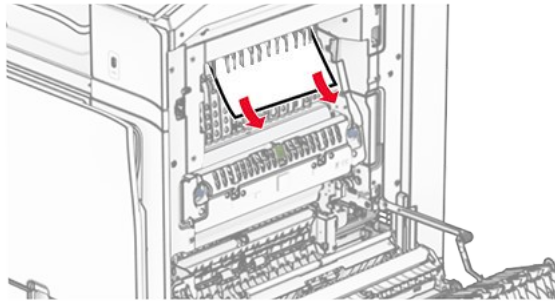
- In the fuser



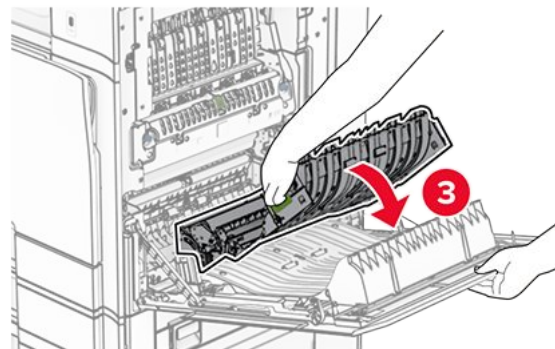
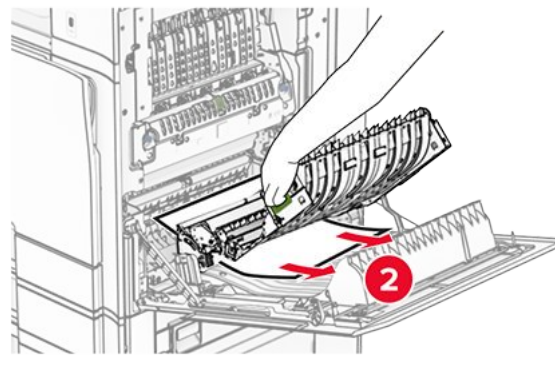
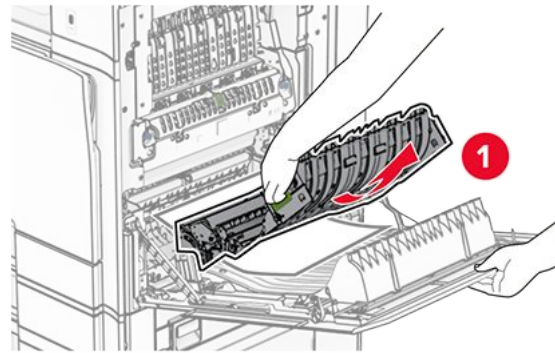
- Below the fuser



- Under the standard bin exit roller



- In the duplex unit



3. Close door B.

## Paper jam in the standard bin

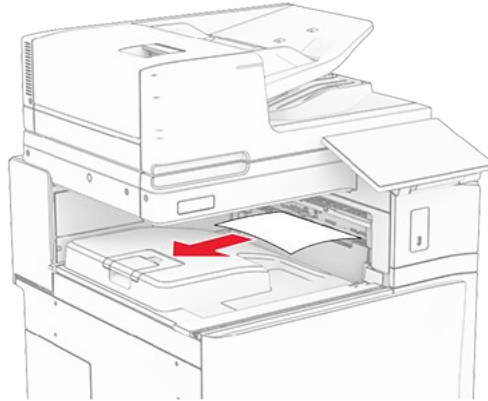
1. Remove any paper from the standard bin.

## Troubleshoot a problem

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2. Remove the jammed paper.

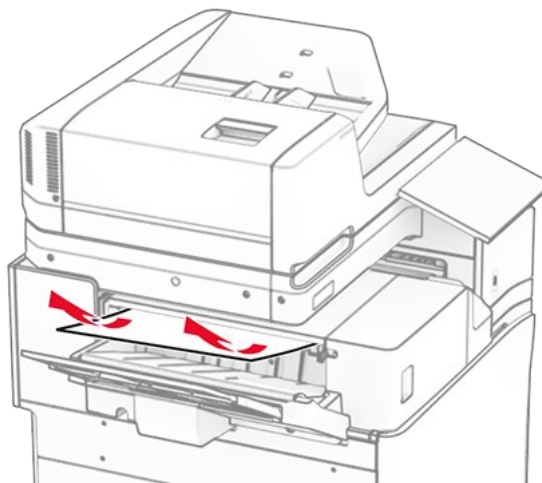
**Note:** Make sure that all paper fragments are removed.



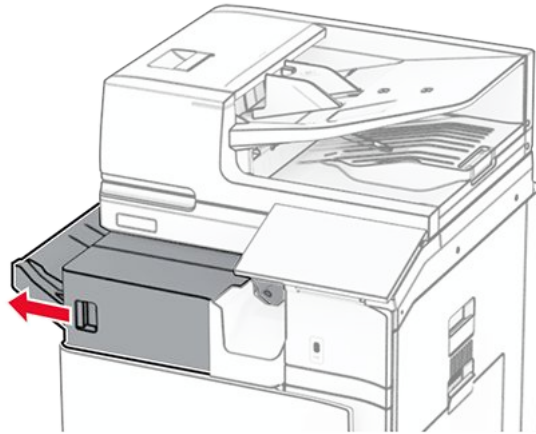
## Paper jam in the staple finisher

1. Remove the jammed paper in the staple finisher bin.

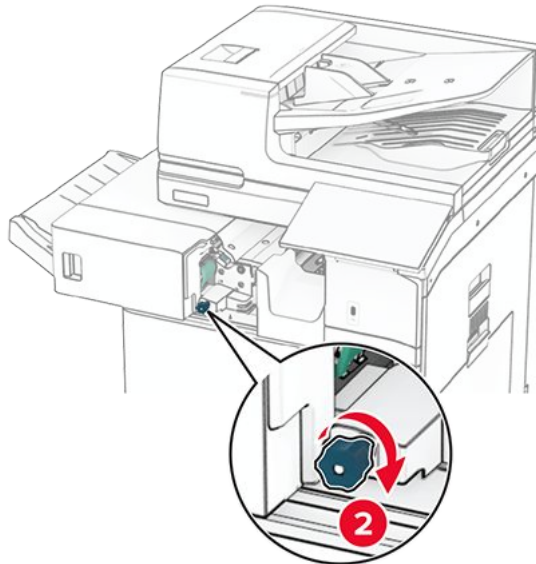
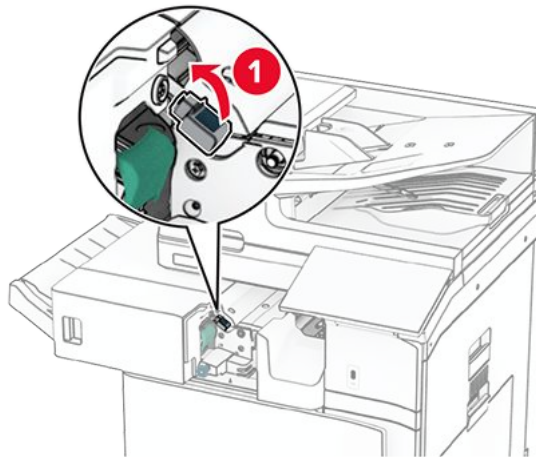
**Note:** Make sure that all paper fragments are removed.



2. Grab handle F, and then slide the staple finisher to the left.

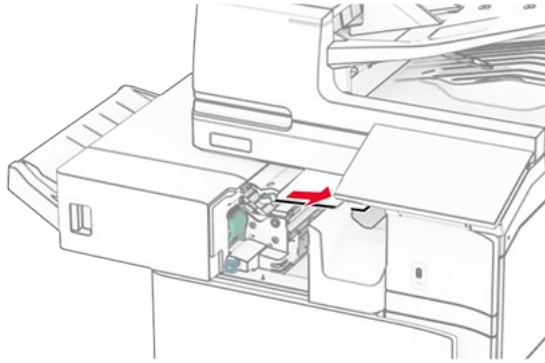


3. Open door R1, and then rotate the knob R2 clockwise.



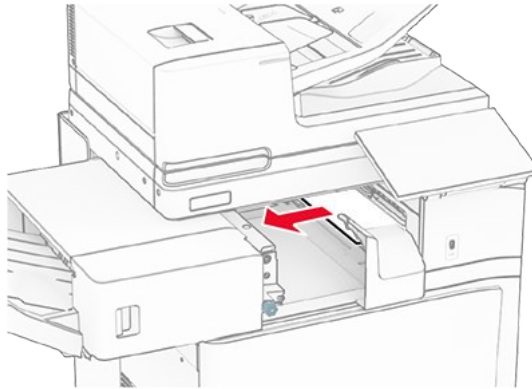
4. Remove the jammed paper.

**Note:** Make sure that all paper fragments are removed.

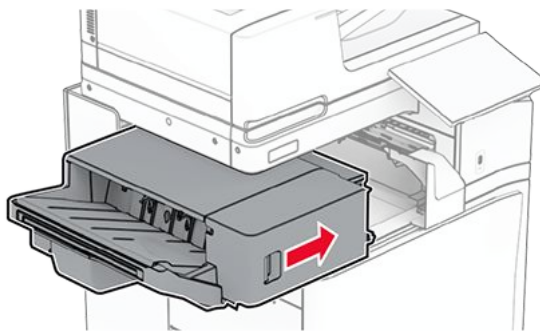


5. Close door R1.
6. Remove the jammed paper in the standard bin exit roller.

**Note:** Make sure that all paper fragments are removed.



7. Slide the staple finisher back into place.



## Paper jam in the staple finisher with hole punch

1. Remove the jammed paper in the staple finisher bin.

**Note:** Make sure that all paper fragments are removed.

2. Grab handle F, and then slide the staple finisher to the left.
3. Open door R1, and then rotate the knob R2 clockwise.
4. Remove the jammed paper.

**Note:** Make sure that all paper fragments are removed.

5. Close door R1.
6. Slide the hole punch unit to the left.
7. Remove the jammed paper in the standard bin exit roller.

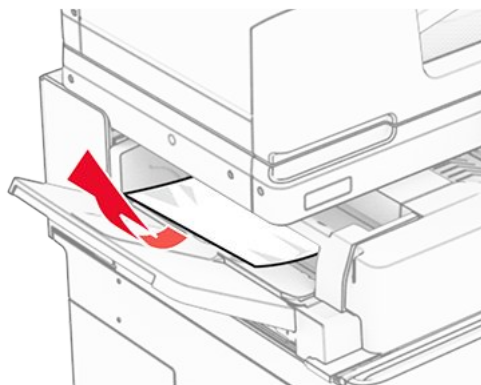
**Note:** Make sure that all paper fragments are removed.

8. Slide the hole punch unit to the right, and then slide the staple finisher back into place.

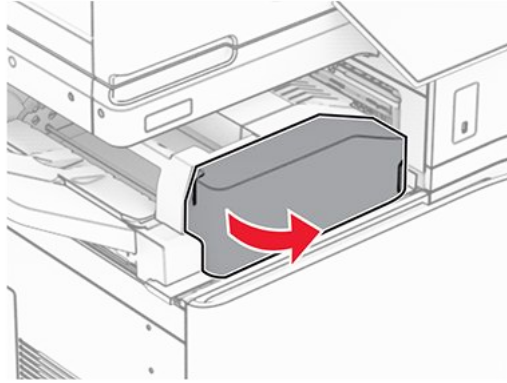
## Paper jam in the folding paper transport

1. Remove the jammed paper.

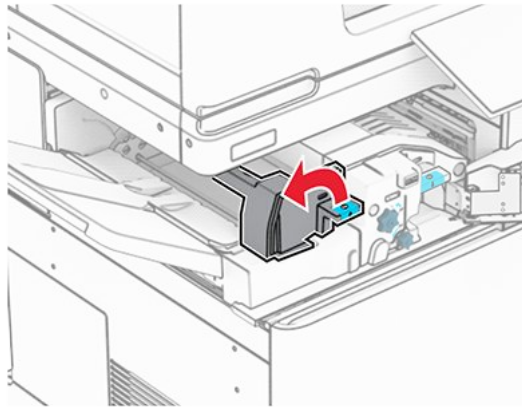
**Note:** Make sure that all paper fragments are removed.



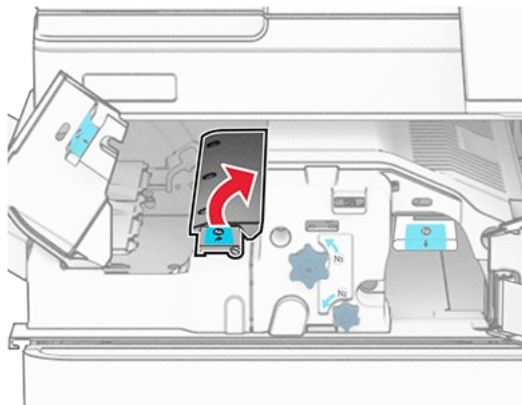
2. Open door F.



3. Lift handle N4.

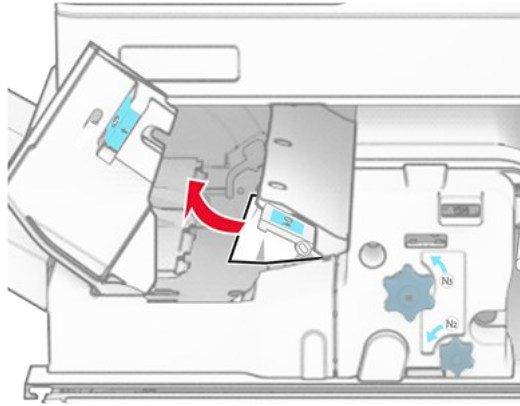


4. Lift handle N5.



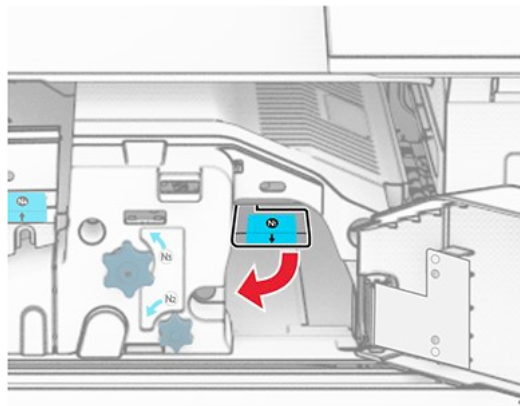
5. Remove the jammed paper.

**Note:** Make sure that all paper fragments are removed.

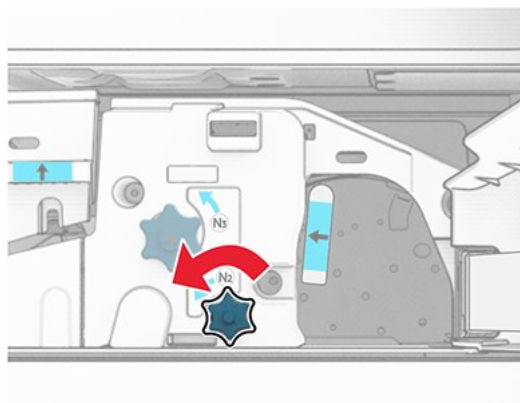


6. Close handle N5, and then close handle N4.

7. Push down handle N1.



8. Turn knob N2 counterclockwise.

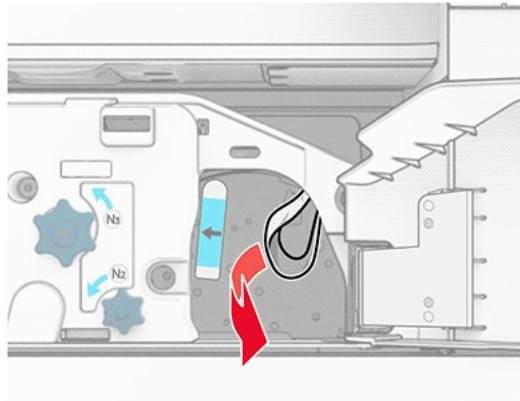


9. Remove the jammed paper.

### **Warning—Potential Damage**

To prevent damage to the printer, remove any hand accessories before removing the jammed paper.

**Note:** Make sure that all paper fragments are removed.



10. Put handle N1 back into place.
11. Close door F.

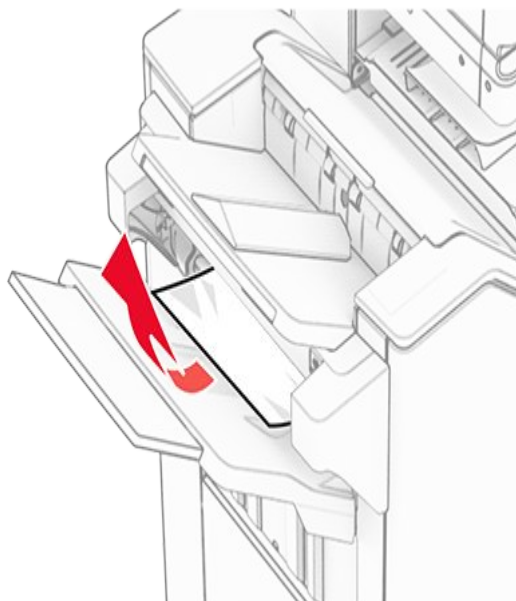
## Paper jam in the staple, hole punch finisher

If your printer is configured with a paper transport, then do the following:

1. Remove the jammed paper in bin 1.

### Notes

- Make sure that all paper fragments are removed.
- Do not remove the printed pages that are in the staple compiler to avoid missing pages.

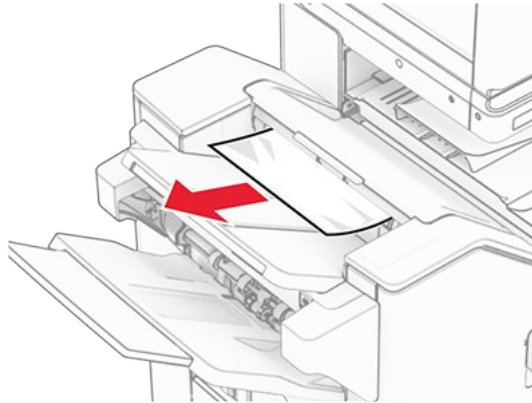


## Troubleshoot a problem

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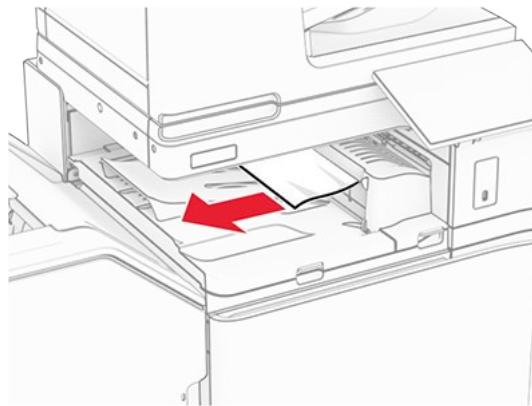
2. Remove the jammed paper in the finisher standard bin.

**Note:** Make sure that all paper fragments are removed.



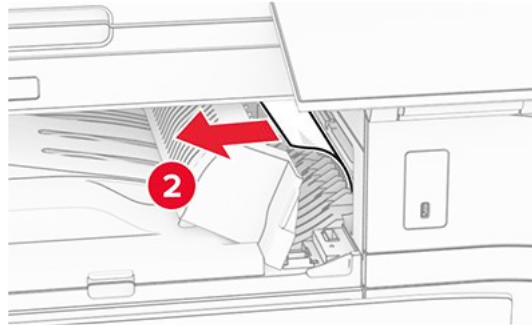
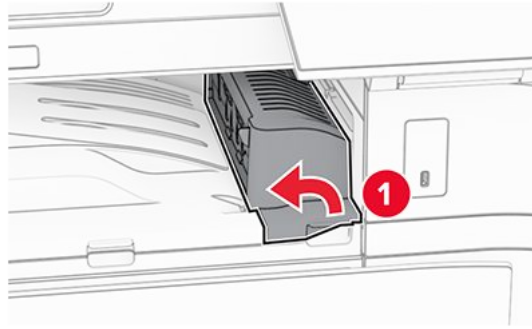
3. Remove the jammed paper in bin 2.

**Note:** Make sure that all paper fragments are removed.



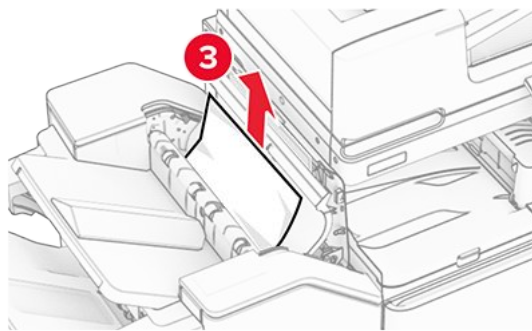
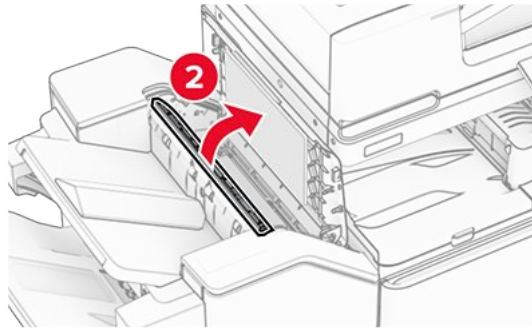
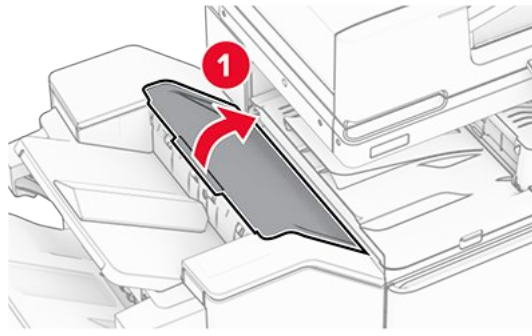
4. Open paper transport cover G, and then remove the jammed paper.

**Note:** Make sure that all paper fragments are removed.

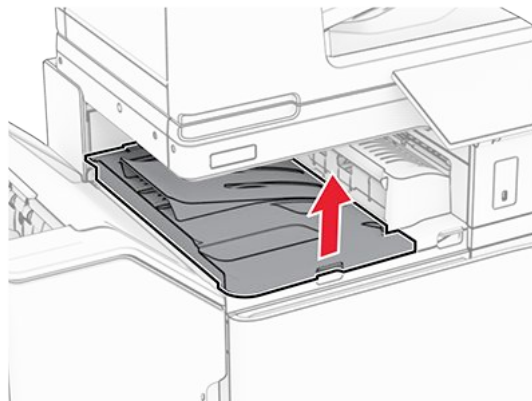


5. Close paper transport cover G.
6. Open door I, open door R1, and then remove the jammed paper.

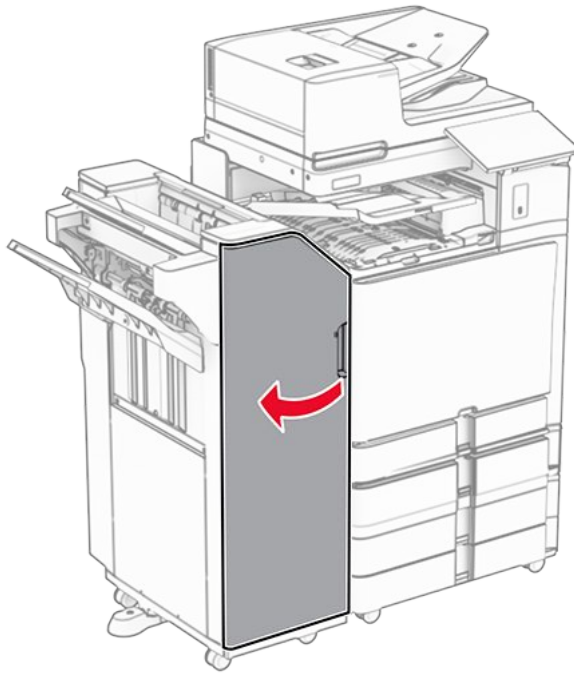
**Note:** Make sure that all paper fragments are removed.



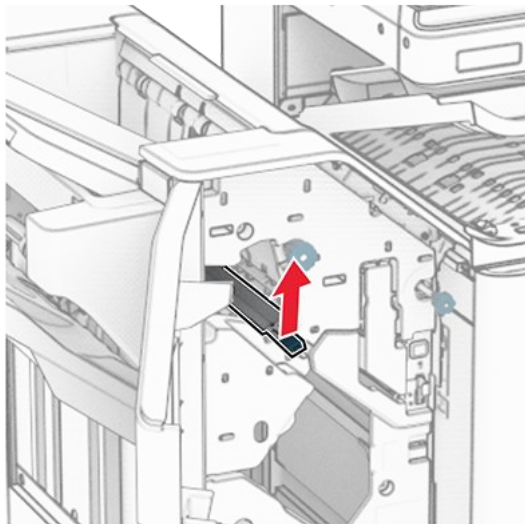
7. Close door R1, and then close door I.
8. Open paper transport cover F.



9. Open door H.

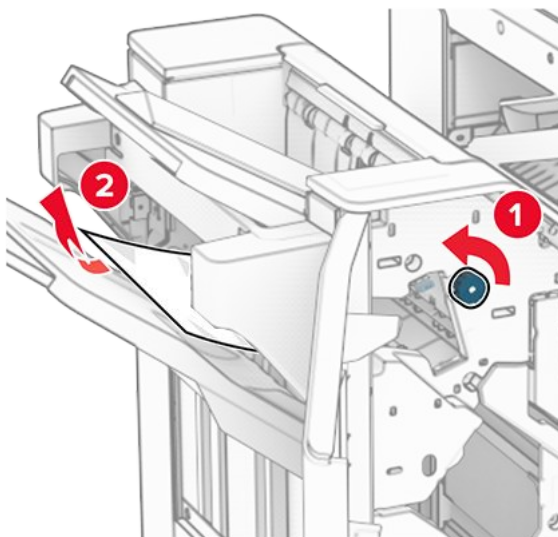


10. Lift handle R4.



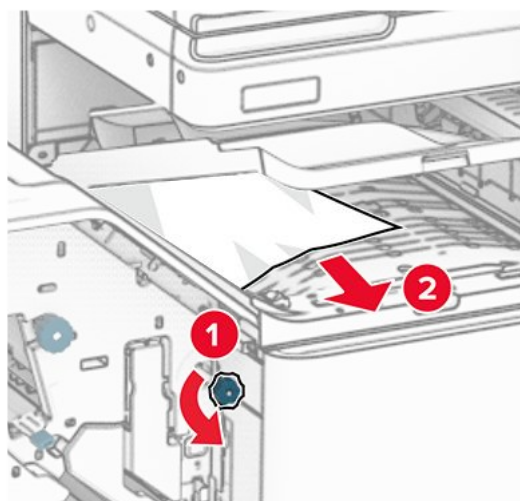
11. Turn knob R3 counterclockwise, and then remove the jammed paper in bin 1.

**Note:** Make sure that all paper fragments are removed.



12. Turn knob R2 counterclockwise, and then remove the jammed paper in paper transport cover F.

**Note:** Make sure that all paper fragments are removed.



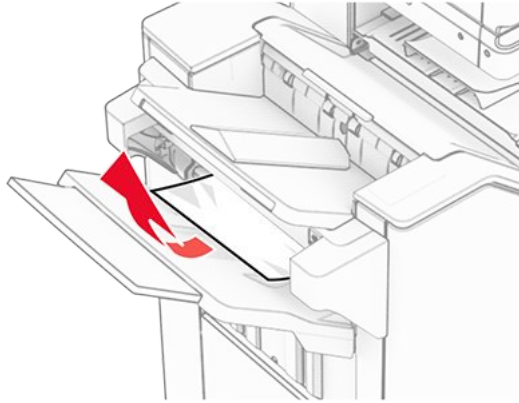
13. Close paper transport cover F.
14. Return handle R4 to its original position.
15. Close door H.

**If your printer is configured with a folding paper transport, then do the following:**

1. Remove the jammed paper in bin 1.

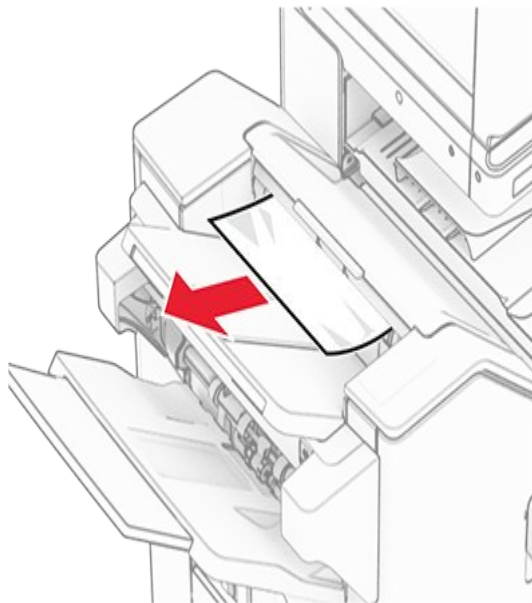
### Notes

- Make sure that all paper fragments are removed.
- Do not remove the printed pages that are in the staple compiler to avoid missing pages.



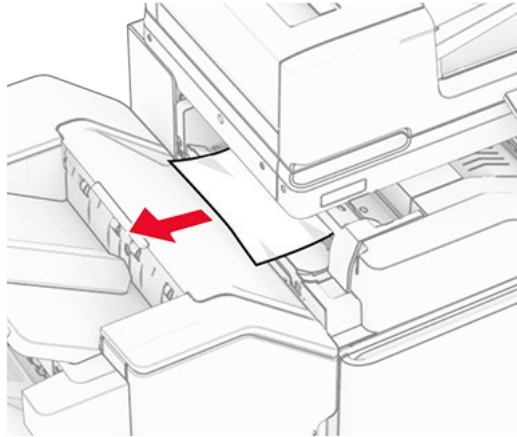
2. Remove the jammed paper in the finisher standard bin.

**Note:** Make sure that all paper fragments are removed.

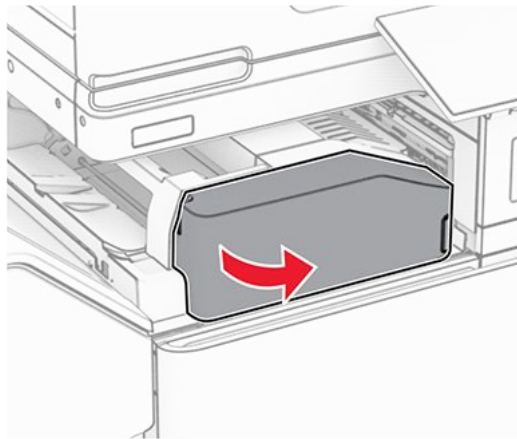


3. Remove the jammed paper in bin 2.

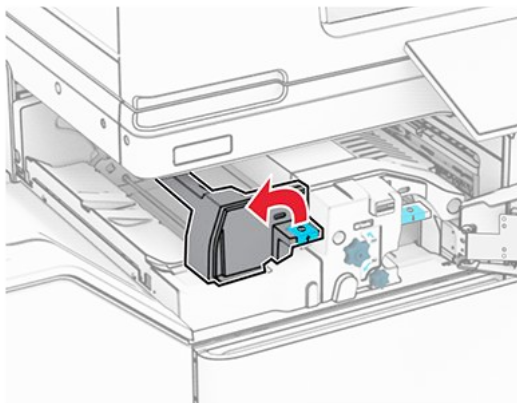
**Note:** Make sure that all paper fragments are removed.



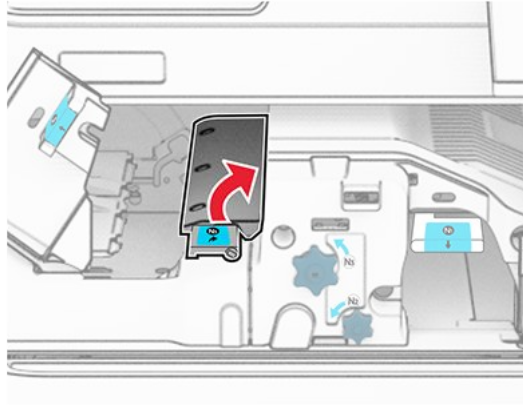
4. Open door F.



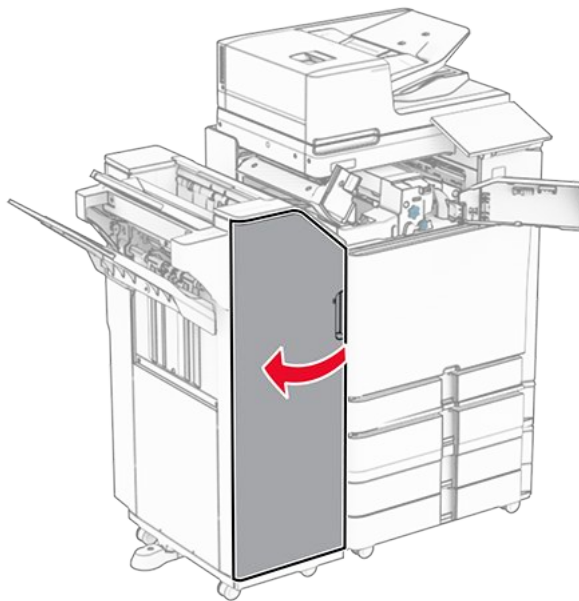
5. Open door N4.



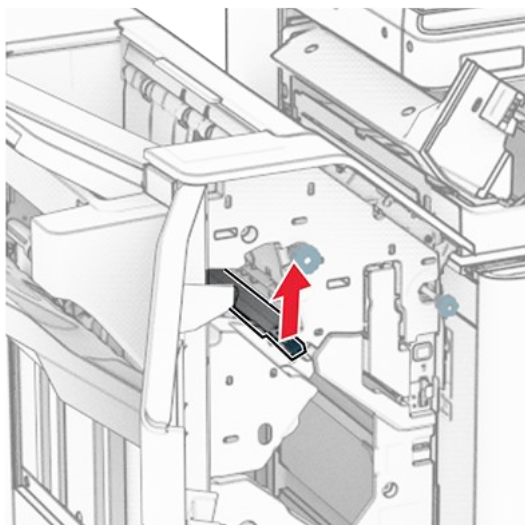
6. Open door N5.



7. Open door H.

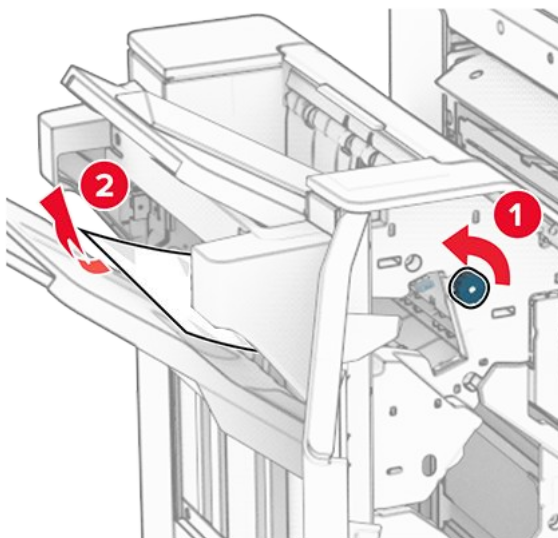


8. Lift handle R4.



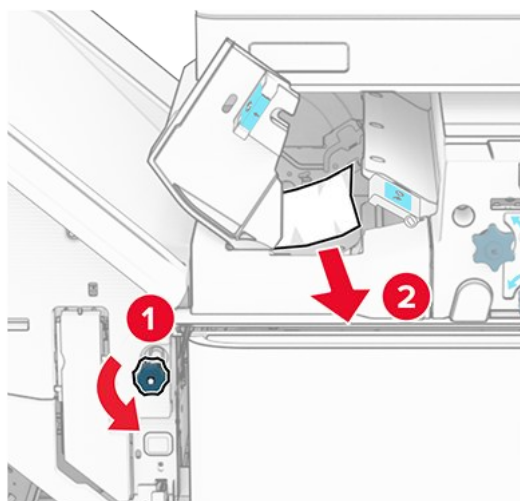
9. Turn knob R3 counterclockwise, and then remove the jammed paper in bin 1.

**Note:** Make sure that all paper fragments are removed.



10. Turn knob R2 counterclockwise, and then remove the jammed paper between doors N4 and N5.

**Note:** Make sure that all paper fragments are removed.



11. Open door B.

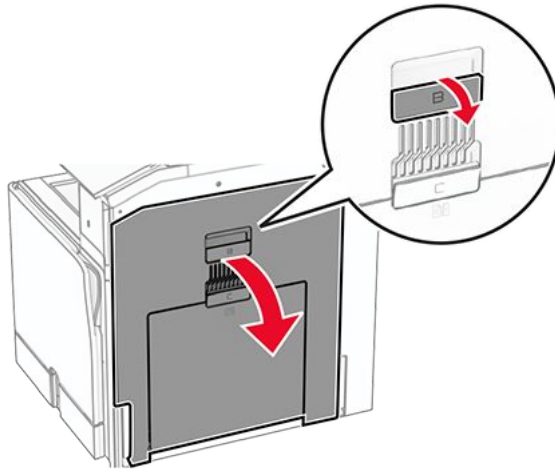


### **CAUTION—HOT SURFACE**

The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.

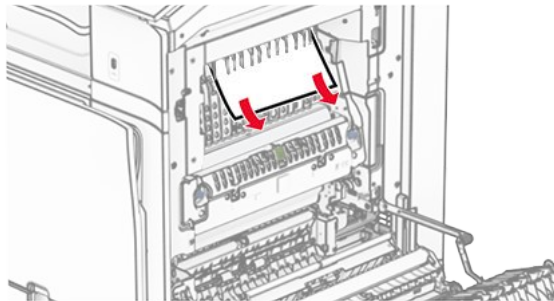
### **Warning—Potential Damage**

To prevent damage from electrostatic discharge, touch any exposed metal frame of the printer before accessing or touching interior areas of the printer.

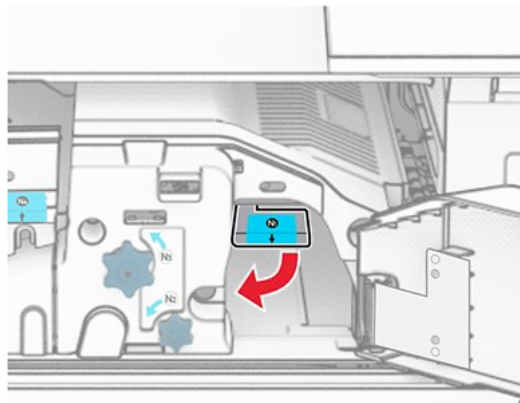


12. Remove the jammed paper under the standard bin exit roller.

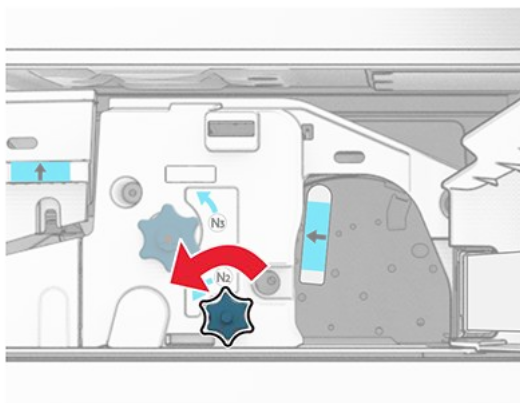
**Note:** Make sure that all paper fragments are removed.



13. Close door B.
14. Push down handle N1.



15. Turn knob N2 counterclockwise.

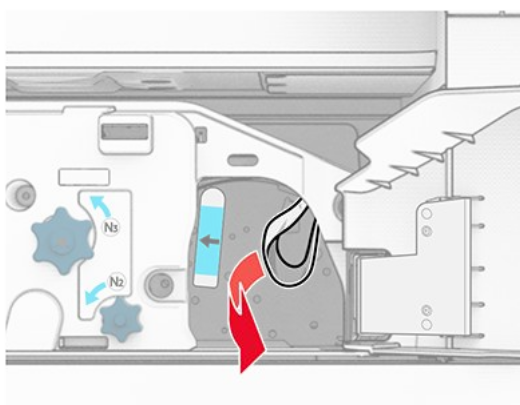


16. Remove the jammed paper.

### **Warning—Potential Damage**

To prevent damage to the printer, remove any hand accessories before removing the jammed paper.

**Note:** Make sure that all paper fragments are removed.



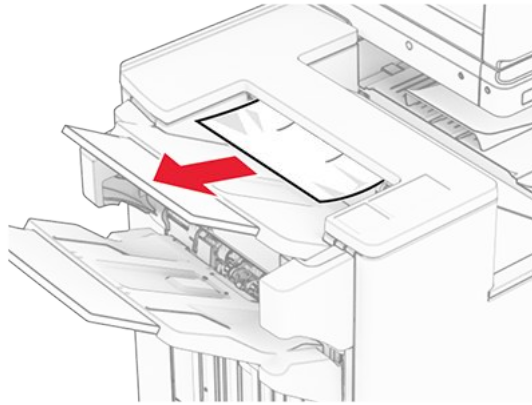
17. Put handle N1 back into place.
18. Close handle N5, and then close handle N4.
19. Close door F.
20. Return handle R4 to its original position.
21. Close door H.

## Paper jam in the booklet finisher

If your printer is configured with a paper transport, then do the following:

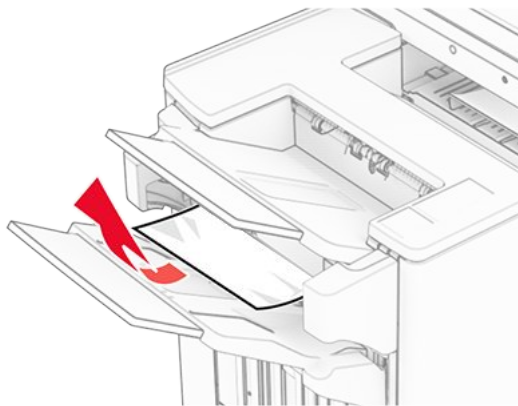
1. Remove the jammed paper in the finisher standard bin.

**Note:** Make sure that all paper fragments are removed.



2. Remove the jammed paper in bin 1.

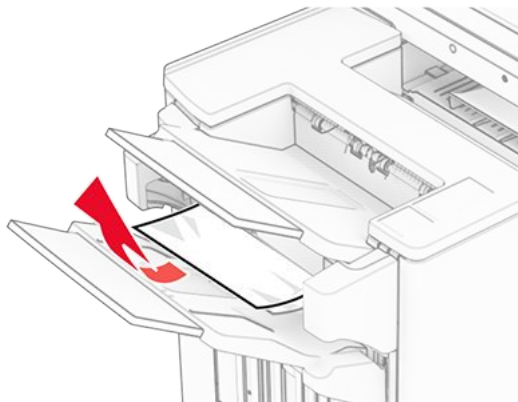
**Note:** Make sure that all paper fragments are removed.



3. Remove the jammed paper in bin 1.

**Notes**

- Make sure that all paper fragments are removed.
- Do not remove the printed pages that are in the staple compiler to avoid missing pages.

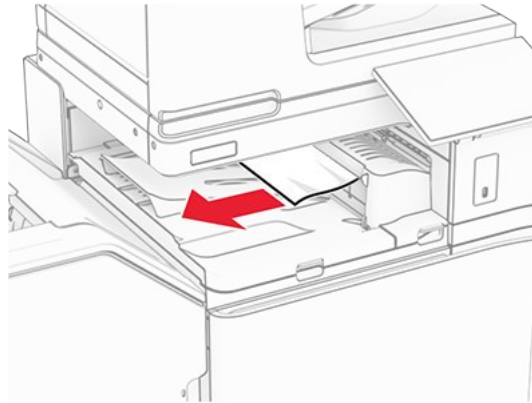


4. Remove the jammed paper in bin 3.

## Troubleshoot a problem

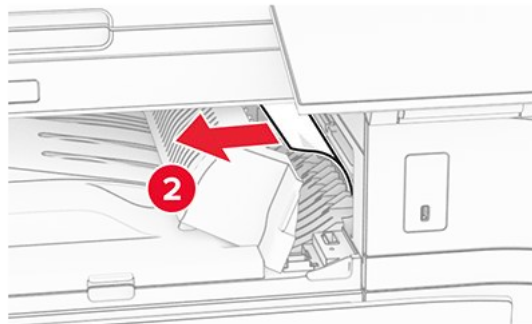
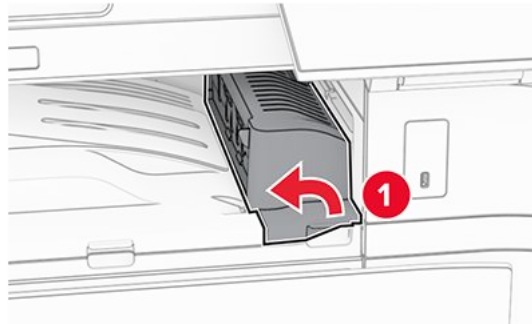
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**Note:** Make sure that all paper fragments are removed.

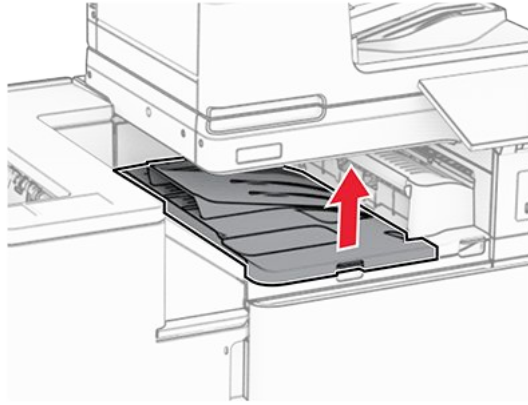


5. Open paper transport cover G, and then remove the jammed paper.

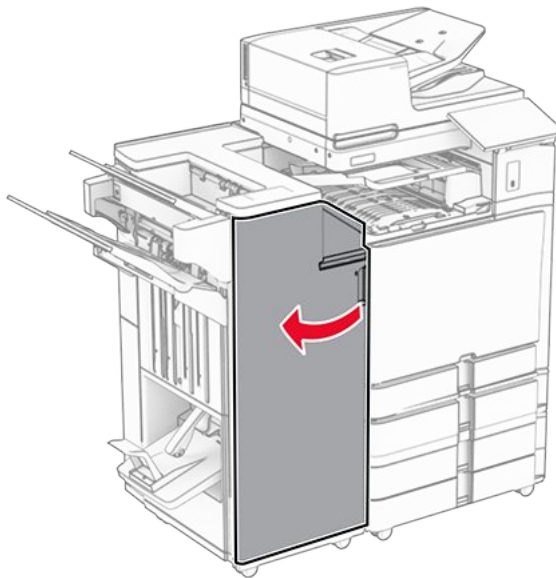
**Note:** Make sure that all paper fragments are removed.



6. Close paper transport cover G.
7. Open paper transport cover F.

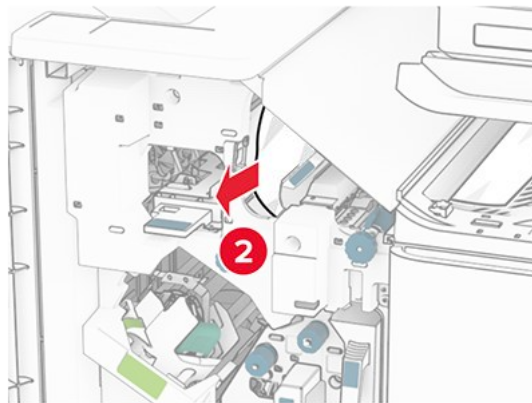


8. Open door H.



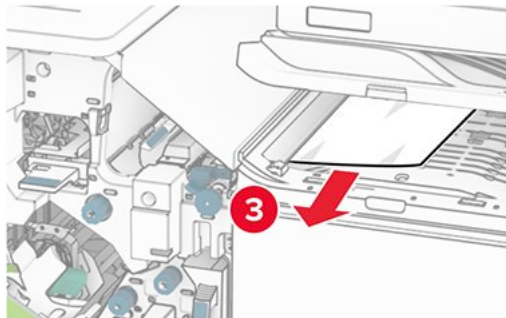
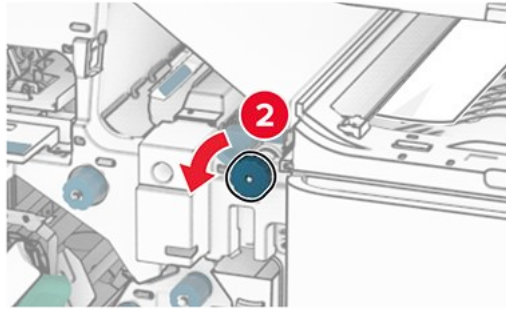
9. Move handle R3 to the right, and then remove the jammed paper.

**Note:** Make sure that all paper fragments are removed.



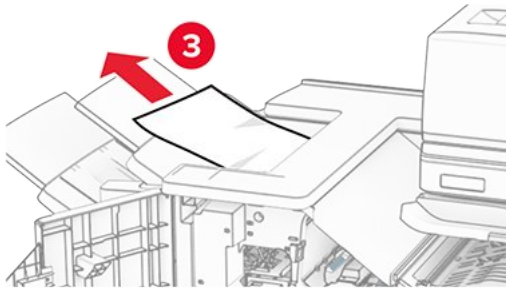
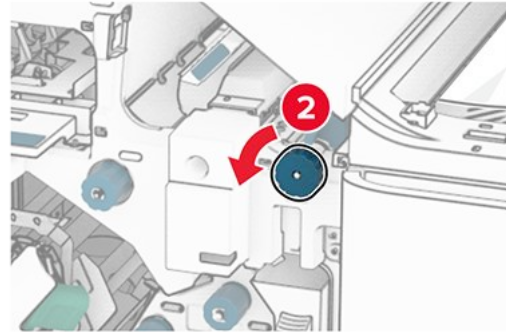
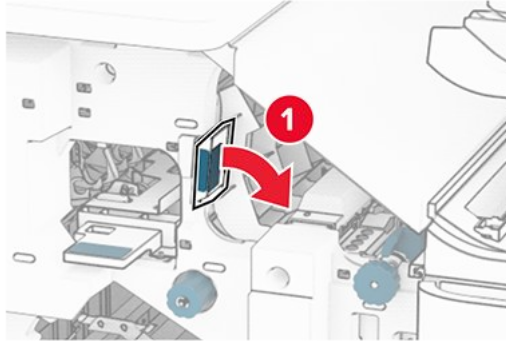
10. Move handle R1 to the left, turn knob R2 counterclockwise, and then remove the jammed paper.

**Note:** Make sure that all paper fragments are removed.



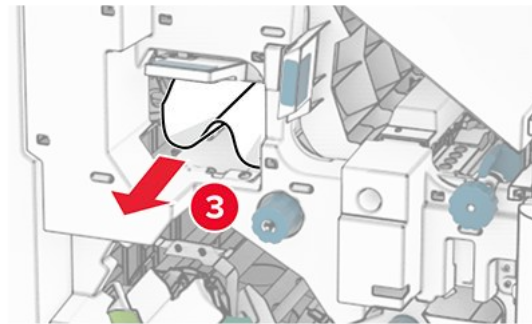
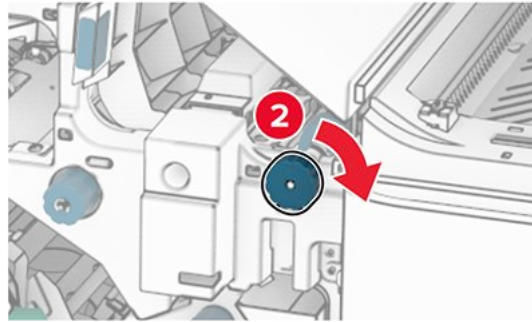
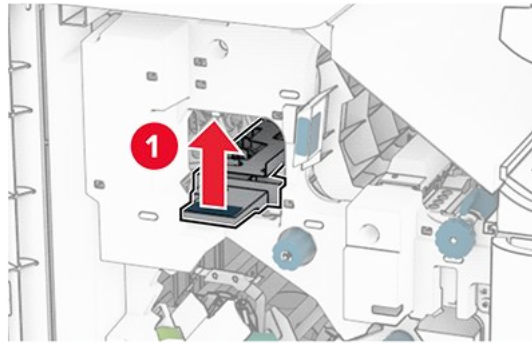
11. Turn knob R5 counterclockwise, and then remove the jammed paper from the finisher standard bin.

**Note:** Make sure that all paper fragments are removed.



12. Lift handle R4, turn knob R2 clockwise, and then remove the jammed paper.

**Note:** Make sure that all paper fragments are removed.

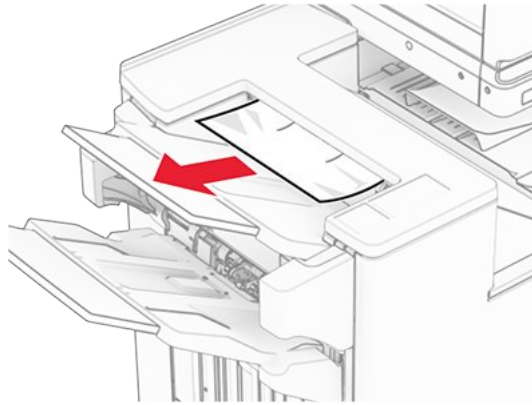


13. Close paper transport cover F.
14. Return handles R1, R3, and R4 to their original position.
15. Close door H.

**If your printer is configured with a folding paper transport, then do the following:**

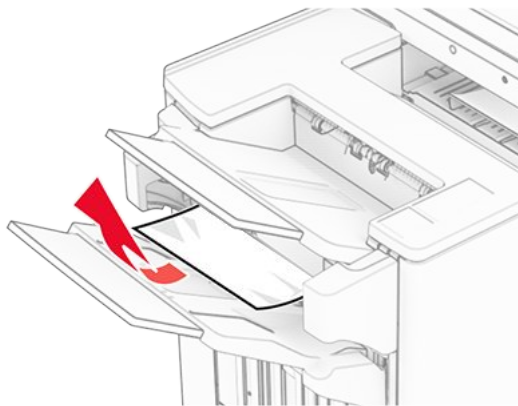
1. Remove the jammed paper in the finisher standard bin.

**Note:** Make sure that all paper fragments are removed.



2. Remove the jammed paper in bin 1.

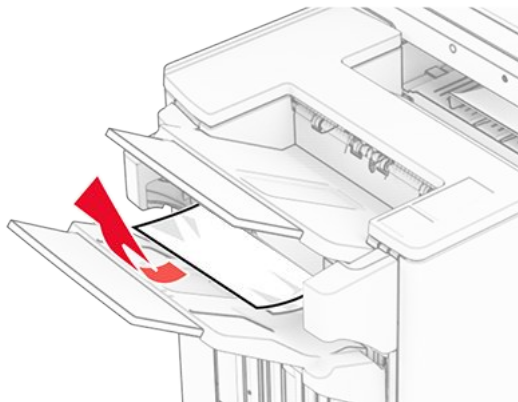
**Note:** Make sure that all paper fragments are removed.



3. Remove the jammed paper in bin 1.

**Notes**

- Make sure that all paper fragments are removed.
- Do not remove the printed pages that are in the staple compiler to avoid missing pages.

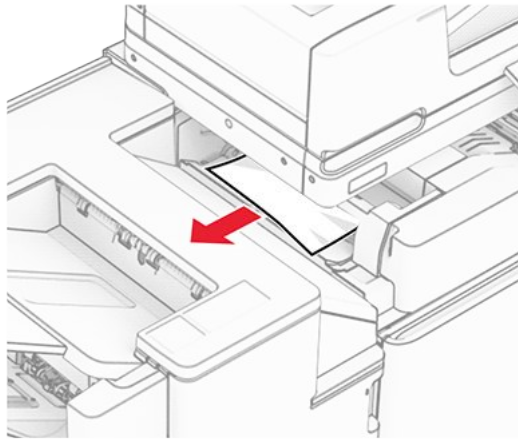


4. Remove the jammed paper in bin 3.

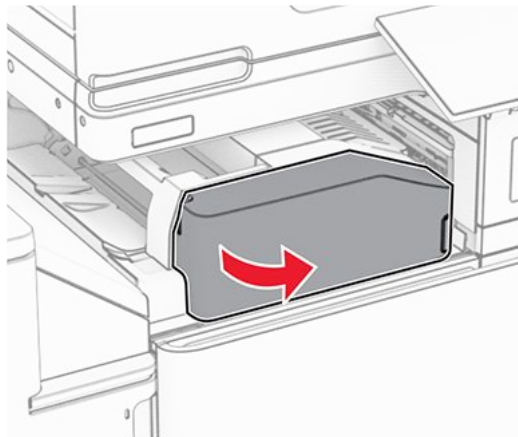
## Troubleshoot a problem

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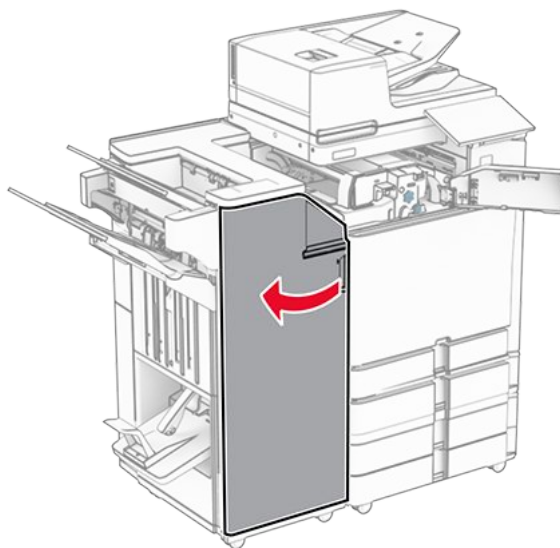
**Note:** Make sure that all paper fragments are removed.



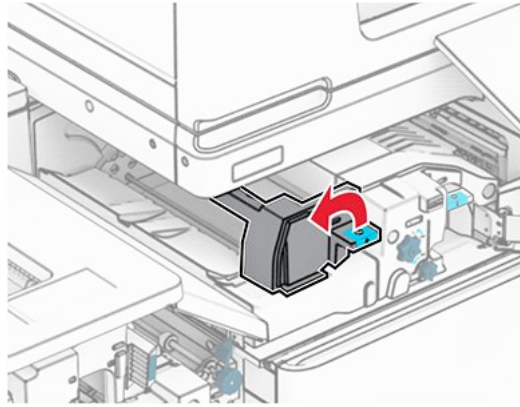
5. Open door F.



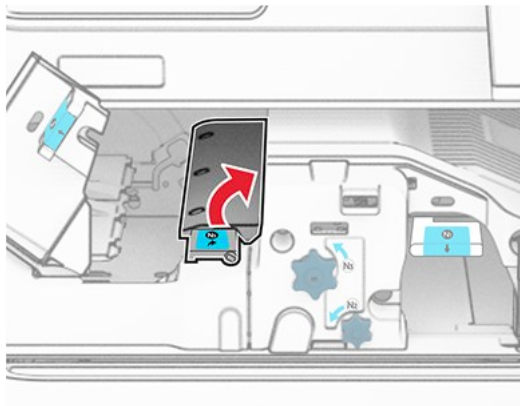
6. Open door H.



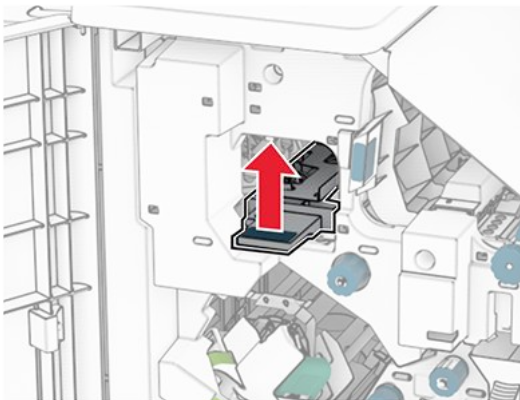
7. Open door N4.



8. Open door N5.

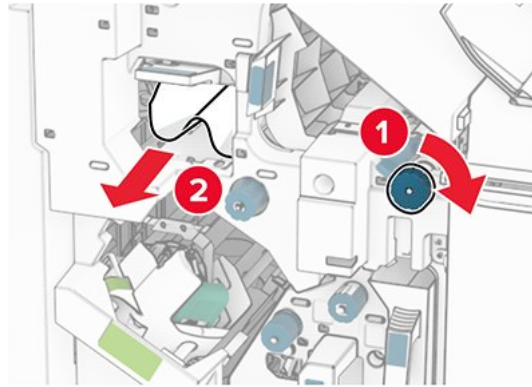


9. Lift handle R4.



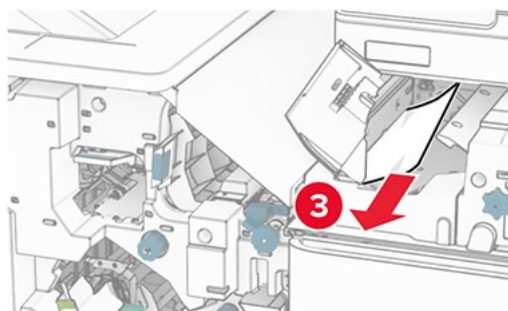
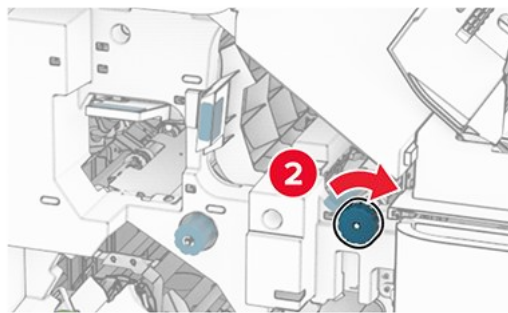
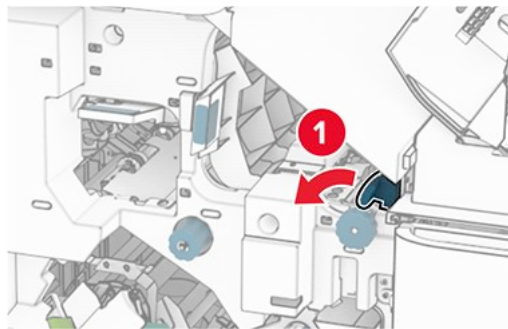
10. Turn knob R2 clockwise, and then remove the jammed paper in handle R4.

**Note:** Make sure that all paper fragments are removed.



11. Move handle R1 to the left, turn knob R2 counterclockwise, and then remove the jammed paper between doors N4 and N5.

**Note:** Make sure that all paper fragments are removed.



12. Open door B.

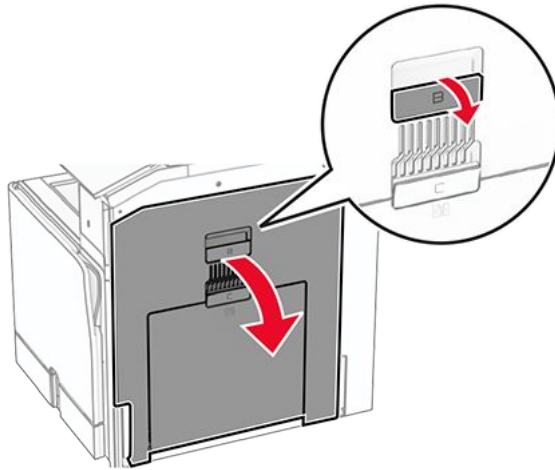


### CAUTION—HOT SURFACE

The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.

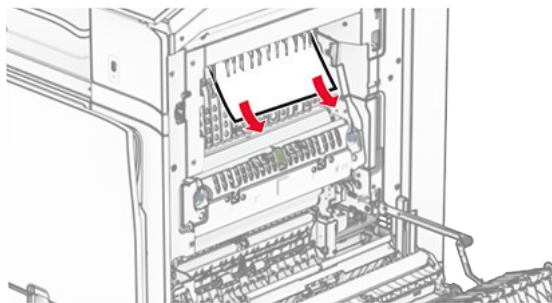
### Warning—Potential Damage

To prevent damage from electrostatic discharge, touch any exposed metal frame of the printer before accessing or touching interior areas of the printer.

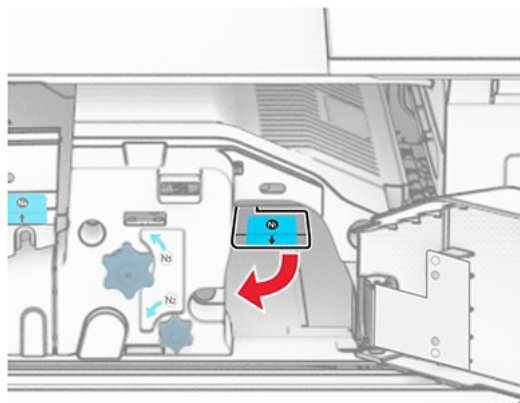


13. Remove the jammed paper under the standard bin exit roller.

**Note:** Make sure that all paper fragments are removed.



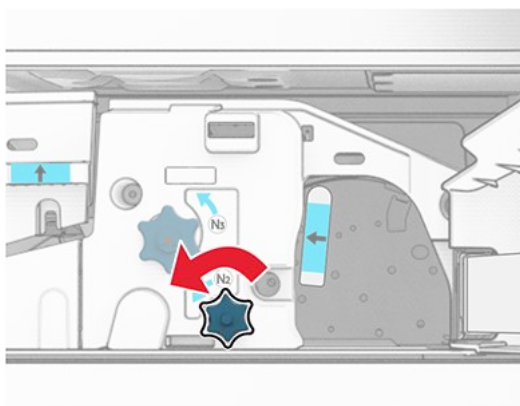
14. Close door B.
15. Push down handle N1.



## Troubleshoot a problem

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16. Turn knob N2 counterclockwise.

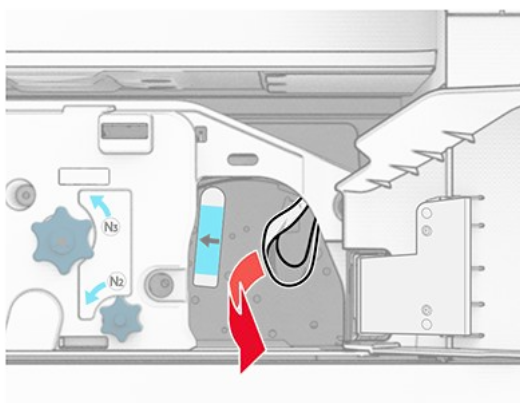


17. Remove the jammed paper.

### **Warning—Potential Damage**

To prevent damage to the printer, remove any hand accessories before removing the jammed paper.

**Note:** Make sure that all paper fragments are removed.

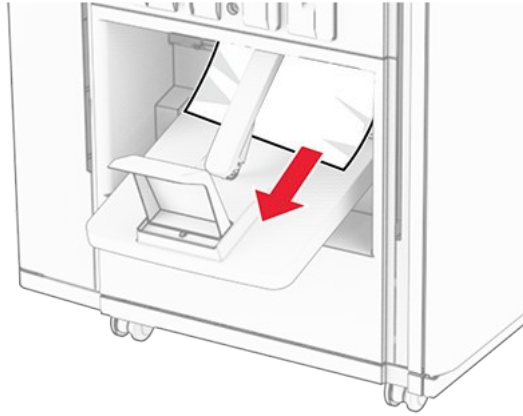


18. Put handle N1 back into place.
19. Close door N5, and then close door N4.
20. Close door F.
21. Return handles R1 and R4 back into their original positions.
22. Close door H.

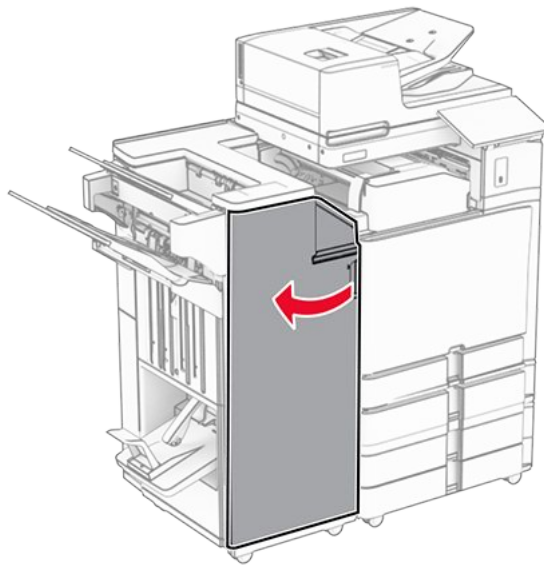
### **Paper jam in the booklet maker**

1. Remove jammed paper in bin 2.

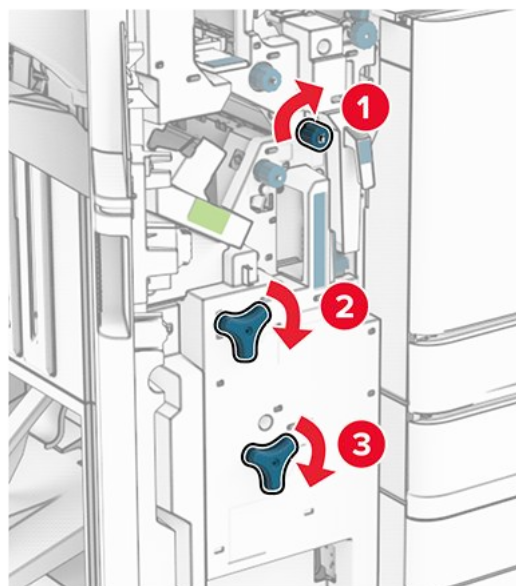
**Note:** Make sure that all paper fragments are removed.



2. Open door H.



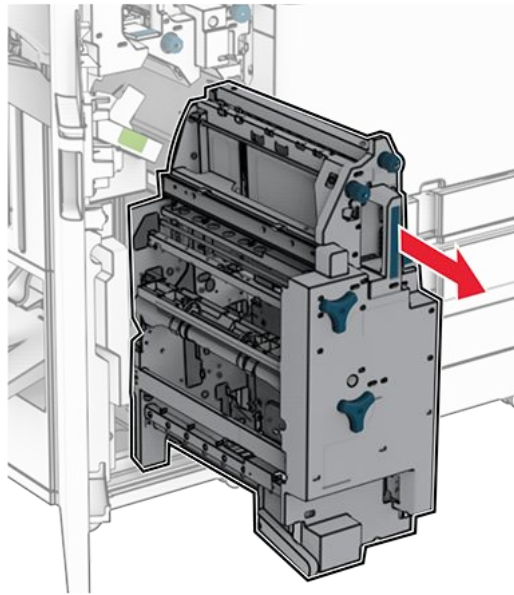
3. Turn knobs R6, R11, and R10 clockwise.



## Troubleshoot a problem

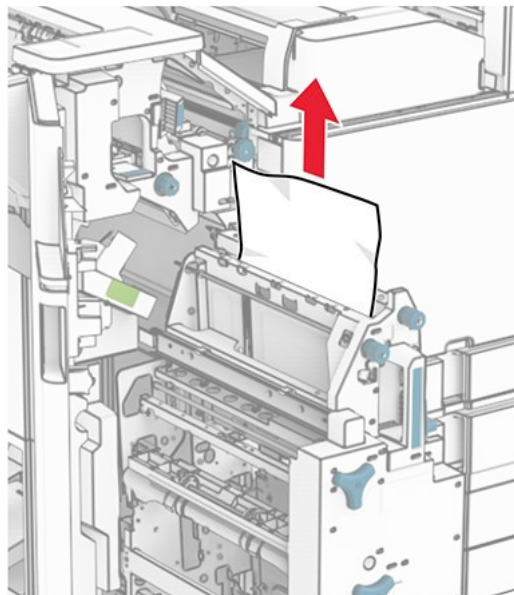
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4. Pull out the booklet maker.

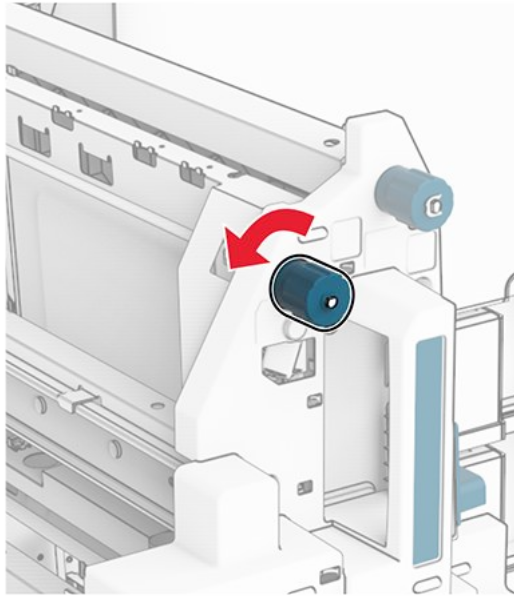


5. Remove the jammed paper.

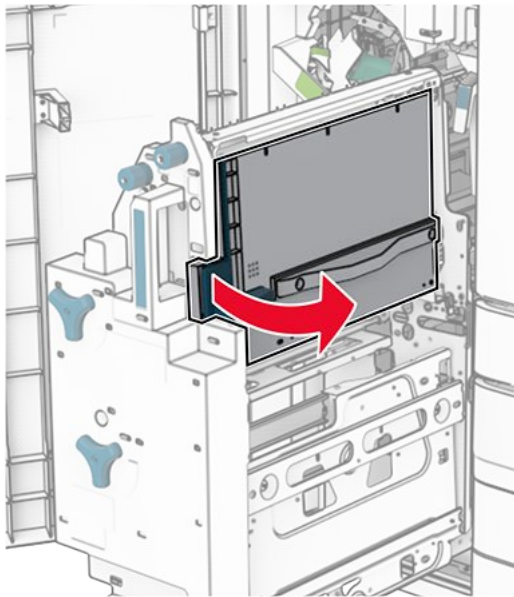
**Note:** Make sure that all paper fragments are removed.



6. Turn knob R9 counterclockwise until it stops.

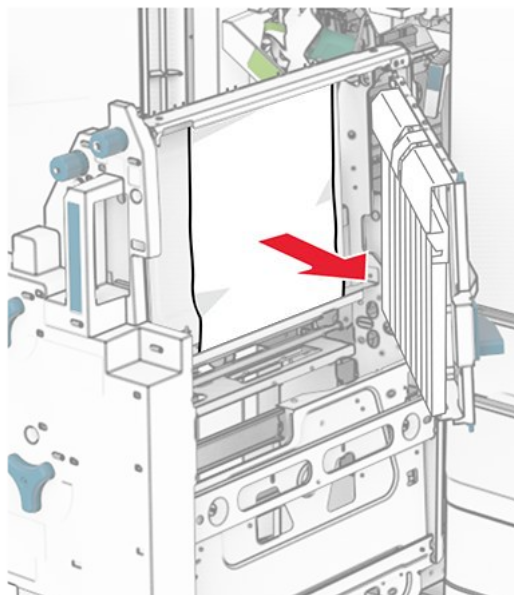


7. Open door R8.



8. Remove the jammed paper.

**Note:** Make sure that all paper fragments are removed.



9. Close door R8.
10. Return the booklet maker into the booklet finisher.
11. Close door H.

## Network connection problems

### Cannot open Embedded Web Server

Try one or more of the following:

- Make sure the printer is on.
- Make sure the printer and computer are connected to the same network.
- Make sure the printer IP address is correct.

**Note:** You can find the IP address at the top of the printer display.

- Make sure that you installed a supported browser.
  - Microsoft Edge
  - Safari version 6 or later
  - Google Chrome™ version 32 or later
  - Mozilla Firefox version 24 or later
- Check if the network connection is working.

**Note:** If the connection is not working, then contact your administrator.

- Make sure the cable connections to the printer and print server are secure. For more information, see the documentation that came with the print server.

- Check if the web proxy servers are disabled.

**Note:** If the servers are disabled, then contact your administrator.

If the problem persists, then contact [customer support](#).

## Cannot connect the printer to the Wi-Fi network

Try one or more of the following:

- From the control panel, navigate to **Settings** › **Network/Ports** › **Network Overview** › **Active Adapter**, and then select **Auto**.
- Make sure the printer is connected to the correct Wi-Fi network. For more information, see [Connecting the printer to a Wi-Fi network on page 369](#).

**Note:** Some routers may share the default Wi-Fi name.

- Make sure that you entered the correct network password.

**Note:** Take note of the spaces, numbers, and capitalization in the password.

- Make sure the correct wireless security mode is selected. From the control panel, navigate to **Settings** › **Network/Ports** › **Wireless** › **Wireless Security Mode**.

If the problem persists, then contact [customer support](#).

## Hardware options problems

### Cannot detect internal option

Try one or more of the following:

- Turn off the printer, wait for about 10 seconds, and then turn on the printer.
- Print the **Menu Settings Page** report, and then check if the internal option appears in the Installed Features list. From the control panel, navigate to **Settings** › **Reports** › **Menu Settings Page**.
- Check if the internal option is installed properly into the controller board.
  1. Turn off the printer, and then unplug the power cord from the electrical outlet.
  2. Make sure that the internal option is installed into the appropriate connector on the controller board.
  3. Connect the power cord to the electrical outlet, and then turn on the printer.



#### **CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

- Check if the internal option is available in the print driver.

**Note:** If necessary, manually add the internal option in the print driver to make it available for print jobs. For more information, see [Adding available options in the print driver on page 149](#).

If the problem persists, then contact [customer support](#).

## Internal solutions port does not operate correctly

Try one or more of the following:

- Print the **Menu Settings Page** report, and then check if the internal solutions port (ISP) appears in the Installed Features list. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.
- Remove, and then reinstall the ISP. For more information, see [Installing an internal solutions port on page 363](#).
- Check the cable and the ISP connection.
  1. Use the correct cable, and then make sure that it is securely connected to the ISP.
  2. Check if the ISP solution interface cable is securely connected to its slot on the controller board.

If the problem persists, then contact [customer support](#).

## Parallel or serial interface card does not operate correctly

Try one or more of the following:

- Print the **Menu Settings Page** report, and then check if the internal solutions port (ISP) appears in the Installed Features list. From the control panel, navigate to **Settings > Reports > Menu Settings Page**.
- Remove, and then reinstall the parallel or serial interface card. For more information, see [Installing an internal solutions port on page 363](#).
- Check the connection between the cable and the parallel or serial interface card.

If the problem persists, then contact [customer support](#).

## Defective flash detected

Try one or more of the following:

- Select **Continue** to ignore the message and continue printing.
- Cancel the current print job.
- Replace the defective flash memory.

If the problem persists, then contact [customer support](#).

## Not enough free space in flash memory for resources

Try one or more of the following:

## Troubleshoot a problem

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- Select **Continue** to clear the message and continue printing.
- Delete fonts, macros, and other data that are stored in the flash memory.

**Note:** Downloaded fonts and macros that are not previously stored in the flash memory are deleted.

- Install a storage drive.

If the problem persists, then contact [customer support](#).

## Issues with supplies

### Replace cartridge, printer region mismatch

To correct this problem, purchase a cartridge with the correct region that matches the printer region, or purchase a worldwide cartridge.

- The first number in the message after 42 indicates the region of the printer.
- The second number in the message after 42 indicates the region of the cartridge.

Region	Numeric code
Worldwide or Undefined region	0
United States, Canada, Australia, New Zealand	1
European Union, European Economic Area, Switzerland	2
Rest of Asia Pacific	3
Latin America, Puerto Rico, Mexico	4
Rest of Europe, Middle East, Africa, Central Eastern Europe, Commonwealth of Independent States	5
Invalid region	9

**Note:** To find the region settings of the printer and toner cartridge, print the **Print Quality Test Pages**. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**. You can find the information in the **Cartridge Information** section of the Print Quality Test page.

### Refilled regular *[color]* cartridge

The printer has detected a Lexmark Regular cartridge that has been refilled with non-genuine toner by a party other than Lexmark.

Select **OK** to continue.

All printer component life indicators are designed to function with Lexmark supplies and parts and may deliver unpredictable results when using supplies or parts in your Lexmark printer that are remanufactured by parties other than Lexmark.

For more information, see the printer statement of limited warranty.

### Non-Lexmark supply

The printer has detected a non-Lexmark supply or part installed in the printer.

Your Lexmark printer is designed to function best with genuine Lexmark supplies and parts. Use of third-party supplies or parts may affect the performance, reliability, or life of the printer and its imaging components.

All life indicators are designed to function with Lexmark supplies and parts and may deliver unpredictable results if third-party supplies or parts are used. Imaging component usage beyond the intended life may damage your Lexmark printer or associated components.

#### **Warning—Potential Damage**

Use of third-party supplies or parts can affect warranty coverage. Damage caused by the use of third-party supplies or parts may not be covered by the warranty.

To accept any and all of these risks and to proceed with the use of non-genuine supplies or parts in your printer, touch and hold the error message on the display using two fingers for 15 seconds. When a confirmation dialog box appears, touch **Continue**.

If you do not want to accept these risks, then remove the third-party supply or part from your printer and install a genuine Lexmark supply or part. For more information, see [Using genuine Lexmark parts and supplies on page 522](#).

If the printer does not print after clearing the error message, then reset the supply usage counter.

1. From the control panel, navigate to **Settings > Device > Maintenance > Configuration Menu > Supply Usage And Counters**.
2. Select the part or supply that you want to reset, and then select **Start**.
3. Read the warning message, and then select **Continue**.
4. Using two fingers, touch the display for 15 seconds to clear the message.

**Note:** If you are unable to reset the supply usage counters, then return the supply item to the place of purchase.

### Non-Xerox supply

#### **Warning—Potential Damage**

Use of third-party supplies or parts can affect warranty coverage. Damage caused by the use of third-party supplies or parts may not be covered by the warranty.

To accept any and all of these risks and to proceed with the use of non-genuine supplies or parts in your printer, touch and hold the error message on the display using two fingers for 15 seconds. When a confirmation dialog box appears, touch **Continue**.

If the printer does not print after clearing the error message, then reset the supply usage counter.

**Note:** If you are unable to reset the supply usage counters, then return the supply item to the place of purchase.

# Toner cartridge supplies plan mismatch

## Issue description

Applicable error codes:

- 32.40J
- 32.41J
- 32.42J
- 32.43J

1. Make sure that the printer is using a genuine and supported Xerox toner cartridge. For more information, go to <https://www.xerox.com/en-us/printer-supplies/toner-cartridge-authentication>. If the toner cartridge is not a genuine Xerox supply, then contact your supplier.

### **Warning—Potential Damage:**

Use of third-party supplies or parts can affect warranty coverage. Damage caused by using third-party supplies or parts may not be covered by the warranty. For more information, see [Non-Xerox supply](#).

2. Make sure the toner cartridge contacts are not damaged. Do the following:
  - a. Verify the toner cartridge is not damaged and free of leaks.
  - b. Confirm the toner cartridge is supported and properly installed.
  - c. Make sure the toner cartridge contacts are not contaminated.
3. When installing a genuine aftermarket supply for the first time, do the following:
  - a. Make sure the correct, supported aftermarket toner cartridge is installed.
  - b. When a supply error message appears, make sure that the latest firmware version available for your printer is installed.
4. The printer supplies plan may not match the toner cartridge used. Do the following:
  - If you do not have a conversion code, then contact [customer support](#).
  - If you have a conversion code from customer support, follow the instructions.

### **Notes**

- Make sure there are no pending jobs in the printer job queue. If an invalid code is entered three times, then toner conversion feature will be locked for 24 hours before you can try again.
- You may need printer admin access.
- **Using the control panel**
  - a. From the control panel, navigate to **Settings > Supplies Plan > Plan Conversion**.
  - b. Select **Conversion Code**, enter the six-digit conversion code that was provided, and then select **OK**.
  - c. Select **Convert Plan**.
  - d. Select **OK** when the **Plan successfully converted** message appears.
- **Using the Embedded Web Server (EWS)**

- a. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

- b. Click **Settings** › **Supplies Plan** › **Plan Conversion**.
- c. Click **Conversion Code**, enter the six-digit conversion code that was provided, and then click **OK**.
- d. Click **Convert Plan**.
- e. Click **OK** when the **Plan successfully converted** message appears.

## Paper feed problems

### Paper curl

Try one or more of the following:

- Adjust the guides in the tray to the correct position of the paper loaded.
- Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog. Make sure that the setting matches the paper loaded.

**Note:** You can also change the setting on the printer control panel. Navigate to **Settings** › **Paper** › **Tray Configuration** › **Paper Size/Type**.

- Remove the paper, flip it over, and then reload the paper.
- Load paper from a fresh package.

**Note:** Paper absorbs moisture due to high humidity. Store the paper in its original wrapper until you are ready to use it.

If the problem persists, then contact [customer support](#).

### Envelope seals when printing

Try one or more of the following:

- Use an envelope that has been stored in a dry environment.

**Note:** Printing on envelopes with high moisture content can seal the flaps.

- Make sure that the paper type is set to **Envelope**. From the control panel, navigate to **Settings** › **Paper** › **Tray Configuration** › **Paper Size/Type**.

If the problem persists, then contact [customer support](#).

# Collated printing does not work

### Try one or more of the following:

- From the control panel, navigate to **Settings** › **Print** › **Layout** › **Collate**, and then select **On [1,2,1,2,1,2]**.
- From the document that you are trying to print, open the Printing Preferences or Print dialog, and then select **Collate**.
- Reduce the number of pages to print.

If the problem persists, then contact [customer support](#).

# Tray linking does not work

### Try one or more of the following:

- Make sure that the linked trays contain the same paper size and paper type and loaded in the same orientation.
- Make sure that the paper guides are positioned correctly.
- Set the paper size and paper type to match the paper loaded in the linked trays. From the control panel, navigate to **Settings** › **Paper** › **Tray Configuration** › **Paper Size/Type**.
- Make sure that **Tray Linking** is set to **Automatic**. For more information, see [Linking trays on page 144](#).

If the problem persists, then contact [customer support](#).

# Paper frequently jams

### Try one or more of the following:

- Check if the paper is loaded correctly.

#### Notes

- Make sure that the paper guides are positioned correctly.
- Make sure that the stack height is below the maximum fill line.
- Make sure to print on recommended paper size and paper type.

- Set the correct paper size and paper type. From the control panel, navigate to **Settings** › **Paper** › **Tray Configuration** › **Paper Size/Type**.
- Load paper from a fresh package.

**Note:** Paper absorbs moisture due to high humidity. Store the paper in its original wrapper until you are ready to use it.

If the problem persists, then contact [customer support](#).

# Jammed pages are not reprinted

1. From the control panel, navigate to **Settings** › **Device** › **Notifications** › **Jam Content Recovery**.
2. In the **Jam Recovery** menu, select **On** or **Auto**.

If the problem persists, then contact [customer support](#).

## Emailing problems

### Disabling the “SMTP server not set up” error message

1. From the control panel, navigate to **Settings** › **Email** › **Email Setup**.
2. Set **Disable “SMTP server not set up”** error to **On**.

To prevent the error from happening again, do one or more of the following:

- Update the printer firmware. For more information, see the **Printer firmware instructions** section.
- Configure the email SMTP settings. For more information, see [Configuring the email SMTP settings on page 388](#).

### Cannot send emails

Try one more of the following:

- Make sure that the email SMTP settings are configured correctly. For more information, see [Configuring the email SMTP settings on page 388](#).
- Make sure that the printer is connected to a network and the network is connected to the Internet.
- If your email service provider is Microsoft, Outlook, or Hotmail, then configure the OAuth2.0 settings. For more information, see the Setting up OAuth 2.0 Authentication for Email Server using the Embedded Web Server section in [Configuring the email SMTP settings on page 388](#).

If the problem persists, then see .

## Faxing problems

### Caller ID is not shown

1. From the control panel, navigate to **Settings** › **Fax** › **Fax Setup** › **Fax Receive Settings** › **Admin Controls**.
2. Set **Enable Caller ID** to **On**.

If the problem persists, then contact [customer support](#).

# Cannot send or receive faxes using analog fax

### Try one or more of the following:

- Resolve any error messages that appear on the display.
- Make sure that the cable connections for the telephone, handset, or answering machine are secure.
- Check for a dial tone.
  - Call the fax number to check if it is working properly.
  - If you are using the On Hook Dial feature, then turn up the volume to check if you hear a dial tone.
- Check the telephone wall jack.
  1. Connect the analog telephone directly to the wall jack.
  2. Listen for a dial tone.
  3. If you do not hear a dial tone, then use a different telephone cable.
  4. If you still do not hear a dial tone, then connect the analog telephone to a different wall jack.
  5. If you hear a dial tone, then connect the printer to that wall jack.
- Check if the printer is connected to an analog phone service or to the correct digital connector.
  - If you are using an Integrated Services for Digital Network (ISDN) telephone service, then connect to an analog telephone port of an ISDN terminal adapter. For more information, contact your ISDN provider.
  - If you are using DSL, then connect to a DSL filter or router that supports analog use. For more information, contact your DSL provider.
  - If you are using a private branch exchange (PBX) telephone service, then make sure that you are connecting to an analog connection on the PBX. If none exists, then consider installing an analog telephone line for the fax machine.
- Temporarily disconnect other equipment and disable other telephone services.
  1. Disconnect other equipment (such as answering machines, computers, modems, or telephone line splitters) between the printer and the telephone line.
  2. Disable call waiting and voice mail. For more information, contact your telephone company.
- Scan the original document one page at a time.

If the problem persists, then contact [customer support](#).

# Can receive but not send faxes using analog fax

### Try one or more of the following:

- Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
- Set up the shortcut number properly.
  - Check if the shortcut number is set for the telephone number that you want to dial.
  - Dial the telephone number manually.

If the problem persists, then contact [customer support](#).

# Can send but not receive faxes using analog fax

Try one or more of the following:

- Make sure that the paper source is not empty.
- Check the ring count delay settings. From the control panel, navigate to **Settings** › **Fax** › **Fax Setup** › **Fax Receive Settings** › **Rings to Answer**.
- If the printer is printing blank pages, then see .

If the problem persists, then contact [customer support](#).

# Cannot set up etherFAX

Try one or more of the following:

- Check the printer connectivity.
  1. From the control panel, navigate to **Settings** › **Reports** › **Network** › **Network Setup Page**.
  2. Check the network status on the printed page.
- Make sure that the printer is connected to a network and the network is connected to the Internet.
- Make sure that etherFAX is set up correctly. For more information, see [Setting up the fax function using etherFAX on page 120](#).

If the problem persists, then go to <https://www.etherfax.net/lexmark>.

# Cannot send or receive faxes using etherFAX

Try one or more of the following:

- Make sure that the printer is connected to a network and the network is connected to the Internet.
- Make sure that etherFAX is set up correctly. For more information, see [Setting up the fax function using etherFAX on page 120](#).
- Split large documents into smaller file sizes.

If the problem persists, then go to <https://www.etherfax.net/lexmark>.

# Poor fax print quality

Try one or more of the following:

- Resolve any print quality defects.
  1. Print the **Test Quality Pages**. From the control panel, navigate to **Settings** › **Troubleshooting** › **Print Quality Test Pages**.
  2. Correct any print quality defects. For more information, see the **Print quality is poor** section.
- If you are using an analog fax, then decrease the incoming fax transmission speed.

## Troubleshoot a problem

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1. From the control panel, navigate to **Settings** › **Fax** › **Fax Setup** › **Fax Receive Settings** › **Admin Controls**.
2. In the **Max Speed** menu, select a lower transmission speed.

If the problem persists, then contact [customer support](#).

## Missing information on the fax cover page

1. Turn off the printer, wait for about 10 seconds, and then turn on the printer.
2. Send or retrieve the fax.

If the problem persists, then contact [customer support](#).

## Cannot send the fax cover page from the computer

Try one or more of the following:

- Make sure that the print driver is updated. For more information, go to [www.lexmark.com/downloads](http://www.lexmark.com/downloads).
- Clear the **Always display settings prior to faxing** setting.
  1. From the document that you are trying to fax, open the **Print** dialog.
  2. Select the printer, and then click **Properties**, **Preferences**, **Options**, or **Setup**.
  3. Click **Fax**, and then clear the **Always display settings prior to faxing** setting.

If the problem persists, then contact [customer support](#).

## Scanning problems

### Cannot scan to a computer

Try one or more of the following:

- Perform a copy job. If the job failed, then turn off the printer, wait for about 10 seconds, and then turn on the printer.
- Check the printer connectivity.
  1. Print the **Network Setup Page**. From the control panel, navigate to **Settings** › **Reports** › **Network**, and then select **Network Setup Page**.
  2. Check the first section of the page and confirm if the status is connected.
- Make sure that the printer and the computer are connected to the same network.

If the problem persists, then contact [customer support](#).

# Cannot scan to a network folder

Try one or more of the following:

- Create a network folder shortcut, and then scan a document using the shortcut. For more information, see [Scanning to a network folder on page 404](#).
- Make sure that the network folder path and format are correct. For example, `//server_hostname/foldername/path`, where `server_hostname` is a fully qualified domain (FQDN) or IP address.
- Make sure that you have a write access permission to the network folder.
- Make sure that the printer and the network folder are connected to the same network.
- Update the network folder shortcut.
  1. Open a web browser, and then type the printer IP address in the address field.

### Notes

- You can find the IP address at the top of the printer display.
- Make sure that the printer and computer are connected to the same network.

2. Click **Shortcuts**, and then select a shortcut.

**Note:** If you have multiple shortcut types, then select **Network Folder**.

3. In the **Share Path** field, type the network folder path. For example, `//server_hostname/foldername/path`.

**Note:** Always use forward slashes when typing the share path.

4. From the **Authentication** menu, select your authentication method.

**Note:** If **Authentication** is set to “**Use assigned username and password**,” then in the Username and Password fields, type your credentials.

5. Click **Save**.

If the problem persists, then contact [customer support](#).

# Partial copies of document or photo

Try one or more of the following:

- Make sure that the document or photo is loaded face down on the upper left corner of the scanner glass.
- Match the paper size setting and the paper loaded in the tray. For more information, see [Setting the paper size and type on page 126](#).

If the problem persists, then contact [customer support](#).

# Poor copy quality

Try one or more of the following:

## Troubleshoot a problem

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- Clean the scanner. For more information, see [Cleaning the scanner on page 571](#).
- Make sure that the document or photo is loaded face down on the upper-left corner of the scanner glass.
- Check the quality of the original document or photo and adjust the scan quality settings accordingly.

If the problem persists, then contact [customer support](#).

## Vertical dark streaks when scanning from the ADF

1. Open the scanner cover, and then remove the glass cleaner tool.
2. Wipe the ADF glass beside the scanner glass.
3. Open door A1, and then clean the ADF glass.
4. Return the tool to its place.
5. Close the scanner cover.


**Note:** For more information on cleaning the scanner, see [Cleaning the scanner on page 571](#).

If the problem persists, then contact [customer support](#).

## Jagged image or text when scanning from the ADF

1. Load 50 sheets of clean, plain paper into the ADF.

**Note:** The plain paper helps clean or remove dust and other coatings from the ADF feed rollers.

2. From the control panel, swipe right to the control center, and then select **Start**.
3. Load an original document into the ADF tray or on the scanner glass. For more information, see [Using the automatic document feeder and scanner glass on page 22](#).
4. From the control panel, depending on your printer model, do either of the following:
  - Select **Scan**.
  - Select .

If the problem persists, then contact [customer support](#).

## Scan job was not successful

### Try one or more of the following:

- Make sure that the Ethernet or USB cable is securely connected to the computer and the printer.
- Check the file that you want to scan, and make sure that:
  - The file name is not already used in the destination folder.
  - The document or photo that you want to scan is not open in another application.
- Make sure that the **Append time stamp** or the **Overwrite existing file** check box is selected in the destination configuration settings.

If the problem persists, then contact [customer support](#).

### Scanner does not close

Try one or more of the following:

- Remove any paper, debris, or foreign objects inside the scanner.
- Clean the lid and frame.
- Check if the hinges or latches are damaged or misaligned and replace if necessary.

If the problem persists, then contact [customer support](#).

### Scanning takes too long or freezes the computer

Try one or more of the following:

- Close all applications that are interfering with the scan.
- Reduce the scan resolution
- Restart the printer.
- Use a USB or Ethernet connection.

If the problem persists, then contact [customer support](#).

### Scanner does not respond

Try one or more of the following:

- Check if the power cord is connected properly to the printer and the electrical outlet.



#### **CAUTION—POTENTIAL INJURY**

To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

- Check if the printer is turned on, and then resolve any error messages that appear on the display.
- Turn off the printer, wait for about 10 seconds, and then turn on the printer.

If the problem persists, then contact [customer support](#).

### Adjusting scanner registration

1. From the control panel, navigate to **Settings** › **Device** › **Maintenance** › **Configuration Menu** › **Scanner Configuration** › **Scanner Manual Registration**.
2. In the **Print Quick Test** menu, select **Start**.
3. Place the test page on the scanner glass, and then select **Flatbed Registration**.
4. In the **Copy Quick Test** menu, select **Start**.

5. Compare the test page with the original document.

**Note:** If the margins of the test page are different from the original document, then adjust the **Left Margin** and **Top Margin** settings.

6. Repeat [step 4](#) and [step 5](#) until the margins of the **Copy Quick Test** page closely match the original document.

## Adjusting ADF registration

1. From the control panel, navigate to **Settings** › **Device** › **Maintenance** › **Configuration Menu** › **Scanner Configuration** › **Scanner Manual Registration**.
2. In the **Print Quick Test** menu, select **Start**.
3. Place the test page on the ADF tray.
4. Select **Front ADF Registration** or **Rear ADF Registration**.

### Notes

- To align **Front ADF Registration**, place the test page face up, short edge first into the ADF.
- To align **Rear ADF Registration**, place the test page face down, short edge first into the ADF.

5. In the **Copy Quick Test** menu, select **Start**.
6. Compare the test page with the original document.

**Note:** If the margins of the test page are different from the original document, then adjust the **Horizontal Adjust** and **Top Margin** settings.

7. Repeat [step 5](#) and [step 6](#) until the margins of the **Copy Quick Test** page closely match the original document.

## Color quality problems

### Modifying the colors in printed output

1. From the control panel, navigate to **Settings** › **Print** › **Quality** › **Advanced Imaging** › **Color Correction**.
2. In the **Color Correction** menu, select **Manual**.
3. In the **Color Correction Content** menu, select the appropriate color conversion setting.

Object type	Color conversion tables
<p><b>RGB Image</b></p> <p><b>RGB Text</b></p> <p><b>RGB Graphics</b></p>	<ul style="list-style-type: none"> <li>◦ <b>Vivid</b>—Produces brighter, more saturated colors and can be applied to all incoming color formats.</li> <li>◦ <b>sRGB Display</b>—Produces an output that approximates the colors shown on a computer monitor. Black toner usage is optimized for printing photographs.</li> <li>◦ <b>Display-True Black</b>—Produces an output that approximates the colors shown on a computer monitor. This setting uses only black toner to create all levels of neutral gray.</li> <li>◦ <b>sRGB Vivid</b>—Provides an increased color saturation for the sRGB Display color correction. Black toner usage is optimized for printing business graphics.</li> <li>◦ <b>Off</b></li> </ul>
<p><b>CMYK Image</b></p> <p><b>CMYK Text</b></p> <p><b>CMYK Graphics</b></p>	<ul style="list-style-type: none"> <li>◦ <b>US CMYK</b>—Applies color correction to approximate the Specifications for Web Offset Publishing (SWOP) color output.</li> <li>◦ <b>Euro CMYK</b>—Applies color correction to approximate Euroscale color output.</li> <li>◦ <b>Vivid CMYK</b>—Increases the color saturation of the US CMYK color correction setting.</li> <li>◦ <b>Off</b></li> </ul>

## FAQ about color printing

### What is RGB color?

RGB color is a method of describing colors by indicating the amount of red, green, or blue used to produce a certain color. Red, green, and blue light can be added in various amounts to produce a large range of colors observed in nature. Computer screens, scanners, and digital cameras use this method to display colors.

### What is CMYK color?

CMYK color is a method of describing colors by indicating the amount of cyan, magenta, yellow, and black used to reproduce a particular color. Cyan, magenta, yellow, and black inks or toners can be printed in various amounts to produce a large range of colors observed in nature. Printing presses, inkjet printers, and color laser printers create colors in this manner.

### How is color specified in a document to be printed?

Software programs are used to specify and modify the document color using RGB or CMYK color combinations. For more information, see the software program Help topics.

### How does the printer know what color to print?

When printing a document, information describing the type and color of each object is sent to the printer and is passed through color conversion tables. Color is translated into the appropriate amounts of cyan, magenta, yellow, and black toner used to produce the color you want. The object information determines the application of color conversion tables. For example, it is possible to apply one type of color conversion table to text while applying a different color conversion table to photographic images.

### What is manual color correction?

When manual color correction is enabled, the printer employs user-selected color conversion tables to process objects. Manual color correction settings are specific to the type of object being printed (text, graphics, or images). It is also specific to how the color of the object is specified in the software program (RGB or CMYK combinations). To apply a different color conversion table manually, see [Modifying the colors in printed output on page 689](#).

If the software program does not specify colors with RGB or CMYK combinations, then manual color correction is not useful. It is also not effective if the software program or the computer operating system controls the adjustment of colors. In most situations, setting the Color Correction to Auto generates preferred colors for the documents.

### How can I match a particular color (such as a corporate logo)?

From the printer Quality menu, nine types of Color Samples sets are available. These sets are also available from the Color Samples page of the Embedded Web Server. Selecting any sample set generates multiple-page prints consisting of hundreds of colored boxes. Each box contains a CMYK or RGB combination, depending on the table selected. The observed color of each box is obtained by passing the CMYK or RGB combination labeled on the box through the selected color conversion table.

By examining Color Samples sets, you can identify the box with color closest to the color being matched. The color combination labeled on the box can then be used for modifying the color of the object in a software program. For more information, see the software program Help topics. Manual color correction may be necessary to use the selected color conversion table for the particular object.

Selecting which Color Samples set to use for a particular color-matching problem depends on:

- The Color Correction setting being used (Auto, Off, or Manual)
- The type of object being printed (text, graphics, or images)
- How the color of the object is specified in the software program (RGB or CMYK combinations)

If the software program does not specify colors with RGB or CMYK combinations, then the Color Samples pages are not useful. Additionally, some software programs adjust the RGB or CMYK combinations specified in the program through color management. In these situations, the printed color may not be an exact match of the Color Samples pages.

# The print appears tinted

Try one or more of the following:

- From the control panel, navigate to **Settings** › **Print** › **Quality** › **Advanced Imaging**, and then select **Color Adjust**.
- From the control panel, navigate to **Settings** › **Print** › **Quality** › **Advanced Imaging**, select **Color Balance**, and then adjust the settings.

If the problem persists, then contact [customer support](#).

## Contacting customer support

Before contacting support, have the following information ready:

- Printer problem
- Error message
- Printer model type and serial number

Technical support via telephone is also available. In the U.S. or Canada, call **1-800-539-6257**. For other countries or regions, go to [www.lexmark.com/supportdirectory](http://www.lexmark.com/supportdirectory).

### Note:

- For instructions on locating the serial number, see [Finding the printer serial number on page 11](#).
- Depending on your printer model, the serial number is 9, 10, or 13 digits. Look for **SN** or **XSN** on the label.

Technical support is also available by phone:

- For Lexmark (U.S. or Canada), call **1-800-539-6257**. For other countries or regions, go to [www.lexmark.com/supportdirectory](http://www.lexmark.com/supportdirectory).
- For Xerox, go to [www.support.xerox.com](http://www.support.xerox.com).

# Recycle and dispose

## Recycling Lexmark products

1. Go to [www.lexmark.com/recycle](http://www.lexmark.com/recycle).
2. Select your country or region.
3. Select a recycling program.

## Recycling Lexmark packaging

Lexmark continually strives to minimize packaging. Less packaging helps to ensure that Lexmark printers are transported in the most efficient and environmentally sensitive manner and that there is less packaging to dispose of. These efficiencies result in fewer greenhouse emissions, energy savings, and natural resource savings.

Lexmark also offers recycling of packaging components in some countries or regions. For more information, go to [www.lexmark.com/recycle](http://www.lexmark.com/recycle).

Lexmark cartons are 100% recyclable where corrugated recycling facilities exist. Facilities may not exist in your area.

The foam used in Lexmark packaging is recyclable where foam recycling facilities exist. Facilities may not exist in your area.

When you return a cartridge to Lexmark, you can reuse the box that the cartridge came in. Lexmark recycles the box.

# Notices

## Product information

Product name:

Lexmark CX833se, Lexmark CX833xse; Lexmark CX961se, Lexmark CX961tse; Lexmark CX962se, Lexmark CX962tse; Lexmark CX963se, Lexmark CX963xse; Lexmark XC8355; Lexmark XC9635; Lexmark XC9645; Lexmark XC9655 MFPs

Machine type:

7566

Models:

688, 698

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### Edition notices

May 2025

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For Lexmark technical support, go to <https://support.lexmark.com>.

For information on Lexmark's privacy policy governing the use of this product, go to [www.lexmark.com/privacy](http://www.lexmark.com/privacy).

For information on supplies and downloads, go to [www.lexmark.com](http://www.lexmark.com).

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## Licensing notices

All licensing notices associated with this product can be viewed from the CD:\NOTICES directory of the installation software CD.

## STATEMENT OF LIMITED WARRANTY FOR LEXMARK LASER PRINTERS, LEXMARK LED PRINTERS, AND LEXMARK MULTIFUNCTION LASER PRINTERS

### Lexmark International, Inc., Lexington, KY

This limited warranty applies to the United States and Canada. For customers outside the U.S., refer to the country-specific warranty information that came with your product.

This limited warranty applies to this product only if it was originally purchased for your use, and not for resale, from Lexmark or a Lexmark Remarketer, referred to in this statement as "Remarketer."

### Limited warranty

Lexmark warrants that this product:

- Is manufactured from new parts, or new and serviceable used parts, which perform like new parts
- Is, during normal use, free from defects in material and workmanship

## Notices

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If this product does not function as warranted during the warranty period, contact a Remarketer or Lexmark for repair or replacement (at Lexmark's option).

If this product is a feature or option, this statement applies only when that feature or option is used with the product for which it was intended. To obtain warranty service, you may be required to present the feature or option with the product.

If you transfer this product to another user, warranty service under the terms of this statement is available to that user for the remainder of the warranty period. You should transfer proof of original purchase and this statement to that user.

## Limited warranty service

The warranty period starts on the date of original purchase as shown on the purchase receipt and ends 12 months later provided that the warranty period for any supplies and for any maintenance items included with the printer shall end earlier if it, or its original contents, are substantially used up, depleted, or consumed. Fuser Units, Transfer/Transport Units, Paper Feed items, if any, and any other items for which a Maintenance Kit is available are substantially consumed when the printer displays a "Life Warning" or "Scheduled Maintenance" message for such item.

To obtain warranty service you may be required to present proof of original purchase. You may be required to deliver your product to the Remarketer or Lexmark, or ship it prepaid and suitably packaged to a Lexmark designated location. You are responsible for loss of, or damage to, a product in transit to the Remarketer or the Lexmark designated location.

When warranty service involves the exchange of a product or part, the item replaced becomes the property of the Remarketer or Lexmark. The replacement may be a new or repaired item.

The replacement item assumes the remaining warranty period of the original product.

Replacement is not available to you if the product you present for exchange is defaced, altered, in need of a repair not included in warranty service, damaged beyond repair, or if the product is not free of all legal obligations, restrictions, liens, and encumbrances.

As part of your warranty service and/or replacement, Lexmark may update the firmware in your printer to the latest version. Firmware updates may modify printer settings and cause counterfeit and/or unauthorized products, supplies, parts, materials (such as toners and inks), software, or interfaces to stop working. Authorized use of genuine Lexmark products will not be impacted.

Before you present this product for warranty service, remove all print cartridges, programs, data, and removable storage media (unless directed otherwise by Lexmark).

For further explanation of your warranty alternatives and the nearest Lexmark authorized servicer in your area contact Lexmark on the World Wide Web.

Remote technical support is provided for this product throughout its warranty period. For products no longer covered by a Lexmark warranty, technical support may not be available or only be available for a fee.

## Extent of limited warranty

Lexmark does not warrant uninterrupted or error-free operation of any product or the durability or longevity of prints produced by any product.

Warranty service does not include repair of failures caused by:

—Modification or unauthorized attachments

—Accidents, misuse, abuse or use inconsistent with Lexmark user's guides, manuals, instructions or guidance

## Notices

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- Unsuitable physical or operating environment
- Maintenance by anyone other than Lexmark or a Lexmark authorized servicer
- Operation of a product beyond the limit of its duty cycle
- Use of printing media outside of Lexmark specifications
- Refurbishment, repair, refilling or remanufacture by a third party of products, supplies or parts
- Products, supplies, parts, materials (such as toners and inks), software, or interfaces not furnished by Lexmark

**TO THE EXTENT PERMITTED BY APPLICABLE LAW, NEITHER LEXMARK NOR ITS THIRD PARTY SUPPLIERS OR REMARKETERS MAKE ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT, AND SPECIFICALLY DISCLAIM THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND SATISFACTORY QUALITY. ANY WARRANTIES THAT MAY NOT BE DISCLAIMED UNDER APPLICABLE LAW ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. NO WARRANTIES, EXPRESS OR IMPLIED, WILL APPLY AFTER THIS PERIOD. ALL INFORMATION, SPECIFICATIONS, PRICES, AND SERVICES ARE SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE.**

## Limitation of liability

Your sole remedy under this limited warranty is set forth in this document. For any claim concerning performance or nonperformance of Lexmark or a Remarketer for this product under this limited warranty, you may recover actual damages up to the limit set forth in the following paragraph.

Lexmark's liability for actual damages from any cause whatsoever will be limited to the amount you paid for the product that caused the damages. This limitation of liability will not apply to claims by you for bodily injury or damage to real property or tangible personal property for which Lexmark is legally liable. **IN NO EVENT WILL LEXMARK BE LIABLE FOR ANY LOST PROFITS, LOST SAVINGS, INCIDENTAL DAMAGE, OR OTHER ECONOMIC OR CONSEQUENTIAL DAMAGES.** This is true even if you advise Lexmark or a Remarketer of the possibility of such damages. Lexmark is not liable for any claim by you based on a third party claim.

This limitation of remedies also applies to claims against any Suppliers and Remarketers of Lexmark. Lexmark's and its Suppliers' and Remarketers' limitations of remedies are not cumulative. Such Suppliers and Remarketers are intended beneficiaries of this limitation.

## Additional rights

Some states do not allow limitations on how long an implied warranty lasts, or do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions contained above may not apply to you.

This limited warranty gives you specific legal rights. You may also have other rights that vary from state to state.

## Specifications

### Laser notice

The printer is certified in the U.S. to conform to the requirements of DHHS 21 CFR, Chapter I, Subchapter J for Class I (1) laser products, and elsewhere is certified as a Class 1 consumer laser product conforming to the requirements of IEC 60825-1:2014, EN 60825-1:2014+A11:2021, and EN 50689:2021.

## Notices

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Class I laser products are not considered to be hazardous. The laser system and printer are designed so there is never any human access to laser radiation above a Class I level during normal operation, user maintenance, or prescribed service conditions. The printer has a non-serviceable printhead assembly that contains a laser with the following specifications:

Class: IIIb (3b) AlGaAs

Nominal output power (milliwatts): 25

Wavelength (nanometers): 770–800

## Temperature information

Operating temperature and relative humidity (RH) <sup>1</sup>	10 to 32.2°C (50 to 90°F) and 15 to 80% RH 15.6 to 32.2°C (60 to 90°F) and 8 to 80% RH Maximum wet-bulb temperature <sup>2</sup> : 22.8°C (73°F) Non-condensing environment
Printer / cartridge / imaging unit long-term storage <sup>2</sup>	15.6 to 32.2°C (60 to 90°F) and 8 to 80% RH Maximum wet-bulb temperature <sup>2</sup> : 22.8°C (73°F)
Printer / cartridge / imaging unit short-term shipping <sup>3</sup>	-40 to 40°C (-40 to 104°F)

<sup>1</sup> In some cases, performance specifications (such as cartridge usage and first-page-out speed) must be measured at a standard office environment of approximately 22.2°C (72°F) and 45% RH.

<sup>2</sup> Supplies shelf life is approximately 2 years. This is based on storage in a standard office environment at 22°C (72°F) and 45% humidity.

<sup>3</sup> Wet-bulb temperature is determined by the air temperature and the relative humidity.

## Power requirements

The following nominal voltage ranges are supported in applicable countries or regions: 100–110 V / 50Hz, 110–127 V / 60Hz, and 220–240 V / 50Hz (not dual-voltage).

## Product power consumption

The following table documents the power consumption characteristics of the product.

**Note:** Some modes may not apply to your product.

Mode	Description	Power consumption (Watts)
Printing	The product is generating hard-copy output from electronic inputs.	One-sided: 812 (CX833, CX963, XC8355, XC9655); 580 (CX961, XC9635); 695 (CX962, XC9645); Two-sided: 780 (CX833, CX963, XC8355, XC9655); 555 (CX961, XC9635); 670 (CX962, XC9645)

Mode	Description	Power consumption (Watts)
Copy	The product is generating hard-copy output from hard-copy original documents.	940 (CX833, CX963, XC8355, XC9655); 669 (CX961, XC9635); 784 (CX962, XC9645)
Scan	The product is scanning hard-copy documents.	99 (CX833, CX963, XC8355, XC9655); 101 (CX961, XC9635); 98 (CX962, XC9645)
Ready	The product is waiting for a print job.	47.5 (CX833, CX963, XC8355, XC9655); 48 (CX961, XC9635); 44 (CX962, XC9645)
Sleep Mode	The product is in a high-level energy-saving mode.	1.2
Hibernate	The product is in a low-level energy-saving mode.	0.2
Off	The product is plugged into an electrical outlet, but the power switch is turned off.	0.2

The power consumption levels listed in the previous table represent time-averaged measurements. Instantaneous power draws may be substantially higher than the average. Values are subject to change. See [www.lexmark.com](http://www.lexmark.com) for current values.

## Sleep Mode

This product is designed with an energy-saving mode called **Sleep Mode**. The Sleep Mode saves energy by lowering power consumption during extended periods of inactivity. The Sleep Mode is automatically engaged after this product is not used for a specified period of time, called the **Sleep Mode Timeout**.

Factory default Sleep Mode Timeout for this product (in minutes):	15
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By using the configuration menus, the Sleep Mode Timeout can be modified between 1 minute and 120 minutes, or between 1 minute and 114 minutes, depending on the printer model. If the printer speed is less than or equal to 30 pages per minute, then you can set the timeout only up to 60 minutes or 54 minutes, depending on the printer model. Setting the Sleep Mode Timeout to a low value reduces energy consumption, but may increase the response time of the product. Setting the Sleep Mode Timeout to a high value maintains a fast response, but uses more energy.

Some models support a **Deep Sleep Mode**, which further reduces power consumption after longer periods of inactivity.

## Hibernate Mode

This product is designed with an ultra-low power operating mode called **Hibernate mode**. When operating in Hibernate Mode, all other systems and devices are powered down safely.

The Hibernate mode can be entered in any of the following methods:

- Using the Hibernate Timeout
- Using the Schedule Power modes

## Notices

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Factory default Hibernate Timeout for this product in all countries or regions	3 days
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The amount of time the printer waits after a job is printed before it enters Hibernate mode can be modified between one hour and one month.

### Notes on EPEAT-registered imaging equipment products:

- Standby power level occurs in Hibernate or Off mode.
- The product shall automatically power down to a standby power level of  $\leq 1$  W. The auto standby function (Hibernate or Off) shall be enabled at product shipment.

## Off mode

If this product has an off mode which still consumes a small amount of power, then to completely stop product power consumption, disconnect the power supply cord from the electrical outlet.

## Total energy usage

It is sometimes helpful to estimate the total product energy usage. Since power consumption claims are provided in power units of Watts, the power consumption should be multiplied by the time the product spends in each mode in order to calculate energy usage. The total product energy usage is the sum of each mode's energy usage.

# Environmental and sustainability notices

## Noise emission levels

The following measurements were made in accordance with ISO 7779 and reported in conformance with ISO 9296.

**Note:** Some modes may not apply to your product.

1-meter average sound pressure, dBA	
Printing	One-sided mono: 46 (CX961, XC9635); 49 (CX962, XC9645); 51 (CX833, CX963, XC8355, XC9655); One-sided color: 46 (CX961, XC9635); 50 (CX962, XC9645); 51 (CX833, CX963, XC8355, XC9655); Two-sided mono: 48 (CX961, XC9635); 51 (CX962, XC9645); 52 (CX833, CX963, XC8355, XC9655); Two-sided color: 48 (CX961, XC9635); 51 (CX962, XC9645); 53 (CX833, CX963, XC8355, XC9655)
Scanning	Mono: 58; Color: 50
Copying	Mono: 57; Color: 52
Ready	15

Values are subject to change. See [www.lexmark.com](http://www.lexmark.com) for current values.

## Waste from Electrical and Electronic Equipment (WEEE) directive



The WEEE logo signifies specific recycling programs and procedures for electronic products in countries of the European Union. We encourage the recycling of our products.

If you have further questions about recycling options, visit the Lexmark website at [www.lexmark.com](http://www.lexmark.com) for your local sales office phone number.

## India E-Waste notice



This product including components, consumables, parts and spares complies with the “India E-Waste Rules” and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1% by weight and 0.01% by weight for cadmium, except for the exemption set in the Rule.

## Lithium-ion rechargeable battery



This product may contain a coin-cell, lithium-ion rechargeable battery, which should only be removed by a trained technician. Crossed-out wheeled bin means the product should not be discarded as unsorted waste but must be sent to separate collection facilities for recovery and recycling. In the event the battery is removed, do not dispose of the battery in your household waste. There may be separate collection systems for batteries in your local community, such as a battery-recycling drop-off location. The separate collection of waste batteries assures appropriate treatment of waste including reuse and recycling and prevents any potential negative effects on human health and environment. Please responsibly dispose of the batteries.

## Regulation (EU) 2023/1542

This product may contain a coin-cell lithium rechargeable battery. This battery complies with Regulation (EU) 2023/1542. Compliance is indicated by the CE marking:





This product may contain one of the following coin-cell batteries:

- Battery identification: Seiko Model Number MS621FE  
Manufacturer: Seiko Instruments Inc.  
Manufacturer address: 8, Nakase 1-chome, Mihama-ku, Chiba-shi, Chiba 261-8507, Japan
- Battery identification: Panasonic Model Number ML621  
Manufacturer: Panasonic Energy Co., Ltd.  
Manufacturer address: 1-1 Matsushita-cho, Moriguchi City, Osaka 570-8511, Japan
- Battery identification: FDK Model Number ML621  
Manufacturer: FDK Corporation  
Manufacturer address: Shibaura Crystal Shinagawa, 1-6-41 Konan, Minato-ku, Tokyo 108-8212 Japan

## Environmental labeling for packaging

Per Commission Regulation Decision 97/129/EC Legislative Decree 152/2006, the product packaging may contain one or more of the following symbols.

	<p>This symbol indicates that the packaging may contain corrugated fiberboard.</p>
	<p>This symbol indicates that the packaging may contain non-corrugated fiberboard.</p>
	<p>This symbol indicates that the packaging may contain paper.</p>

For more information, go to [www.lexmark.com/recycle](http://www.lexmark.com/recycle), and then choose your country or region. Information on available packaging recycling programs is included with the information on product recycling.

## Product disposal

Do not dispose of the printer or supplies in the same manner as normal household waste. Consult your local authorities for disposal and recycling options.

## Returning Lexmark cartridges for reuse or recycling

The Lexmark Cartridge Collection Program allows you to return used cartridges for free to Lexmark for reuse or recycling. One hundred percent of the empty cartridges returned to Lexmark are either reused or demanufactured for recycling. The boxes used to return the cartridges are also recycled.

To return Lexmark cartridges for reuse or recycling, do the following:

1. Go to [www.lexmark.com/recycle](http://www.lexmark.com/recycle).
2. Select your country or region.
3. Select **Lexmark Cartridge Collection Program**.
4. Follow the instructions on the screen.

## ENERGY STAR

Any Lexmark product bearing the ENERGY STAR® emblem on the product or on a start-up screen is certified to comply with Environmental Protection Agency (EPA) ENERGY STAR requirements as of the date of manufacture.



## Notices for wireless products

### Regulatory notices for wireless products

This section contains regulatory information that applies only to wireless models.

If in doubt as to whether your model is a wireless model, then see the "Wireless support" section or go to <http://support.lexmark.com>.

### Modular component notice

Wireless models contain one of the following modular components:

Lexmark MarkNet N8450 / AzureWave AW-CM467-SUR; FCC ID:TLZ-CM467; IC:6100A-CM467

To determine which modular components are installed in your particular product, refer to the labeling on your actual product.

### Exposure to radio frequency radiation

The radiated output power of this device is far below the radio frequency exposure limits of the FCC and other regulatory agencies. A minimum separation of 20 cm (8 inches) must be maintained between the antenna and any persons for this device to satisfy the RF exposure requirements of the FCC and other regulatory agencies.

## Innovation, Science and Economic Development Canada

This device complies with Innovation, Science and Economic Development Canada license-exempt RSS standards. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

## Innovation, Sciences et Développement économique Canada

Cet appareil est conforme aux normes RSS exemptes de licence d'Innovation, Sciences et Développement économique Canada. Son fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas causer d'interférences et (2) il doit accepter toutes les interférences, y compris les celles qui peuvent entraîner un fonctionnement indésirable.

## European Community (EC) directives conformity

This product is in conformity with the protection requirements of EC Council directive 2014/53/EU on the approximation and harmonization of the laws of the Member States relating to radio equipment.

The manufacturer of this product is: Lexmark International, Inc., 740 West New Circle Road, Lexington, KY, 40550 USA. The EEA/EU authorized representative is: Lexmark International Technology Hungária Kft., 8 Lechner Ödön fasor, Millennium Tower III, 1095 Budapest HUNGARY. Email: EU-Product-Safety@lexmark.com. The EEA/EU Importer is: Lexmark International Technology S.à.r.l. 20, Route de Pré-Bois, ICC Building, Bloc A, CH-1215 Genève, Switzerland. A declaration of conformity to the requirements of the Directives is available upon request from the Authorized Representative or may be obtained at [www.lexmark.com/en\\_us/about/regulatory-compliance/european-union-declaration-of-conformity.html](http://www.lexmark.com/en_us/about/regulatory-compliance/european-union-declaration-of-conformity.html).

Compliance is indicated by the CE marking:



## Restrictions

This radio equipment is restricted to indoor use only. Outdoor use is prohibited. This restriction applies to all the countries listed in the table below:

AT	BE	BG	CH	CY	CZ	DE	DK	EE
EL	ES	FI	FR	HR	HU	IE	IS	IT
LI	LT	LU	LV	MT	NL	NO	PL	PT
RO	SE	SI	SK	TR	UK (NI)			

## EU and other countries statement of radio transmitter operational frequency bands and maximum RF power

This radio product transmits in either the 2.4GHz (2.412–2.472GHz in the EU) or 5GHz (5.15–5.35, 5.47–5.725GHz in the EU) bands. The maximum transmitter EIRP power output, including antenna gain, is ≤ 20dBm for both bands.

## United Kingdom (UK) conformity

This product is in conformity with the protection requirements of the Radio Equipment Regulations 2017. The manufacturer of this product is: Lexmark International, Inc., 740 West New Circle Road, Lexington, KY, 40550 USA. The UK Importer is: Lexmark International Ltd, Building Q1 Quantum Business Park, 60 Norden Road, Maidenhead, Berkshire, United Kingdom SL6 4AY. A declaration of conformity is available upon request from the UK Importer or may be obtained at [www.lexmark.com/en\\_us/about/regulatory-compliance/uk-declaration-of-conformity.html](http://www.lexmark.com/en_us/about/regulatory-compliance/uk-declaration-of-conformity.html).

Compliance is indicated by the UKCA marking:



## Restrictions or requirements in the UK

This radio equipment is restricted to indoor use only. Outdoor use is prohibited.

## UK statement of radio transmitter operational frequency bands and maximum RF power

This radio product transmits in either the 2.4GHz (2.412–2.472 GHz in the UK) or 5GHz (5.15–5.35, 5.47–5.725 in the UK) bands. The maximum transmitter EIRP power output, including antenna gain, is  $\leq 20$ dBm for both bands.

## Notice to users in Thailand

ประกาศถึงผู้ใช้ในประเทศไทย

This radiocommunication equipment has the electromagnetic field strength in compliance with the Safety Standard for the Use of Radiocommunication Equipment on Human Health announced by the National Telecommunications Commission.

เครื่องวิทยุคมนาคมนี้มีระดับการแผ่คลื่นแม่เหล็กไฟฟ้าสอดคล้องตามมาตรฐาน ความปลอดภัยต่อสุขภาพของมนุษย์จากการใช้เครื่องวิทยุคมนาคมที่คณะกรรมการกิจการโทรคมนาคมแห่งชาติประกาศกำหนด



## Class A device notices

### Federal Communications Commission (FCC) compliance information statement

This product has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The FCC Class A limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

The manufacturer is not responsible for any radio or television interference caused by using other than recommended cables or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate this equipment.

**Note:** To assure compliance with FCC regulations on electromagnetic interference for a Class A computing device, use a properly shielded and grounded cable such as Lexmark part number 1021231 for parallel attach or 1021294 for USB attach. Use of a substitute cable not properly shielded and grounded may result in a violation of FCC regulations.

Any questions regarding this compliance information statement should be directed to:  
Director of Lexmark Technology & Services

Lexmark International, Inc.

740 West New Circle Road

Lexington, KY 40550

Telephone: (859) 232-2000

Email: [regulatory@lexmark.com](mailto:regulatory@lexmark.com)

## Innovation, Science and Economic Development Canada compliance statement

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Standard ICES-003.

## Avis de conformité aux normes de l'Innovation, Sciences et Développement économique Canada

Cet appareil numérique de classe A est conforme aux exigences de la norme canadienne relative aux équipements pouvant causer des interférences NMB-003.

## European Community (EC) directives conformity

This product is in conformity with the protection requirements of EC Council directives 2014/30/EU, 2014/35/EU, and 2011/65/EU as amended by (EU) 2015/863 on the approximation and harmonization of the laws of the Member States relating to electromagnetic compatibility, safety of electrical equipment designed for use within certain voltage limits, and on the restrictions of use of certain hazardous substances in electrical and electronic equipment.

The manufacturer of this product is: Lexmark International, Inc., 740 West New Circle Road, Lexington, KY, 40550 USA. The EEA/EU authorized representative is: Lexmark International Technology Hungária Kft., 8 Lechner Ödön fasor, Millennium Tower III, 1095 Budapest HUNGARY. Email: EU-Product-Safety@lexmark.com. The EEA/EU Importer is: Lexmark International Technology S.à.r.l. 20, Route de Pré-Bois, ICC Building, Bloc A, CH-1215 Genève, Switzerland. A declaration of conformity to the requirements of the Directives is available upon request from the Authorized Representative or may be obtained at [www.lexmark.com/en\\_us/about/regulatory-compliance/european-union-declaration-of-conformity.html](http://www.lexmark.com/en_us/about/regulatory-compliance/european-union-declaration-of-conformity.html).

This product satisfies the Class A limits of EN 55032 and safety requirements of EN 62368-1.

## United Kingdom (UK) conformity

This product is in conformity with the protection requirements of the Electromagnetic Compatibility Regulations 2016, the Electrical Equipment (Safety) Regulations 2016, and the Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012.

The manufacturer of this product is: Lexmark International, Inc., 740 West New Circle Road, Lexington, KY, 40550 USA. The UK Importer is: Lexmark International Ltd, Building Q1 Quantum Business Park, 60 Norden Road, Maidenhead, Berkshire, United Kingdom SL6 4AY. A declaration of conformity is available upon request from the UK Importer or may be obtained at [www.lexmark.com/en\\_us/about/regulatory-compliance/uk-declaration-of-conformity.html](http://www.lexmark.com/en_us/about/regulatory-compliance/uk-declaration-of-conformity.html).

This product satisfies the Class A limits of BS EN 55032 and safety requirements of BS EN 62368-1.

## Radio interference notice

### Warning

This is a product that complies with the emission requirements of EN 55032 Class A limits and immunity requirements of EN 55035. This product is not intended to be used in residential/domestic environments. This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

## Other regulatory notices

### Static sensitivity notice



This symbol identifies static-sensitive parts. Do not touch the areas near these symbols without first touching a metal surface in an area away from the symbol.

To prevent damage from electrostatic discharge when performing maintenance tasks such as clearing paper jams or replacing supplies, touch any exposed metal frame of the printer before accessing or touching interior areas of the printer even if the symbol is not present.

### Applicability of Regulation (EU) 2019/2015 and (EU) 2019/2020

Per Commission Regulation (EU) 2019/2015 and (EU) 2019/2020, the light source contained within this product or its component is intended to be used for Image Capture or Image Projection only, and is not intended for use in other applications.

### Thailand NBTC technical standards conformity statement

คำประกาศเรื่องการเป็นไปตามมาตรฐานทางเทคนิคของ กสทช. ประเทศไทย

This telecommunication equipment conforms to the technical standards or requirements of NBTC.

เครื่องโทรคมนาคมและอุปกรณ์นี้มีความสอดคล้องตามมาตรฐานหรือข้อกำหนดทางเทคนิคของ กสทช.

# **User's Guide**